

Utility Commission Report

APRIL 2025

Reporting period February 2025



RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATIONS REPORT

Reporting Period:

February 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

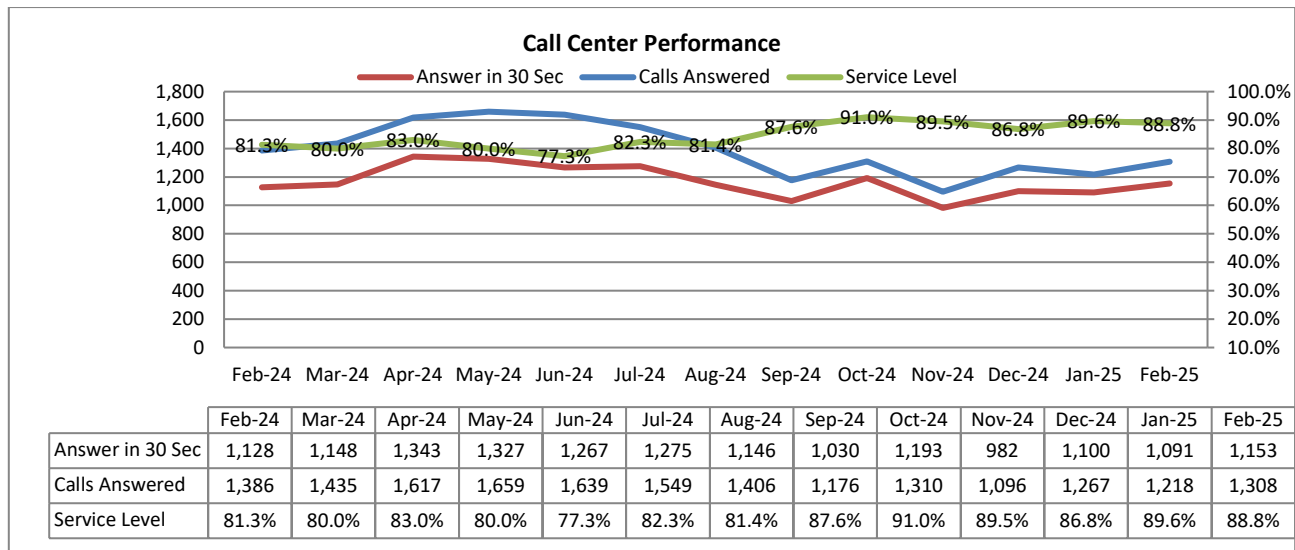
During this reporting month, the Customer Service team provided call service level of 88.8%. Out of 1,308 inbound calls answered 1,153 were answered within the first 30 seconds.

Water consumption has increased by 9.6% when compared against previous month. When compared against last year, consumption has increased by 57.3%. This increase is attributed to number of days between the billing. Another month or two needs to be observed to determine the actual trend.

Sewer revenue has increased by 8.5% compared to the prior month and increased by 12.5% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 88.8% with 1,153 out of 1,308 being answered within the first 30 seconds. Overall average wait time was twenty-six (26) seconds.



III. AUTOMATED SERVICES

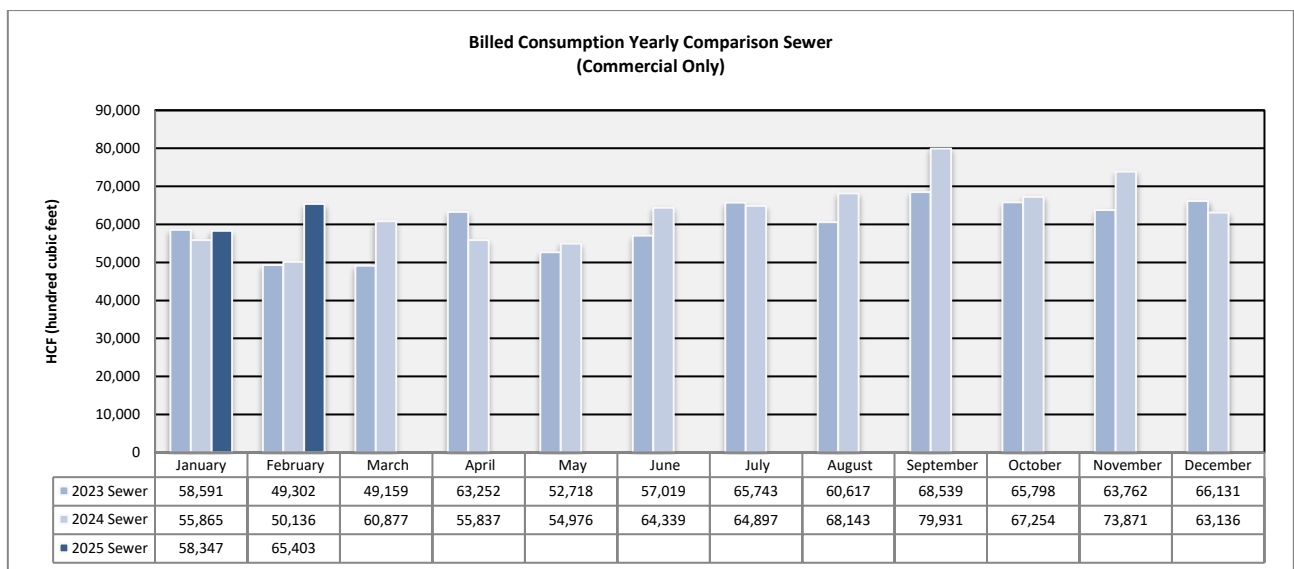
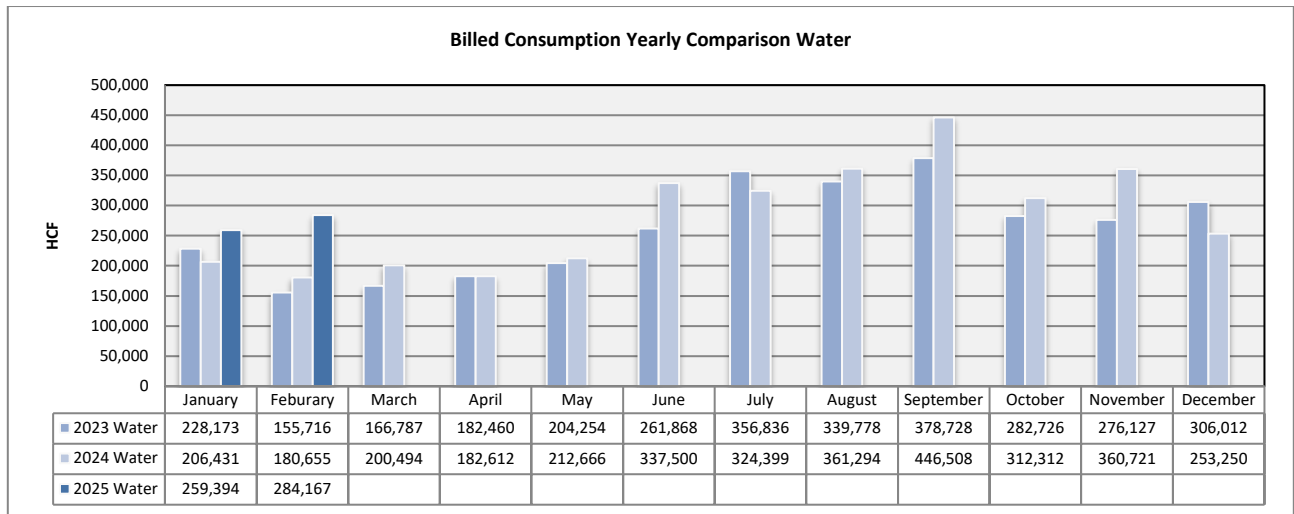
About 12,377 or 54.7 of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.8% have chosen the e-bill option. This e-bill participation is 8.9% increase from February of the prior year.

