

# City of Rialto

*Council Chambers  
150 S. Palm Ave.  
Rialto, CA 92376*



## **Regular Meeting - Final**

**Tuesday, September 17, 2024**

**OPEN SESSION TIME:6:00 P.M.**

**Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376**

## **Utilities Commission**

*Chairperson Barbara Rickman  
Vice-Chairperson June Hayes  
Commissioner Richard "Kim" Chitwood  
Commissioner Kevin C. Kobbe  
Commissioner James M. Shields*

HOW TO REVIEW THE AGENDA. ALL AGENDAS ARE POSTED IN THE CITY HALL ADMINISTRATION BUILDING (150 SOUTH PALM AVENUE, RIALTO) AT LEAST 72 HOURS IN ADVANCE OF THE MEETING. ALL WRITINGS THAT RELATE TO AN OPEN SESSION AGENDA ITEM AT A REGULAR UTILITIES COMMISSION MEETING DISTRIBUTED TO ALL OF THE UTILITIES COMMISSION WILL BE MADE AVAILABLE AT THE SAME TIME BUT AT LEAST 72 HOURS BEFORE A REGULAR MEETING, FOR PUBLIC INSPECTION ON THE CITY'S WEBSITE AT [www.yourrialto.com](http://www.yourrialto.com) AND IN THE OFFICE OF THE CITY CLERK LOCATED AT 290 WEST RIALTO AVENUE, RIALTO, CALIFORNIA (909-820-2519) FROM 7:00 A.M. TO 6:00 P.M., MONDAY THROUGH THURSDAY. ANY PERSON HAVING A QUESTION CONCERNING ANY AGENDA ITEM MAY CALL THE ADMINISTRATION/UTILITIES DIVISION AT 909-820-2689 TO MAKE INQUIRY CONCERNING THE NATURE OF THE ITEM DESCRIBED ON THE AGENDA.

ITEMS ADDED TO THE AGENDA. CONSISTENT WITH THE RALPH M. BROWN ACT, ADDITIONAL ITEMS MAY BE ADDED TO THE AGENDA AND ACTED UPON BY THE UTILITIES COMMISSION ONLY IF IT IS CONSIDERED TO BE A "SUBSEQUENT NEED" OR "EMERGENCY" ITEM AND IS ADDED BY A MAJORITY VOTE. MATTERS RAISED UNDER ORAL COMMUNICATIONS MAY NOT BE ACTED UPON AT THAT MEETING OTHER THAN AS PROVIDED ABOVE.

NEED ADA ASSISTANCE? IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE PUBLIC WORKS DIRECTOR AT (909) 421-7279. NOTIFICATION 48 HOURS PRIOR TO THE MEETING WILL ENABLE THE CITY TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING (28 CAR 35.102-35.104 ADA Title II).

HOW TO ATTEND THE MEETING.

Members of the public may attend the meeting in person.

HOW TO MAKE A PUBLIC COMMENT.

(1) Appear at the meeting and speak during the public comment period. There is a 5-minute time limit.

(2) You may submit a public comment in writing to the Rialto Utility Authority by email at [ASKRUA@RIALTOCA.GOV](mailto:ASKRUA@RIALTOCA.GOV).

## **Called to Order By:**

## **ROLL CALL**

Chairperson Barbara Rickman, Vice-Chairperson June Hayes, Commissioner Richard "Kim" Chitwood, Commissioner Kevin C. Kobbe, Commissioner James M. Shields

## **PLEDGE OF ALLEGIANCE**

## **MOMENT OF SILENCE/INVOCATION**

## **ORAL COMMUNICATIONS/PUBLIC COMMENTS**

**Utilities Commission to consider removing or continuing any items on the agenda**

## **CONSENT CALENDAR**

## **APPROVAL OF MINUTES**

[UC-24-1712](#) Regular Meeting of August 20, 2024

Attachments: [Minutes 8-20-24 final.pdf](#)

## **PRESENTATIONS**

### **REPORTS/DISCUSSION ITEMS: NEW BUSINESS**

[UC-24-1730](#) Monthly Activity Report for City of Rialto Waste Management Services

#### **RECOMMENDATION**

Staff recommends that the Utilities Commission receive and file this report for the month of September 2024.

[UC-24-1715](#) Veolia's Monthly Operations Reports - September 2024 (Reporting period July 2024).

#### **(RECEIVE AND FILE)**

*Attachments:* [Reporting Period July 2024 SEPTEMBER REPORT.pdf](#)

### **REPORTS/DISCUSSION ITEMS: OLD BUSINESS**

[UC-24-1717](#) Previous Discussion Update.

[UC-24-1716](#) To-Do List.

### **UTILITY MANAGER UPDATE**

[UC-24-1718](#) Utility Manager Update.

### **COMMISSIONER REPORTS**

### **UPCOMING MEETING/FUTURE DISCUSSION ITEMS**

### **ADJOURNMENT**



# City of Rialto

## Legislation Text

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**File #:** UC-24-1712, **Version:** 1, **Agenda #:**

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For Utilities Commission Meeting [September 17, 2024]

TO: Honorable Chairperson and Commission

APPROVAL: Nicole Hemmans, Senior Administrative Analyst

Regular Meeting of August 20, 2024



**CITY OF RIALTO**  
**REGULAR MEETING OF THE UTILITIES COMMISSION**  
**August 20, 2024 - 6:00 P.M.**  
**MINUTES**

The Regular meeting of the Utilities Commission of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Tuesday, August 20, 2024.

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This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

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**CALL TO ORDER**

Vice-Chair June Hayes called the meeting to order at 6:04 p.m.

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**ROLL CALL**

The roll call was taken by Nicole Hemmans, Senior Administrative Analyst.

Present:

Vice-Chairperson June Hayes  
Commissioner James M. Shields  
Commissioner Kevin C. Kobbe

Absent:

Chairperson Barbara Rickman  
Commissioner Richard “Kim” Chitwood

City staff present:

Amy Crow, Administrative Analyst  
Nicole Hemmans, Senior Administrative Analyst

Also present:

Nancy Jackson, Customer Service Supervisor – RWS/Veolia  
Andrew Coleman, Field Operations Supervisor – RWS/Veolia  
Ken Aplon, Operations Manager – RWS/Veolia  
Jason Brandon, Project Engineer – RWS/Veolia  
Chandrasekar Venkatraman, President of Capital Program Management–  
RWS/Veolia

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**PLEDGE OF ALLEGIANCE**

Vice-Chair Hayes led the pledge of allegiance.

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**MOMENT OF SILENCE/  
INVOCATION**

Nicole Hemmans led the invocation.

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**APPROVAL OF MINUTES**

Regular Meeting of July 16, 2024.

Vice-Chair Hayes asked if there were any comments pertaining to the minutes.

- ◆ None.

**Action**

- ◆ Commissioner Kobbe made a motion to approve.
- ◆ Commissioner Shields seconded.
- ◆ All in favor.
- ◆ Motion passed.

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**ORAL COMMUNICATIONS**

Vice-Chair Hayes asked if there were any oral communications from the audience of items not on the agenda.

- ◆ None

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**NEW BUSINESS ITEMS**

**ITEM 1-UC-24-1638**

Monthly activity report for City of Rialto Waste Management Services. (RECEIVE AND FILE)

Ms. Crow went over the Monthly Waste Management Report for the month of July 2024.

**Questions & Comments**

- ◆ Vice-Chair Hayes asked if we know how many residents are participating in the organic recycling program?
  - Mrs. Crow advised she will provide a report from Burrtec showing the organic recycling program usage.
- ◆ Vice-Chair Hayes advised that residents of the community who she has spoken to did not seem to know about the organic recycling program and suggested doing more community outreach to educate the residents.
  - Mrs. Crow indicated that community outreach on the residential organic recycling program is being conducted at the City events and promoted through the *Progressive Magazine*. She will explore additional methods for providing community outreach on the organic recycling program.

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**ITEM 1-UC-24-1639**

Consider cancellation of Regular Utilities Commission meetings for October – December 2024.

Request that the Utilities Commission consider canceling the Regular Utilities Commission meeting of October 15, 2024, November 19, 2024, and December 17, 2024. **(ACTION)**

(ACTION)

### Questions & Comments

- ◆ Commissioner Kobbe wanted to know why this item was brought forward.
  - Mrs. Hemmans advised that a request to cancel the last three meetings of the calendar year was presented to the Water Subcommittee, which decided to cancel those meetings due to their proximity to holidays. Similarly, staff wanted to provide the Utilities Commission with the same opportunity of canceling, in advance, any end-of-year meetings that coincide with or fall near a holiday.
- ◆ Vice-Chair Hayes stated she was not pleased with the request to cancel the end-of-year meetings and provided the following comments:
  - Historically, the Utilities Commission has never canceled 3 consecutive meetings in a row, nor has it ever canceled 2 meetings in a year, except for one year due to being short-staffed. She also noted that the City Council is usually dark in month of October during election year.
  - Vice-Chair Hayes stated she was advised that one of the reasons staff is requesting for the meetings to be canceled is due to a lack of substantial matters for discussion.
  - The primary purpose of the Utilities Commission is to give recommendation to City Council. The means of providing recommendations rely on the reports brought forward in the commission meetings. The reports received in the Utilities Commission meeting, such as the Monthly Operations Report, are on-going, whether Council meets or not. She doesn't want to wait months to hear this information.
  - In the past, staff discussed the cancelation of future meetings verbally with the Chair and Vice-Chair prior to presenting it to the Utilities Commission. It is inappropriate for staff to present this item without having a prior verbal discussion with the Chair.
  - Vice-Chair Hayes suggested revising the agenda *wording* to provide a detailed explanation as to why staff is requesting to cancel future meetings.
  - Vice-Chair expressed concern that staff took it upon themselves to make recommendations to the commissioners, noting that this is not the role of staff.
  - Vice-Chair Hayes formally stated for the record that the way this item was brought forward is unacceptable and that approval from Chairperson Rickman should have been obtained prior to presenting this item to the Commission. Additionally, she advised staff to review how items were presented in the past to ensure

consistency moving forward.

