

# **City of Rialto**

## **Water Subcommittee Meeting**

*Council Chambers  
150 S. Palm Ave.  
Rialto, CA 92376*



### **Regular Meeting - Final**

**Thursday, May 28, 2026**

**REGULAR MEETING 10:00AM**

**Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376**

### **Water Subcommittee**

*Mayor Joe Baca  
Mayor Pro Tem Ed Scott*

*The City Council creates Subcommittees as needed to accomplish the work of the Council. Subcommittees are categorized as either, Standing or Ad Hoc. Subcommittees do not replace the work or decision-making process of the City Council as a whole and are used to provide feedback to staff. Subcommittees enable City staff to obtain early feedback from representative members of the City Council on issues affecting public policy prior to their presentation, as necessary, to the full City Council.*

*Any discussion or feedback expressed or received at a Subcommittee meeting should not be construed or understood to be a decision by or for the City Council. Further, any feedback the Subcommittee may make to the City Council is based on information possessed by the Subcommittee at the time the feedback is made and may be revised or amended upon receipt by the Subcommittee of additional or newer information.*

HOW TO REVIEW THE AGENDA. ALL AGENDAS ARE POSTED IN THE CITY HALL ADMINISTRATION BUILDING (150 SOUTH PALM AVENUE, RIALTO) AT LEAST 72 HOURS IN ADVANCE OF THE MEETING. ALL WRITINGS THAT RELATE TO AN OPEN SESSION AGENDA ITEM AT A REGULAR SUBCOMMITTEE MEETING DISTRIBUTED TO ALL OF THE SUBCOMMITTEE WILL BE MADE AVAILABLE AT THE SAME TIME BUT AT LEAST 72 HOURS BEFORE A REGULAR MEETING, FOR PUBLIC INSPECTION ON THE CITY'S WEBSITE AT [www.rialtoca.gov](http://www.rialtoca.gov) AND IN THE OFFICE OF THE CITY CLERK LOCATED AT 290 WEST RIALTO AVENUE, RIALTO, CALIFORNIA (909-820-2519) FROM 7:00 A.M. TO 6:00 P.M., MONDAY THROUGH THURSDAY. ANY PERSON HAVING A QUESTION CONCERNING ANY AGENDA ITEM MAY CALL ADMINISTRATION/UTILITIES DIVISION AT (909-820-2689) TO MAKE INQUIRY CONCERNING THE NATURE OF THE ITEM DESCRIBED ON THE AGENDA.

ITEMS ADDED TO THE AGENDA. CONSISTENT WITH THE RALPH M. BROWN ACT, ADDITIONAL ITEMS MAY BE ADDED TO THE AGENDA AND ACTED UPON BY THE SUBCOMMITTEE ONLY IF IT IS CONSIDERED TO BE A "SUBSEQUENT NEED" OR "EMERGENCY" ITEM AND IS ADDED BY A MAJORITY VOTE. MATTERS RAISED UNDER ORAL COMMUNICATIONS MAY NOT BE ACTED UPON AT THAT MEETING OTHER THAN AS PROVIDED ABOVE.

NEED ADA ASSISTANCE? IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE PUBLIC WORKS DIRECTOR AT (909) 421-7279. NOTIFICATION 48 HOURS PRIOR TO THE MEETING WILL ENABLE THE CITY TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING (28 CAR 35.102-35.104 ADA Title II).

HOW TO ATTEND THE MEETING.

(1) Members of the public may attend the meeting in person.

HOW TO MAKE A PUBLIC COMMENT.

(1) Appear at the meeting and speak during the public comment period. There is a 5-minute time limit.

(2) You may submit a public comment in writing to the Rialto Utility Authority by email at [ASKRUA@RIALTOCA.GOV](mailto:ASKRUA@RIALTOCA.GOV).

## **Call to Order By:**

## **ROLL CALL**

## **ORAL COMMUNICATIONS/PUBLIC COMMENTS**

## **APPROVAL OF MINUTES**

[WS-26-0368](#) Minutes from April 30, 2026 Meeting

**Attachments:** [Minutes from the 04 30 2026 meeting](#)

## **REPORTS/DISCUSSION ITEMS**

[WS-26-0367](#) Update on the Citywide Integrated Security Project (FILE AND RECEIVE)

[WS-26-0365](#) Receive and File the 2025 Consumer Confidence Report for Drinking Water and Provide Feedback.

**Attachments:** [2025 Consumer Confidence Report](#)

[WS-26-0366](#) Request for Feedback Regarding Setting a Public Hearing to Place Sewer Service Charges on the County Property Tax Roll for Delinquent Accounts. (ACTION).

## **UTILITY DIVISION UPDATE**

[WS-26-0369](#) Utilities Updates:

1. Veolia's Monthly Operations Reports (MOR):
  - a. May 2026 (reporting period March 2026)

*Attachments:* [VeoliaRWS Monthly Operations Report Period March 2026 MAY REPORT](#)

## **UPCOMING MEETING/FUTURE DISCUSSION ITEMS**

## **ADJOURNMENT**



# City of Rialto

## Legislation Text

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**File #:** WS-26-0368, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting May 28, 2026

TO: Water Subcommittee Members

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes from April 30, 2026 Meeting



**CITY OF RIALTO**  
**REGULAR MEETING OF THE WATER SUBCOMMITTEE**  
**April 30, 2026 - 10:00 A.M.**  
**MINUTES**

The Regular meeting of the Water Subcommittee of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Thursday, April 30, 2026.

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**CALL TO ORDER**

Call to order at 10:00 A.M.

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**ROLL CALL**

Senior Administrative Analyst Nicole Hemmans took the roll call.

**Subcommittee Members / City Staff:**

Mayor Joe Baca  
Mayor Pro Tem Ed Scott  
Tanya Williams, City Manager  
Yazdan Emrani, P.E., Director of Public Works  
Robert Khuu, Assistant City Attorney  
Janet Franco, Deputy Director of Finance  
Amparo Corona, Principal Budget and Financial Analyst  
Nicole Hemmans, Senior Administrative Analyst

**Additional Attendees:**

Peter Luchetti, RWS/Table Rock (Virtual Attendance)  
Stephen Dopudja, Dopudja & Wells Consulting  
John Schatz, Legal Consultant  
Marlon Brosco, RWS/Veolia  
Rod LeMond, Consultant  
Soheil Sadighi, RWS/Veolia  
Chandrasekar Venkatraman, RWS/Veolia

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**PUBLIC COMMENTS**

Public comment received on May 30, 2026:

- ◆ None.

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**CLOSED SESSION**

The Water Subcommittee convened in Closed Session at 10:01 a.m. to discuss one closed session item. The Closed Session concluded at 10:23 a.m. No reportable action was taken.

**APPROVAL OF MINUTES**

**WS-26-0271** – Approval of April 30, 2026, meeting minutes.  
**(ACTION)**

Mayor Baca asked if there were any comments pertaining to the minutes.

- ◆ None

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**NEW BUSINESS ITEMS**

**WS-26-0288** – Final Construction Work Authorization with Rialto Water Services, Operated by Veolia North Operating Services, Inc., for the Sycamore Ave Sewer Trunk Line.

Staff Request the Water Subcommittee Review and Consider Recommending Advancing to City Council a Final Construction Work Authorization with Rialto Water Services, Operated by Veolia North Operating Services, Inc., for the Sycamore Ave Sewer Trunk Line Project, in an Amount Not to Exceed \$3,016,968.

**Questions & Comments**

- ◆ Rialto Water Services/Veolia provided an update regarding the FCWA project.
- ◆ A discrepancy in the project cost estimates was identified and discussed.
- ◆ The Water Subcommittee’s feedback was for City staff and Veolia to meet prior to the next City Council meeting to resolve the identified cost discrepancies and allow the item to proceed to the City Council for consideration.

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**WS-26-0281** – Request for Feedback on Closed-Circuit Television Inspection Findings for the Wastewater Collection System.

Staff requested feedback on Closed-Circuit Television Inspection Findings for the Wastewater Collection System.

**Questions & Comments**

- ◆ The Mayor inquired about the cost of the camera truck utilized for CCTV inspections for inclusion in a future federal funding request.
  - Marlon Brosco advised that a fully equipped CCTV camera truck is approximately \$420K.

- ◆ Mayor Pro Tem inquired about who is responsible for removal of protrusions and what the process is to address it.
  - Peter Luchelli advised that RWS/Veolia is in the process of developing a protrusion policy.
- ◆ Mayor Pro Tem suggested consideration of a policy whereby, if a protrusion is verified and determined to potentially adversely impact neighboring residents, the necessary corrective work would be completed, and the associated costs would be recovered from the property owner that caused the protrusion.

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**WS-26-0287** – Update on the River Ranch Sewer Force Main Relocation Project.

The Water Subcommittee received an update from Stephen Dopudja with Dopudja Wells Consulting regarding the River Ranch Sewer Force Main Relocation Project, which is being constructed in coordination with the River Ranch Residential Development by Lennar Homes.

**Questions & Comments**

- ◆ No action taken.

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**WS-26-0278** – Request for Feedback on the Amendment No. 3 to the Professional Services Agreement with Enplanners.

Staff Requests the Water Subcommittee Review and Provide Feedback on Amendment No. 3 to the Professional Services Agreement with Enplanners Inc., in the amount of \$11,155, for additional Environmental Survey Services Associated with the Dr. June Hayes and Deborah Roberston Habitat Nature Center formally known as the Rialto Habitat Nature Center (RHNC) Project. (ACTION).

**Questions & Comments**

- ◆ The Water Subcommittee feedback is to proceed with presenting the item to the City Council for consideration and approval.

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**WS-26-0279** – Request for Feedback on the Amendment No. 4 to the Professional Services Agreement with Rod LeMond, CPA.

Staff requests that the Water Subcommittee provide feedback on Amendment No. 4 to the Professional Services Agreement with Rod LeMond, CPA, in the amount of \$120,000, for continued independent financial advisory and accounting services to support the Rialto Utility Authority's financial management, reporting, and compliance obligations. (ACTION).

**Questions & Comments**

- ◆ The Water Subcommittee feedback is to proceed with presenting the item to the City Council for consideration and approval.

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**WS-26-0280** – Request for Feedback on the Eighth Amendment to the Professional Services Agreement with Dopudja Wells Consulting, Inc.

Staff requests Water Subcommittee Review and Provide Feedback on the Proposal for Extended Professional Services with Dopudja & Wells Consulting, Inc. (Eighth Amendment)

**Questions & Comments**

- ◆ The Mayor and Mayor Pro Tem expressed support for consolidating the Utilities Division under the Public Works Department.
- ◆ The Water Subcommittee feedback is to proceed with presenting the item to the City Council for consideration and approval.

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**WS-26-0284** – Update on the Rialto Supplemental Recycled Water Supply Project.

The Water Subcommittee received an update on the Rialto Supplemental Recycled Water Supply Project, which is being developed in coordination with and led by the Inland Empire Utilities Agency.

**Questions & Comments**

- ◆ No action taken.

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**WS-26-0285** – Request for Feedback on Closed-Circuit Television Inspection Findings for the Wastewater Collection System.

Staff requested the Water Subcommittee receive and update and provide feedback on the final 2025 Urban Water Management Plan.

**Questions & Comments**

- ◆ The Water Subcommittee feedback is to proceed with presenting the item to the City Council for consideration and approval.

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**WS-26-0286** – Utilities Update

The Water Subcommittee received the following updates:

1. Veolia’s Monthly Operations Reports (MOR):
  - February 2026 (reporting period December 2025)
  - March 2026 (reporting period January 2026)
  - April 2026 (reporting period February 2026)
2. RUA Funding Awarded as of March 2026 and Project Funding List
3. Senior & Low-Income Utility Discount Program

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**UPCOMING MEETINGS/OTHER  
DISCUSSION ITEMS**

The next Water Subcommittee meeting is scheduled for Thursday, May 28, 2026, at 10:00 a.m.

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**ADJOURNMENT**

The meeting adjourned at 11:27 PM.



# City of Rialto

## Legislation Text

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**File #:** WS-26-0367, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting May 28, 2026

TO: Water Subcommittee Members

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Update on the Citywide Integrated Security Project (FILE AND RECEIVE)

### **BACKGROUND:**

On July 22, 2025, the City Council authorized the release of bids for the Citywide Integrated Security Solutions Project, City Project No. 230102, which is intended to enhance the security and resiliency of the City's water and wastewater facilities.

This project involves the construction and installation of security devices at various water and wastewater facilities throughout the city. The general items of work to be performed include construction of perimeter fencing, communication towers, gate/access controls, security lighting, video/thermal imaging cameras, intrusion switches, audio alarms, flashing beacons, signage and other security measures as detailed in the construction documents. The Engineer's estimate is \$4.8 million.

### **ANALYSIS/DISCUSSION**

The following table outlines the chronology of events and current status of the project to date:

#### **PROJECT TIMELINE**

07/22/25	City Council authorized the release of bids
02/17/26	Project was advertised on Planet bids.com.
03/03/26	Mandatory pre-bid meeting held.
04/02/26	Deadline to submit bids after a 44-calendar day bid period. No bids were received.
04/17/26	Project was re-advertised on Planetbids.com.
04/22/26	Mandatory pre-bid meeting held.
05/21/26	To date 38 questions have been received from bidders.
06/15/26	Deadline to submit bids

Following the review of the final bid submissions, a preliminary bid and contract recommendation will be brought to the Water Sub-Committee in June, with a recommendation for full contract award in July to the City Council.



