

# **City of Rialto**

*Council Chambers  
150 S. Palm Ave.  
Rialto, CA 92376*



## **Regular Meeting - Final**

**Wednesday, July 24, 2024**

**REGULAR MEETING - 10:00 A.M.**

**Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376**

### **Water Subcommittee**

**CALL TO ORDER****ROLL CALL****PUBLIC COMMENTS****REVIEW/APPROVAL OF MINUTES**

[WS-24-1584](#) Minutes from the May 29, 2024 Meeting

*Attachments:* [Minutes\\_May 29 2024 Meeting.pdf](#)

**PRESENTATIONS****REPORTS/DISCUSSION ITEMS**

[WS-24-1597](#) Introductory meeting with Sevana Bioenergy, LLC

[WS-24-1594](#) Update on the Rialto Habitat Nature Center

[WS-24-1587](#) Office of Energy Infrastructure Safety Underground Safety Board: Notice of Probable Violation. **(ACTION)**

*Attachments:* [Notice of Probable Violation.pdf](#)

[WS-24-1586](#) Staff recommends that the Water Subcommittee provide feedback on canceling and/or rescheduling the Regular Water Subcommittee Meeting of October 23, 2024 and November 27, 2024. **(ACTION)**

[WS-24-1588](#) Utility Manager Update.

*Attachments:* [Attachment 1 - RWS-Veolia Monthly Operating Report reporting period May 2024 JU](#)

**UPCOMING MEETINGS/OTHER DISCUSSION ITEMS****ADJOURNMENT**



# City of Rialto

## Legislation Text

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**File #:** WS-24-1584, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting [ July 24, 2024]

TO: Water Subcommittee Members

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes from the May 29, 2024 Meeting



**CITY OF RIALTO**  
**REGULAR MEETING OF THE WATER SUBCOMMITTEE**  
**May 29, 2024 - 10:00 A.M.**  
**MINUTES**

The Regular meeting of the Water Subcommittee of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Wednesday, May 29, 2024.

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**CALL TO ORDER**

Call to order at 10:07 A.M.

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**ROLL CALL**

The roll call was taken by Senior Administrative Analyst, Nicole Hemmans.

**Subcommittee Members / City Staff:**

Mayor Deborah Robertson  
Council Member Ed Scott  
G. Michael Milhiser, Interim City Manager  
Tanya Williams, Assistant City Manager  
Robert Messinger, Deputy City Attorney  
Davin A. Widgerow, Partner at Burke, Williams, Sorensen, LLC  
Steve Dopudja, DWC Consultant  
Toyasha Sebbag, Assistant to the City Manager  
Nicole Hemmans, Senior Administrative Analyst

**Additional Attendees:**

Rolf Ohlemutz, RWS/Veolia  
Dr. June Hayes, Resident

\*Peter Luchetti, RWS/Table Rock - Not in attendance

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**PUBLIC COMMENTS**

Public comment received on May 29, 2024:

◆ None

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**APPROVAL OF MINUTES-**  
**Regular Meeting of March 27, 2024**

Minutes Prepared By: Nicole Hemmans, Sr. Administrative Analyst

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**NEW BUSINESS ITEMS**

**WS-24-1467 – Authorization to Pursue PFAS Settlement Funds for Baseline Feeder System.**  
**(RECEIVE AND FILE)**

Request that the Water Subcommittee authorize the City Manager and the City Attorney to enter into negotiations for agreement to pursue PFAS Settlement Funds for the Baseline Feeder System.  
(ACTION)

**Questions & Comments**

- ◆ Councilmember Scott would like to know why we are only considering testing of the Baseline Feeder, as there should be testing of PFAS in the City's water & wastewater systems, as well as providing PFAS testing for residents.
  - Mr. Widgerow advised that the testing under this agreement is for testing of just the Baseline Feeder. However, the City can submit its own plans based on its own systems.
  - Councilmember Scott suggested pursuing for the testing of the water and wastewater systems, as well as PFAS in humans.
  - Mr. Messenger advised that a separate claim has already been submitted on behalf of the City of Rialto and was brought to Council in closed session.
  - Mayor Robertson and Councilmember Scott do not recall the discussion on the PFAS claim with the City.
  - Mr. Widgerow will provide follow-up document.
- ◆ Mayor Robertson asked has the City of Rialto started testing of PFAS and requested the results of the PFAS testing performed on the City's water and wastewater system?
  - Mr. Dopudja advised that there has been some detection of PFAS. Staff will return with results of PFAS testing.
- ◆ Mayor Robertson and Councilmember Scott authorize the City Manager and the City Attorney to enter into negotiations for agreement to pursue PFAS Settlement Funds for the Baseline Feeder System with the comments that PFAS testing should be available to humans/ city residents.

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**WS-24-1458 –Update on the Rialto Habitat Nature Center.**

Request that the Water Subcommittee provide feedback on the update on the Rialto Habitat Nature Center (RHNC). (ACTION)

### Questions & Comments –

- ◆ Mayor Robertson suggested possibility of creating parking near the Anaergia site.
- ◆ Mayor Robertson suggested providing a closer drop-off location for the kids visiting the RHNC so that they don't have a long walk to the lake.
- ◆ Mayor suggested for staff to consider updating the administration building at the plant.

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### WS-24-1459 – West Valley Water Rights in Combined Remedy. (ACTION)

Request that the Water Subcommittee provide feedback on using West Valley Water Rights in Combined Remedy. (Action)

### Questions & Comments

- ◆ Update received; no comment provided.

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### WS-24-1237 – Consumer Confidence Report. (ACTION)

Request the Water Subcommittee provide feedback on the 2023 Consumer Confidence Report of Drinking Water. (ACTION)

### Questions & Comments

- ◆ The feedback from the Water Subcommittee was to move this item forward as a Tab Item of the City Council meeting.

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### WS-24-1460 – Utilities Manager Update

Utilities Manager update provided by Stephen Dopudja.

### Overview of upcoming extraterritorial development projects

1. Bloomington Business Park/West Valley Logistics Center (ongoing discussion with developer and Fontana).

### Questions & Comments

- ◆ Councilmember Scott requested a copy of the agreement with Fontana and the City of Rialto.
- ◆ Mayor and Councilmember Scott agreed with Mr. Dopudja on the need of an Extraterritorial Sewer Master Plan to utilize as a guided when discussing extraterritorial agreements and stand-by conversion rate.

2. Highland Avenue Development Project (technical evaluation for collection capacity).

**Questions & Comments**

- ◆ Mayor Robertson requested an updated on the letter to Local Agency Formation Commission (LAFCO) requesting Annexation of the property before looking into any technical solutions of their project.

3. County of San Bernardino Bloomington Animal Shelter (updated capacity charges provided).

**Questions & Comments**

- ◆ None.

4. Eisenhower HS - Sewer Capacity Charge Waiver Request.

**Questions & Comments**

- ◆ The feedback from the Water Subcommittee was to adhere to the current policy regarding the replacement of sewer lines.

5. Colton/Rialto Project - 2245 W. Valley Blvd. Service Agreement.

**Questions & Comments**

- ◆ Councilmember Scott requested the site plan for the project.
- ◆ Mayor Robertson requested for staff to have a discussion with the City of Colton regarding opening Slover Ave. for transportation use to assist in traffic.

**Additional Update**

1. Prop 218 Notifications

**Questions & Comments**

- ◆ Councilmember Scott commented that the reason there isn't any feedback on the Prop. 218 notices that were mailed out is because residents will often show up at the public hearing to provide comment, versus mailing in written protest.
- ◆ Mayor requested a conversation at the next Water Subcommittee meeting to discuss thoughts on potential outcome of the public hearing.

- ◆ Councilmember Scott asked if staff is aware of outside influences arranging meetings with elected officials about the Prop. 218 Hearing?
  - Staff confirmed they are not aware of any conversations or meetings.

2. Paving Moratorium Update

**Questions & Comments**

- ◆ None.

3. El Rancho Verde Lift Station Field Conditions

**Questions & Comments**

- ◆ None.

4. Tax Roll - Schedule update

**Questions & Comments**

- ◆ None.

5. Monthly Operations Report (MOR):

Reporting Period April 2024: June 2024 Report

**Questions & Comments**

- ◆ None.

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**UPCOMING MEETINGS/OTHER  
DISCUSSION ITEMS**

- ◆ None

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**ADJOURNMENT**

Meeting adjourned at 11:57 a.m.

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# City of Rialto

## Legislation Text

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**File #:** WS-24-1597, **Version:** 1, **Agenda #:**

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**FOR:** Water Subcommittee Meeting [July 24, 2024]

**TO:** Honorable Water Subcommittee Members

**APPROVAL:** Tanya Williams, Assistant City Manager

Introductory meeting with Sevana Bioenergy, LLC



# City of Rialto

## Legislation Text

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**File #:** WS-24-1594, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting [July 24, 2024]

TO: Water Subcommittee Members

APPROVAL: Tanya Williams, Assistant City Manager

Update on the Rialto Habitat Nature Center

### **BACKGROUND**

Status of:

- Review the updated parking concepts for Santa Ana Ave.
- Provide update regarding meeting with the California Department of Fish and Wildlife, and U.S. Department of Fish and Wildlife. Discuss potential approaches for a Safe Harbor vs. Perpetual Maintenance Agreement
- Provide update regarding temperature and dissolved oxygen modeling, and long-term maintenance and operations. Potential cost sharing with San Bernadino Valley Municipal Water District.
- Reimbursement from SWRCB Earmark Funds (Levey) \$1.05 M
- Update regarding outreach to the Rialto Unified School District
- Community Facilities and Pre-Growing Contracts

### **FINANCIAL IMPACT**

#### **Operating Budget Impact**

Unknown at this time.

#### **Capital Improvement Budget Impact**

Pursuing grant funding opportunities. Current status:

- SWRCB Earmark Funds (Levey) \$1.05 M
- SAWPA Prop 1 Round 2 - \$2.14 M
- Federal Earmark (Aguilar) \$2.0 M
- Total Project Cost is \$8 M
- Remaining funds needed \$3 M

### **RECOMMENDATION**

Staff recommends Water Subcommittee to receive update and provide feedback as needed.



# City of Rialto

## Legislation Text

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**File #:** WS-24-1587, **Version:** 1, **Agenda #:**

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**FOR:** Water Subcommittee Meeting [July 24, 2024]

**TO:** Honorable Water Subcommittee Members

**APPROVAL:** Tanya Williams, Assistant City Manager

**FROM:** Toyasha Sebbag, Assistant to the City Manager

Office of Energy Infrastructure Safety Underground Safety Board: Notice of Probable Violation.  
**(ACTION)**

### **BACKGROUND**

The Office of Energy Infrastructure Safety Underground Safety Board (Underground Safety Board) was created by the Dig Safe Act of 2016 to investigate accidents, develop excavation safety standards, and coordinate education and outreach programs.

The Underground Safety Board is made up of nine members appointed by the Governor and Legislature. Members are charged with overseeing the safety of excavations around buried utilities by 1. Coordinating the state's education and outreach efforts; 2. Investigating accidents to determine their causes; 3. Setting standards for safe excavation; and 4. Ensuring the state's safe excavation laws are followed.

The Underground Safety Board exercises no direct regulatory authority, it cannot issue penalties. Instead, its enforcement philosophy is to make recommendations to the local agency assigned with regulatory enforcement of laws. Per § 4216.6(d), a local agency, in our case the City of Rialto City Council is the enforcement agency to review possible violations and may issue penalties.

### **ANALYSIS/DISCUSSION**

In May 2024, staff was notified in a letter from the Underground Safety Board of a probable violation stemming from an event that occurred on July 10, 2023. The probable violation claims that the City of Rialto, Rialto Water Services (RWS) as operated by Veolia of North America (Veolia) violated Government Code § 4216.3(c)(1)(A): Failure to provide an electronic positive response before the legal start date and time [to a DigAlert request].

Staff met with Veolia who stated that staff direction and policy was that they were not authorized to go onto private property, not even to mark underground utilities. To ensure that this possible violation does not occur in the future, staff worked with DigAlert to identify that all future tickets located on private property would be marked by Veolia.

The Underground Safety Board conducted a public meeting on July 8, 2024, at 1 p.m. in Sacramento, California to determine whether a violation occurred by the City and whether the penalty proposed in the Notice, which is completing a 4-hour free online education course on DigAlert Notifications is appropriate.

Following the July 8 Underground Safety Board meeting, the City Council will receive a letter with the Board's findings and recommended corrective action(s).

The City Council may take action to:

1. Approve the Underground Safety Board's recommendation.
2. Approve an alternative action in line with Government Code § 4216 *et seq.*

Pursuant to Government Code § 4216.6, violation of Government Code § 4216 *et seq.* by an operator or excavator may be subject to a maximum penalty of \$10,000 for negligent violation, or \$50,000 for knowing and willful violation. Knowing and willful violation of Article 2 that results in damage to a gas or hazardous liquid pipeline subsurface installation and that results in the escape of any flammable, toxic, or corrosive gas or liquid may be subject to a maximum penalty of \$100,000.

3. Take no action.

Staff is seeking feedback from the Water Subcommittee on how best to respond to the Notice of Probable Violation before the Notice comes before the City Council for action.

A copy of the notice is included as **Attachment 1**.

### **ENVIRONMENTAL IMPACT**

This request is not a "Project" as defined by the California Environmental Quality Act (CEQA). Pursuant to Section 15378(a), a "Project" means the whole of an action, which has a potential for resulting in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment. According to Section 15378(b), a Project does not include: (5) Organizational or administrative activities of governments that will not result in direct or indirect physical changes in the environment.

### **GENERAL PLAN CONSISTENCY**

Approval of the proposed action also complies with the following City of Rialto Guiding Principles, General Plan Goals and Policies:

*Our City government will lead by example, and will operate in an open, transparent, and responsive manner that meets the needs of the citizens and is a good place to do business.*

### **LEGAL REVIEW**

The City Attorney's Office has reviewed the staff report.

### **FINANCIAL IMPACT**

#### **Operating Budget Impact**

Operating budget costs are indeterminable and contingent on feedback from the Water

Subcommittee discussion.

Capital Improvement Budget Impact

There will not be any impact on the Capital Improvement Budget from the proposed action.

Licensing

Payment of a Business License tax is not required for the proposed action.

**RECOMMENDATION**

Office of Energy Infrastructure Safety Underground Safety Board: Notice of Probable Violation.  
**(ACTION)**



**OFFICE OF ENERGY INFRASTRUCTURE SAFETY  
UNDERGROUND SAFETY BOARD**  
715 P Street, 20th Floor | Sacramento, CA 95814  
916.902.6000 | [www.energysafety.ca.gov](http://www.energysafety.ca.gov)

**MEMBERS**  
Amparo Munoz, Chair  
Bill Johns, Vice Chair  
Randy Charland  
Marshall Johnson  
Carl Voss

**EXECUTIVE OFFICER**  
Tony Marino

*By U.S. mail to the addresses below and electronic mail*

May 17, 2024

## **NOTICE OF PROBABLE VIOLATION**

City of Rialto Utilities Commission  
City Council Chambers  
150 South Palm Avenue  
Rialto, California 92376

**Case No.: 23NTS00002**

**Location of the Violation:** 881 South Orange Avenue in Rialto, California 92376

**Date of Violation:** July 10, 2023

**Dear City of Rialto Water Department:**

You are receiving this Notice of Probable Violation (Notice) as a result of an investigation conducted pursuant to Government Code section 4216 *et seq.* The California Underground Safety Board (Board) investigator has concluded an investigation of an incident on July 10, 2023, at 881 South Orange Avenue in Rialto, California 92376, and found the following violation of Government Code section 4216.3(c)(1)(A):

**Government Code section 4216.3(c)(1)(A):** Failure to provide electronic positive response before the legal start date and time.

The City of Rialto Water Department (Member code RIA01SWR) did not provide an electronic positive response to ticket A231910488-00A. The evidence establishing these facts is attached to the enclosed Report of Investigations.