The alternate motion made by Vice-Chair Hayes recommended keeping the regular meetings of October 15, 2024, November 19, 2024, and December 17, 2024, and rejecting the request to cancel them.

**Action**

- ◆ Commissioner Kobbe made a motion to approve.
- ◆ Commissioner Shields seconded.
- ◆ All in favor.
- ◆ Motion passed.

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**ITEM 4- UC-24-1640**

Veolia's Operations and  
Maintenance Monthly Report  
(RECEIVE AND FILE)

Receive and File the Monthly Operations Report from Veolia for the month of July.

**Customer Service update provided by Nancy Jackson:**

Questions & Comments

- None.

**Water update provided by Andrew Coleman:**

Questions & Comments

- ◆ Vice-Chair Hayes requested an update on City Well 3 that reported Arsenic on the 2023 CCR.
  - Andrew Coleman provided:
    - The well is in the Lytle Creek Basin and has a chronic and natural occurring arsenic.
    - Sampling for Well 3 occurs quarterly.
    - It is one of the City's largest producing well.

**CIP update provided by Jason Brandon:**

Questions & Comments

- ◆ None.

**Wastewater update provided by Ken Aplon & Chandrasekar**

**Venkatraman:**

Questions & Comments

- ◆ Vice-Chair Hayes inquired about the current levels of PFAS/PFOA at the Wastewater Treatment Plant?



- Per Mr. Venkatraman, the wastewater plant has not tested for PFAS/PFOA contaminants because it was agreed by the prior Utility Manager that we do not test for PFAS/PFOA until it becomes a regulation to test.

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## **OLD BUSINESS**

### **Item 1 – UC-24-1643**

Previous Discussion

Previous Discussion Update.

Nicole Hemmans provided an update advising that the reason the City of Rialto did not qualify for the San Bernardino Valley Municipal Water District's (SBVMWD) Demand Management Incentive (DMI) Program funding for FY 2024-25 is because the City did not meet the water conservation requirements to participate in the distribution of funds, which was based on water savings.

#### **Questions & Comments**

- ◆ Vice-Chair Hayes advised that the regulations have changed and recommended adjusting the program accordingly to ensure alignment.

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### **Item 2 – UC-24-1641**

To-Do List

#### **Future Agenda Items:**

#### **Questions & Comments:**

- ◆ Vice-Chair Hayes recommended the following future presentations:

- 1) Sewer cleaning.
- 2) Sampling: How it's done.
- 3) How does a well work.
- 4) How does wastewater work.
- 5) Delta Conveyance
- 6) Sites Reservoirs.
- 7) Understanding Basins.
- 8) Forecasting Reservoir.
- 9) Update on Cactus Basin.
- 10) Update on Perchlorate.

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**UTILITIES MANAGER'S  
UPDATES**

**Item 2 – UC-24-1642**

Utility Manager Updates

Nicole Hemmans provided an update on the Water and Wastewater/Sewer Rate Adjustment Update.

**Questions & Comments:**

- ◆ Vice-Chair Hayes asked when will the UUT tax suspension take effect?
  - It goes into effect in January and will be reflected on the bill starting February 2025.

**COMMISSIONER'S REPORTS**

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- ◆ Vice-Chairperson Hayes went over recommendations for future presentations for the Utilities Commission meetings.

**Questions & Comments:**

- None

**ADJOURNMENT**

- ◆ Commissioner Kobbe made a motion to adjourn.
- ◆ Commissioner Shields seconded the motion.
- ◆ Motion Carried.
  
- ◆ Meeting adjourned at 7:03 p.m.





# City of Rialto

## Legislation Text

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**File #:** UC-24-1730, **Version:** 1, **Agenda #:**

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For Utilities Commission Meeting September 17, 2024

TO: Honorable Chairperson and Commission

APPROVAL: Toyasha Sebbag, Assistant to the City Manager

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services

### **RECOMMENDATION**

Staff recommends that the Utilities Commission receive and file this report for the month of September 2024.

### **BACKGROUND**

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Utilities Commission. The responsibilities assigned to the Commission include acting “as an advisor to the City Council and City Administration regarding solid waste policies, recycling, source reduction, and other related state mandates.” This report provides general information to the Commission on the activities and events of the Public Works Department’s Waste Management Division.

### **ANALYSIS/DISCUSSION**

Items relating to the City’s Solid Waste Management services and of interest to the Commission are as follows:

- **Hazardous Household Waste Collected** - During the month of August:
  - 141 residents served
  - 250 gallons of used motor oil
  - 3 pallets of paint
  - 8 drums of miscellaneous poisons and other toxic liquids
  - 7 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs

During the month of September, the Household Hazardous Waste site was open on the 13th and 14th and will be open on the 27th and 28th from 8 am until noon.

- **Pollution Prevention Fair**

Saturday, September 21, 2024

10 am to 1 pm  
150 S. Palm Ave.

- **Community Clean-up Day**

October 26, 2024  
8 am to 2 pm

Activities Include:

Used Tire Collection  
Household Hazardous Waste Drop-off  
Electronic Waste Drop-off  
Personal Document Shredding  
Salvation Army Donation Drop-off  
Trash, Bulky Items, Green Waste Drop-off

- **Burrtec Waste Tonnage Report** - Available tonnage reports will be distributed at the meeting.



# City of Rialto

## Legislation Text

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**File #:** UC-24-1715, **Version:** 1, **Agenda #:**

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For Utilities Commission Meeting [September 17, 2024]

TO: Honorable Chairperson and Commission

APPROVAL: Nicole Hemmans, Senior Administrative Analyst

Veolia's Monthly Operations Reports - September 2024 (Reporting period July 2024).

**(RECEIVE AND FILE)**

# Utility Commission Report September 2024

Reporting period July 2024



**RIALTO  
CUSTOMER SERVICE & REVENUE  
MONTHLY OPERATIONS REPORT**

**Reporting Period:  
July 2024**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**





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## I. CUSTOMER SERVICE SUMMARY

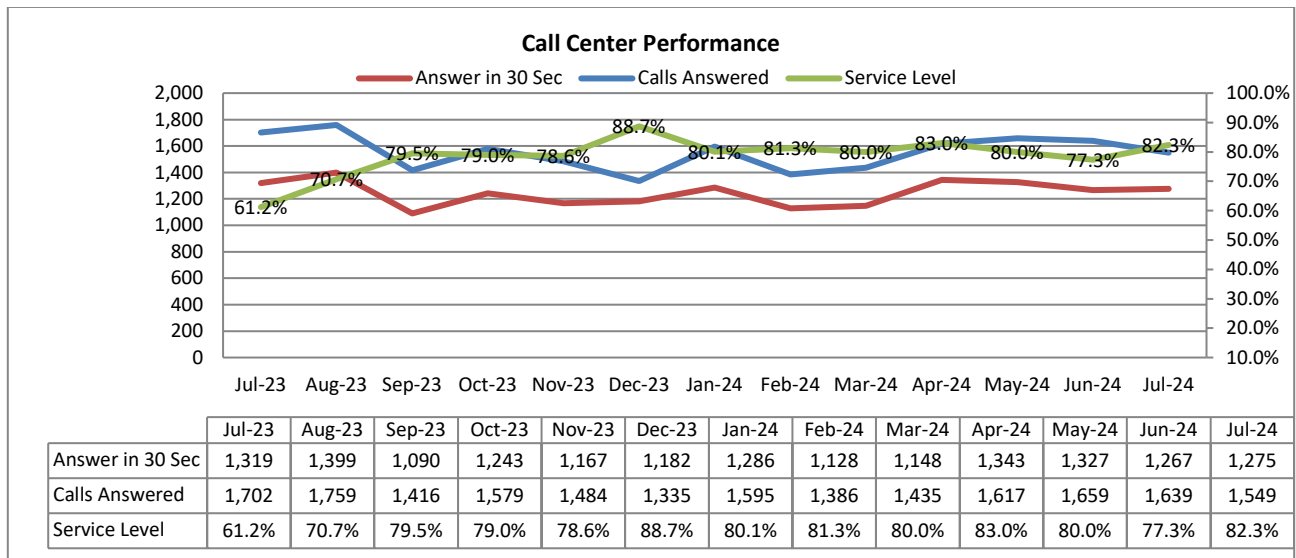
During this reporting month, the Customer Service team provided call service level of 82.3%. Out of 1,549 inbound calls answered, 1,275 were answered within the first 30 seconds.

Water consumption has decreased by 3.9%\_when compared against previous month. When compared against last year, consumption has decreased by 9.1%.

Sewer revenue has increased by less than 1% compared to the prior month and increased by less than 1% from last year.

## II. CALL CENTER PERFORMANCE

During this reporting month, service level was 82.3% with 1,275 out of 1,549 being answered within the first 30 seconds. Overall average wait time was thirty-seven (37) seconds.



