

City of Rialto

*Council Chambers
150 S. Palm Ave.
Rialto, CA 92376*



Regular Meeting - Final

Tuesday, August 19, 2025

REGULAR MEETING - 6:00 P.M.

Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376

Utilities Commission

*Chairperson Barbara Rickman
Commissioner Kevin C. Kobbe
Commissioner James M. Shields*

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Public Works Department at (909) 820-2602. Notification 48-hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting [28 CFR 35.102-35.104 ADA Title II].

Members of the public are given an opportunity to speak on any listed agenda items. Please notify the Utilities Division if you wish to do so. All agendas are posted in the City Hall Administration Building (150 South Palm Avenue, Rialto, CA 92376) at least 72-hours in advance of the meeting. Copies of the staff reports relating to each item on the agenda are on file in the Utilities Division. Please call (909) 421-4907 to inquire about any items described on the agenda.

Based upon the open meeting laws (the Brown Act), additional items may be added to the agenda and acted upon by the Utilities Commission only if it is considered to be a "subsequent need" or "emergency item" and is added by a two-thirds vote. Matters raised under Oral Communications may not be acted upon at that meeting other than as provided above.

CALL TO ORDER

ROLL CALL

Chairperson Barbara Rickman, Commissioner Kevin C. Kobbe, Commissioner James M. Shields

PLEDGE OF ALLEGIANCE

MOMENT OF SILENCE/INVOCATION

APPROVAL OF MINUTES

[UC-25-0515](#) Minutes to the Regular Meeting of July 15, 2025

Attachments: [Minutes to the Utilities Commission meeting of July 15 2025](#)

ORAL COMMUNICATIONS

NEW BUSINESS

[UC-25-0556](#) Monthly Activity Report for City of Rialto Waste Management Services

[UC-25-0565](#) Extraterritorial Wastewater Service Agreement with Maria Flores, Fernando Flores, and Leticia Flores, as Joint Tenants, for the Single-Family Residence located at 9330 S. Linden Avenue, Bloomington, CA, Assessor's Parcel Number 0249-151-39-0000.

Attachments: [9330 S. Linden Ave_PARCEL MAP](#)
[9330 S. Linden Ave_PROPERTY AND ARIAL SITE MAP](#)

[UC-25-0558](#) Veolia's Monthly Operations Report - August 2025 (Reporting period June 2025).

Attachments: [RWS/Veolia Monthly Operations Report Reporting Period June 2025 AUGUST REP](#)

OLD BUSINESS

[UC-25-0561](#) Previous Discussion Update

[UC-25-0560](#) To Do List

UTILITIES DIRECTOR'S UPDATES

[UC-25-0562](#) Utilities Director Update

Updates:

- 1) The following items were approved by the City Council on August 12, 2025:
 - a. City Council approved FWCA for the Biosolids project at the Wastewater Treatment Plant for \$35.6 million.
 - b. City Council approved Amendment 4 to the PSA with Soto Resources for preparing and submitting a grant application with CalOES for \$60,000 to fund generators for Water and Wastewater infrastructure sites.
- 2) Appointment of the City of Rialto Commissioners has been postponed to the next City Council meeting.
- 3) EVENT FLYER: **2025 WATERWISE HOA SUMMIT** hosted by the Inland Empire Utilities Agency (IEUA) and San Bernardino Valley Municipal Water District (SBVMWD).

Attachments: [Event Flyer_2025 HOA Summit](#)

COMMISSIONER REPORTS

ADJOURNMENT



City of Rialto

Legislation Text

File #: UC-25-0515, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes to the Regular Meeting of July 15, 2025



CITY OF RIALTO
REGULAR MEETING OF THE UTILITIES COMMISSION
July 15, 2025 - 6:00 P.M.
MINUTES

The Regular meeting of the Utilities Commission of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Tuesday, July 15, 2025.

o0o

This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

o0o

CALL TO ORDER

Chair Barbara Rickman called the meeting to order at 6:00 p.m.

o0o

ROLL CALL

The roll call was taken by Nicole Hemmans, Senior Administrative Analyst.

Present:

Chair Barbara Rickman
Commissioner James M. Shields
Commissioner Kevin C. Kobbe

Absent:

None.

City staff present:

John Rossi, Interim Utilities Director
Mike Orona, Deputy Director of Maintenance & Facilities
Amy Crow, Administrative Analyst
Nicole Hemmans, Senior Administrative Analyst

Also present:

Richard Niño, Representative with Burrtec Waste Management
Nancy Jackson, Customer Service Supervisor – RWS/Veolia
Andrew Coleman, Field Operations Supervisor – RWS/Veolia
Brandon Stallings, CIP Project Engineer – RWS/Veolia
Ken Aplon, Wastewater Operations/Collections Manager – RWS/Veolia

o0o

PLEDGE OF ALLEGIANCE

Chair Barbara Rickman led the Pledge of Allegiance.

o0o

**MOMENT OF SILENCE/
INVOCATION**

Nicole Hemmans led the invocation.

o0o

APPROVAL OF MINUTES

Regular Meeting of May 20, 2025

Chair Rickman asked if there were any comments pertaining to the minutes of the regular meeting of May 20, 2025.

- ◆ Nicole Hemmans noted the following corrections to the meeting minutes:
 - The date was corrected in the introductory to read May 20, 2025.
 - The Roll Call was updated to include Michael Heftman with Burrtec Waste Management.

Action

- ◆ Commissioner Kobbe made a motion to approve.
- ◆ Commissioner Shields seconded.
- ◆ All in favor.
- ◆ Motion passed.

o0o

ORAL COMMUNICATIONS

Chair Rickman asked if there was oral communication from the audience of items not on the agenda.

- ◆ None.

o0o

NEW BUSINESS ITEMS

UC-25-0459

Steet Sweeping regulations

At the request of Chair Rickman, this item has been placed on the agenda to discuss current street sweeping issues and answer any questions the Commissioners may have.

Questions & Comments

- ◆ Chair Rickman started the discussion by noting that inoperable vehicles parked on the street during street sweeping hours prevent cleaning, and asked if more can be done to stop this.
- ◆ Burrtec representative, Richard Niño, responded that the enforcement mechanism for not parking vehicles on street sweeping day requires specific signage and compliance requirements. Posting signage is the best enforcement mechanism to mitigate parked vehicles so that the street sweeper can fully clean the streets. The cost of a signage program for a city that is ¼ the size of Rialto is in the six-figure price range.

Mr. Niño advised that Burrtec can launch an initiative to make the City aware

of inoperable vehicles or other objects, such as basketball courts, that are not moved during street sweeping hours. He suggested Burrtec can provide a report for City Staff to send with code enforcement.

- ◆ Chair Rickman asked Mr. Niño if Burrtec can provide this service without an expense to the City?
 - Mr. Niño confirmed Burrtec can provide this report without additional cost to the City.
- ◆ Commissioner Kobbe asked if residents should report to code enforcement inoperable vehicles that remain on streets during street sweeping day
 - Mr. Niño confirmed that residents are encouraged to report to code enforcement. He also advised that he will reinforce the opportunity for residents to report in the next newsletter Burrtec sends out.
- ◆ Ms. Crow shared that a signage program was proposed some time ago; however, it was not something the City wanted to move forward with at that time.
- ◆ Ms. Crow distributed a schedule and map of the street sweeping days in the City of Rialto.
- ◆ Deputy Director of Maintenance & Facilities, Mike Arona, suggested that he will request that the MyRialto App be updated to include an icon for people to anonymously report abandoned vehicles, enabling City staff to follow proper channels of reporting to address the situation.

o0o

UC-25-0471

Hazardous Communication Pole Lines and Their Relation to the City's Tree Trimming Program.

At the Request of Chair Rickman, this item has been placed on the agenda to discuss hazardous communication pole lines and their relation to the City's tree trimming program.

Questions & Comments

- ◆ Mr. Arona provided a brief description of the City's Tree Maintenance process.
- ◆ Commissioner Kobbe requested a breakdown of how the tree maintenance schedule works.
 - Mr. Arona shared a document with the Commissioners showing the breakdown of the 24,000 trees that the City maintains.
- ◆ Chair Rickman requested the contact information for reporting down pole lines to Edison.

- ◆ Mr. Arona provided the Commissioners with Edison's contact information: Edison Customer Service: 800-655-4555.
- ◆ Commissioner Shields confirmed that he received a notice in the mail from Edison providing information on how to have your trees trimmed.

o0o

UC-25-0472

Monthly activity report for City of Rialto Waste Management Services. (RECEIVE AND FILE)

Amy Crow went over the Monthly Waste Management Report for the month of July 2025. (June 2025 Reporting Period).

Questions & Comments

- ◆ Commissioner Kobbe advised that he missed it and asked if it was busy?
 - Ms. Crow reported that it was a constant flow of vehicles for shredding; It was busy as usual.

o0o

UC-25-0460

Public Health Goals Presentation (ACTION) and 2024 Consumer Confidence Report. (RECEIVE AND FILE).

Request Utilities Commission recommend that the City Council/Rialto Utility Authority Board to: (1) Conduct a Public Hearing to Solicit Public Comments from Interested Citizens; (2) Approve the Report on Water Quality Relative to 2025 Public Health Goals Report for 2022, 2023, 2024; and (3) Receive and File the 2024 Consumer Confidence Report.
POWERPOINT (ACTION)

PowerPoint presentation provided by Stephanie Valencia with RWS/Veolia.

Questions & Comments

- ◆ Commissioner Kobbe asked what PPQ?
 - Ms. Valencia confirmed it stands for parts per quadrillion.
- ◆ Commissioner Kobbe asked if the best detection level of Hexavalent is 0.02.
 - John Rossi confirmed that is true.

Action

- ◆ Commissioner Kobbe made a motion to approve.
- ◆ Commissioner Shields seconded.
- ◆ All in favor.
- ◆ Motion passed.

o0o

John Rossi provided an update on the Biosolids project at the Wastewater Treatment Plant.

UC-25-0467

Update on the Rialto Wastewater Treatment Plant Biosolids Handling Project.

Questions & Comments

- ◆ None

o0o

UC-25-345

Veolia's Operations and Maintenance Monthly Report (RECEIVE AND FILE)

Receive and file the Monthly Operations Report from Veolia for the months of:

1. June 2025 (Reporting period May 2025)
2. July 2025 (Reporting period June 2025)

Customer Service update provided by Nancy Jackson:

Questions & Comments

- ◆ Chair Rickman inquired if the \$64,000 revenue collected in Utility User Tax (UUT) was for overdue payments from February 2025?
 - Nancy Jackson will confirm and provide an update at the next Utilities Commission meeting.
- ◆ Chair Rickman requested the annual amount of Development Impact Fees (DIF) collected for the past 3 years.
 - Nicole Hemmans advised that she will provide this information at the next Utilities Commission meeting.
- ◆ Chair Rickman inquired if water services for the Lennar development at El Rancho Verde are provided by West Valley Water District (WVWD) and asked what the increase in customer accounts for sewer from that development is?
 - Nancy Jackson confirmed that water services are provided by WVWD and advised that she will provide an update on the increase in customer accounts at the next Utilities Commission meeting.

Water update provided by Stephanie Valencia:

Questions & Comments

- ◆ None

Wastewater update provided by Ken Aplon:
Questions & Comments

- ◆ None

CIP update provided by Brandon Stalling:
Questions & Comments

- ◆ None.

o0o

OLD BUSINESS

UC-25-0463

Previous Discussion

There were no items for discussion.

.

o0o

UC-25-0464

To-Do List

No agenda items were posted for future discussion.

o0o

**UTILITIES DIRECTOR
UPDATES**

UC-25-0466

Utilities Director Update

Interim Utilities Director John Rossi provided an update to the commissioners on the following items:

Utilities Director Update:

- 1) John Rossi provided an update on the Rate Study Consultant.

- 2) Mr. Rossi advised that his last day as Interim Utilities Director will be on 7/23/25.

