



**CITY OF RIALTO
LIABILITY
CLAIM FOR DAMAGES
TO PERSON OR PROPERTY**

CITY CLERK'S DATE STAMP
CITY OF RIALTO
2023 JUN 28 AM 11:30
RECEIVED
CITY CLERK

1. Claims for death, injury to person, or to personal property must be filed not later than six (6) months after the occurrence (Gov. Code §911.2).
2. Claims for damages to real property must be filed not later than one (1) year after the occurrence (Gov. Code §911.2).
3. READ ENTIRE CLAIM FOR BEFORE FILING
4. ATTACH SEPARATE SHEETS, IF NECESSARY, TO GIVE FULL DETAILS

RETURN TO:
Rialto City Clerk's Office
Mail: 150 S. Palm Ave., Rialto, CA 92376
Address: 290 W. Rialto Ave., Rialto, CA 92376

CLAIMANT INFORMATION:

JOCELYN NAVARRRETE
FULL NAME

DATE OF BIRTH

HOME ADDRESS INCLUDING CITY, STATE & ZIP: Rialto CA 92376

HOME TELEPHONE NO.

BUSINESS ADDRESS INCLUDING CITY, STATE & ZIP

BUSINESS TELEPHONE NO.

ADDRESS AT WHICH CLAIMANT DESIRES TO RECEIVE NOTICES OR COMMUNICATIONS REGARDING THIS CLAIM (if different from home address provided above): same as address listed above

1. WHEN DID DAMAGE OR INJURY OCCUR? DATE: May 29, 2023 TIME: 8:40 AM PM

2. PLACE OF ACCIDENT (OCCURRENCE) BE SPECIFIC - Describe fully and (if applicable) locate on diagram on reverse side of this sheet. Where appropriate, give street names and addresses, measurements and landmarks.

The incident occurred around 8:40 pm. I was driving with 3 other passengers as we drove down Eucalyptus we made a left on Mill st where seconds after we hit a pothole

3. HOW DID DAMAGE OR INJURY OCCUR?

The damage to the vehicle occurred after hitting the pothole on Mill. Immediately after hitting the pothole my car made a loud shock sound, which resulted in damages to the struts.

4. WERE POLICE AT THE SCENE? YES NO WERE PARAMEDICS AT THE SCENE? YES NO

5. WHAT PARTICULAR ACT OR OMISSION DO YOU CLAIM CAUSED THE INJURY OR DAMAGES? Give the name of the city/town employee causing the injury or damage, if known.

The hitting of the pothole resulted in immediate damage to my car as it damaged the struts of my car. At this time the pothole is still present.

6. GIVE TOTAL AMOUNT OF CLAIM Include estimate of amount of any prospective injury or damage \$ 1,451.69

HOW WAS THE ABOVE AMOUNT COMPUTED? Be specific, list doctor bills, repair estimates, etc. Please attach 2 estimates.

DAMAGES INCURRED TO DATE:

Item/Date: STRUTS 05/29/23	Amount: \$ 697.04
Item/Date: LABOR + REPAIRS 05/29/23	Amount: \$ 706.95

CITY OF RIALTO
2023 JUN 28 AM 11:31

RECEIVED
CITY CLERK

DOWNEY NISSAN
7321 FIRESTONE BLVD
DOWNEY, CA 90241
562-334-1089

SALE

MID: 4684 Store: 0001 REF#: 00000026
Batch #: 012 RRN: 315300664387
06/01/23 17:42:31
Invoice #: 359509
Trans ID: 463153025517936
APPR CODE: 06944D
VISA Chip
*****2012 **/**

AMOUNT \$1,451.69

APPROVED

CAPITAL ONE VISA
AID: A0000000031010
TVR: 00 80 00 80 00
TS: E8 00

CUSTOMER COPY

DOWNEY



7321 Firestone Blvd.
 Downey, CA 90241
 Phone: (562) 334-1089
 Fax: (562) 334-1191
 www.downeynissan.com
 B.A.R. #ARD 253766
 E.P.A. CAL 000425141

