

Utility Commission Report

June 2022

Reporting period April 2022



**RIALTO WASTEWATER
MONTHLY OPERATIONS REPORT**

Reporting Period

April, 2022

Prepared for: - Rialto Water Services

Prepared for: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well with all permit parameters compliant during the month. Effluent quality was met or, in a number of cases, was significantly better than permit limits.
- There were 5 residential call outs and no sanitary sewer overflows for this reporting period.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month	Prior Month	Year to Date
Sanitary sewer cleaned conventional method, feet, which includes "Hot spot" cleaning	28,872	54,785	125,524
Sanitary sewer assessed using SLRAT method, feet	0	0	0
CCTV Inspection, miles (26 is annual goal)	3.13	0.46	7.83
Manhole Inspections	0	0	0
USA Dig Alert Markings, count	26	48	126
Residential call outs	6	0	9
Sanitary sewer overflows	0	0	0

- CCTV increased due to camera van repair and returned to service.

b. April- Collection System Service Map

c. Customer Service Call Outs – See Item 9

2. Wastewater Treatment Plant – Monthly Overview

Significant events during the month were:

- "Wet end" the treatment plant performance was compliant during the month.
- There were 5 residential call outs responded to during the reporting period, all of which had to be resolved by resident being advised to call a plumber for lateral inspection.

3. Treatment Facility Performance/Laboratory Activities

- a. See attached Monthly Performance Summary
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies Monthly submittals of State/Federal discharge report was completed in a timely fashion.
- c. Effluent Specification Exceedance Discussion

4. Monthly Safety Program Overview

Category	Monthly Statistics
Safety Training Topics	Confined Spaces: Entry Team Training
Lost Time Incidents, count *	0
Recordable Incidents, count	0
Near Miss Incidents, count	2
Vehicle Incidents, count	0

- A lost time incident has not occurred since 9-3-2020 totaling 605 days.

5. Bio-solids, Chemicals, and Utilities

- a. Monthly Bio-solids Production

Biosolids	Current Month Statistics	Prior Month Statistics	Year to Date Statistics
Quantity Produced, wet tons	1,513.38	1,469.61	5,109.93

- b. Monthly Chemical Consumption

Chemical	Current Month	Prior Month
Sodium Hypochlorite, gallons	27,440	36,320
Sodium Bisulfite, gallons	7,662	8,844
Ferrous Chloride, gallons	3,610	3,225
Polymer, Gravity Belt Thickener, gallons	416	316
Ploymer, Belt Filter Press, gallons	708	664
Alum, gallons	32	119

c. Monthly Utilities Consumption

Utility	Current Month	Prior Month
Electricity WWTP, KWH	449,440	422,836
Electricity Lilac KWH	674	681
Electricity Sycamore LS, KWH	1,541	1,608
Electricity Ayala LS, KWH	47	776
Electricity Cactus LS, KWH	1,594	1,596
Electricity Ramrod LS, KWH	442	534
Electricity Frisbie Park LS, KWH	707	717
Electricity Agua Mansa LS, KWH	4,335	4,219
Natural Gas WWTP, Therms	5,051	5,655

- Ayala LS is currently in by-pass. Gate to be repaired for collection crew to enter well for inspection and cleaning of wet well.

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

Sludge holding tank

8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections

None during the month

- b. Government agency environmental, health, or safety tests/monitoring

Permit testing was completed for this month

- c. Government agency environmental, health, or safety tests/monitoring

No notices were received.

- d. Government agency monitoring

None during the month

- e. Government agency monitoring

None during the month

Complaint Log

Date	Address	Comments	Personnel	Manhole	To Manhole
4-06-22	1308 Riverside Ave Rialto, CA	The blockage was in residence lateral. Ran mainline as a precaution there was no change. Resident was advised to contact a plumber.	Paul Herman		
4-06-22	1308 Riverside Ave Rialto, CA	The Blockage was in the residence lateral mainline. Ran main sewer line as a precaution there was no change at the residence. Advice to call a plumber	Paul Herman		
4-15-22	1023 N Primrose Rialto, CA	The blockage was in the lateral. Advised resident to call a plumber.	Paul Herman		
4-26-22	155 W. Grove Rialto, Ca	Advised the resident to call back his plumber and have the lateral snaked all the way out to the main.	Britt Van Orden		
4-28-22	782 Fromer	Resident had his lateral snaked and wanted us to make sure his lateral was working properly. He was told that we only check the main sewer line.	Britt Van Orden		

1 1st Table Summary MOR

April 2022

Date	Rialto Inflow		Rialto Inflow		Rialto Inflow		Rialto WRF Effluent		Rialto WRF Influent		Rialto WRF Effluent	
	MGD	MGD	mg/l	mg/l	lbs/day	lbs/day	mg/l	mg/l	mg/l	mg/l	lbs/day	lbs/day
4/1/2022	6.760	6.660										
4/2/2022	6.790	7.190										
4/3/2022	6.250	6.300										
4/4/2022	6.600	6.600	300	300	16,513	5.0	275.22	98.3	280	14,311	2.00	110
4/5/2022	6.750	7.010										99.2
4/6/2022	6.960	7.040										
4/7/2022	7.070	6.580										
4/8/2022	6.740	6.960	260	260	14,615	2.5	145.12	99.0				
4/9/2022	6.710	6.790										
4/10/2022	7.020	7.150										
4/11/2022	7.350	7.280	310	310	19,003	5.0	303.58	98.4	220	13,486	2.00	121
4/12/2022	5.770	6.910										
4/13/2022	7.660	6.470										
4/14/2022	6.650	6.620										
4/15/2022	6.790	7.120	290	290	16,422	2.5	148.45	99.1				
4/16/2022	6.760	6.450										
4/17/2022	8.960	6.900										
4/18/2022	4.660	6.820	300	300	11,659	2.5	142.20	99.2	280	10,882	2.00	114
4/19/2022	7.060	6.800										
4/20/2022	7.000	6.860										
4/21/2022	6.390	6.750										
4/22/2022	6.820	7.000	130	130	7,394	2.5	145.95	98.1				
4/23/2022	6.650	6.950										
4/24/2022	6.780	6.980										
4/25/2022	7.330	7.440	300	300	18,340	2.5	155.12	99.2	300	18,340	2.00	124
4/26/2022	6.560	6.540										
4/27/2022	7.360	1.190										
4/28/2022	6.370	13.240										
4/29/2022	6.410	6.390	250	250	13,365	2.5	133.23	99.0				
4/30/2022	6.470	6.790										
Minimum	4.660	1.190	130	130	7,394	2.5	133.23	98.1	220	10,882	2.00	110
Maximum	8.960	13.240	310	310	19,003	5.0	303.58	99.2	300	18,340	2.00	124
Total	203.470	205.780	2,140	2,140	117,311	25.0	1,448.87	790.3	1,050	57,019	8.00	469
Average	6.782	6.859	268	268	14,664	3.1	181.11	98.8	285	14,255	2.00	117