### **Hearing and Referral to Enforcement Agency**

During the Board's public meeting on **July 08, 2024, at 1:00 p.m.**, and the Board will determine whether the violation occurred and whether the penalty proposed in this Notice is appropriate. You may contest the violation and proposed penalty noted in the below section at this meeting. The location of the meeting will be in Sacramento, California.

Warren Alquist State Energy Building  
Rosenfeld Hearing Room  
1516 9th Street  
Sacramento, CA 95814

Should the Board determine that a probable violation exists, the Board will refer your case with either the proposed penalty below or a new recommended penalty to the appropriate state or local agency for enforcement pursuant to Government Code section 4216.6(c) (Enforcement Agency). The Board's recommendation to the Enforcement Agency will include its finding of probable violation and a recommended penalty. The Board's recommendation does not constitute a final determination of your case. The Enforcement Agency has discretion to accept, amend, or reject the Board's recommendation, in whole or in part, through its own investigations pursuant to Government Code section 4216.6(c).

The Enforcement Agency for this case is:  
City of Rialto City Council  
City Council Chambers  
150 South Palm Avenue  
Rialto, California 92376

#### **Proposed Penalty**

Any penalties provided in this Notice, including corrective actions, are only proposals by Board investigator(s) and do not require any corrective action or payment at this time. Your Enforcement Agency will provide the final determination to and instructions for any penalty.

Pursuant to Government Code section 4216.6, violation of Government Code section 4216 *et seq.* by an operator or excavator may be subject to a maximum penalty of \$10,000 for negligent violation, or \$50,000 for knowing and willful violation. Knowing and willful violation of Article 2 that results in damage to a gas or hazardous liquid pipeline subsurface installation and that results in the escape of any flammable, toxic, or corrosive gas or liquid may be subject to a maximum penalty of \$100,000.

The Board staff is recommending the below corrective action and penalty:

**Mandatory completion of the Underground Safety Board's education course. Please see <https://energysafety.ca.gov/what-we-do/underground-safety-board/education-course/> for more information.**

The proposed penalty is merited. The City of Rialto Water (Member code RIA01SWR) did not provide an electronic positive response to ticket A231910488-00A.

#### **Response to this Notice**

Enclosed as part of this Notice is a document titled *RESPONSE TO A NOTICE OF PROBABLE VIOLATION*. Please carefully review this document and note the response options. All materials you submit in response to this enforcement action are subject to public disclosure. You have 30 business days from the May 17, 2024, to submit your written response to the Board. Your response to this Notice must be received by the Board no later than June 28, 2024.

If you do not respond within 30 business days, this constitutes a waiver of your right to contest the Board's determination on whether there is probable violation in this case and to refer the case to the Enforcement Agency with the Board's recommendation.

Sincerely,

*/s/ Brittny Branaman*

Brittny Branaman  
Assistant Executive Officer for Education & Enforcement | Underground Safety Board

Proposed hearing date: July 08, 2024





## **RESPONSE TO A NOTICE OF PROBABLE VIOLATION**

**Case Number: 23NTS00002**

**Name: City of Rialto Water**

The provisions of California Code of Regulations, Title 19, Division 4, Chapter 3, governs the Notice of Probable Violation (Notice) proceeding before the California Underground Safety Board (Board). Specifically, 19 CCR section 4252 provides your response options upon the receipt of a Notice.

Be advised that all material submitted by you in response to a Notice are subject to public disclosure.

Please select from one of the response options listed below. You have 30 business days to submit your written response to the Underground Safety Board. Failure to submit a written response will be considered by the Board as a "No Contest" response. Please attach this form with your selection to your response. If you choose "Contest in Writing" or "Contest in Writing and Request Informal Hearing," please also include your written explanation and documents that may be referenced in your written explanation or informal hearing. For all options, Board investigators may present the basis for your probable violation on the date of the public meeting as provided in your Notice, and the Board will review your case and vote to determine whether a probable violation exist and whether the corrective action and/or penalty proposed by the Board staff is appropriate at the meeting.

### **Response Options**

#### **\_\_\_ No Contest**

You do not contest the violations or the penalty. If you choose to not contest the violations or the penalty, you will waive your right to request the Board to reconsider its decision or recommendation issued.

#### **\_\_\_ Contest in Writing**

You wish to contest either the violation, the penalty, or both by providing the Board with written explanations and other records supporting the explanation. You will submit the written explanations and records, if any, with your written response within 30 business days of receiving this Notice. Your response must not exceed 10 pages (excluding exhibits) in length and must be on 8.5" x 11" white paper, double-spaced, and in a font size no smaller than 11-point. You must submit the original and 12 physical copies of the written explanation and records to the address below or submit one (1) copy electronically to [enforcement.dig@energysafety.ca.gov](mailto:enforcement.dig@energysafety.ca.gov). You may request an extension to the page limit by submitting a request to the Board staff within 5 days of receiving this Notice. The Board staff will notify you of its determination with respect to the page limit extension request within 10 days of you submitting the request. The Board will review and vote on your case on the date of the public meeting provided in the Notice.

### **\_\_\_ Contest in Writing and Request Informal Hearing**

You wish to contest either the violation, the penalty, or both with oral argument at an informal hearing during a public Board meeting. You will submit with your written response, written explanations, information, or other materials you wish to reference in your oral hearing. Your response must not exceed 10 pages (excluding exhibits) in length and must be on 8.5" x 11" white paper, double-spaced, and in a font size no smaller than 11-point. You must submit the original and 12 physical copies of the written explanation and records to the address below or submit one (1) copy electronically to [enforcement.dig@energysafety.ca.gov](mailto:enforcement.dig@energysafety.ca.gov).

Your hearing would be during the public meeting noted in the Notice, on July 8, 2024, at 1:00 p.m., and the location of the meeting will be in Sacramento, California.

Warren Alquist State Energy Building  
Rosenfeld Hearing Room  
1516 9<sup>th</sup> Street  
Sacramento, California 95814

You may participate in person or through a virtual meeting platform. You will have 15 minutes to present your reasons for contesting the allegation or reasons that may support a modification or elimination of the penalty or corrective action. During your hearing, conducted pursuant to Section 4253 of Title 19 of the California Code of Regulations, Board investigators may present the basis for your Notice of probable violation. You will be granted up to 15 minutes to respond to the Notice and up to 5 minutes to respond to any Board staff rebuttal. You may arrange, at your expense, for a stenographer or court reporter to transcribe the informal hearing. You must provide a copy of any transcription to the Board.

The Board will issue a decision at,

- The informal hearing;
- Thereafter within 45 business days of the informal hearing; or
- At a subsequent Board public meeting where a quorum of the Board is present.

The Board will adopt the issued written decision at the hearing or a subsequent public meeting. The Board's decision is effective upon the adoption of the written decision.

### **Reservation of Rights to Contest Violation with the Enforcement Agency**

You contest the violation, the penalty, or both, but do not wish to present your comments to the Board. You request that the Board refer the case to the appropriate state or local agency that would conduct the enforcement of the probable violation pursuant to Government Code section 4216.6(c) (Enforcement Agency), and you will reserve the right to contest the violation, the penalty, or both before the Enforcement Agency. The Board will review and vote on your case to determine whether a probable violation exist and whether the corrective action and/or penalty proposed by the Board staff is appropriate at the public meeting noted in your Notice. Should the Board determine a probable violation exist, the Board will refer your case to the Enforcement Agency.

### **Board Contact Information:**

Please direct all formal correspondence, including your written response to the Notice, to the Board either via email at [enforcement.dig@energysafety.ca.gov](mailto:enforcement.dig@energysafety.ca.gov) or via mail to the following address:

Office of Energy Infrastructure Safety  
Underground Safety Board  
715 P St., 20<sup>th</sup> Floor  
Sacramento, CA 95814

Please provide your written response within 30 business days of receiving this Notice. If a response is provided via mail, the mailed response must be received by the Board within 30 business day.

### **Penalties**

Any penalties, including corrective actions, are only proposals by Board staff, and do not require any current corrective action or payment at this time. Your Enforcement Agency will provide the final determination to and instructions for any penalty. Please do not include any proof of compliance with proposed corrective actions or payment of a proposed penalty with your written response.

### **ADA Compliance**

The California Underground Safety Board complies with the Americans with Disabilities Act ("ADA") by ensuring that the facilities are accessible to persons with disabilities, and providing this Notice and information given to the members of the California Underground Safety Board in appropriate alternate formats when requested. If you need further assistance, including disability-related modifications or accommodations, you may contact the Underground Safety Board no later than seven (7) calendar days before a scheduled hearing at (916) 902-6000. California Relay Service is available by dialing 711.



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INVESTIGATION REPORT**

**DATE:** May 14, 2024  
**CASE No.:** 23NTS00002

**Violations:**

ARM Construction

Government Code § 4216.2(b): Excavating without first notifying the regional notification center.

Government Code § 4216.4(c)(2): Failure to call 911 emergency services after causing damage.

Government Code § 4216.2(b): Failure to wait 48 hours before commencing excavation after obtaining a Regional Notification Center ticket.

City of Rialto Water (member code RIA01SWR)

Government Code § 4216.3(c)(1)(A): Failure to provide positive electronic response before the legal start date and time.

**Executive Summary:**

On July 10, 2023, ARM Construction excavated without first contacting the regional notification center and, with a shovel, damaged a half-inch natural gas plastic service line operated by the Southern California Gas Company. After damaging the line, ARM Construction contacted the regional notification center and the Southern California Gas Company but did not call 911.

After reporting the damage to the regional notification center, ARM Construction began excavating again before the legal excavation start date and time.

The City of Rialto Water (Member code RIA01SWR) did not provide an electronic positive response to ticket A231910488-00A which the call center created after the line was damaged.

**Reporting Party Information:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street, Suite 1700  
Los Angeles, California 90013

**Date of Incident:**

July 10, 2023

**Location of the Incident:**

881 South Orange Avenue  
Rialto, California 92376

**Operator:**

Southern California Gas Company  
555 West 5<sup>th</sup> Street, Suite 1700  
Los Angeles, California 90013

**Excavator:**

ARM Construction  
5338 Rose Avenue  
Riverside, California 92505

**Facility Type Damaged:**

Half-inch plastic natural gas service line

**Notification of the Incident**

On July 13, 2023, Southern California Gas Company submitted notification of an incident to the California Underground Safety Board. The notification stated, "Contractor hit 1/2 plastic service with a shovel. They did not have a valid USA ticket. They requested a USA ticket after the fact. The damage occurred on the left side of the house. It was a branch service that was hit, going to the neighbors house." (Exh. 1.)

The case was assigned to Investigator Gabrielle Zeps (Investigator).

**Identity of the Excavator**

Government Code section 4216(h) defines an excavator to be "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity that, with their, or his or her, own employees or equipment performs any excavation."

ARM Construction was hired to connect the utilities from the house at 881 South Orange Avenue, Rialto, California, (jobsite) to the new accessory dwelling unit (ADU) in the backyard. The trench ARM Construction was digging for water, gas, electric and cable hook-ups. (Exh. 2.)

ARM Construction holds a B-General Building license issued by the Contractors State Licensing Board, license number 667630. (Exh. 3.)

Two individuals, both named Arturo Medina, work at ARM Construction. One is the owner of the company and is the parent of the other Arturo Medina, a supervisor at ARM. Both individuals were interviewed during this investigation. To distinguish between them, this report refers to the owner of ARM as "Owner Medina" and the other as "Supervisor Medina".

**ARM Construction Did Not Contact the Regional Notification Center Before Digging a Trench in the Backyard**

Excavators are required to notify the appropriate Regional Notification Center at least two working days, and not more than 14 calendar days, before commencing excavation. (Government Code section 4216.2.)

During the telephone interview with the investigator, Supervisor Medina admitted to not having a ticket for the backyard excavation. He mentioned that obtaining tickets for backyard work was not a usual practice for him. After the damage, he contacted the Regional Notification Center to

acquire a ticket for the forthcoming work in the front yard. (Exh. 2.)

Regarding the excavation and damage to the natural gas line, Supervisor Medina explained in his interview that Robert Morfin, the sole excavator at the jobsite, was using a shovel to dig the backyard trench. Morfin, cutting through tree roots with a shovel, cut natural gas line approximately halfway through causing a leak. There were no explosions or injuries. (Exh. 2.)



Photo 1 provided by Southern California Gas Company depicts the backyard jobsite. (Exh. 1.)



Photo 2 provided by Southern California Gas Company depicts the half-inch natural gas line. (Exh. 1.)



Photo 3 provided by ARM Construction depicts the half-inch natural gas line. (Exh. 4.)

#### **ARM Construction Immediately Notified Southern California Gas Company**

Supervisor Medina was not at the jobsite when the incident happened. Once Carlos Correa, who was at the jobsite, called him, he drove to the jobsite. While on his way, he saw a Southern California Gas Company truck, stopped the driver, and reported the damage. (Exh. 2.)

Owner Medina took responsibility for the accident. He called Southern California Gas Company three times the morning of July 10, 2023, reporting the damage to the natural gas line. He called three times because the first two times, he spoke with same employee who was sending a technician to fix a leak, not repair the damaged line. Owner Medina knew a technician couldn't do this type of repair but the employee's assessment of the issue being a gas leak did not change. For that reason, he called a third time, spoke with a different employee, and explained that it was a cut line and not a gas leak. Owner Medina had, and still has, difficulty believing that the "gas company" couldn't understand the distinction between a cut line and a gas leak. (Exh. 5.)

#### **ARM Construction Took Responsibility for the Incident**

ARM Construction took responsibility for the accident during a telephone interview with the Investigator, as Owner Medina expressed a commitment to being accountable for both his actions and those of his employees. According to him, the damage occurred when his worker, Morfin, inadvertently struck a gas line with a shovel. However, despite accepting responsibility, Owner Medina contends that ARM Construction is not the sole party at fault (Exh. 5).

With 43 years of experience in the construction industry, Owner Medina stated that the gas

hook-up was improperly placed in the rear of the lot. The residence, an older independent house next to a cluster of new houses, had a gas line connected to the neighboring house rather than running directly from the meter. Owner Medina asserts that this installation deviated from the standard and should have been marked to indicate the unconventional arrangement. He recalls discussing these concerns with the damage prevention analyst from the Southern California Gas Company on July 10, 2023, who he states agreed that the installation was incorrect. (Exh. 5.) However, when questioned, the Damage Prevention Analyst, Luis Robles, did not recall having that discussion with Owner Medina. (Exh. 9).

#### **ARM Construction Did Not Call 911**

Government Code section 4216.4(c)(2) requires an excavator to call 911 emergency services upon discovering or causing damage to a gas or hazardous liquid pipeline subsurface installation in which the damage results in the escape of any flammable, toxic, or corrosive gas or liquid.

During his telephone interview with Investigator on October 11, 2023, Supervisor Medina stated ARM Construction did not call 911 after the half-inch natural gas line was cut. (Exh. 6.)

#### **Contact with the Call Center**

On July 10, 2023, after damaging the gas line, ARM Construction contacted DigAlert regarding the remaining excavation work. DigAlert created ticket A231910488-00A at 10:49 a.m. that same day. (Exh. 2 & 7.) The ticket indicated that the legal start date and time was July 12, 2023, at 5:01 p.m. July 12 was a Wednesday. The ticket describes the work location as "From F-YARD TO REAR OF HOUSE," and describes the work type as "INSTALL ULTLS FOR AN ADU." (Exh. 7.)

#### **ARM Construction Did Not Adhere to the 48-Hours Waiting Period, Plus Notification Day, Before Commencing Excavation**

Government Code section 4216.2(b) states: Except in an emergency, an excavator planning to conduct an excavation shall notify the appropriate regional notification center of the excavator's intent to excavate at least two working days before beginning that excavation. The date of the notification shall not count as part of the two-working-day notice.

In Supervisor Medina's telephone interview with the Investigator, he disclosed that on the morning of the accident, after the half-inch natural gas line was cut, he promptly called 811 to report the damage and requested a ticket for the remaining part of the job. (Exh. 2.) The ticket A231910488-00A was generated on July 10, 2023 (a Monday), at 10:49 a.m. (Exh. 7) and stated that the legal excavation start date and time was July 12 at 5:00 p.m.