CITY OF RIALTO
 2023 JUN 28 AM 11:31

RECEIVED
 CITY-CLERK

CELL: 626-277-6179

CUSTOMER NO. 160815	ADVISOR CHRIS	1203	TAG NO. C125	INVOICE DATE 06/01/23	INVOICE NO. NCCS359509
LABOR RATE	LICENSE NO.	MILEAGE 114,697	COLOR /	STOCK NO.	
YEAR / MAKE / MODEL 15/NISSAN/VERSA/4DR SDN CVT 1.6 SV			DELIVERY DATE 01/02/15	DELIVERY MILES	
VEHICLE I.D. NO.			SELLING DEALER NO.	PRODUCTION DATE 11/15/14	
F.T.E. NO.		P.O. NO.	R.O. DATE 05/31/23		
RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			
					MO: 114699

COMMENTS-----
 THANK YOU FOR ALLOWING DOWNEY NISSAN TO SERVICE YOUR VEHICLE. DURING YOUR VISIT OUR TECH NOTED THE FOLLOWING ITEMS ARE NEEDING ATTENTION SOON. PLEASE CALL YOUR ADVISOR AT 562.334.1090 TO SCHEDULE AN APPOINTMENT.
 55NIZEAF *EXPRESS AIR FILTER TECH: 1516 FOLLOW-UP: 06/07/23 \$58.85
 55NIZECF *EXPRESS CABIN FILTE TECH: 1516 FOLLOW-UP: 06/07/23 \$104.95

TOTALS-----

 * NEXT RECOMMENDED SERVICE: *
 * 05/31/2023 / 114701 MI 55NIZINSP MULTI POINT INSP. *

THANK YOU FOR CHOOSING DOWNEY NISSAN!
 WE VALUE YOUR BUSINESS AND WE ARE DRIVING TO BE THE BEST. AFTER YOUR VISIT TODAY YOU MAY RECEIVE A SURVEY FROM NISSAN. YOUR FEEDBACK IS VERY IMPORTANT TO US AND NISSAN. EVERY SURVEY COUNTS FOR US TO SEE HOW WE ARE PERFORMING. IF YOU HAVE ANY ISSUES OR SUGGESTIONS PLEASE CALL YOUR SERVICE ADVISOR OR MYSELF, THE SERVICE MANAGER. ONCE AGAIN THANK YOU FOR YOUR BUSINESS AND YOUR TIME.

TOTAL LABOR....	706.95
TOTAL PARTS....	697.04
TOTAL SUBLET...	0.00
TOTAL G.O.G....	0.00
TOTAL MISC CHG.	0.00
TOTAL MISC DISC	-20.00
TOTAL TAX.....	67.70
TOTAL INVOICE \$	1451.69

SERVICE DIRECTOR RICARDO GONZALEZ 562-334-1089
 MAIN SERVICE NUMBER562-334-1177
 SERVICE HOURS
 MON-FRI.....7:00AM-6:00PM
 SATURDAY.....7:00AM-5:00PM
 SUNDAY.....8:00AM-1:00PM



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RESIDENCE PHONE	BUSINESS PHONE	COMMENTS			

MO: 114699

JOB# 3 CHARGES-----
 LABOR-----
 J# 3 55NIZSTATEINS STATE INSPECTION TIR TECH(S):1516 0.00
 TIRE INFLATION INSPECTION, ADJUST TIRE PRESSURE LEFT FRONT,
 RIGHT FRONT, LEFT REAR & RIGHT REAR
 STATE INSPECTION FOR TIRES
 TIRE INSPECTION COMPLETED... ADJUSTED TIRE PRESSURE TO
 MANUFACTURER SPECIFICATIONS

JOB# 3 TOTALS-----
 JOB# 3 JOURNAL PREFIX NCCS JOB# 3 TOTAL 0.00

JOB# 4 CHARGES-----
 LABOR-----
 J# 4 55NIZINSP MULTI POINT INSP. TECH(S):1516 0.00
 PERFORM MULTI POINT INSPECTION
 PERFORMED MULTI POINT INSPECTION.

JOB# 4 TOTALS-----
 JOB# 4 JOURNAL PREFIX NCQS JOB# 4 TOTAL 0.00

JOB# 5 CHARGES-----
 LABOR-----
 J# 5 55NIZAGREEMENT CUSTOMER AGREEMENT TECH(S):1516 0.00
 CUSTOMER AGREES DEALER TO CONTACT THEM VIA PHONE. TEXT
 MESSAGE, EMAIL, PRE-RECORDED AUDIO OR VOICEMAIL.