Questions & Comments:

- ◆ None.

o0o

COMMISSIONER REPORTS

Questions & Comments:

- ◆ None.

o0o

ADJOURNMENT

Action

- ◆ Commissioner Shields made a motion to adjourn.
- ◆ Commissioner Kobbe seconded.
- ◆ All in favor.
- ◆ Motion carried.

- ◆ Meeting adjourned at 7:09 p.m.



City of Rialto

Legislation Text

File #: UC-25-0556, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services

BACKGROUND:

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Utilities Commission. The responsibilities assigned to the Commission include acting “as an advisor to the City Council and City Administration regarding solid waste policies, recycling, source reduction, and other related state mandates.” This report provides general information to the Commission on the activities and events for the Maintenance and Facilities Department’s Waste Management Division.

ANALYSIS/DISCUSSION:

Items relating to the City’s Solid Waste Management services and of interest to the Commission are as follows:

- **Hazardous Household Waste** - During the month of July:
 - 310 residents served,
 - 445 gallons of used motor oil,
 - 11 pallets of paint,
 - 17 drums of miscellaneous poisons and other toxic liquids,
 - 6 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs

During the month of August, the Household Hazardous Waste site was open on the 8th and 9th and will be open again on the 22nd and 23rd from 8 am until 12 noon.

- **Community Clean-up Day** - July 12, 2025

Collection Data:

Used Tire Collection = 260 tires

Electronic Waste Drop-off = 9,119 lbs.

Personal Document Shredding = 7,220 lbs.

Salvation Army Donation Drop-off = 1 full truck

Trash = 51.51 tons

Green Waste = 4.45 tons

Metals = 4.19 tons

Inerts = 8.42 tons

- **Burrtec Waste Tonnage Report** - Available tonnage reports will be distributed at the meeting.

RECOMMENDATION:

Staff recommends the Utilities Commission receive this report for the month of August, 2025.



City of Rialto

Legislation Text

File #: UC-25-0565, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Extraterritorial Wastewater Service Agreement with Maria Flores, Fernando Flores, and Leticia Flores, as Joint Tenants, for the Single-Family Residence located at 9330 S. Linden Avenue, Bloomington, CA, Assessor's Parcel Number 0249-151-39-0000.

RECOMMENDATION

Staff requests that the Utility Commission recommend the City Council adopt a Resolution and Rialto Utility Authority Resolution, approving an Extraterritorial Wastewater Service Agreement with Maria Flores, Fernando Flores, and Leticia Flores, as Joint Tenants, for the property located at 9330 S. Linden Avenue, Bloomington, CA, Assessor's Parcel Number 0249-151-39-0000.

BACKGROUND

Maria Flores, Fernando Flores, and Leticia Flores have an existing residential property at 9330 S. Linden Avenue, Bloomington, CA. They have requested that they would like to connect their home to the sewer system. They have contracted with a contractor to do the work and are ready to proceed.

The City has adequate capacity both in the collection system and the treatment plant to service this parcel.

It should be noted that an Extraterritorial Service Agreement (ETA) is required to be approved by the City Council and the Local Area Formation Commission prior to the project being completed. The ETA describes the duties and responsibilities of the City of Rialto, and the property owner. There are no costs to the City to construct this project.

FINANCIAL IMPACT

To connect to the City's Wastewater system, the owner will be required to make a one-time Development Impact Fee payment at the Extraterritorial Rate of 1.3 times the standard rate. The required connection fees are determined by the planned use of the facility and are estimated at **\$3,930.78** for both Wastewater Collection and Treatment fees.

The calculations are shown in Table 1 below:

Table 1

Description	Unit Measure	Unit	Rate	Extraterritorial Rate	Total
Sewage Treatment - Residential Single Family	EA	1.00	\$899.76	1.3	\$1,169.69
Sewage Collection - Residential Single Family	EA	1.00	\$2,123.92	1.3	\$2,761.10
Total					\$3,930.78

Operating Budget Impact

Rialto Water Services will bill the property owner for service at the subject property at 1.3 times the standard applicable sewer rate, and the Rialto Utility Authority will absorb the operating costs to serve the property, within the Concession Agreement.

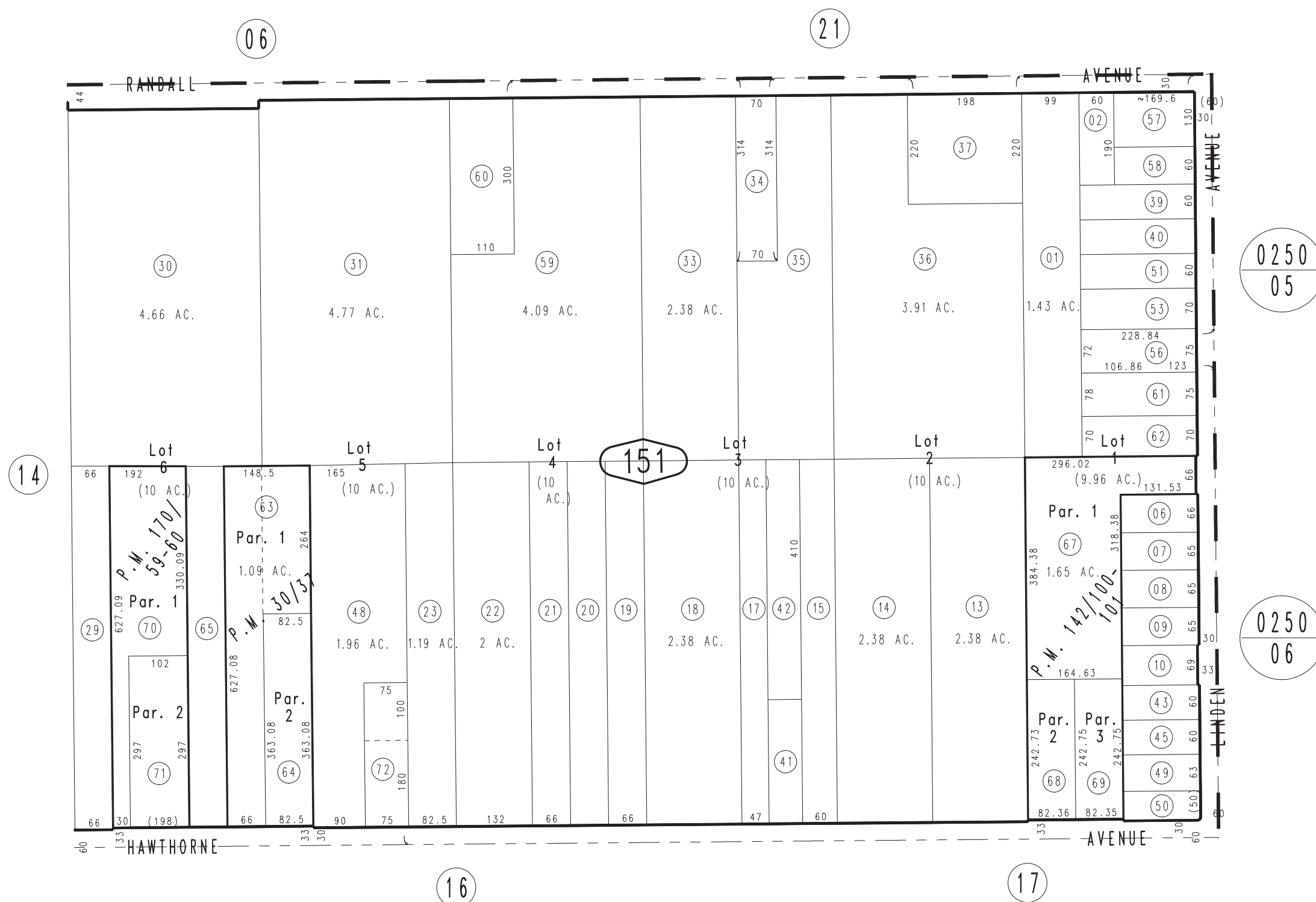
THIS MAP IS FOR THE PURPOSE
OF AD VALOREM TAXATION ONLY.



Ptn. Marygold Acres No. 2
M.B. 19/49

Colton Joint Unified
Tax Rate Area
64026

0249-15


$$1'' = 200$$

February 2004

Parcel Map No. 13710, P.M. 170/59-60
Parcel Map No. 10140, P.M. 142/100-101
Parcel Map No. 3129, P.M. 30/37

Ptn. S.W.1/4, Sec. 16
T.1S., R.5W.

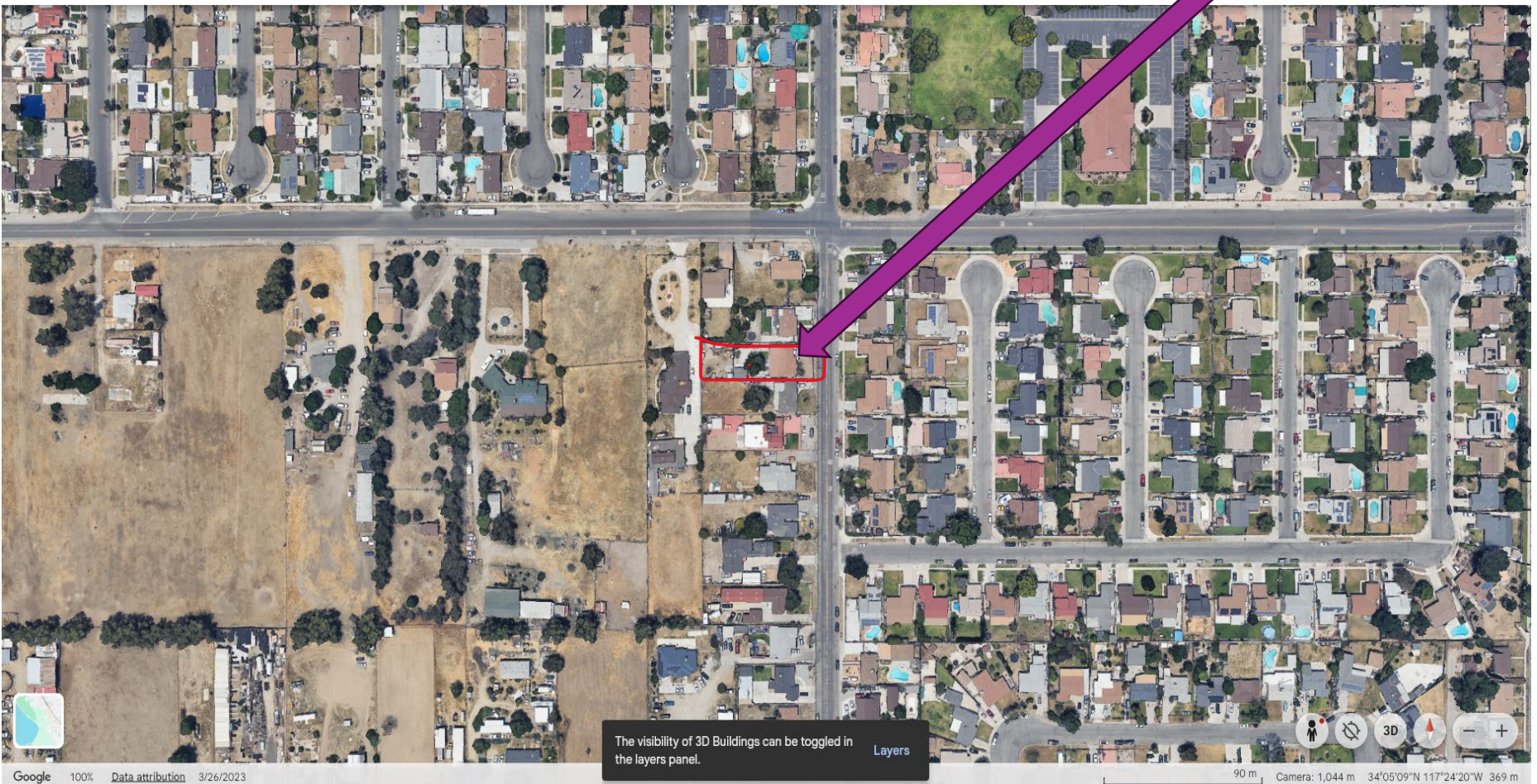
Assessor's Map
Book 0249 Page 15
San Bernardino County

REVISED
10/14/08 KA

Property and Arial Site Map of 9330 S. Linden Ave., Bloomington, CA



Subject Property





City of Rialto

Legislation Text

File #: UC-25-0558, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Veolia's Monthly Operations Report - August 2025 (Reporting period June 2025).

