



Social Work Action Group  
Addressing Homelessness in the City of Rialto  
Fiscal Year 2023-2024 Proposal

To address the increase of unsheltered homeless individuals in the City of Rialto, Social Work Action Group (SWAG) has prepared a Strategic Plan of Action. The Strategic Plan specifically targets unsheltered homeless individuals, families, and encampments to reduce the number of visible homeless residing in the City of Rialto. With the assistance of Rialto Police Department, SWAG will identify individuals and geographical areas of concern. SWAG will provide consistent outreach and case management services to those most in need with the ultimate goal of permanent housing. SWAG will build upon our efforts from the last year in Rialto and continue to reduce the homeless population both visibly and documented through the annual Point-in-Time Count. Simultaneously, SWAG will engage, educate, and encourage the community of Rialto to collaborate efforts and spread the message of Responsible Compassion.

Scope of Services

Social Work Action Group (SWAG) will work in conjunction with the City of Rialto to facilitate and lead the overall scope of homeless services for the City of Rialto.

SWAG will provide the following activities and services:

- Assist with the Point-in-Time Count for January 2024.
- Respond to homeless service requests made by law enforcement in a timely manner.
- Provide crisis stabilization to those experiencing behavioral health/physical emergencies.
- Provide connection to behavioral health and substance abuse treatment services.
- Case manage individuals that are in treatment and temporary living situations to help ensure they do not return to the streets.
- All individuals encountered will be included in the by-name census specifically for the City of Rialto.
- Facilitate trips home/family reunification utilizing bus trips for individuals wanting to reunite with an identified support system that is out of the Rialto area.
- Individuals found living on the streets will be assisted with obtaining admittance and transportation to emergency shelter, transitional and permanent housing options.
- Conduct San Bernardino County housing assessments (including VI-SPDAT when applicable) to unsheltered homeless individuals and families and provide navigation services.
- Connect homeless population to appropriate housing solutions throughout San Bernardino County.
- Attend and participate in City Council meetings, as requested.

### Schedule

The SWAG homeless services team will follow a Sunday - Saturday, 7:30am-4:30pm schedule. The term of services will be July 1, 2023-June 30, 2024. Homeless Outreach team members provide full-time, 40 hours per week service, based upon staffing availability. Due to the COVID-19 pandemic, it has become more difficult to attract and retain employees. In the event a member of the SWAG Rialto team leaves, we will make every attempt to replace that individual as soon as possible. For each hour an Outreach Specialist works, Rialto will be billed at a rate of \$52.50.

\*Each year, employees are provided:

- Staff development training is conducted weekly for all SWAG employees (up to 6 hours)
- Twenty four (24) hours of sick time
- Accrual of .038 hours of Paid Time Off (PTO), for each hour worked
- Observe the following holidays: 4<sup>th</sup> of July (7/4/23), Labor Day (9/4/23), Thanksgiving (11/23/23 & 11/24/23), Christmas (12/25/23), New Year's ( 1/1/24), Memorial Day (5/27/24)

<b>City of Rialto Proposed Twelve (12) Month Service Agreement EXPENSE CATEGORY</b>	<b>FTE</b>	<b>Budget</b>
<b>Outreach &amp; Case Management Services</b>		
<b>Six (6) Outreach Specialist - 40 hrs. per week</b> (Case management/linkage to services and housing)	<b>6.0</b>	<b>\$656,964</b>
<b>Transportation</b>		<b>\$18,000</b>
<b>Administration Costs (5%)</b>		<b>\$33,748</b>
<b>TOTAL PROPOSED BUDGET</b>		<b>\$708,712</b>