In his telephone interview with Investigator on July 27, 2023, Supervisor Medina stated that some of the locators responded that same day the ticket was created (Monday) and the rest responded the following day (Tuesday.) (Exh. 2.) In his subsequent telephone interview with Investigator on October 4, 2023, he stated that ARM Construction began the work described in the ticket two days later on July 12, 2023, at 8:00 a.m. (Exh. 8), which was before the 5:00 p.m. (July 12) legal excavation start date and time. (Exh. 7.)

#### **The City of Rialto Did Not Provide an Electronic Positive Response**

Government Code Section 4216.3(c)(1)(A), provides in part, that "every operator shall supply an electronic positive response through the regional notification center before the legal excavation



start date and time.”

Ticket A231910488-00A indicates that operator, City of Rialto Water (Member code RIA01SWR) did not provide an electronic positive response to the locate request. The ticket indicates “(999) Member did not respond by the required time.” (Exh. 7.)

**Findings:**

1. ARM Construction failed to contact the Regional Notification Center before performing excavation, by digging a trench in the backyard of the Rialto, California, jobsite.
2. ARM Construction failed to call 911 emergency services after damaging the half-inch natural gas line located at the Rialto, California, jobsite.
3. ARM Construction failed to wait 48 hours, plus the day of notification, after obtaining ticket A231910488-00A before re-commencing excavation at the Rialto, California, jobsite.
4. The City of Rialto Water (Member code RIA01SWR) did not provide an electronic positive response to ticket A231910488-00A before the legal start date and time.

**Exhibit List:**

Exhibit No.	Description	Date	Received From
1	Initial Report from Southern California Gas Company	Received on 7/13/2023	Southern California Gas Company
2	Summary of Telephone Interview of Supervisor Medina prepared by Gabrielle Zeps	Telephone interview conducted by Gabrielle Zeps on 7/27/2023  This was the first of four interviews with Supervisor Medina.	
3	Contractor's License Detail for License No. 667630 obtained from the Contractors State License Board website	Downloaded on 7/20/2023	California Contractors State Licensing Board website at <a href="#"><u>Check A License - CSLB</u></a>
4	Photo and Accompanying Email from ARM Construction depicting the damaged half-inch natural gas line	Received on 10/5/2023	Received from ARM Construction
5	Summary of Telephone Interview Of Owner Medina prepared by Gabrielle Zeps	Telephone interview conducted by Gabrielle Zeps on 10/3/2023	
6	Summary of Telephone Interview of Supervisor Medina prepared by Gabrielle Zeps	Telephone interview conducted by Gabrielle Zeps on 10/11/2023  This was the fourth of four interviews with Supervisor Medina.	
7	Letter from DigAlert Ticket A231910488-00A	Received 7/21/2023	Amber Dahl DigAlert's Safety Awareness Director

Exhibit No.	Description	Date	Received From
8	Summary of Telephone Interview of Supervisor Medina prepared by Gabrielle Zeps	<p>Telephone interview conducted by Gabrielle Zeps on 10/4/2023</p> <p>This was the third of four interviews with Supervisor Medina.</p>	
9	Summary of Telephone Interview of the Southern California Gas Company Reporter prepared by Gabrielle Zeps	<p>Telephone interview conducted by Gabrielle Zeps on 11/21/2023</p> <p>This was the second of two interviews with the Southern California Gas Company Reporter.</p>	

# Exhibit 1

# Underground Safety No-Ticket

Submitted by: Anonymous user

Submitted time: Jul 13, 2023, 2:48:58 PM

## Your Information

Your First Name

**Luis**

Your Last Name

**Robles**

Your Phone Number

[REDACTED]

Your E-mail

[REDACTED]

## Reviewer Information

Has the information you are submitting today been reviewed or changed by anyone besides yourself?

**No**

## Excavator Information

Company Name

**Arm Construction**

First Name

**Arturo**

Last Name

**Medina**

Phone Number

[REDACTED]

E-mail

[REDACTED]

Upload a photo of the company truck, uniform, or business card.



Same for all?

Yes

First Name

Luis

Last Name

Robles

Phone Number

[REDACTED]

E-mail

Upload other documentation substantiating the identity of the excavator.

**Ticket Number: A23191048610X**

**Excavator Information**

Company: ABC COMPANY  
 Address: 1234 Main St, Suite 500  
 City: Anytown, CA 90210  
 Phone: (555) 123-4567  
 Email: info@abc.com  
 Website: www.abc.com

**Excavation Area**

Address: 1234 Main St, Suite 500  
 City: Anytown, CA 90210  
 Phone: (555) 123-4567  
 Email: info@abc.com  
 Website: www.abc.com

**Excavation Details**

Excavation Area: 1234 Main St, Suite 500  
 Excavation Type: General Excavation  
 Excavation Depth: 10 feet  
 Excavation Date: 7/18/23  
 Excavation Status: In Progress

checkfields\_excavator

IMG\_9206.PNG

Damage

Does this no-ticket complaint involve a damage?

**Yes, damage occurred.**

Location

Indicate location of excavation activity.

**Lat: 34.08526 Lon: -117.371243**

Esri Community Map...

Describe the observed excavation activity.

**Contractor hit 1/2" plastic service with a shovel. They did not have a valid USA ticket. They requested a USA ticket after the fact. The damage occurred on the left side of the house. It was a branch service that was hit, going to the neighbors house.**

Upload photo of excavation location. The photo should be taken at a wide angle and include location identifiers such as buildings in the background, street signs, bridges, freeways, etc.:





Additional Photo



Same for all?

**Yes**

First Name

**Luis**

Last Name

**Robles**

Phone Number

[REDACTED]

E-mail

[REDACTED]

First Name

**Luis**

Last Name

**Robles**

Phone Number



E-mail



checkfields\_location

**IMG\_9205.jpg**

Injury?

**No**

Death?

**No**

Fire or evacuation?

**No**

Date you learned of the damage:

**Jul 10, 2023**

Time you learned of the damage:

**08:30**

How did you learn of the damage?

**Internal Email Notification**

Supporting Documentation

Same for all?

**Yes**

First Name

**luis**

Last Name

**Robles**

Phone Number

[REDACTED]

E-mail

[REDACTED]

Photo 2: First Name

**luis**

Photo 2: Last Name

**Robles**

Photo 2: Phone Number

[REDACTED]

Photo 2: E-mail

[REDACTED]

Photo 3: First Name

**luis**

Photo 3: Last Name

**Robles**

Photo 3: Phone Number

[REDACTED]

Photo 3: E-mail



Damage Details

Type of Facility damaged?

**Natural Gas**

Tool that caused the damage:

**Shovel**

Upload photo depicting the damaged facility



First Name

**Luis**

Last Name

**Robles**

Phone



E-mail



# Exhibit 2



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INTERVIEW REPORT**

**REPORT DATE:** August 15, 2023\*

**CASE NO:** 23NTS00002

**DATE/TIME OF INTERVIEW:** July 27, 2023, 2:13 PM

**LOCATION OF INTERVIEW:** Telephone

**NAME/ADDRESS OF INTERVIEWEE:**

Arturo Medina  
ARM Construction  
5338 Rose Avenue  
Riverside, California 92505

**NARRATIVE:**

- Arturo Medina has no firsthand knowledge of the incident.
- Arturo Medina is the Supervisor of ARM Construction.
- Incident occurred on Monday, July 10, 2023, before 8:00 AM.
- ARM Construction had been hired to attach the utilities from the home at 881 South Orange Avenue, Rialto, CA to a new ADU (accessory dwelling unit) in the backyard.
- This included a trench in the backyard for the new/extended water, gas, electric and cable hook-ups.
- Arturo Medina was not onsite when the damage was done.
- Arturo Medina had two workers on site: Carlos Correa and Robert Morfin.
- Robert Morfin was a sub-contractor. Arturo couldn't recall the contractor's name.
- The job was to start at 7:00 AM.
- Robert Morfin was digging the backyard trench with a shovel; he was the only one excavating.
- Robert Morfin had been digging near a tree.
- Robert Morfin cut through some tree roots with a shovel.
- The gas line was brown, just like the tree roots.
- Robert Morfin cut the gas line about ½ way through.
- There was a natural gas release.
- No explosion – no one hurt.
- Arturo Medina was driving to the jobsite when Carlos Correa called and told him what had happened.
- While driving to the jobsite, Arturo Medina saw a SoCalGas truck and stopped it.
- Arturo Medina explained the damage.
- The unnamed SoCalGas driver said he would call his supervisor.

- The unnamed SoCalGas driver said he would ask for an emergency crew.
- Arturo Medina also Googled SoCalGas and called to report the damage.
- Approximately 20 minutes later, a new unnamed SoCalGas employee arrived at 881 South Orange Avenue, Rialto.
- The unnamed SoCalGas employee verified there was a leak and called SoCalGas to get a crew out to fix it.
- The SoCalGas repair crew arrived about 30 minutes later.
- This SoCalGas crew repaired the leak.
- Arturo Medina said, "and that was it."
- The first unnamed SoCalGas employee at 881 South Orange Avenue, Rialto, evacuated those in the front house after verifying there was a leak.
- Once the leak was fixed, the people from the front house were able to go back into the house.
- Arturo Medina's crew continued with the trenching and attached the utilities.
- No one else was onsite.
- All work up to this point had been done in the backyard.
- Arturo Medina did not have a ticket for the work in the backyard.
- Arturo Medina usually didn't get a ticket for work in the backyards.
- After the damage, Arturo Medina called DigAlert for a ticket for the work to be done in the front yard.
- The trench in the backyard was going to join another trench in the front yard, near the front fence line, allowing the electric, gas, and water hook ups to be connected. No cable was going to be installed in the front.
- Arturo Medina called and requested a street to gate line ticket from Dig Alert.  
(A231910488 CREATED 7/10/23 10:49)
- Some of the locators responded that same Monday, the rest on Tuesday.
- An unnamed man from the water district, responding to the DigAlert notification, who located the approximately 3-foot line from the meter to the curb, said that they never marked backyards, as everything in the backyard was the owner's responsibility.
- Arturo Medina's crew resumed work on Wednesday, at 7:00 AM, after all the responses had been marked.
- Arturo questioned how he can be in violation of getting a ticket if the locators don't mark backyards.

Investigator Name	Supervisor Name
GABRIELLE ZEPS	<i>Brittany Branaman</i>



# Exhibit 3



## CONTRACTORS STATE LICENSE BOARD

### Contractor's License Detail for License # 667630

**DISCLAIMER: A license status check provides information taken from the CSLB license database. Before relying on this information, you should be aware of the following limitations.**

- ▶ CSLB complaint disclosure is restricted by law (B&P 7124.6) If this entity is subject to public complaint disclosure click on link that will appear below for more information. Click here for a definition of disclosable actions.
- ▶ Only construction related civil judgments reported to CSLB are disclosed (B&P 7071.17).
- ▶ Arbitrations are not listed unless the contractor fails to comply with the terms.
- ▶ Due to workload, there may be relevant information that has not yet been entered into the board's license database.

Data current as of 11/20/2023 2:29:40 PM

#### Business Information

ARM CONSTRUCTION  
5338 ROSE AVENUE  
RIVERSIDE, CA 92505  
Business Phone Number:(951) 354 2351

**Entity** Sole Ownership  
**Issue Date** 03/22/1993  
**Expire Date** 03/31/2025

#### License Status

**This license is current and active.**

**All information below should be reviewed.**

#### Classifications

B GENERAL BUILDING

#### Bonding Information

##### Contractor's Bond

This license filed a Contractor's Bond with HUDSON INSURANCE COMPANY.

**Bond Number:** 30125196

**Bond Amount:** \$25,000

**Effective Date:** 09/13/2023

Contractor's Bond History

#### Workers' Compensation

This license has workers compensation insurance with the CLEAR SPRING PROPERTY AND CASUALTY COMPANY

**Policy Number:**CWC00336201

**Effective Date:** 12/03/2022

**Expire Date:** 12/03/2023

Workers' Compensation History

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# Exhibit 4

**From:** [art.armconstruction](#)  
**To:** [Zeps, Gabrielle@EnergySafety](#)  
**Subject:** RE: Information Request  
**Date:** Thursday, October 5, 2023 3:41:56 PM

---

As I noted in the conversation. This is the only photo the I have.

Sent from my T-Mobile 5G Device

----- Original message -----

**From:** "Zeps, Gabrielle@EnergySafety" <Gabrielle.Zeps@energysafety.ca.gov>  
**Date:** 10/5/23 2:04 PM (GMT-08:00)  
**To:** "art.armconstruction" <art.armconstruction@gmail.com>  
**Subject:** RE: Information Request

Good afternoon, Mr. Medina. Pursuant to your request yesterday afternoon, during our telephone call, I am sending you this email.

On July 7, 2023, I sent you an Information Request with a due date of July 31, 2023.

On July 27, 2023, you sent me a brief email that said, "I only have the repair' with an attachment of a picture of a trench, 2 lines and a measuring stick.

As your email of July 27, 2023, did not specify that it was your official response to the Information Request, I sent you a 2<sup>nd</sup> Information Request on August 24, 2023. In my accompanying email on August 27, 2023, I also asked you:

1. Contant information for Carles Correa and Robert Morfin.
2. What date and time you commenced working on the job again after the natural gas line was cut?

On August 28, 2023, you sent me telephone numbers for both men.

During our telephone conversation on October 4, 2023, you told me that you thought you re-commenced work on the job on

July 12, 2023, at 8:00 A.M.

As we have discussed before, I do not want to “put words in your mouth” but I need to know if you have officially responded to the Board’s Information Requests. Please send me an email letting me know if this has occurred or if you have additional information to send.

Thank you for your assistance.

**Gabrielle Zeps, Investigator**

**Underground Investigations Division**

[Gabrielle.Zeps@energysafety.ca.gov](mailto:Gabrielle.Zeps@energysafety.ca.gov)



715 P Street, 20th Floor

Sacramento, CA 95814



---

**From:** art.armconstruction <art.armconstruction@gmail.com>  
**Sent:** Thursday, July 27, 2023 2:44 PM  
**To:** Zeps, Gabrielle@EnergySafety <Gabrielle.Zeps@energysafety.ca.gov>  
**Subject:** RE: Information Request

I only have the repair

Sent from my T-Mobile 5G Device

----- Original message -----

From: "Zeps, Gabrielle@EnergySafety" <[Gabrielle.Zeps@energysafety.ca.gov](mailto:Gabrielle.Zeps@energysafety.ca.gov)>  
Date: 7/20/23 3:24 PM (GMT-08:00)  
To: [art.armconstruction@gmail.com](mailto:art.armconstruction@gmail.com)  
Subject: Information Request

Thanking you in anticipation of your assistance.

**Gabrielle Zeps**

**Investigator**

**Underground Investigations Division**

[Gabrielle.Zeps@energysafety.ca.gov](mailto:Gabrielle.Zeps@energysafety.ca.gov)



715 P Street, 20th Floor

Sacramento, CA 95814









# Exhibit 5



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INTERVIEW REPORT**

**REPORT DATE:** October 3, 2023

**CASE NO:** 23NTS00002

**DATE/TIME OF INTERVIEW:** October 3, 2023, 12:03 P.M.

**LOCATION OF INTERVIEW:** Telephone

**NAME/ADDRESS OF INTERVIEWEE:**

Arturo Medina, Owner  
ARM Construction  
5338 Rose Avenue  
Riverside, California 92505

**NARRATIVE:**

- Arturo Medina has no firsthand knowledge of the incident.
- Arturo Medina is the owner of ARM Construction.
- His son is also Arturo Medina.
- Neither Carlos Correa nor Robert Morfin is currently working for ARM Construction.
- Only Robert Morfin will know about the cutting of the natural gas line as Carlos Correa was solely working inside the ADU (accessory dwelling unit).
- "They" have tried to get ahold of Robert Morfin so he can speak to me but have been unable to reach him.
- Robert Morfin had been told not to use the jackhammer with the saw to cut through the tree roots in the backyard.
- The tree roots were very thick, and the ground was soft.
- The natural gas line was right beneath the tree roots.
- Arturo Medina drove from Riverside to 881 S. Orange Avenue (jobsite), Rialto, California, after he learned of the incident.
- Since the "gas company" sent a technician out, they had to wait for a repair crew to come.
- Arturo Medina could have crimped the line to stop the leak.
- As the residents of the house were outside, the rest of them sat in their trucks waiting for the repair crew to arrive.
- Arturo Medina did ask the repair crew to mark the gas line as a favor.
- Arturo Medina says that the repair crew said they could not mark the line for him.
- Arturo Medina will forward my information to his son Arturo Medina as I need him to call me.