RECOMMENDATION

Staff recommends that the Utilities Commission receive and file this report for August 2025.

Utility Commission Report

August 2025

Reporting period June 2025



RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATIONS REPORT

Reporting Period:

June 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



Table of Contents

I. CUSTOMER SERVICE SUMMARY.....	3
II. CALL CENTER PERFORMANCE.....	3
III. AUTOMATED SERVICES.....	3
IV. CONSUMPTION & BILLING.....	4
A. Consumption.....	4
B. Billing.....	4
V. REVENUE & AGING.....	5
A. Revenue	5
B. Aging	6
C. Bad Debt.....	6
VI. SERVICE ORDERS	7
VII. OTHER ACTIVITIES	7
VIII. REVENUE REPORT	7
A. Revenue Summary.....	7
B. Non Rate Revenue - Extraterritorial Customers.....	7
C. Non-Rate Revenue – Other	8
D. Development Impact Fees.....	8
E. Rialto Basin Water Rights and Leasing	8
F. Payment Collection Method – Fiscal Year to Date.....	11
G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison.....	11
H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison	11
I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date.....	12
J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison	12
K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging	13

I. CUSTOMER SERVICE SUMMARY

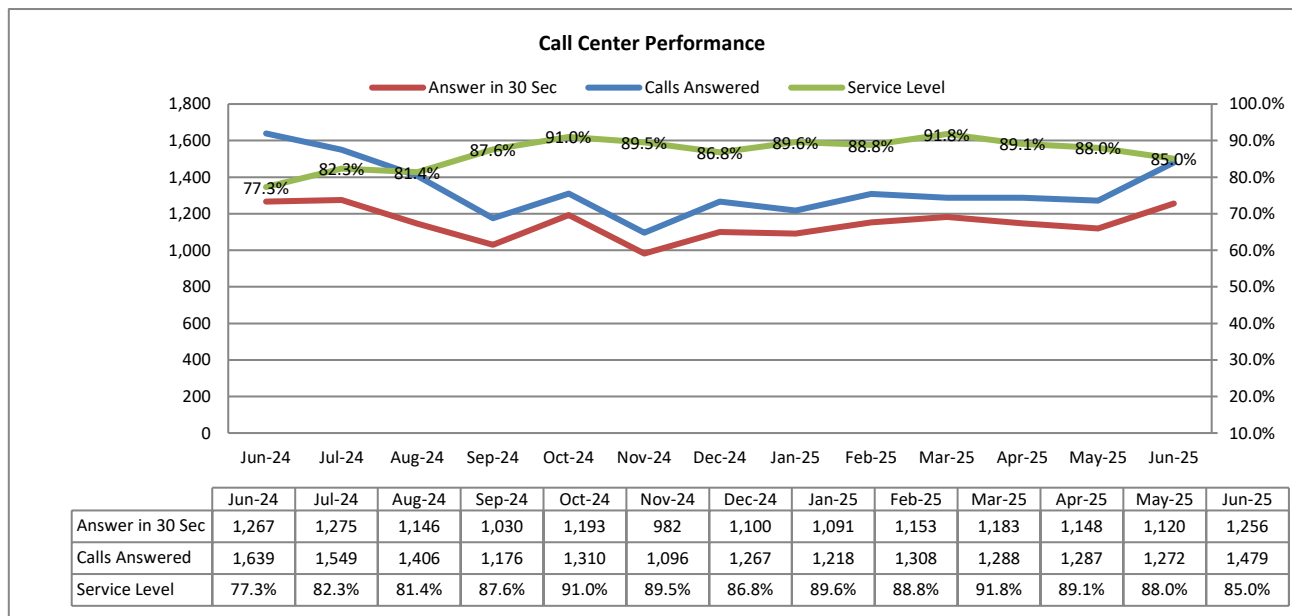
During this reporting month, the Customer Service team provided call service level of 85%. Out of 1,479 inbound calls answered 1,256 answered within the first 30 seconds.

Water consumption has decreased by 9.8% when compared against previous month. When compared against last year, consumption has decreased by 15.4%. This increased value is due to one no-bill week in the beginning of the June. (~25%)

Sewer revenue has decreased by less than 1% compared to the prior month and increased by 5.5% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 85% with 1,256 out of 1,479 being answered within the first 30 seconds. Overall average wait time was thirty-three (33) seconds.



III. AUTOMATED SERVICES

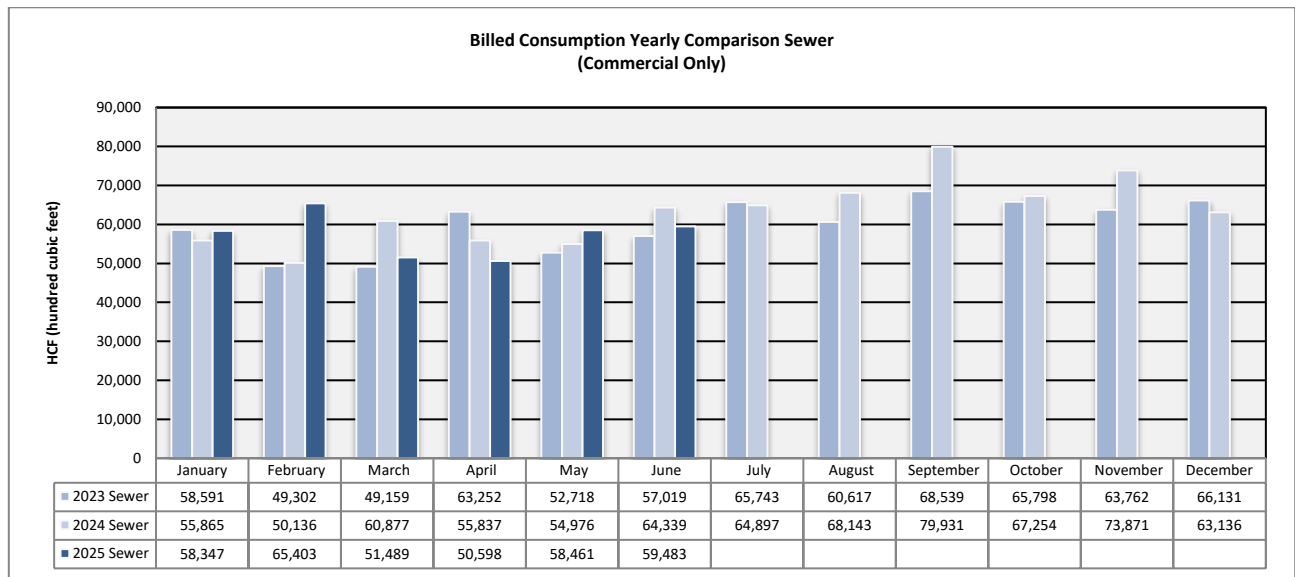
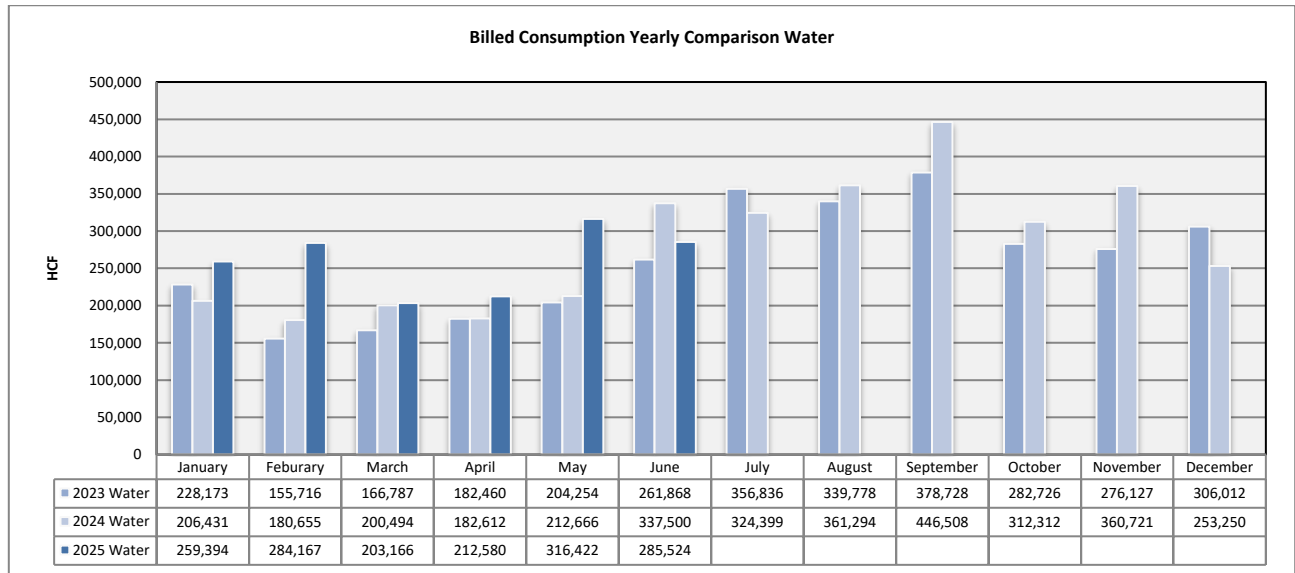
About 12,586 or 55.2% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.2% have chosen the e-bill option. This e-bill participation is 6.8% increase from June of the prior year.

	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25
Number of Bills	22,372	22,410	22,425	22,470	22,541	22,571	22,575	22,587	22,604	22,657	22,694	22,705	22,770
Number of Bill Adjustments (during billing)	10	11	9	5	11	9	29	17	10	29	25	15	18
Automated Over the Phone Payments	2,058	2,250	2,310	2,050	2,483	2,092	2,436	2,509	2,040	2,509	2,454	2,276	2,578
Online Payment	7,457	9,828	9,302	7,538	9,302	7,804	10,320	9,747	7,676	9,912	9,798	8,434	9,800
E-bill Participants	5,683	5,731	5,770	5,814	5,855	5,922	5,959	5,997	6,031	6,069	5,969	6,000	6,074
Auto Pay Participants (New Portal)	4,165	4,221	4,273	4,278	4,305	4,343	4,367	4,420	4,467	4,536	4,554	4,630	4,696
PayNearMe	88	114	118	92	95	93	95	108	73	99	97	88	88

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has decreased by 9.8% when compared against previous month. When compared against last year, consumption has decreased by 15.4%.