## III. AUTOMATED SERVICES

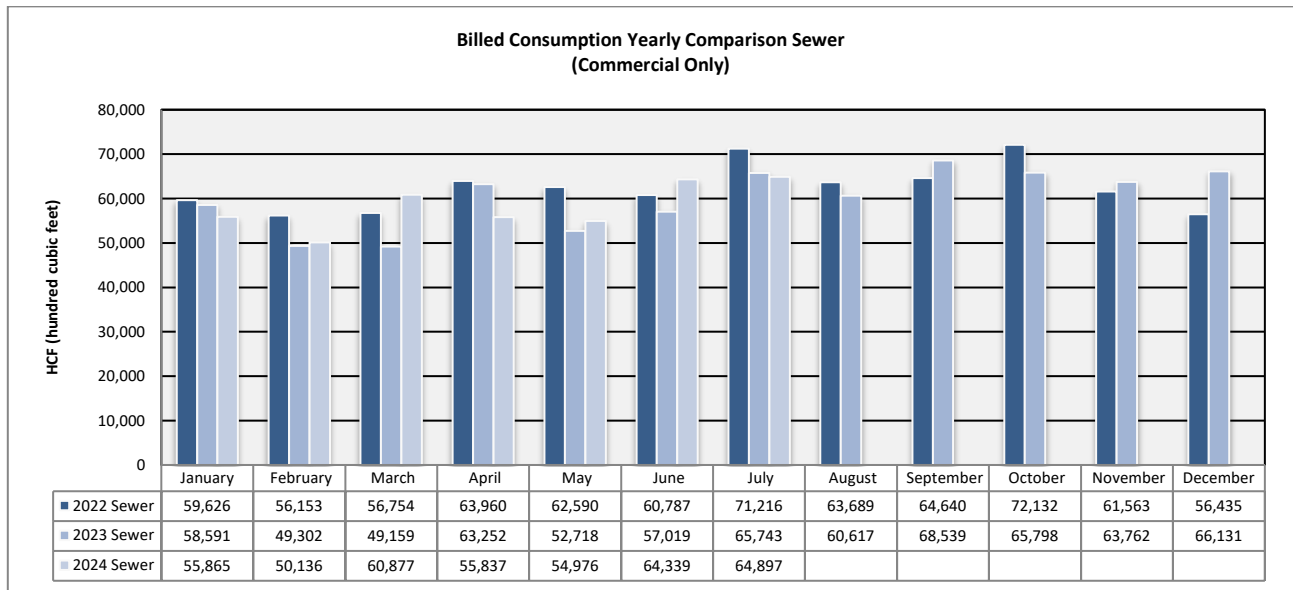
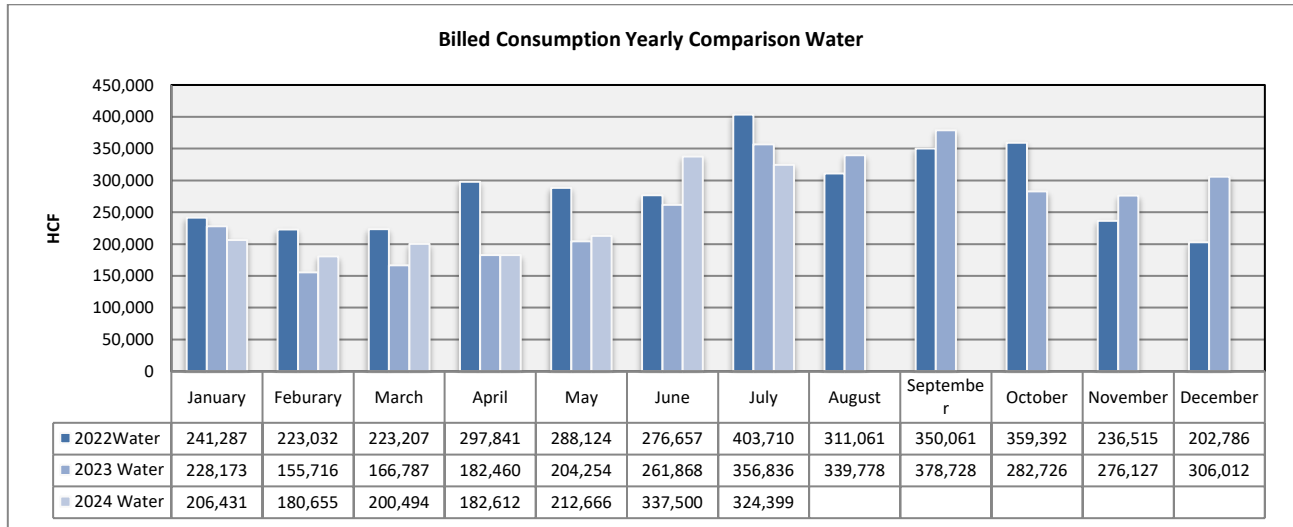
About 11,919 or 53.8% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48% have chosen the e-bill option. This e-bill participation is 11.6% increase from July of the prior year.

	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24
Number of Bills	21,976	21,990	22,015	22,062	22,106	22,161	22,204	22,246	22,202	22,369	22,331	22,372	22,410
Number of Bill Adjustments (during billing)	3	8	1	8	9	5	15	18	10	12	16	10	11
Automated Over the Phone Payments	2,487	2,770	2,770	2,809	2,597	2,340	2,700	2,539	2,539	2,592	2,382	2,058	2,250
Online Payment	7,187	8,652	7,169	9,615	8,624	7,466	10,027	8,553	7,756	9,888	9,126	7,457	9,828
E-bill Participants	5,131	5,186	5,205	5,383	5,896	5,451	5,497	5,534	5,564	5,610	5,654	5,683	5,731
Auto Pay Participants (New Portal)	3,774	3,818	3,841	3,863	3,896	3,927	3,984	4,007	4,054	4,082	4,129	4,165	4,221
PayNearMe	147	134	116	122	134	107	128	100	115	118	111	88	114

## IV. CONSUMPTION & BILLING

### A. Consumption

Water consumption has decreased by 3.9% when compared against previous month. When compared against last year, consumption has decreased by 9.1%. This fluctuation is attributed to the seasonal change and number of days between the billings.



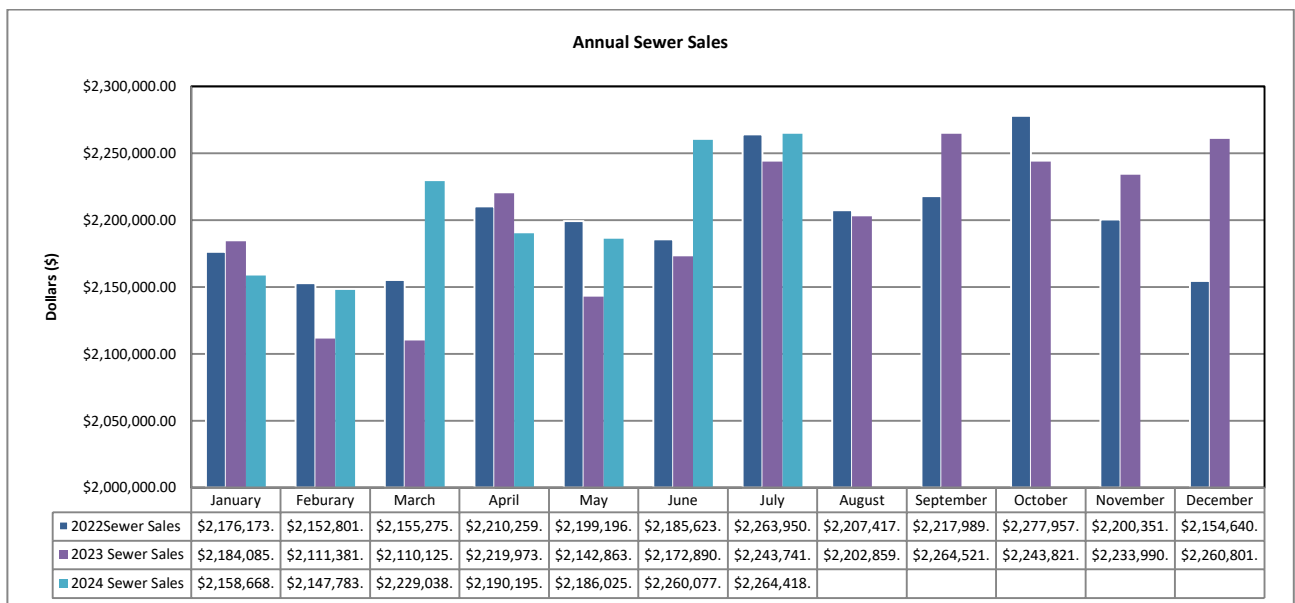
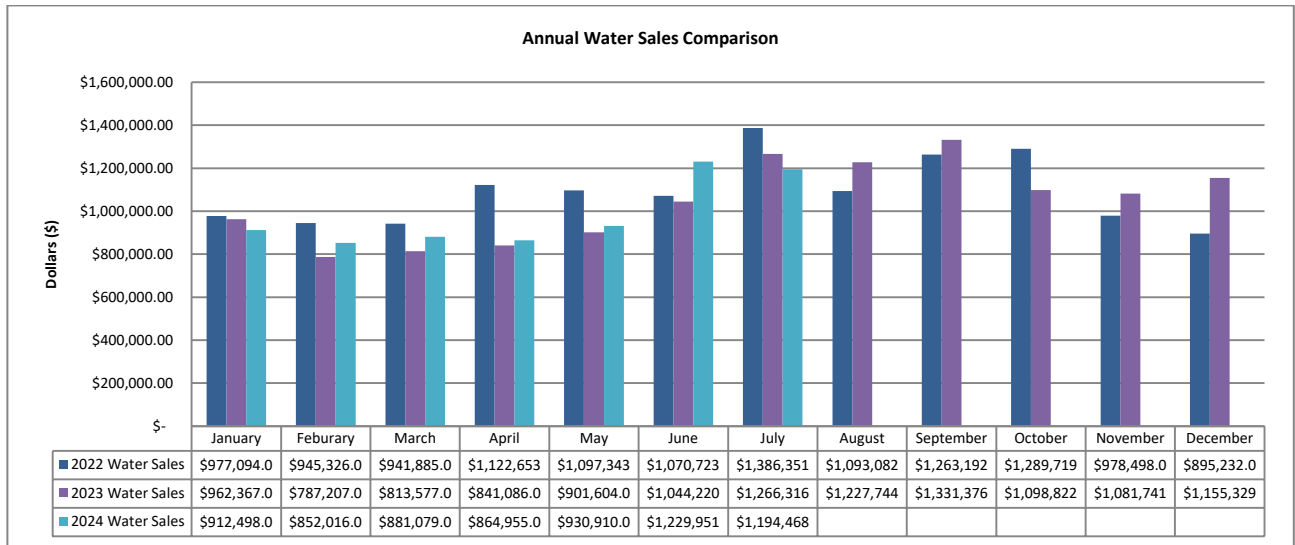
### B. Billing

A total of 22,410 bills were mailed or sent out electronically in July. Billing accuracy was 99.95% with eleven (11) requiring adjustments.