JOB# 5 TOTALS-----
 JOB# 5 JOURNAL PREFIX NCCS JOB# 5 TOTAL 0.00

JOB# 6 CHARGES-----
 LABOR-----
 J# 6+10NIZ4WALIGN *FOUR WHEEL ALIGNMEN TECH(S):1516 139.95
 Added Operation (CHRISTIAND @ 05/31/2023 10:59)
 PERFORM 4 WHEEL ALIGNMENT PER FACTORY SPECIFICATIONS
 COMPLETE

JOB# 6 TOTALS-----
 LABOR 139.95
 JOB# 6 JOURNAL PREFIX NCCS JOB# 6 TOTAL 139.95

ESTIMATE-----
 CUSTOMER HEREBY ACKNOWLEDGES RECEIVING
 ORIGINAL ESTIMATE OF \$1160.00 (+TAX)
 APPROVED ADDITIONAL COST OF \$292.00 FOR TOTAL ESTIMATE OF \$1452.00 (+TAX) ON 06/01/23 AT 04:31p
 BY CRISTOBAL NAVARRETE COMMENTS
 COMMENTS-----
 APT CHRIS D
 RECOMMENDED NOT DONE/ DECLINED SERVICES-----

DOWNEY



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					MO: 114699

JOB# 1 CHARGES

LABOR-----
J# 1 11NIZ001DIAG1 AXLE/SUSP DIAG 1 TECH(S):1516 567.00
 CUSTOMER STATES WHEN MAKING A SHARP TURN AND ACCELERATING
 THERE IS A LOUD CLICK NOISE CHECK AND ADVISE
 VERIFIED CONCERN AND ISOLATED LOUD CLUNKING NOISE COMING
 FROM FRONT STRUTS. RECOMMENDING REPLACEMENT OF BOTH FRONT
 STRUTS.
 REMOVED AND REPLACED BOTH FRONT STRUTS. VERIFIED NOISE IS NO
 LONGER PRESENT. VEHICLE IS IN GOOD CONDITION AT THIS TIME.
 TAKE NO FURTHER ACTION.

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 1 E4C00-9KFOJNW COMPLETE STRUT A 339.04 339.04
 1 E4C01-9KFOJNW COMPLETE STRUT A 358.00 358.00
 TOTAL - PARTS 697.04

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 21 MAKE YOUR OWN COUPON - PTS -20.00
 TOTAL - MISC -20.00

JOB# 1 TOTALS
 LABOR 567.00
 PARTS 697.04
 MISC -20.00

JOB# 1 JOURNAL PREFIX NCCS JOB# 1 TOTAL 1244.04

JOB# 2 CHARGES

LABOR-----
J# 2 55NIZ01M OIL CHANGE SERVICE TECH(S):1516 INTERNAL
 OIL AND OIL FILTER CHANGE: DRAIN ENGINE OIL, INSTALL
 GENUINE NISSAN OIL FILTER, NEW DRAIN PLUG SEAL AND
 ADD UP TO 5QTS OF NISSAN 0-20W SYNTHETIC OIL
 PREVENTIVE MAINTENANCE
 COMPLETED EXPRESS SERVICE OIL CHANGE

PARTS-----QTY---FP-NUMBER-----DESCRIPTION-----UNIT PRICE-
 1 15208-65FOE OIL FILTER INTERNAL
 1 11026-JA00A WASHER DRAIN INTERNAL
 TOTAL - PARTS 0.00