# City of Rialto

## Legislation Text

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**File #:** WS-26-0365, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting May 28, 2026

TO: Water Subcommittee Members

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Receive and File the 2025 Consumer Confidence Report for Drinking Water and Provide Feedback.

### **RECOMMENDATION**

Staff request that the Water Subcommittee Receive and File the 2025 Consumer Confidence Report for Drinking Water and provide feedback.

### **BACKGROUND**

In 1996, the United States Congress amended the Safe Drinking Water Act by adding a provision requiring all community water systems to deliver a brief annual water quality report. The annual report is referred to as a Consumer Confidence Report (CCR) and is delivered to customers annually no later than July 1st.

The CCR includes information on our source water, the levels of any detected contaminants for the calendar year, compliance with drinking water rules, plus educational material.

The online availability of the Annual Consumer Confidence Report, created by Rialto Water Services (RWS), is sent to customers in the message box of their water bill. It explains that the report is online on the RWS website and can be obtained as a hard copy from certain City facilities. Customers can also request a copy by mail through their billing statements.

### **ANALYSIS/DISCUSSION**

Since 1990, California public water utilities have provided an annual Consumer Confidence Report to their customers. This year's report covers the calendar year 2023 drinking water quality testing and reporting. RWS, as operated by Veolia of North America vigilantly safeguards our water supply and, as in years past, the water delivered to the homes and businesses met the quality standards required by Federal and State regulatory agencies. The United States Environmental Protection Agency (USEPA) and the California Department of Public Health (CDPH) are the government agencies responsible for establishing and enforcing drinking water quality standards.

According to Rialto Water Services/Veolia, the City of Rialto water system continues to meet or exceed all regulatory standards. Arsenic sample results for City Well 2 currently average 5.5 parts per billion (ppb), which is consistent with historical data and remains below the State and Federal maximum contaminant level of 10 ppb. RWS continues to closely monitor arsenic levels and performs quarterly sampling of the well to ensure continued compliance with drinking water

regulations.

**ENVIRONMENTAL IMPACT**

This request is not a “Project” as defined by the California Environmental Quality Act (CEQA). Pursuant to Section 15378(a), a “Project” means the whole of an action, which has a potential for resulting in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment. According to Section 15378(b), a Project does not include: (5) Organizational or administrative activities of governments that will not result in direct or indirect physical changes in the environment.

**GENERAL PLAN CONSISTENCY**

Approval of the proposed action also complies with the following City of Rialto Guiding Principles, General Plan Goals and Policies: *“Our City government will lead by example, and will operate in an open, transparent, and responsive manner that meets the needs of the citizens and is a good place to do business.”*

Approval of the proposed action also complies with the following City of Rialto Goals and Policies:

Goal 3-8: Promote affordable and quality water service capable of adequately meeting normal and emergency water demands to all areas in Rialto.

Policy 3-8.4: Advocate regular evaluation of the entire water supply and distribution system to ensure its continued adequacy, reliability, and safety.

**LEGAL REVIEW**

The City Attorney’s Office has reviewed the staff report.

**FINANCIAL IMPACT**

Operating Budget Impact

The costs associated with distributing the CCR remain minimal, as the report is primarily made available through the RWS website, with notifications of its availability communicated through the City’s existing monthly water bill distribution process.

Capital Improvement Budget Impact

There will not be any impact on the Capital Improvement Budget from the proposed action.

Licensing

A Business License is not required for the proposed action.



# 2026 Drinking Water Quality Report



CONSUMER CONFIDENCE REPORT

## OUR MISSION

Rialto Water Services, operated by Veolia, is committed to the long-term performance, safety, customer and community satisfaction, and lasting cost and energy efficiencies of Rialto's water and wastewater systems, on behalf of the City's residents.

## ABOUT RIALTO WATER SERVICES

The City of Rialto and Rialto Utility Authority (RUA), in partnership with Rialto Water Services (RWS) formed a public private partnership when they executed a 30 year water and wastewater concession in 2012. RWS is a partnership between Table Rock Capital and the Union Labor Life Insurance Company (Ullico). RWS contracts with Veolia North America to operate the water and wastewater systems.

Under the Concession Agreement, the City retains full ownership of the water and wastewater systems, retains all water rights and supply, and possesses the rate-setting authority associated with the facilities. RWS provides financial backing, oversight and concession services while Veolia delivers all water and wastewater services, including billing and customer service, and oversees a \$41 million capital improvement program to upgrade aging facilities.

## ABOUT THIS REPORT

We test the drinking water quality for many constituents as required by state and federal regulations. This report shows the results of our monitoring for the period of January 1 to December 31, 2025, and may include earlier monitoring data.

**Customer Service:** (909) 820-2546

**Emergency After Hours:** (909) 820-0400

**On the Web:** [www.rialtowater.com](http://www.rialtowater.com)

**EPA Safe Drinking Water Hotline:** (800) 426-4791

# CITY COUNCIL AND ELECTED OFFICIALS



Joe Baca, Mayor

Ed Scott, Mayor Pro Tem

Andy Carrizales, Councilmember

Karla Perez, Councilmember

Edward Montoya Jr., Councilmember

Edward Carrillo, City Treasurer

Barbara McGee, City Clerk

## CABLE ADVISORY & UTILITIES COMMISSION

Barbara Rickman, Chair

Carla D. Towns, Vice-Chair

Brenda Gutierrez, Commissioner

Erlinda Patterson, Commissioner

Kevin Kobbe, Commissioner

James Shields, Commissioner

Rocio Martinez, Commissioner

## CITY EXECUTIVE STAFF

Tanya Williams, City Manager

City Council meetings are generally held on the 2<sup>nd</sup> and 4<sup>th</sup> Tuesday of every month at 6:30 pm. Council Chambers are located at 150 S. Palm Ave., Rialto, CA 92376 c

# Annual Drinking Water Report

The purpose of this report is to provide information about the quality of the water delivered to customers in 2025. This report is mandated by the United States Environmental Protection Agency (USEPA) and it is your right to know where your water comes from and what it contains. We are happy to report that we have consistently delivered water that has met or exceeded the standards set by State and Federal Law.

More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 1(800)426-4791. For information regarding this Consumer Confidence Report please contact David Terry, Project Manager—Veolia: (909) 820-0400.

## What is surface water?

It is any water that travels or is stored on top of the ground. This would be the water that is in rivers, lakes, streams, oceans--even though we can't drink salt water. Sometimes surface water sinks into the ground and becomes groundwater. Surface water is treated before it becomes drinking water.

## What is groundwater?

Any water that is underground is groundwater. In the water cycle, some of the precipitation sinks into the ground and goes into watersheds, aquifers and springs. Groundwater flows through layers of sand, clay, rock, and gravel which cleans the water. Ground water stays cleaner than water on the surface and does not need as much treatment as surface water.

## Perchlorate Information

Rialto has a zero tolerance policy regarding water that contains detectable levels of perchlorate. We currently have wellhead treatment on two of our wells for the removal of perchlorate. This wellhead treatment removes the perchlorate to a non-detection level. The other wells affected by perchlorate contamination have been out of service and have not been used since the detection occurred. These responses, especially the installation of ion exchange water treatment systems, have produced a measure of success that has allowed the City to reliably deliver potable water to all of its customers. The City of Rialto urges all of its residents to continue conserving water and to look for new ways to reduce the demand in our system. The City of Rialto continues to work with those responsible for the contamination to remediate perchlorate contamination in the water supply.



## Contaminants Expected in Drinking Water

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the U.S. EPA's Safe Drinking Water Hotline (800) 426-4791.

## People Most Vulnerable To Contaminants

Some people may be more vulnerable to contaminants in drinking water than the general population. Immunocompromised persons such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. U.S. EPA/Centers for Disease Control (CDC) guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800) 426-4791.

## Contaminants That May be Present in Source Water Include:

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

**Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic contaminants**, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

**Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can, also, come from gas stations, urban stormwater runoff, and septic systems.

**Radioactive contaminants** can naturally occur or be the result of oil and gas production and mining



# Regulation of Drinking Water and Bottled Water Quality

In order to ensure that tap water is safe to drink, the U.S. EPA and the State Board prescribe regulations that limit the amount of certain contaminants in water provided by public water systems. The U.S. Food and Drug Administration regulations and California law also establish limits for contaminants in bottled water that provide the same protection for public health.

**Arsenic.** While your drinking water meets the federal and state standard for arsenic, it does contain low levels of arsenic. The arsenic standard balances the current understanding of arsenic's possible health effects against the costs of removing arsenic from drinking water. The U.S. Environmental Protection Agency continues to research the health effects of low levels of arsenic, which is a mineral known to cause cancer in humans at high concentrations and is linked to other health effects such as skin damage and circulatory problems.



**Lead** can cause serious health effects in people of all ages, especially pregnant people, infants (both formula-fed and breastfed), and young children. Lead in drinking water is primarily from materials and parts used in service lines and in home plumbing. Rialto Water Services is responsible for providing high quality drinking water and removing lead pipes but cannot

control the variety of materials used in the plumbing in your home. Because lead levels may vary over time, lead exposure is possible even when your tap sampling results do not detect lead at one point in time. You can help protect yourself and your family by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Using a filter, certified by an American National Standards Institute accredited certifier to reduce lead, is effective in reducing lead exposures. Follow the instructions provided with the filter to ensure the filter is used properly. Use only cold water for drinking, cooking, and making baby formula. Boiling water does not remove lead from water. Before using tap water for drinking, cooking, or making baby formula, flush your pipes for several minutes. You can do this by running your tap, taking a shower, doing laundry or a load of dishes. If you have a lead service line or galvanized requiring replacement service line, you may need to flush your pipes for a longer period. If you are concerned about lead in your water and wish to have your water tested, contact **Rialto Water Services through customer service (909)820-2546**. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <https://www.epa.gov/safewater/lead>. In 2024, a lead service line inventory was taken and from these results, we are pleased to say that the service lines were lead free. For more information, go to [www.rialtoqa.gov/92618](http://www.rialtoqa.gov/92618)



Rialto Well 3  
Booster  
Station

## Primary Standards - Mandatory Health-Related Standards

### MICROBIOLOGICAL CONTAMINANTS

PARAMETER	UNITS	MCL	PHG(MCLG)		WATER SOURCE		HEALTH EFFECTS
					CITY OF RIALTO	WVWD	
Total Coliform Bacteria (Total Coliform Rule) 2025	Present/Absent (P/A)	Presence of Coliform Bacteria in 5% of Monthly Samples	0	SAMPLE RESULTS:	3	1	Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful, waterborne pathogens may be present or that a potential pathway exists through which contamination may enter the drinking water distribution system. We found coliforms indicating the need to look for potential problems in water treatment or distribution. When this occurs, we are required to conduct assessment(s) to identify problems and to correct any problems that were found.

### RADIOACTIVE CONTAMINANTS\*\*\*

PARAMETER	UNITS	MCL	PHG(MCLG)	RANGE	AVERAGE	MAJOR SOURCE IN DRINKING WATER	HEALTH EFFECTS
Gross Alpha* 2023	(pCi/L)	15	0	ND-2.63	1.08	Erosion of Natural Deposits	Certain minerals are radioactive and may emit a form of radiation known as alpha radiation. Some people who drink water containing alpha emitters in excess of the MCL over many years may have an increased risk of getting cancer.
Uranium* 2017	(pCi/L)	20	0.43	ND-4.56	2.46	Erosion of Natural Deposits	Some people who drink water containing uranium in excess of the MCL over many years may have kidney problems or an increased risk of getting cancer.

## Primary Standards - CONTINUED

### VOLATILE ORGANIC CONTAMINANTS\*\*\*

PARAMETER	UNITS	MCL	PHG(MCLG)	RANGE	AVERAGE	MAJOR SOURCE IN DRINKING WATER	HEALTH EFFECTS
Trichloroethylene (TCE)	µg/L	5	1.7	ND-2.4	1.2	Discharge from metal degreasing sites and other factories	Some people who use water containing trichloroethylene in excess of the MCL over many years may experience liver problems and may have an increased risk of getting cancer.

### UCMR5 - Detection of Unregulated Contaminants\*\*\*

CONTAMINANT	UNITS	Sample Date	Level Detected	Range of Detections	NL	Health Effects
Perfluorobutane Sulfonic Acid (PFBS)* 2024	ng/L	11/24	2.4	ND-2.4	500	Perfluorobutane sulfonic acid exposures resulted in decreased thyroid hormone in pregnant female mice.