## V. REVENUE & AGING

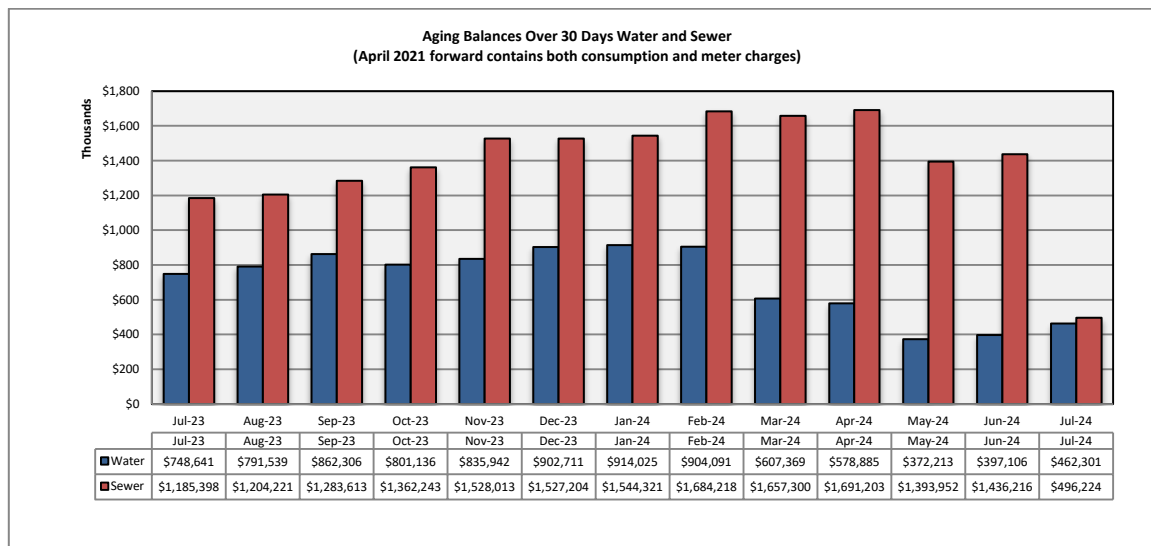
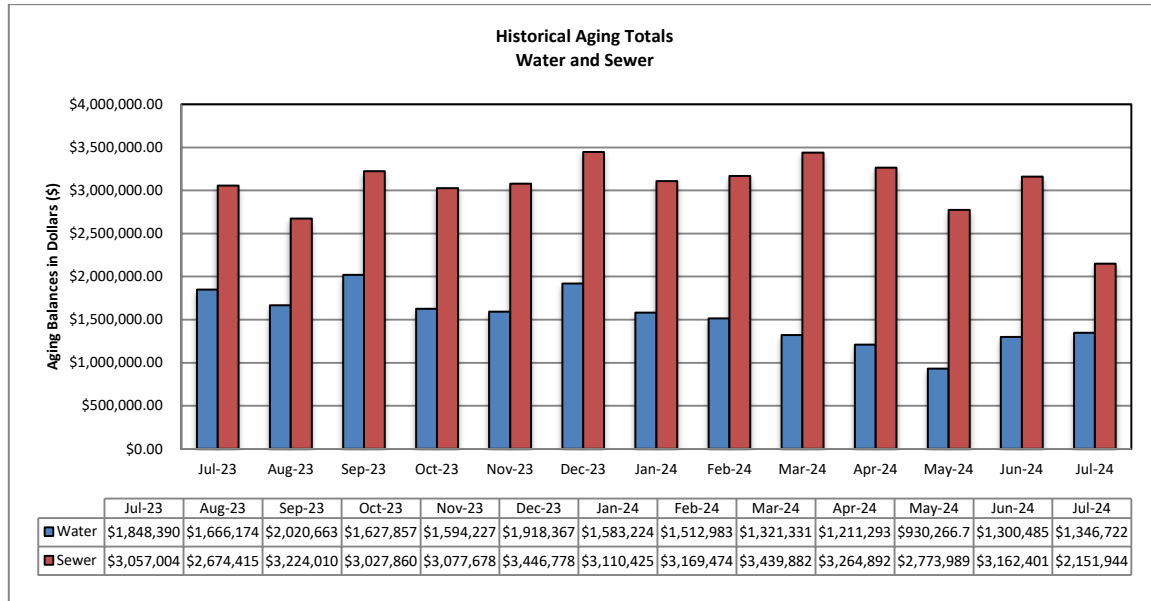
### A. Revenue

Water revenue has decreased 2.9% when compared against the prior month and decreased 5.7% when compared against previous year. Sewer revenue has increased by less than 1% compared to the prior month and increased by less than 1% from last year. Please consider that revenue from water consumption is smaller than monthly water base charges.



## B. Aging

The total aging balance has decreased by 21.6%, *see first table below*. For balances >30-days only, water has increased 16.4% and wastewater has decreased by 65.4%. This decrease in sewer balance is due to recent submission of tax roll with City Councils approval.



## C. Bad Debt

14 (fourteen) accounts were sent to collections for a total amount of \$3,366.71. These collections arise when renter or property owner move out without paying their bills.

## **VI. SERVICE ORDERS**

265 service orders were initiated by the customer service team during the reporting month. Of this total, 97 service orders or 36.6% were due to occupant changes.

102 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

## **VII. OTHER ACTIVITIES**

Tax Roll in the amount of \$1,031,265 was submitted to the County of San Bernardino with approval of City Council Resolution 8272.

## **VIII. REVENUE REPORT**

### **A. Revenue Summary**

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in July 2024 is \$3,783,000 Non-Rate Revenue is \$64,000; Utility Revenue is \$3,462,000 and Tax / Ambulance Revenue at \$257,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in July 2024 and July 2023 are \$251,000 and \$196,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$6,000 in July 2024 and \$4,000 in July 2023.

### **B. Non Rate Revenue - Extraterritorial Customers**

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$6,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$19,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue between \$4,000 and \$8,000 each month.

**C. Non-Rate Revenue – Other**

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$1,700 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Facilities subleased a City property for \$10,500 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on July 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City’s boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

**D. Development Impact Fees**

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in July of 2024.

**E. Rialto Basin Water Rights and Leasing**

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, San Bernardino County is to pay City of Rialto a total of \$316,784 for Standby Charges and Production Charges.

In addition, the County is also billed annually for Rialto Well #3’s summertime electricity costs based on peak usage.

**F. Cash Collections by Payment Method – Rialto Water Services**

<b>Payment Method</b>	<b>Description</b>	<b>Transaction Count</b>	<b>JULY 2024</b>	<b>%</b>
Carrier Deposits	Cash deposits prepared per day for transport to US Bank	22	\$ 122,310	3.31%
Remote Check Deposits	Scanned batches of checks payments made at the customer service counter	22	227,143	6.15%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	22	334,259	9.04%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	13,018	1,827,817	49.46%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox.	22	1,169,619	31.65%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.	117	14,561	0.39%
<b>Total Revenue per Bank</b>			<b>\$ 3,695,709</b>	<b>100%</b>
Recon to RUA Recap:				
Adj detailed in RUA			87,507	
Prior mo. Correction				
<b>RUA increase in Cash</b>			<b>\$ 3,783,216</b>	

*Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.*



**G. Payment Collection Method – Fiscal Year to Date**

	<b>Jul 2024</b>	<b>%</b>
Cash Deposits	\$ 122,310	3.31%
Remote Check Deposits	227,143	6.15%
EBOX	334,259	9.04%
Paymentus, IVR, Credit Cards	1,827,817	49.46%
Lockbox Deposits	1,169,619	31.65%
Pay Near Me	14,561	0.39%
<b>Total Revenue to Bank</b>	<b>\$ 3,695,709</b>	<b>100.00%</b>
NSF	(7,962)	
<b>Net deposits</b>	<b>\$ 3,687,747</b>	

**H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison**

	<b>July 2024</b>	<b>July 2023</b>	<b>Variance</b>
UUT Water	\$ 84,082	\$ 63,995	\$ 20,087
UUT Sewer	166,963	131,860	35,102
Ambulance	5,818	4,393	1,425
<b>Total</b>	<b>\$ 256,863</b>	<b>\$ 200,249</b>	<b>\$ 56,615</b>

**I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison**

	<b>July 2024</b>	<b>July 2023</b>	<b>Variance</b>
Non-Rate / Extra Territorial Revenue	\$ 63,697	\$ 152,135	\$ (88,438)
Utility Revenue	\$ 3,462,656	\$ 2,834,080	\$ 628,576
<b>Total</b>	<b>\$ 3,526,353</b>	<b>\$ 2,986,215</b>	<b>\$ 540,138</b>

**J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date**

	Jul 2024
<b>Non-Rate Revenue</b>	
Cell Tower Rent, Lease	5,647
Interest Income	19,290
NRR-FOG	-
Municipal Water Sales	-
Extra Terr- Sewage	31,463
Abatement of Expenses	-
Water Meter Lost/Damaged/Repl	1,419
Misc Fees - New Occ, Same Day Svc	5,877
Miscellaneous Revenue - Sewer	-
NSF	-
DIF - Wastewater Connection	-
Sewer Bad Debt Collection Fees	-
Sewer Cash Over/Short	-
<b>Total Non-Rate Revenue</b>	<b>\$ 63,697</b>
<b>Utility Revenue</b>	
Water Penalty	3,154
Sewer Penalty	5,200
Turf Removal, Hi-Eff Rebate	(1,000)
Senior Disc - Water	-
Senior Disc - Sewer	-
Water Contract	-
Water Deposits Paid	-
Water Deposits Billed	17,289
Hydrant Deposits	574
Sewer Deposits Paid	-
Sewer Deposits Billed	11,760
Water	1,171,886
Sewer	2,327,246
Unapplied Credits	(101,077)
Bad Debt Sewer	12,029
Bad Debt Water	-
Tax Roll - Sewer	15,596
Collection Agency - Water	-
Collection Agency - Sewer	-
Collection Agency - Misc Water	-
<b>Total Utility Revenue</b>	<b>\$ 3,462,656</b>
<b>Total Non-Rate + Utility Rev.</b>	<b>3,526,353</b>