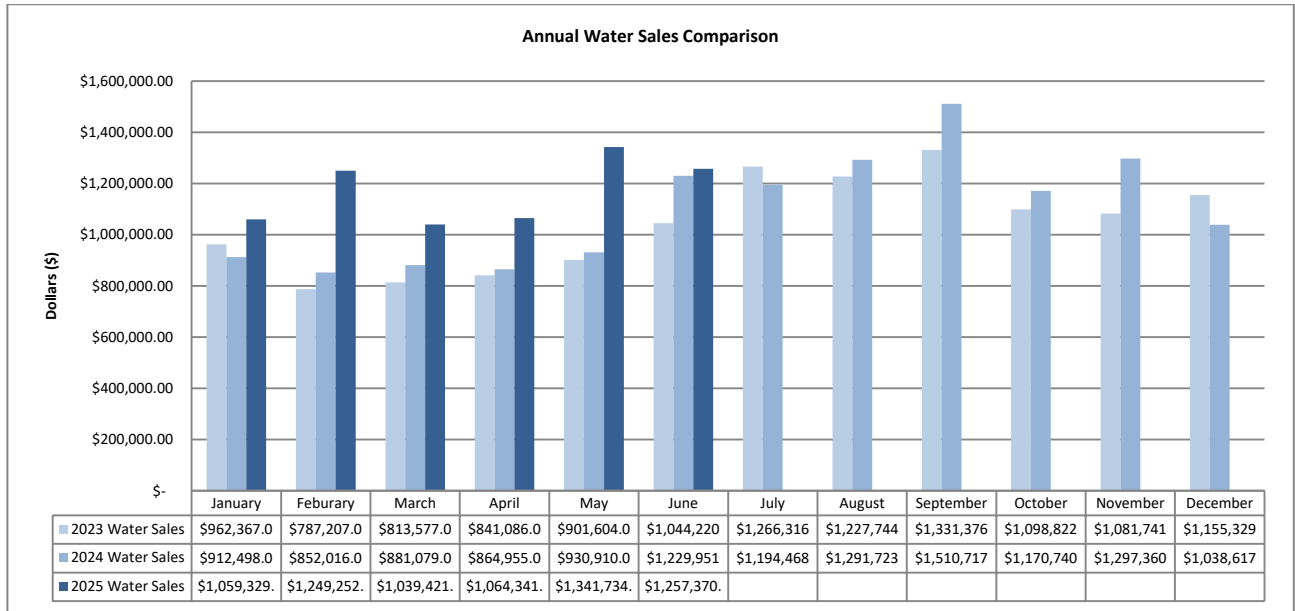
B. Billing

A total of 22,770 bills were mailed or sent out electronically in June. Billing accuracy was 99.9% with eighteen (18) requiring adjustments after bill generation.

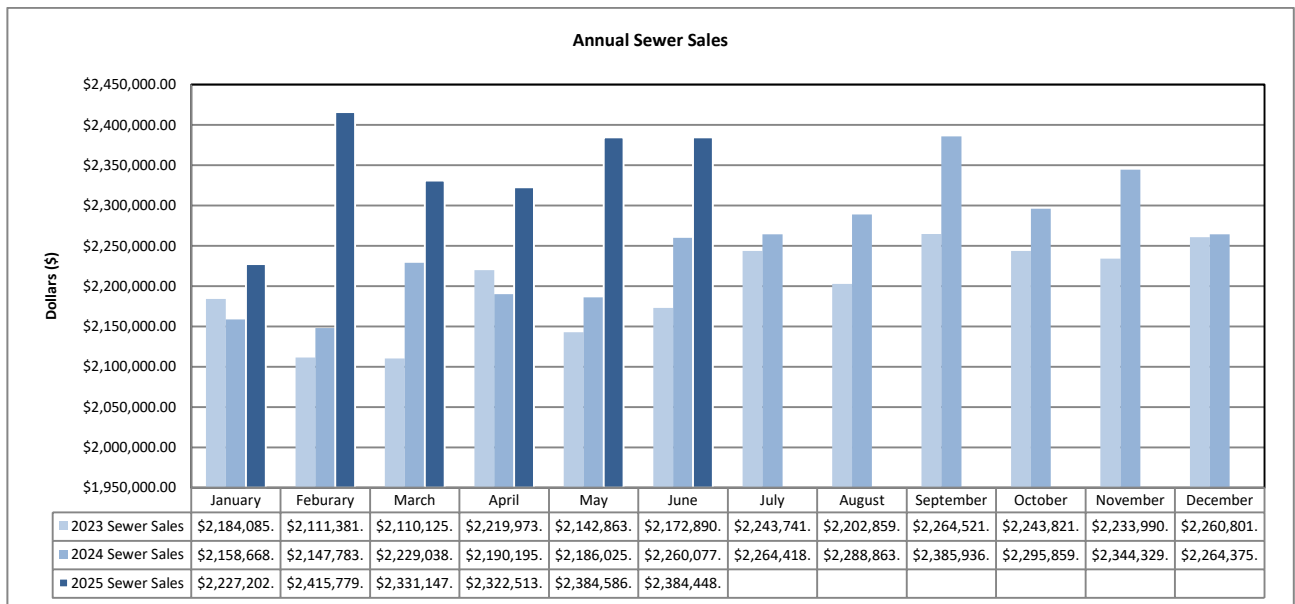
V. REVENUE & AGING

A. Revenue

Water revenue has decreased 6.3% when compared against the prior month and increased 2.2% when compared against previous year. Sewer revenue has decreased by less than 1% compared to the prior month and increased by 5.5% from last year. Increase of revenue in 2025 versus 2024 is due to rate modifications in January.

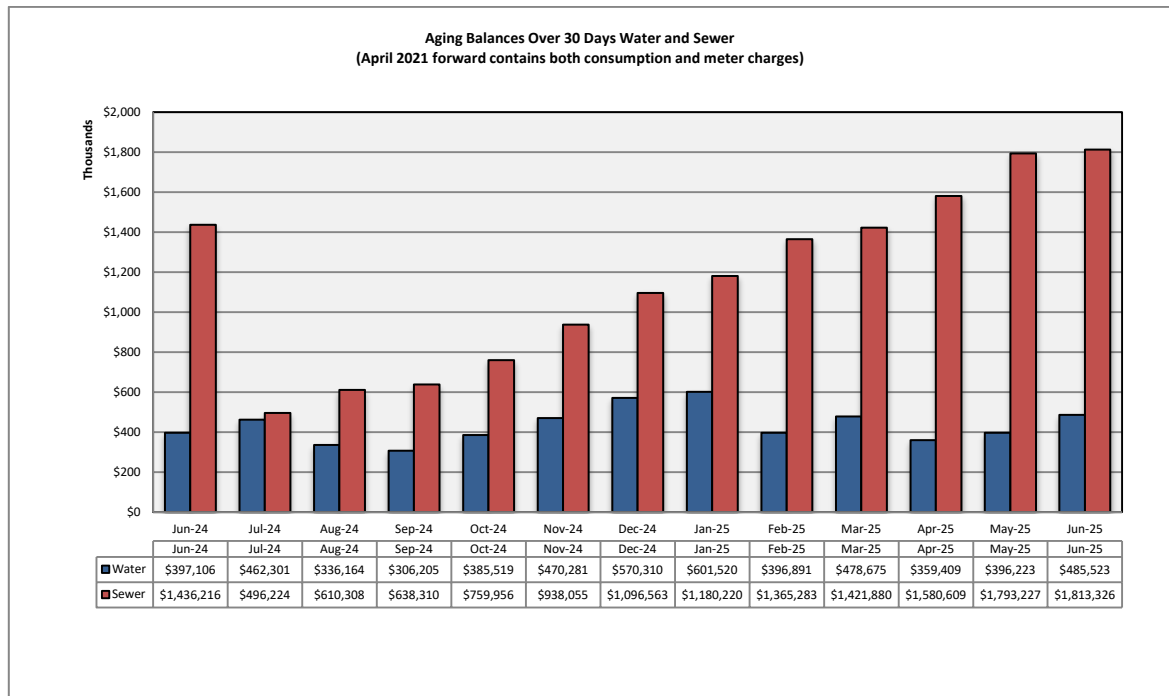
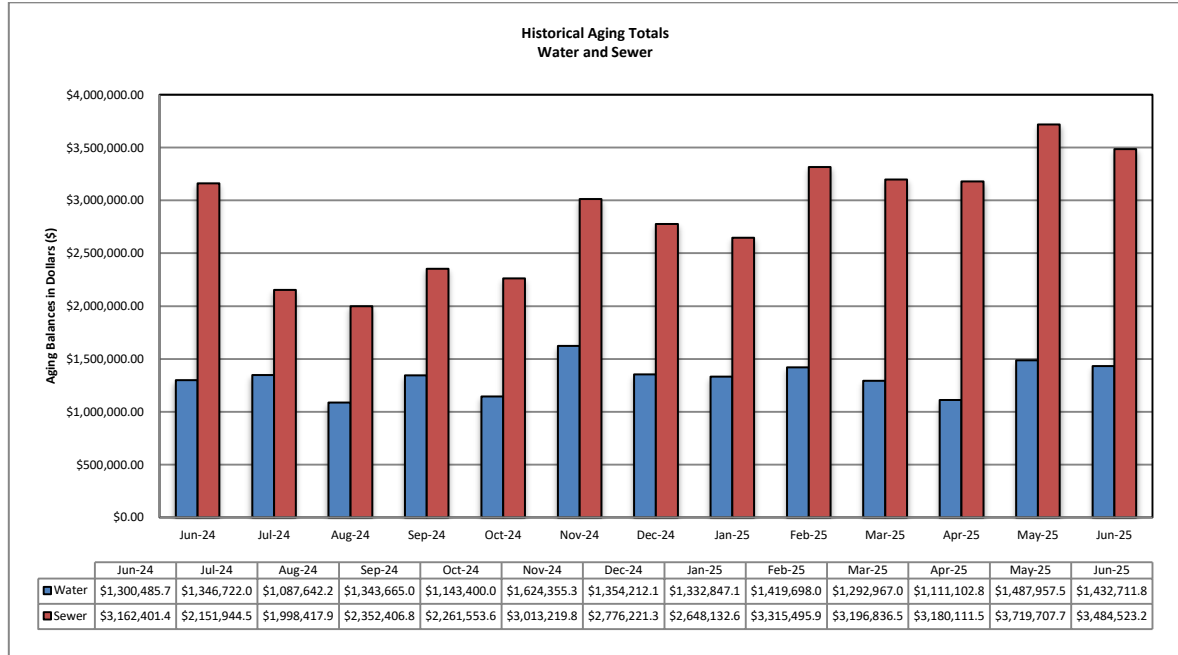


(Please consider the scale of the graph as doubled height does not mean double the amount)



B. Aging

The total aging balance has decreased by 5.6%, *see first table below*. For balances >30-days only, water has increased 22.5% and wastewater has increased by 1.1%.



C. Bad Debt

Thirty-one (31) accounts were sent to collections for a total amount of \$11,427.40. These bad debts arise from customers moving out or selling the property and not closing the account with final payments.

VI. SERVICE ORDERS

325 service orders were initiated by the customer service team during the reporting month. Of this total, 79 service orders or 24.3% were due to occupant changes.

185 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

2,004 notices of potential tax roll were sent out during the month of June. We have received many additional calls related to tax roll letters. Total number of accounts and associated amount will be captured during the first week of July. We are expecting to tax roll about 80% of the accounts that were notified.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in June 2025 is \$4,150,000 whereas Non-Rate Revenue is \$279,000; Utility Revenue is \$3,806,000 and Tax / Ambulance Revenue at \$65,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in June 2025 and June 2024 are \$60,000 and \$199,000 respectively. The large variance in collection of UUT charges is due to the City exempting UUT charges to the Residential customers beginning January 2025 through December 2025. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in June 2025 and \$5,000 in June 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on June 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in June of 2025.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charge.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	JUNE 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank.	20	\$ 142,006	3%
Remote Deposits	Scanned batches of checks payments made at the customer service counter	20	463,713	11%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	20	329,643	8%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	14,543	2,220,158	52%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox	20	1,139,567	26%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, Walmart or Family Dollar stores.	99	12,969	0%
Total Revenue per Bank			\$ 4,308,056	100.00%
Recon to RUA Recap:				
Adj detailed in RUA			(157,956)	
Prior mo. Correction				
RUA increase in Cash			\$ 4,150,100	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