1 - Table 2 MOR

April 2022

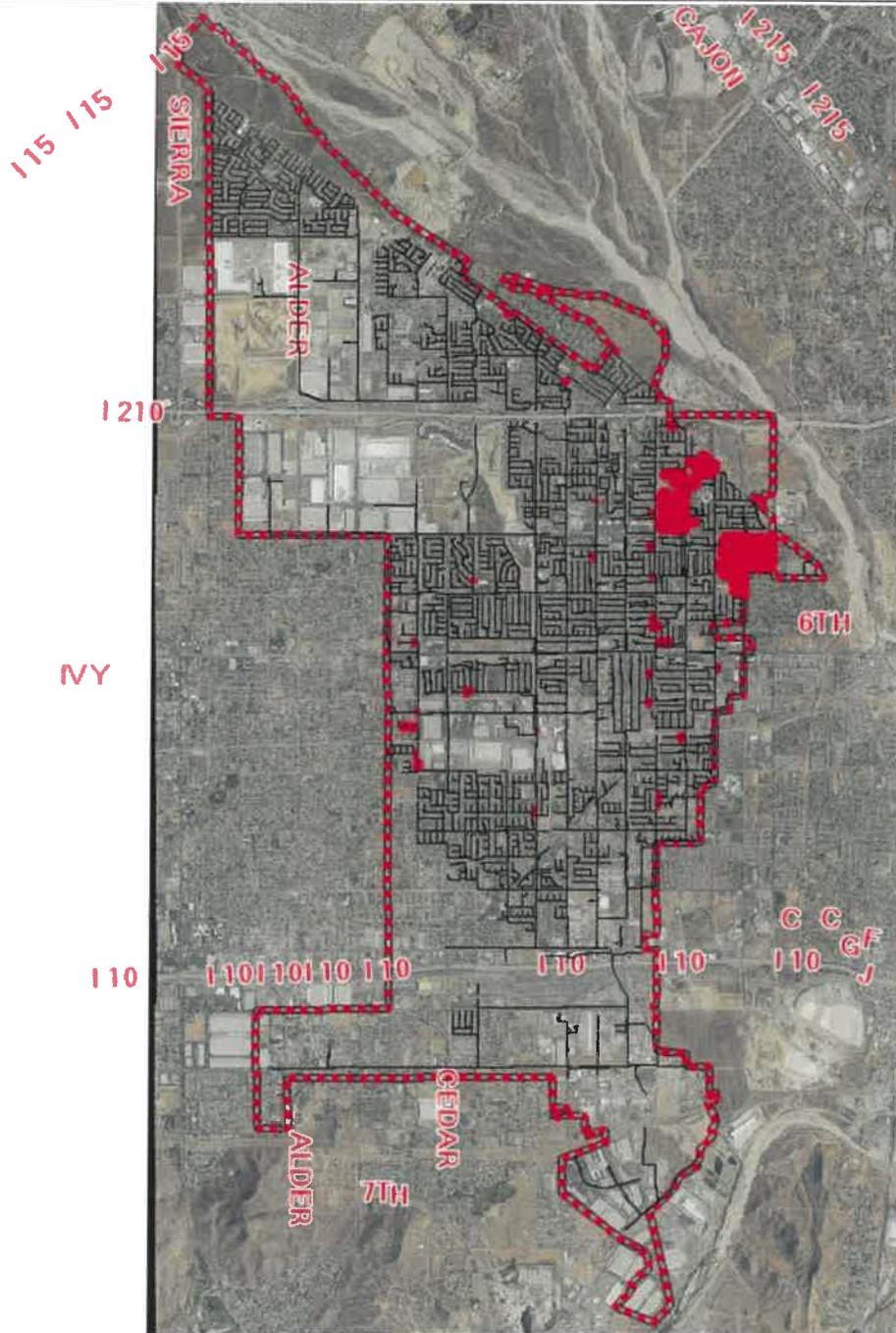
Date	Rialto Inflow	Rialto WRF:Effluent		Rialto WRF:Eff		Rialto WRF:Effluent		Rialto Inflow	Rialto
	Conductivity (uS/cm)	Eff Conductivity Daily Ave (uS/cm)	Influent COD mg/l	Final Effluent COD mg/l	Influent TDS mg/l	Filter Effluent TDS mg/l	EFF FINAL TDS mg/L	Influent Inorganic Nitrogen mg/L	Effluent Inorganic Nitrogen mg/l as N
4/1/2022	1,202	758							
4/2/2022	1,272	765							
4/3/2022	1,208	790							
4/4/2022	1,548	804							
4/5/2022	1,283	788							
4/6/2022	1,343	774	740	28.0	500	430	500	41.00	6.40
4/7/2022	1,194	786							
4/8/2022	1,370	790							
4/9/2022	1,303	792							
4/10/2022	1,225	778							
4/11/2022	1,425	765							
4/12/2022	1,406	764							
4/13/2022	1,263	863							
4/14/2022	1,387	914							
4/15/2022	1,308	916							
4/16/2022	1,359	915							
4/17/2022	1,418	922							
4/18/2022	1,637	898							
4/19/2022	1,339	880							
4/20/2022	1,298	860							
4/21/2022	1,175	888							
4/22/2022	1,237	903							
4/23/2022	1,344	880							
4/24/2022	1,254	719							
4/25/2022	1,504	846							
4/26/2022	1,218	887							
4/27/2022	1,406	870							
4/28/2022	1,362	838							
4/29/2022	1,268	846							
4/30/2022	1,371	873							
Minimum	1,175	719	740	28.0	500	430	500	41.00	6.40
Maximum	1,637	922	740	28.0	500	430	500	41.00	6.40
Average	1,331	836	740	28.0	500	430	500	41.00	6.40

1 - Table 3 MOR

April 2022

Date	Rialto WRF Influent		Rialto WRF Effluent		Rialto WRF Effluent		Rialto WRF Effluent		Rialto WRF Effluent		Transfer		Rialto		Transfer		
	Influent pH	24 hr avg. eff. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	MPH/100mL	MPH/100MML	Effluent Cyanide, Free Available	Effluent Di(2-ethylhexyl) phthalate (DEHP)	Effluent 7 Day Median Coliform	Effluent Available	Effluent ug/L	Effluent ug/L	Effluent cu ft/day	Effluent cu ft/day	Effluent cu ft/day	Effluent cu ft/day
4/1/2022	7.58	7.07	23.6		<1.8		<1.80					153,818	153,818	17,400	153,818	153,818	153,818
4/2/2022	7.51	7.14	23.7		9.0		<1.80					130,242	130,242	19,700	130,242	130,242	130,242
4/3/2022	7.40	7.06	24.6		4.5		2.00					144,079	144,079	16,700	144,079	144,079	144,079
4/4/2022	7.39	7.11	23.7	<0.10	<1.8		<1.80					136,895	136,895	20,600	136,895	136,895	136,895
4/5/2022	7.65	7.19	23.9		<1.8		<1.80					177,550	177,550	15,400	177,550	177,550	177,550
4/6/2022	7.65	7.01	24.2		<1.8		<1.80	<5.00				92,863	92,863	19,200	92,863	92,863	92,863
4/7/2022	7.69	7.10	24.0		<1.8		<1.80					172,588	172,588	19,900	172,588	172,588	172,588
4/8/2022	7.33	7.19	23.8		<1.8		<1.80					193,148	193,148	1,500	193,148	193,148	193,148
4/9/2022	7.86	7.10	24.2		<1.8		<1.80					127,039	127,039	3,800	127,039	127,039	127,039
4/10/2022	7.55	7.14	25.3		<1.8		<1.80					136,896	136,896	6,500	136,896	136,896	136,896
4/11/2022	7.61	7.15	24.7	<0.10	2.0		<1.80					127,115	127,115	38,200	127,115	127,115	127,115
4/12/2022	7.49	7.12	23.9		<1.8		<1.80	<2.0				165,788	165,788	42,100	165,788	165,788	165,788
4/13/2022	7.74	7.05	23.5		<1.8		<1.80					135,735	135,735	5,700	135,735	135,735	135,735
4/14/2022	7.68	7.09	24.2		<1.8		<1.80					122,455	122,455	5,400	122,455	122,455	122,455
4/15/2022	8.00	7.15	23.7		<1.8		<1.80					137,205	137,205	12,800	137,205	137,205	137,205
4/16/2022	7.82	7.08	24.0		<1.8		<1.80					140,784	140,784	20,500	140,784	140,784	140,784
4/17/2022	7.88	7.06	25.1		<1.8		<1.80					150,622	150,622	24,900	150,622	150,622	150,622
4/18/2022	7.92	7.09	24.5	<0.10	<1.8		<1.80					139,824	139,824	24,300	139,824	139,824	139,824
4/19/2022	7.91	7.06	24.7		<1.8		<1.80					156,437	156,437	21,600	156,437	156,437	156,437
4/20/2022	7.85	7.06	24.6		<1.8		<1.80					140,924	140,924	3,600	140,924	140,924	140,924
4/21/2022	7.99	7.03	24.3		<1.8		<1.80					147,911	147,911	18,300	147,911	147,911	147,911
4/22/2022	7.73	7.09	24.1		<1.8		<1.80					159,029	159,029	18,000	159,029	159,029	159,029
4/23/2022	8.17	7.12	24.5		<1.8		<1.80					130,333	130,333	22,100	130,333	130,333	130,333
4/24/2022	7.45	7.01	24.6		<1.8		<1.80					164,146	164,146	15,200	164,146	164,146	164,146
4/25/2022	7.99	6.94	24.2	<0.10	<1.8		<1.80					146,666	146,666	18,300	146,666	146,666	146,666
4/26/2022	7.59	7.05	24.6		<1.8		<1.80					147,303	147,303	16,200	147,303	147,303	147,303
4/27/2022	7.69	7.04	24.6		<1.8		<1.80					143,305	143,305	21,500	143,305	143,305	143,305
4/28/2022	7.76	7.07	24.7		<1.8		<1.80					151,434	151,434	19,400	151,434	151,434	151,434
4/29/2022	8.01	6.99	24.6		<1.8		<1.80					172,679	172,679	17,600	172,679	172,679	172,679
4/30/2022	7.98	6.97	25.6		<1.8		<1.80					142,188	142,188	17,800	142,188	142,188	142,188
Minimum	7.33	6.94	23.5	<0.10	<1.8		<1.80	<2.0	<5.00	<1.80	<2.0	92,863	92,863	1,500	92,863	92,863	92,863
Maximum	8.17	7.19	25.6	<0.10	9.0		2.00	<2.0	<5.00	2.00	<2.0	193,148	193,148	42,100	193,148	193,148	193,148
Average	7.73	7.08	24.3	<0.10	<2.1		<1.81	<2.0	<5.00	<1.81	<2.0	146,233	146,233	17,473	146,233	146,233	146,233

Monthly Collection System Service Map



--Pipe Cleaning – April 2022



RIALTO WATER
MONTHLY OPERATIONS REPORT

Reporting Period:

April 2022

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER
OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 661.87 acre-feet. 474.79 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 113.02 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 74.06 acre-feet came from the OPRTP.