	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25
Number of Bills	22,246	22,202	22,369	22,331	22,372	22,410	22,425	22,470	22,541	22,571	22,575	22,587	22,604
Number of Bill Adjustments (during billing)	18	10	12	16	10	11	9	5	11	9	29	17	10
Automated Over the Phone Payments	2,539	2,539	2,592	2,382	2,058	2,250	2,310	2,050	2,483	2,092	2,436	2,509	2,040
Online Payment	8,553	7,756	9,888	9,126	7,457	9,828	9,302	7,538	9,302	7,804	10,320	9,747	7,676
E-bill Participants	5,534	5,564	5,610	5,654	5,683	5,731	5,770	5,814	5,855	5,922	5,959	5,997	6,031
Auto Pay Participants (New Portal)	4,007	4,054	4,082	4,129	4,165	4,221	4,273	4,278	4,305	4,343	4,367	4,420	4,467
PayNearMe	100	115	118	111	88	114	118	92	95	93	95	108	73

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has increased by 9.6% when compared against previous month. When compared against last year, consumption has increased by 57.3%. This increase is attributed to number of days between the billing. Another month or two needs to be observed to determine the actual trend.



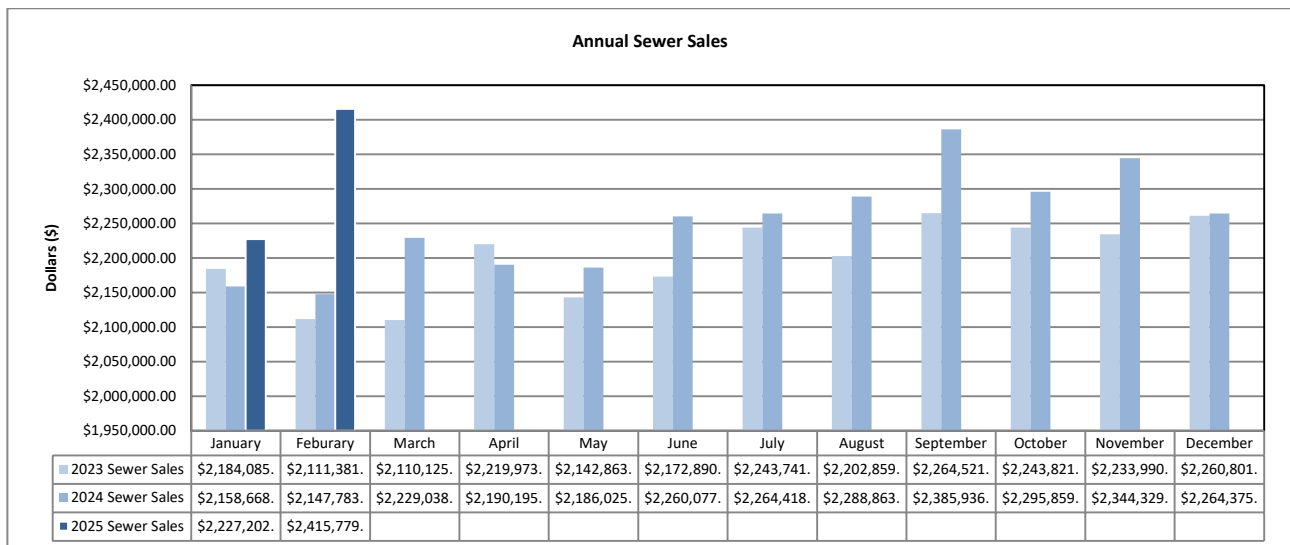
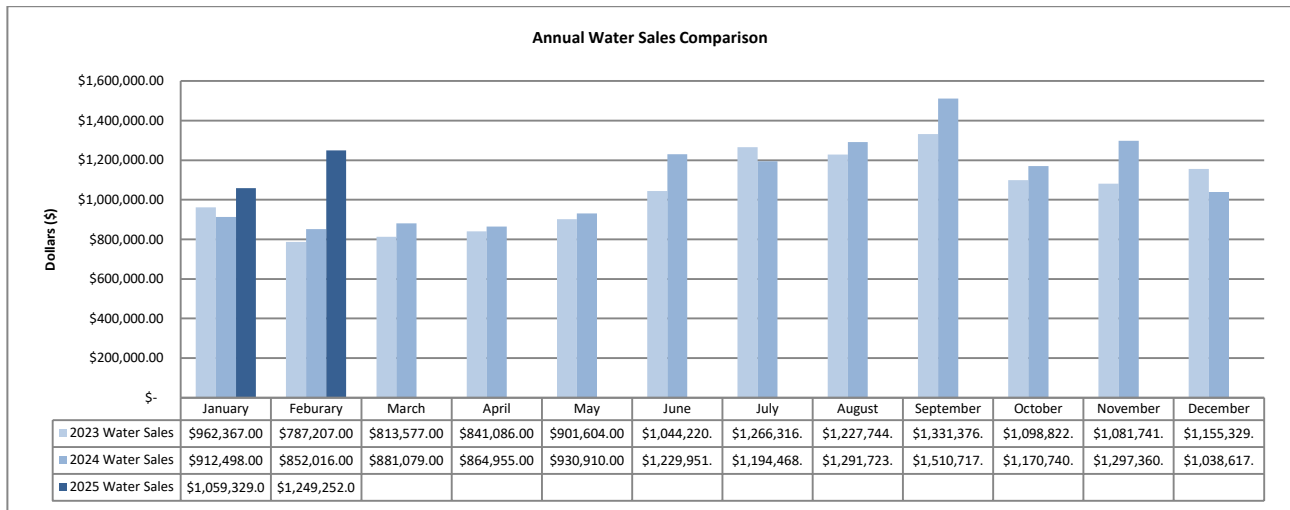
B. Billing

A total of 22,604 bills were mailed or sent out electronically in February. Billing accuracy was 99.96% with ten (10) requiring adjustments after bill generation.