## Primary Standards - CONTINUED

### INORGANIC CONTAMINANTS

PARAMETER	UNITS	MCL	PHG(MCLG)	RANGE/ AVERAGE	WATER SOURCE		MAJOR SOURCE IN DRINKING WATER	HEALTH EFFECTS
					CITY OF RIALTO	BLF/ENCANTO		
Arsenic	µg/L	10	0.004	Range	ND-5.1	N/A	Erosion of natural deposits; runoff from orchards; glass and electronics production wastes	Some people who drink water containing arsenic in excess of the MCL over many years may experience skin damage or circulatory system problems, and may have an increased risk of getting cancer.
				Average	2	2.8		
Aluminum* 2023	µg/L	1000	600	Range	ND-83	N/A	Erosion of natural deposits; residual from some surface water treatment processes	Some people who drink water containing aluminum in excess of the MCL over many years may experience short-term gastrointestinal tract effects.
				Average	28.57	0.076		
Fluoride* 2023	mg/L	2	1	Range	0.25-0.32	N/A	Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories	Some people who drink water containing fluoride in excess of the federal MCL of 4 mg/L over many years may get bone disease, including pain and tenderness of the bones. Children who drink water containing fluoride in excess of the state MCL of 2 mg/L may get mottled teeth.
				Average	0.27	0.41		
Hexavalent Chromium* 2023	µg/L	10	0.02	Range	0.58-2.8	N/A	Erosion of natural deposits; transformation of naturally occurring trivalent chromium to hexavalent chromium by natural processes and human activities such as discharges from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities.	Some people who drink water containing hexavalent chromium in excess of the MCL over many years may have an increased risk of getting cancer.
				Average	1.5	1.1		

# Primary Standards - CONTINUED

## INORGANIC CONTAMINANTS

PARAMETER	UNITS	MCL	PHG(MCLG)	RANGE/ AVERAGE	WATER SOURCE		MAJOR SOURCE IN DRINKING WATER	HEALTH EFFECTS
					CITY OF RIALTO	BLF/ENCANTO		
Nitrate (as N)* 2023	mg/L	10	10	Range	1.5-3.6	1.9 - 4.8	Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits.	Infants below the age of six months who drink water containing nitrate in excess of the MCL may quickly become seriously ill and, if untreated, may die because high nitrate levels can interfere with the capacity of the infant's blood to carry oxygen. Symptoms include shortness of breath and blueness of the skin. High nitrate levels may also affect the oxygen-carrying ability of the blood of pregnant women.
				Average	2.55	3.28		
Barium	mg/L	1	2	Range	ND	N/A	Discharges of oil drilling wastes and from metal refineries; erosion of natural deposits	Some people who drink water containing barium in excess of the MCL over many years may experience an increase in blood pressure.
				Average	ND	0.053		
Chromium (total)	mg/L	50	100	Range	ND	N/A	Discharge from steel and pulp mills and chrome plating; erosion of natural deposits	Some people who use water containing chromium in excess of the MCL over many years may experience allergic dermatitis
				Average	ND	1.9		
Perchlorate	µg/L	6	1	Range	ND	N/A	Perchlorate is an inorganic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts.	Perchlorate has been shown to interfere with uptake of iodide by the thyroid gland, and to thereby reduce the production of thyroid hormones, leading to adverse effects associated with inadequate hormone levels. Thyroid hormones are needed for normal prenatal growth and development of the fetus, as well as for normal growth and development in the infant and child. In adults, thyroid hormones are needed for normal metabolism and mental function.
				Average	ND	0.62		

## Inorganic Contaminants Continued

PARAMETER	UNITS	MCL	PHG(MCLG)	WATER SOURCE		MAJOR SOURCE IN DRINKING WATER	HEALTH EFFECTS	
				CITY OF RIALTO	WVWD			
Lead-School Testing	µg/L	15	0.2	Number of School Lead Sampling:	8	N/A	Internal corrosion of household plumbing system	*
				Last 90th Percentile Results	ND-12	N/A		
Copper	mg/L	AL= 1.3	0.3	Number of sites Sampled	30	40	Internal corrosion of household plumbing systems; erosion of natural deposits; leaching from wood preservatives	Copper is an essential nutrient, but some people who drink water containing copper in excess of the action level over a relatively short amount of time may experience gastrointestinal distress. Some people who drink water containing copper in excess of the action level over many years may suffer liver or kidney damage. People with Wilson's Disease should consult their personal doctor.
				Last 90th Percentile Results	0.14	0.18		

## Disinfection Byproducts, Disinfectant Residuals, and Disinfection Byproduct Precursors

PARAMETER	UNITS	MCL	PHG (MCLG)	WATER SOURCE		MAJOR SOURCE IN DRINKING WATER	HEALTH EFFECTS	
				CITY OF RIALTO	WVWD			
Total Trihalomethanes (TTHMs)	µg/L	LRAA = 80	N/A	RANGE	ND-3.3	ND-72.4	Byproduct of drinking water disinfection	Some people who drink water containing trihalomethanes in excess of the MCL over many years may experience liver, kidney, or central nervous system problems, and may have an increased risk of getting cancer.
				AVERAGE	0.62	28.9		
Haloacetic Acids	µg/L	LRAA = 60	N/A	RANGE	ND	ND-14.1	Byproduct of drinking water disinfection	Some people who drink water containing haloacetic acids in excess of the MCL over many years may have an increased risk of getting cancer.
				AVERAGE	ND	8.1		

## Secondary Standards - Aesthetic Standards

PARAMETER	UNITS	MCL	RANGE/AVERAGE	WATER SOURCE			Typical Source of Contaminant
				CITY OF RIALTO	BLF/ENCANTO	WVWD	
Chloride	mg/L	500	Range	3.7-10	N/A	ND	Run off/leaching from natural deposits; seawater influence
			Average	5.7	21		
Hardness	mg/L	N/A	Range	130-220	N/A	ND	“Hardness” is the sum of polyvalent cations present in the water, generally magnesium and calcium. The cations are usually naturally occurring.
			Average	160	260		
Sodium	mg/L	N/A	Range	12-25	N/A	ND	“Sodium” refers to the salt present in the water and is generally naturally occurring.
			Average	16	20		
Specific Conductance	µS/cm	1,600	Range	ND-500	N/A	300-610	Substances that form ions when in water; seawater influence
			Average	288	580	393	
Odor	units	3 units	Range	ND-1	N/A	1-2	Naturally-occurring organic materials
			Average	1	1	1	
Sulfate	mg/L	500	Range	14-51	N/A	ND	Run off/leaching from natural deposits; industrial wastes
			Average	25	59		
Total Dissolved Solids (TDS)	mg/L	1,000	Range	210-290	250-380	ND	Run off/leaching from natural deposits
			Average	238	323		
Turbidity	units	5 units	Range	ND-0.49	ND(0.020)-0.51	ND-5.8	Soil runoff
			Average	0.11	0.178	ND	

## Terms Used in This Report:

**Maximum Contaminant Level (MCL):** MCL is the highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

### **Maximum Contaminant Level Goal (MCLG):**

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

### **Public Health Goal (PHG):**

The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

### **Maximum Residual Disinfectant Level (MRDL):**

The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

### **Maximum Residual Disinfectant Level Goal (MRDLG):**

The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

### **Treatment Technique (TT):**

A required process intended to reduce the level of a contaminant in drinking water.

**UCMR5:** Unregulated Contaminants Monitoring<sup>1</sup>; Fifth Unregulated Contaminant Rule

**Primary Drinking Water Standard (PDWS):** MCLs, MRDLs and treatment techniques (TTs) for contaminants that affect health, along with their monitoring and reporting requirements.

\* Constituent not sampled for in 2025 but in a different year as that was when it was sampled last

### **Regulatory Action Level (AL):**

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

### **Variations and Exemptions:**

Department permission to exceed an MCL or not comply with a TT under certain conditions.

**BLF:** Baseline Feeder

**WVWD:** West Valley Water District

**NL:** Notification Level

**ND:** Not detectable in water at testing limit

**µs/cm:** microSiemen per centimeter; or micromho per centimeter (µmho/cm)

<sup>1</sup> Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

\*\*\* City of Rialto Results ONLY are displayed as the other water sources have only ND results

UNITS	UNITS	EQUIVALENCE
mg/L = milligrams per liter	ppm = parts per million	1 second in 11.5 days
µg/L = micrograms per liter	ppb = parts per billion	1 second in nearly 32 years
ng/L = nanograms per liter	ppt = parts per trillion	1 second in nearly 32,000 years
pg/L = picograms per liter	ppq = parts per quadrillion	1 second in nearly 32,000,000 years

## Water & Employee Quality

Rialto Water Services is proud to inform residents that the Water Division has passed another annual water quality checkup. City of Rialto Water has met all the Drinking Water Standards set forth by the State and Federal Governments. Part of meeting these requirements is having California Water Resources Control Board and American Water Works Association (AWWA) certified employees in water distribution, treatment and cross connection/ backflow protection. Certifications are obtained by taking college level courses in water science and engineering. We have entered into a collective bargaining agreement that has placed even higher standards on operators and certification levels. In addition, staff continues to upgrade certifications as a part of our continuing education program. State and federal certifications allow us to operate and maintain the public water system for the City of Rialto. This is just one of the many committed efforts we put towards producing clean drinking water for our customers.

## Help Us **Conserve** This Precious Resource

Surface water levels are not back to normal and groundwater basins, where much of Rialto's water comes from, are still depleted from the continuing drought. We all play an important role in meeting conservation targets set by the state, whether at home or work. Please review these simple water conservation tips and help us conserve this, our most precious natural resource.

**The City of Rialto offers rebate programs to help you purchase high-efficiency toilets and washing machines, smart irrigation timers, high-efficiency and automatic shut off nozzles, and turf replacement.**

**Please visit the utility's website at [www.rialtowater.com](http://www.rialtowater.com) and look for the rebate application or email [ASKRUA.com](mailto:ASKRUA.com) for more information.**

**For more conservation tips and other drought-related information, please visit our website at [www.rialtowaterservices.com](http://www.rialtowaterservices.com)**



Cedar Reservoir

## FACTS ABOUT OUR SYSTEM

- In 2025, 75% of our total potable drinking water was sourced from our groundwater basins, 15% from the Baseline Feeder (BLF) and 10% was surface water.
- Population 59,264 (GIS Census Data)
- Number of Water Service Connections = 12,451
- Miles of Water Main = 186.5
- Number of Producing Wells = 7
- Total Reservoir Capacity = 28 million gallons
- Maximum Daily Production = 14.18 million gallons
- Minimum Daily Production = 3.75 million gallons
- Average Daily Production = 9.25 million gallons
- *Total Annual Production = 3.391 billion gallons*




## WATER CONSERVATION FACTS

- Fill washing machines and dishwashers before running them. Partial loads use the same amount of water as full loads. You can save up to 1,000 gallons a month.
- Little leaks add up in a hurry. A dripping faucet or a toilet leak can add up to hundreds of gallons of wasted water.
- Turn off the water while you brush your teeth. You can save up to 500 gallons a month.
- Be sure to use low-flow showerheads and install aerators on your kitchen and bathroom faucets. They restrict the flow without compromising water pressure. You can save up to 750 gallons a month.
- Do not use a hose outside to clean sidewalks and driveways; instead use a broom.
- Follow the Stage 2 Water Alert restrictions issued by the City.
- Be waterwise and think before you turn on the tap.






# STAGE 2 WATER ALERT

Rialto Water Services is requiring customers to:

## GENERAL & OUTDOOR REDUCTION

-  • Reduce water use by 20%
-  • Limit outdoor watering to 4x per week between 8 p.m. and 6 a.m. 10 minutes per station maximum. (Exceptions for drip/weather-based controllers.)
-  • Refrain from watering during or within 48 hours of measurable rainfall, and on windy days.

## MAINTENANCE & SPECIFIC USES

-  • Repair leaks within 72 hours of notification by the City.
-  • Prevent water waste from runoff, overspray, breaks and leaks.
-  • Avoid hosing off sidewalks, driveways and patios
-  • Use a hose with an automatic shutoff nozzle when washing vehicles.
-  • Use a recirculating pump in foundations and water features.

## HOSPITALITY & DINING SECTOR



Hotels and motels must provide guests with the option of not laundering sheets and towels daily.



Restaurants may serve water only on request.

**FOR MORE INFORMATION & CONSERVATION TIPS:**

 [www.yourrialto.com](http://www.yourrialto.com) | [www.rialtowater.com](http://www.rialtowater.com) | [www.iEfficient.com](http://www.iEfficient.com)

## Note of Importance Translations

يحتوي هذا التقرير على معلومات مهمة عن مياه الشرب. يُرجى التواصل مع Rialto Water Services عبر 437 N Riverside, Rialto, CA 92376 (909)820-2546 للحصول على مساعدة باللغة العربية.

Este informe contiene información muy importante sobre su agua para beber. Favor de comunicarse Rialto Water Services a (909)820-2546 para asistirlo en español.

Այս զեկույցը պարունակում է կարևոր տեղեկություններ ձեր խմելու ջրի մասին: Խնդրում ենք դիմել Rialto Water Services ջրի համակարգի հասցեով 437 N Riverside, Rialto, CA 92376 կամ հեռախոսահամարով (909)820-2546 հայերենով օգնություն ստանալ համար:

本報告包含閣下飲用水嘅重要訊息。如需廣東話垂詢，請聯絡Rialto Water Services, (909)820-2546

این گزارش حاوی اطلاعات مهمی در مورد آب آشامیدنی شم.

تماس بگیریید. شماره تلفن (909)820-2546 است 437, Rialto, CA 92376 N Riverside در آدرس Rialto Water Services لتفا برای کسب اطلاعات به سازمان آب آشامیدنی.

Ce rapport contient des informations importantes concernant votre eau potable. Veuillez contacter Rialto Water Services à (909)820-2546 pour de plus amples informations en français.

Dieser Bericht enthält wichtige Information über Ihr Trinkwasser. Bitte wenden Sie sich an Rialto Water Services unter (909)820-2546, um Unterstützung in deutscher Sprache zu erhalten.

इस रिपोर्ट में आपके पीने के जल से सम्बंधित महत्वपूर्ण जानकारी है। हिंदी में सहायता के लिए, Rialto Water Services को 437 N Riverside, Rialto, CA 92376 अथवा (909)820-2546 पर संपर्क करें

Tsab ntawv no muaj cov ntsiab lus tseem ceeb hais txog koj cov dej haus. Thov hu rau Rialto Water Services ntawm (909)820-2546 yog koj xav tau kev pab hais lus Hmoob.

