

Supplemental Questions

Please state the reason you want to be a Council Member.

COMMUNITY SERVICE - I have a strong desire to serve my community and make a positive impact on the lives of residents. Being on Council allows me to address local issues and advocate for the needs of our constituents.

~~Best~~ Represent Diverse Voices - Ensure diverse perspectives are represented in local government. Being a councilman provides an opportunity to advocate for underrepresented groups and promote inclusivity.

Building community relationships, connecting w/ residents and local government.

Have you served or volunteered for other community services? If yes, please explain.

I have been on RIATA Transportation Commissioner since 2008, I volunteer for Pomona Valley Hospital Credit Union, Board of Directors - 1997-2008.

I served on Kidcare International Advisory Board 2003-2008

House of Hope Board of Director 2019 - Current
Currently - serve on West Valley Water District 2022 - Current

Can you think of any reason a conflict may arise that would prevent you from serving?

No

Signature

I certify that my answers are true and complete to the best of my knowledge.

Signature:



Date:

12-20-24

Education

High school: Pomona High Address: 367 Banger Pomona CA 92377

From: 1975 To: 1979 Did you graduate? Yes ☒ No ☐ Diploma: ☒

College: MSAC Address: 1100 Grand Walnut

From: 1980 To: 1981 Did you graduate? Yes ☐ No ☒ Degree: no

Other: University of Phoenix Address: 3110 E. Guasti Ontario

From: 2004 To: 2005 Did you graduate? Yes ☐ No ☒ Degree:

References

Please list three references.

Full name: DAN JENKINS Relationship: FRIEND
Company: West Valley Water District Phone:
Address: Email:

Full name: STEPHANIE LEWIS Relationship: FRIEND
Company: ~~RUSD~~ RUSD Phone:
Address: Email:

Full name: Channing Hawkins Relationship: FRIEND
Company: BACV/HAWKINS LAW Phone:
Address: Email:

Kelvin Moore

Rialto, CA.92377

December 17, 2024

CITY OF RIALTO
2024 DEC 23 AM 11:33

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Dear City Council Members,

I am writing to express my interest in the position on the Rialto City Council. As a dedicated public servant and community advocate, I believe my extensive experience and commitment to improving the quality of life for Rialto residents make me a strong candidate for this role.

Since 2010, I have served as a Transportation Commissioner for the City of Rialto, where I have worked diligently to enhance our transportation infrastructure and promote sustainable mobility solutions. In addition to this role, I currently serve on the West Valley Water District Board of Directors, where I represent the interests of our community and contribute to vital discussions regarding water management and resource sustainability.

My involvement extends beyond these positions. I am an active member of the HR Committee and the External Affairs and Policy Committee, which has provided me with valuable insights into governance and community engagement. Furthermore, I take pride in my participation with Pastors United for San Bernardino, Rialto, and Fontana, where I work collaboratively with local leaders to address community needs and promote social justice.

I am passionate about fostering a vibrant, inclusive, and sustainable community in Rialto. With my diverse background and experience in transportation, water management, and community advocacy, I am confident in my ability to contribute positively to the City Council and work collaboratively with fellow members to address the challenges and opportunities facing our city.

Thank you for considering my application. I look forward to the opportunity to discuss how I can serve the City of Rialto and its residents effectively.

Sincerely,

Kelvin Moore

Kelvin Moore

Environmental Services Manager

• Rialto, CA, 92377

Accomplished and versatile professional with extensive experience in environmental services across healthcare facility management, offering track record of improving operational efficiency, patient satisfaction, and legal compliance. Demonstrated success in strategic planning, leadership development, and heading initiatives that reduce infection rates and enhance environmental safety. Expert in implementing training programs that cultivate excellence and continuous improvement culture. Committed to driving departmental success through innovative strategies, executing environmentally sustainable procedures and promoting sound environmental protection practices to ensure compliance regulatory standards. Instrumental in training teams on technical concerns and delivering strategic advice on risk management issues. Articulate communicator: adaptable to ever-changing demands of working environment with track record of coordinating diversely natured activities.

Areas of Expertise

- Continuous Process Optimization
- Infection Control & Environmental Safety
- Resource Allocation & Asset Protection
- Budget & Cost Control
- Strategic Planning & Execution
- Regulatory & Standards Adherence
- Team Leadership & Training
- Staff & Performance Evaluation
- Cross- functional Collaboration

Career Highlights

- Accomplished 2013 Safety Award for spearheading substantial workplace injury reduction and co-creating Safety Recognition program with Risk Management and Health and Safety.
- Established exclusive EVS Skills Fair in 2013 in collaboration with LLU Simulation Center.
- Received 2015 Power of Inclusion award for fostering diversity and inclusivity.
- 2022 Norris McDonald Living Legacy Award-Community Service

Professional Experience

Kaiser Permanente | San Bernardino County, CA
Director of Environmental Services

2021 — 2023

Direct daily department activities, resource allocation, and asset management in accordance with organizational and government regulations. Conduct comprehensive employee training, performance evaluations, and staff meetings to foster culture of excellence and adherence to The Joint Commission compliance. Coordinate payroll preparation, budget control, and department service response to uphold operational efficiency and effectiveness.