APRIL 2022 DAILY PRODUCTION TOTALS IN ACRE FEET										
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	Delivered Via BLF			OPRTP ²	TOTAL ³
						City 4A	Purchased			
						BOOSTER 6-9	Cactus ¹			
4/1/22	5.19	0.00	0.00	0.00	5.94	0.00	0.00	2.53	2.19	15.85
4/2/22	5.12	0.00	0.00	0.00	0.00	6.66	1.26	13.11	2.81	22.30
4/3/22	5.35	0.00	0.00	0.00	0.00	8.71	0.00	14.13	2.30	21.78
4/4/22	5.10	0.00	0.00	0.00	5.27	5.81	8.31	4.67	2.47	25.82
4/5/22	6.04	0.00	0.00	0.00	4.77	10.25	8.95	1.68	2.91	24.35
4/6/22	4.68	0.00	0.00	0.00	5.95	7.09	8.47	2.11	2.10	23.31
4/7/22	5.12	0.00	0.00	0.00	0.72	8.54	11.27	2.34	2.46	21.91
4/8/22	5.46	0.00	0.00	0.00	0.00	9.05	0.00	2.62	2.19	10.27
4/9/22	5.16	5.13	0.00	0.00	1.46	8.13	4.82	16.27	2.23	35.07
4/10/22	5.26	6.52	0.00	0.00	0.00	3.82	2.11	5.75	2.72	22.36
4/11/22	5.35	6.82	5.35	0.00	0.00	0.00	0.00	4.98	0.00	22.50
4/12/22	6.06	0.00	4.43	0.00	0.00	0.00	0.00	1.40	5.19	17.08
4/13/22	6.13	7.02	7.41	0.00	0.00	0.00	2.50	1.61	2.28	26.95
4/14/22	4.82	4.56	3.97	0.00	0.00	0.00	0.00	3.12	2.96	19.43
4/15/22	4.15	4.67	6.20	0.00	0.00	0.00	0.00	2.50	1.91	19.43
4/16/22	4.64	0.00	4.16	0.00	0.00	0.00	1.63	2.16	2.75	15.34
4/17/22	5.46	12.92	0.00	0.00	0.00	0.00	2.18	2.94	2.63	26.13
4/18/22	6.29	5.70	0.00	0.00	4.43	0.00	0.00	4.44	2.44	23.30
4/19/22	4.25	6.88	0.00	0.00	5.46	0.00	0.00	3.24	2.38	22.21
4/20/22	6.38	6.15	0.00	0.00	6.46	0.00	0.00	2.23	3.03	24.25
4/21/22	4.22	6.37	0.00	0.00	5.73	0.00	0.00	3.24	2.37	21.93
4/22/22	0.00	0.00	0.00	0.00	0.00	7.73	1.03	10.85	1.60	13.48
4/23/22	6.36	2.94	0.00	0.00	0.00	9.13	4.22	9.83	3.21	26.56
4/24/22	6.29	0.00	0.00	0.00	0.00	9.26	11.52	1.93	2.17	21.91
4/25/22	5.67	0.00	0.00	0.00	5.54	8.90	10.31	2.32	0.00	23.84
4/26/22	4.77	0.00	0.00	0.00	7.13	9.48	10.51	2.25	5.47	30.13
4/27/22	4.36	0.00	0.00	0.00	4.36	6.65	10.58	2.27	2.22	23.79
4/28/22	5.14	0.00	0.00	0.00	6.08	8.38	11.20	0.00	2.19	24.61
4/29/22	6.01	0.00	0.00	0.00	0.00	8.65	6.34	4.39	1.88	18.62
4/30/22	4.67	0.00	0.00	0.00	0.00	8.55	0.00	9.69	3.00	17.36
TOTAL	153.50	75.68	31.52	0.00	69.30	144.79	117.21	140.60	74.06	661.87
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	10.27
MAX	6.38	12.92	7.41	0.00	7.13	10.25	11.52	16.27	5.47	35.07
AVE	5.12	2.52	1.05	0.00	2.31	4.83	3.91	4.69	2.47	22.06

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

APRIL 2022 DAILY BOOSTER TOTALS IN ACRE FEET

DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
4/1/22	0.00	0.00	0.00	4.79	1.66	0.00	0.00	0.00
4/2/22	0.00	0.00	0.15	3.99	11.23	1.26	0.00	0.00
4/3/22	0.00	0.00	0.00	2.89	12.66	0.00	0.00	0.00
4/4/22	0.00	0.00	3.24	1.36	3.25	8.31	0.00	0.00
4/5/22	0.00	0.00	8.02	1.15	0.00	8.95	0.00	0.00
4/6/22	0.00	0.00	5.65	1.31	0.00	8.47	0.00	0.00
4/7/22	0.00	0.00	6.62	4.58	0.00	11.27	0.00	0.00
4/8/22	0.00	0.00	3.62	2.44	0.00	0.00	0.00	0.00
4/9/22	0.00	0.00	2.75	3.74	13.26	4.82	0.00	0.00
4/10/22	0.00	0.00	6.50	4.16	3.14	2.11	0.00	0.00
4/11/22	0.00	0.00	6.51	2.90	2.32	0.00	0.00	0.00
4/12/22	0.00	0.00	5.62	1.85	0.00	0.00	0.00	0.00
4/13/22	0.00	0.00	0.00	3.61	0.00	2.50	0.00	0.00
4/14/22	0.00	0.00	5.87	2.78	1.19	0.00	0.00	0.00
4/15/22	0.00	0.00	6.97	0.98	0.00	0.00	0.00	0.00
4/16/22	0.00	0.00	4.76	4.12	0.00	1.63	0.00	0.00
4/17/22	0.00	0.00	6.82	1.07	0.62	2.18	0.00	0.00
4/18/22	0.00	0.00	8.28	0.00	1.85	0.00	0.00	0.00
4/19/22	0.00	0.00	6.57	2.45	0.85	0.00	0.00	0.00
4/20/22	0.00	0.00	0.00	1.91	0.00	0.00	0.00	0.00
4/21/22	0.00	0.00	11.38	1.83	0.97	0.00	0.00	0.00
4/22/22	0.00	0.00	0.92	2.37	9.13	1.03	0.00	0.00
4/23/22	0.00	0.00	5.38	0.55	6.96	4.22	0.20	1.36
4/24/22	0.00	0.00	6.08	0.83	0.00	11.52	0.00	0.00
4/25/22	0.00	0.00	7.01	3.07	0.00	10.31	0.00	0.00
4/26/22	0.00	0.00	0.00	0.20	0.00	10.51	0.00	0.00
4/27/22	0.00	0.00	15.99	2.71	0.00	10.58	0.00	0.00
4/28/22	0.00	0.00	6.18	0.00	0.00	11.20	1.03	0.00
4/29/22	0.00	0.00	1.47	2.40	0.35	6.34	9.07	0.00
4/30/22	0.00	0.00	0.00	3.30	7.76	0.00	2.48	0.00
TOTAL	0.00	0.00	142.36	69.34	77.20	117.21	12.78	1.36
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	15.99	4.79	13.26	11.52	9.07	1.36
AVE	0.00	0.00	4.75	2.31	2.57	3.91	0.43	0.05