- Arturo Medina called Southern California Gas Company three times about the cut natural gas line.
  - The first time he called, a female receptionist took his call and he reported that they had cut a natural gas line resulting in a natural gas leak.
  - Arturo Medina admitted right then that they had cut the line.
  - He believes in being cautious and responsible for their actions. He doesn't believe in "dodging a bullet."
  - The receptionist said she would send out a technician for the gas leak.
  - He corrected her as it was a cut line, not a gas leak.
  - Her assessment of the issue being a gas leak did not change.
  - Arturo Medina called a second time but got the same receptionist. She reiterated that it was a gas leak and that a technician had been sent.
  - He again tried to get her to see the difference between a cut line and a gas leak and that a technician was inadequate.
  - Arturo Medina called a third time and got a different receptionist. He explained that it was a cut line and not a gas leak.
  - Arturo had, and still has, difficulty believing that the "gas company" couldn't understand the distinction between a cut line and a gas leak.
- 
- Arturo Medina is baffled by SoCalGas' response.
  - Arturo Medina has been working for 43 years.
  - Arturo Medina says the gas hook up at the residence where they were constructing the ADU was all wrong and abnormally placed in the rear of the lot.
  - The residence at jobsite, Rialto, California, was an independent, older house right next door to a track of new houses.
  - Instead of the natural gas line running straight out of the residence's meter, this line was connected to the neighbor's house next door.
  - Arturo Medina says this is not the way it should have been installed – it is wrong.
  - Arturo Medina also said that since it didn't go straight out of the meter, there should have been markings so people could realize that the line wasn't straight.
  - Arturo Medina discussed this with "Luis" of Southern California Gas Company who "agreed" that it was done wrong way back when.
  - Arturo Medina believes in being cautious and accepting blame when appropriate.
  - Arturo Medina immediately acknowledged that they had cut the line. He is not denying this.
  - But he also believes that he isn't the only one to blame as someone has improperly installed and marked the natural gas line.
- 
- Both Arturo Medina and his son are cautious and strive to do things correctly.
  - Arturo Medina goes to seminars and reads brochures and such to stay up to date with business practices.

- Arturo Medina does not understand why only sidewalks are marked after he calls 811 when there is underground infrastructure in the backyard jobs.
- Arturo Medina believes that not marking the existence of backyard underground infrastructure can cause serious damage to people and property.
- Arturo Medina admits his team, and therefore him, were at fault in cutting the natural gas line but they weren't the only ones at fault.

Investigator Name	Supervisor Name
GABRIELLE ZEPS	<i>Brittany Branaman</i>

# Exhibit 6



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INTERVIEW REPORT**

**REPORT DATE:** October 11, 2023

**CASE NO:** 23NTS00002

**DATE/TIME OF INTERVIEW:** October 11, 2023, 11:24 A.M.

**LOCATION OF INTERVIEW:** Telephone

**NAME/ADDRESS OF INTERVIEWEE:**

Arturo Medina  
Superintendent  
ARM Construction  
5338 Rose Avenue  
Riverside, California 92505

**NARRATIVE:**

- Arturo Medina stated that no one from ARM Construction called 911 after the ½ natural gas line was cut on July 10, 2023.

Investigator Name	Supervisor Name
GABRIELLE ZEPS	<i>Brittany Branaman</i>

# Exhibit 7





## Underground Service Alert

of Southern California™

July 21, 2023

Gabrielle Zeps  
Underground Safety Board  
715 P St, 20th Floor  
Sacramento, CA 95814

**File Number: Unknown**

Dear Gabrielle,

After searching our records from 6/10/23 through 7/10/23, we found the following DigAlert ticket(s) A231910488 by ARM Construction for the location at 881 S Orange Ave in Rialto. I hope this information will be helpful.

If we can be of further assistance, please call us at 951-808-8100.

Sincerely,

Amber Dahl  
Safety Awareness Director

**Ticket: A231910488-00A**

MBRCOD 000001B USAS 07/21/23 13:46:43 A231910488-00A NEW NORM POLY LREQ

Ticket: A231910488 Rev: 00A Created: 07/10/23 10:49 User: NAN Chan: 100

Work Start: 07/12/23 17:01 Legal Start: 07/12/23 17:01 Expires: 08/07/23 23:59  
Response required: Y Priority: 2Excavator Information  
Company: ARM CONSTRUCTION  
Co Addr: 5338 ROSE AVE

Type: CONT

City : RIVERSIDE State: CA Zip: 92505  
Created By: ARTURO MEDINA Language: ENGLISH  
Office Phone: 951-830-8967 SMS/Cell: 951-830-8967  
Office Email: ART.ARMCONSTRUCTION@GMAIL.COMSite Contact: ARTURO MEDINA  
Site Phone: 951-830-8967 Site SMS/Cell: 951-830-8967  
Site Email: art.armconstruction@gmail.comExcavation Area  
State: CA County: SAN BERNARDINO Place: RIALTO  
Zip: 92376  
Address 881 Street: S ORANGE AVE  
Cross 1 : W RANDALL AVE  
Cross 2 :  
Location: FROM F-YARD TO REAR OF HOUSE  
Searchable Tags:  
Job size: sq-feet: 56675 sq-miles: 0.002033Delineated Method: WHITEPAINT  
Work Type: INSTALL UTILS FOR AN ADU  
Work For : H/O GALDINO  
Permit: BLB23-0540 Job/Work order:  
Project ID:  
Project Name:

1 Year: N Boring: N Street/Sidewalk: N Vacuum: N Explosives: N Pavement Only: N

Lat/Long  
Center Generated (NAD83): 34.085571/-117.371662 34.085565/-117.370776  
34.084926/-117.371667 34.084920/-117.370780

Excavator Provided:

Map link:  
[https://newtin.digalert.org/newtinweb/map\\_tkt.nap?TRG=CBDr7q8jEiH16iF-Y](https://newtin.digalert.org/newtinweb/map_tkt.nap?TRG=CBDr7q8jEiH16iF-Y)

Members:

ATTDSOUTH RIA01  
USCETT84SE

RIA01SWR SCGLOX  
UCHTRW\_S1 USCDE

(c) Copyright 2022 Underground Service Alert of Southern California.  
All rights reserved.

#### Ticket Responses for: A231910488-00A

Member	Name	Rev	Responded	By	Response	Comment
ATTDSOUTH	AT&T - DISTRIBUTION	00A	07/11/23 05:47:31 PM	UQ Responder	(040) EXCAVATOR COMPLETED WORK PRIOR TO DUE DATE	
ATTDSOUTH	AT&T - DISTRIBUTION	00A	07/11/23 09:51:50AM	UQ Responder	(001) CLEAR- NO CONFLICT	
RIA01	CITY OF RIALTO WATER DEPT	00A	07/10/23 11:29:09 AM	ART	(010) LOCATE AREA MARKED	Mark 1 inch copper water service
RIA01SWR	CITY OF RIALTO WATER DEPT	00A	07/12/23 05:01:29 PM	Late Notice	(999) Member did not respond by the required time	
SCGLOX	SOCAL GAS DISTRIBUTION FONTANA	00A	07/12/23 09:16:51 AM	PRSDG01 AFAJARDO	(010) LOCATE AREA MARKED	
UCHTRW S1	SPECTRUM - RIVERSIDE	00A	07/11/23 05:47:31 PM	UQ Responder	(040) EXCAVATOR COMPLETED WORK PRIOR TO DUE DATE	
UCHTRW S1	SPECTRUM - RIVERSIDE	00A	07/11/23 09:51:49 AM	UQ Responder	(001) CLEAR - NO CONFLICT	
USCDE	UTILIQUEST FOR SCE DIST -DESERT REG	00A	07/11/23 05:47:31 PM	UQ Responder	(040) EXCAVATOR COMPLETED WORK PRIOR TO DUE DATE	
USCDE	UTILIQUEST FOR SCE DIST - DESERT REG	00A	07/11/23 09:51:50 AM	UQ Responder	(001) CLEAR- NO CONFLICT	
USCETT84SE	SCE TRANS TELECOM	00A	07/11/23 05:47:31 PM	UQ Responder	(040) EXCAVATOR COMPLETED WORK PRIOR TO DUE DATE	
USCETT84SE	SCE TRANS TELECOM	00A	07/11/23 09:51:50AM	UQ Responder	(001) CLEAR- NO CONFLICT	

# Exhibit 8



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD**  
**INVESTIGATION DIVISION**  
**INTERVIEW REPORT**

**REPORT DATE:** October 4, 2023

**CASE NO:** 23NTS00002

**DATE/TIME OF INTERVIEW:** October 4, 2023, 2:48 P.M.

**LOCATION OF INTERVIEW:** Telephone

**NAME/ADDRESS OF INTERVIEWEE:**

Arturo Medina  
ARM Construction  
5338 Rose Avenue  
Riverside, California 92505

**NARRATIVE:**

- Arturo Medina confirmed his father's statement that Robert Morfin isn't working for them now.
- Arturo Medina believes that they re-commenced working on the jobsite, Rialto, California, two days later at 8:00 A.M.
- Arturo Medina said they hadn't originally gotten a ticket for the ADU job because it was in the backyard.
- Arturo says that after the line was damaged, the regional call center was called, told of the damage, and asked for a "new" ticket.
- I requested an email statement from him on the Information Request where he had previously sent a photo; the need for a declaration of it being a response and everything. He asked for an email to that effect.

Investigator Name	Supervisor Name
GABRIELLE ZEPS	<i>Brittany Branaman</i>

# Exhibit 9



**CALIFORNIA UNDERGROUND FACILITIES SAFE EXCAVATION BOARD  
INVESTIGATION DIVISION  
INTERVIEW REPORT**

**REPORT DATE:** November 22, 2023

**CASE NO:** 23NTS00002

**DATE/TIME OF INTERVIEW:** November 21, 2023, 3:25 p.m.

**LOCATION OF INTERVIEW:** Telephone

**NAME/ADDRESS OF INTERVIEWEE:**

Luis Robles  
Damage Prevention Analyst  
Southern California Gas Company  
555 West 5<sup>th</sup> Street, Suite 1700  
Los Angeles, California 90113

**NARRATIVE:**

- He remembers talking with an older gentleman who was named Medina at the Rialto, California, jobsite on July 10, 2023.
- This older gentleman was already at the Rialto, California, jobsite when he arrived.
- He remembers that the gas pipeline branches to the house next door.
- He remembers there were no USA markings, probably as there was no ticket.
- He told the older gentleman that there were probably two outages, one for the house at the Rialto, California, jobsite and one for the house next door that was attached to the branched line.
- He told the older gentleman that he needed to get a ticket as soon as possible.
- He gave the older gentleman his business card. He does not remember whether he also gave him a booklet.
- The older gentleman was very understanding.
- He does not remember discussing whether the current setup was “wrong.”

Investigator Name	Supervisor Name
GABRIELLE ZEPS	<i>Brittany Branaman</i>





# City of Rialto

## Legislation Text

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**File #:** WS-24-1586, **Version:** 1, **Agenda #:**

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**FOR:** Water Subcommittee Meeting [July 24, 2024]

**TO:** Honorable Water Subcommittee Members

**APPROVAL:** Tanya Williams, Assistant City Manager

**FROM:** Toyasha Sebbag, Assistant to the City Manager

Staff recommends that the Water Subcommittee provide feedback on canceling and/or rescheduling the Regular Water Subcommittee Meeting of October 23, 2024 and November 27, 2024. **(ACTION)**

### **BACKGROUND**

The Regular Meetings of the Water Subcommittee follow the Wednesday after the second meeting of the City Council.

### **ANALYSIS/DISCUSSION**

The Water Subcommittee to consider canceling and/or rescheduling the following regular meeting dates:

- October 23, 2024 - On March 26, 2024, the City Council canceled both the first and second City Council meetings in October.
- November 27, 2024 - On March 26, 2024, the City Council canceled the November 26, 2024, City Council meeting.

### **ENVIRONMENTAL IMPACT**

This request is not a "Project" as defined by the California Environmental Quality Act (CEQA). Pursuant to Section 15378(a), a "Project" means the whole of an action, which has a potential for resulting in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment. According to Section 15378(b), a Project does not include: (5) Organizational or administrative activities of governments that will not result in direct or indirect physical changes in the environment.

### **GENERAL PLAN CONSISTENCY**

Approval of the proposed action also complies with the following City of Rialto Guiding Principles, General Plan Goals and Policies:

*Our City government will lead by example, and will operate in an open, transparent, and responsive manner that meets the needs of the citizens and is a good place to do business.*

### **LEGAL REVIEW**

The City Attorney's Office has reviewed the staff report.

**FINANCIAL IMPACT**

Operating Budget Impact

There will not be any impact on the Operating Budget from the proposed action.

Capital Improvement Budget Impact

There will not be any impact on the Capital Improvement Budget from the proposed action.

Licensing

Payment of a Business License tax is not required for the proposed action.

**RECOMMENDATION**

Staff recommends that the Water Subcommittee provide feedback on canceling and/or rescheduling the Regular Water Subcommittee Meeting of October 23, 2024 and November 27, 2024. **(ACTION)**



# City of Rialto

## Legislation Text

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**File #:** WS-24-1588, **Version:** 1, **Agenda #:**

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**FOR:** Water Subcommittee Meeting [July 24, 2024]

**TO:** Honorable Water Subcommittee Members

**APPROVAL:** Tanya Williams, Assistant City Manager

Utility Manager Update.

### **DISCUSSION ITEMS**

1. Provide direction on SAWPA Prop 1, Round 2 additional funding available for \$315,000 septic to sewer construction project.
2. IEUA/Rialto *Change of Use* permit update.
3. Monthly Operations Report (MOR): Reporting Period May 2024: July 2024 Report. (Attachment 1)

**RIALTO**  
**CUSTOMER SERVICE & REVENUE**  
**MONTHLY OPERATIONS REPORT**

**Reporting Period:**

**May 2024**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**



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## I. CUSTOMER SERVICE SUMMARY

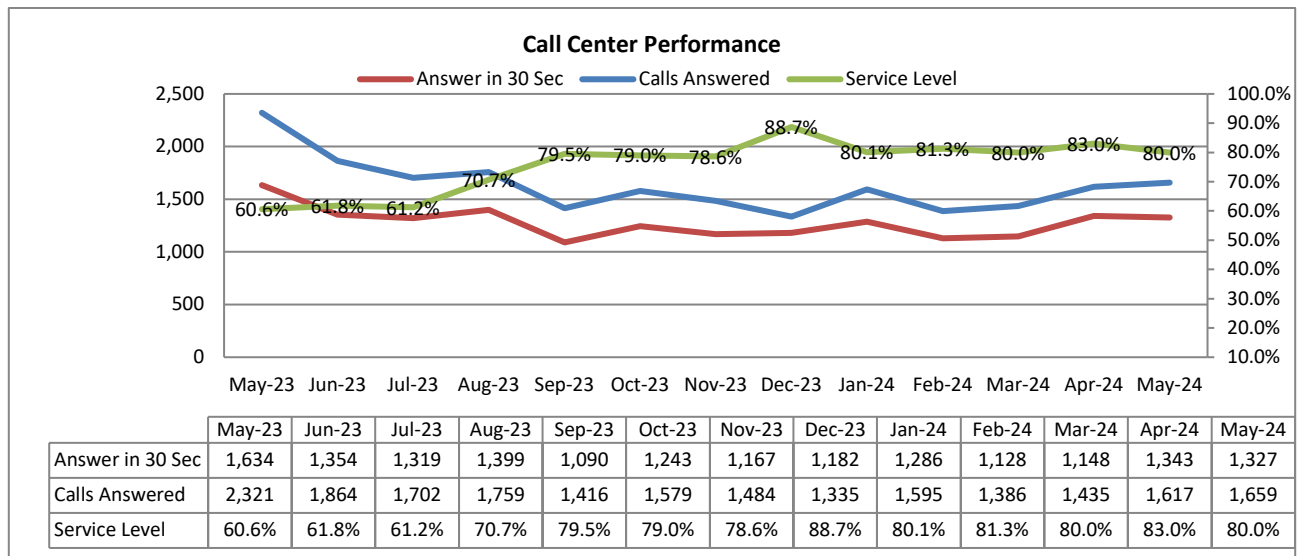
During this reporting month, the Customer Service team provided call service level of 80%. Out of 1,659 inbound calls answered, 1,327 were answered within the first 30 seconds.