- Reduced turnaround time for room availability by 40 minutes, enhancing operational throughput and patient satisfaction.
- Implemented disposable cubicle curtain program, contributing to minimized *Clostridium difficile* infections in medical center.
- Sponsored Unit-Based Teams, promoting employee engagement and continuous improvement within the department.
- Achieved significant reduction in Cdiff infection across medical center.
- Oversaw operations of Environmental Services Department, ensuring compliance with facility and regulatory standards across multiple sites, including 440-bed medical center, 224-bed medical center, and 17 medical office buildings.
- Headed diverse team of 405 full-time employees and 17 management staff, maintaining high standards of work quality.

Community Hospital Of San Bernardino | San Bernardino, CA
Director of Environmental Services

2019 — 2021

Developed and implemented staff performance evaluations, managed payroll preparation, and ensured adherence to regulatory and JCAHO compliance. Coordinated with outside contractors for upkeep of Medical Office Buildings, and actively participated in Environment of Care Team to promote safety. Streamlined departmental processes, including scheduling, project coordination, and supply management to optimize efficiency and cost-effectiveness. Participated in strategic planning and leadership development initiatives, contributing to organizational growth and staff professional development. Ensured regulatory compliance across all operations, reinforcing hospital's commitment to quality and safety standards.

- Successfully kept overtime costs under 2%, demonstrating effective staff management and scheduling.

- Developed and implemented Covid room cleaning protocol, ensuring patient safety and regulatory compliance.
- Maintained complete documentation for Terminal Cleaning processes, with no gaps in records, enhancing accountability.
- Steered comprehensive environmental services for healthcare facility with 840 beds, ensuring operational excellence across housekeeping and linen departments.
- Delivered oversight to recruitment, training, and supervision of 125 SEIU housekeeping full-time employees, maintaining high standards of cleanliness and sanitation.

UCSD Health | San Diego, CA
Assistant Director of Environmental Services

2017 — 2019

Administered operating budgets, optimizing supply chain and equipment utilization to reduce waste and control costs. Ensured adherence to health and safety protocols, including OSHA and other regulatory standards, contributing to secure work environment. Conducted thorough inspections and evaluations campus-wide, identifying areas for improvement and implementing necessary changes. Supported cross-departmental communication through regular staff meetings, aligning housekeeping functions with broader organizational goals.

- Enabled smooth discharge room cleaning processes in collaboration with project managers, increasing efficiency.
- Achieved improvements in patient and customer satisfaction through diligent follow-up and quality service delivery.
- Enhanced staff performance and service quality by introducing innovative environmental services programs.
- Played pivotal role in maintaining safe and healthy work environment, consistently meeting industry regulatory compliance.
- Fostered a culture of continuous improvement, leading to the successful management of a large-scale unionized workforce.
- Governed operations for environmental services and linen management across 340-bed hospital, ensuring sanitary conditions and enhancing facility appeal.
- Piloted performance of 132 unionized housekeeping staff, effectively allocating resources and coordinating activities to maintain high standards of cleanliness.

Loma Linda University Medical Center And Children's Hospital | Loma Linda, CA
Director of Environmental Services

2011 — 2016

Set and enforced rigorous performance targets to enhance quality metrics and drive organizational success. Analyzed and addressed customer needs, ensuring high patient satisfaction and top-quality service delivery. Developed and executed strategies to optimize staffing during peak periods, effectively managing budgets and resource allocation to boost productivity and profitability. Established team priorities, maintained rigorous schedules, and carried out performance monitoring to uphold standards of excellence in environmental care and maintenance.

- Spearheaded environmental services for multi-facility healthcare institution, overseeing 245 housekeeping staff across various hospital departments.
- Pioneered first Environmental Services Skills Fair at academic simulation center, enhancing staff competency and engagement.
- Streamlined operations by proactively identifying and resolving customer concerns, forging culture of high service standards.
- Integrated successful corrective actions to address problems, resulting in improved customer relations and service quality.
- Optimized employee scheduling and monitored call-outs to improve staffing efficiency during high-demand periods.
- Exercised industry expertise and analytical skills to maintain positive customer relations and implement effective solutions.

Additional Experience

Operations Manager – Environmental Services | Kaiser Permanente, Los Angeles Medical Center

Manager of Environmental Services | San Antonio Regional Hospital, Upland, CA

Facilities and Support Services Management | Pomona Valley Hospital And Medical Center

- o Facilities Manager | Supervisor (*Transportation Linen and Fleet Services*) / Materials Management
| Housekeeper

Education & Qualifications

University of Phoenix, Phoenix, AZ

Mount San Antonio College

Citrus College