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	April
Chino # 1 (580 ft) In-active well	428'	426'	426'	426'	414'	414'	428'	425'	425'	427'	427'	411'	427'
Chino # 2 (550 ft)	366'	347'	349'	350'	348'	348'	350'	348'	348'	348'	349'	350'	350'
City # 1 (260 ft) Dry	392'	243'	247'	246'	247'	247'	244'	246'	247'	248'	249'	249'	253'
City # 2 (480 ft)	402'	245'	309'	272'	256'	249'	262'	272'	271'	273'	273'	282'	276'
City # 3 (525 ft) Out of Service	484'	459'	466'	465'	466'	468'	468'	474'	474'	476'	481'	482'	484'
City # 4A (528 ft)	406'	380'	380'	376'	383'	387'	387'	388'	394'	388'	388'	378'	379'
City # 5 (385 ft) In-active well	355'	330'	342'	344'	345'	344'	345'	345'	379'	348'	348'	348'	353'
Rialto # 1 (650 ft) In-active well	588'	576'	572'	571'	583'	576'	581'	583'	573'	578'	578'	569'	581'
Rialto # 2 (550 ft) In-active well	494'	492'	491'	491'	491'	490'	493'	494'	493'	494'	494'	494'	494'
Rialto # 3 (509 ft)	474'	467'	467'	474'	472'	472'	467'	474'	470'	468'	470'	468'	466'
Rialto # 4 (450 ft) In-active well	413'	404'	406'	406'	407'	407'	409'	411'	409'	410'	410'	410'	410'
Rialto # 5 (560 ft)	381'	373'	376'	376'	376'	378'	380'	381'	380'	380'	380'	380'	379'
Rialto Well # 7 In-active well	358'	354'	355'	355'	356'	355'	357'	357'	358'	357'	358'	357'	357'
Miro # 3 (563 ft)	487'	463'	470'	484'	485'	482'	482'	487'	479'	476'	477'	479'	480'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation DRINC Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (ClO ₄)	µg/L	2.0	6.0
Total Dissolved Solids	mg/L	--	500
1,1,1,2-Tetrachloroethane	µg/L	0.50	--
1,1,1-Trichloroethane	µg/L	0.50	--
1,1,2,2-Tetrachloroethane	µg/L	0.50	--
1,1,2-Trichloroethane	µg/L	0.50	--
1,1-Dichloroethane	µg/L	0.50	--
1,1-Dichloroethene	µg/L	0.50	--
1,1-Dichloropropene	µg/L	0.50	--
1,2,3-Trichlorobenzene	µg/L	0.50	--
1,2,4-Trichlorobenzene	µg/L	0.50	--
1,2,4-Trimethylbenzene	µg/L	0.50	--
1,2-Dichlorobenzene	µg/L	0.50	--
1,2-Dichloroethane	µg/L	0.50	--
1,2-Dichloropropane	µg/L	0.50	--
1,3-Dichlorobenzene	µg/L	0.50	--
1,3-Dichloropropane	µg/L	0.50	--
1,3-Dichloropropene (total)	µg/L	0.50	--
1,3,5-Trimethylbenzene	µg/L	0.50	--
1,4-Dichlorobenzene	µg/L	0.50	--
2,2-Dichloropropane	µg/L	0.50	--
2-Butanone(MEK-EPA 8260)	µg/L	5.0	--
2-Chlorotoluene	µg/L	0.50	--
4-Chlorotoluene	µg/L	0.50	--
4-Methyl-2-Pentanone(MIBK)	µg/L	5.0	--
Benzene	µg/L	0.50	--
Bis(2-chloroethyl)ether'''	µg/L	5.0	--

Bromobenzene	µg/L	0.50	--
Bromochloromethane	µg/L	0.50	--
Bromodichloromethane	µg/L	0.50	--
Bromoform	µg/L	0.50	--
Bromomethane	µg/L	0.50	--
Carbon Tetrachloride	µg/L	0.50	--
Chlorobenzene	µg/L	0.50	--
Chloroethane	µg/L	0.50	--
Chloroform	µg/L	0.50	--
Chloromethane	µg/L	0.50	--
cis-1,2-Dichloroethene	µg/L	0.50	--
cis-1,3-Dichloropropene	µg/L	0.50	--
Dibromochloromethane	µg/L	0.50	--
Dibromomethane	µg/L	0.50	--
Dichlorodifluoromethane	µg/L	0.50	--
Ethylbenzene	µg/L	0.50	--
Hexachlorobutadiene	µg/L	0.50	--
Isopropylbenzene	µg/L	0.50	--
Methyl tert butyl Ether	µg/L	3.0	--
Methylene Chloride	µg/L	0.50	--
n-Butylbenzene	µg/L	0.50	--
n-Propylbenzene	µg/L	0.50	--
Naphthalene	µg/L	0.50	--
p-Isopropyltoluene	µg/L	0.50	--
sec-Butylbenzene	µg/L	0.50	--
Styrene	µg/L	0.50	--
tert-Butylbenzene	µg/L	0.50	--
Tetrachloroethene	µg/L	0.50	--
Toluene	µg/L	0.50	--
trans-1,2-Dichloroethene	µg/L	0.50	--
trans-1,3-Dichloropropene	µg/L	0.50	--
Trichloroethene	µg/L	0.50	--
Trichlorofluoromethane	µg/L	5.0	--
Trichlorotrifluoroethane	µg/L	10	--
Vinyl Chloride	µg/L	0.50	--
Xylenes (m+p)	µg/L	0.50	--
Xylenes (ortho)	µg/L	0.50	--
Xylenes (Total)	µg/L	0.50	--

P= Present

A= Absent

mg/L = parts per million

µg/L = parts per billion

Sample Date 04/08/2022	Sample Site Location Results								
Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	BLF Cactus	BLF 6-9	OP RTP
Total Coliform	A	A	A	A	A	A	A	A	A
E. Coli	A	A	A	A	A	A	A	A	A
Nitrate as N	3.3								
Perchlorate (ClO ₄)	<2.0			<2.0	<2.0	14			
Total Dissolved Solids	210	180	280	200	220	210	300	300	220
1,1,1,2-Tetrachloroethane		<0.50							
1,1,1-Trichloroethane		<0.50							
1,1,2,2-Tetrachloroethane		<0.50							
1,1,2-Trichloroethane		<0.50							
1,1-Dichloroethane		<0.50							
1,1-Dichloroethene		<0.50							
1,1-Dichloropropene		<0.50							
1,2,3-Trichlorobenzene		<0.50							
1,2,4-Trichlorobenzene		<0.50							
1,2,4-Trimethylbenzene		<0.50							
1,2-Dichlorobenzene		<0.50							
1,2-Dichloroethane		<0.50							
1,2-Dichloropropane		<0.50							
1,3-Dichlorobenzene		<0.50							
1,3-Dichloropropane		<0.50							
1,3-Dichloropropene (total)		<0.50							
1,3,5-Trimethylbenzene		<0.50							
1,4-Dichlorobenzene		<0.50							
2,2-Dichloropropane		<0.50							
2-Butanone(MEK-EPA 8260)		<5.0							
2-Chlorotoluene		<0.50							
4-Chlorotoluene		<0.50							
4-Methyl-2-Pentanone(MIBK)		<5.0							
Benzene		<0.50							
Bis(2-chloroethyl)ether'''		<5.0							
Bromobenzene		<0.50							
Bromochloromethane		<0.50							
Bromodichloromethane		<0.50							
Bromomethane		<0.50							
Carbon Tetrachloride		<0.50							
Chlorobenzene		<0.50							
Chloroethane		<0.50							
Chloroform		<0.50							

Chloromethane	<0.50								
cis-1,2-Dichloroethene	<0.50								
cis-1,3-Dichloropropene	<0.50								
Dibromochloromethane	<0.50								
Dibromomethane	<0.50								
Dichlorodifluoromethane	<0.50								
Ethylbenzene	<0.50								
Hexachlorobutadiene	<0.50								
Isopropylbenzene	<0.50								
Methyl tert butyl Ether	<3.0								
Methylene Chloride	<0.50								
n-Butylbenzene	<0.50								
n-Propylbenzene	<0.50								
Naphthalene	<0.50								
p-Isopropyltoluene	<0.50								
sec-Butylbenzene	<0.50								
Styrene	<0.50								
tert-Butylbenzene	<0.50								
Tetrachloroethene	<0.50								
Toluene	<0.50								
trans-1,2-Dichloroethene	<0.50								
trans-1,3-Dichloropropene	<0.50								
Trichloroethene	<0.50								
Trichlorofluoromethane	<5.0								
Trichlorotrifluoroethane	<10								
Vinyl Chloride	<0.50								
Xylenes (m+p)	<0.50								
Xylenes (ortho)	<0.50								
Xylenes (Total)	<0.50								

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <2.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
April 2022						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
	mg/l	P/A	P/A	Color Units	TON	NTU
CYCLE 1 - 04/06/22						
335 W. Rialto	1.01	A	A			
1228 W. Merrill	1.04	A	A			
256 N. Fillmore	0.99	A	A			
987 W. Grove	1.00	A	A			
978 N. Driftwood	0.97	A	A			
1451 N. Linden	1.05	A	A			
469 W. Jackson	0.96	A	A			
935 E. Mariposa	1.01	A	A			
1000 N. Joyce	0.92	A	A			
766 N. Chestnut	0.98	A	A			
149 W. Victoria	1.04	A	A			
313 E. McKinley	0.92	A	A			
609 E. South	1.02	A	A			
273 E. Alru	1.05	A	A			
1161 S. Lilac	1.02	A	A			
101 E. Valley	1.00	A	A			
CYCLE 2 - 04/13/22						
210 N. Park	1.30	A	A	<3.0	<1.0	0.15
101 S. Larch	1.30	A	A	<3.0	<1.0	<0.10
320 N. Wisteria	1.30	A	A	<3.0	<1.0	0.18
861 W. Grove	1.40	A	A	<3.0	<1.0	0.16
1168 N. Glenwood	1.30	A	A	<3.0	<1.0	0.10
1320 N. Fitzgerald	1.60	A	A	<3.0	<1.0	<0.10
860 N. Willow	1.30	A	A	<3.0	<1.0	<0.10
209 E. Cornell	0.90	A	A	<3.0	<1.0	0.10
643 E. Margarita	1.30	A	A	<3.0	<1.0	<0.10
1170 N. Terrace Rd.	1.20	A	A	<3.0	<1.0	0.20
681 E. Erwin	1.10	A	A	<3.0	<1.0	0.20
402 E. Merrill	1.00	A	A	<3.0	<1.0	<0.10
261 W. Wilson	1.10	A	A	<3.0	<1.0	<0.10
532 S. Iris	1.10	A	A	<3.0	<1.0	<0.10
281 W. Hawthorne	1.10	A	A	<3.0	<1.0	<0.10
379 W. Valley	1.10	A	A	<3.0	<1.0	<0.10