Water consumption has increased by 16.5% when compared against previous month. When compared against last year, consumption has increased by 4.1%.

Sewer revenue has decreased by less than 1% compared to the prior month and increased by 2.0% from last year.

## II. CALL CENTER PERFORMANCE

During this reporting month, service level was 80% with 1,327 out of 1,659 being answered within the first 30 seconds. Overall average wait time was forty-six (46) seconds.



## III. AUTOMATED SERVICES

About 11,756 or 52.6% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48% have chosen the e-bill option. This e-bill participation is 11% increase from May of the prior year.

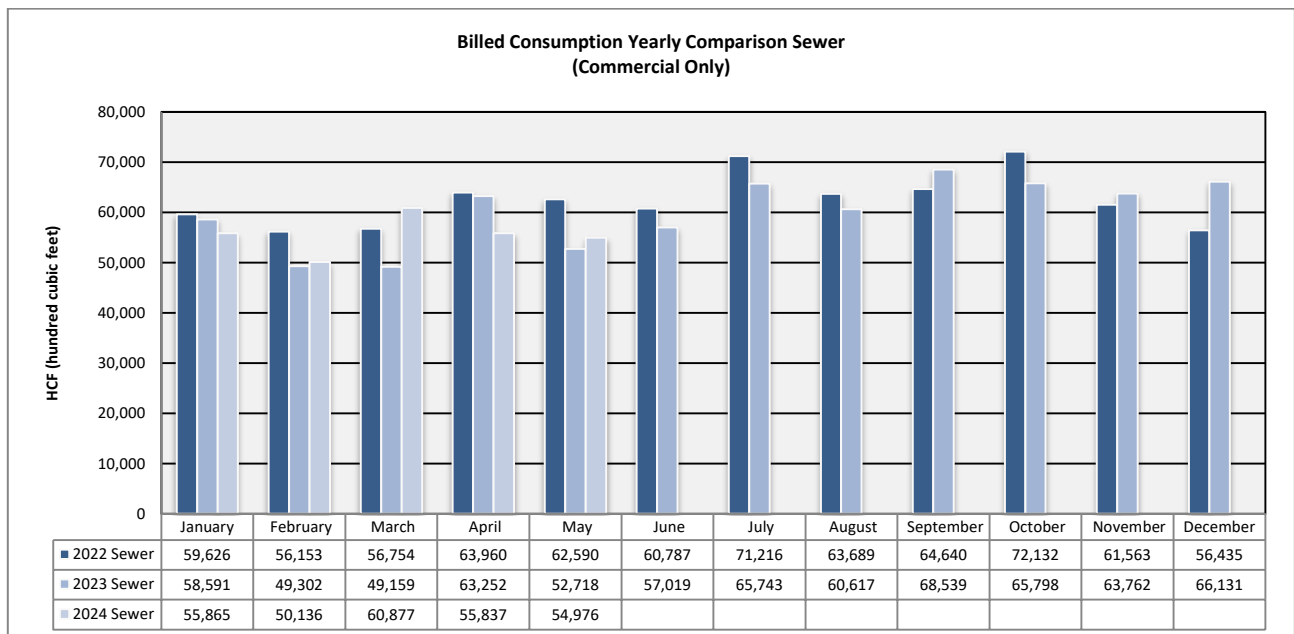
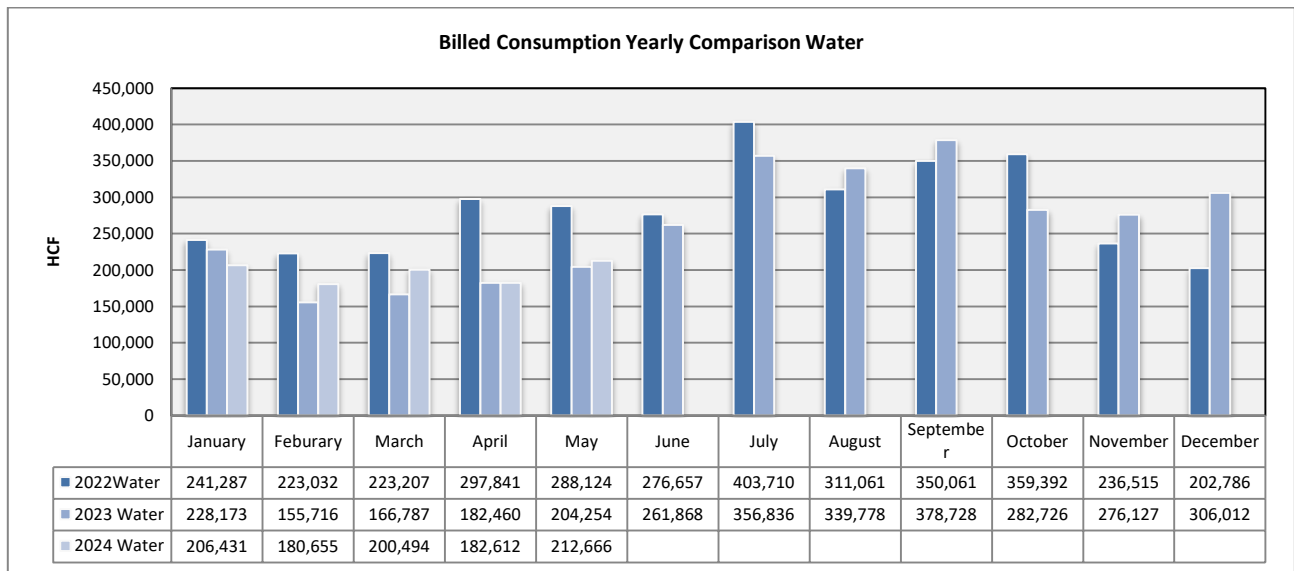
	May-23	Jun-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24
Number of Bills	21,917	21,934	21,990	22,015	22,062	22,106	22,161	22,204	22,246	22,202	22,369	22,331
Number of Bill Adjustments (during billing)	11	12	8	1	8	9	5	15	18	10	12	16
Automated Over the Phone Payments	2,901	2,792	2,770	2,770	2,809	2,597	2,340	2,700	2,539	2,539	2,592	2,382
Online Payment	9,261	8,471	8,652	7,169	9,615	8,624	7,466	10,027	8,553	7,756	9,888	9,126
E-bill Participants	5,071	5,114	5,186	5,205	5,383	5,896	5,451	5,497	5,534	5,564	5,610	5,654
Auto Pay Participants (New Portal)	3,697	3,735	3,818	3,841	3,863	3,896	3,927	3,984	4,007	4,054	4,082	4,129
PayNearMe	144	147	134	116	122	134	107	128	100	115	118	111

## IV. CONSUMPTION & BILLING

### A. Consumption

Water consumption has increased by 16.5% when compared against previous month. When compared against last year, consumption has increased 4.1%. This fluctuation is attributed to the seasonal change and number of days between the billings.

Commercial sewer accounts, which are charged based on actual water usage, total consumption has been consistent.



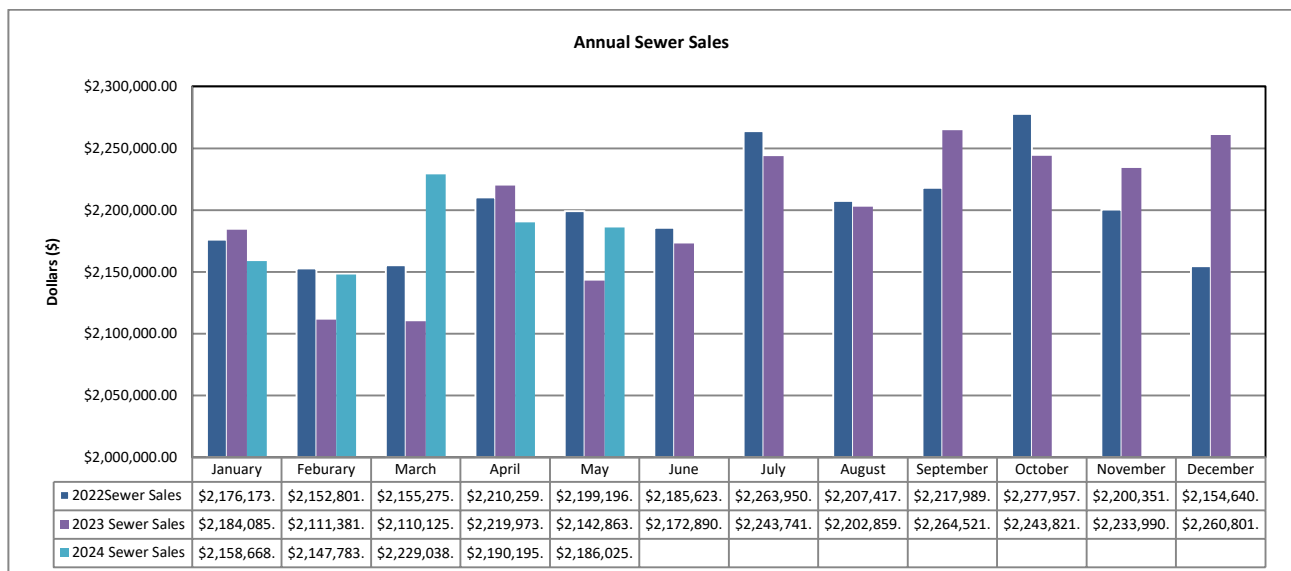
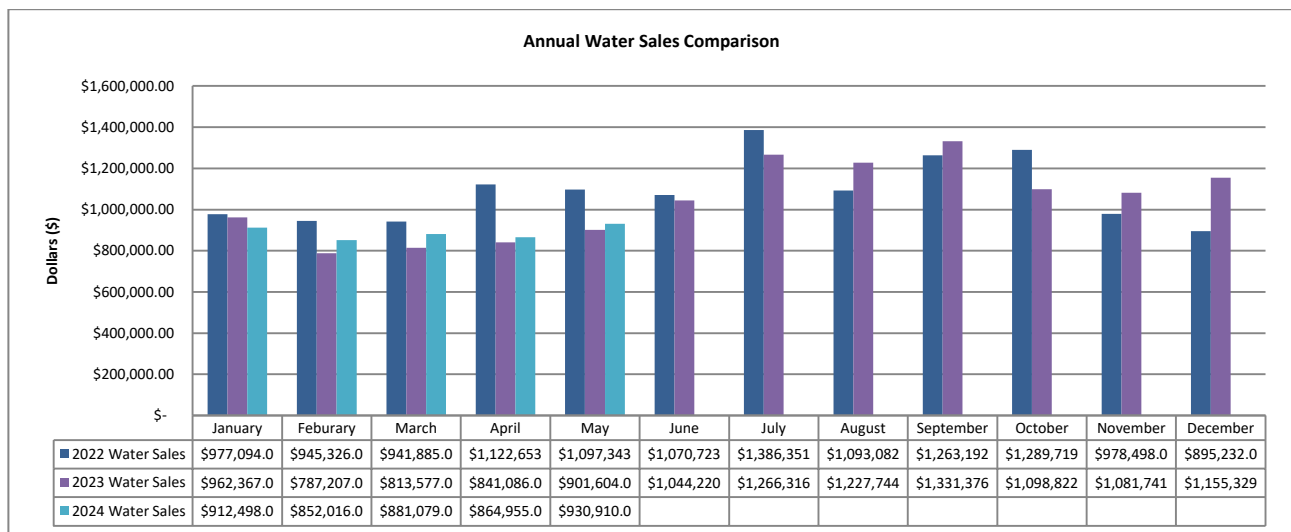
## B. Billing

A total of 22,331 bills were mailed or sent out electronically in May. Billing accuracy was 99.93% with six-teen (16) requiring adjustments.

## V. REVENUE & AGING

### A. Revenue

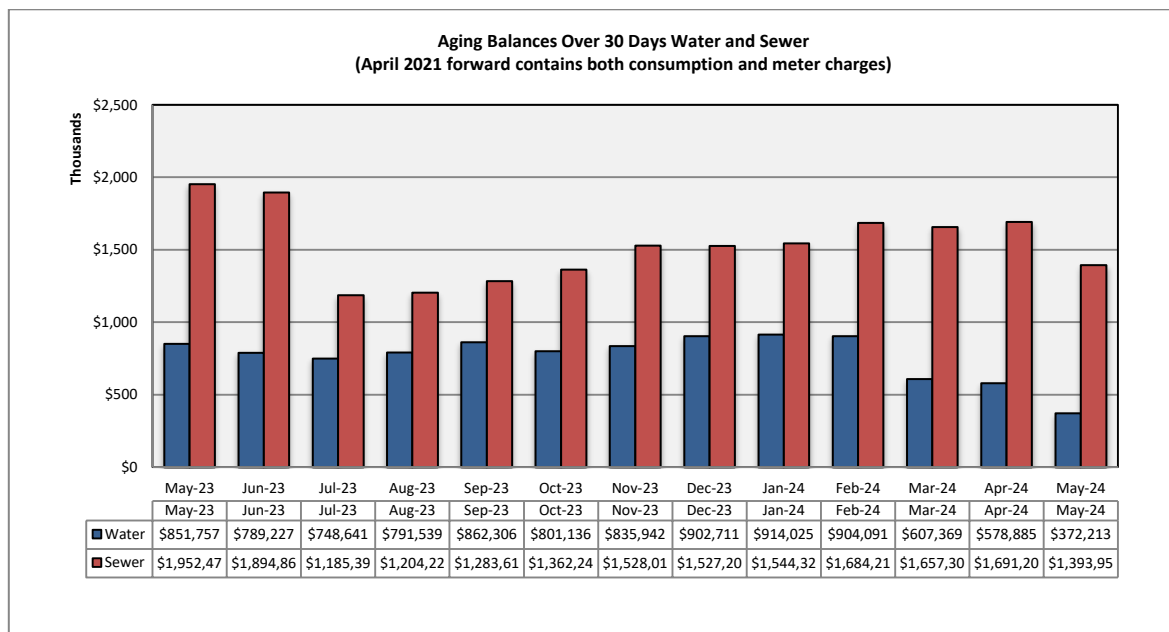
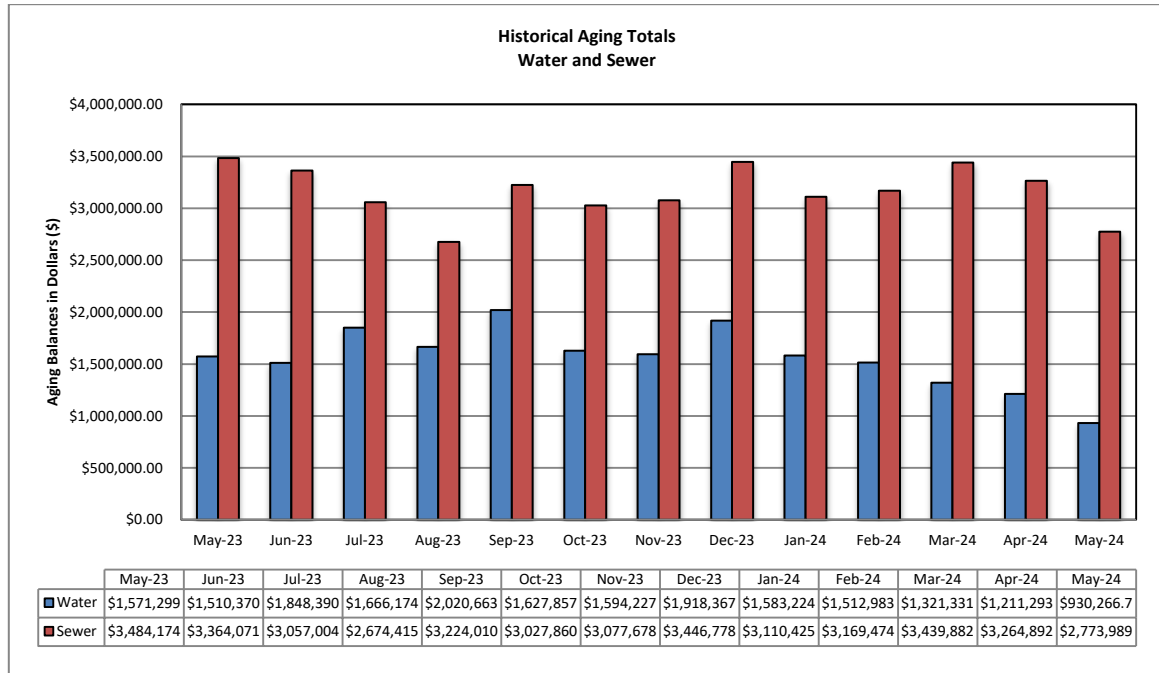
Water revenue has increased 7.6% when compared against the prior month and increased 3.3% when compared against previous year. Sewer revenue has decreased by less than 1% compared to the prior month and increased by 2.0% from last year. Please consider that revenue from water consumption is smaller than monthly water base charges.