V. REVENUE & AGING

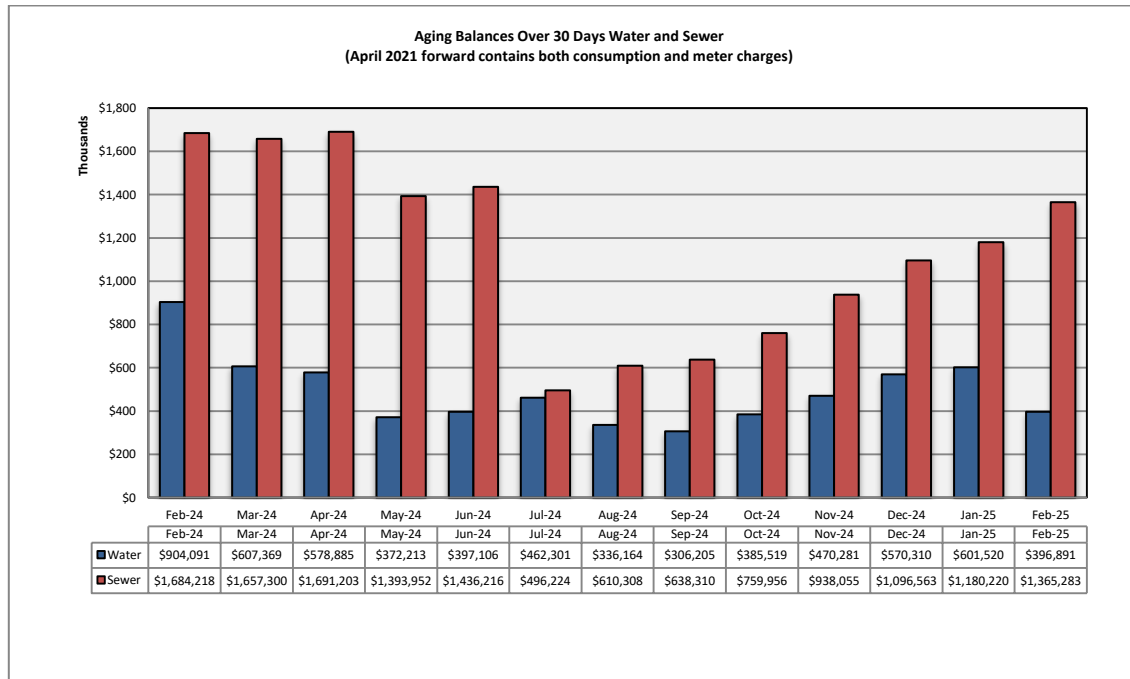
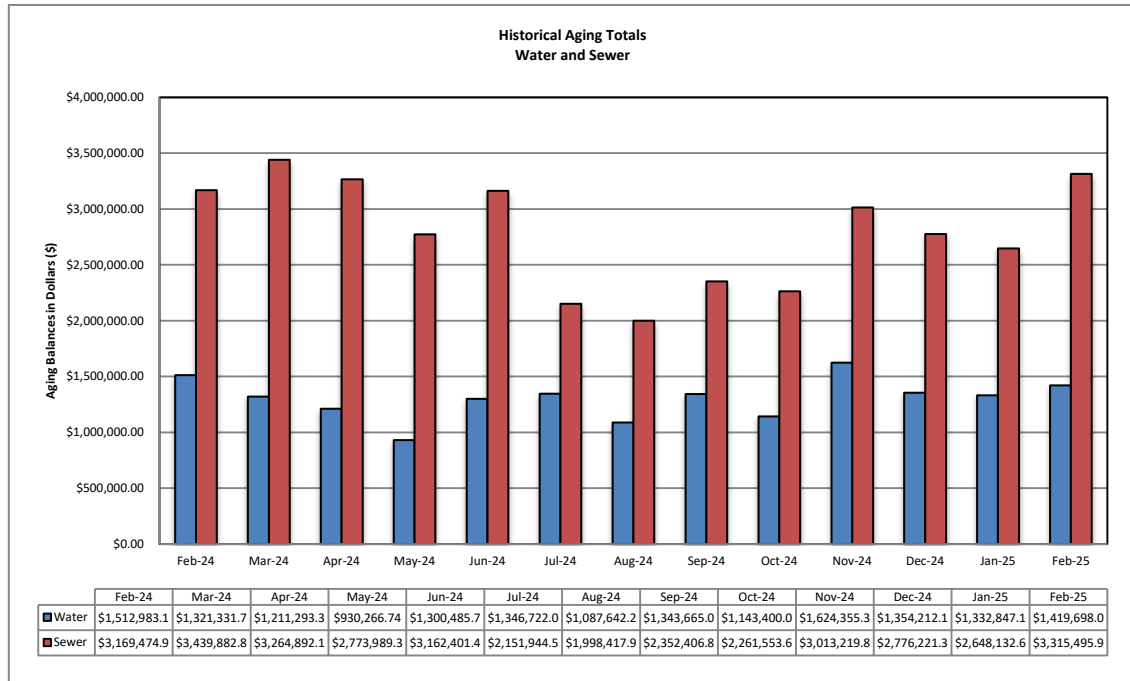
A. Revenue

Water revenue has increased 17.9% when compared against the prior month and increased 46.6% when compared against previous year. Sewer revenue has increased by 8.5% compared to the prior month and increased by 12.5% from last year. These increases are attributed to higher water consumption and changes to the rate schedule.



B. Aging

The total aging balance has increased by 18.9%, *see first table below*. For balances >30-days only, water has decreased 34% and wastewater has increased by 15.7%.



C. Bad Debt

Twenty-eight (28) accounts were sent to collections for a total amount of \$9,776.54. These collections typically arise when renter or property owner move out without paying their bills.

VI. SERVICE ORDERS

371 service orders were initiated by the customer service team during the reporting month. Of this total, 70 service orders or 19% were due to occupant changes.

223 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

Rate changes and UUT exemptions, effective January 1, 2025, were applied to February 2025 bills. This was to ensure that no water consumptions from December 2024 were changed with the new rates.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in February 2025 is \$3,711,000 whereas Non-Rate Revenue is \$262,000; Utility Revenue is \$3,302,000 and Tax / Ambulance Revenue at \$147,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in February 2025 and February 2024 are \$143,000 and \$217,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$4,000 in February 2025 and \$5,000 in February 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on February 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City’s boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in February of 2024.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charge.

In addition, the County is also billed annually for Rialto Well #3’s summertime electricity costs based on peak usage.

F. Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	FEBRUARY 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank	19	\$ 117,076	3.12%
Remote Check Deposits	Scanned batches of checks payments made at the customer service counter	19	1,113,745	29.69%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	19	252,149	6.72%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	10,772	1,553,121	41.41%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox.	19	706,631	18.84%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.	73	7,957	0.21%
Total Revenue per Bank			\$ 3,750,680	100%
Recon to RUA Recap:				
Adj detailed in RUA			(39,624)	
Prior mo. Correction				
RUA increase in Cash			\$ 3,711,056	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

G. Payment Collection Method – Fiscal Year to Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb2025	TOTAL	%
Cash Deposits	\$ 122,310	\$ 116,600	\$ 111,287	\$ 121,951	\$ 89,627	\$ 122,268	\$ 120,688	\$ 117,076	\$ 921,808	2.93%
Remote Check Deposits	227,143	953,011	383,642	394,629	613,264	685,915	291,981	1,113,745	\$ 4,663,329	14.84%
EBOX	334,259	346,067	289,347	349,088	288,522	322,671	332,865	252,149	\$ 2,514,968	8.00%
Paymentus, IVR, Credit Cards	1,827,817	1,855,221	1,688,345	2,034,573	1,499,559	2,049,055	2,011,139	1,553,121	\$ 14,518,830	46.21%
Lockbox Deposits	1,169,619	1,273,243	1,089,604	1,285,860	903,561	1,175,827	1,098,091	706,631	\$ 8,702,435	27.70%
Pay Near Me	14,561	14,530	10,989	11,968	10,491	12,923	12,774	7,957	\$ 96,194	0.31%
Total Revenue to Bank	\$ 3,695,709	\$ 4,558,672	\$ 3,573,214	\$ 4,198,068	\$ 3,405,024	\$ 4,368,659	\$ 3,867,538	\$ 3,750,680	\$ 31,417,564	100.00%
NSF	(7,962)	(4,947)	(8,970)	(8,950)	(21,124)	(20,764)	(9,479)	(10,322)	\$ (92,517)	
Net deposits	\$ 3,687,747	\$ 4,553,726	\$ 3,564,244	\$ 4,189,118	\$ 3,383,900	\$ 4,347,895	\$ 3,858,059	\$ 3,740,358	\$ 31,325,047	

H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	Feb 2025	Feb 2024	Variance
UUT Water	\$ 49,244	\$ 65,221	\$ (15,977)
UUT Sewer	94,238	152,172	(57,934)
Ambulance	4,178	5,009	(832)
Total	\$ 147,660	\$ 222,402	\$ (74,742)

I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	Feb 2025	Feb 2024	Variance
Non-Rate / Extra Territorial Revenue	\$ 261,726	\$ 667,131	\$ (405,405)
Utility Revenue	\$ 3,301,670	\$ 2,964,863	\$ 336,807
Total	\$ 3,563,396	\$ 3,631,994	\$ (68,598)