## Note of Importance Translations

この報告書には上水道に関する重要な情報が記されております。ご質問等ございましたらRialto Water Services, (909)820-2546まで日本語でご連絡下さい。

이 보고서는 당신의 식수에 관한 중요한 정보를 포함하고 있습니다. 한국어로 된 도움을 원하시면 Rialto Water Services, (909)820-2546 로 문의 하시기 바랍니다.

这份报告含有关于您的饮用水的重要讯息。请用以下地址和电话联系 Rialto Water Services 以获得中文的帮助:437 N Riverside, Rialto, CA 92376, (909)820-2546

這份報告含有關於您的飲用水的重要訊息。請用以下地址和電話聯繫Rialto Water Services以獲得中文的幫助:437 N Riverside, Rialto, CA 92376, (909)820-2546

Este relatório contém informação importante sobre sua água potável. Por favor entre em contato com Rialto Water Services a (909)820-2546 para auxílio em português.

भैस रिपेट विच तुदाके पीटे दे वारे मउउदुपूरन सूचना है। पंजाबी विच मरद लई, Rialto Water Services कू 437 N Riverside, Rialto, CA 92376नं(909)820-2546 ते मंपरक वरे।

Этот отчет содержит важную информацию о вашей питьевой воде. Пожалуйста, свяжитесь с Rialto Water Services по (909)820-2546 для получения помощи на русском языке.

Ang pag-uulat na ito ay naglalaman ng mahalagang impormasyon tungkol sa inyong inuming tubig. Mangyaring makipag-ugnayan sa Rialto Water Services and 437 N Riverside, Rialto, CA 92376 o tumawag sa (909)820-2546 para matulungan sa wikang Tagalog.

รายงานฉบับนี้มีข้อมูลที่สำคัญเกี่ยวกับน้ำประปาของท่าน กรุณาติดต่อ Rialto Water Services ที่ (909)820-2546 เพื่อการช่วยเหลือในภาษาไทย

Báo cáo này chứa thông tin quan trọng về nước uống của bạn. Xin vui lòng liên hệ Rialto Water Services tại (909)820-2546 để được trợ giúp bằng tiếng



# City of Rialto

## Legislation Text

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**File #:** WS-26-0366, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting May 28, 2026

TO: Water Subcommittee Members

APPROVAL: Tanya Williams, Assistant City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Request for Feedback Regarding Setting a Public Hearing to Place Sewer Service Charges on the County Property Tax Roll for Delinquent Accounts. (ACTION).

### **RECOMMENDATION**

Staff requests feedback regarding setting a public hearing to place sewer service charges on the County Property Tax Roll for delinquent accounts.

### **BACKGROUND**

The City of Rialto (City) / Rialto Utility Authority (RUA) provides sewer services throughout the entire City and areas of Bloomington. Where RUA provides water service, both water and sewer services are billed together. For delinquent accounts, the RUA can impose penalties and shut off water services to promote payment, per Rialto Municipal Code Section 12.08. However, there are areas of the City where either the West Valley Water District or the Fontana Water Company provides water services and the RUA only bills for sewer service. The sewer-only accounts have high delinquency rates, as the RUA cannot disconnect services for lack of payment.

To collect sewer-only accounts more effectively, the Rialto Municipal Code Section 12.08.201 was amended to allow for placement of delinquent charges on property tax bills through the County Tax Collector's Office. The Ordinance approved on June 19, 2007, provides a method for collecting delinquent accounts like the lien placement process used for solid waste delinquent accounts.

### **ANALYSIS/DISCUSSION:**

During the spring of each year, Staff develops a list of properties to be levied for delinquent sewer fees. Once the list of properties to be levied has been completed, the list will be compared with the most recent County property ownership data. Changes will be incorporated into the final list which is then submitted to the County. This list is comprised of accounts where the account owner is delinquent on sewer payments. Once created, this list is presented to the City Council/Rialto Utility Authority Board for permission to place the delinquent sewer fees on the tax rolls.

To meet the County submittal deadline, several things must occur, most notably, a list must be presented to the City Council/Rialto Utility Authority Board of properties meeting the criteria for placement of liens with the County and a public hearing must be held to approve the levy. Notification letters will be sent to the delinquent account holders and the property owner, if different,

alerting them of the RUA's plan to place the delinquent charges on the property tax roll and giving them one last opportunity to pay.

The last date for a customer to pay their delinquent sewer bill before placement on the tax rolls is June 25, 2026. It should be noted that if a customer pays their delinquent wastewater bill prior to the deadline, their property and the levy amount will be removed from the list provided to the county. Once the list of properties to be levied has been completed, the list will be compared with the most recent County property ownership data. Changes will be incorporated into the final list, which is then submitted to the County.

**SCHEDULE/LEVY PROCESS**

If the City were to post levies for this fiscal year, the following tasks must be completed by the deadlines listed below:

TASK	DATE
Notification letter to delinquent customers	by May 31 2026
Set Public Hearing	June 23, 2026
Last day for customer to pay without delinquent sewer fees being placed on the Tax Roll	June 25, 2026
Confirm final balance amounts	July 1, 2026
Notice Public Hearing	Publish Notice by July 17, 2026; 10 days prior to Public Hearing.
Conducting Public Hearing	July 28, 2026
Deadline for San Bernardino County Tax Roll Submittal	August 8, 2026

The total levy amount for Fiscal Year 2025-2026 is estimated to be approximately \$1,204,349, representing approximately 1,794 delinquent accounts. Compared to last year's levy amount of \$1,189,751, this represents an approximate increase of 1.2%. The number of delinquent accounts increased from 1,429 accounts in the prior year to 1,794 accounts this year. Staff's preliminary review indicates that approximately 65% of the delinquent accounts are repeat accounts. As customers continue making payments through the end of the fiscal year, staff anticipates the final percentage of repeat accounts to increase to approximately 80%-85%.

**FINANCIAL IMPACT**

**Operating Budget Impact**

The levy is comprised of accounts whose owners are the same as the current property owners per the county-secured tax roll. The potential total levy amount is estimated at \$1,204,349 with approximately 1,794 delinquent accounts.

**Capital Improvement Budget Impact**

There is no impact to the Capital Improvement Budget.



# City of Rialto

## Legislation Text

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**File #:** WS-26-0369, **Version:** 1, **Agenda #:**

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For Water Subcommittee Meeting May 28, 2026

TO: Water Subcommittee Members

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Utilities Updates:

1. Veolia's Monthly Operations Reports (MOR):
  - a. May 2026 (reporting period March 2026)

# **RWS/Veolia Monthly Operation Report**

## **May 2026**

**Reporting period March 2026**



**RIALTO  
CUSTOMER SERVICE & REVENUE  
MONTHLY OPERATIONS REPORT**

**Reporting Period:  
March 2026**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**



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## I. CUSTOMER SERVICE SUMMARY

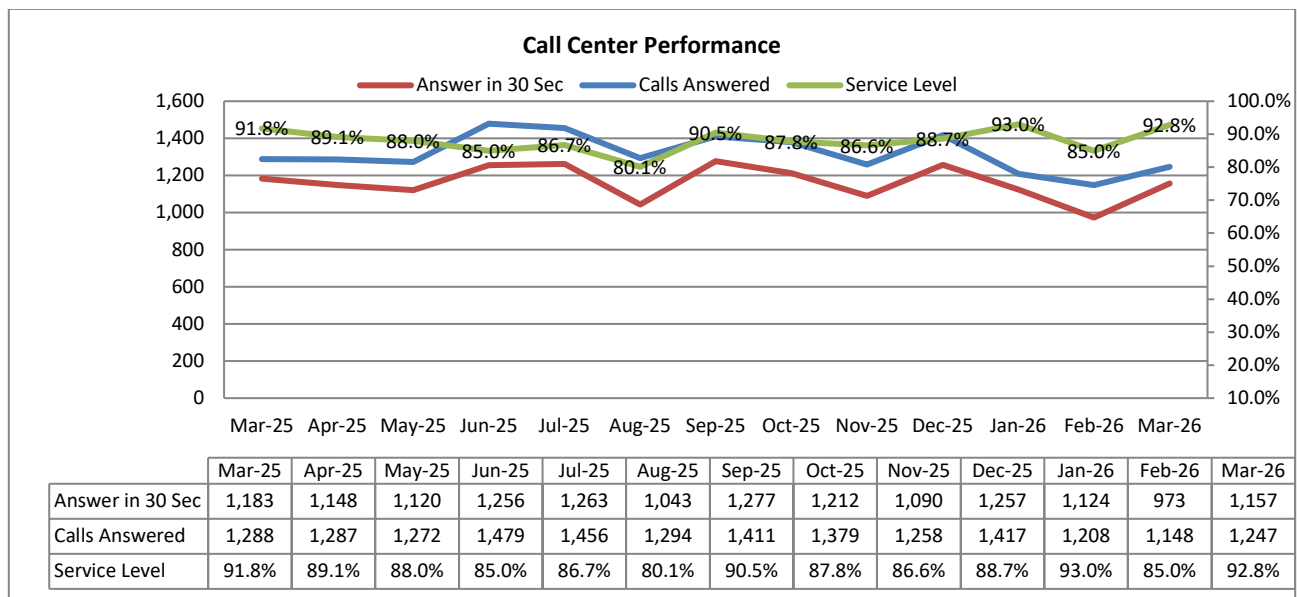
During this reporting month, the Customer Service team provided call service level of 92.8%. Out of 1,247 inbound calls answered 1,157 answered within the first 30 seconds.

Water consumption has decreased by 6.9% when compared against previous month. When compared against last year, consumption has increased by 1.4%.

Sewer revenue has decreased by 2.2% compared to the prior month and increased by less than 1.0% from last year.

## II. CALL CENTER PERFORMANCE

During this reporting month, service level was 92.8% with 1,157 out of 1,247 being answered within the first 30 seconds. Overall average wait time was thirty-two (32) seconds.



## III. AUTOMATED SERVICES

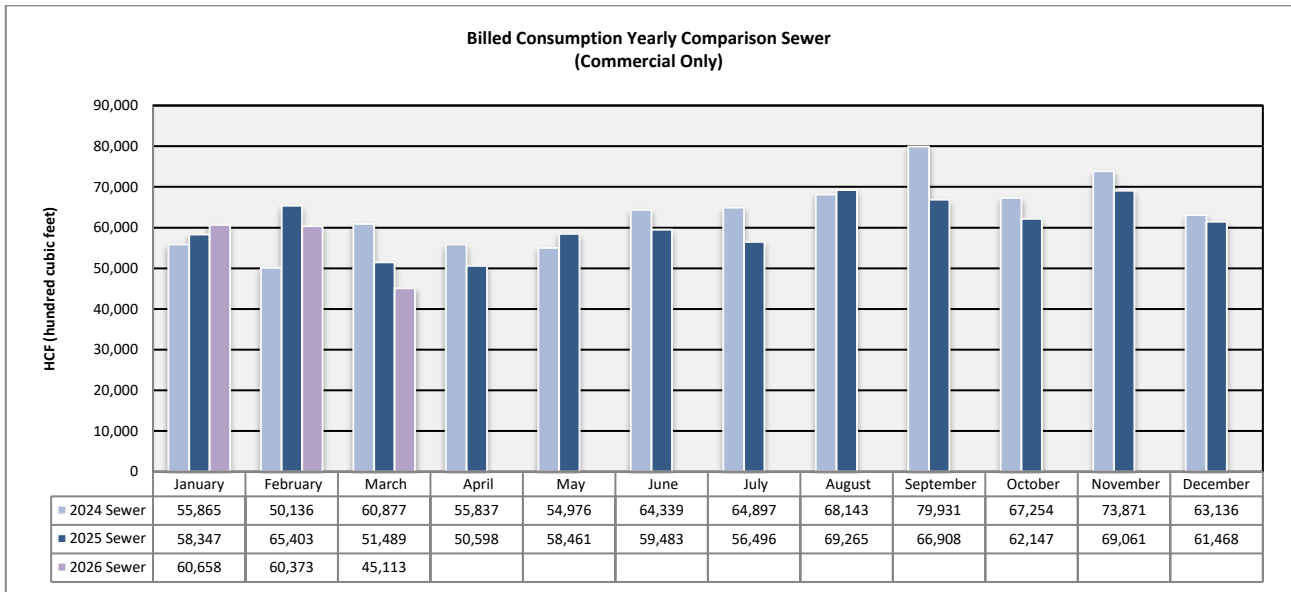
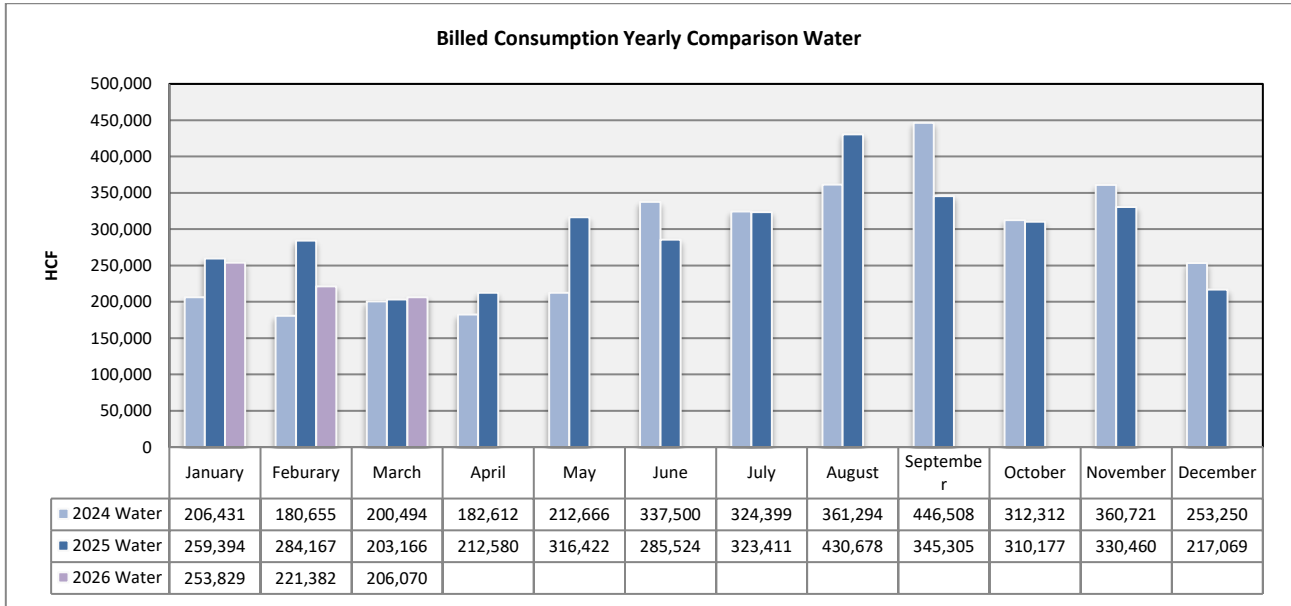
About 13,310 or 57.7% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 51.1% have chosen the e-bill option. This e-bill participation is 6.5% increase from March of the prior year.

