

BUS STOP MAINTENANCE

City of Rialto

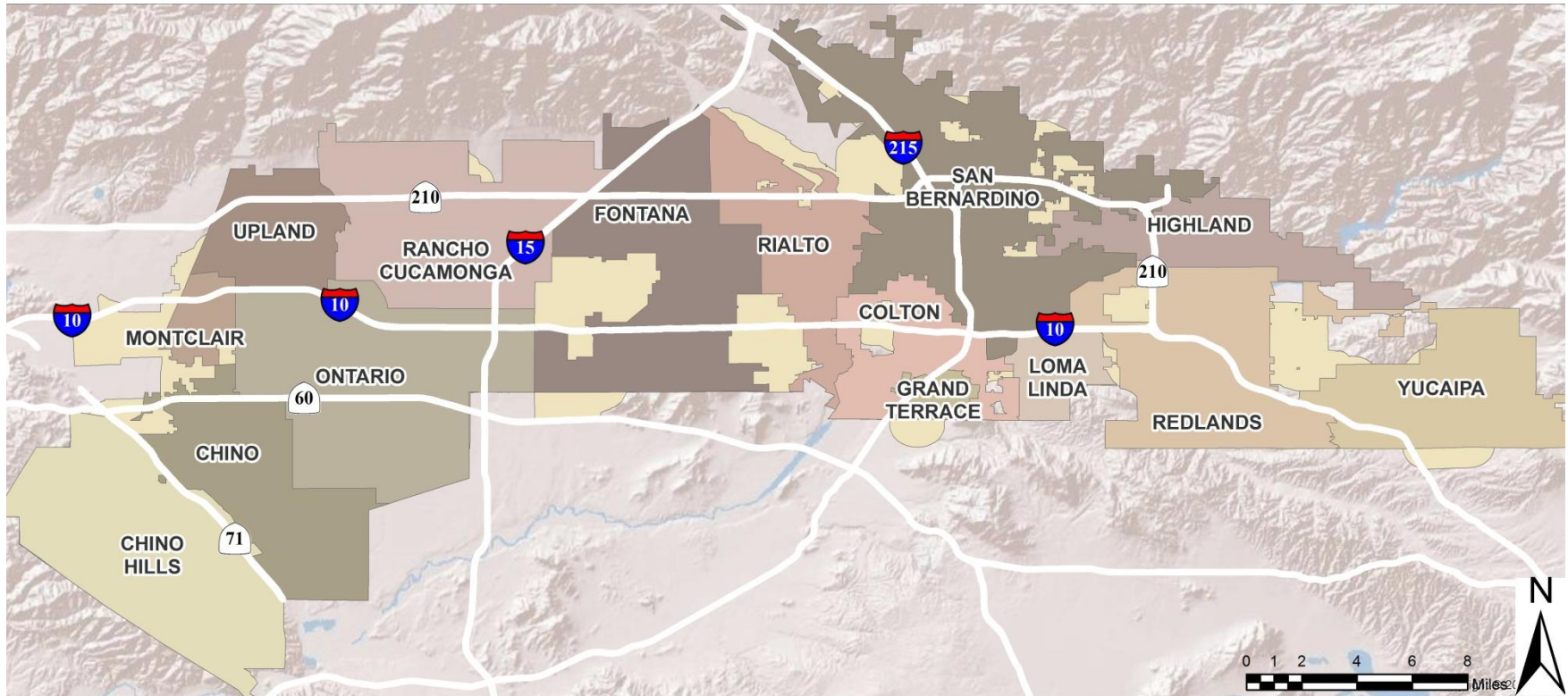
Economic Development Committee

June 27, 2018

Anna Jaiswal, Development Planning Manager



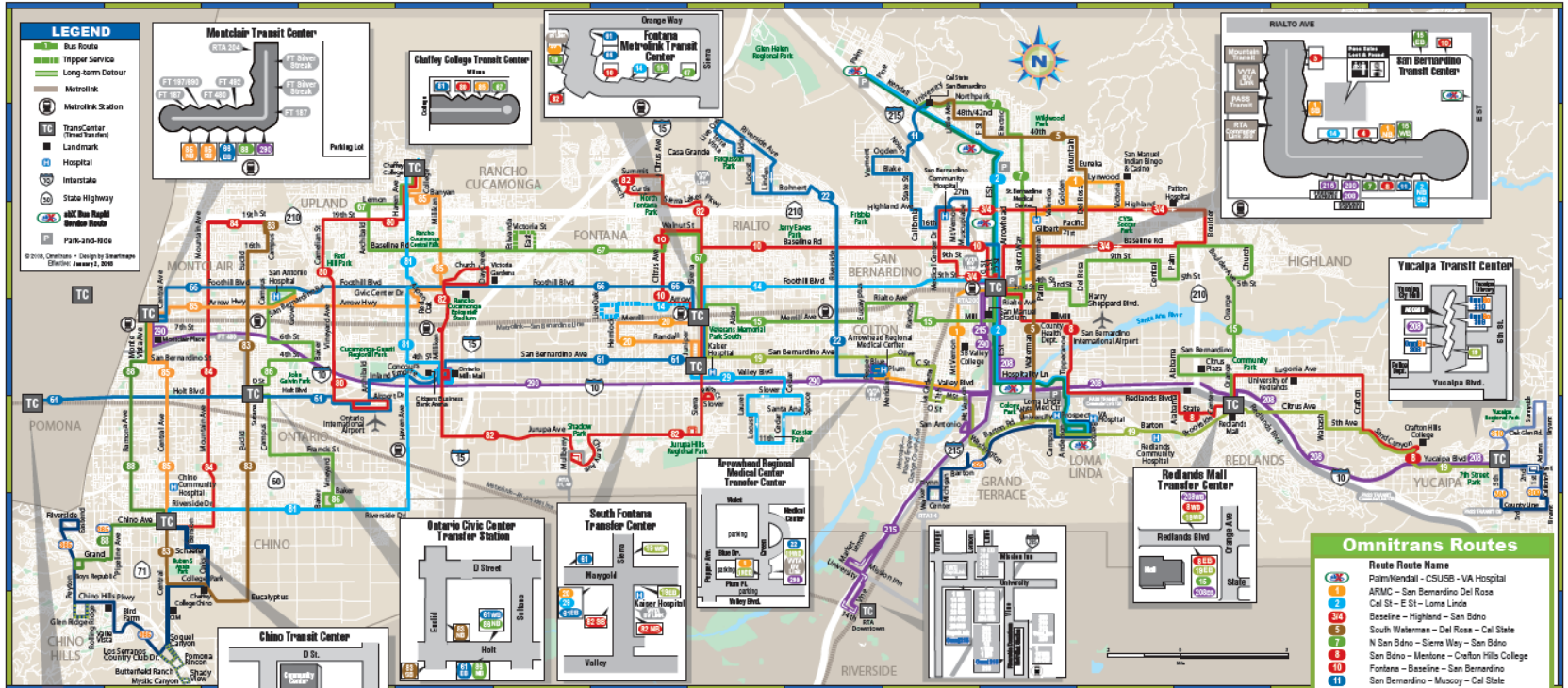
Omnitrans



- 19 member Board of Directors
- 12.5 million rides per year



Omnitrans



Omnitrans Routes

Route	Route Name
1	PalmKendall - CSUSB - VA Hospital
2	ARMC - San Bernardino Del Rosa
3	Cal St - E St - Loma Linda
4	Baseline - Highland - San Bono
5	South Waterman - Del Rosa - Cal State
6	N San Bono - Sierra Way - San Bono
7	San Bono - Mentore - Crafton Hills College
8	Fontana - Baseline - San Bernardino
9	San Bernardino - Muscoy - Cal State
10	Fontana - Foothill - San Bernardino
11	Fontana - San Bernardino/Highland - Redlands
12	Fontana - Colton - Redlands - Yucaipa
13	Fontana - Metrolink - Via Hemlock - Kaiser
14	North Rialto - Riverside Ave - ARMC
15	Bloomington - Valley Blvd - Kaiser
16	Fontana - Ontario Mills - ONT Airport - Pomona
17	Fontana - Foothill Blvd - Montclair
18	Chaffey College - Baseline - Fontana
19	ONT Airport - Veyregard Ave - Chaffey College
20	Chino - Hazen - Chaffey College