J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	TOTAL
Non-Rate Revenue									
Cell Tower Rent, Lease	5,647	19,985	21,506	66,161	55,391	9,235	12,824	29,957	220,704
Interest Income	19,290	9,559	-	-	-	-	-	-	28,850
NRR-FOG	-	-	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	332,624	-	-	-	332,624
Extra Terr- Sewage	31,463	252,123	161,340	185,039	136,360	128,586	145,544	225,208	1,265,662
Abatement of Expenses	-	-	-	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	1,419	710	2,129	5,171	-	-	4,924	492	14,845
Misc Fees - New Occ, Same Day Svc	5,877	4,453	4,939	5,629	3,067	5,525	5,945	6,069	41,503
Miscellaneous Revenue - Sewer	-	-	-	-	-	-	-	-	-
NSF	-	342	-	152	35	-	30	-	559
Total Non-Rate Revenue	\$ 63,697	\$ 287,171	\$ 189,913	\$ 262,152	\$ 527,477	\$ 143,345	\$ 169,267	\$ 261,726	\$ 1,904,748
Utility Revenue									
Water Penalty	3,154	15,321	10,183	5,903	2,602	720	101	6,016	43,998
Sewer Penalty	5,200	33,061	18,283	7,639	3,313	1,435	700	11,411	81,041
Turf Removal, Hi-Eff Rebate	(1,000)	(100)	-	-	-	-	-	-	(1,100)
Water Deposits Billed	17,289	8,629	9,906	8,629	8,686	10,057	11,411	11,856	86,463
Hydrant Deposits	574	-	-	-	420	282	-	-	1,276
Sewer Deposits Paid	-	-	-	-	-	-	-	-	-
Sewer Deposits Billed	11,760	12,823	9,518	10,900	15,201	8,822	11,737	8,959	89,721
Water	1,171,886	1,540,256	1,194,449	1,386,681	884,906	1,229,369	1,086,436	1,126,085	9,620,068
Sewer	2,327,246	2,418,456	1,959,890	2,448,917	1,669,263	2,454,711	2,380,281	1,745,679	17,404,442
Unapplied Credits	(101,077)	(54,176)	(140,916)	(81,949)	(69,090)	(35,829)	(43,709)	(83,121)	(609,868)
Bad Debt Sewer	12,029	9,909	-	-	-	-	4,560	-	26,499
Bad Debt Water	-	-	-	-	-	-	-	-	-
Tax Roll - Sewer	15,596	2,790	-	-	-	22,950	399,116	474,784	915,235
Collection Agency - Water	-	-	-	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-	-	-	-
Total Utility Revenue	\$ 3,462,656	\$ 3,986,969	\$ 3,061,313	\$ 3,786,719	\$ 2,515,301	\$ 3,692,515	\$ 3,850,632	\$ 3,301,670	\$ 27,657,776
Total Non-Rate + Utility Rev.	3,526,353	4,274,141	3,251,226	4,048,871	3,042,778	3,835,861	4,019,899	3,563,396	29,562,523

K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per CIS	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
February 2025	3,711,056	10,534	2,465,556	1,234,966	3,711,056	39,624	3,750,680
February 2024	3,854,396	13,714	2,794,153	1,046,529	3,854,396	(103,101)	3,751,294

L. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 02/28/2025	Current	31-60 days	61-90 days	>90 days
AT&T - Easton	\$ (26,383)	(26,383)	-	-	-
Social Science Service - Cedar House	5,434	5,434	-	-	-
CITY OF FONTANA	133,713	133,713	-	-	-
Colton Unified School District	-	-	-	-	-
County of San Bernardino-CSA 70 BL	-	-	-	-	-
Rialto BioEnergy Solutions	67,441	10,750	56,691	-	-
Sprint-Nextel SBA 2012 TC Assets	9,331	-	-	-	9,331
San Bernardino Co Waste System Div.	-	-	-	-	-
SB Valley Mun Water District	-	-	-	-	-
Vertical Bridge Holdco, LLC (CIG)	10,374	2,830	2,830	-	4,714
Grand Total	\$ 199,910	\$ 126,344	\$ 59,522	\$ -	\$ 14,045

AT&T The credit indicates annual payment of cell tower rent.

Social Science Service (Cedar House) balance reflects current service fees.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino is current with its obligations.

Rialto Bioenergy Solutions RWS shows a current Invoice balance in February. The past due balance of \$56,691 has been satisfied subsequently in March.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices as well.

RIALTO WATER

MONTHLY OPERATIONS REPORT

Reporting Period:

February 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 624.93 acre-feet. 543.39 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). -27.42 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 108.96 acre-feet came from the OPRTP.

FEBRUARY 2025 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered Via BLF				
								Purchased			
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus ¹	OPRTP ²	TOTAL ³
2/1/25	5.30	5.19	0.00	0.00	3.56	5.69	7.85	1.84	2.46	3.94	27.98
2/2/25	6.08	0.10	0.00	0.00	3.70	6.37	8.82	5.97	0.02	4.36	26.60
2/3/25	5.10	0.00	0.00	0.00	3.78	6.13	9.61	8.84	0.03	3.76	27.64
2/4/25	4.91	0.00	0.00	0.00	3.80	5.11	0.00	6.68	0.02	5.65	26.17
2/5/25	4.38	0.00	0.00	0.00	3.90	6.53	12.12	2.16	0.01	3.48	20.47
2/6/25	6.29	0.00	0.00	0.00	0.90	5.28	0.37	1.81	0.01	4.34	18.62
2/7/25	4.59	0.00	0.00	0.00	3.66	5.86	5.38	0.64	4.34	4.17	23.27
2/8/25	5.03	0.00	0.00	0.00	0.01	5.90	8.74	5.07	2.91	3.56	22.48
2/9/25	5.21	1.98	0.00	0.00	0.00	6.01	0.00	0.00	0.00	0.00	13.20
2/10/25	5.37	2.49	0.00	0.00	0.00	5.74	4.83	0.51	0.01	9.22	23.34
2/11/25	5.10	0.00	0.00	0.00	0.00	5.82	10.60	7.94	1.05	4.17	24.08
2/12/25	5.21	0.00	0.00	0.00	0.00	5.56	8.89	7.16	0.00	4.80	22.73
2/13/25	0.41	2.30	0.00	0.00	0.00	5.89	0.28	0.85	0.01	4.12	13.58
2/14/25	0.00	1.18	0.00	0.00	0.00	5.90	6.76	7.19	0.01	0.00	14.28
2/15/25	0.00	11.48	0.00	0.00	0.00	5.79	12.01	3.03	4.38	0.00	24.68
2/16/25	0.00	11.58	0.00	0.00	0.00	5.92	7.11	3.21	3.46	0.07	24.24
2/17/25	0.00	10.24	0.00	0.00	0.00	6.10	4.87	0.00	4.12	4.82	25.28
2/18/25	0.00	7.21	0.00	0.00	0.00	6.26	2.39	0.00	0.03	3.69	17.19
2/19/25	0.00	11.13	0.00	0.00	0.00	5.59	2.75	0.37	0.02	5.39	22.50
2/20/25	0.00	8.04	0.00	0.00	0.00	5.53	0.11	0.21	2.75	3.70	20.23
2/21/25	0.00	8.20	0.00	0.00	0.00	5.83	0.00	0.00	0.03	4.60	18.66
2/22/25	0.00	9.90	0.00	0.00	0.00	5.65	0.00	0.00	0.02	4.20	19.77
2/23/25	0.00	12.93	0.00	0.00	0.00	5.99	9.92	4.77	0.04	5.23	28.96
2/24/25	3.88	7.64	0.00	0.00	0.00	5.96	2.96	0.00	0.03	3.43	20.94
2/25/25	4.71	11.33	0.00	0.00	0.00	5.73	0.00	0.00	0.03	5.99	27.79
2/26/25	4.75	7.56	0.00	0.00	0.00	6.15	0.00	0.00	1.36	3.84	23.66
2/27/25	5.99	7.05	0.00	0.00	0.00	5.25	0.00	0.00	0.03	4.24	22.56
2/28/25	4.51	6.25	0.00	0.00	0.00	5.56	0.00	1.92	1.60	4.19	24.03
TOTAL	86.82	143.78	0.00	0.00	23.31	163.11	126.37	70.17	28.78	108.96	624.93
MIN	0.00	0.00	0.00	0.00	0.00	5.11	0.00	0.00	0.00	0.00	13.20
MAX	6.29	12.93	0.00	0.00	3.90	6.53	12.12	8.84	4.38	9.22	28.96
AVE	3.10	5.14	0.00	0.00	0.83	5.83	4.51	2.51	1.03	3.89	22.32