	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25	Dec-25	Jan-26	Feb-26	Mar-26
Number of Bills	22,657	22,694	22,705	22,770	22,792	22,838	22,864	22,875	22,927	22,913	23,045	22,987	23,031
Number of Bill Adjustments (during billing)	29	25	15	18	29	10	7	8	11	27	47	47	32
Automated Over the Phone Payments	2,509	2,454	2,276	2,578	2,596	2,344	2,531	2,560	2,089	2,404	2,326	2,339	2,656
Online Payment	9,912	9,798	8,434	9,800	10,260	8,691	11,224	10,369	7,614	10,432	8,771	10,145	11,774
E-bill Participants	6,069	5,969	6,000	6,074	6,134	6,185	6,233	6,290	6,332	6,372	6,401	6,421	6,476
Auto Pay Participants (New Portal)	4,536	4,554	4,630	4,696	4,728	4,776	4,834	4,881	4,923	4,978	5,025	5,083	5,137
PayNearMe	99	97	88	88	88	88	103	85	80	80	60	81	76

## IV. CONSUMPTION & BILLING

### A. Consumption

Water consumption has decreased by 6.9% when compared against previous month. When compared against last year, consumption has increased 1.4%.



Low consumption is due to billing adjustment for a large water bottling company. The City has requested change from Category II to Category III.

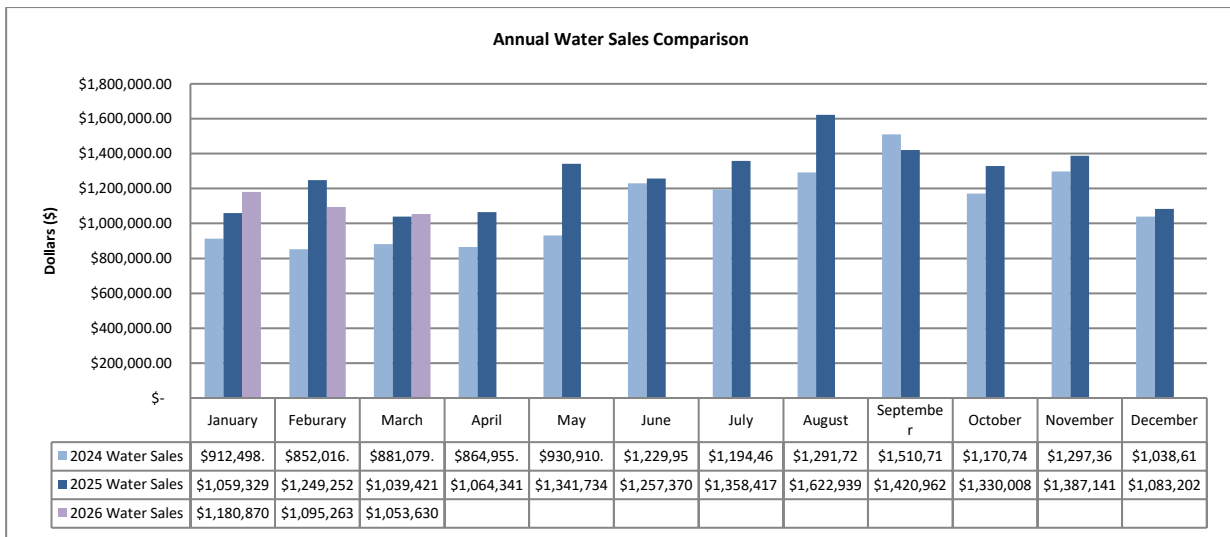
**B. Billing**

A total of 23,031 bills were mailed or sent out electronically in March. Billing accuracy was 99.8% with thirty-two (32) requiring adjustments after bill generation.

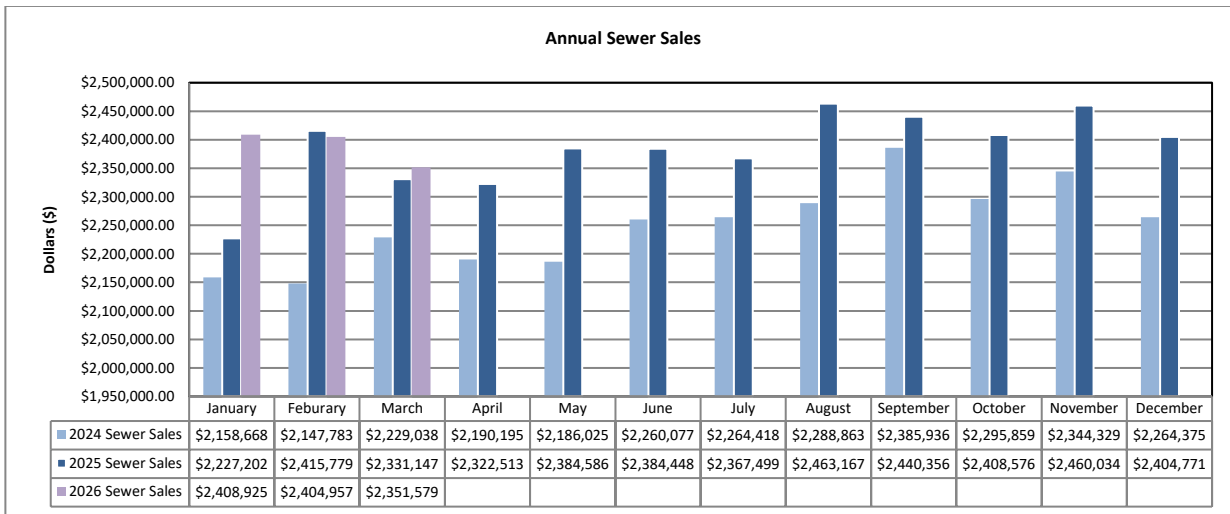
**V. REVENUE & AGING**

**A. Revenue**

Water revenue has decreased 3.8% when compared against the prior month and increased 1.4% when compared against previous year. Sewer revenue has decreased by 2.2% compared to the prior month and increased by less than 1.0% from last year.

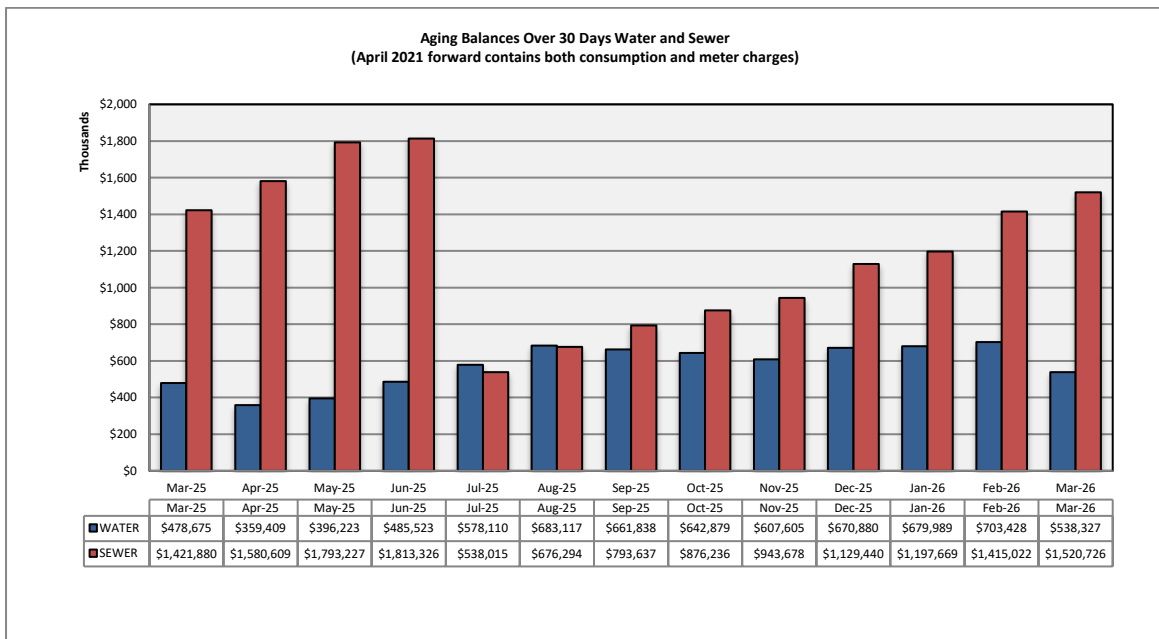
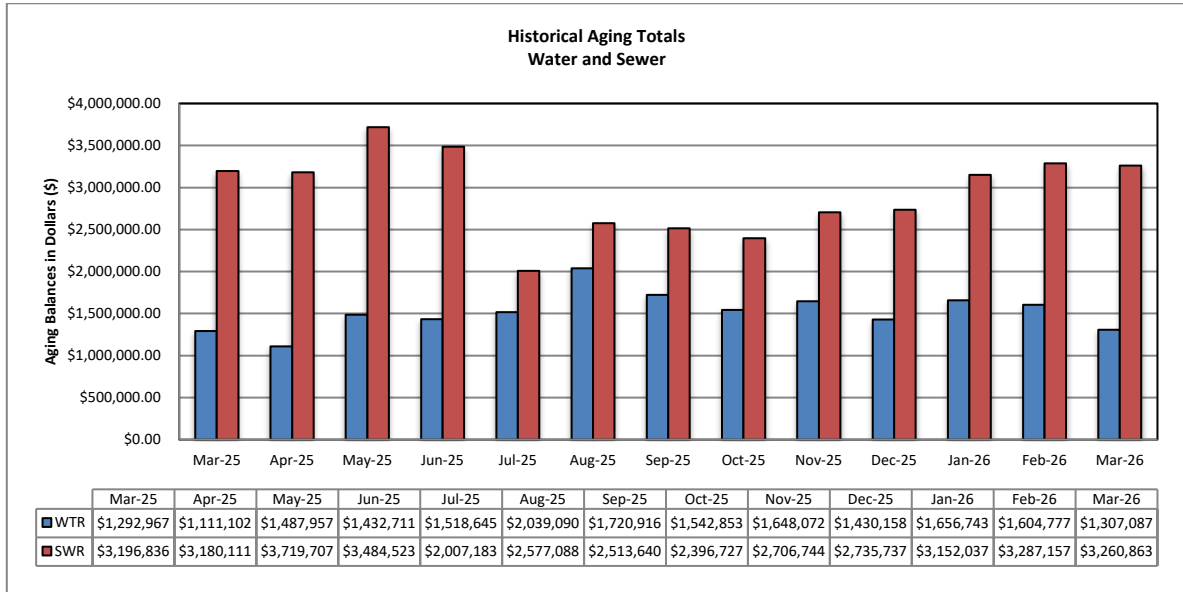


Please consider the scale of the graph as doubled height does not mean double the amount)



## B. Aging

The total aging balance has decreased by 6.6% *see first table below*. For balances >30-days only, water has decreased 23.5% and wastewater has increased by 7.5%. Sewer balances are expected to continue rising until tax roll in year 2026.



## C. Bad Debt

Seven (7) accounts were sent to collections for a total amount of \$4,114.39. These bad debts arise from customers moving out or selling the property and not closing the account with final payments.

## **VI. SERVICE ORDERS**

361 service orders were initiated by the customer service team during the reporting month. Of this total, 87 service orders or 24% were due to occupant changes.

230 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

## **VII. OTHER ACTIVITIES**

CS department is operating with full staff with no injuries reported.

Total numbers of 128 disconnections were performed during the March 2026.

## **VIII. REVENUE REPORT**

### **A. Revenue Summary**

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in March 2026 is \$4,757,000 whereas Non-Rate Revenue is \$212,000; Utility Revenue is \$4,486,000 and Tax / Ambulance Revenue at \$59,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in March 2026 and March 2025 are \$54,000 and \$90,000 respectively. The large variance in collection of UUT charges is due to the City exempting UUT charges to the Residential customers beginning January 2025 through December 2025. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in March 2026 and \$5,000 in March 2025.

