



Committed To Our Community



The Rialto Police Department partnered with the non-profit organization Social Work Action Group (SWAG) in June 2020.

This joint effort combines outreach, enforcement, education, and resource sharing in an effort to address the growing unsheltered population of Rialto.



Outreach/Enforcement Approach



The model employed in this partnership is two-pronged:

1. Outreach

2. Enforcement

- Officers provide a "consequence driving force" as they provide the repercussion for illegal behavior; arrest
- The desire to avoid this outcome causes individuals to be more accepting to the outreach and opportunities offered by SWAG
- This model has resulted in many successful transitions into housing and treatment, classified as "Street Exits"
- Recognized as best practices



Statistics Explained

The following slides illustrate a detail of services provided by SWAG, as well as annual comparisons from June 2020-March 2023.

- **Intakes/New Clients - Numer of clients contacted for the first time, not including follow-up contacts**
- **Total Contacts- First time and repeat client contacts**
- **Service Referrals - Mental/physical health services and substance abuse services (NOT including housing)**
- **Miscellaneous Services - Veteran services, public transportation, courtesy phone calls, and document procurement (DMV, SS office, etc.)**



Statistics Explained (Continued)

- **Street Exits** - All successful exits from unsheltered status (including substance abuse programs)
- **Permanent Housing** - Total clients placed in permanent residence including assisted living, low-income housing, voucher program, and family reunification
- **Returned to Streets** - Subjects who were temporarily or permanently placed but returned to the street



SWAG Progress Report

Yearly Comparison

	June 2020 - Dec 2020	Jan 2021 - Dec 2021	Jan 2022 - Dec 2022	Jan 2023 - May 2023
Intakes/New Clients	156	167	38	29
Total Contacts	1,125	1,359	1,765	720
*Service Referrals	193	170	265	166
*Misc. Services	1,439	1,431	2,016	858

*See slide 3 for referral/services details



SWAG Progress Report

Yearly Comparison

	June 2020 - Dec 2020	Jan 2021 - Dec 2021	Jan 2022 - Dec 2022	Jan 2023 - May 2023
Street Exits	45	45	64	24
Permanent Housing	19	28	17	13
Returned to Streets	8	12	38	11



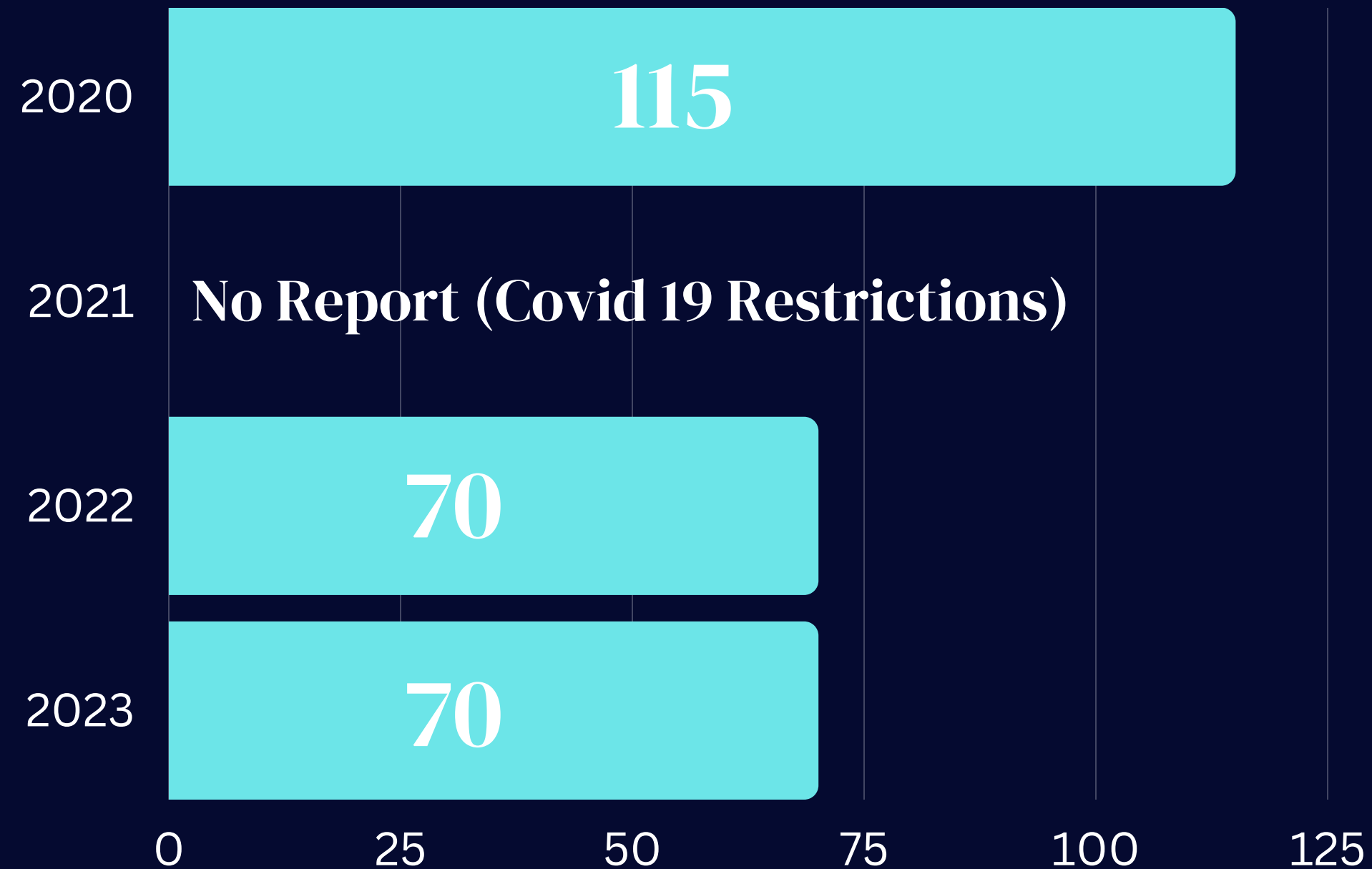
Increase in "Returned to Street" Clients in 2022

- Prior to 2022, if a client was counted as a "street exit," who temporarily returned to the street, but was assisted back into a housing situation within one month they would be classified as an additional service referral, rather than "returned to street"**
- In order to more accurately capture the efforts made to quickly address those that leave housing, SWAG began to count each person who returned to a state of being unsheltered as a "return to street"**
- If they were once again placed in housing they would be considered a "street exit" once again**
- This change resulted in the documented number of clients who returned to the street after being considered a "street exit" in 2021 - 2022 by 26 people (12-38)**
- All clients are unique, and have reasons for returning to the street, however a majority suffer from substance abuse issues, which cause them to leave their program/housing and return to the street**



Point In Time Count

Unsheltered Population (Rialto)





Point In Time Count

Unsheltered Population (Regional)



■ 2020 ■ 2022 ■ 2023