## B. Aging

The total aging balance has decreased by 17.2%, *see first table below*. For balances >30-days only, water has decreased 35.7% and wastewater has decreased by 17.6%. This decrease in total aging balance is attributed to the recent credit applied from State Water Board Arrearage Program.



**C. Bad Debt**

17 (seventeen) accounts were sent to collections for a total amount of \$8,904.18. These collections arise when renter or property owner move out without paying their bills.

**VI. SERVICE ORDERS**

288 service orders were initiated by the customer service team during the reporting month. Of this total, 77 service orders or 26.7% were due to occupant changes.

147 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment. This disconnection number is expected to decrease dramatically in June as State Water Board Arrearage program funds are applied to the qualified customers.

**VII. OTHER ACTIVITIES**

Since the moratorium on disconnection for nonpayment ended in May 2023, payment trend has improved dramatically. This balance decreased by 58% from the previous month. It is now at \$347K. This large decrease is due to recent credit received from State Water Board Arrearage Program. During the Covid-19, highest amount was \$2.2M and prior to the Covid-19, typical delinquencies hovered around \$500K.

**VIII. REVENUE REPORT**

**A. Revenue Summary**

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in May 2024 is \$6,041,000 Non-Rate Revenue is \$525,000; Utility Revenue is \$5,226,000 and Tax / Ambulance Revenue at \$290,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in May 2024 and May 2023 are \$284,000 and \$2715,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$6,000 in May 2024 and \$6,000 in May 2023.

**B. Non Rate Revenue - Extraterritorial Customers**

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$6,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$19,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue between \$4,000 and \$8,000 each month.

#### **C. Non-Rate Revenue – Other**

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$1,700 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Facilities subleased a City property for \$10,500 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on May 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

#### **D. Development Impact Fees**

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in May of 2024.

#### **E. Rialto Basin Water Rights and Leasing**

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, San Bernardino County is to pay City of Rialto a total of \$316,784 for Standby Charges and Production Charges.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

#### F. Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	MAY 2024	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank	22	\$ 122,625	2.84%
Remote Check Deposits	Scanned batches of checks payments made at the customer service counter	21	1,069,969	24.74%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	22	381,577	8.82%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	12,630	1,748,583	40.44%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox.	22	989,232	22.88%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.	115	12,373	0.29%
<b>Total Revenue per Bank</b>			<b>\$ 4,324,358</b>	<b>100%</b>
Recon to RUA Recap:				
Adj detailed in RUA			1,716,915	
Prior mo. Correction				
<b>RUA increase in Cash</b>			<b>\$ 6,041,274</b>	

*Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.*

## G. Payment Collection Method – Fiscal Year to Date

	Jul 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	TOTAL	%
Cash Deposits	\$ 131,904	\$ 153,699	\$ 121,471	\$ 148,926	\$ 135,518	\$ 122,777	\$ 148,645	\$ 126,852	\$ 120,479	\$ 141,636	\$ 122,625	\$ 1,474,533	3.53%
Remote Check Deposits	350,420	463,802	308,722	553,020	381,433	217,525	220,698	752,357	76,206	2,298,707	1,069,969	\$ 6,692,858	16.03%
EBOX	278,811	386,279	294,477	350,069	333,897	272,493	362,406	301,727	259,896	326,095	381,577	\$ 3,547,726	8.50%
Paymentus, IVR, Credit Cards	1,714,719	1,898,452	1,532,276	2,013,611	1,777,920	1,477,686	2,082,634	1,674,164	1,533,849	1,880,831	1,748,583	\$ 19,334,724	46.32%
Lockbox Deposits	1,054,562	1,129,648	920,346	1,220,790	1075,580.21	1,023,558	1,243,631	884,739	917,840	1,152,574	989,232	\$ 10,536,922	25.24%
Pay Near Me	13,525	18,023	14,053	15,200	17,703	12,413	17,721	11,455	12,038	13,382	12,373	\$ 157,888	0.38%
<b>Total Revenue to Bank</b>	<b>\$ 3,543,941</b>	<b>\$ 4,049,904</b>	<b>\$ 3,191,346</b>	<b>\$ 4,301,616</b>	<b>\$ 2,646,471</b>	<b>\$ 3,126,452</b>	<b>\$ 4,075,735</b>	<b>\$ 3,751,294</b>	<b>\$ 2,920,308</b>	<b>\$ 5,813,226</b>	<b>\$ 4,324,358</b>	<b>\$ 41,744,652</b>	<b>100.00%</b>
NSF	(12,161)	(18,606)	(13,166)	(12,549)	(11,885)	(6,868)	(17,629)	(13,082)	(11,011)	(13,254)	(9,332)	\$ (139,544)	
<b>Net deposits</b>	<b>\$ 3,531,780</b>	<b>\$ 4,031,298</b>	<b>\$ 3,178,179</b>	<b>\$ 4,289,067</b>	<b>\$ 2,634,585</b>	<b>\$ 3,119,584</b>	<b>\$ 4,058,107</b>	<b>\$ 3,738,212</b>	<b>\$ 2,909,297</b>	<b>\$ 5,799,972</b>	<b>\$ 4,315,026</b>	<b>\$ 41,605,107</b>	

## H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	May 2024	May 2023	Variance
UUT Water	\$ 84,788	\$ 81,224	\$ 3,564
UUT Sewer	199,424	189,580	9,845
Perchlorate	-	-	-
Ambulance	6,218	6,445	(227)
<b>Total</b>	<b>\$ 290,430</b>	<b>\$ 277,249</b>	<b>\$ 13,181</b>

## I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	May 2024	May 2023	Variance
Non-Rate / Extra Territorial Revenue	\$ 525,133	\$ 146,888	\$ 378,245
Utility Revenue	\$ 5,225,710	\$ 4,063,066	\$ 1,162,645
<b>Total</b>	<b>\$ 5,750,844</b>	<b>\$ 4,209,954</b>	<b>\$ 1,540,890</b>

## J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2023	Aug 2023	Sept 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024	Apr 2024	May 2024	Total
<b>Non-Rate Revenue</b>												
Cell Tower Rent, Lease	2,074	-	87,496	61,074	2,074	2,074	9,818	73,472	48,012	99,133	22,782	408,007
Interest Income	-	-	-	-	-	-	-	-	-	-	-	-
NRR-FOG	-	-	-	-	-	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	-	-	-	-	-	-	316,784	316,784
Extra Terr- Sewage	143,636	212,101	167,613	169,776	151,621	60,799	16,571	575,106	55,953	161,159	166,237	1,880,572
Abatement of Expenses	-	-	-	-	-	-	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	1,912	2,129	985	-	4,924	1,419	4,432	5,416	4,316	10,170	-	35,702
Misc Fees - New Occ, Same Day Svc	4,514	7,345	8,205	5,228	6,755	6,382	9,553	7,994	9,464	8,770	19,331	93,540
Miscellaneous Revenue - Sewer	-	-	-	-	-	-	-	5,143	-	-	-	5,143
NSF	-	-	-	-	-	-	-	-	-	-	-	-
DIF - Wastewater Connection	-	-	-	-	-	-	-	-	-	-	-	-
Sewer Bad Debt Collection Fees	-	-	-	-	-	-	-	-	-	-	-	-
Sewer Cash Over/Short	(1)	(42)	-	10	-	-	-	-	-	-	-	(33)
<b>Total Non-Rate Revenue</b>	<b>\$ 152,135</b>	<b>\$ 221,532</b>	<b>\$ 264,299</b>	<b>\$ 236,088</b>	<b>\$ 165,374</b>	<b>\$ 70,674</b>	<b>\$ 40,373</b>	<b>\$ 667,131</b>	<b>\$ 117,745</b>	<b>\$ 279,232</b>	<b>\$ 525,133</b>	<b>2,739,716</b>
<b>Utility Revenue</b>												
Water Penalty	2,454	1,972	437	703	449	388	454	420	507	563	400	8,748
Sewer Penalty	3,755	2,683	490	506	341	561	599	765	605	255	176	10,735
Turf Removal, Hi-Eff Rebate	(965)	(979)	(330)	-	-	-	-	(150)	-	-	-	(2,424)
Senior Disc - Water	-	-	-	-	-	-	-	-	-	-	-	-
Senior Disc - Sewer	-	-	-	-	-	-	-	-	-	-	-	-
Water Contract	-	-	-	-	-	-	-	-	-	-	-	-
Water Deposits Paid	-	-	-	-	-	-	-	-	-	-	-	-
Water Deposits Billed	11,139	11,349	8,711	9,677	13,058	7,764	9,342	7,356	10,521	35,619	13,085	137,622
Hydrant Deposits	366	-	-	-	-	821	324	259	360	1,636	723	4,490
Sewer Deposits Paid	-	-	-	-	-	-	-	-	-	-	(103)	(103)
Sewer Deposits Billed	9,904	11,860	9,208	10,099	13,624	9,112	13,267	11,487	10,671	12,015	11,432	122,678
Water	937,696	1,367,460	980,633	1,400,769	1,072,239	850,980	1,201,880	888,255	1,071,875	977,245	1,173,745	11,922,777
Sewer	1,830,171	2,526,616	1,775,720	2,279,357	2,081,766	1,946,226	2,510,821	2,055,169	1,955,807	2,403,770	2,641,053	24,006,475
Unapplied Credits	39,210	(22,997)	17,096	175,943	140,370	20,216	7,678	925	196,713	6,077	998,402	1,579,633
Bad Debt Sewer	-	-	-	-	-	-	-	-	-	-	6,795	6,795
Bad Debt Water	-	-	-	-	-	-	-	-	-	-	-	-
Tax Roll - Sewer	-	-	-	-	-	-	-	377	-	1,870	358,770	361,017
Collection Agency - Water	350	340	65	-	-	-	39	-	38	59	9,646	10,535
Collection Agency - Sewer	-	-	83	-	-	-	67	-	90	-	11,586	11,826
Collection Agency - Misc Water	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Utility Revenue</b>	<b>\$ 2,834,080</b>	<b>\$ 3,898,305</b>	<b>\$ 2,792,112</b>	<b>\$ 3,877,054</b>	<b>\$ 3,321,846</b>	<b>\$ 2,836,069</b>	<b>\$ 3,744,471</b>	<b>\$ 2,964,863</b>	<b>\$ 3,247,186</b>	<b>\$ 3,439,109</b>	<b>\$ 5,225,710</b>	<b>\$ 38,180,805</b>
<b>Total Non-Rate + Utility Rev.</b>	<b>2,986,215</b>	<b>4,119,837</b>	<b>3,056,411</b>	<b>4,113,142</b>	<b>3,487,220</b>	<b>2,906,742</b>	<b>3,784,844</b>	<b>3,631,994</b>	<b>3,364,931</b>	<b>3,718,341</b>	<b>5,750,844</b>	<b>40,920,521</b>

## K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per CIS	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
<b>May 2024</b>	6,041,274	9,468	2,876,940	3,154,865	6,041,274	(1,716,915)	<b>4,324,358</b>
<b>May 2023</b>	4,487,203	7,390	3,154,879	1,324,934	4,487,203	(21,462)	<b>4,465,741</b>

**L. Non-CIS Customer Accounts Receivable Aging**

Name	Total as of 5/31/2024	Current	31-60 days	61-90 days	>90 days
AT&T - Easton	\$ (20,162)	(1,500)		(20,162)	1,500
Social Science Service - Cedar House	8,230				8,230
CITY OF FONTANA	123,847	123,847			
Colton Unified School District	(4,283)	(4,283)			
County of San Bernardino-CSA 70 BL	19,403	19,403			
Rialto BioEnergy Facilities	66,233				66,233
Sprint-Nextel SBA 2012 TC Assets	7,258		2,074		5,184
San Bernardino Co Waste System Div.	-				
SB Valley Mun Water District	-				
Vertical Bridge Holdco, LLC (CIG)	10,202	2,744	2,744		4,714
<b>Grand Total</b>	<b>\$ 210,728</b>	<b>\$ 140,212</b>	<b>\$ 4,818</b>	<b>\$ (20,162)</b>	<b>\$ 85,861</b>

**AT&T** The credit indicates annual payment of cell tower rent.

**Social Science Service (Cedar House)** is on a payment plan, reducing outstanding balance by \$8,200 each month.

**City of Fontana** is current with its obligations.

**Colton Unified School District** is current with its obligations.

**Rialto Bioenergy Facilities** is on a plan to pay outstanding Invoices.

**San Bernardino Co Waste System Div.** has no outstanding balance.

**Vertical Bridge Holdco, LLC and Sprint:** Vertical Bridge sent checks to the City. The City is processing the reimbursement check. Sprint has been contacted for open Invoices as well.

# **RIALTO WATER**

## **MONTHLY OPERATIONS REPORT**

**Reporting Period:**

**May 2024**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**



**RIALTO WATER**  
**OPERATIONS AND MAINTENANCE REPORT**

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# **RIALTO WATER**

## **MONTHLY OPERATIONS REPORT**

### **I. EXECUTIVE SUMMARY**

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

## A. Water Production Totals

Total water delivered into the Rialto system this month was 953.44 acre-feet. 746.74 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 79.70 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 127.00 acre-feet came from the OP RTP.