21	Chaffey College - Fontana - Sierra Lakes
22	Rancho Cucamonga - Fontana - Sierra Lakes
23	Chino - Euclid Ave - Upland
24	Chino - Mountain Ave - Upland
25	Chino - Montclair - Chaffey College
26	S. Ontario - Campus Ave. - San Antonio Hospital
27	Chino Hills - Ramona Ave. - Montclair
28	Yucaipa - Redlands - San Bernardino
29	Riverside - San Bernardino
30	San Bernardino - ARMC - Ontario Mills - Montclair
31	Omnitrans Yucaipa
32	Omnitrans Grand Terrace
33	Omnitrans Chino/Chino Hills
34	Riverside and Redlands only Not available on contract

Customer Information

For complete route and schedule information call:
1-800-9-OMNIBUS (1-800-966-6428) www.omnitrans.org

For MetroLink schedule and fare information,
 call **1-800-371-5465** or visit metrolinktrains.com

Boarding the bus

- Please get to the bus stop a few minutes before the bus is scheduled to arrive, and wait next to the Omnitrans bus stop sign. The bus will pull over at the closest safe place to stop, and then you can board the bus.
- Please have exact change for your bus fare ready. Omnitrans drivers do not carry change.
- Please do not smoke, drink or eat on the bus.