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

FEBRUARY 2025 DAILY BOOSTER TOTALS IN ACRE FEET

DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
2/1/25	0.00	0.00	12.84	0.00	2.44	1.84	0.00	0.00
2/2/25	0.00	0.00	0.00	0.00	0.00	5.97	0.00	0.00
2/3/25	0.00	0.00	6.11	0.00	0.00	8.84	0.00	0.00
2/4/25	0.00	0.00	0.00	0.00	0.00	6.68	0.00	0.00
2/5/25	0.00	0.00	1.48	0.00	0.00	2.16	0.00	0.00
2/6/25	0.00	0.00	0.00	0.00	0.00	1.81	0.00	0.00
2/7/25	0.00	0.00	0.00	0.00	4.34	0.64	0.00	0.00
2/8/25	0.00	0.00	0.00	0.00	2.90	5.07	0.00	0.00
2/9/25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
2/10/25	0.00	0.00	4.16	0.00	0.00	0.51	0.00	0.00
2/11/25	0.00	0.00	6.67	0.00	1.04	7.94	0.00	0.00
2/12/25	0.00	0.00	5.67	0.00	0.00	7.16	0.00	0.00
2/13/25	0.00	0.00	1.65	0.00	0.00	0.85	0.00	0.00
2/14/25	0.00	0.00	8.51	0.00	0.00	7.19	0.00	0.00
2/15/25	0.00	0.00	10.45	0.00	4.36	3.03	0.00	0.00
2/16/25	0.00	0.00	7.01	0.00	3.44	3.21	0.00	0.00
2/17/25	0.00	0.00	6.60	0.00	4.09	0.00	0.00	0.00
2/18/25	0.00	0.00	4.34	0.00	0.00	0.00	0.00	0.00
2/19/25	0.00	0.00	6.65	0.00	0.00	0.37	0.00	0.00
2/20/25	0.00	0.00	4.21	0.00	2.73	0.21	0.00	0.00
2/21/25	0.00	0.00	4.51	0.00	0.00	0.00	0.00	0.00
2/22/25	0.00	0.00	5.05	0.00	0.00	0.00	0.00	0.00
2/23/25	0.00	0.00	13.68	0.00	0.00	4.77	0.00	0.00
2/24/25	0.00	0.00	7.57	0.00	0.00	0.00	0.00	0.00
2/25/25	0.00	0.00	10.73	0.00	0.00	0.00	0.00	0.00
2/26/25	0.00	0.00	8.00	0.00	1.33	0.00	0.00	0.00
2/27/25	0.00	0.00	6.57	0.00	0.00	0.00	0.00	0.00
2/28/25	0.00	0.00	6.17	0.00	1.56	1.92	0.00	0.00
TOTAL	0.00	0.00	148.63	0.00	28.23	70.17	0.00	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	13.68	0.00	4.36	8.84	0.00	0.00
AVE	0.00	0.00	5.31	0.00	1.01	2.51	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb
Chino # 1 (580 ft) In-active well	429'	420'	417'	411'	414'	414'	412'	411'	411'	411'	410'	412'	414'
Chino # 2 (550 ft)	369'	342'	346'	354'	347'	352'	347'	347'	343'	340'	342'	341'	335'
City # 1 (260 ft)	392'	247'	164'	158'	158'	151'	150'	247'	247'	251'	121'	126'	121'
City # 2 (480 ft)	402'	171'	182'	164'	164'	164'	171'	210'	137'	139'	147'	146'	128'
City # 3 (525 ft) Out of Service	505'	450'	423'	423'	423'	418'	417'	416'	416'	417'	414'	414'	415'
City # 4A (528 ft)	406'	361'	373'	373'	374'	380'	379'	380'	380'	380'	381'	374'	377'
City # 5 (385 ft) In-active well	364'	339'	340'	339'	335'	333'	334'	332'	322'	320'	318'	318'	321'
Rialto # 1 (650 ft) In-active well	588'	564'	569'	569'	571'	571'	571'	571'	553'	552'	561'	555'	571'
Rialto # 2 (550 ft) In-active well	502'	500'	500'	500'	501'	500'	501'	502'	501'	501'	499'	501'	496'
Rialto # 3 (509 ft)	478'	475'	474'	475'	474'	477'	477'	473'	476'	473'	472'	473'	473'
Rialto # 4 (450 ft) In-active well	418'	415'	415'	415'	415'	416'	415'	418'	418'	414'	413'	414'	415'
Rialto # 5 (560 ft)	386'	385'	386'	386'	386'	386'	385'	384'	384'	384'	385'	385'	384'
Rialto Well # 7 In-active well	362'	361'	362'	362'	361'	361'	362'	362'	362'	361'	362'	360'	360'
Miro # 3 (563 ft)	492'	486'	487'	488'	487'	489'	487'	485'	485'	484'	484'	484'	484'
EW-1 (780 ft)	476'	475'	476'	476'	473'	474'	475'	474'	473'	475'	475'	474'	472'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
P= Present A= Absent mg/L = parts per million µg/L = parts per billion			

Sample Date 02/19/2025	Sample Site Location Results									
	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9	OPRT P
Total Coliform	A	A	A	A	A	A	A	A	A	A
E. Coli	A	A	A	A	A	A	A	A	A	A
Nitrate as N	2.9									
Perchlorate (CLO ₄)	1.1*			4.4*	<1.0	8.0*	100*			
Total Dissolved Solids	260	200	280	240	210	220	230	320	280	190

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
February 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 02/03/25	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.14	A	A			
1228 W. Merrill	1.14	A	A			
256 N. Fillmore	1.17	A	A			
987 W. Grove	0.88	A	A			
978 N. Driftwood	0.72	A	A			
1451 N. Linden	0.75	A	A			
469 W. Jackson	0.98	A	A			
935 E. Mariposa	1.11	A	A			
1000 N. Joyce	1.01	A	A			
766 N. Chestnut	1.03	A	A			
149 W. Victoria	1.00	A	A			
313 E. McKinley	1.18	A	A			
609 E. South	1.15	A	A			
273 E. Alru	1.15	A	A			
1161 S. Lilac	1.26	A	A			
101 E. Valley	1.13	A	A			
CYCLE 2 - 02/11/25	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	0.70	A	A			
101 S. Larch	0.88	A	A			
320 N. Wisteria	1.01	A	A			
861 W. Grove	0.92	A	A			
1168 N. Glenwood	1.16	A	A			
1320 N. Fitzgerald	1.11	A	A			
860 N. Willow	1.13	A	A			
209 E. Cornell	1.00	A	A			
643 E. Margarita	1.18	A	A			
1170 N. Terrace Rd.	0.93	A	A			
681 E. Erwin	1.01	A	A			
402 E. Merrill	1.30	A	A			
261 W. Wilson	1.02	A	A			
532 S. Iris	1.06	A	A			
281 W. Hawthorne	1.25	A	A			
379 W. Valley	1.07	A	A			