### **B. Non Rate Revenue - Extraterritorial Customers**

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington).

This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

**C. Non-Rate Revenue – Other**

Other revenue is generated by leasing space for cell towers to AT&T for \$2,073. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on January 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City’s boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

**D. Development Impact Fees**

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in March of 2025.

**E. Rialto Basin Water Rights and Leasing**

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the 2024-2025 Water Year, RWS billed San Bernardino County the amount of \$349,264 for the Standby Charges and Production Charge. The County paid and has no further Water Lease obligations in the current year.

In addition, the County is also billed annually for Rialto Well #3’s summertime electricity costs based on peak usage.

### Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	MARCH 2026	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank.	22	\$ 146,021	3.52%
Remote Deposits	Scanned batches of checks payments made at the customer service counter	22	538,267	12.98%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	22	324,116	7.81%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	15,556	2,316,170	55.84%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox	22	813,647	19.62%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, Walmart or Family Dollar stores.	80	9,326	0.22%
<b>Total Revenue per Bank</b>			<b>\$ 4,147,548</b>	<b>100.00%</b>
Recon to RUA Recap:				
Adj detailed in RUA			609,646	
Prior mo. Correction				
<b>RUA increase in Cash</b>			<b>\$ 4,757,194</b>	

*Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.*

**F. Payment Collection Method – Fiscal Year to Date**

	Jul 2025	Aug 2025	SEPT 2025	OCT 2025	NOV 2025	DEC 2025	JAN 2026	FEB 2026	MAR 2026	Total	%
Carrier Deposits	\$ 144,793	\$ 140,286	\$ 155,654	\$ 147,234	\$ 103,022	\$ 142,623	\$ 127,207	\$ 133,155	\$ 146,021	\$ 1,239,994	3.40%
Remote Deposits	499,489	241,420	686,008	995,009	311,584	762,404	510,265	1,020,346	538,267	\$ 5,564,792	15.28%
EBOX	407,888	286,741	367,169	378,253	237,351	341,059	269,016	296,667	324,116	\$ 2,908,262	7.98%
Paymentus, IVR, Credit Cards	2,118,383	1,853,657	2,370,061	2,278,360	1,572,041	2,080,662	1,722,987	2,014,094	2,316,170	\$18,326,415	50.31%
Lockbox Deposits	1,176,928	904,658	1,003,875	1,162,475	707,921	848,106	822,102	855,632	813,647	\$ 8,295,344	22.77%
Pay Near Me	11,821	11,616	14,142	11,316	9,254	11,254	5,868	10,941	9,326	\$ 95,539	0.26%
<b>Total Revenue to Bank</b>	<b>\$4,359,302</b>	<b>\$3,438,377</b>	<b>\$ 4,596,910</b>	<b>\$ 4,972,646</b>	<b>\$ 2,941,173</b>	<b>\$ 4,186,107</b>	<b>\$ 3,457,446</b>	<b>\$ 4,330,835</b>	<b>\$ 4,147,548</b>	<b>\$36,430,344</b>	<b>100.00%</b>
NSF	(10,757)	(15,745)	(17,442)	(15,892)	(14,628)	(20,682)	(31,415)	(19,746)	(15,869)	\$ (162,175)	
<b>Net deposits</b>	<b>\$4,348,546</b>	<b>\$3,422,632</b>	<b>\$ 4,579,468</b>	<b>\$ 4,956,754</b>	<b>\$ 2,926,545</b>	<b>\$ 4,165,425</b>	<b>\$ 3,426,031</b>	<b>\$ 4,311,089</b>	<b>\$ 4,131,679</b>	<b>\$36,268,169</b>	

**G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison**

	Mar 2026	Mar 2025	Variance
UUT Water	\$ 21,796	\$ 30,952	\$ (9,156)
UUT Sewer	31,851	58,902	(27,052)
Ambulance	5,357	5,093	264
<b>Total</b>	<b>\$ 59,003</b>	<b>\$ 94,947</b>	<b>\$ (35,944)</b>

**H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison**

	Mar 2026	Mar 2025	Variance
Non-Rate / Extra Territorial Revenue	\$ 212,224	\$ 258,641	\$ (46,417)
Utility Revenue	\$4,485,967	\$3,686,384	799,583
<b>Total</b>	<b>\$4,698,191</b>	<b>\$3,945,025</b>	<b>\$ 753,166</b>

**I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date**

	Jul 2025	Aug 2025	Sept 2025	Oct 2025	Nov 2025	Dec 2025	Jan 2026	Feb 2026	Mar 2026	Total
<b>Non-Rate Revenue</b>										
Cell Tower Rent, Lease	21,485	17,154	15,080	53,897	13,580	14,324	4,330	14,897	48,457	203,205
Interest Income	-	-	-	-	-	-	-	-	-	-
NRR-FOG	-	-	-	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	-	349,264	-	-	-	349,264
Extra Terr- Sewage	169,483	6,711	107,820	583,011	35,551	174,217	170,577	257,617	144,260	1,649,247
Non-Rate Misc Water	-	-	-	-	-	-	1,032	-	-	1,032
Abatement of Expenses	-	-	-	-	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	22,650	17,176	13,295	16,075	14,366	1,557	10,659	10,065	10,340	116,184
Misc Fees - New Occ., Same Day Svc	10,815	7,182	7,522	9,355	6,949	7,834	6,896	6,779	9,154	72,485
Miscellaneous Revenue - Sewer	-	-	-	-	-	5	-	-	-	5
NSF	-	-	-	-	-	-	40	-	13	53
<b>Total Non-Rate Revenue</b>	<b>\$ 224,433</b>	<b>\$ 48,223</b>	<b>\$ 143,717</b>	<b>\$ 662,339</b>	<b>\$ 70,447</b>	<b>\$ 547,200</b>	<b>\$ 193,534</b>	<b>\$ 289,358</b>	<b>\$ 212,224</b>	<b>2,391,475</b>
<b>Utility Revenue</b>										
Water Penalty	30,460	33,752	31,754	37,988	34,640	29,186	27,933	28,838	33,696	288,246
Sewer Penalty	74,191	48,802	42,100	54,993	40,418	43,022	48,483	41,187	54,314	447,511
Turf Removal, Hi-Eff Rebate	(100)	-	-	-	-	-	-	(100)	-	(200)
Water Deposits Billed	16,142	15,863	16,027	17,938	13,085	7,527	16,427	13,248	14,730	130,987
Hydrant Deposits	315	158	161	68	-	197	-	702	-	1,601
Sewer Deposits Paid	-	-	-	-	-	-	-	-	-	-
Sewer Deposits Billed	16,204	16,667	15,480	15,055	12,065	9,677	12,804	12,711	15,481	126,144
Water	1,329,427	1,148,584	1,723,704	1,493,556	835,225	1,291,024	970,084	1,197,349	1,381,042	11,369,995
Sewer	2,760,649	1,949,745	2,492,623	2,526,711	1,594,009	2,385,765	2,006,500	2,296,925	2,521,401	20,534,328
Unapplied Credits	26,588	50,012	109,984	80,529	180,113	(93,772)	63,577	(141,671)	(137,801)	137,559
Bad Debt Sewer	-	-	-	-	-	-	-	985	292	1,277
Bad Debt Water	-	-	-	-	-	-	-	-	-	-
Tax Roll Sewer	-	-	-	-	-	-	-	-	602,811	602,811
Collection Agency - Water	-	-	-	-	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-	-	-	-	-
<b>Total Utility Revenue</b>	<b>\$4,253,876</b>	<b>\$3,263,582</b>	<b>\$4,431,832</b>	<b>\$ 4,226,839</b>	<b>\$ 2,709,556</b>	<b>\$ 3,672,625</b>	<b>\$ 3,145,808</b>	<b>\$ 3,450,175</b>	<b>\$ 4,485,967</b>	<b>\$33,640,259</b>
<b>Total Non-Rate + Utility Rev.</b>	<b>4,478,309</b>	<b>3,311,805</b>	<b>4,575,549</b>	<b>4,889,178</b>	<b>2,780,002</b>	<b>4,219,825</b>	<b>3,339,342</b>	<b>3,739,533</b>	<b>4,698,191</b>	<b>36,031,734</b>

**J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison**

	Increase to Cash per Incode	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
<b>March 2026</b>	4,757,194	15,364	3,327,501	1,414,328	4,757,194	(609,646)	<b>4,147,548</b>
<b>March 2025</b>	4,039,972	10,648	2,715,224	1,314,100	4,039,972	99,492	<b>4,139,464</b>

**K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging**

Name	Total as of 3/31/2026	Current	31 to 60 days	61 to 90 days	>90 days
AT&T - Easton	\$ -	-	-	-	-
Cedar House	13,971	7,166	-	6,805	-
CITY OF FONTANA	131,182	131,182	-	-	-
Colton Unified School District	-	-	-	-	-
County of San Bernardino-CSA 70 BL	41,895	20,948	-	20,948	-
Rialto BioEnergy Facilities	138,500	101,000	-	37,500	-
Sprint-Nextel	5,530	-	-	-	5,530
San Bernardino Co Waste System Div	-	-	-	-	-
SB Valley Mun Water District	-	-	-	-	-
Vertical Bridge Holdco, LLC (CIG)	16,035	2,830	2,830	2,830	7,544
<b>Grand Total</b>	<b>\$ 347,113</b>	<b>\$ 263,126</b>	<b>\$ 2,830</b>	<b>\$ 68,083</b>	<b>\$ 13,074</b>

**AT&T** makes annual payment on cell tower rent.

**Social Science Service (Cedar House)** has been contacted for the outstanding balance.

**City of Fontana** is current with its obligations.

**Colton Unified School District** has no balance due.

**County of San Bernardino** has been contacted for the unpaid balance.

**Rialto Bioenergy Solutions** has been contacted regarding the unpaid rent.

**Vertical Bridge Holdco, LLC and Sprint:** Vertical Bridge and Sprint have been contacted for open Invoices as well.

**San Bernardino County Waste System Division's** has no balance due.

# **RIALTO WATER**

# **MONTHLY OPERATIONS REPORT**

**March 2026**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**

**RIALTO WATER**  
**OPERATIONS AND MAINTENANCE REPORT**

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## I. EXECUTIVE SUMMARY

In the month of March, the water distribution network achieved compliance with all permit requirements. There were no sample anomalies that required secondary sampling. There were no significant issues with water availability and the purchasing of water remained consistent and daily equalization tank levels remained at anticipated volume for customer availability.

### A. Water Production Totals

Total Water Delivered into the Rialto Water System:

March 2026 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered via BLF				
							Purchased				
Date	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	B6-9	Cactus(A)	ORTP(B)	TOTAL(C)
3/1/26	5.39	0.00	0.00	0.00	8.47	6.67	10.69	7.97	4.09	0.00	43.27
3/2/26	4.27	0.00	0.00	0.00	7.49	5.87	7.48	9.41	3.19	0.00	37.72
3/3/26	5.26	0.00	0.00	0.00	8.93	6.69	9.08	7.62	3.70	0.00	41.28
3/4/26	5.05	0.00	0.00	0.00	7.94	5.95	4.85	5.81	3.12	0.00	32.72
3/5/26	5.62	0.00	3.49	0.00	1.84	6.43	4.70	3.28	2.87	0.00	28.24
3/6/26	4.87	0.00	4.38	0.00	0.00	6.03	8.99	4.84	2.80	0.00	31.92
3/7/26	5.97	0.00	5.51	0.00	0.00	6.26	9.66	7.81	3.86	0.00	39.06
3/8/26	4.18	0.00	5.88	0.00	0.00	6.75	9.70	8.26	4.48	0.00	39.25
3/9/26	6.50	0.00	5.56	0.00	0.00	5.85	8.76	5.37	3.12	0.00	35.16
3/10/26	4.22	0.35	6.18	0.00	0.00	0.26	8.40	7.92	3.47	0.00	30.80
3/11/26	4.87	7.85	6.29	0.00	0.00	0.00	7.88	5.33	3.31	0.00	35.52
3/12/26	4.98	8.10	6.24	0.00	0.00	0.00	9.17	2.80	3.97	0.00	35.27
3/13/26	5.56	6.20	6.50	0.00	0.00	0.00	9.59	0.00	3.42	0.00	31.27
3/14/26	6.47	8.13	7.23	0.00	0.00	0.00	10.50	4.29	4.57	0.00	41.19
3/15/26	5.12	8.92	5.92	0.00	0.00	0.00	8.71	0.00	4.96	0.00	33.63
3/16/26	5.44	7.99	0.00	0.00	5.47	0.00	9.36	4.04	4.25	0.00	36.55
3/17/26	4.02	7.91	0.00	0.00	5.84	0.00	6.95	3.12	3.70	0.00	31.54
3/18/26	4.96	8.35	0.00	0.00	6.25	0.00	10.10	4.91	4.73	0.00	39.30