**K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison**

	Increase to Cash per CIS	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
<b>July 2024</b>	3,783,216	11,473	2,450,403	1,321,340	3,783,216	(87,507)	<b>3,695,709</b>
<b>July 2023</b>	3,186,464	11,683	2,087,580	1,087,201	3,186,464	357,478	<b>3,543,941</b>

**L. Non-Rate and Extraterritorial Customer Accounts Receivable Aging**

Name	Total as of 7/31/2024	Current	31-60 days	61-90 days	>90 days
AT&T - Easton	\$ (16,015)	(1,500)			(14,515)
Social Science Service - Cedar House	-	-			
CITY OF FONTANA	123,847	123,847			
Colton Unified School District	-				
County of San Bernardino-CSA 70 BL	19,403			19,403	
Rialto BioEnergy Facilities	148,488	64,322	17,932		66,233
Sprint-Nextel SBA 2012 TC Assets	5,184	(2,074)			7,258
San Bernardino Co Waste System Div.	-	-			
SB Valley Mun Water District	-	-			
Vertical Bridge Holdco, LLC (CIG)	7,544	2,830			4,714
<b>Grand Total</b>	<b>\$ 288,451</b>	<b>\$ 187,426</b>	<b>\$ 17,932</b>	<b>\$ 19,403</b>	<b>\$ 63,689</b>

**AT&T** The credit indicates annual payment of cell tower rent.

**Social Science Service (Cedar House)** is current with its obligations.

**City of Fontana** is current with its obligations.

**Colton Unified School District** is current with its obligations.

**County of San Bernardino** has been contacted for the outstanding balance.

**Rialto Bioenergy Facilities** is on a plan to pay outstanding Invoices.

**San Bernardino Co Waste System Div.** has no outstanding balance.

**Vertical Bridge Holdco, LLC and Sprint:** Vertical Bridge sent checks to the City. The City is processing the reimbursement check. Sprint has been contacted for open Invoices as well.

**RIALTO WATER**  
**MONTHLY OPERATIONS REPORT**

**Reporting Period:**

**July 2024**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**

**RIALTO WATER**  
**OPERATIONS AND MAINTENANCE REPORT**

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## **RIALTO WATER**

### **MONTHLY OPERATIONS REPORT**

#### **I. EXECUTIVE SUMMARY**

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

## A. Water Production Totals

Total water delivered into the Rialto system this month was 1061.74 acre-feet. 889.30 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 130.76 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 41.68 acre-feet came from the OPRTP.

JULY 2024 DAILY PRODUCTION TOTALS IN ACRE FEET												
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	Delivered Via BLF				OPRTP <sup>2</sup>	TOTAL <sup>3</sup>
							City 4A	Purchased				
							BOOSTER 6-9	Cactus <sup>1</sup>				
7/1/24	5.30	0.71	0.00	0.00	0.00	6.80	8.76	1.86	13.59	3.39	31.65	
7/2/24	5.12	7.69	0.00	0.00	0.00	3.50	7.07	0.71	10.92	4.44	32.38	
7/3/24	0.00	8.01	0.00	0.00	0.00	5.46	9.73	1.45	15.20	5.84	35.96	
7/4/24	11.02	7.17	0.00	0.00	0.00	5.01	6.48	0.00	11.52	4.45	39.17	
7/5/24	5.12	8.25	0.00	0.00	0.00	4.41	8.55	0.00	12.73	0.00	30.51	
7/6/24	5.33	7.68	0.00	0.00	0.00	4.25	8.62	0.00	11.78	7.96	37.00	
7/7/24	5.67	7.46	0.00	0.00	0.00	4.89	9.88	2.96	9.38	4.32	34.68	
7/8/24	4.32	7.86	0.00	0.00	3.87	3.87	7.36	0.00	8.44	4.06	32.42	
7/9/24	5.35	7.45	0.00	0.00	5.95	6.09	8.17	2.66	5.30	4.11	36.91	
7/10/24	5.97	8.96	0.00	0.00	5.40	5.03	0.00	0.41	5.35	2.97	34.09	
7/11/24	4.73	5.35	0.00	0.00	6.81	7.44	0.74	2.94	4.43	0.14	31.84	
7/12/24	5.26	1.52	0.00	0.00	6.82	7.37	8.94	5.33	15.87	0.00	42.17	
7/13/24	5.42	3.10	0.00	0.00	6.41	7.07	7.34	1.31	9.29	0.00	32.60	
7/14/24	4.89	1.94	0.00	0.00	7.42	5.79	8.70	7.71	3.49	0.00	31.24	
7/15/24	0.00	4.13	0.00	0.00	6.80	7.20	0.00	0.00	0.00	0.00	18.13	
7/16/24	10.22	6.99	0.00	0.00	7.07	7.89	9.37	6.06	9.60	0.00	47.83	
7/17/24	5.37	2.59	0.00	0.00	7.60	6.87	7.38	4.59	7.31	0.00	34.33	
7/18/24	5.19	0.00	0.00	0.00	7.47	7.38	8.78	9.99	4.82	0.00	34.85	
7/19/24	5.16	2.55	0.00	0.00	7.31	7.17	6.20	3.76	3.83	0.00	29.78	
7/20/24	5.97	2.91	0.00	0.00	7.21	7.14	8.46	4.71	9.48	0.00	37.42	
7/21/24	5.30	1.62	0.00	0.00	7.20	7.32	8.22	7.74	4.86	0.00	34.04	
7/22/24	5.03	2.68	0.00	0.00	7.27	8.24	8.25	6.04	5.04	0.00	34.30	
7/23/24	5.07	2.52	0.00	0.00	7.28	6.26	7.93	8.38	4.38	0.00	33.89	
7/24/24	5.44	3.45	0.00	0.00	6.68	7.13	8.99	4.22	5.81	0.00	32.73	
7/25/24	4.80	0.00	0.00	0.00	8.23	8.04	7.98	6.20	5.50	0.00	32.77	
7/26/24	5.44	1.94	0.00	0.00	7.12	7.10	9.44	7.53	10.22	0.00	39.35	
7/27/24	5.62	4.55	0.00	0.00	6.81	6.78	8.26	2.75	7.23	0.00	33.74	
7/28/24	5.12	2.25	0.00	0.00	7.90	7.85	8.45	8.63	5.75	0.00	37.50	
7/29/24	4.02	1.93	0.00	0.00	6.64	6.62	9.20	8.01	4.04	0.00	31.26	
7/30/24	4.80	2.37	0.00	0.00	7.51	7.48	6.77	5.30	5.43	0.00	32.89	
7/31/24	5.33	2.89	0.00	0.00	7.47	7.34	8.32	5.85	5.41	0.00	34.29	
<b>TOTAL</b>	<b>161.38</b>	<b>128.52</b>	<b>0.00</b>	<b>0.00</b>	<b>166.27</b>	<b>200.79</b>	<b>232.34</b>	<b>127.10</b>	<b>236.00</b>	<b>41.68</b>	<b>1061.74</b>	
<b>MIN</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>3.50</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>18.13</b>	
<b>MAX</b>	<b>11.02</b>	<b>8.96</b>	<b>0.00</b>	<b>0.00</b>	<b>8.23</b>	<b>8.24</b>	<b>9.88</b>	<b>9.99</b>	<b>15.87</b>	<b>7.96</b>	<b>47.83</b>	
<b>AVE</b>	<b>5.21</b>	<b>4.15</b>	<b>0.00</b>	<b>0.00</b>	<b>5.36</b>	<b>6.48</b>	<b>7.49</b>	<b>4.10</b>	<b>7.61</b>	<b>1.34</b>	<b>34.25</b>	

<sup>1</sup> Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

<sup>2</sup> Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

<sup>3</sup> City 4A is not included in total. It has been accounted for in the Purchased total.