Rialto Distribution Sample Results						
February 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 02/19/25	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.01	A	A			
775 E. Foothill	0.73	A	A			
878 N. Primrose	1.12	A	A			
369 E. Van Koevering	1.03	A	A			
274 W. Valencia	1.05	A	A			
1566 N. Fillmore	1.13	A	A			
932 N. Idyllwild	1.06	A	A			
644 N. Smoketree	1.02	A	A			
605 W. Rosewood	1.09	A	A			
1189 W. Second	1.10	A	A			
775 W. Rialto	1.03	A	A			
211 E. Wilson	1.16	A	A			
595 E. Huff	1.08	A	A			
1005 S. Riverside	1.22	A	A			
794 S. Verde	1.26	A	A			
1055 W. Bloomington	0.97	A	A			
CYCLE 4 - 02/25/25	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.07	A	A	<3.0	1	0.15
101 S. Linden	1.21	A	A	<3.0	1	0.23
234 N. Larch	1.06	A	A	<3.0	1	<0.10
575 N. Driftwood	1.13	A	A	<3.0	1	<0.10
1355 W. Shamrock	0.99	A	A	<3.0	1	<0.10
992 N. Yucca	1.16	A	A	<3.0	1	<0.10
481 W. Cornell	1.17	A	A	<3.0	1	<0.10
158. E. Shamrock	1.20	A	A	<3.0	1	<0.10
749 E. Holly	1.14	A	A	<3.0	1	<0.10
545 E. Victoria	1.12	A	A	<3.0	1	<0.10
200 N. Sycamore	1.08	A	A	<3.0	1	<0.10
407 E. Allen	1.03	A	A	<3.0	1	<0.10
399 E. Montrose	1.22	A	A	<3.0	1	<0.10
856 S. Orange	1.39	A	A	<3.0	1	<0.10
911 S. Cactus	1.26	A	A	<3.0	1	<0.10
220 W. Valley	1.30	A	A	<3.0	1	<0.10
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 226 mg/L for the month of February as compared to 232 mg/L in January. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Emergency Action Plan (EAP) Fire Prevention
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4156 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 1716 gallons of sodium hypochlorite was used in February as compared to 2079 gallons used in January.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all the data for February 2025. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2024	January	208,007
2024	February	186,792
2024	March	421,268
2024	April	463,324
2024	May	428,050
2024	June	629,344
2024	July	550,202
2024	August	650,431
2024	September	562,739
2024	October	529,208
2024	November	266,378
2024	December	380,580

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

All wells were operational.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 41 valves were exercised for the month of February.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379
2025	121

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Zero flushings were performed in February.

Hydrant/Dead End Flushing Progress	
	2025
January	0
February	0
Total	63
Progress % (0)	

D. Sanitary Survey

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed for the month of February:

- Preventive Maintenance –9
- Corrective Maintenance –0
- Predictive Maintenance –0

13– PMs planned for March 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

Corrective Work Order labor hours were dedicated to five pipe line and one hydrant repairs.

B. Major Equipment and/or Machinery Outages

All wells were operational.

IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00	0.55	0.00	7.27	0.00	0.00	0.77	0.45	0.03	0.00	9.60
2022-23	0.00	0.00	0.24	0.38	2.15	1.80	5.06	4.14	7.73	0.20	0.59	0.00	22.29
2023-24	0.00	2.62	0.00	0.09	0.60	1.18	1.00	10.38	1.87	0.53	0.34	0.00	18.61
2024-25	0.00	0.00	0.00	0.00	0.45	0.00	0.21	3.68					4.34

RIALTO WASTEWATER
MONTHLY OPERATIONS REPORT

Reporting Period:
February 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

Contents

EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
 - a. Collection System Activities
 - b. S.S.O. dates
 - c. Customer Service Call Outs
- 2. Wastewater Treatment Plant - Monthly Overview**
 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities**
 - a. See attached Monthly Performance Summary
 - b. Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview**
- 5. Biosolids, Chemicals, and Utilities**
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
 - c. Monthly Utilities Consumption
- 6. Odor Complaints / Actions Taken**
- 7. Major Equipment and/or Machinery Outages**
- 8. Outside Agency Activities during the Month**
 - a. Government agency or property insurance inspections
 - b. Government agency environmental, health, or safety tests/monitoring
 - c. Government agency notice of violation received
 - d. Government agency monitoring
 - e. Other matters of concern
- 9. Complaint Logs**

TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There was one residential call-out for sewer collection issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2024 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	24,435	11,383	35,818
Sanitary sewers assessed using the SL-RAT method, feet	0	0	0
CCTV Inspection, miles (26 is the annual goal)*	1.88	0	1.88
Manhole Inspections	15	0	15
USA Dig Alert Markings, count	37	40	77
Residential call outs	1	2	3
Sanitary sewer overflows	0	1	1

b. S.S.O. N/A

c. Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.
- a. Significant events during the month were: None.

3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1 Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.
- c. Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	1
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	1
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,638 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2024 Year-to-Date Statistics
Wet Tons Produced	803.4	1357.15	2160.55

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	23,865	33,883
Sodium Bisulfite, Discharge Dechlorination	9,937	11,407
Ferrous Chloride, Digester Gas Conditioning	4,038	4,251
Polymer, Gravity Belt Thickener	442	402
Polymer, Belt Filter Press	550	658
Alum, Tertiary Filters	1	0

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	**	422070
Electricity Lilac LS, KWH	**	888
Electricity Sycamore LS, KWH	**	519
Electricity Ayala LS, KWH	**	8000
Electricity Agua Mansa LS, KWH	**	3936
Electricity Cactus LS, KWH	1719	1523
Electricity Ramrod LS, KWH	675	673
Frisbee Park LS, KWH	**	818
El Rancho Verde LS, KWH	1880	1839
Natural Gas WWTP, Therms	6196	5647

* LS is in bypass mode, pending CIP completion

** SCE has not updated this account.

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.
- Gravity Belt Thickener #1

8. Outside Agency Activities during the Month

- Government agency or property insurance inspections
None
- Government agency environmental, health, or safety tests/monitoring
Permit testing was completed for this month
- Government agency notices of violation received
No notices were received.
- Government agency monitoring
Routine monitoring reports were submitted.
- Other matters of concern
None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
2/10/2025	2440 N Beechwood	The resident called for a blocked lateral. The house was on a cul-de-sac, and the lateral was visible in a manhole. The sewer line was verified to be clear. The resident was informed to call public works for reference on resident lateral responsibility.	BVO	NA	NA

Table 1 Summary

Table 1 Summary MOR

February 2025

Date	Rialto	Rialto			Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Influent daily flow	Effluent Flow	Influent BOD	Influent BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
2/1/2025	6.43	7.16											
2/2/2025	6.94	7.32											
2/3/2025	7.10	6.98	380	380	22,501	6.9	401.67	98.20	260.00	15396.00	0.70	41.00	99.70
2/4/2025	6.75	7.37											
2/5/2025	6.78	6.59											
2/6/2025	6.82	6.83											
2/7/2025	7.38	7.24	320	320	19,696	4.5	271.72	98.60					
2/8/2025	6.92	7.73											
2/9/2025	6.94	7.45											
2/10/2025	6.78	7.25	450	450	25,445	2.7	163.26	99.40	270.00	15267.00	0.90	54.00	99.70
2/11/2025	6.98	6.93											
2/12/2025	6.67	7.01											
2/13/2025	7.57	6.70											
2/14/2025	12.39	10.50	280	280	28,933	<5.0	437.85	98.20					
2/15/2025	6.46	7.38											
2/16/2025	6.87	7.28											
2/17/2025	6.80	7.34											
2/18/2025	7.07	6.79	300	300	17,689	2.5	141.57	99.20	300.00	17689.00	1.00	57.00	99.70
2/19/2025	6.77	7.44											
2/20/2025	6.70	7.24											
2/21/2025	6.82	6.13	430	430	24,458	4.0	204.50	99.10					
2/22/2025	6.54	6.58											
2/23/2025	6.81	7.02											
2/24/2025	7.06	7.25	320	320	18,842	4.2	253.95	98.70	170.00	10010.00	0.80	48.00	99.50
2/25/2025	6.77	6.81											
2/26/2025	6.93	7.06											
2/27/2025	6.96	6.51											
2/28/2025	6.58	6.99	460	460	25,244	3.4	198.21	99.30					
Minimum	6.43	6.13	280	280	17,689	2.5	141.57	98.20	170.00	10010.00	0.70	41.00	99.50
Maximum	12.39	10.50	460	460	28,933	6.9	437.85	99.40	300.00	17689.00	1.00	57.00	99.70
Total	197.59	200.88	2,940	2,940	182,808	<33.2	2072.72	790.60	1000.00	58362.00	3.40	200.00	398.60
Average	7.06	7.17	368	368	22,851	<4.2	259.09	98.80	250.00	14591.00	0.85	50.00	99.70

Table 2 Summary

Table 2 Summary MOR

February 2025

Date	Rialto	Rialto WRF	Effluent	Rialto WRF		Effluent		Rialto	Rialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Final Effluent COD	Influent TDS	Filter Effluent TDS	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
	(uS/cm)	(uS/cm)	mg/l	mg/l	mg/l	mg/l	mg/L	mg/L	mg/l as N
2/1/2025	1057.00	783.00							
2/2/2025	1345.00	787.00							
2/3/2025	1362.00	787.00							
2/4/2025	1325.00	794.00	750	20.0	510.00	420.00	470.00	42.00	11.00
2/5/2025	1264.00	788.00							
2/6/2025	1456.00	778.00							
2/7/2025	1184.00	755.00							
2/8/2025	1088.00	767.00							
2/9/2025	1328.00	797.00							
2/10/2025	1315.00	799.00							
2/11/2025	1341.00	798.00							
2/12/2025	1552.00	801.00							
2/13/2025	1051.00	767.00							
2/14/2025	995.00	642.00							
2/15/2025	1312.00	751.00							
2/16/2025	1348.00	834.00							
2/17/2025	1343.00	799.00							
2/18/2025	1349.00	778.00							
2/19/2025	1770.00	777.00							
2/20/2025	1306.00	777.00							
2/21/2025	1473.00	771.00							
2/22/2025	1269.00	796.00							
2/23/2025	1255.00	815.00							
2/24/2025	1590.00	797.00							7.40
2/25/2025	1411.00	785.00							
2/26/2025	1338.00	781.00							
2/27/2025	1409.00	787.00							
2/28/2025	1503.00	801.00							
Minimum	995.00	642.00	750	20.0	510.00	420.00	470.00	42.00	7.40
Maximum	1770.00	834.00	750	20.0	510.00	420.00	470.00	42.00	11.00
Average	1334.00	782.00	750	20.0	510.00	420.00	470.00	42.00	9.20