3/19/26	5.23	6.71	0.00	0.00	5.97	0.00	8.71	3.37	3.81	0.00	<b>33.81</b>
3/20/26	5.30	8.88	0.00	0.00	6.63	0.00	9.25	0.76	4.13	0.00	<b>34.95</b>
3/21/26	5.90	9.93	0.00	0.00	8.03	0.00	7.57	2.00	5.46	0.00	<b>38.90</b>
3/22/26	5.39	9.42	0.00	0.00	8.19	0.00	11.15	3.79	5.10	0.00	<b>43.04</b>
3/23/26	5.00	5.57	4.11	0.00	5.14	0.00	4.41	1.08	4.91	0.00	<b>30.23</b>
3/24/26	4.20	9.49	4.75	0.00	3.47	0.00	10.02	2.43	3.90	0.00	<b>38.27</b>
3/25/26	5.62	8.87	3.88	0.00	4.52	0.00	6.77	1.38	4.89	0.00	<b>35.93</b>
3/26/26	5.53	9.45	0.00	0.00	6.36	0.00	8.97	1.40	4.75	0.00	<b>36.47</b>
3/27/26	4.98	9.03	0.99	0.00	5.84	0.00	9.22	1.52	4.22	0.00	<b>35.81</b>
3/28/26	5.33	10.09	0.00	0.00	6.68	0.00	11.00	7.81	6.29	0.00	<b>47.19</b>
3/29/26	4.73	11.43	0.00	0.00	6.47	0.00	8.85	2.46	3.76	0.00	<b>37.70</b>
3/30/26	5.53	7.51	0.00	0.00	6.39	0.00	8.18	2.41	5.69	0.00	<b>35.71</b>
3/31/26	4.45	9.39	0.00	0.00	8.67	0.00	8.28	3.24	3.81	0.00	<b>37.84</b>
<b>TOTAL</b>	<b>159.96</b>	<b>179.56</b>	<b>76.91</b>	<b>0.00</b>	<b>134.60</b>	<b>56.77</b>	<b>266.97</b>	<b>126.42</b>	<b>128.33</b>	<b>0.00</b>	<b>1129.52</b>
<b>MIN</b>	<b>4.02</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>4.41</b>	<b>0.00</b>	<b>2.80</b>	<b>0.00</b>	<b>28.24</b>
<b>MAX</b>	<b>6.50</b>	<b>11.43</b>	<b>7.23</b>	<b>0.00</b>	<b>8.93</b>	<b>6.75</b>	<b>11.15</b>	<b>9.41</b>	<b>6.29</b>	<b>0.00</b>	<b>47.19</b>
<b>AVE</b>	<b>5.15</b>	<b>5.79</b>	<b>2.48</b>	<b>0.00</b>	<b>4.34</b>	<b>1.83</b>	<b>8.61</b>	<b>4.08</b>	<b>4.14</b>	<b>0.00</b>	<b>36.44</b>

(A) - Measured at point of connection of Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

(B) - Measured at point of connection at Cedar Reservoir. Amount may vary as compared to billing.

(C) - City 4A is not included in total. It has been accounted for in the purchased total.

DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
3/1/26	0.00	0.00	6.61	0.00	2.22	7.97	0.00	0.00
3/2/26	0.00	0.00	3.03	0.00	0.00	9.41	0.00	0.00
3/3/26	0.00	0.00	5.77	0.00	0.00	7.62	0.00	0.00
3/4/26	0.00	0.00	0.66	0.00	0.00	5.81	0.00	0.00
3/5/26	0.00	0.00	0.44	0.00	1.43	3.28	0.00	0.00
3/6/26	0.00	0.00	3.39	0.00	1.42	4.84	0.00	0.00
3/7/26	0.00	0.00	4.86	0.00	0.07	7.81	0.00	0.00
3/8/26	0.00	0.00	6.17	0.00	0.00	8.26	0.00	0.00
3/9/26	0.00	0.00	3.01	0.00	0.00	5.37	0.00	0.00
3/10/26	0.00	0.00	7.44	0.00	0.00	7.92	0.00	0.00
3/11/26	0.00	0.00	7.36	0.00	1.26	5.33	0.00	0.00
3/12/26	0.00	0.00	8.39	0.00	4.27	2.80	0.00	0.00
3/13/26	0.00	0.00	3.82	0.00	3.41	0.00	0.00	0.00
3/14/26	0.00	0.00	8.53	0.00	5.09	4.29	0.00	0.00
3/15/26	0.00	0.00	6.59	0.00	8.13	0.00	0.00	0.00
3/16/26	0.00	0.00	8.28	0.00	1.67	4.04	0.00	0.00
3/17/26	0.00	0.00	7.19	0.00	0.41	3.12	0.00	0.00
3/18/26	0.00	0.00	9.82	0.00	0.00	4.91	0.00	0.00
3/19/26	0.00	0.00	6.53	0.00	4.60	3.37	0.00	0.00
3/20/26	0.00	0.00	8.51	0.00	4.72	0.76	0.00	0.00
3/21/26	0.00	0.00	5.33	0.00	6.01	2.00	0.00	0.00

3/22/26	0.00	0.00	10.11	0.00	3.01	3.79	0.00	0.00
3/23/26	0.00	0.00	6.52	0.00	1.60	1.08	0.00	0.00
3/24/26	0.00	0.00	7.75	0.00	0.79	2.43	0.00	0.00
3/25/26	0.00	0.00	7.12	0.00	3.37	1.38	0.00	0.00
3/26/26	0.00	0.00	7.91	0.00	4.94	1.40	0.00	0.00
3/27/26	0.00	0.00	0.00	0.00	2.51	1.52	0.00	0.00
3/28/26	0.00	0.00	12.96	0.00	9.42	7.81	0.00	0.00
3/29/26	0.00	0.00	8.53	0.00	1.79	2.46	0.00	0.00
3/30/26	0.00	0.00	0.00	0.00	3.72	2.41	0.00	0.00
3/31/26	0.00	0.00	16.49	0.00	0.87	3.24	0.00	0.00
<b>TOTAL</b>	<b>0.00</b>	<b>0.00</b>	<b>199.11</b>	<b>0.00</b>	<b>76.72</b>	<b>126.42</b>	<b>0.00</b>	<b>0.00</b>
<b>MIN</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>
<b>MAX</b>	<b>0.00</b>	<b>0.00</b>	<b>16.49</b>	<b>0.00</b>	<b>9.42</b>	<b>9.41</b>	<b>0.00</b>	<b>0.00</b>
<b>AVE</b>	0.00	0.00	6.42	0.00	2.47	4.08	0.00	0.00

## B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Well Levels														
Well	Depth to Pump	Historical Maximum Depth to Water	Mar	Apr	May	Jun	Jul	Aug	Oct	Nov	Dec	Jan	Feb	Mar
Chino #1 (X)	580'	429'	414'	413'	413'	413'	411'	410'	410'	410'	411'	411'	411'	410'
Chino #2	493'	369'	338'	335'	337'	334'	334'	333'	331'	333'	334'	334'	321'	321'
City #1	260'	392'	122'	119'	117'	119'	121'	120'	120'	122'	122'	117'	121'	125'
City #2	500'	402'	130'	128'	122'	129'	131'	125'	126'	126'	126'	128'	130'	410'
City #3 (X)	525'	505'	416'	416'	414'	417'	418'	418'	417'	417''	417'	417'	420'	357'
City #4A	528'	406'	375'	373'	362'	367'	370'	366'	360'	359'	363'	362'	362'	314'

City #5 (X)	385'	364'	318'	318'	316'	316'	316'	316'	317'	318'	319'	317'	317'	564'
Rialto #1 (X)	650'	588'	569'	565'	563'	564'	565'	562'	563'	566'	566'	565'	566'	496'
Rialto #2 (X)	550'	502'	495'	502'	496'	498'	498'	497'	496'	494'	496'	495'	496'	469'
Rialto #3	569'	478'	472'	472'	470'	470'	472'	471'	471'	474'	474'	474'	475'	410'
Rialto #4 (X)	450'	418'	416'	415'	415'	414'	413'	414'	413'	412'	412'	412'	411'	383'
Rialto #5	560'	387'	384'	386'	386'	387'	387'	387'	386'	386'	386'	386'	385'	481'
Rialto #7 (X)		362'	359'	353'	356'	354'	356'	357'	357'	357'	359'	359'	359'	482'
Miro #3	563'	492'	484'	483'	483'	481'	480'	479'	480'	480'	478'	481'	480'	472'
EW-1	650'		475'	475'	474'	475'	460'	471'	467'	480'	477'	478'	479'	357'
<b>(X) = In-Active Well</b>														

## II. REGULATORY

All State of California and public health agency regulatory requirements were met,

### Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO <sub>4</sub> )	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500

P= Present    A= Absent    mg/L = parts per million    µg/L = parts per billion

Sample Date: 3/11/26	Sample Site Location Results									
	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9	OPRTP
<b>Total Coliform</b>	A	A	A	A	A	A	A	A	A	A
<b>E. Coli</b>	A	A	A	A	A	A	A	A	A	A
<b>Nitrate as N</b>				3.3		2.5	5.8			
<b>Perchlorate (CLO4)</b>	<1.0*			4.9*	<1.0	7.3*	110*			
<b>Total Dissolved Solids</b>	230	210	300	250	230	210	240	330	320	200

**\*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).**

### A. Sample Site Location Results

Rialto Distribution Sample Results						
March 2026						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 3/04/26	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1	A	A	<3.0	1	0.39
1228 W. Merrill	0.9	A	A	<3.0	1	0.17
256 N. Fillmore	0.9	A	A	<3.0	1	<0.10

987 W. Grove	1	A	A	<3.0	1	0.25
978 N. Driftwood	1	A	A	<3.0	1	<0.10
1451 N. Linden	1	A	A	<3.0	1	<0.10
469 W. Jackson	1.3	A	A	<3.0	1	0.18
935 E. Mariposa	1.1	A	A	<3.0	1	<0.10
1000 N. Joyce	1.1	A	A	<3.0	1	<0.10
766 N. Chestnut	1.2	A	A	<3.0	1	0.15
149 W. Victoria	1	A	A	<3.0	1	<0.10
313 E. McKinley	1.1	A	A	<3.0	1	0.32
609 E. South	1.1	A	A	<3.0	1	<0.10
273 E. Alru	1.1	A	A	<3.0	1	0.36
1161 S. Lilac	1.2	A	A	<3.0	1	0.27
101 E. Valley	1.1	A	A	<3.0	1	<0.10
<b>CYCLE 2 - 3/10/26</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
210 N. Park	1.1	A	A			
101 S. Larch	1.1	A	A			
320 N. Wisteria	1.4	A	A			
861 W. Grove	1.2	A	A			
1168 N. Glenwood	1.3	A	A			
1320 N. Fitzgerald	1.1	A	A			
860 N. Willow	1.3	A	A			
Sample Location	<b>Free Cl Res (Field)</b>	<b>Total Coliform</b>	<b>E. Coli</b>	<b>Apparent Color</b>	<b>Odor Threshold</b>	<b>Turbidity</b>
<b>CYCLE 2 CONT. - 3/10/26</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
209 E. Cornell	1.4	A	A			

643 E. Margarita	1.3	A	A			
1170 N. Terrace Rd.	1.1	A	A			
681 E. Erwin	1.2	A	A			
402 E. Merrill	1.2	A	A			
261 W. Wilson	1	A	A			
532 S. Iris	1.4	A	A			
281 W. Hawthorne	1.2	A	A			
379 W. Valley	1.2	A	A			

<b>CYCLE 3 - 3/17/26</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
236 N Willow	1.1	A	A			
775 E. Foothill	1.1	A	A			
878 N. Primrose	1.2	A	A			
369 E. Van Koevering	1.1	A	A			
274 W. Valencia	1.2	A	A			
1566 N. Fillmore	1.1	A	A			
932 N. Idyllwild	1.2	A	A			
644 N. Smoketree	0.9	A	A			
605 W. Rosewood	1.1	A	A			
1189 W. Second	1.1	A	A			
775 W. Rialto	1.1	A	A			
211 E. Wilson	1	A	A			
595 E. Huff	1	A	A			

Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
<b>CYCLE 3 CONT. - 3/17/26</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
1005 S. Riverside	1.2	A	A			
794 S. Verde	1.3	A	A			
1055 W. Bloomington	1.4	A	A			
<b>CYCLE 4 - 3/25/26</b>	<b>mg/l</b>	<b>P/A</b>	<b>P/A</b>	<b>Color Units</b>	<b>TON</b>	<b>NTU</b>
375 S. Cactus	1.8	A	A			
101 S. Linden	1.6	A	A			
234 N. Larch	1.2	A	A			
575 N. Driftwood	1.2	A	A			
1355 W. Shamrock	1.2	A	A			
992 N. Yucca	1.2	A	A			
481 W. Cornell	1.2	A	A			
158. E. Shamrock	1.2	A	A			
749 E. Holly	1.2	A	A			
545 E. Victoria	1.5	A	A			
200 N. Sycamore	1.3	A	A			
407 E. Allen	1.2	A	A			
399 E. Montrose	1.2	A	A			
856 S. Orange	1.3	A	A			
911 S. Cactus	1.2	A	A			
220 W. Valley	1.2	A	A			

**B. Violations**

No violations were received during this reporting period.

**C. Source Water Total Dissolved Solids (TDS)**

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchasing low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was on average 257 mg/L for the month of March as compared to 267 mg/L in February. The TDS levels are below the secondary maximum contaminant level requirements.

**III. HEALTH AND SAFETY**

**A. Monthly Safety Program Overview**

Category	Monthly Statistic
Safety Training Topics	LSR Q3 LSR Q4
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	3
Vehicle Incidents, count	0

\*A lost time incident has not occurred in the past 4370 days.

**IV. CHEMICAL USE**

Sodium hypochlorite is the only chemical added to the water system. A total of 2888 gallons of sodium hypochlorite was used in March as compared to 2082 gallons used in February.