**JULY 2024 DAILY BOOSTER TOTALS IN ACRE FEET**

<b>DATE</b>	<b>Booster 1</b>	<b>Booster 2</b>	<b>Booster 3</b>	<b>Booster 4</b>	<b>Booster 5</b>	<b>Booster 6-9</b>	<b>Booster 10</b>	<b>Booster 11</b>
7/1/24	0.00	0.00	0.00	0.00	7.23	1.86	0.00	0.00
7/2/24	0.00	0.00	0.00	0.00	5.22	0.71	0.00	0.00
7/3/24	0.00	0.00	12.74	0.00	9.69	1.45	0.00	0.00
7/4/24	0.00	0.00	2.74	1.37	6.38	0.00	0.00	0.00
7/5/24	0.00	0.00	0.69	1.64	8.37	0.00	0.00	0.00
7/6/24	0.00	0.00	2.22	1.64	6.78	0.00	0.00	0.00
7/7/24	0.00	0.00	5.10	1.24	5.46	2.96	0.00	0.00
7/8/24	0.00	0.00	4.55	0.00	4.82	0.00	0.00	0.00
7/9/24	0.00	0.00	4.87	0.00	0.00	2.66	0.00	0.00
7/10/24	0.00	0.00	6.26	0.00	0.00	0.41	0.07	0.00
7/11/24	0.00	0.00	4.22	0.00	0.00	2.94	0.00	0.00
7/12/24	0.00	0.00	3.70	0.71	6.09	5.33	0.00	0.00
7/13/24	0.00	0.00	3.73	0.72	1.23	1.31	0.00	0.00
7/14/24	0.00	0.00	1.17	0.00	0.00	7.71	0.00	0.00
7/15/24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
7/16/24	0.00	0.00	5.98	0.00	0.00	6.06	0.00	0.00
7/17/24	0.00	0.00	2.22	2.99	2.55	4.59	0.00	0.00
7/18/24	0.00	0.00	3.95	0.01	0.00	9.99	0.00	0.00
7/19/24	0.00	0.00	2.62	0.00	0.00	3.76	0.00	0.00
7/20/24	0.00	0.00	3.43	0.00	4.20	4.71	0.00	0.00
7/21/24	0.00	0.00	1.92	0.00	0.34	7.74	0.00	0.00
7/22/24	0.00	0.00	5.20	0.00	0.75	6.04	0.00	0.00
7/23/24	0.00	0.00	4.35	0.00	0.00	8.38	0.00	0.00
7/24/24	0.00	0.00	2.59	0.00	0.00	4.22	0.00	0.00
7/25/24	0.00	0.00	3.59	0.47	0.50	6.20	0.00	0.00
7/26/24	0.00	0.00	3.41	0.00	0.00	7.53	0.00	0.00
7/27/24	0.00	0.00	7.18	0.00	0.00	2.75	0.00	0.00
7/28/24	0.00	0.00	1.26	0.00	1.55	8.63	0.00	0.00
7/29/24	0.00	0.00	6.05	0.00	0.00	8.01	0.00	0.00
7/30/24	0.00	0.00	0.00	0.00	1.30	5.30	0.00	0.00
7/31/24	0.00	0.00	4.05	0.00	1.11	5.85	0.00	0.00
<b>TOTAL</b>	<b>0.00</b>	<b>0.00</b>	<b>109.79</b>	<b>10.79</b>	<b>73.57</b>	<b>127.10</b>	<b>0.07</b>	<b>0.00</b>
<b>MIN</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>MAX</b>	<b>0.00</b>	<b>0.00</b>	<b>12.74</b>	<b>2.99</b>	<b>9.69</b>	<b>9.99</b>	<b>0.07</b>	<b>0.00</b>
<b>AVE</b>	<b>0.00</b>	<b>0.00</b>	<b>3.54</b>	<b>0.35</b>	<b>2.37</b>	<b>4.10</b>	<b>0.00</b>	<b>0.00</b>



## B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	Jul	Aug	Sept	Oct	Nov	Dec	Feb	Mar	Apr	May	Jun	Jul
Chino # 1 (580 ft) In-active well	429'	425'	411'	418'	423'	416'	411'	411'	420'	417'	411'	414'	414'
Chino # 2 (550 ft)	369'	367'	368'	369'	369'	344'	344'	345'	342'	346'	354'	347'	352'
City # 1 (260 ft)	392'	247'	245'	247'	243'	247'	247'	247'	247'	164'	158'	158'	151'
City # 2 (480 ft)	402'	238'	240'	212'	212'	212'	212'	210'	171'	182'	164'	164'	164'
City # 3 (525 ft) Out of Service	505'	499'	503'	456'	456'	456'	451'	429'	450'	423'	423'	423'	418'
City # 4A (528 ft)	406'	376'	377'	378'	368'	374'	375'	376'	361'	373'	373'	374'	380'
City # 5 (385 ft) In-active well	364'	362'	361'	361'	364'	360'	358'	340'	339'	340'	339'	335'	333'
Rialto # 1 (650 ft) In-active well	588'	574'	581'	581'	574'	574'	581'	553'	564'	569'	569'	571'	571'
Rialto # 2 (550 ft) In-active well	501'	497'	497'	499'	498'	500'	501'	499'	500'	500'	500'	501'	500'
Rialto # 3 (509 ft)	478'	474'	474'	474'	474'	474'	474'	474'	475'	474'	475'	474'	477'
Rialto # 4 (450 ft) In-active well	416'	413'	413'	414'	414'	415'	415'	416'	415'	415'	415'	415'	416'
Rialto # 5 (560 ft)	386'	381'	379'	376'	380'	382'	383'	385'	385'	386'	386'	386'	386'
Rialto Well # 7 In-active well	362'	361'	361'	362'	362'	362'	362'	362'	361'	362'	362'	361'	361'
Miro # 3 (563 ft)	492'	492'	487'	486'	487'	489'	487'	485'	486'	487'	488'	487'	489'
EW-1 (780 ft)	476'	474'	475'	474'	476'	476'	476'	474'	475'	476'	476'	473'	474'

January 2024 the sounder was out of service.

## II. REGULATORY

All State of California and public health agency regulatory requirements were met.

### A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (ClO <sub>4</sub> )	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
P= Present A= Absent mg/L = parts per million			

Sample Date 07/11/2024	Sample Site Location Results									
	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9	OPRT P
Total Coliform	A	A	A	OUT OF SERVICE	A	A	A	A	A	A
E. Coli	A	A	A		A	A	A	A	A	A
Nitrate as N	3.1				2.7					
Perchlorate (ClO <sub>4</sub> )	2.6*				<1.0	12*	130*			
Total Dissolved Solids	220	210	310		240	210	240	330	330	170

\*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

## B. Sample Site Location Results

### Rialto Distribution Sample Results

July 2024

Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
<b>CYCLE 1 - 07/09/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
335 W. Rialto	0.90	A	A	<3.0	1	<0.10
1228 W. Merrill	0.91	A	A	<3.0	1	0.12
256 N. Fillmore	1.04	A	A	<3.0	1	<0.10
987 W. Grove	1.18	A	A	<3.0	1	<0.10
978 N. Driftwood	1.22	A	A	<3.0	1	<0.10
1451 N. Linden	1.05	A	A	<3.0	1	0.10
469 W. Jackson	1.14	A	A	<3.0	1	<0.10
935 E. Mariposa	1.18	A	A	<3.0	1	0.11
1000 N. Joyce	1.22	A	A	<3.0	1	<0.10
766 N. Chestnut	1.17	A	A	<3.0	1	<0.10
149 W. Victoria	1.14	A	A	<3.0	1	0.13
313 E. McKinley	0.92	A	A	<3.0	1	<0.10
609 E. South	0.89	A	A	<3.0	1	0.11
273 E. Alru	1.03	A	A	<3.0	1	0.15
1161 S. Lilac	1.10	A	A	<3.0	1	<0.10
101 E. Valley	1.09	A	A	<3.0	1	0.12
<b>CYCLE 2 - 07/17/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
210 N. Park	0.99	A	A			
101 S. Larch	1.10	A	A			
320 N. Wisteria	0.90	A	A			
861 W. Grove	0.90	A	A			
1168 N. Glenwood	0.90	A	A			
1320 N. Fitzgerald	0.90	A	A			
860 N. Willow	0.80	A	A			
209 E. Cornell	1.00	A	A			
643 E. Margarita	0.80	A	A			
1170 N. Terrace Rd.	0.80	A	A			
681 E. Erwin	1.10	A	A			
402 E. Merrill	1.00	A	A			
261 W. Wilson	1.00	A	A			
532 S. Iris	1.00	A	A			
281 W. Hawthorne	1.30	A	A			
379 W. Valley	0.90	A	A			

**Rialto Distribution Sample Results**

**July 2024**

Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
<b>CYCLE 3 - 07/24/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
236 N. Willow	0.90	A	A			
775 E. Foothill	1.10	A	A			
878 N. Primrose	0.80	A	A			
369 E. Van Koevering	1.20	A	A			
274 W. Valencia	0.80	A	A			
1566 N. Fillmore	0.80	A	A			
932 N. Idyllwild	0.80	A	A			
644 N. Smoketree	0.80	A	A			
605 W. Rosewood	0.90	A	A			
1189 W. Second	0.80	A	A			
775 W. Rialto	0.80	A	A			
211 E. Wilson	0.80	A	A			
595 E. Huff	0.90	A	A			
1005 S. Riverside	0.90	A	A			
794 S. Verde	0.90	A	A			
1055 W. Bloomington	0.90	A	A			
<b>CYCLE 4 - 07/29/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
375 S. Cactus	1.26	A	A			
101 S. Linden	1.01	A	A			
234 N. Larch	0.87	A	A			
575 N. Driftwood	0.80	A	A			
1355 W. Shamrock	0.81	A	A			
992 N. Yucca	0.83	A	A			
481 W. Cornell	1.11	A	A			
158. E. Shamrock	0.96	A	A			
749 E. Holly	0.84	A	A			
545 E. Victoria	1.12	A	A			
200 N. Sycamore	1.16	A	A			
407 E. Allen	1.05	A	A			
399 E. Montrose	0.80	A	A			
856 S. Orange	1.01	A	A			
911 S. Cactus	1.01	A	A			
220 W. Valley	1.00	A	A			
P/A + Present or Absent						

**C. Violations**

No violations were received during this reporting period.

**D. Source Water Total Dissolved Solids (TDS)**

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 252 mg/L for the month of July as compared to 233 mg/L in June. The TDS levels are below the secondary maximum contaminant level requirements.

**III. HEALTH AND SAFETY**

**A. Monthly Safety Program Overview**

Category	Monthly Statistic
Safety Training Topics	DOT Safe Driver Week
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	11
Vehicle Incidents, count	0

\*A lost time incident has not occurred in the past 3944 days.

**IV. CHEMICAL USE**

Sodium hypochlorite is the only chemical added to the water system. A total of 3381 gallons of sodium hypochlorite was used in July as compared to 2687 gallons used in June.

**V. ELECTRICAL USE**

Southern California Edison (SCE) has not provided all the data for July 2024. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2023	August	738,127
2023	September	749,819
2023	October	531,770
2023	November	564,667
2023	December	373,789
2024	January	208,007
2024	February	31,597
2024	March	42,703
2024	April	45,022
2024	May	48,011
2024	June	146,040
2024	July	148,624

**VI. WATER QUALITY COMPLAINTS**

No complaints were received during this reporting period.

**VII. OPERATIONS UPDATE**

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OP RTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

**A. Operational Wells**

Rialto Well 3 is offline due to SCADA issues.