Getting off the bus

- Let your driver know that you'd like to exit the bus at the next stop by pressing the rubber strip near the bus windows.
- Please exit the bus through the rear doors. For your safety, please don't step into the rear stairwell until the bus has stopped.

Fare Information

Same pass, same price for sbx, Omnitrans and OmniGo service

DAY PASS: If you take more than two buses a day, you can save money with a one-day pass.
 7-DAY PASS: For frequent riders, a new way to save! Available at pass sales outlets and on board.
 31-DAY PASS: If you're a regular rider, this is the best value! Available at pass outlets.

FARE	Cash	Day Pass	7-Day Pass	31-Day Pass	Proof of Eligibility
Full Fare	\$1.75	\$5.00	\$18.00	\$55.00	None
Senior (Age 62+)	75¢	\$2.25	\$8.00	\$27.50	Omnitrans Senior ID, Omnitrans Isability Card, American or Disabilities Act Card, Medicare Card (State benefit cards not accepted as proof of eligibility for discounted fare), DMV ID, Card/Drivers License, Medicare Card
Veterans	75¢	\$2.25	\$8.00	\$27.50	San Bernardino County Dept. of Veterans Affairs Military Veterans ID, US Dept. of Veterans Affairs Health ID, Department of Defense Retiree Card, DMV ID/Drivers license with Veterans designation, Transit Agency Veterans ID cards
Youth	\$1.75	\$5.00	\$14.00	\$41.00	Persons 18 years and younger; School ID or proof of age.
Go Smart Partner Schools:	Prepaid	Show your student ID	California State University San Bernardino, Chaffey College, Crafton Hills College, San Bernardino Valley College, Art Institute of California Inland Empire.		
Children (4' tall and under)	Free	Free	Free	Free	Limit 2 per fare paying rider

Effective Date: January 2, 2028
1-800-9-OMNIBUS • (1-800-966-6428) • www.omnitrans.org



Passenger Amenity Program

- Omnitrans responsible for maintenance of Omnitrans standard amenities, using ad revenue from shelters.
- Participating cities:
 - City of Colton
 - City of Fontana
 - City of Grand Terrace
 - City of Highland
 - City of Loma Linda
 - City of Montclair
 - City of Ontario
 - City of Redlands
 - City of Rialto
 - City of San Bernardino
 - County of San Bernardino
 - City of Yucaipa
- Some cities choose city-branded or private amenities.



Maintenance Responsibilities

- Cleaning & trash pickup
- Graffiti removal
- Pressure washing
- Maintenance
- Installation & removal of stops & Agency-owned passenger amenities.
- Install customer info signs, schedule kiosks & posters
- 8 Stops & Stations Workers
- 2,500 bus stops
- 360 shelters
- 490 stand alone benches
- 100 pole-mounted solar lights
- 800 trash can locations
- SBTC & sbX Stations
- All spread over 460 square miles.

busstops@omnitrans.org



Maintenance Schedule

Amenity / Service	Regular Cleaning	Trash Removal	Graffiti Removal	Pressure Washing	Inspection	Customer Info Change
Shelter including bench and trash can	Weekly	Weekly (up to 3/week at key locations)	Weekly (as needed)	Monthly	Monthly	Quarterly
Bench including trash can	Weekly	Weekly	Weekly (as needed)	Monthly / Quarterly	Quarterly	n/a
Trash Can (standalone)	Weekly	Weekly	Weekly (as needed)	As needed	Quarterly	n/a
Poles	As needed	n/a	As needed	n/a	Annually	n/a
sbX	Every other day	Every other day	Every other day	Twice per week	Weekly	Quarterly
SBTC	Daily	Daily	Daily	Weekly	Daily	Quarterly
Transit Centers	City maintained	City maintained	City maintained	City maintained	Monthly	Quarterly
Solar Lighting	Monthly	n/a	As Needed	n/a	Monthly	n/a