F. Payment Collection Method – Fiscal Year to Date

	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	June 2025	Total	%
Carrier Deposits	\$ 122,310	\$ 116,600	\$ 111,287	\$ 121,951	\$ 89,627	\$ 122,268	\$ 120,688	\$ 117,076	\$ 137,735	\$ 134,742	\$ 123,958	\$ 142,006	\$ 1,460,248	3.08%
Remote Deposits	227,143	953,011	373,642	394,629	613,264	685,915	291,981	1,113,745	471,688	802,083	664,958	463,713	\$ 7,055,772	14.87%
EBOX	334,259	346,067	289,347	349,088	288,522	322,671	332,865	252,149	312,881	316,850	284,338	329,643	\$ 3,758,680	7.92%
Paymentus, IVR, Credit Cards	1,827,817	1,855,221	1,688,345	2,034,573	1,499,559	2,049,055	2,011,139	1,553,121	2,179,266	1,939,784	1,725,899	2,220,158	\$ 22,583,937	47.60%
Lockbox Deposits	1,169,619	1,273,243	1,089,604	1,285,860	903,561	1,175,827	1,098,091	706,631	1,025,831	821,238	749,957	1,139,567	\$ 12,439,029	26.22%
Pay Near Me	14,561	14,530	10,989	11,968	10,491	12,923	12,774	7,957	12,063	11,624	11,011	12,969	\$ 143,861	0.30%
Total Revenue to Bank	\$ 3,695,709	\$ 4,558,672	\$ 3,563,214	\$ 4,198,069	\$ 3,405,024	\$ 4,368,659	\$ 3,867,538	\$ 3,750,679	\$ 4,139,464	\$ 4,026,321	\$ 3,560,122	\$ 4,308,056	\$ 47,441,527	100.00%
NSF	(7,962)	(4,946)	(8,970)	(8,951)	(21,124)	(20,764)	(9,479)	(10,322)	(8,496)	(9,457)	(10,260)	(10,989)	\$ (131,720)	
Net deposits	\$ 3,687,747	\$ 4,553,726	\$ 3,554,244	\$ 4,189,118	\$ 3,383,900	\$ 4,347,895	\$ 3,858,059	\$ 3,740,357	\$ 4,130,968	\$ 4,016,864	\$ 3,549,862	\$ 4,297,067	\$ 47,309,807	

G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	June 2025	June 2024	Variance
UUT Water	\$ 22,145	\$ 59,538	\$ (37,393)
UUT Sewer	37,806	139,831	(102,025)
Ambulance	5,436	4,617	819
Total	\$ 65,387	\$ 203,987	\$ (138,600)

H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	June 2025	June 2024	Variance
Non-Rate / Extra Territorial Revenue	\$ 278,640	\$ 303,414	\$ (24,773)
Utility Revenue	\$ 3,806,072	\$ 2,621,277	1,184,795
Total	\$ 4,084,713	\$ 2,924,691	\$ 1,160,022

I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	May 2025	June 2025	Total
Non-Rate Revenue													
Cell Tower Rent, Lease	5,647	19,985	21,506	66,161	55,391	9,235	12,824	29,957	55,985	66,904	19,985	61,074	424,653
Interest Income	19,290	9,559	-	-	-	-	-	-	-	-	9,000	6,432	44,281
NRR-FOG	-	-	-	-	-	-	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	332,624	-	-	-	-	-	-	-	332,624
Extra Terr- Sewage	31,463	252,123	161,340	185,039	136,360	128,586	145,544	225,208	159,667	346,473	-	204,367	1,976,170
Abatement of Expenses	-	-	-	-	-	-	-	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	1,419	710	2,129	5,171	-	-	4,924	492	36,930	10,601	26,256	-	88,633
Misc Fees - New Occ., Same Day Svc	5,877	4,453	4,939	5,629	3,067	5,525	5,945	6,069	6,060	6,400	6,726	6,769	67,459
Miscellaneous Revenue - Sewer	-	-	-	-	-	-	-	-	-	-	-	-	-
NSF	-	342	-	152	35	-	30	-	-	-	-	-	559
Total Non-Rate Revenue	\$ 63,696	\$ 287,172	\$ 189,914	\$ 262,152	\$ 527,477	\$ 143,346	\$ 169,267	\$ 261,726	\$ 258,642	\$ 430,379	\$ 61,967	\$ 278,640	2,934,378
Utility Revenue													
Water Penalty	3,154	15,321	10,183	5,903	2,602	720	101	6,016	16,300	23,990	27,506	29,660	141,456
Sewer Penalty	5,200	33,061	18,283	7,639	3,313	1,435	700	11,411	33,426	40,185	43,522	59,088	257,263
Turf Removal, Hi-Eff Rebate	(1,000)	(100)	-	-	-	-	-	-	-	(1,000)	-	-	(2,100)
Water Deposits Billed	17,289	8,629	9,906	8,629	8,686	10,057	11,411	11,856	20,052	16,614	13,908	11,479	148,516
Hydrant Deposits	574	-	-	-	420	282	-	-	702	-	-	-	1,978
Sewer Deposits Paid	-	-	-	-	-	-	-	-	-	-	-	-	-
Sewer Deposits Billed	11,760	12,823	9,518	10,900	15,201	8,822	11,737	8,959	18,436	10,612	14,975	12,427	146,170
Water	1,171,886	1,540,256	1,194,449	1,386,681	884,906	1,229,369	1,086,436	1,126,085	1,161,792	1,223,012	976,785	1,237,149	14,218,806
Sewer	2,327,246	2,418,456	1,959,890	2,448,917	1,669,263	2,454,711	2,380,281	1,745,679	2,469,796	2,345,182	1,902,496	2,474,297	26,596,214
Unapplied Credits	(101,077)	(54,176)	(140,916)	(81,949)	(69,090)	(35,829)	(43,709)	(83,121)	(42,584)	(20,663)	(61,290)	(18,027)	(752,431)
Bad Debt Sewer	12,029	9,909	-	-	-	-	4,560	-	-	-	6,647	-	33,145
Bad Debt Water	-	-	-	-	-	-	-	-	-	-	-	-	-
Tax Roll Sewer	15,596	2,790	-	-	-	22,950	399,116	474,784	8,462	3,652	488,565	-	1,415,915
Collection Agency - Water	-	-	-	-	-	-	-	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-	-	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-	-	-	-	-	-	-	-
Total Utility Revenue	\$ 3,462,657	\$ 3,986,969	\$ 3,061,313	\$ 3,786,720	\$ 2,515,301	\$ 3,692,517	\$ 3,850,633	\$ 3,301,669	\$ 3,686,382	\$ 3,641,584	\$ 3,413,115	\$ 3,806,072	\$ 42,204,933
Total Non-Rate + Utility Rev.	3,526,353	4,274,141	3,251,227	4,048,872	3,042,778	3,835,863	4,019,900	3,563,395	3,945,024	4,071,963	3,475,082	4,084,713	45,139,311

J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per Incode	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
June 2025	4,150,100	11,594	2,787,013	1,351,493	4,150,100	157,956	4,308,056
June 2024	3,128,677	9,057	2,129,566	990,054	3,128,677	15,389	3,144,067

K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 6/30/2025	Current	31 to 60 days	61 to 90 days	>90 days
AT&T - Easton	\$ -	-			
Cedar House	9,251	9,251			
CITY OF FONTANA	133,713	133,713			
Colton Unified School District	-	-			
County of San Bernardino-CSA 70 BL	20,948		20,948		
Rialto BioEnergy Facilities	(37,500)	(48,250)			10,750
Sprint-Nextel	3,456				3,456
San Bernardino Co Waste System Div.	-	-			
SB Valley Mun Water District	-	-			
Vertical Bridge Holdco, LLC (CIG)	7,544	2,830			4,714
Grand Total	\$ 137,412	\$ 97,545	\$ 20,948	\$ -	\$ 18,920

AT&T makes annual payment of one cell tower rent and monthly dues on the other. The customer is current with its payments.

Social Science Service (Cedar House) balance reflects current service fees.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino has been contacted for past due balance.

Rialto Bioenergy Solutions RWS shows a credit balance due to payments made for July Rent in June.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices as well.

RIALTO WATER

MONTHLY OPERATIONS REPORT

Reporting Period:

June 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

Contents

I.	EXECUTIVE SUMMARY	3
A.	Water Production Totals	4
B.	Static Water Levels	6
II.	REGULATORY	7
A.	Regulatory Submittals	7
B.	Sample Site Location Results	8
C.	Violations	10
D.	Source Water Total Dissolved Solids (TDS)	10
III.	HEALTH AND SAFETY	10
A.	Monthly Safety Program Overview	10
IV.	CHEMICAL USE	10
V.	ELECTRICAL USE	11
VI.	WATER QUALITY COMPLAINTS	11
VII.	OPERATIONS UPDATE	11
A.	Operational Wells	12
B.	Valve Activity	12
C.	Hydrant Flushing	12
D.	Sanitary Survey	13
VIII.	ASSET MANAGEMENT	13
A.	Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues	13
B.	Major Equipment and/or Machinery Outages	13
IX.	RAINFALL TOTALS	14

RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 1039.92 acre-feet. 878.34 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 49.65 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 111.93 acre-feet came from the OPRTP.

JUNE 2025 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered Via BLF				
								Purchased			
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus ¹	OPRIP ²	TOTAL ³
6/1/25	3.08	11.51	6.98	0.00	6.00	0.00	10.40	6.84	4.80	4.41	43.62
6/2/25	0.00	8.14	5.17	0.00	5.78	0.00	4.35	1.35	6.45	3.59	30.48
6/3/25	0.00	8.71	7.09	0.00	6.33	0.00	4.86	3.11	3.95	3.55	32.74
6/4/25	0.00	8.70	7.25	0.00	0.00	0.00	4.86	3.11	4.84	3.79	27.69
6/5/25	0.00	7.60	7.16	0.00	0.00	0.00	10.45	3.97	5.07	3.78	27.58
6/6/25	0.00	13.12	7.12	0.00	5.65	0.00	11.42	1.97	1.15	3.91	32.92
6/7/25	0.00	10.93	5.69	0.00	4.07	0.00	11.36	0.00	9.83	3.71	34.23
6/8/25	0.00	8.39	7.19	0.00	8.49	0.00	6.14	4.15	5.99	4.79	39.00
6/9/25	0.00	5.61	5.56	0.00	6.19	0.00	3.52	0.78	5.85	2.55	26.54
6/10/25	4.80	2.52	6.59	0.00	6.72	0.00	9.77	4.61	5.23	3.61	34.08
6/11/25	5.21	0.11	6.73	0.00	6.61	0.00	9.04	6.96	5.03	3.76	34.41
6/12/25	4.48	1.80	5.56	0.00	6.41	0.00	8.64	3.63	4.80	3.83	30.51
6/13/25	4.73	2.06	6.4	0.00	6.61	0.00	7.55	0.16	4.75	3.33	28.04
6/14/25	3.81	0.00	7.25	0.00	6.64	0.00	9.65	0.32	5.85	3.15	27.02
6/15/25	7.90	0.00	7.12	0.00	6.6	0.00	10.59	9.57	5.35	5.57	42.11
6/16/25	5.58	0.58	5.39	0.00	6.21	0.00	7.78	5.00	6.24	2.74	31.74
6/17/25	4.82	3.98	8.49	0.00	6.54	0.00	8.62	5.05	5.92	3.67	38.47
6/18/25	5.21	4.87	5.51	0.00	3.31	0.00	8.31	4.73	6.13	3.51	33.27
6/19/25	5.85	10.77	7.39	0.00	5.05	0.00	9.62	3.47	4.27	4.50	41.30
6/20/25	3.99	10.30	6.13	0.00	5.90	0.00	9.48	0.99	6.57	3.21	37.09
6/21/25	5.39	8.42	6.2	0.00	6.45	0.00	4.06	0.00	4.87	3.42	34.75
6/22/25	6.04	0.06	6.91	0.00	6.70	0.00	9.91	8.52	5.60	4.79	38.62
6/23/25	5.42	0.00	5.39	0.00	6.39	0.00	6.73	6.08	6.06	2.76	32.10
6/24/25	4.64	1.64	7.02	0.00	7.33	0.00	9.81	5.99	5.90	3.70	36.22
6/25/25	5.65	2.85	5.3	0.00	5.52	0.00	8.78	4.11	5.51	4.14	33.08
6/26/25	4.61	3.11	6.36	0.00	6.64	0.00	8.15	3.72	5.58	3.11	33.13
6/27/25	5.42	0.00	7.37	0.00	7.82	0.00	9.03	0.00	6.75	3.79	31.15
6/28/25	5.45	0.00	5.49	0.00	5.73	0.00	9.71	0.00	4.57	4.31	25.55
6/29/25	5.45	5.96	5.74	0.00	6.04	0.00	9.71	2.11	6.13	4.31	35.74
6/30/25	4.77	5.31	7.17	0.00	7.24	0.00	7.00	1.76	6.50	2.64	35.39
TOTAL	112.30	147.05	194.72	0.00	174.97	0.00	249.30	102.06	196.89	111.93	1039.92
MIN	0.00	0.00	5.17	0.00	0.00	0.00	3.52	0.00	1.15	2.55	25.55
MAX	7.90	13.12	8.49	0.00	8.49	0.00	11.42	9.57	9.83	5.57	43.62
AVE	3.74	4.90	6.49	0.00	5.83	0.00	8.31	3.40	5.52	3.73	33.62