MAY 2024 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered Via BLF				
								Purchased			
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus <sup>1</sup>	OPRTP <sup>2</sup>	TOTAL <sup>3</sup>
5/1/24	0.00	7.45	0.00	0.00	4.65	8.07	0.20	0.00	3.56	4.29	28.02
5/2/24	0.00	0.00	0.00	0.00	4.77	8.24	0.71	0.00	4.13	0.00	17.14
5/3/24	0.00	6.30	0.00	0.00	4.61	7.83	8.98	3.95	7.75	7.79	38.23
5/4/24	0.00	4.76	0.00	0.00	4.85	8.31	10.04	10.88	2.46	4.42	35.68
5/5/24	0.00	4.91	0.00	0.00	4.53	7.86	0.00	1.06	1.97	4.29	24.62
5/6/24	0.00	6.16	0.00	0.00	4.57	7.94	0.00	0.00	5.74	3.51	27.92
5/7/24	0.00	4.51	0.00	0.00	5.14	8.54	9.94	0.28	6.68	2.98	28.13
5/8/24	3.35	5.17	0.00	0.00	4.18	7.43	0.07	0.00	5.92	1.62	27.67
5/9/24	6.06	0.00	0.00	0.00	4.86	8.22	9.21	2.13	7.21	4.19	32.67
5/10/24	4.06	0.00	0.00	0.00	4.69	8.07	3.28	0.00	6.06	3.46	26.34
5/11/24	5.67	0.00	0.00	0.00	7.46	8.58	8.99	3.14	10.75	3.70	39.30
5/12/24	4.41	0.00	0.00	0.00	1.96	7.41	8.37	0.00	5.85	3.78	23.41
5/13/24	6.36	0.00	0.00	0.00	4.91	8.92	4.46	3.37	7.97	3.46	34.98
5/14/24	4.61	0.00	0.00	0.00	5.12	7.65	9.61	3.90	6.84	3.98	32.09
5/15/24	4.77	0.00	0.00	0.00	5.39	7.42	7.89	2.48	6.08	4.10	30.24
5/16/24	4.66	0.41	0.02	0.00	5.65	8.18	9.86	2.34	8.92	4.35	34.53
5/17/24	5.46	0.29	0.00	0.00	5.82	8.36	0.58	0.23	6.86	4.65	31.67
5/18/24	5.49	0.00	0.00	0.00	5.45	7.84	6.81	0.69	7.55	4.19	31.21
5/19/24	5.10	0.00	0.00	0.00	5.52	7.97	6.34	0.00	4.84	4.66	28.09
5/20/24	4.84	0.00	0.00	0.00	5.59	10.33	4.20	2.07	7.58	3.90	34.30
5/21/24	5.00	0.00	0.00	0.00	5.51	5.46	5.87	0.00	9.70	4.88	30.55
5/22/24	0.60	3.43	0.00	0.00	5.36	8.20	5.35	0.05	5.55	3.70	26.89
5/23/24	0.00	4.41	0.00	0.00	0.00	8.38	4.62	0.00	6.84	4.40	24.03
5/24/24	0.00	6.39	0.00	0.00	0.00	7.81	8.34	0.00	10.86	4.67	29.73
5/25/24	0.14	6.59	0.00	0.00	5.45	9.31	9.07	0.00	12.46	4.50	38.44
5/26/24	3.86	5.91	0.00	0.00	0.31	6.25	8.95	0.69	12.35	5.27	34.64
5/27/24	5.58	0.00	0.00	0.00	5.67	7.73	9.47	6.11	6.68	4.92	36.69
5/28/24	4.57	0.00	0.00	0.00	5.45	7.84	7.93	2.98	5.69	4.05	30.58
5/29/24	5.78	0.00	0.00	0.00	5.58	8.35	8.41	3.79	6.96	4.55	35.00
5/30/24	3.01	0.00	0.00	0.00	5.62	7.95	8.36	3.17	7.20	4.22	31.16
5/31/24	1.15	0.20	0.00	0.00	5.46	7.84	7.00	2.43	7.86	4.52	29.46
TOTAL	94.53	66.89	0.02	0.00	144.10	248.29	192.91	55.74	216.87	127.00	953.44
MIN	0.00	0.00	0.00	0.00	0.00	5.46	0.00	0.00	1.97	0.00	17.14
MAX	6.36	7.45	0.02	0.00	7.46	10.33	10.04	10.88	12.46	7.79	39.30
AVE	3.05	2.16	0.00	0.00	4.65	8.01	6.22	1.80	7.00	4.10	30.76

<sup>1</sup> Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

<sup>2</sup> Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

<sup>3</sup> City 4A is not included in total. It has been accounted for in the Purchased total.

MAY 2024 DAILY BOOSTER TOTALS IN ACRE FEET								
DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
5/1/24	0.00	0.00	1.66	0.00	0.00	0.00	0.00	0.00
5/2/24	0.00	0.00	0.26	0.00	0.00	0.00	0.00	0.00
5/3/24	0.00	0.00	0.00	0.00	3.73	3.95	0.00	0.00
5/4/24	0.00	0.00	6.75	0.00	0.00	10.88	0.00	0.00
5/5/24	0.00	0.00	0.00	0.00	0.00	1.06	0.00	0.00
5/6/24	0.00	0.00	3.87	0.00	0.00	0.00	0.00	0.00
5/7/24	0.00	0.00	1.50	0.00	0.00	0.28	0.00	0.00
5/8/24	0.00	0.00	3.00	0.00	0.00	0.00	0.00	0.00
5/9/24	0.00	0.00	0.04	0.00	0.00	2.13	0.00	0.00
5/10/24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5/11/24	0.00	0.00	0.00	0.00	2.99	3.14	0.02	0.00
5/12/24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5/13/24	0.00	0.00	0.58	0.00	0.00	3.37	0.00	0.00
5/14/24	0.00	0.00	0.00	0.00	0.00	3.90	0.00	0.00
5/15/24	0.00	0.00	0.00	0.00	0.00	2.48	0.00	0.00
5/16/24	0.00	0.00	0.00	0.00	2.66	2.34	0.00	0.00
5/17/24	0.00	0.00	0.51	0.00	0.00	0.23	0.00	0.00
5/18/24	0.00	0.00	0.00	0.00	0.00	0.69	0.00	0.00
5/19/24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5/20/24	0.00	0.00	0.00	0.00	0.00	2.07	0.00	0.00
5/21/24	0.00	0.00	0.00	0.00	2.30	0.00	0.00	0.00
5/22/24	0.00	0.00	0.00	0.00	0.04	0.05	0.00	0.00
5/23/24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
5/24/24	0.00	0.00	0.00	0.00	5.10	0.00	0.00	0.00
5/25/24	0.00	0.00	7.32	0.00	5.69	0.00	0.00	0.00
5/26/24	0.00	0.00	1.14	0.00	3.88	0.69	0.00	0.00
5/27/24	0.00	0.00	2.95	0.00	0.00	6.11	0.00	0.00
5/28/24	0.00	0.00	0.00	0.00	0.00	2.98	0.00	0.00
5/29/24	0.00	0.00	0.00	0.00	0.00	3.79	0.00	0.00
5/30/24	0.00	0.00	0.02	0.02	0.06	3.17	0.00	0.00
5/31/24	0.00	0.00	0.00	0.19	0.05	2.43	0.00	0.00
<b>TOTAL</b>	<b>0.00</b>	<b>0.00</b>	<b>29.60</b>	<b>0.21</b>	<b>26.50</b>	<b>55.74</b>	<b>0.02</b>	<b>0.00</b>
<b>MIN</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>MAX</b>	<b>0.00</b>	<b>0.00</b>	<b>7.32</b>	<b>0.19</b>	<b>5.69</b>	<b>10.88</b>	<b>0.02</b>	<b>0.00</b>
<b>AVE</b>	<b>0.00</b>	<b>0.00</b>	<b>0.95</b>	<b>0.01</b>	<b>0.85</b>	<b>1.80</b>	<b>0.00</b>	<b>0.00</b>

## B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Feb	Mar	Apr	May
Chino # 1 (580 ft) <b>In-active well</b>	<b>429'</b>	425'	425'	425'	411'	418'	423'	416'	411'	411'	420'	417'	411'
Chino # 2 (550 ft)	<b>369'</b>	367'	366'	367'	368'	369'	369'	344'	344'	345'	342'	346'	354'
City # 1 (260 ft)	<b>392'</b>	247'	245'	247'	245'	247'	243'	247'	247'	247'	247'	164'	158'
City # 2 (480 ft)	<b>402'</b>	251'	247'	238'	240'	212'	212'	212'	212'	210'	171'	182'	164'
City # 3 (525 ft) <b>Out of Service</b>	<b>505'</b>	501'	502'	499'	503'	456'	456'	456'	451'	429'	450'	423'	423'
City # 4A (528 ft)	<b>406'</b>	378'	377'	376'	377'	378'	368'	374'	375'	376'	361'	373'	373'
City # 5 (385 ft) <b>In-active well</b>	<b>364'</b>	363'	363'	362'	361'	361'	364'	360'	358'	340'	339'	340'	339'
Rialto # 1 (650 ft) <b>In-active well</b>	<b>588'</b>	576'	574'	574'	581'	581'	574'	574'	581'	553'	564'	569'	569'
Rialto # 2 (550 ft) <b>In-active well</b>	<b>501'</b>	497'	495'	497'	497'	499'	498'	500'	501'	499'	500'	500'	500'
Rialto # 3 (509 ft)	<b>478'</b>	473'	475'	474'	474'	474'	474'	474'	474'	474'	475'	474'	475'
Rialto # 4 (450 ft) <b>In-active well</b>	<b>416'</b>	414'	414'	413'	413'	414'	414'	415'	415'	416'	415'	415'	415'
Rialto # 5 (560 ft)	<b>386'</b>	384'	381'	381'	379'	376'	380'	382'	383'	385'	385'	386'	386'
Rialto Well # 7 <b>In-active well</b>	<b>362'</b>	360'	360'	361'	361'	362'	362'	362'	362'	362'	361'	362'	362'
Miro # 3 (563 ft)	<b>492'</b>	483'	492'	492'	487'	486'	487'	489'	487'	485'	486'	487'	488'
EW-1 (780 ft)	<b>476'</b>	474'	474'	474'	475'	474'	476'	476'	476'	474'	475'	476'	476'

January 2024 the sounder was out of service.

## II. REGULATORY

All State of California and public health agency regulatory requirements were met.

### A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO <sub>4</sub> )	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
P= Present A= Absent mg/L = parts per million			

Sample Date	Sample Site Location Results									
05/16/2024	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9	OPRT P
Total Coliform	A	A	A	A	A	A	A	A	A	A
E. Coli	A	A	A	A	A	A	A	A	A	A
Nitrate as N	2.9									
Perchlorate (CLO <sub>4</sub> )	1.8*			2.3*	<1.0	10*	120*			
Total Dissolved Solids	210	190	310	240	260	250	230	320	320	230

\*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

## B. Sample Site Location Results

Rialto Distribution Sample Results						
May 2024						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
<b>CYCLE 1 - 5/01/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
335 W. Rialto	1.20	A	A			
1228 W. Merrill	0.92	A	A			
256 N. Fillmore	1.08	A	A			
987 W. Grove	1.03	A	A			
978 N. Driftwood	1.00	A	A			
1451 N. Linden	0.95	A	A			
469 W. Jackson	1.27	A	A			
935 E. Mariposa	1.11	A	A			
1000 N. Joyce	1.21	A	A			
766 N. Chestnut	0.95	A	A			
149 W. Victoria	1.26	A	A			
313 E. McKinley	1.00	A	A			
609 E. South	0.91	A	A			
273 E. Alru	1.42	A	A			
1161 S. Lilac	1.26	A	A			
101 E. Valley	1.08	A	A			
<b>CYCLE 2 - 5/07/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
210 N. Park	0.91	A	A			
101 S. Larch	0.90	A	A			
320 N. Wisteria	0.96	A	A			
861 W. Grove	0.91	A	A			
1168 N. Glenwood	0.82	A	A			
1320 N. Fitzgerald	0.87	A	A			
860 N. Willow	0.80	A	A			
209 E. Cornell	1.23	A	A			
643 E. Margarita	0.80	A	A			
1170 N. Terrace Rd.	1.06	A	A			
681 E. Erwin	1.10	A	A			
402 E. Merrill	0.78	A	A			
261 W. Wilson	0.96	A	A			
532 S. Iris	1.24	A	A			
281 W. Hawthorne	0.99	A	A			
379 W. Valley	1.11	A	A			

Rialto Distribution Sample Results						
May 2024						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
<b>CYCLE 3 - 5/15/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
236 N. Willow	0.80	A	A	<3.0	1	<0.10
775 E. Foothill	0.80	A	A	<3.0	1	<0.10
878 N. Primrose	0.70	A	A	<3.0	1	<0.10
369 E. Van Koevering	1.50	A	A	<3.0	1	0.15
274 W. Valencia	0.70	A	A	<3.0	1	0.16
1566 N. Fillmore	0.70	A	A	<3.0	1	<0.10
932 N. Idyllwild	0.60	A	A	<3.0	1	<0.10
644 N. Smoketree	1.00	A	A	<3.0	1	<0.10
605 W. Rosewood	0.70	A	A	<3.0	1	<0.10
1189 W. Second	0.40	A	A	<3.0	1	<0.10
775 W. Rialto	0.40	A	A	<3.0	1	<0.10
211 E. Wilson	0.80	A	A	<3.0	1	<0.10
595 E. Huff	1.10	A	A	<3.0	1	<0.10
1005 S. Riverside	1.10	A	A	<3.0	1	<0.10
794 S. Verde	1.10	A	A	<3.0	1	<0.10
1055 W. Bloomington	1.20	A	A	<3.0	1	<0.10
<b>CYCLE 4 - 5/21/24</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
375 S. Cactus	0.96	A	A			
101 S. Linden	1.03	A	A			
234 N. Larch	1.05	A	A			
575 N. Driftwood	0.96	A	A			
1355 W. Shamrock	1.12	A	A			
992 N. Yucca	1.11	A	A			
481 W. Cornell	1.06	A	A			
158. E. Shamrock	1.21	A	A			
749 E. Holly	1.04	A	A			
545 E. Victoria	1.20	A	A			
200 N. Sycamore	1.04	A	A			
407 E. Allen	1.05	A	A			
399 E. Montrose	1.17	A	A			
856 S. Orange	0.91	A	A			
911 S. Cactus	1.20	A	A			
220 W. Valley	1.07	A	A			
P/A + Present or Absent						



### C. Violations

No violations were received during this reporting period.

### D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 252 mg/L for the month of May as compared to 233 mg/L in April. The TDS levels are below the secondary maximum contaminant level requirements.

## III. HEALTH AND SAFETY

### A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	LSR #9 Hot Works Heat Illness Prevention EHS Safety Committee Meeting
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	11
Vehicle Incidents, count	0

\*A lost time incident has not occurred in the past 3883 days.

## IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2067 gallons of sodium hypochlorite was used in May as compared to 1770 gallons used in April.

## V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all data for May 2024. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2023	June	577,034
2023	July	600,894
2023	August	738,127
2023	September	749,819
2023	October	531,770
2023	November	564,667
2023	December	373,789
2024	January	208,007
2024	February	31,597
2024	March	42,703
2024	April	45,022
2024	May	48,011

## VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

## VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

#### A. Operational Wells

Rialto Well 3 is offline due to SCADA issues.

#### B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 17 valves were exercised for the month of May.

<b>Valve Turning Progress</b>	
	<b>Valves Turned</b>
2020	530
2021	340
2022	463
2023	750
2024	157

#### C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Five flushings were performed in May.

<b>Hydrant/Dead End Flushing Progress</b>	
	<b>2024</b>
January	0
February	3
March	9
April	0
May	5
<b>Total</b>	<b>17</b>
<b>Progress % (27)</b>	

#### **D. Sanitary Survey**

The last sanitary survey was completed by the Department of Drinking Water (DDW) in 2015. Veolia has reviewed all the regulatory conditions required and is prepared for the sanitary survey. DDW performed at field site visit on May 22, 2024. The results of the visit have not been received to date.

### **VIII. ASSET MANAGEMENT**

The following work orders were completed for the month of May:

- Preventive Maintenance –24
- Corrective Maintenance – 72
- Predictive Maintenance –0

0 – PMs planned for June 2024

#### **A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues**

Corrective Work Order labor hours were dedicated to four pipe line and two hydrant repairs.

#### **B. Major Equipment and/or Machinery Outages**

Rialto Well 3 is offline due to SCADA issues.

## IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00	0.55	0.00	7.27	0.00	0.00	0.77	0.45	0.03	0.00	9.60
2022-23	0.00	0.00	0.24	0.38	2.15	1.80	5.06	4.14	7.73	0.20	0.59	0.00	22.29
2023-24	0.00	2.62	0.00	0.09	0.60	1.18	1.00	10.38	1.87	0.53	0.34		18.61
							July 23- June 24		=	18.61 INCHES			
							YEAR TO DATE FOR 2024		=	14.12 INCHES			
							AVG. RAINFALL FOR LAST FIVE YEARS		8.87 INCHES				
AVG. RAINFALL FOR SAN BERNARDINO COUNTY FOR THE LAST 100 YEARS :										16.25 INCHES			
2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	1.00	10.38	1.87	0.53	0.34								14.12

## Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2024	2.19	1.25	257	7.9 K	65.1	41.9	52.5	80	37	58 K	37.5 K	3.3 K	52.2
Feb 2024	2.08	8.56	268	9.5 K	62.4	44.6	52.9	88	50	69 K	42.6 K	3.2 K	53.8
Mar 2024	3.58	2.31	384	9.5	65.1 K	45.0	54.7	87	44	66	43.0	4.2 K	57.4
Apr 2024	5.12	0.87 K	517	10.4	73.5 K	47.5 K	59.7 K	85	36	60 K	44.9 K	4.1	60.7
May 2024	5.95	1.44 K	579 K	13.0 K	76.8	53.0 K	63.3 K	89 K	41 K	66	51.5	4.6 K	66.1 K
Tots/Avg	18.92	14.4	401	10.1	68.6	46.4	56.6	86	42	64	43.9	3.9	58.0

# **RIALTO WASTEWATER**

## **MONTHLY OPERATIONS REPORT**

**Reporting Period:**  
**May 2024**

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



# RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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# RIALTO WASTEWATER

## MONTHLY OPERATIONS REPORT

### EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were seven residential calls for sewer collection issues.

### 1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2024 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	30,889	16,155	101,092
Sanitary sewers assessed using the SL-RAT method, feet	0	0	41
CCTV Inspection, miles (26 is the annual goal)*	1.76	.82	8.4
Manhole Inspections	0	0	4
USA Dig Alert Markings, count	39	0	53
Residential call outs	3	7	20
Sanitary sewer overflows	0	3	6

- b. S.S.O. dates: N/A
- c. Customer Service Call Outs – See Item 9 for details.

### 2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. Significant events during the month were:



### 3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1 Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies  
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.
- c. Effluent specification exceedance discussion  
See Section 2 above.

### 4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Hazardous Communication Housekeeping and Maintenance
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

\*A lost time incident has not occurred since 9-3-2020, totaling 1,368 days.

### 5. Biosolids, Chemicals, and Utilities

- a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2024 Year-to-Date Statistics
Wet Tons Produced	1,517.75	1,464.35	6,547.30

- b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	24,960	30,394
Sodium Bisulfite, Discharge Dechlorination	9,232	10,014
Ferrous Chloride, Digester Gas Conditioning	3,301	3,486
Polymer, Gravity Belt Thickener	488	322
Polymer, Belt Filter Press	678	722
Alum, Tertiary Filters	0	0

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	**	455926
Electricity Lilac LS, KWH	**	**
Electricity Sycamore LS, KWH	*0	*0
Electricity Ayala LS, KWH	**	**
Electricity Agua Mansa LS, KWH	**	**
Electricity Cactus LS, KWH	**	**
Electricity Ramrod LS, KWH	**	**
Frisbee Park LS, KWH	**	**
El Rancho Verde LS, KWH	**	**
Natural Gas WWTP, Therms	4537	6262

\* LS is in bypass mode, pending CIP completion

\*\* SCE has not updated account data.

**6. Odor Complaints Received/Actions Taken**

No odor complaints were received this month.

**7. Major Equipment and/or Machinery Outages**

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.

**8. Outside Agency Activities during the Month**

- a. Government agency or property insurance inspections  
*R.W.Q.C.B. Annual inspection with Kathleen Fong May 15*
- b. Government agency environmental, health, or safety tests/monitoring  
Permit testing was completed for this month
- c. Government agency notices of violation received  
No notices were received.
- d. Government agency monitoring  
Routine monitoring reports were submitted.
- e. Other matters of concern  
None

### 9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
5/6/2024	729 S. Sumac	The line is open and flowing. The cause of the problem was lots of drawstring and dirt. Talked to the Superintendent and City Inspector. The company that installed the line will be required to clean the retention basin and all sewer lines. This will be followed by a video inspection sent to the city inspector for review and verification that the lines are clean. We were asked to wash down the street into a retention basin. We washed down the spill area to the retention basin. The contractor will take over the cleanup. The spill was 100 gallons that never left the site.	ET		
5/6/2024	349 West Etiwanda	Checked upstream and downstream manholes; there is no issue with the city line. I told the resident's adult daughter that the plumber needed to clear the line to the city sewer in the middle of the street.	ET		
5/13/2024	1007 S. Fillmore	I left a message with the owner. There were a few roaches in the manhole. We will re-apply bait in 30 days.	ET		



## Table 1 Summary

				Table 1 Summary MOR									
						April 2024							
	Rialto	Rialto			Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Influent daily flow	Effluent Flow	Influent BOD	Influent BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
Date	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
4/1/2024	6.91	7.52	320	320	18,441	<5.0	313.58	98.40	240.00	13831.00	4.00	251.00	98.30
4/2/2024	6.49	6.67											
4/3/2024	6.74	7.30											
4/4/2024	7.19	6.06											
4/5/2024	6.07	7.52	310	310	15,693	<5.0	313.58	98.40					
4/6/2024	6.23	6.61											
4/7/2024	6.55	7.06											
4/8/2024	6.95	7.11											
4/9/2024	6.88	6.59	340	340	19,509	<5.0	274.80	98.50	240.00	13771.00	2.00	110.00	99.20
4/10/2024	6.44	7.16											
4/11/2024	6.84	6.93											
4/12/2024	6.52	6.67	310	310	16,857	<5.0	278.14	98.40					
4/13/2024	6.52	6.49											
4/14/2024	7.28	7.23											
4/15/2024	6.03	7.14	340	340	17,099	<5.0	297.74	98.50	250.00	12573.00	3.00	179.00	98.80
4/16/2024	6.62	6.75											
4/17/2024	6.76	6.85											
4/18/2024	6.68	6.61											
4/19/2024	8.08	7.06	300	300	20,216	<5.0	294.40	98.30					
4/20/2024	4.95	6.93											
4/21/2024	6.64	7.13											
4/22/2024	6.86	6.98	350	350	20,024	4.8	279.42	98.60	260.00	14875.00	2.00	116.00	99.20
4/23/2024	6.72	7.23											
4/24/2024	6.70	6.84											
4/25/2024	6.79	6.79											
4/26/2024	6.55	6.90	310	310	16,934	<5.0	287.73	98.40					
4/27/2024	6.25	6.70											
4/28/2024	6.80	7.34											
4/29/2024	6.99	7.31	320	320	18,655	<5.0	304.83	98.40	290.00	16906.00	2.00	122.00	99.30
4/30/2024	6.57	7.19											
Minimum	4.95	6.06	300	300	15,693	4.8	274.80	98.30	240.00	12573.00	2.00	110.00	98.30
Maximum	8.08	7.52	350	350	20,216	<5.0	313.58	98.60	290.00	16906.00	4.00	251.00	99.30
Total	199.60	208.67	2,900	2,900	163,429	<44.8	2644.23	886.10	1280.00	71956.00	13.00	778.00	494.80
Average	6.65	6.96	322	322	18,159	<5.0	293.80	98.40	256.00	14391.00	2.60	156.00	99.00

## Table 2 Summary

Table 2 MOR									
					April 2024				
	Rialto	Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Rialto	Rialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Final Effluent COD	Influent TDS	Filter Effluent TDS	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
Date	(uS/cm)	(uS/cm)	mg/l	mg/l	mg/l	mg/l	mg/L	mg/L	mg/l as N
4/1/2024	1404.00	805.00							
4/2/2024	1353.00	822.00	720	19.0	520.00	410.00	460.00	46.00	9.40
4/3/2024	1675.00	815.00							
4/4/2024	1413.00	809.00							
4/5/2024	1489.00	796.00							
4/6/2024	1466.00	817.00							
4/7/2024	1540.00	873.00							
4/8/2024	1590.00	858.00							
4/9/2024	1671.00	848.00							
4/10/2024	1651.00	845.00							
4/11/2024	1672.00	847.00							
4/12/2024	1617.00	846.00							
4/13/2024	1430.00	877.00							
4/14/2024	1448.00	892.00							
4/15/2024	1557.00	862.00							
4/16/2024	1465.00	821.00							
4/17/2024	1703.00	805.00							
4/18/2024	1618.00	822.00							
4/19/2024	1264.00	813.00							
4/20/2024	1502.00	829.00							
4/21/2024	1421.00	848.00							
4/22/2024	1650.00	824.00							
4/23/2024	1502.00	798.00							
4/24/2024	1420.00	797.00							
4/25/2024	1563.00	797.00							
4/26/2024	1417.00	797.00							
4/27/2024	1642.00	807.00							
4/28/2024	1383.00	802.00							
4/29/2024	1514.00	779.00							
4/30/2024	1656.00	772.00							
Minimum	1264.00	772.00	720	19.0	520.00	410.00	460.00	46.00	9.40
Maximum	1703.00	892.00	720	19.0	520.00	410.00	460.00	46.00	9.40
Average	1523.00	824.00	720	19.0	520.00	410.00	460.00	46.00	9.40



### Table 3 Summary

### Table 3 MOR

April 2024

Date	Rialto WRF Influent		Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Transfer	Transfer	Rialto	Transfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT-8321 ADG #2 Flow	FIT-8321 ADG #2 Flow	Natural Gas Daily Use	FIT-8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
4/1/2024	7.42	7.14	21.70	0.10	2.0	<1.80			143194.00	143194.00	36500.00	143194.00
4/2/2024	7.54	7.14	22.30		<1.8	<1.80		<5.00	96687.00	96687.00	21200.00	96687.00
4/3/2024	7.83	7.15	22.20		<1.8	<1.80			165836.00	165836.00	32100.00	165836.00
4/4/2024	7.14	7.16	22.90		<1.8	<1.80			196705.00	196705.00	34700.00	196705.00
4/5/2024	7.31	7.16	22.20		<1.8	<1.80			165183.00	165183.00	12900.00	165183.00
4/6/2024	8.16	7.15	21.60		<1.8	<1.80			167524.00	167524.00	18200.00	167524.00
4/7/2024	7.10	7.12	21.90		2.0	<1.80			135387.00	135387.00	18200.00	135387.00
4/8/2024	7.28	7.12	22.30		<1.8	<1.80			142917.00	142917.00	36400.00	142917.00
4/9/2024	7.14	7.13	22.30	<0.10	<1.8	<1.80	<2.0		137638.00	137638.00	23800.00	137638.00
4/10/2024	7.22	7.13	22.60		<1.8	<1.80			150346.00	150346.00	37600.00	150346.00
4/11/2024	7.32	7.13	23.10		2.0	<1.80			181511.00	181511.00	7700.00	181511.00
4/12/2024	7.26	7.14	23.50		<1.8	<1.80			187334.00	187334.00	1500.00	187334.00
4/13/2024	7.46	7.13	22.60		<1.8	<1.80			118851.00	118851.00	29800.00	118851.00
4/14/2024	7.98	7.12	22.70		<1.8	<1.80			168529.00	168529.00	35600.00	168529.00
4/15/2024	7.19	7.14	22.80	0.10	<1.8	<1.80			131998.00	131998.00	20300.00	131998.00
4/16/2024	7.51	7.16	23.00		<1.8	<1.80			148231.00	148231.00	18200.00	148231.00
4/17/2024	7.42	6.94	23.40		<1.8	<1.80			146089.00	146089.00	19400.00	146089.00
4/18/2024	7.57	7.07	23.60		<1.8	<1.80			176745.00	176745.00	17800.00	176745.00
4/19/2024	7.24	7.10	23.20		<1.8	<1.80			157969.00	157969.00	19800.00	157969.00
4/20/2024	7.44	7.10	23.00		<1.8	<1.80			154424.00	154424.00	16500.00	154424.00
4/21/2024	7.24	7.10	23.70		2.0	<1.80			166849.00	166849.00	19100.00	166849.00
4/22/2024	6.97	7.12	23.70	0.10	<1.8	<1.80			158834.00	158834.00	18300.00	158834.00
4/23/2024	6.81	7.14	23.80		<1.8	<1.80			143617.00	143617.00	18000.00	143617.00
4/24/2024	7.18	7.13	24.00		<1.8	<1.80			142940.00	142940.00	20000.00	142940.00
4/25/2024	7.36	7.14	23.80		2.0	<1.80			143247.00	143247.00	21800.00	143247.00
4/26/2024	7.16	7.14	23.70		4.5	<1.80			159639.00	159639.00	20900.00	159639.00
4/27/2024	7.68	7.14	23.00		<1.8	<1.80			154152.00	154152.00	15900.00	154152.00
4/28/2024	7.86	7.14	23.60		<1.8	<1.80			148168.00	148168.00	19200.00	148168.00
4/29/2024	7.24	7.16	24.10	0.10	<1.8	<1.80			139697.00	139697.00	19800.00	139697.00
4/30/2024	7.27	7.17	24.70		<1.8	<1.80			149321.00	149321.00	18700.00	149321.00
Minimum	6.81	6.94	21.60	<0.10	<1.8	<1.80	<2.0	<5.00	96687.00	96687.00	1500.00	96687.00
Maximum	8.16	7.17	24.70	0.10	4.5	<1.80	<2.0	<5.00	196705.00	196705.00	37600.00	196705.00
Average	7.38	7.13	23.00	<0.10	<1.9	<1.80	<2.0	<5.00	152652.00	152652.00	21663.00	152652.00

# **RIALTO CIP MONTHLY OPERATIONS REPORT**

**Reporting Period: May  
2024**

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



## FIP-CIP Updates for June-2024

1. Sycamore Lift Station Improvements Project: Construction started on 10/9/2023. Piping installed. Awaiting final electrical components. The project is ~80% complete and Ferreira will demobilize pending receipt of electrical components in March-2024. Components received and installed. **Final close out and start up meeting completed in June-2024. Change order for miscellaneous design changes and testing material submitted for review and approval to close out the project. Final invoice to the City once the change order is approved. Note: Lift station cannot be fully operational until the Sycamore Sewer Trunk Line (Phase II) project is completed due to the new pumps at lift station being too large to discharge into the 8" sewer pipe heading towards Baseline Road. (8" sewer line is undersized)**
2. Rialto Solids Upgrade study: Basis of Design Report was finalized, reviewed and accepted by the City and Veolia. NTP on proceeding with 30% design provided to AECOM on 9/22/2023. AECOM is working on 30% design. Field visit completed on 11/15/2023 and 11/16/2023. 30% design will be completed by February 16, 2024. 30% design documents submitted by AECOM on February 16, 2024. This was shared with the City on 3/15/2024 after Veolia's internal reviews. Veolia is working with the City to schedule page-turn reviews. 30% design review Page turn and in the field site visit with Stakeholders on 4/10/24 and in person (at WWTP) 4/19/24. Solids Handling 30% estimate developed and shared with RWS on 5/9/2024. **June 2024: NTP to AECOM for the 60% design, GMP prep and Shop Drawings prep given at the end of May (ongoing)**
3. Digester 1 Activation: AECOM is reviewing the options proposed by DN Tanks and will include their recommendation and cost for the appropriate cover in the GMP for the Solids Handling design. **This work will be completed after Solids Handling project design is complete.**
4. Sycamore Sewer Trunk Line Project (Phase II): Design is complete and RFP documents sent to City (Tom) for review 8/15/23. **Funding needs to be identified before going out to bid. Project needs to be completed during summer as it passes through a school zone.**
5. Acacia Sewer Trunk Line Project (Phase III): Design is underway and RFP documents are being updated. Funding needs to be identified. **Design will be completed after funding is identified.**
6. Etiwanda Ave Water Improvement Project: Water line improvements from Riverside Ave to Eucalyptus Ave. Project is in design and will have a design review once ready. **Funding needs to be identified.**
7. Baseline Ave Sewer Main Replacement Project: Project is 95% completed, all underground work is done, Paving took place on 3/11/2024. Striping was completed on 04/08/2024. This project is in the punchlist phase as it nears completion. Punch List was created and completed. **June 2024: Project complete. Final Invoice submitted to City to close out project.**