**B. Valve Activity**

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. One valve was exercised for the month of July.

<b>Valve Turning Progress</b>	
	<b>Valves Turned</b>
2020	530
2021	340
2022	463
2023	750
2024	166

**C. Hydrant Flushing**

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Five flushings were performed in July.

<b>Hydrant/Dead End Flushing Progress</b>	
	<b>2024</b>
January	0
February	3
March	9
April	0
May	5
June	0
July	5
<b>Total</b>	<b>22</b>
<b>Progress % (35)</b>	

#### **D. Sanitary Survey**

The last sanitary survey was completed by the Department of Drinking Water (DDW) in 2015. Veolia has reviewed all the regulatory conditions required and is prepared for the sanitary survey. DDW performed at field site visit on May 22, 2024. The results of the visit have not been received to date.

### **VIII. ASSET MANAGEMENT**

The following work orders were completed for the month of July:

- Preventive Maintenance –7
- Corrective Maintenance – 52
- Predictive Maintenance –0

88 – PMs planned for August 2024

#### **A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues**

Corrective Work Order labor hours were dedicated to eight pipe line and three hydrant repairs.

#### **B. Major Equipment and/or Machinery Outages**

Rialto Well 3 is offline due to SCADA issues.



## IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00	0.55	0.00	7.27	0.00	0.00	0.77	0.45	0.03	0.00	9.60
2022-23	0.00	0.00	0.24	0.38	2.15	1.80	5.06	4.14	7.73	0.20	0.59	0.00	22.29
2023-24	0.00	2.62	0.00	0.09	0.60	1.18	1.00	10.38	1.87	0.53	0.34	0.00	18.61
2024-25	0.00												0.00

July 24- June 25		=	0.00 INCHES
YEAR TO DATE FOR 2024		=	14.12 INCHES
AVG. RAINFALL FOR LAST FIVE YEARS		=	8.87 INCHES
AVG. RAINFALL FOR SAN BERNARDINO COUNTY FOR THE LAST 100 YEARS :		=	16.25 INCHES

2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	1.00	10.38	1.87	0.53	0.34	0.00	0.00						14.12

## Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2024	2.19	1.25	257	7.9 K	65.1	41.9	52.5	80	37	58 K	37.5 K	3.3 K	52.2
Feb 2024	2.08	8.56	268	9.5 K	62.4	44.6	52.9	88	50	69 K	42.6 K	3.2 K	53.8
Mar 2024	3.58	2.31	384	9.5	65.1 K	45.0	54.7	87	44	66	43.0	4.2 K	57.4
Apr 2024	5.12	0.87 K	517	10.4	73.5 K	47.5 K	59.7 K	85	36	60 K	44.9 K	4.1	60.7
May 2024	5.95	1.44 K	579 K	13.0 K	76.8	53.0 K	63.3 K	89 K	41 K	66	51.5	4.6 K	66.1 K
Jun 2024	7.42	1.98	659	15.5	89.7	59.6	73.8	83	34	56	56.2	4.5	68.8
Jul 2024	8.79	1.58	666	16.5	99.7 K	66.3	82.7	72	24	43	57.8	4.4 K	72.8
Tots/Avgs	35.13	18.0	476	11.8	76.0	51.1	62.8	83	38	60	47.6	4.0	61.7

**RIALTO WASTEWATER**  
**MONTHLY OPERATIONS REPORT**

**Reporting Period:**  
**July 2024**

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



# RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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# RIALTO WASTEWATER

## MONTHLY OPERATIONS REPORT

### EXECUTIVE SUMMARY

Highlights of this month’s Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were seven residential calls for sewer collection issues.

### 1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2024 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes “Hot spot cleaning.”	30956	20129	152,177
Sanitary sewers assessed using the SL-RAT method, feet	0	0	41
CCTV Inspection, miles (26 is the annual goal)*	3.0	2.43	13.83
Manhole Inspections	6	7	17
USA Dig Alert Markings, count	43	77	173
Residential call outs	2	2	24
Sanitary sewer overflows	0	0	6

- b. S.S.O. dates: N/A
- c. Customer Service Call Outs – See Item 9 for details.

### 2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. **Significant events during the month were: None**

### 3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1 Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies the monthly submittal of State/Federal discharge monitoring reports was completed promptly.
- c. Effluent specification exceedance discussion  
See Section 2 above.

### 4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Hazardous Communication Housekeeping and Maintenance
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

\*A lost time incident has not occurred since 9-3-2020, totaling 1,426 days.

### 5. Biosolids, Chemicals, and Utilities

- a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2024 Year-to-Date Statistics
Wet Tons Produced	1,260.27	1,702.89	6,547.30

- b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	29,673	25,300
Sodium Bisulfite, Discharge Dechlorination	9,878	10,020
Ferrous Chloride, Digester Gas Conditioning	3,743	3,192
Polymer, Gravity Belt Thickener	358	304
Polymer, Belt Filter Press	632	496
Alum, Tertiary Filters	0	0

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	**	**
Electricity Lilac LS, KWH	**	**
Electricity Sycamore LS, KWH	*	*
Electricity Ayala LS, KWH	**	**
Electricity Agua Mansa LS, KWH	**	**
Electricity Cactus LS, KWH	**	**
Electricity Ramrod LS, KWH	**	**
Frisbee Park LS, KWH	**	**
El Rancho Verde LS, KWH	**	**
Natural Gas WWTP, Therms	3337	4,537

\* LS is in bypass mode, pending CIP completion

\*\* SCE has not updated account data.

**6. Odor Complaints Received/Actions Taken**

No odor complaints were received this month.

**7. Major Equipment and/or Machinery Outages**

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.

**8. Outside Agency Activities during the Month**

- a. Government agency or property insurance inspections  
*None*
- b. Government agency environmental, health, or safety tests/monitoring  
Permit testing was completed for this month
- c. Government agency notices of violation received  
No notices were received.
- d. Government agency monitoring  
Routine monitoring reports were submitted.
- e. Other matters of concern  
*None*

**9. Customer Service Callout Details Log**

Date	Address	Comments	Personnel	Manhole	To Manhole
07/02/2024	2655 S Riverside Ave	City line was clear. As a courtesy the city line was also cleaned informed Manager they may need to call the plumber back out and have their line inspected all the way to the mainline	ZG		
07/03/2024	402 E Orchard	Customer called in to report roaches coming from a manhole. The technician responded and treated the manhole for pests.	ZG		

## Table 1 Summary

July 2024

Date	Rialto	Rialto			Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Influent daily flow	Effluent Flow	Influent BOD	Influent BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
7/1/2024	6.85	7.47	330	330	18,853	<5.0	311.50	98.50	220.00	12568.00	1.00	62.00	99.50
7/2/2024	6.74	6.70											
7/3/2024	6.95	7.15											
7/4/2024	7.23	6.60											
7/5/2024	6.75	7.90	310	310	17,451	<5.0	329.43	98.40					
7/6/2024	7.02	6.64											
7/7/2024	6.88	7.33											
7/8/2024	7.10	7.09	260	260	15,396	<5.0	295.65	98.10	230.00	13619.00	2.00	118.00	99.10
7/9/2024	7.15	7.16											
7/10/2024	6.88	6.70											
7/11/2024	7.45	7.45											
7/12/2024	6.97	7.79	250	250	14,532	<2.5	162.42	99.00					
7/13/2024	7.17	6.57											
7/14/2024	7.09	7.34											
7/15/2024	7.28	7.32	260	260	15,786	<2.5	152.62	99.00	260.00	15786.00	1.00	61.00	99.60
7/16/2024	6.61	7.34											
7/17/2024	6.19	7.15											
7/18/2024	7.95	7.03											
7/19/2024	7.11	7.20											
7/20/2024	7.07	7.62											
7/21/2024	6.69	7.00											
7/22/2024	6.91	7.16	230	230	13,255	<2.5	149.29	98.90	230.00	13255.00	2.00	119.00	99.10
7/23/2024	7.70	6.67											
7/24/2024	6.50	7.55											
7/25/2024	7.76	6.89											
7/26/2024	6.22	7.01	280	280	14,525	<5.0	292.32	98.20					
7/27/2024	7.18	7.47											
7/28/2024	6.98	7.64											
7/29/2024	7.00	7.28											
7/30/2024	7.90	7.32											
7/31/2024	6.02	7.03											
Minimum	6.02	6.57	230	230	13,255	<2.5	149.29	98.10	220.00	12568.00	1.00	61.00	99.10
Maximum	7.95	7.90	330	330	18,853	<5.0	329.43	99.00	260.00	15786.00	2.00	119.00	99.60
Total	217.30	222.57	1,920	1,920	109,798	<2.5	1693.23	690.10	940.00	55228.00	6.00	361.00	397.40
Average	7.01	7.18	274	274	15,685	<3.9	241.89	98.60	235.00	13807.00	1.50	90.00	99.30