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

MAY 2025 DAILY BOOSTER TOTALS IN ACRE FEET								
DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
6/1/25	0.00	0.00	13.97	0.00	1.35	6.84	0.00	0.00
6/2/25	0.00	0.00	5.32	0.00	0.00	1.35	0.00	0.00
6/3/25	0.00	0.00	7.82	0.00	0.00	3.11	0.00	0.00
6/4/25	0.00	0.00	5.79	0.00	0.00	3.11	0.00	0.00
6/5/25	0.00	0.00	5.79	0.00	0.00	3.97	0.00	0.00
6/6/25	0.00	0.00	4.60	0.00	4.71	1.97	0.00	0.00
6/7/25	0.00	0.00	11.55	0.00	0.14	0.00	0.00	0.00
6/8/25	0.00	0.00	6.50	0.00	1.30	4.15	0.00	0.00
6/9/25	0.00	0.00	2.05	0.00	0.00	0.78	0.00	0.00
6/10/25	0.00	0.00	5.05	0.00	0.00	4.61	0.00	0.00
6/11/25	0.00	0.00	6.23	0.00	0.00	6.96	0.00	0.00
6/12/25	0.00	0.00	2.93	0.00	0.00	3.63	0.00	0.00
6/13/25	0.00	0.00	1.65	0.00	0.00	0.16	0.00	0.00
6/14/25	0.00	0.00	0.18	0.00	0.00	0.32	0.00	0.00
6/15/25	0.00	0.00	8.38	0.00	7.07	9.57	0.00	0.00
6/16/25	0.00	0.00	3.54	0.00	0.00	5.00	0.00	0.00
6/17/25	0.00	0.00	5.71	0.00	0.00	5.05	0.00	0.00
6/18/25	0.00	0.00	8.48	0.00	0.00	4.73	0.00	0.00
6/19/25	0.00	0.00	10.26	0.00	0.00	3.47	0.00	0.00
6/20/25	0.00	0.00	4.93	0.00	1.24	0.99	0.00	0.00
6/21/25	0.00	0.00	3.07	0.00	0.00	0.00	0.00	0.00
6/22/25	0.00	0.00	15.74	0.00	0.00	8.52	0.00	0.00
6/23/25	0.00	0.00	4.31	0.00	0.00	6.08	0.00	0.00
6/24/25	0.00	0.00	4.64	0.00	0.00	5.99	0.00	0.00
6/25/25	0.00	0.00	6.90	0.00	0.00	4.11	0.00	0.00
6/26/25	0.00	0.00	3.29	0.00	0.00	3.72	0.00	0.00
6/27/25	0.00	0.00	0.00	0.00	6.10	0.00	0.00	0.00
6/28/25	0.00	0.00	3.11	0.00	4.72	0.00	0.00	0.00
6/29/25	0.00	0.00	3.10	0.00	4.72	2.11	0.00	0.00
6/30/25	0.00	0.00	2.90	0.00	0.00	1.76	0.00	0.00
TOTAL	0.00	0.00	167.79	0.00	31.35	102.06	0.00	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	15.74	0.00	7.07	9.57	0.00	0.00
AVE	0.00	0.00	5.59	0.00	1.04	3.40	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Chino # 1 (580 ft) In-active well	429'	414'	412'	411'	411'	411'	410'	412'	414'	414'	413'	413'	413'
Chino # 2 (550 ft)	369'	352'	347'	347'	343'	340'	342'	341'	335'	338'	335'	337'	334'
City # 1 (260 ft)	392'	151'	150'	247'	247'	251'	121'	126'	121'	122'	119'	117'	119'
City # 2 (480 ft)	402'	164'	171'	210'	137'	139'	147'	146'	128'	130'	128'	122'	129'
City # 3 (525 ft) Out of Service	505'	418'	417'	416'	416'	417'	414'	414'	415'	416'	416'	414'	417'
City # 4A (528 ft)	406'	380'	379'	380'	380'	380'	381'	374'	377'	375'	373'	362'	367'
City # 5 (385 ft) In-active well	364'	333'	334'	332'	322'	320'	318'	318'	321'	318'	318'	316'	316'
Rialto # 1 (650 ft) In-active well	588'	571'	571'	571'	553'	552'	561'	555'	571'	569'	565'	563'	564'
Rialto # 2 (550 ft) In-active well	502'	500'	501'	502'	501'	501'	499'	501'	496'	495'	502'	496'	498'
Rialto # 3 (509 ft)	478'	477'	477'	473'	476'	473'	472'	473'	473'	472'	472'	470'	470'
Rialto # 4 (450 ft) In-active well	418'	416'	415'	418'	418'	414'	413'	414'	415'	416'	415'	415'	414'
Rialto # 5 (560 ft)	387'	386'	385'	384'	384'	384'	385'	385'	384'	384'	386'	386'	387'
Rialto Well # 7 In-active well	362'	361'	362'	362'	362'	361'	362'	360'	360'	359'	353'	356'	354'
Miro # 3 (563 ft)	492'	489'	487'	485'	485'	484'	484'	484'	484'	484'	483'	483'	481'
EW-1 (780 ft)	476'	474'	475'	474'	473'	475'	475'	474'	472'	475'	475'	474'	475'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
P= Present A= Absent mg/L = parts per million µg/L = parts per billion			

Sample Date 06/11/2025	Sample Site Location Results									
Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6- 9	OPRT P
Total Coliform	A	A	A	A	A	A	OUT OF SERVICE	A	A	A
E. Coli	A	A	A	A	A	A		A	A	A
Nitrate as N	3.2									
Perchlorate (CLO ₄)	1.6*			6.4*		8.4*				
Total Dissolved Solids	220	270	280	260	240	160		350	270	290

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
June 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 6/03/25	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.00	A	A			
1228 W. Merrill	1.00	A	A			
256 N. Fillmore	1.00	A	A			
987 W. Grove	1.00	A	A			
978 N. Driftwood	1.00	A	A			
1451 N. Linden	1.00	A	A			
469 W. Jackson	1.20	A	A			
935 E. Mariposa	1.10	A	A			
1000 N. Joyce	1.20	A	A			
766 N. Chestnut	1.00	A	A			
149 W. Victoria	1.20	A	A			
313 E. McKinley	1.20	A	A			
609 E. South	1.20	A	A			
273 E. Alru	1.10	A	A			
1161 S. Lilac	1.30	A	A			
101 E. Valley	1.20	A	A			
CYCLE 2 - 6/10/25	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.20	A	A			
101 S. Larch	1.00	A	A			
320 N. Wisteria	1.00	A	A			
861 W. Grove	1.00	A	A			
1168 N. Glenwood	1.00	A	A			
1320 N. Fitzgerald	1.00	A	A			
860 N. Willow	1.00	A	A			
209 E. Cornell	1.00	A	A			
643 E. Margarita	0.90	A	A			
1170 N. Terrace Rd.	0.90	A	A			
681 E. Erwin	0.90	A	A			
402 E. Merrill	1.00	A	A			
261 W. Wilson	1.40	A	A			
532 S. Iris	1.00	A	A			
281 W. Hawthorne	1.00	A	A			
379 W. Valley	1.10	A	A			

Rialto Distribution Sample Results						
June 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 6/17/25	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.00	A	A			
775 E. Foothill	0.90	A	A			
878 N. Primrose	1.00	A	A			
369 E. Van Koevering	0.90	A	A			
274 W. Valencia	0.90	A	A			
1566 N. Fillmore	0.90	A	A			
932 N. Idyllwild	0.90	A	A			
644 N. Smoketree	0.90	A	A			
605 W. Rosewood	0.90	A	A			
1189 W. Second	1.00	A	A			
775 W. Rialto	0.90	A	A			
211 E. Wilson	0.90	A	A			
595 E. Huff	0.80	A	A			
1005 S. Riverside	1.00	A	A			
794 S. Verde	1.00	A	A			
1055 W. Bloomington	1.00	A	A			
CYCLE 4 - 6/24/25	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.00	A	A	<3.0	1	<0.10
101 S. Linden	1.10	A	A	<3.0	1	<0.10
234 N. Larch	1.00	A	A	<3.0	1	<0.10
575 N. Driftwood	1.00	A	A	<3.0	1	<0.10
1355 W. Shamrock	1.10	A	A	<3.0	1	<0.10
992 N. Yucca	0.90	A	A	<3.0	1	<0.10
481 W. Cornell	1.00	A	A	<3.0	1	<0.10
158. E. Shamrock	1.00	A	A	<3.0	1	<0.10
749 E. Holly	1.00	A	A	<3.0	1	0.13
545 E. Victoria	0.90	A	A	<3.0	1	<0.10
200 N. Sycamore	1.00	A	A	<3.0	1	<0.10
407 E. Allen	0.90	A	A	<3.0	1	<0.10
399 E. Montrose	1.10	A	A	<3.0	1	<0.10
856 S. Orange	1.10	A	A	<3.0	1	0.14
911 S. Cactus	1.10	A	A	<3.0	1	<0.10
220 W. Valley	1.10	A	A	<3.0	1	<0.10
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 253 mg/L for the month of June as compared to 223 mg/L in May. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Asbestos Cement Pipe Workplace Violence Prevention Plan
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4278 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2672 gallons of sodium hypochlorite was used in June as compared to 2214 gallons used in May.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all of the data for June 2025. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2024	July	550,202
2024	August	650,431
2024	September	562,739
2024	October	529,208
2024	November	266,378
2024	December	247,546
2025	January	360,398
2025	February	293,062
2025	March	223,047
2025	April	427,509
2025	May	505,204
2024	June	574,577

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

EW-1 well was out of service due to pump issues.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 48 valves were exercised in the month of June.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379
2025	301

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Zero flushings were performed in June.

Hydrant/Dead End Flushing Progress	
	2025
January	0
February	0
March	6
April	6
May	11
June	0
Total	23
Progress % (37)	

D. Sanitary Survey

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed by Water production staff for the month of June:

- Preventive Maintenance –78
- Corrective Maintenance –0
- Predictive Maintenance –0

34– PMs planned for July 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

The following work orders were completed by Water distribution staff for the month of June:

- Main line –2
- Service line –3
- Hydrants - 1
- Angle Meter Stop –17
- Meter Box & Lid Replacement –1
- Meter Leaks/ Replacements -24

B. Major Equipment and/or Machinery Outages

EW-1 well was out of service due to pump issues.