Rialto Distribution Sample Results

April 2022

Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 04/21/22	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.10	A	A			
775 E. Foothill	1.10	A	A			
878 N. Primrose	1.10	A	A			
369 E. Van Koevering	1.20	A	A			
274 W. Valencia	1.10	A	A			
1566 N. Fillmore	1.10	A	A			
932 N. Idyllwild	1.20	A	A			
644 N. Smoketree	1.10	A	A			
605 W. Rosewood	1.02	A	A			
1189 W. Second	1.01	A	A			
775 W. Rialto	0.96	A	A			
211 E. Wilson	0.94	A	A			
595 E. Huff	0.97	A	A			
1005 S. Riverside	0.93	A	A			
794 S. Verde	0.98	A	A			
1055 W. Bloomington	0.92	A	A			
CYCLE 4 - 04/27/22	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.00	A	A			
101 S. Linden	1.20	A	A			
234 N. Larch	1.30	A	A			
575 N. Driftwood	1.30	A	A			
1355 W. Shamrock	1.40	A	A			
992 N. Yucca	0.90	A	A			
481 W. Cornell	1.20	A	A			
158. E. Shamrock	0.90	A	A			
749 E. Holly	1.02	A	A			
545 E. Victoria	0.98	A	A			
200 N. Sycamore	0.96	A	A			
407 E. Allen	0.97	A	A			
399 E. Montrose	0.96	A	A			
856 S. Orange	0.99	A	A			
911 S. Cactus	1.01	A	A			
220 W. Valley	1.06	A	A			

P/A + Present or Absent

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 238 mg/L for the month of April as compared to 227 mg/L in March. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Confined Spaces: Entry team Training - Maintenance Activities
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	11
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 3121 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 1611 gallons of sodium hypochlorite was used in April as compared to 1775 gallons used in March.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all data for April 2022. Therefore, we are unable to report the electrical use for this month. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2021	April	509,848
2021	May	605,215
2021	June	557,384
2021	July	568,826
2021	August	699,827
2021	September	591,787
2021	October	526,690
2021	November	521,660
2021	December	362,672
2022	January	412,982
2022	February	276,099
2022	March	294,256

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

All wells were operational.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 44 valves were exercised for the month of April.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	224

C. Hydrant Flushing

Veolia reviewed the original hydrant flushing list that identified 83 hydrants that were to be flushed annually; the review was completed in 2018. Veolia has completed all of the required flushing for 2021. In April, zero hydrant flushing was performed. Veolia is pending confirmation from DDW regarding the reduction of hydrants that require this exercise. If confirmed, there will be approximately 63 hydrants that will be required to be flushed.

Hydrant/Dead End Flushing Progress	
	2022
January	0
February	0
March	0
April	0
Total	0
Progress % (0)	

D. Sanitary Survey

Sanitary surveys are completed every three (3) to five (5) years, the last survey was completed by the Department of Drinking Water (DDW) in 2015. In anticipation of the next survey (pending on DDW to schedule), Veolia has reviewed all the regulatory conditions required and is prepared for the next sanitary survey.

VIII. ASSET MANAGEMENT

The following work orders were completed for the month of April:

- Preventive Maintenance –0
- Corrective Maintenance –0
- Predictive Maintenance –0

0 - PM's are scheduled for May 2022.

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

Corrective Work Order labor hours were dedicated to five pipe line and five hydrant repairs.

B. Major Equipment and/or Machinery Outages

No outages.

IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2016-17	0.00	0.00	0.00	0.55	3.18	1.52	6.93	1.73	0.40	0.00	0.20	0.00	14.51
2017-18	0.00	0.53	0.00	0.00	0.00	0.00	1.02	0.80	2.87	0.00	0.00	0.00	5.22
2018-19	0.00	0.00	0.00	0.00	1.06	1.81	3.96	6.70	1.79	0.00	1.31	0.00	16.63
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00	0.55	0.00	7.27	0.00	0.00	0.77	0.45			9.57

July 21- June 22	=	9.57	INCHES
YEAR TO DATE FOR 2022	=	1.22	INCHES
AVG. RAINFALL FOR LAST FIVE YEARS		9.86	INCHES

AVG. RAINFALL FOR SAN BERNARDINO COUNTY FOR THE LAST 100 YEARS = 16.25 INCHES

2022	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	0.00	0.00	0.77	0.45									1.22

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2022	2.62 K	0.89	269	6.2 K	69.2	42.2	54.5	66	23	43 K	31.1 K	3.3 K	51.8
Feb 2022	3.41	0.35	377 K	4.9	71.1 K	41.3 K	56.0 K	59 K	19 K	34 K	25.3 K	4.2 K	52.2
Mar 2022	5.11 K	1.13	459 K	7.6 K	74.6 K	47.0	60.5 K	72	23	44 K	36.1 K	4.6 K	57.1
Apr 2022	5.75 K	0.79	537	9.4 K	77.2 K	50.4 K	63.5 K	77	28	49 K	41.8 K	4.6 K	62.2
Tots/Avg	16.89	3.2	411	7.0	73.0	45.2	58.6	69	23	43	33.6	4.2	55.8

**RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATING REPORT**

**Reporting Period:
April 2022**

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

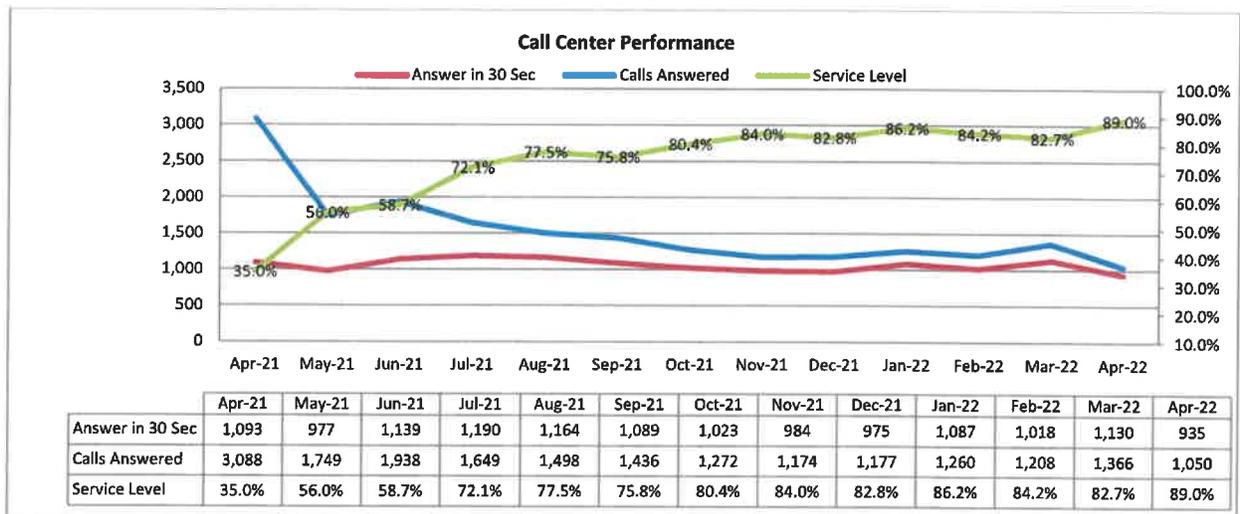
During this reporting month, Customer Service team has achieved service level of 89%. Out of 1,050 inbound calls answered, 935 were answered within the first 30 seconds.

Water consumption increased by 33.4% when compared against previous month. Water consumption typically fluctuates from one month to another, but this increase is not something we typically see until month of May. RWS will monitor this for the next several months for possible change in the trend.

Sewer revenue has increased by 2.6% compared to the prior month.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 89% with 935 out of 1,050 being answered within the first 30 seconds. Overall average wait time was eighteen (18) seconds.



III. AUTOMATED SERVICES

About 9,983 or 45% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 47.6% have chosen the e-bill option. This e-bill participation is 17.5% increase from April of the prior year.