## Table 2 Summary

July 2024

Date	Rialto	Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Rialto	Rialto
	Influent Conductivity (uS/cm)	Eff Conductivity Daily Ave (uS/cm)	Influent COD mg/l	Final Effluent COD mg/l	Influent TDS mg/l	Filter Effluent TDS mg/l	EFF FINAL TDS mg/L	Influent Inorganic Nitrogen mg/L	Effluent Inorganic Nitrogen mg/l as N
7/1/2024	1588.00	830.00							
7/2/2024	1486.00	832.00				440.00	500.00		9.60
7/3/2024	1341.00	825.00	720	20.0					
7/4/2024	1337.00	794.00							
7/5/2024	1482.00	799.00							
7/6/2024	1210.00	818.00							
7/7/2024	1241.00	813.00							
7/8/2024	1291.00	818.00							
7/9/2024	1390.00	815.00			530.00			37.00	
7/10/2024	1460.00	792.00							
7/11/2024	1509.00	798.00							
7/12/2024	1303.00	796.00							
7/13/2024	1224.00	804.00							
7/14/2024	1231.00	799.00							
7/15/2024	1329.00	802.00							
7/16/2024	1367.00	732.00							
7/17/2024	1402.00	727.00							
7/18/2024	1386.00	685.00							
7/19/2024	1626.00	814.00							
7/20/2024	1217.00	761.00							
7/21/2024	1321.00	765.00							
7/22/2024	1494.00	728.00							
7/23/2024	1540.00	783.00							
7/24/2024	1262.00	737.00							
7/25/2024	1503.00	712.00							
7/26/2024	1420.00	738.00							8.40
7/27/2024	1272.00	758.00							
7/28/2024	1207.00	709.00							
7/29/2024	1428.00	798.00							
7/30/2024	1476.00	826.00							
7/31/2024	1326.00	793.00							
Minimum	1207.00	685.00	720	20.0	530.00	440.00	500.00	37.00	8.40
Maximum	1626.00	832.00	720	20.0	530.00	440.00	500.00	37.00	9.60
Average	1376.00	781.00	720	20.0	530.00	440.00	500.00	37.00	9.00

### Table 3 Summary

July 2024

Date	Rialto WRF Influent		Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Transfer	Transfer	Rialto	Transfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100 ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
7/1/2024	7.50	7.35	27.70	<0.10	<1.8	<1.80			136055.00	136055.00	2600.00	136055.00
7/2/2024	7.39	7.31	27.70		<1.8	<1.80		<5.00	135628.00	135628.00	4600.00	135628.00
7/3/2024	7.17	7.36	28.00		<1.8	<1.80			148081.00	148081.00	18400.00	148081.00
7/4/2024	7.44	7.32	28.10		<1.8	<1.80			146197.00	146197.00	19300.00	146197.00
7/5/2024	7.32	7.40	28.30		<1.8	<1.80			164512.00	164512.00	19600.00	164512.00
7/6/2024	7.45	7.25	28.50		<1.8	<1.80			141057.00	141057.00	19100.00	141057.00
7/7/2024	7.44	7.32	28.60		<1.8	<1.80			155668.00	155668.00	18200.00	155668.00
7/8/2024	7.44	7.45	28.60	<0.10	<1.8	<1.80			136381.00	136381.00	2500.00	136381.00
7/9/2024	7.39	7.48	28.70		<1.8	<1.80	<2.0		145108.00	145108.00	1900.00	145108.00
7/10/2024	7.40	7.49	28.70		<1.8	<1.80			153107.00	153107.00	800.00	153107.00
7/11/2024	7.29	7.50	28.80		<1.8	<1.80			148465.00	148465.00	1300.00	148465.00
7/12/2024	7.33	7.49	28.70		<1.8	<1.80			151248.00	151248.00	2000.00	151248.00
7/13/2024	7.42	7.48	28.50		<1.8	<1.80			135103.00	135103.00	2000.00	135103.00
7/14/2024	7.39	7.52	28.20		<1.8	<1.80			147487.00	147487.00	1300.00	147487.00
7/15/2024	7.33	7.53	28.90	<0.10	<1.8	<1.80			136286.00	136286.00	2600.00	136286.00
7/16/2024	7.37	7.54	28.80		<1.8	<1.80			133264.00	133264.00	19700.00	133264.00
7/17/2024	7.26	7.41	28.80		<1.8	<1.80			162888.00	162888.00	18900.00	162888.00
7/18/2024	7.18	7.31	28.90		<1.8	<1.80			148810.00	148810.00	18000.00	148810.00
7/19/2024	6.96	7.50	29.00		<1.8	<1.80			164268.00	164268.00	2300.00	164268.00
7/20/2024	7.18	7.55	29.20		<1.8	<1.80			131047.00	131047.00	2000.00	131047.00
7/21/2024	7.20	7.50	29.20		2.0	<1.80			148444.00	148444.00	1900.00	148444.00
7/22/2024	7.24	7.51	29.00	<0.10	<1.8	<1.80			143957.00	143957.00	2600.00	143957.00
7/23/2024	7.05	7.49	29.40		<1.8	<1.80			113004.00	113004.00	2800.00	113004.00
7/24/2024	7.01	7.44	29.30		<1.8	<1.80			160161.00	160161.00	500.00	160161.00
7/25/2024	7.28	7.44	29.50		<1.8	<1.80			158947.00	158947.00	13300.00	158947.00
7/26/2024	7.28	7.41	29.70		2.0	<1.80			160525.00	160525.00	18200.00	160525.00
7/27/2024	7.45	7.42	29.20		<1.8	<1.80			146709.00	146709.00	8800.00	146709.00
7/28/2024	7.56	7.42	29.00		<1.8	<1.80			142373.00	142373.00	4800.00	142373.00
7/29/2024	7.45	7.41	28.90		<1.8	<1.80			141935.00	141935.00	6700.00	141935.00
7/30/2024	7.44	7.41	29.00	<0.10	2.0	<1.80			136695.00	136695.00	8100.00	136695.00
7/31/2024	7.45	7.39	28.90		<1.8	<1.80			135708.00	135708.00	8500.00	135708.00
Minimum	6.96	7.25	27.70	<0.10	<1.8	<1.80	<2.0	<5.00	113004.00	113004.00	500.00	113004.00
Maximum	7.56	7.55	29.70	<0.10	2.0	<1.80	<2.0	<5.00	164512.00	164512.00	19700.00	164512.00
Average	7.32	7.43	28.80	<0.10	<1.8	<1.80	<2.0	<5.00	145455.00	145455.00	8171.00	145455.00

**RIALTO  
CAPITAL IMPROVEMENT  
PROJECTS  
MONTHLY OPERATIONS REPORT**

**Reporting Period:**

**July 2024**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**



## FIP-CIP Updates for August-2024

1. Sycamore Lift Station Improvements Project: Final close out and start up meeting completed in June-2024. Added work change order for miscellaneous design changes and testing material submitted for review and approval to close out the project in January 2024 and resubmitted in September 2024. Final invoice to the City once the change order is approved. Note: Lift station cannot be fully operational until the Sycamore Sewer Trunk Line (Phase II) project is completed due to the new pumps at lift station being too large to discharge into the 8" sewer pipe heading towards Baseline Road. (8" sewer line is undersized)
2. Rialto Solids Upgrade study: Basis of Design Report was finalized, reviewed and accepted by the City and Veolia. NTP on proceeding with 30% design provided to AECOM on 9/22/2023. AECOM is working on 30% design. Field visit completed on 11/15/2023 and 11/16/2023. 30% design will be completed by February 16, 2024. 30% design documents submitted by AECOM on February 16, 2024. This was shared with the City on 3/15/2024 after Veolia's internal reviews. 30% design review Page turn and in the field site visit with Stakeholders on 4/10/24 and in person (at WWTP) 4/19/24. Solids Handling 30% estimate developed and shared with RWS on 5/9/2024. June 2024: NTP provided to AECOM for the 60% design, GMP prep and Shop Drawings prep given at the end of May (ongoing). 60% design drawings are anticipated by 9/30/2024. Added design work change order in development for AECOM's added design efforts for the Centrifuge layout which was changed after the 30% and 60% design to reduce construction costs while optimizing project value and addressing other O&M concerns we raised during the reviews.
3. Advanced Metering Infrastructure (AMI) Project: Veolia has completed the evaluation of the bids received, and submitted the draft FCWA with the recommended vendor to the City. Discussions ongoing with the City to address questions and comments on the project and proceed with awarding the project to the selected vendor.
4. Digester 1 Activation: AECOM is reviewing the options proposed by DN Tanks and will include their recommendation and cost for the appropriate cover in the GMP for the Solids Handling design. This work will be completed after Solids Handling project design is complete.
5. Sycamore Sewer Trunk Line Project (Phase II): Design is complete and RFP documents sent to City (Tom) for review 8/15/23. Funding needs to be identified before going out to bid. Project needs to be completed during summer as it passes through a school zone and in order to get Sycamore Sewer Lift Station back online fully.
6. Acacia Sewer Trunk Line Project (Phase III): Design is underway and RFP documents are being updated. Funding needs to be identified. Design will be completed after funding is identified.
7. Etiwanda Ave Water Improvement Project: Water line improvements from Riverside Ave to Eucalyptus Ave. Project is in design and will have a design review once ready. Funding needs to be identified.



# City of Rialto

## Legislation Text

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**File #:** UC-24-1717, **Version:** 1, **Agenda #:**

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For Utilities Commission Meeting September 17, 2024

TO: Honorable Chairperson and Commission

APPROVAL: Nicole Hemmans, Senior Administration Analyst

Previous Discussion Update.

None.



# City of Rialto

## Legislation Text

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**File #:** UC-24-1716, **Version:** 1, **Agenda #:**

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For Utilities Commission Meeting September 17, 2024

TO: Honorable Chairperson and Commission

APPROVAL: Toyasha Sebbag, Assistant to the City Manager

To-Do List.

### **BACKGROUND**

#### **Future Agenda Items**

1. Sewer Cleaning Process.
2. Water/Wastewater Sampling Process.
3. Presentation on the Rialto Habitat Nature Center.
4. How does a well work?
5. Update on Perchlorate.
6. Update on Cactus Basin.
7. Update on the Rialto Habitat Nature Center.
8. Reservoir Forecasting.
9. Final Construction Work Authorization (FCWA) for the Department of Water Resources Bureau of Reclamation (DWR/BOR) Automatic Meter Infrastructure (AMI) Project.
10. FCWA for the Bureau of Reclamation 3A Groundwater Treatment Plan.
11. FCWA for Safe Routes to Schools.
12. Water View Presentation.



# City of Rialto

## Legislation Text

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**File #:** UC-24-1718, **Version:** 1, **Agenda #:**

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For Utilities Commission Meeting September 17, 2024

TO: Honorable Chairperson and Commission

APPROVAL: Toyasha Sebbag, Assistant to the City Manager

Utility Manager Update.

**Update(s) below:**

None.