IX. RAINFALL TOTALS

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2025	2.81 K	1.87	261	5.4	66.4 K	38.9	52.5	65	26	42	27.1	4.0 K	49.8 K
Feb 2025	2.87	4.35	321	8.9 K	71.3 K	45.9 K	57.8 K	80	37	56 K	40.7 K	3.5	53.8
Mar 2025	3.66	3.01	389	9.7	67.2 K	45.8	55.7	87	43	65	43.5	4.0 K	56.8
Apr 2025	4.90	1.39	480 K	9.8	73.3	48.8	60.3	82	34	56	43.5	4.2 K	61.2 K
May 2025	6.07	3.76	558	13.1	80.1	55.7	66.9 K	85	39	61 K	51.7 K	4.3	66.6 L
Jun 2025	7.31	2.58	666	15.0	88.8	59.5 K	73.1	82	33	55	55.3	4.5 K	71.4
Tots/Avg	27.62	17.0	446	10.3	74.5	49.1	61.1	80	35	56	43.6	4.1	59.9

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period:
June 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

Contents

EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
 - a. Collection System Activities
 - b. S.S.O. dates
 - c. Customer Service Call Outs
- 2. Wastewater Treatment Plant - Monthly Overview**
 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities**
 - a. See attached Monthly Performance Summary
 - B. Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview**
- 5. Biosolids, Chemicals, and Utilities**
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
 - c. Monthly Utilities Consumption
- 6. Odor Complaints / Actions Taken**
- 7. Major Equipment and/or Machinery Outages**
- 8. Outside Agency Activities during the Month**
 - a. Government agency or property insurance inspections
 - b. Government agency environmental, health, or safety tests/monitoring
 - c. Government agency notice of violation received
 - d. Government agency monitoring
 - e. Other matters of concern
- 9. Complaint Logs**

TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were two residential call-outs for sewer-related issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2025 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	11,433	35,102	129,784
Sanitary sewers assessed using the SL-RAT method, feet	15,189	35	15,224
CCTV Inspection, miles (26 is the annual goal)*	1.76	3.37	14.46
Manhole Inspections	0	1	31
USA Dig Alert Markings, count	35	28	236
Residential call outs	4	3	15
Sanitary sewer overflows	0	0	1

b. S.S.O. N/A

c. Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. Significant events during the month were:

Received Notice of Violation from Regional Water Quality Control Board for self-reported violations for the time period 2009 - 2024

3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1, Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.

- c. Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	0
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,760 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2025 Year-to-Date Statistics
Wet Tons Produced	1105.47	1,408.62	7,569.98

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	29,783	29,766
Sodium Bisulfite, Discharge Dechlorination	9,526	11,166
Ferrous Chloride, Digester Gas Conditioning	4,318	4,398
Polymer, Gravity Belt Thickener	390	353
Polymer, Belt Filter Press	658	702
Alum, Tertiary Filters	2.25	1

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	424308	412,800
Electricity Lilac LS, KWH	**	896
Electricity Sycamore LS, KWH	**	526
Electricity Ayala LS, KWH	**	8482
Electricity Agua Mansa LS, KWH	**	3101
Electricity Cactus LS, KWH	1433	1433
Electricity Ramrod LS, KWH	576	623
Frisbee Park LS, KWH	**	684
El Rancho Verde LS, KWH	1986	1975
Natural Gas WWTP, Therms	5162	5969

* LS is in bypass mode, pending CIP completion

** SCE has not updated this account.

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.

8. Outside Agency Activities during the Month

- Government agency or property insurance inspections
None
- Government agency environmental, health, or safety tests/monitoring
Permit testing was completed for this month
- Government agency notices of violation received
Received Notice of Violation from the Regional Water Quality Control Board for self-reported violations for the time period 2009 - 2024
- Government agency monitoring
Routine monitoring reports were submitted.
- Other matters of concern
None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
6/2/2025	1173 S. Cactus #38	The resident called to report roaches coming from a manhole. The technician applied roach bait to all seven manholes in the complex.	ET	NA	NA
6/2/2025	315 E. Romona	A call was received from Public Works about an improperly placed manhole. The technician replaced the manhole cover.	BVO	NA	NA
6/9/2025	735 Heather	A resident called to report tree roots blocking her lateral. The sewer line was checked and was flowing properly. The homeowner was advised to call the city regarding the tree since we can not confirm whether it's a city tree.	ET	NA	NA
6/12/2025	578 S. Althea	A resident called to report a blockage in their line. The city sewer line was clear upstream and downstream. The resident was advised to call a plumber to check the lateral, and that they needed to snake the main line.	ET	NA	NA

Table 1 Summary

Table 1 Summary MOR

June 2025

Date	Rialto	Rialto			Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Influent daily flow	Effluent Flow	Influent BOD	Influent BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
6/1/2025	7.09	7.96											
6/2/2025	6.73	7.34	390	390	21,890	2.9	177.53	99.30	210.00	11787.00	1.00	61.00	99.50
6/3/2025	7.01	6.98											
6/4/2025	7.18	7.02											
6/5/2025	7.08	7.39	350	350	20,667	2.5	154.08	99.30					
6/6/2025	6.95	7.52											
6/7/2025	6.69	6.59											
6/8/2025	7.14	7.55											
6/9/2025	7.11	7.03	360	360	21,347	<2.5	146.58	99.30	250.00	14824.00	0.70	41.00	99.70
6/10/2025	7.03	7.20											
6/11/2025	7.14	7.15											
6/12/2025	6.66	7.31											
6/13/2025	6.91	7.19	320	320	18,441	<10.0	599.65	96.90					
6/14/2025	6.92	7.18											
6/15/2025	7.29	7.41											
6/16/2025	6.65	7.24	370	370	20,521	3.3	199.26	99.10	260.00	14420.00	2.00	121.00	99.20
6/17/2025	7.46	6.83											
6/18/2025	6.95	7.49											
6/19/2025	7.29	7.37											
6/20/2025	7.36	7.32	310	310	19,029	<2.5	152.62	99.20					
6/21/2025	6.30	7.10											
6/22/2025	6.88	7.17											
6/23/2025	7.03	7.32	280	280	16,416	3.8	231.99	98.60	200.00	11726.00	0.80	49.00	99.60
6/24/2025	6.86	6.96											
6/25/2025	7.11	7.50											
6/26/2025	7.02	7.10											
6/27/2025	6.93	7.13	280	280	16,183	4.4	261.64	98.40					
6/28/2025	6.81	7.24											
6/29/2025	7.81	7.55											
6/30/2025	6.01	7.31	360	360	18,044	3.1	188.99	99.10	250.00	12531.00	0.90	55.00	99.60
Minimum	6.01	6.59	280	280	16,183	<2.5	146.58	96.90	200.00	11726.00	0.70	41.00	99.20
Maximum	7.81	7.96	390	390	21,890	<10.0	599.65	99.30	260.00	14824.00	2.00	121.00	99.70
Total	209.40	217.45	3,020	3,020	172,538	<35.0	2112.33	889.20	1170.00	65288.00	5.40	327.00	497.70
Average	6.98	7.25	336	336	19,171	<3.9	234.70	98.80	234.00	13058.00	1.08	65.00	99.50

Table 2 Summary

Table 2 Summary MOR

June 2025

Date	Rialto Influent Conductivity (uS/cm)	Rialto WRF Effluent Conductivity Daily Ave (uS/cm)	Rialto WRF Effluent Influent COD mg/l	Rialto WRF Effluent Final Effluent COD mg/l	Rialto WRF Effluent Influent TDS mg/l	Rialto WRF Effluent Filter Effluent TDS mg/l	Rialto WRF Effluent EFF FINAL TDS mg/L	Rialto Influent Inorganic Nitrogen mg/L	Rialto Effluent Inorganic Nitrogen mg/l as N
6/1/2025	1358.00	786.00							
6/2/2025	1404.00	767.00							
6/3/2025	1467.00	788.00							
6/4/2025	1381.00	789.00							
6/5/2025	1404.00	824.00	760	20.0	560.00	440.00	480.00	41.00	8.20
6/6/2025	1349.00	874.00							
6/7/2025	1280.00	872.00							
6/8/2025	1340.00	852.00							
6/9/2025	1487.00	843.00							
6/10/2025	1494.00	842.00							
6/11/2025	1429.00	820.00							
6/12/2025	1483.00	829.00							
6/13/2025	1381.00	845.00							
6/14/2025	1327.00	805.00							
6/15/2025	1292.00	782.00							
6/16/2025	1466.00	753.00							
6/17/2025	1521.00	779.00							
6/18/2025	1454.00	806.00							
6/19/2025	1418.00	800.00							
6/20/2025	1342.00	800.00							
6/21/2025	1240.00	771.00							
6/22/2025	1158.00	770.00							
6/23/2025	1503.00	784.00							
6/24/2025	1396.00	803.00							
6/25/2025	1451.00	794.00							
6/26/2025	1435.00	754.00							
6/27/2025	1520.00	754.00							
6/28/2025	1332.00	790.00							
6/29/2025	1338.00	779.00							
6/30/2025	1456.00	776.00							
Minimum	1158.00	753.00	760	20.0	560.00	440.00	480.00	41.00	8.20
Maximum	1521.00	874.00	760	20.0	560.00	440.00	480.00	41.00	8.20
Average	1397.00	801.00	760	20.0	560.00	440.00	480.00	41.00	8.20