G.O.G. & SUPPLIES-----
 5.0 999BK00W20Q @ /UNIT INTERNAL
 TOTAL - GOG 0.00

MISC-----CODE-----DESCRIPTION-----CONTROL NO-----
 18 HAZARDOUS WASTE DISPOSAL FEE INTERNAL
 TOTAL - MISC 0.00

JOB# 2 TOTALS
 LABOR 0.00
 PARTS 0.00
 MISC 0.00
JOB# 2 JOURNAL PREFIX NCQS JOB# 2 TOTAL 0.00

Technician Inspection Report

CITY OF RIALTO

Customer Name:
Phone: (H) (909)
Service Advisor: CHRIS

Vehicle Year/Model: 15 NISSAN VERSA
VIN:
Technician: MICHAEL BORGE

Printed: 06/01/2023 16:31:56
Odometer: 114697
RO: 359509 Tag: C125

RECEIVED
CITY OF RIALTO

INSPECTION RESULT - OK

WILL REQUIRE FURTHER ATTENTION


REQUIRES IMMEDIATE ATTENTION

Green Yellow Red

Serviced

<input checked="" type="checkbox"/>	<input type="checkbox"/>	Washer fluid	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Power steering fluid (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Coolant	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine oil	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Operation of horn, exterior lights, interior lights	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Windshield wiper operation, condition of blades, washer spray	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Windshield for cracks, chips, pitting	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine air filter	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Cabin air filter (if equipped)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Tire rotation	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Wheel alignment	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Cooling system (components, leaks, damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Climate control	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine/transmission mounts	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Engine oil leaks	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Transmission fluid leaks	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Driveline/axle fluid leaks	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Power steering and linkage (looseness, leaks, damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Suspension components (looseness, leaks, damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	CV axle and boots (looseness, leaks, damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Drive belt(s)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Brake system (leaks, condition, damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Fuel system (components, leaks, damage)	<input type="checkbox"/>
NOT APPLICABLE		Clutch (operation, leaks)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Exhaust system (leaks, damage)	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Warning lights on	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Recommended maintenance	<input type="checkbox"/>
<input checked="" type="checkbox"/>	<input type="checkbox"/>	Brake fluid	<input type="checkbox"/>
NOT APPLICABLE		Transmission fluid (if equipped w/dipstick)	<input type="checkbox"/>

Front / Rear Brake Linings

LF		RF
<input checked="" type="checkbox"/> Green		<input checked="" type="checkbox"/> Green
<input type="checkbox"/> Yellow		<input type="checkbox"/> Yellow
<input type="checkbox"/> Red		<input type="checkbox"/> Red
LR		RR
<input checked="" type="checkbox"/> Green		<input checked="" type="checkbox"/> Green
<input type="checkbox"/> Yellow		<input type="checkbox"/> Yellow
<input type="checkbox"/> Red		<input type="checkbox"/> Red


Serviced
 Inspection Not Taken

7mm or greater

4mm to 6mm

3mm or less

Check Tires / Tread Depth

LF		RF
<input checked="" type="checkbox"/> Green		<input checked="" type="checkbox"/> Green
<input type="checkbox"/> Yellow		<input type="checkbox"/> Yellow
<input type="checkbox"/> Red		<input type="checkbox"/> Red
LR		RR
<input checked="" type="checkbox"/> Green		<input checked="" type="checkbox"/> Green
<input type="checkbox"/> Yellow		<input type="checkbox"/> Yellow
<input type="checkbox"/> Red		<input type="checkbox"/> Red


Serviced

7/32" or Greater

4/32" to 6/32"

3/32" or Less

Check Battery Performance

	<input checked="" type="checkbox"/> Good	<input type="checkbox"/> Serviced
	<input type="checkbox"/> Fair	
	<input type="checkbox"/> Bad	

Inspection Not Taken



CITY OF RIALTO
2023 JUN 28 AM 11:31

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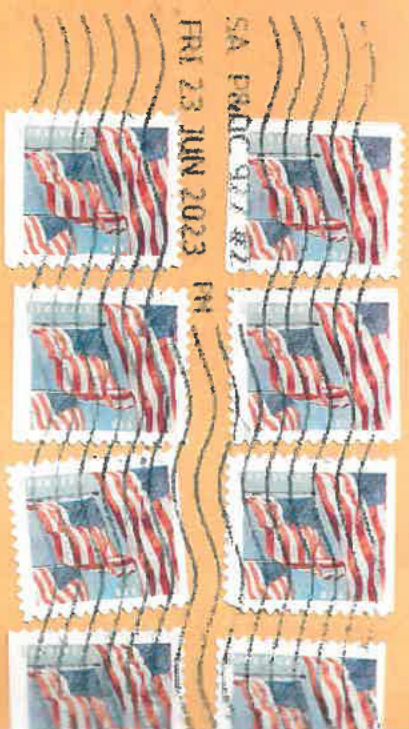


13

POSTNET barcode

CITY OF RIALTO
2023 JUN 27 AM 11:31

RECEIVED
CITY CLERK



CITY OF RIALTO
2023 JUN 28 AM 11:3
RECEIVED
CITY CLERK

RIALTO CITY CLERK'S OFFICE
150 S. PALM AVE.
RIALTO CA 92376