Table 3 Summary

Table 3 Summary MOR

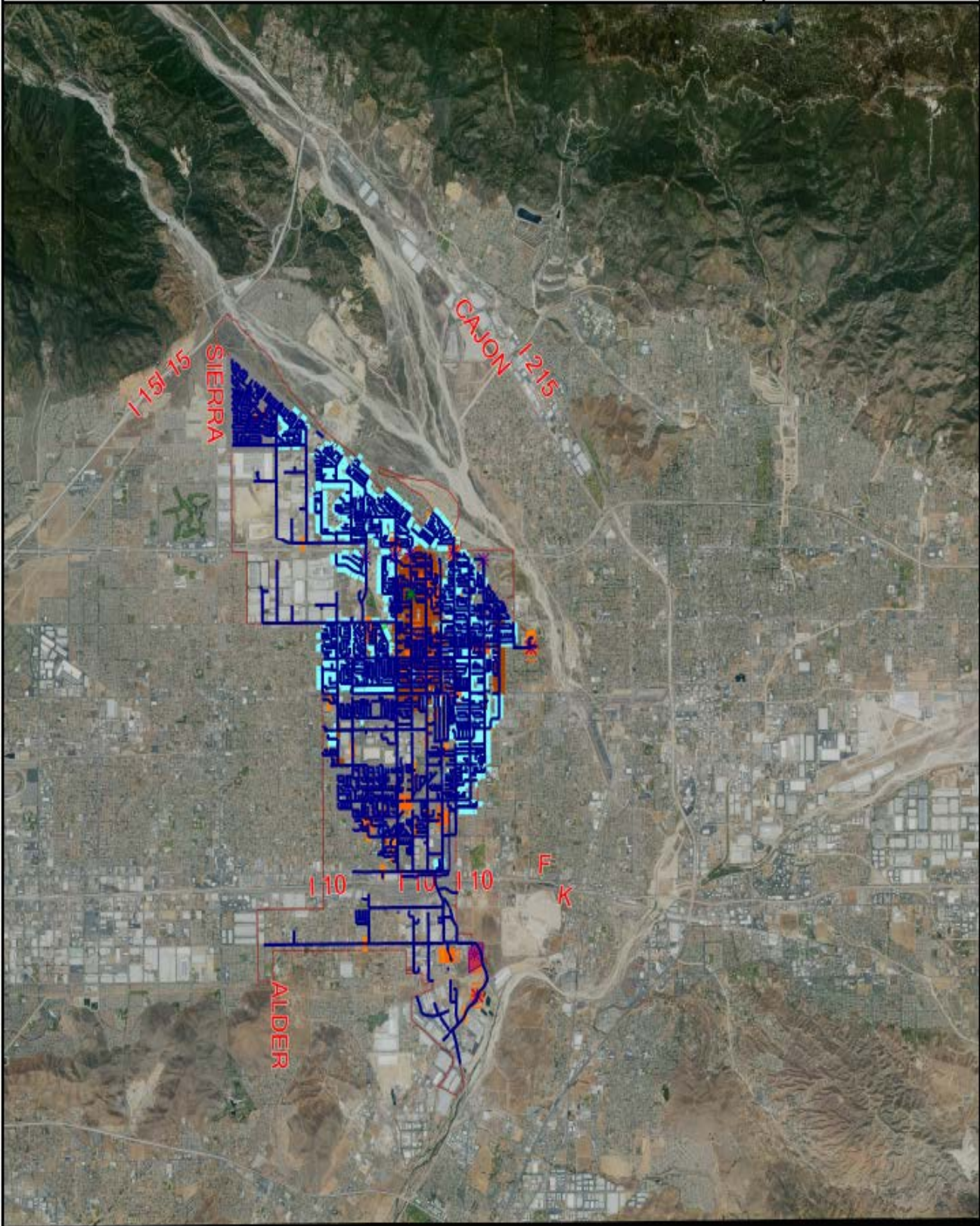
February 2025

Date	Rialto WRF Influent		Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Transfer	Transfer	Rialto	Transfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT-8321 ADG #2 Flow	FIT-8321 ADG #2 Flow	Natural Gas Daily Use	FIT-8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
2/1/2025	7.75	7.21	20.90		<1.8	<1.80			135111.00	135111.00	21500.00	135111.00
2/2/2025	7.72	7.11	21.20		<1.8	<1.80			143180.00	143180.00	20500.00	143180.00
2/3/2025	7.76	7.19	21.60	0.06	<1.8	<1.80			155115.00	155115.00	20400.00	155115.00
2/4/2025	7.42	6.95	21.70		<1.8	<1.80		<5.00	145716.00	145716.00	1000.00	145716.00
2/5/2025	7.46	6.94	21.50		<1.8	<1.80			168512.00	168512.00	20800.00	168512.00
2/6/2025	7.36	6.95	21.20		<1.8	<1.80			112150.00	112150.00	21000.00	112150.00
2/7/2025	7.51	6.94	21.30		<1.8	<1.80			146595.00	146595.00	21200.00	146595.00
2/8/2025	7.74	7.00	20.50		<1.8	<1.80			150218.00	150218.00	20900.00	150218.00
2/9/2025	7.79	6.88	20.50		<1.8	<1.80			145605.00	145605.00	21400.00	145605.00
2/10/2025	7.75	6.99	20.70	0.05	<1.8	<1.80			148828.00	148828.00	20900.00	148828.00
2/11/2025	7.65	7.13	20.80		<1.8	<1.80			147721.00	147721.00	20700.00	147721.00
2/12/2025	7.12	7.25	20.70		<1.8	<1.80			141899.00	141899.00	22600.00	141899.00
2/13/2025	7.21	7.18	20.80		<1.8	<1.80			166981.00	166981.00	21300.00	166981.00
2/14/2025	7.11	7.20	19.30		<1.8	<1.80			135669.00	135669.00	25000.00	135669.00
2/15/2025	7.80	7.26	19.30		<1.8	<1.80			132715.00	132715.00	19500.00	132715.00
2/16/2025	7.75	7.32	19.90		2.0	<1.80			130940.00	130940.00	19000.00	130940.00
2/17/2025	7.76	7.34	20.20		<1.8	<1.80			142649.00	142649.00	20900.00	142649.00
2/18/2025	7.38	7.36	20.70	<0.10	2.0	<1.80			150479.00	150479.00	21000.00	150479.00
2/19/2025	7.33	7.34	20.70		<1.8	<1.80			145764.00	145764.00	22000.00	145764.00
2/20/2025	7.69	7.34	20.80		<1.8	<1.80			168252.00	168252.00	20200.00	168252.00
2/21/2025	7.13	7.33	20.40		<1.8	<1.80			152449.00	152449.00	21600.00	152449.00
2/22/2025	7.21	7.29	20.10		2.0	<1.80			131568.00	131568.00	21600.00	131568.00
2/23/2025	7.64	7.35	20.70		2.0	<1.80			137398.00	137398.00	1400.00	137398.00
2/24/2025	7.65	7.45	21.10	<0.10	<1.8	<1.80			132583.00	132583.00	15100.00	132583.00
2/25/2025	7.34	7.31	21.30		4.0	<1.80			147663.00	147663.00	21200.00	147663.00
2/26/2025	7.69	7.04	21.50		<1.8	<1.80			161146.00	161146.00	22500.00	161146.00
2/27/2025	7.60	7.11	21.30		<1.8	<1.80			143728.00	143728.00	21700.00	143728.00
2/28/2025	7.61	7.34	21.00		<1.8	<1.80			164757.00	164757.00	19500.00	164757.00
Minimum	7.11	6.88	19.30	0.05	<1.8	<1.80		<5.00	112150.00	112150.00	1000.00	112150.00
Maximum	7.80	7.45	21.70	<0.10	4.0	<1.80		<5.00	168512.00	168512.00	25000.00	168512.00
Average	7.53	7.18	20.80	<0.08	<1.9	<1.80		<5.00	145907.00	145907.00	19514.00	145907.00

Monthly Sewer Line Cleaned

Pipe Cleaning - February 2025

Map Centre Coords
x: 2059487, y: 566307
Date Printed: 3/19/2025
Scale 1:140000



FIP-CIP Updates for March - 2025

1.. Rialto Solids Upgrade study: Basis of Design Report was finalized, reviewed and accepted by the City and Veolia. NTP on proceeding with 30% design provided to AECOM on 9/22/2023. AECOM is working on 30% design. Field visit completed on 11/15/2023 and 11/16/2023. 30% design will be completed by February 16, 2024. 30% design documents submitted by AECOM on February 16, 2024. This was shared with the City on 3/15/2024 after Veolia's internal reviews. 30% design review Page turn and in the field site visit with Stakeholders on 4/10/24 and in person (at WWTP) 4/19/24. Solids Handling 30% estimate developed and shared with RWS on 5/9/2024. June 2024: NTP provided to AECOM for the 60% design, GMP prep and Shop Drawings prep given at the end of May (ongoing). 60% design drawings are anticipated by 9/30/2024. Added design work change order in development for AECOM's added design efforts for the Centrifuge layout which was changed after the 30% and 60% design to reduce construction costs while optimizing project value and addressing other O&M concerns we raised during the reviews. 60% page turn completed with the City's consultant & City. Shared project cost pricing from AECOM-W.M. Lyles with the City. Awaiting direction on next steps. AECOM-W.M. Lyles continue working on the 100% design and the Guaranteed Maximum Price. A meeting with Stakeholders to vet the GMP - to be set up by Peter Luchetti in February. Veolia drafting a FCWA for review/approval. Veolia and Peter Luchetti are trying to set up a meeting to pick up the project before the GMP expires. [4/08/2025 - GMP review was held 4/07/2025. This project is scheduled for the Rialto Utility Authority meeting in May and then City Council on June 6/10/2025.](#)

2. Digester 1 Activation: AECOM is reviewing the options proposed by DN Tanks and will include their recommendation and cost for the appropriate cover in the GMP for the Solids Handling design. This work will be completed after Solids Handling project design is complete. [4/08/2025 - Work will be completed after solids Handling Project Completion](#)

3. Sycamore Sewer Trunk Line Project (Phase II): Design is complete and RFP documents sent to City (Tom) for review 8/15/23. The project needs to be completed during summer as it passes through a school zone and in order to get Sycamore Sewer Lift Station back online fully. [4/08/2025 - Funding has been identified. Veolia and the City of Rialto will coordinate next steps for the project.](#)

4. Acacia Sewer Trunk Line Project (Phase III): Design is underway and RFP documents are being updated. Funding needs to be identified. Design will be completed after funding is identified. [4/08/2025 - Funding has been identified. Veolia and the City of Rialto will coordinate next steps for the project.](#)

5. Etiwanda Ave Water Improvement Project: Water line improvements from Riverside Ave to Eucalyptus Ave. The project is in design and will have a design review once ready. [4/08/2025 - Funding has been identified. Veolia and the City of Rialto will coordinate next steps for the project.](#)

6. Safe Routes to Schools: SRTS is a project that includes the relocation of 6 fire hydrants at specified areas. 100% plans were submitted to Veolia on 10/07/2024. Plans have been reviewed and the contractor bid process is ongoing. The Merrill SRTS project is 95% complete with only concrete pads for hydrants remaining. This work is expected to take place in conjunction with the city's concrete contractor. The city contractor has poured sidewalks and plans, depending on weather conditions to pour hydrant pads the week of 3/17/2025. This will finish the conditions of the FCWA. The first progress invoice has been submitted to the City for payment. [4/08/25 - Weather caused more delays and the contractor is doing contract work that is time permitting to not interrupt residents' access to property and street. A schedule request has been sent to CJINC. \(City Contractor\) to coordinate and complete the necessary work. Per CJINC. Pads for the hydrants may be poured on the week of \(4/7-4/11/2025\) A final invoice to follow once the pads are poured, inspected, and punchlist is completed.](#)

7. City Well 3A (Phase 1): The first phase would include a pre/post video log of the well, bail and brush, a 60 hour development test that includes a 12hr step test at a 10 day constant pump rate, and a Dept. of Drinking Water required Title 22 sampling panel with the addition of PFOA/PFAS panel. This project is in the early stage and a FCWA is to be submitted to the city mid March. The Veolia team are finalizing the risk assessment and FCWA before submitting to the City. [4/08/2025 - The FCWA for phase 1 was submitted to the City on 3/25/2025 for approval. City agreed to move forward with presenting this project to the City Council and on April 22nd, 2025.](#)