Table 3 Summary

*Cyanide was not available at the time of report completion

Table 3 Summary MOR

June 2025

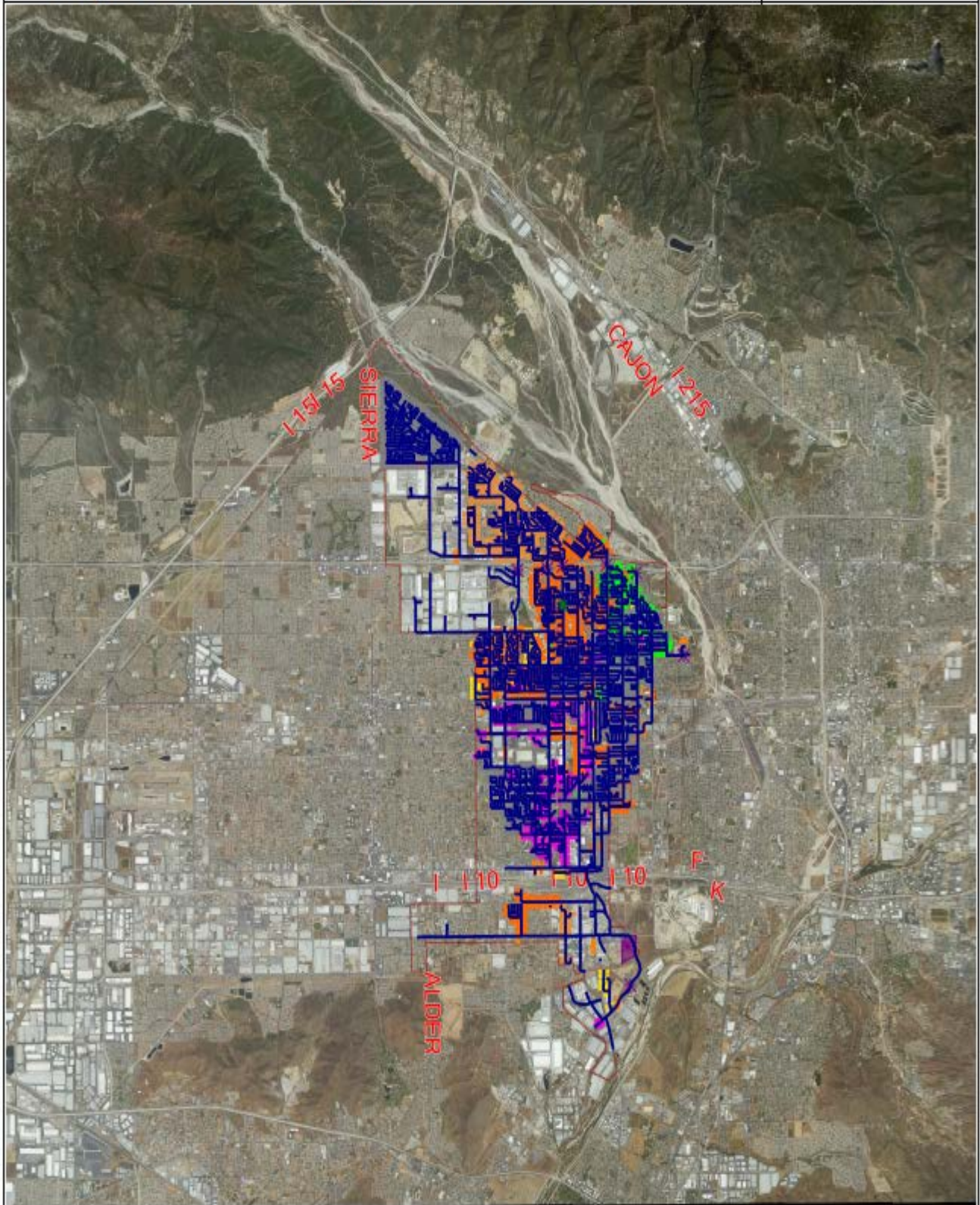
Date	Rialto WRFInfluent		Rialto WRFEffluent		Rialto WRFIEff		Rialto WRFIEffluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
6/1/2025	7.32	7.26	25.50		<1.8	<1.80			159998.00	159998.00	20800.00	159998.00
6/2/2025	7.42	7.32	25.90	0.05	<1.8	<1.80			151992.00	151992.00	21200.00	151992.00
6/3/2025	7.05	7.26	25.40		<1.8	<1.80			158901.00	158901.00	21000.00	158901.00
6/4/2025	7.18	7.27	25.30		<1.8	<1.80			146269.00	146269.00	21000.00	146269.00
6/5/2025	7.34	7.30	25.30		<1.8	<1.80		<5.00	162502.00	162502.00	21800.00	162502.00
6/6/2025	7.44	7.26	25.40		<1.8	<1.80			157836.00	157836.00	19600.00	157836.00
6/7/2025	7.32	7.20	25.30		<1.8	<1.80			156186.00	156186.00	21500.00	156186.00
6/8/2025	7.30	7.30	25.40		<1.8	<1.80			153078.00	153078.00	5100.00	153078.00
6/9/2025	7.49	7.29	25.70	0.06	<1.8	<1.80			152110.00	152110.00	500.00	152110.00
6/10/2025	7.43	7.29	25.80		<1.8	<1.80			145645.00	145645.00	11900.00	145645.00
6/11/2025	7.34	7.27	25.90		<1.8	<1.80			154485.00	154485.00	20600.00	154485.00
6/12/2025	7.38	7.24	26.00		<1.8	<1.80			151488.00	151488.00	20900.00	151488.00
6/13/2025	6.88	7.26	26.00		<1.8	<1.80			157022.00	157022.00	21700.00	157022.00
6/14/2025	7.24	7.25	25.90		<1.8	<1.80			158962.00	158962.00	4900.00	158962.00
6/15/2025	7.10	7.25	26.30		<1.8	<1.80			141604.00	141604.00	500.00	141604.00
6/16/2025	7.20	7.28	26.50	<0.10	<1.8	<1.80			151198.00	151198.00	500.00	151198.00
6/17/2025	7.03	7.30	26.70		<1.8	<1.80			152513.00	152513.00	12000.00	152513.00
6/18/2025	6.74	7.25	26.60		<1.8	<1.80			161558.00	161558.00	16800.00	161558.00
6/19/2025	7.05	7.24	26.50		4.5	<1.80			156360.00	156360.00	18500.00	156360.00
6/20/2025	7.13	7.24	26.60		<1.8	<1.80			163454.00	163454.00	18200.00	163454.00
6/21/2025	7.39	7.29	26.30		<1.8	<1.80			145419.00	145419.00	700.00	145419.00
6/22/2025	7.39	7.33	26.00		<1.8	<1.80			136909.00	136909.00	1300.00	136909.00
6/23/2025	7.45	7.38	26.30	0.07	<1.8	<1.80			145172.00	145172.00	17000.00	145172.00
6/24/2025	7.27	7.36	26.30		<1.8	<1.80			147432.00	147432.00	21100.00	147432.00
6/25/2025	7.70	7.36	26.30		<1.8	<1.80			152676.00	152676.00	21700.00	152676.00
6/26/2025	7.13	7.39	26.60		<1.8	<1.80			152845.00	152845.00	21300.00	152845.00
6/27/2025	7.57	7.39	26.80		<1.8	<1.80			146585.00	146585.00	4600.00	146585.00
6/28/2025	7.43	7.30	26.70		<1.8	<1.80			157275.00	157275.00	700.00	157275.00
6/29/2025	6.88	7.30	26.80		<1.8	<1.80			146331.00	146331.00	1300.00	146331.00
6/30/2025	7.32	7.39	26.90	0.06	2.0	<1.80			151854.00	151854.00	400.00	151854.00
Minimum	6.74	7.20	25.30	0.05	<1.8	<1.80		<5.00	136909.00	136909.00	400.00	136909.00
Maximum	7.70	7.39	26.90	<0.10	4.5	<1.80		<5.00	163454.00	163454.00	21800.00	163454.00
Average	7.26	7.29	26.10	<0.07	<1.9	<1.80		<5.00	152522.00	152522.00	12970.00	152522.00

Monthly Sewer Line Cleaned

Pipe Cleaning - June 2025

Map Centre Coords
x: 2055325, y: 567234
Date Printed: 7/22/2025
Scale 1:140000

1 mile



RIALTO CIP
MONTHLY OPERATIONS
REPORT

Reporting Period:
June 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



FIP-CIP Updates:

1. Rialto Solids Upgrade Project: February 2025 - A meeting with Stakeholders to vet the GMP - to be set up by Peter Luchetti. Veolia drafting a FCWA for review/approval. Veolia and Peter Luchetti are trying to set up a meeting to pick up the project before the GMP expires. 4/08/2025 - GMP review was held 4/07/2025.

This project is scheduled for the Rialto Utility Authority meeting in May and then City Council on June 6/10/2025.

7/8/2025-Updated GMP was provided to the city in June of 2025 with a validity period until August 27th, 2025 Currently awaiting for action from the city..

8/13/2025 - City Council approved FCWA for construction on 8/12/2025, Veolia working with D/B team on subcontracting.

2. Digester 1 Activation: AECOM is reviewing the options proposed by DN Tanks and will include their recommendation and cost for the appropriate cover in the GMP for the Solids Handling design. This work will be completed after Solids Handling project design is complete. 4/08/2025 - Work will be completed after solids Handling Project Completion

7/7/2025-Project invoice with the City for approval/payment.

8/13/2025 - No change, awaiting invoice approval and payment.

3. Sycamore Sewer Trunk Line Project (Phase II): Design is complete and RFP documents sent to City (Tom) for review 8/15/23. The project needs to be completed during summer as it passes through a school zone and in order to get Sycamore Sewer Lift Station back online fully. 4/08/2025 - Funding has been identified. Veolia and the City of Rialto will coordinate next steps for the project.

7/9/2025-Project Initiation Memo has been completed and sent to the City for review.

8/13/2025 - No change. Project Initiation Memo has been completed and sent to the City for review.

4. Etiwanda Ave Water Improvement Project: Water line improvements from Riverside Ave to Eucalyptus Ave. The project is in design and will have a design review once ready. 4/08/2025 - Funding has been identified. Veolia and the City of Rialto will coordinate next steps for the project.

7/9/2025-Project Initiation Memo has been completed and sent to the City for review.

8/13/2025 - No change. Project Initiation Memo has been completed and sent to the City for review.

5. Acacia Sewer Trunk Line Project (Phase III): Funding needs to be identified. Design will be completed after funding is identified. 7/7/2025-This project will come after Sycamore Phase 2 and Etiwanda Water Improvements.

8/13/2025 - Project commencement after completion of Sycamore Phase 2 and Etiwanda water improvements.

6. City Well 3A (Phase 1): The first phase would include a pre/post video log of the well, bail and brush, a 60 hour development test that includes a 12hr step test at a 10 day constant pump rate, and a Dept. of Drinking Water required Title 22 sampling panel with the addition of PFOA/PFAS panel. This project is in the early stage and a FCWA is to be submitted to the city mid March. The Veolia team are finalizing the risk assessment and FCWA before submitting to the City. 4/08/2025 - The FCWA for phase 1 was submitted to the City on 3/25/2025 for approval. The City agreed to move forward with presenting this project to the City Council and on April 22nd, 2025. This project will be presented to the council for approval on May 27th as it did not make the April calendar.

7/9/25: Video inspection of the well took place on 6/19/2025.

7/72025-The contractor began the bail and brush phase of the project. That is expected to take place from 7/7205 - 7/11/2025. A post video inspection will take place the week of 7/11/2025-to check the efficiency of the completed bail and brush process. Pumping operations are tentatively scheduled for the week of 7/28/2025. The SB County Flood Permit is still pending.

8/13/2025 - Tri-county began mobilizing piping and pumping equipment on site 8/13/2025. Target date for sample results and well yield expected before 9/112/2025.



City of Rialto

Legislation Text

File #: UC-25-0561, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Previous Discussion Update

The following are responses to the Utilities Commissioners' inquiries regarding the Customer Service section of the RWS/Veolia Monthly Operations Report, as raised during the July 15, 2025, Utilities Commission meeting.

1. Chair Rickman inquired if the \$64,000 revenue collected in Utility User Tax (UUT) was for overdue payments from February 2025?

The \$64k represents the UUT collected in February 2025 from the commercial accounts. This is a significant decrease in UUT collected compared to the past, due to the City Council approving the UUT exemption for all residential customers starting in January 2025 for Rialto Water Services. As stated, this reduced amount is only the UUT collected from the commercial accounts. It is important to note that this fee does not impact revenue for Water & Sewer Operations, as these collected UUTs are forwarded to the City.

2. Chair Rickman asked what the annual amount of Development Impact Fees (DIF) collected for the past 3 years was?

The chart below shows the annual Development Impact Fees collected by the City for the past 3 years:

Rialto Utility Authority				
Development Impact Fee (DIF)				
Fiscal Year 22/23 through 24/25				
Fiscal Year	Water	Wastewater Treatment	Wastewater Collection	Total Development Impact Fees Collected
FY 22/23	719,178.85	1,153,593.36	469,818.64	\$ 1,623,412.00
FY 23/24	515,754.88	2,043,154.65	839,324.84	\$ 2,882,479.49
FY 24/25	499,329.65	828,632.22	197,903.34	\$ 1,026,535.56

Same as with the Utility User Tax collected, it is to be noted that the Development Impact Fee collected does not impact sewer or water operations; instead, it is forwarded to the City upon

receipt.

3. Chair Rickman inquired if water services for the Lennar development at El Rancho Verde are provided by West Valley Water District (WVWD)? What is the increase in customer accounts for sewer from that development?

Yes, water services for the Lennar development at El Rancho Verde are provided by West Valley Water District. The increase in customer sewer accounts in 2024 was 203. The total number of accounts created from the Lennar development is not final, as more accounts for services are being added as occupancy permits are issued.



City of Rialto

Legislation Text

File #: UC-25-0560, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

To Do List

None



City of Rialto

Legislation Text

File #: UC-25-0562, **Version:** 1, **Agenda #:**

For Utilities Commission Meeting August 19, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Utilities Director Update

Updates:

- 1) The following items were approved by the City Council on August 12, 2025:
 - a. City Council approved FWCA for the Biosolids project at the Wastewater Treatment Plant for \$35.6 million.
 - b. City Council approved Amendment 4 to the PSA with Soto Resources for preparing and submitting a grant application with CalOES for \$60,000 to fund generators for Water and Wastewater infrastructure sites.
- 2) Appointment of the City of Rialto Commissioners has been postponed to the next City Council meeting.
- 3) **EVENT FLYER: 2025 WATERWISE HOA SUMMIT** hosted by the Inland Empire Utilities Agency (IEUA) and San Bernardino Valley Municipal Water District (SBVMWD).

2025 WATERWISE HOA SUMMIT

A **FREE** lunch & learn workshop for HOA property managers, board members, landscapers, and property maintenance personnel. Lunch & light refreshments to be provided.

Event Details



Thursday, August 28, 2025



10 a.m. - 12 p.m.



Jessie Turner Center
15556 Summit Ave,
Fontana, CA 92336

**Reserve Your
Spot Now!**



Key Takeaways

- **Water-Wise Strategies:** Learn to reduce outdoor water use without compromising curb appeal.
- **Regulation Updates:** Stay informed on the latest compliance requirements.
- **Smart Landscaping Solutions:** Discover rebates and resources for sustainable irrigation and native plants.
- **Maintenance Best Practices:** Explore efficient ways to maintain common areas while conserving water.
- **Connect with Experts:** Network with local water agencies and industry professionals to get your questions answered.

In Partnership With:

