

EAP RFP  
City of Rialto  
Effective 1/1/2020

<b>Benefit Outline</b>
Eligibility
Number of In-Person Counseling Visits per person
Telephonic Counseling
Video Counseling
Mobile App
Child Care Referrals
Elder Care Referrals
Pet Care Referrals
ID Theft Services

<b>Benefit Outline</b>
Financial Consultation
Legal Consultation
Critical Incident Counseling
Reduction in Workforce (Non Urgent)
Management Consultation

<b>Benefit Outline</b>
Mandatory Referrals
Supervisory/Mgmt Trainings
Mediation Services
Brown bag/new hire orientations
Annual Bank Hours Apply To:
Cost for additional hours over bank
Utilization Report Frequency
Communications
Quarterly Newsletters

Billing Frequency
Account Contact / Location

- Please use the dropdowns where provided, otherwise please

**Anthem EAP**

Employees of the City and household members

10 sessions per issue

Included

Included

Included

Included

Included

Included

Included

**Anthem EAP**

unlimited telephone consultations

30 minute telephone or in person consultation and any additional services discounted at 25%

Included; Bank of 4 hours

Included resources available

Included

**Anthem EAP**

Included

Included

No

Included in Bank of Training hours (6 hours per plan year)

2 separate banks (Bank of 6 hours for Trainings and Bank of 4 hours for CIR services)

Trainings: FFS \$250.00 per hour/CIR services: FFS \$300.00 per hour

Annual Reporting

Included

Included

Monthly
Erica Garibay/San Diego, CA

: type in your response.

Any input