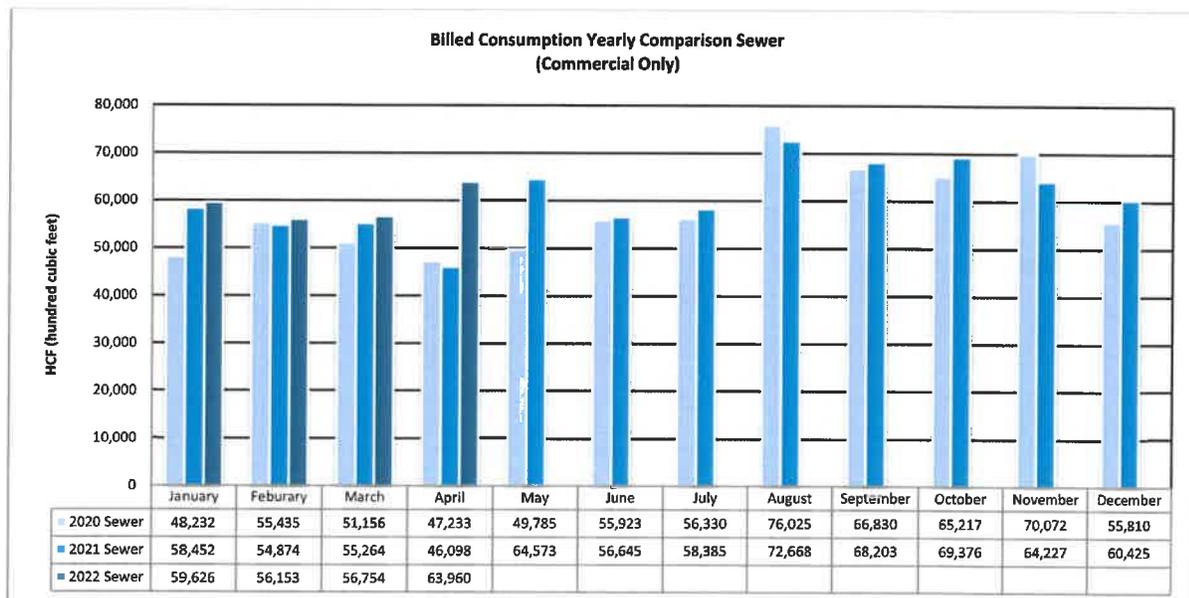
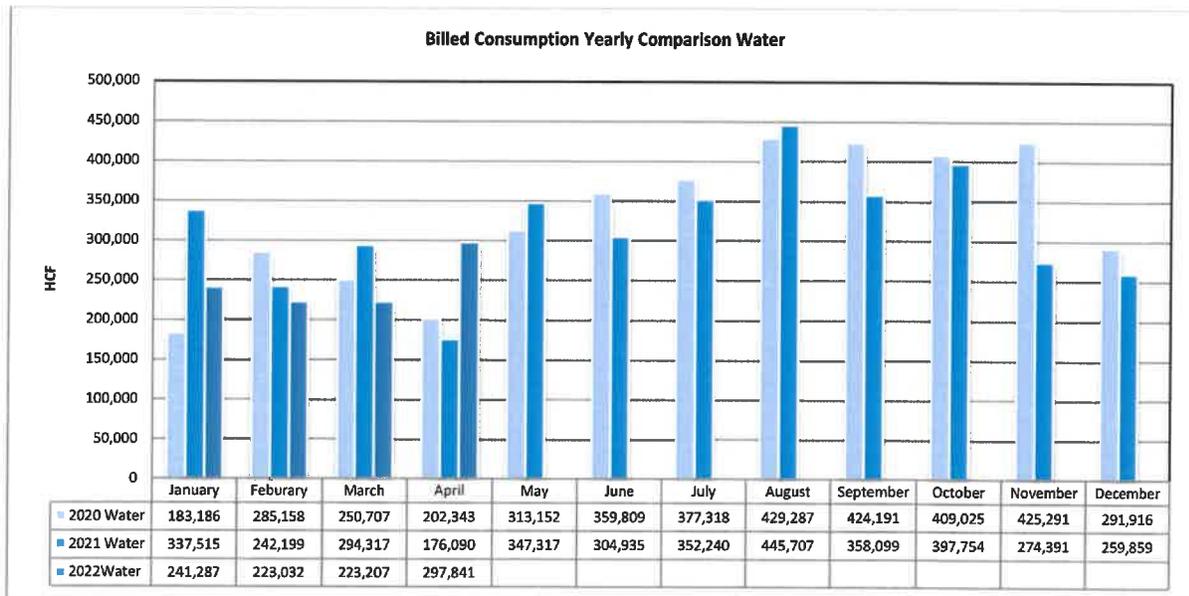
	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22
Number of Bills	21,497	21,486	21,532	21,583	21,628	21,724	21,683	21,684	21,709	12,758	21,827	21,782
Number of Bill Adjustments (during billing)	27	16	14	15	14	17	33	35	29	40	47	38
Automated Over the Phone Payments	1,909	2,035	2,609	2,695	2,469	2,363	2,517	2,600	2,397	2,332	2,727	2,259
Online Payment	6,642	6,289	8,153	7,492	7,051	6,429	7,984	7,704	6,618	6,520	7,803	6,514
E-bill Participants	4,298	4,316	4,361	4,411	4,441	4,505	4,559	4,595	4,648	4,681	4,725	4,756
Auto Pay Participants (New Portal)	2,816	2,871	2,918	2,962	3,005	3,071	3,123	3,155	3,209	3,255	3,281	3,311
PayNearMe	567	377	410	359	317	292	308	300	266	289	312	231

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption increased by 33.4% when compared against previous month. Water consumption typically fluctuates from one month to another, but this increase is not something we typically see until month of May. RWS will monitor this for the next several months for possible change in the trend.

Commercial sewer accounts, which are charged based on actual water usage, total consumption has been consistent.



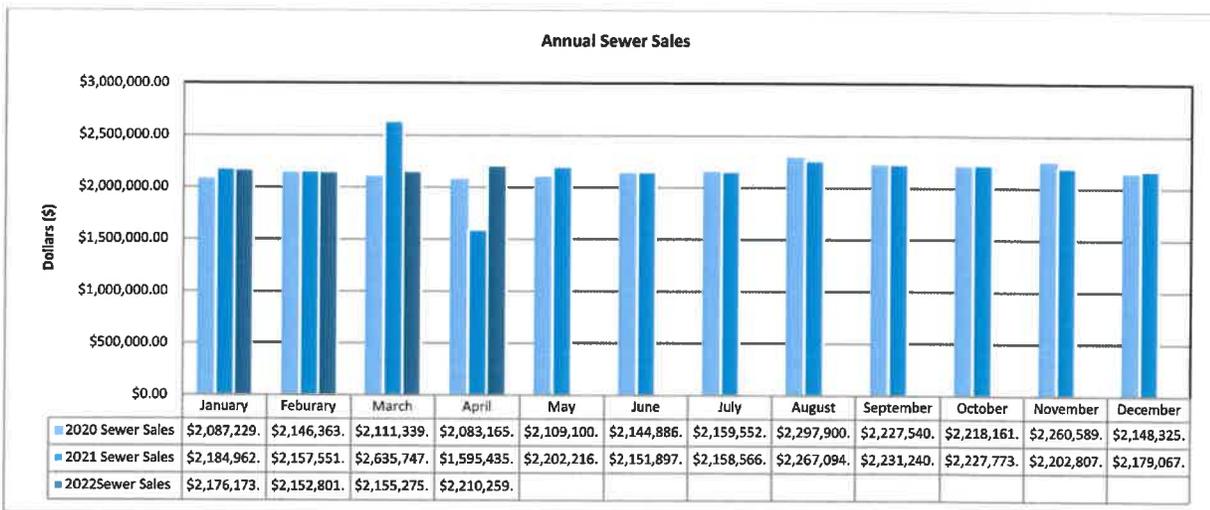
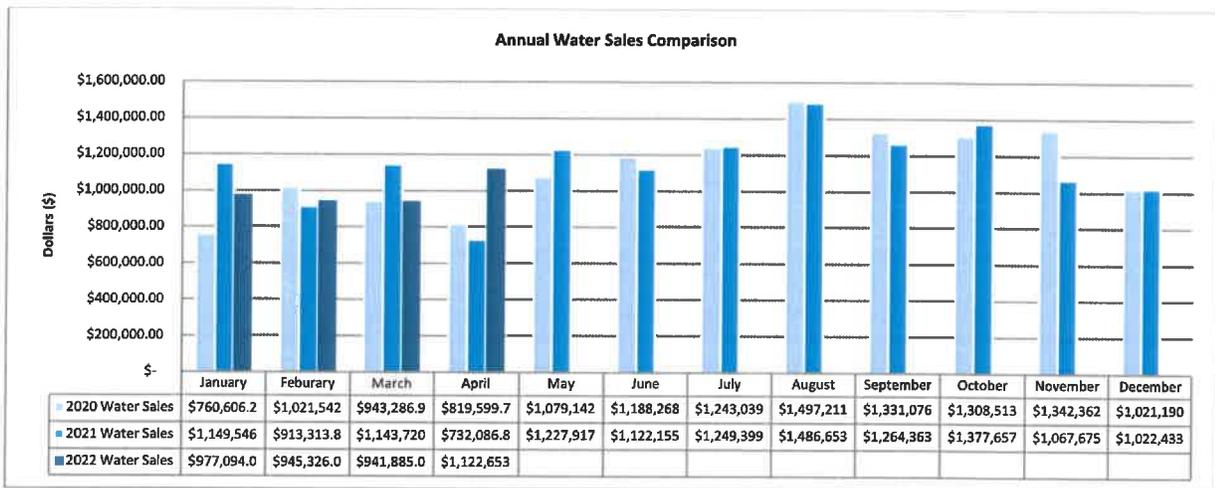
B. Billing

A total of 21,785 bills were mailed or sent out electronically in April. Billing accuracy was 99.8% with thirty-eight (38) requiring adjustments.

V. REVENUE & AGING

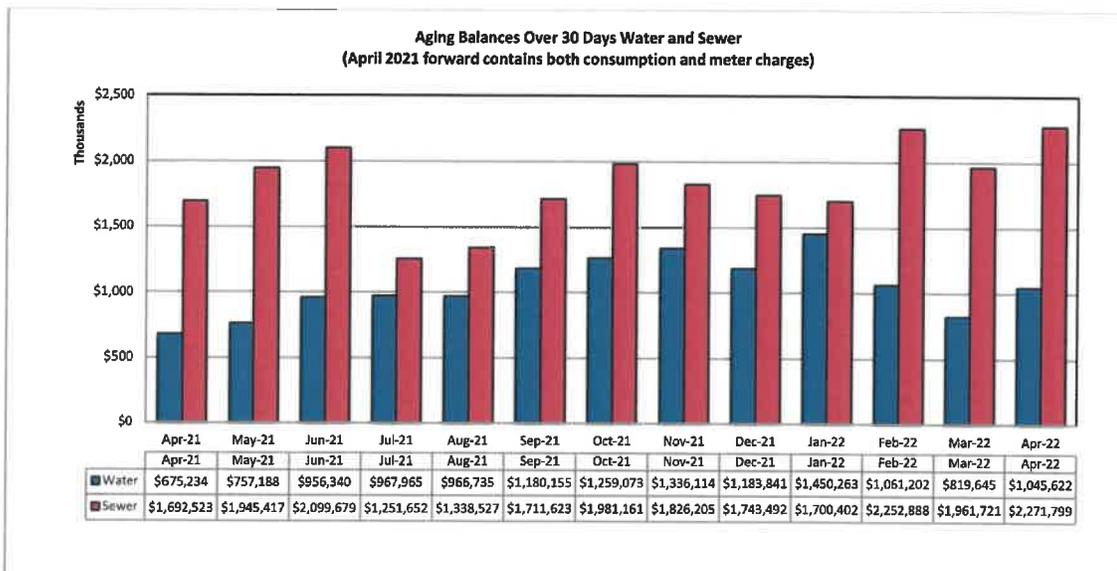
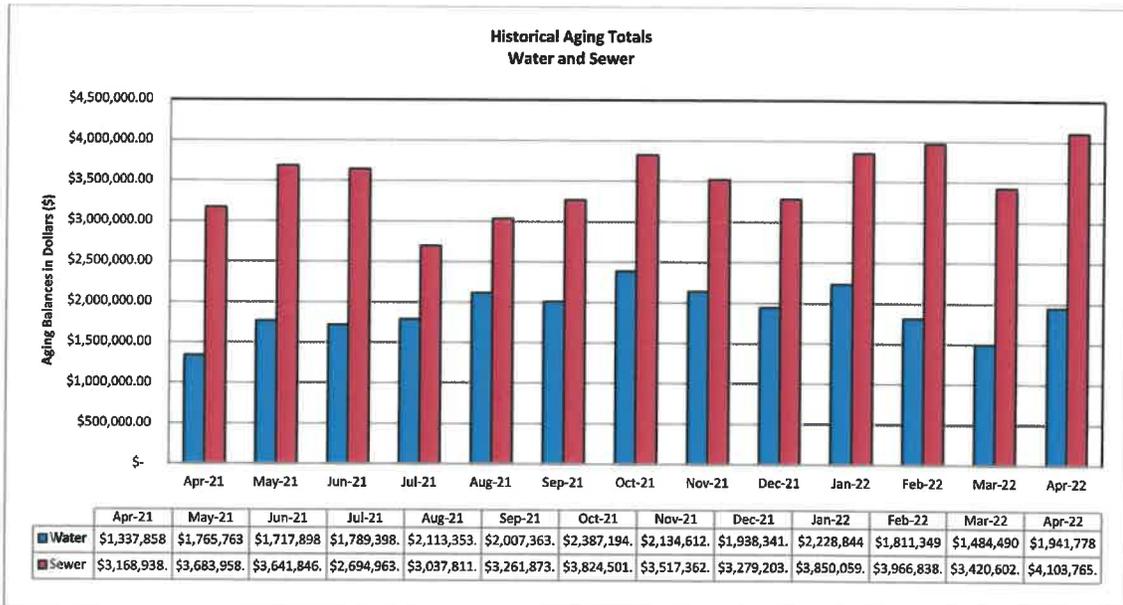
A. Revenue

Sewer revenue has increased by 2.6% compared to the prior month and increased by 38.2% from last year. Water revenue increased 53.3% when compared against the prior year and by 19.2% from last month. Please consider that revenue from water consumption is smaller than monthly water base charges. These fluctuations are typically attributed to certain months having one additional week between the billing. (52 weeks per year versus 48 billing weeks)



B. Aging

The total aging balance has increased 23.3% from the previous month, *see first table below*. For balances >30-days only, water has increased 27.6% and wastewater has increased 15.8%.



C. Bad Debt

Twenty (20) accounts were sent to collections for a total amount of \$7,125.80.

VI. SERVICE ORDERS

186 service orders were initiated by the customer service team during the reporting month. Of this total, 110 service orders or 59% were due to occupant changes. This shows slowing trend of residents moving in and out of the properties.

VII. OTHER ACTIVITIES

No work time losses were experienced in April. Everyone at Veolia is striving to achieve “zero harm safety record” by practicing the knowledge gained during monthly safety training events.

Following the state regulations, water disconnection has been discontinued and late penalties are being waived. Quantity of delinquent account is similar to past trend, but total delinquent amounts are continuing to increase.

To ensure safety of the Walk-in Customers, regardless of their vaccine status, all CS team members are continuing to wear mask and practice safe distancing. We are monitoring the vaccination status of San Bernardino County Residents, other mutated variants, Cal OSHA and government health agencies to determine the current safeguards and changes needed in the future.

VIII. REVENUE REPORT

A. Revenue Summary

Collected cash revenue is compiled and reconciled to the merchant account on a daily basis. Bank deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in April 2022 is \$3,016,000. Non-Rate Revenue is \$69,000; Utility Revenue is \$2,755,000 and Tax / Ambulance Revenue at \$192,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in April 2022 and April 2021 are \$188,000 and \$193,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$4,000 in April 2022 and \$6,000 in April 2021.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$6,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington).

This housing development project generates extraterritorial sewer service revenue of \$12,000 per month.

The City has made and entered into an agreement with Social Science Services, Incorporated in April 2019 whereas, a wastewater collection system is established. Rialto Water Services provides sewer services to Cedar House Life Change Center. A monthly billing to collect sewer service fees will be established and coordinated correspondingly.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T and Sprint at a currently contracted rate of \$1,700 each per month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

RWS and the City secured an agreement with Rialto Bioenergy Facilities whereby they provide a subleased City property rental income of \$10,000 a month. In addition, Chino 2 Water Well Site yard is also being rented to MR Tudor, which generates \$500 in monthly revenues.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on April 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities (Developer) within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

Liquid Environmental Solutions has provided F.O.G. recycling fees to RWS in the past, but this is on hold until the City can negotiate a new contract and acceptance protocol to protect the wastewater treatment plant.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly to them by RWS.