Passenger Amenity Program

- Further partnerships between cities and Omnitrans
 - Digital ad panels

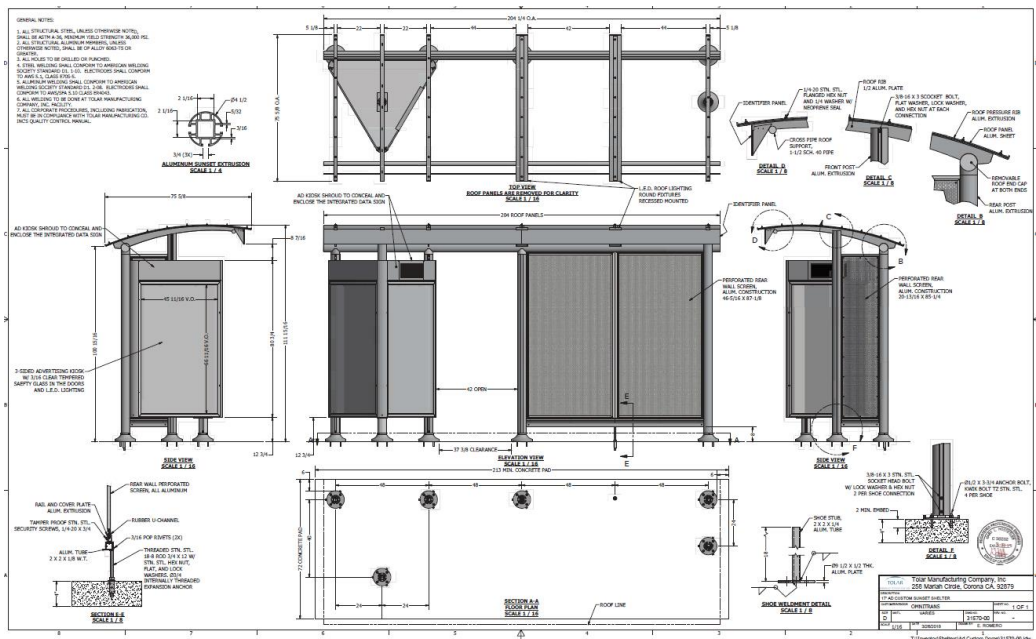


- No Loitering and/or No Smoking signs at bus stops



Passenger Amenity Program

- Fees for permits for shelters?
 - No construction, no traffic control
 - Standard plans for shelters
 - Four other cities requiring no-fee permits

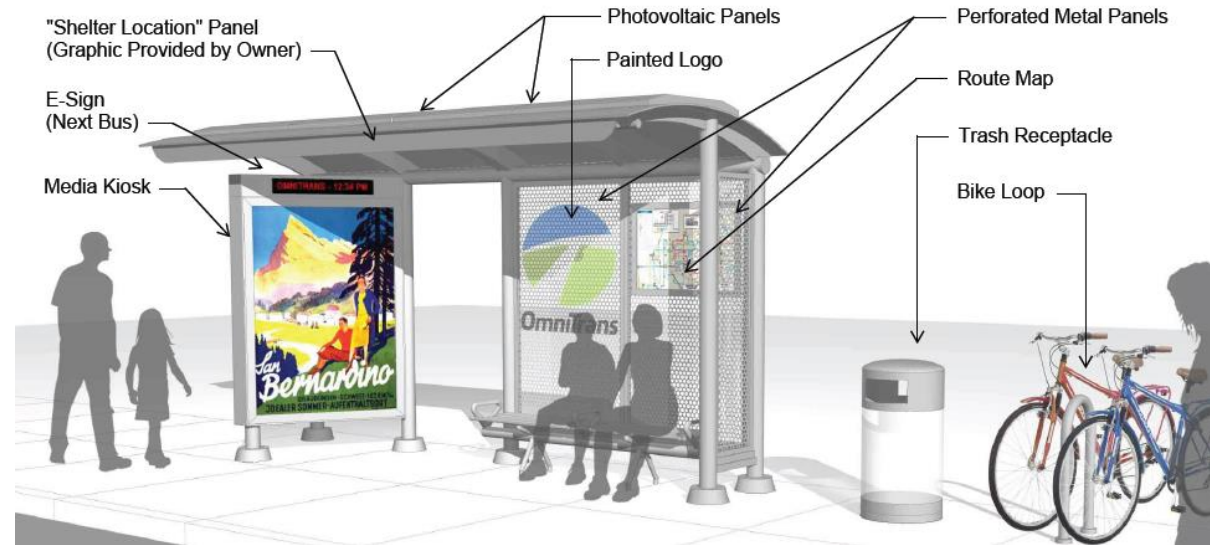


Omnitrans Amenities

Standard Shelter



Premium Shelter



- Omnitrans has limited funding for new amenities.
- Partnering with cities on grant applications for more shelters.
- Private developers can purchase and Omnitrans can take on maintenance.

Bus Stop Maintenance

- Safety, cleanliness, and amenities at bus stops are top priorities for Omnitrans Board
 - Omnitrans 2017-2020 Strategic Plan, Safety & Security Goal and Service & Operations Goal
- Current initiatives:
 - Solar lighting
 - Possible Adopt-a-Stop programs (paid sponsorship or volunteer litter pickup)
 - Article 3 grants for transit stop access improvements



Article 3 Bus Stop Improvements

- Grant from SBCTA, matched with federal funds
- Bus stop ADA access improvements construction:
 - Concrete boarding area and curb



Baseline & Pepper



Baseline & Meridian



Riverside & James

- Agreement for federal funding requirements

THANK YOU



Omnitrans

Connecting Our Community.