D. Development Impact Fees

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in April of 2022.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and Rialto is in effect. San Bernardino County is to pay Rialto \$60,000 per year for Administrative Fees, \$297,000 per year for Standby Charges and Production Charges.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

F. Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	APRIL 2022	%
Carrier Deposits	Cash deposits prepared per day for transport to Union Bank	21	\$ 91,458	2.25%
Remote Deposits	Scanned batches of checks payments made at the customer service counter (May 2021 includes \$443,000 of Property Tax payments)	21	397,641	9.79%
UB Bill	Batches of customer payments posted to customer accounts at Union Bank (EBOX)	21	272,630	6.71%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone.	9,265	1,305,074	32.13%
Lockbox Deposits	Batches of customer payments mailed in to Union Bank's lockbox	21	945,302	23.27%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.	225	23,750	0.58%
Total Revenue per Bank			\$ 3,035,856	75%
Recon to RUA Recap:				
Adj detailed in RUA			(19,183)	
Prior mo. Correction				
RUA increase in Cash			\$ 3,016,673	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay Near Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

G. Payment Collection Method – Fiscal Year to Date

	Jul 2021	Aug 2021	Sept 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	April 2022	Total	%
Cash Deposits	\$ 95,492	\$ 100,024	\$ 102,100	\$ 85,496	\$ 112,586	\$ 119,431	\$ 104,047	\$ 986,146	\$ 117,348	\$ 91,458	\$ 1,914,128	5.10%
Remote Check Deposits	567,468	597,305	325,460	595,970	1,042,783	652,159	460,527	371,269	605,263	397,641	\$ 5,615,845	14.97%
UB Bill (EBOX)	376,693	340,169	363,635	305,240	342,137	373,518	277,978	307,403	359,798	272,630	\$ 3,319,202	8.85%
Paymentus, IVR, Credit Cards	1,604,275	1,547,779	1,631,362	1,362,192	1,723,453	1,633,360	1,453,189	1,405,339	1,623,276	1,305,074	\$15,289,300	40.76%
Lockbox Deposits	1,186,090	1,021,746	1,190,814	938,318	1,211,714	1,162,250	946,911	1,102,425	1,321,890	945,302	\$11,027,460	29.40%
Pay Near Me	40,910	38,492	41,031	32,931	34,943	33,877	31,602	30,973	33,928	23,750	\$ 342,439	0.91%
Total Revenue to Bank	\$ 3,870,928	\$ 3,645,515	\$ 3,654,402	\$ 3,320,147	\$ 4,467,616	\$ 3,974,595	\$ 3,274,254	\$ 4,203,555	\$ 4,061,503	\$ 3,035,856	\$ 37,508,373	100.00%
NSF	(25,056)	(25,056)	(14,151)	(10,361)	(26,092)	(4,901)	(8,772)	(12,402)	(9,001)	(8,350)	(144,142)	
Net deposits	\$ 3,845,872	\$ 3,620,459	\$ 3,640,251	\$ 3,309,786	\$ 4,441,524	\$ 3,969,694	\$ 3,265,482	\$ 4,191,154	\$ 4,052,503	\$ 3,027,506	\$ 37,364,230	

H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	Apr 2022	Apr 2021	Variance
UUT Water	\$ 58,427	\$ 53,820	\$ 4,606
UUT Sewer	129,837	139,657	(9,820)
Perchlorate	-	-	-
Ambulance	4,165	6,140	(1,975)
Total	\$ 192,429	\$ 199,618	\$ (7,189)

I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	Apr 2022	Apr 2021	Variance
Non-Rate / Extra Territorial Revenue	\$ 69,217	\$ 58,964	\$ 10,252
Utility Revenue	\$ 2,755,028	\$ 2,926,111	\$ (171,083)
Total	\$ 2,824,244	\$ 2,985,075	\$ (160,831)

J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2021	Aug 2021	Sept 2021	Oct 2021	Nov 2021	Dec 2021	Jan 2022	Feb 2022	Mar 2022	Apr 2022	Total
Non-Rate Revenue											
Cell Tower Rent, Sublease	56,279	2,000	14,563	52,063	16,636	16,489	52,063	15,063	18,813	53,313	297,279
Interest Income	-	1,875	-	-	-	-	-	-	-	-	1,875
NRR-FOG	-	-	-	-	-	-	-	-	-	-	-
Extra Terr-Water	-	-	-	115,708	-	-	-	-	-	-	115,708
Extra Terr- Sewage	130,700	297,731	18,200	151,901	240,067	158,094	146,384	135,157	326,823	5,948	1,611,006
Municipal Water sales	-	-	-	-	-	297,248	-	-	-	-	297,248
Water Meter Lost/Damaged/Replacements	31,118	3,227	3,118	-	922	-	-	-	2,251	8,135	48,771
Misc Fees - New Occ, Same Day Svc	3,381	3,035	2,709	2,144	2,111	2,241	2,017	2,781	2,303	1,821	24,542
NSF	361	476	442	172	40	25	-	186	-	-	1,701
DIF - Wastewater Connection	-	-	-	-	-	-	-	-	-	-	-
Sewer Bad Debt Collection Fees	-	-	-	-	-	-	-	-	-	-	-
Sewer Cash Over/Short	149	-	-	20	-	-	-	-	-	-	169
Total Non-Rate Revenue	\$ 221,988	\$ 308,344	\$ 39,031	\$ 322,007	\$ 259,776	\$ 474,098	\$ 200,464	\$ 153,186	\$ 350,189	\$ 69,217	2,398,299
Utility Revenue											
Water Penalty	-	-	19	17	-	50	-	9	41	49	186
Sewer Penalty	-	-	32	17	-	69	-	(26)	-	151	242
Turf Removal Rebate	-	-	-	-	(1,148)	(689)	(687)	(684)	(573)	-	(3,781)
Hi Eff Toilet/Washer Rebates	-	(1,130)	-	(985)	-	-	-	-	-	(150)	(2,265)
Senior Disc - Water	-	-	-	-	-	-	-	-	-	-	-
Senior Disc - Sewer	-	-	-	-	-	-	-	-	-	-	-
Water Contract	-	-	-	-	-	-	-	-	-	-	-
Water Deposits Paid	8,357	-	1,227	-	284	-	-	-	-	-	9,869
Water Deposits Billed	10,067	23,103	16,459	22,811	13,171	13,228	12,953	14,437	16,466	12,170	154,866
Hydrant Deposits	-	721	-	-	-	-	-	-	-	-	721
Sewer Deposits Paid	5,974	995	206	-	206	-	-	-	-	-	7,381
Sewer Deposits Billed	11,442	19,163	12,618	10,772	13,502	13,869	11,407	11,096	11,472	9,421	124,761
Water	1,173,318	1,172,772	1,324,829	1,007,249	1,285,491	985,045	921,896	1,166,020	1,057,348	921,560	11,015,526
Sewer	1,972,728	1,936,675	2,021,455	1,722,279	2,486,173	2,206,101	1,879,371	1,999,631	2,404,790	1,785,124	20,414,326
Unapplied Credits	82,309	25,429	31,563	31,025	43,105	10,657	38,604	53,008	6,186	(9,472)	312,414
Bad Debt Sewer	-	8,394	86	278	-	-	-	23,077	733	7,450	40,018
Bad Debt Water	-	-	23	263	-	-	-	7,693	16,805	47	8,026
Tax Roll - Sewer	-	-	-	-	-	-	3,151	523,679	16,805	12,300	555,934
Collection Agency - Water	-	-	-	-	-	-	-	30,365	862	8,526	39,753
Collection Agency - Sewer	-	-	-	-	-	-	-	404	614	7,853	8,870
Total Utility Revenue	\$ 3,264,194	\$ 3,186,122	\$ 3,408,516	\$ 2,793,726	\$ 3,840,784	\$ 3,228,331	\$ 2,866,695	\$ 3,828,708	\$ 3,514,744	\$ 2,755,028	\$ 32,686,847
Total Non-Rate + Utility Rev.	3,486,182	3,494,465	3,447,547	3,115,733	4,100,560	3,702,428	3,067,159	3,981,895	3,864,932	2,824,244	35,085,146

K. Increase in Cash Collections and Fund Distribution — Prior Year Comparison

	Increase to Cash per CIS	Adjustments Required to GL	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to	Cash/CC/Cks Deposit To Bank
Apr 2022	3,016,673	8,764	2,005,130	1,002,779	3,016,673	19,183	3,035,856
Apr 2021	3,184,693	5,353	2,141,993	1,037,348	3,184,693	110,451	3,295,144

L. Non-CIS Customer Accounts Receivable Aging

Name	Total as of 4/30/2022	Current	31-60 days	61-90 days	>90 days
AT&T - Easton	\$ 3,456	1,728	1,728		
CITY OF FONTANA	123,847	123,847			
Colton Unified School District	-				
County of San Bernardino-CSA 70 BL	24,503	12,251			12,251
MR Tudor	500	500			
Rialto BioEnergy Facilities	9,824	9,824			
Sprint-Nextel	5,184				5,184
San Bernardino Co Waste System Div.	-				
SB Valley Mun Water District	-				
Vertical Bridge Holdco, LLC (CIG)	2,267				2,267
Grand Total	\$ 169,580	\$ 148,150	\$ 1,728	\$ -	\$ 19,702

AT&T makes annual payment. We should be expecting an annual check payment from the customer.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino—CSA 70 BL (Bloomington): A monthly billing for a total of 197 EDU for residential and commercial sewer connections is being billed to the County. These connections generate approximately \$12,000 of monthly extraterritorial revenue. The customer made payment for the past due balance, subsequently.

Rialto Bioenergy Facilities is current with its obligations.

San Bernardino Valley Municipal Water District is billed quarterly for rebate submitted within that period. The customer has no outstanding balance.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge will be contacted for a past due Invoice. Sprint has been contacted for open Invoices.

San Bernardino County Waste System Division has no outstanding balance.

MR Tudor is current with its obligations.