## V. ELECTRICAL USE

Southern California Edison (SCE) data for March 2026. We will provide the data as it is received, thus will include yearly usage received to date.

	<b>SCE</b>	<b>kWh</b>
<b>Year</b>	<b>Month</b>	<b>Billed Usage</b>
2025	February	294,421
2025	March	223,709
2025	April	428,976
2025	May	505,764
2024	June	575,467
2025	July	842,561
2025	August	669,021
2025	September	752,171
2025	October	654,454
2025	November	734,743
2025	December	647,384
2026	January	592,795
2026	February	668,944
2026	March	601,554

## VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

## VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

### A. Operational Wells

City well #2 will be out of service for 4 weeks to replace the upper pump column bearing; will return into service by March 2026. City well #2 returned to service on March 10th

#### Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. **Five** valves were exercised in the month of March.

<b>Valve Turning Progress</b>	
	<b>Valves Turned</b>
2020	530
2021	340
2022	463
2023	750
2024	379
2025	338
2026	249

**B. Hydrant Flushing**

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. All annual flushing will be completed by December 2026.

<b>Hydrant/Dead End Flushing Progress</b>	
	<b>2026</b>
January	0
February	0
March	0
April	0
May	0
June	0
July	0
August	0
September	0
October	0
November	0
December	0
<b>Total</b>	<b>0</b>
<b>Progress % (100)</b>	

**C. Sanitary Survey**

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

**VIII. ASSET MANAGEMENT**

The following work orders were completed by Water production staff for the month of March:

- Preventive Maintenance –268
- Corrective Maintenance –0
- Predictive Maintenance –0

– 268 PMs planned for April 2026

**A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues**

The following work orders were completed by water distribution staff for the month of March:

Main Line: 2	Service Line:5	Hydrant Replacements:1
Angle Meter Stops:5	Meter Box & Lid Replacements:3	Meter Leaks/ Replacements:

**B. Customer Call Outs, Hydrant hits**

Customer Call Outs:13	Meter Leaks:5	Requests for Water to be turned on/off:12
Leaks in the street:3	Leaking Fire Hydrant:3	Hit/shed hydrant: 1

**C. Major Equipment and/or Machinery Outages**

EW-1 Well is out of service for repair, will be back in service by first week in April

## IX. RAINFALL TOTALS

CITY OF RIALTO													
RAINFALL FOR PAST FIVE YEARS													
YEAR	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	TOTAL
2021	2.55	0.05	1.13	0.00	0.00	0.00	0.53	0.00	0.00	0.55	0.00	7.27	12.08
2022	0.00	0.00	0.77	0.45	0.03	0.00	0.00	0.00	0.24	0.38	2.15	1.80	5.82
2023	5.06	4.14	7.73	0.20	0.59	0.00	0.00	2.62	0.00	0.09	0.60	1.18	22.21
2024	1.00	10.38	1.87	0.53	0.34	0.00	0.00	0.00	0.00	0.00	0.45	0.00	14.57
2025	0.21	3.68	2.47	0.49	0.29	0.00	0.00	0.00	0.12	0.93	4.05	2.95	15.19
RAINFALL AMOUNT FOR THE YEAR OF 2025 = 15.19 inches													
AVG. ANNUAL RAINFALL FOR LAST FIVE YEARS = 13.97 inches													
AVG. RAINFALL FOR SAN BERNARDINO COUNTY FOR THE LAST 100 YEARS = 16.07 inches													
2026	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	2.59	3.36	0.00										5.95

	Weather				
Date	Clear	P.Cloudy	Cloudy	Notes	Rainfall (inch)
3/1/26	X				
3/2/26		X			
3/3/26					
3/4/26	X				
3/5/26		X			
3/6/26	X				
3/7/26	X				
3/8/26	X				
3/9/26	X				
3/10/26			X		
3/11/26	X				
3/12/26	X				
3/13/26	X				
3/14/26		X			
3/15/26	X				
3/16/26	X				
3/17/26	X				
3/18/26	X				
3/19/26	X				
3/20/26	X				
3/21/26		X			
3/22/26	X				
3/23/26	X				
3/24/26	X				
3/25/26	X				
3/26/26		X			

3/27/26	X				
3/28/26		X			
3/29/26	X				
3/30/26	X				
3/31/26	X				

**RIALTO WASTEWATER**  
**MONTHLY OPERATIONS REPORT**

**Reporting Period:**  
**March 2026**

Prepared for: Rialto Water Services



Prepared by: Veolia Water West Operating Services



# RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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### EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
  - a. Collection System Activities
  - b. S.S.O. dates
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  - a. Significant events during the month
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  - b. Summary of Notices and Laboratory Tests / Reports filed with government agencies
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  - d. Government agency monitoring
  - e. Other matters of concern
- 9. Complaint Logs**

### TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

# RIALTO WASTEWATER

## MONTHLY OPERATIONS REPORT

### EXECUTIVE SUMMARY

Highlights of this month’s Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were four residential call-outs for sewer collection issues.

### 1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2026 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes “Hot spot cleaning.”	32,376	15,900	74,723
Sanitary sewers assessed using the SL-RAT method, feet	0	0	0
CCTV Inspection, miles (26 is the annual goal)*	3.25	2.84	9.27
Manhole Inspections	4	0	4
USA Dig Alert Markings, count	27	16	67
Residential call-outs	2	1	7
Sanitary sewer overflows	0	0	0

b. S.S.O. dates:

c. Customer Service Call Outs – See Item 9 for details.

### 2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. Significant events during the month were: None.

### 3. Treatment Facility Performance/Laboratory Activities

a. See the attached Table 1, Monthly Performance Summary.

b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.  
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.

c. Effluent specification exceedance discussion  
See Section 2 above. N/A

### 4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	4
Lost Time Incidents count*	0

Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

\*A lost time incident has not occurred since 9-3-2020, totaling 2,035 days.

## 5. Biosolids, Chemicals, and Utilities

### a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2026 Year-to-Date Statistics
Wet Tons Produced	1,248.67	1,019.35	3,944.39

### b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	28,925	32,890
Sodium Bisulfite, Discharge Dechlorination	11,525	11,231
Ferrous Chloride, Digester Gas Conditioning	4,156	3,743
Polymer, Gravity Belt Thickener	364	310
Polymer, Belt Filter Press	714	718
Alum, Tertiary Filters	0	0

### c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	**	413040
Electricity Lilac LS, KWH	304	948
Electricity Sycamore LS, KWH	493	500
Electricity Ayala LS, KWH	5528	6191
Electricity Agua Mansa LS, KWH	**	2260
Electricity Cactus LS, KWH	1140	1752
Electricity Ramrod LS, KWH	**	564
Frisbee Park LS, KWH	717	725
El Rancho Verde LS, KWH	**	2236
Natural Gas WWTP, Therms	6493	6394

\* LS is in bypass mode, pending CIP completion

\*\* SCE has not updated this account.

## 6. Odor Complaints Received/Actions Taken

Complaint at 119 E. Foothill Blvd. Staff responded within thirty minutes. No odors observed. Gravity sewer line was inspected and flowing freely, no grease or abnormal odors present. The sewer line was also inspected with CCTV. No odor sources found.

Complaint at 1410 W Foothill Blvd. Staff responded no odors observed, the sewer line was free flowing.

## 7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #3 is currently offline.
- Chlorine Contact Tanks #1 and #2 are offline

**8. Outside Agency Activities during the Month**

- a. Government agency or property insurance inspections  
None
- b. Government agency environmental, health, or safety tests/monitoring  
Permit testing was completed for this month
- c. Government agency notices of violation received  
No notices were received.
- d. Government agency monitoring  
Routine monitoring reports were submitted.
- e. Other matters of concern  
None

**9. Customer Service Callout Details Log**

Date	Address	Comments	Personnel	Manhole	To Manhole
3/11/2026	505 S Arrowhead	The resident called with a complaint of a sewer backup. Upon inspection, the technician informed the resident that the plumber needs to snake the lateral all the way to the main line. The resident called back to report their lateral was cleared.	BVO		
3/18/2026	1410 Foothill Ave	A call reporting a sewer odor in front of Food 4 Less. There are no sewer mains near Food 4 Less, the main line on Cedar Ave and Foothill Ave checked as a courtesy—no smell detected.	ET		

## Table 1 Summary



## Table 1 Summary

March 2026

Date	Rialto	Rialto	Rialto	Rialto	Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Flow	Effluent Flow	BOD	BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
3/1/2026	6.13	7.25											
3/2/2026	6.28	7.19	280	280	14,665	2.5	149.91	99.10	190.00	9951.00	2.00	120.00	98.90
3/3/2026	6.01	7.31											
3/4/2026	4.87	7.06											
3/5/2026	6.17	7.29											
3/6/2026	5.77	7.07	310	310	14,918	2.7	159.20	99.10					
3/7/2026	6.48	7.27											
3/8/2026	5.51	7.14											
3/9/2026	6.16	6.82	370	370	19,009	2.8	159.26	99.20	290.00	14899.00	1.00	57.00	99.70
3/10/2026	6.07	7.35											
3/11/2026	6.00	7.33											
3/12/2026	6.06	7.58											
3/13/2026	6.04	7.07	260	260	13,097	3.3	194.58	98.70					
3/14/2026	6.02	6.95											
3/15/2026	5.99	7.03											
3/16/2026	6.38	7.72											
3/17/2026	6.12	7.34	310	310	15,823	4.3	263.23	98.60	320.00	16333.00	2.00	122.00	99.40
3/18/2026	6.03	7.01											
3/19/2026	6.50	7.69											
3/20/2026	5.83	7.05	330	330	16,045	<2.5	146.99	99.20					
3/21/2026	5.77	7.39											
3/22/2026	6.27	7.11											
3/23/2026	6.19	7.21	320	320	16,520	<2.5	150.33	99.20	260.00	13422.00	0.80	48.00	99.70
3/24/2026	6.15	7.17											
3/25/2026	8.61	7.49											
3/26/2026	4.43	6.41											
3/27/2026	5.48	7.62	270	270	12,340	<2.5	158.88	99.10					
3/28/2026	6.76	7.21											
3/29/2026	8.79	7.23											
3/30/2026	2.67	7.13	300	300	6,680	4.7	279.48	98.40	240.00	5344.00	1.00	59.00	99.60
3/31/2026	6.38	7.23											
Minimum	2.67	6.41	260	260	6,680	<2.5	146.99	98.40	190.00	5344.00	0.80	48.00	98.90
Maximum	8.79	7.72	370	370	19,009	4.7	279.48	99.20	320.00	16333.00	2.00	122.00	99.70
Total	187.92	223.72	2,750	2,750	129,097	<27.8	1661.86	890.80	1300.00	59950.00	6.80	407.00	497.30
Average	6.06	7.22	306	306	14,344	<3.1	184.65	99.00	260.00	11990.00	1.36	81.00	99.50

## Table 2 Summary

## Table 2 Summary

March 2026

Date	Rialto	Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Rialto	Rialto
	Influent Conductivity (uS/cm)	Eff Conductivity Daily Ave (uS/cm)	Influent COD mg/l	Final Effluent COD mg/l	Influent TDS mg/l	Filter Effluent TDS mg/l	EFF FINAL TDS mg/L	Influent Inorganic Nitrogen mg/L	Effluent Inorganic Nitrogen mg/l as N
3/1/2026	1498.00	984.00							
3/2/2026	1463.00	964.00							
3/3/2026	1473.00	946.00							
3/4/2026	1511.00	935.00							
3/5/2026	1404.00	929.00							
3/6/2026	1429.00	914.00							
3/7/2026	1314.00	922.00							
3/8/2026	1637.00	932.00							
3/9/2026	1620.00	925.00							
3/10/2026	1506.00	936.00	750	32.0	560.00	430.00	490.00	43.00	4.00
3/11/2026	1497.00	930.00							
3/12/2026	1502.00	925.00							
3/13/2026	1534.00	934.00							
3/14/2026	1403.00	1001.00							
3/15/2026	1461.00	932.00							
3/16/2026	1582.00	940.00							
3/17/2026	1402.00	921.00							
3/18/2026	1550.00	919.00							
3/19/2026	1353.00	933.00							
3/20/2026	1495.00	941.00							
3/21/2026	1579.00	975.00							
3/22/2026	1602.00	958.00							
3/23/2026	1607.00	938.00							
3/24/2026	1520.00	940.00							
3/25/2026	1639.00	947.00							
3/26/2026	1547.00	958.00							
3/27/2026	1623.00	933.00							
3/28/2026	1371.00	938.00							
3/29/2026	1431.00	937.00							
3/30/2026	1476.00	928.00							
3/31/2026	1713.00	928.00							
Minimum	1314.00	914.00	750	32.0	560.00	430.00	490.00	43.00	4.00
Maximum	1713.00	1001.00	750	32.0	560.00	430.00	490.00	43.00	4.00
Average	1508.00	940.00	750	32.0	560.00	430.00	490.00	43.00	4.00

## Table 3 Summary

### Table 3 Summary

March 2026

Date	Rialto WRF Influent		Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff D (2-ethylhexyl) phthalate (DEHP)	FIT-8321 ADG #2 Flow	FIT-8321 ADG #2 Flow	Natural Gas Daily Use	FIT-8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
3/1/2026	8.54	7.58	23.80		<1.8	<1.80			151979.00	151979.00	18500.00	151979.00
3/2/2026	8.51	7.58	23.70	0.10	<1.8	<1.80			158401.00	158401.00	18500.00	158401.00
3/3/2026	8.17	7.25	23.40		<1.8	<1.80			158829.00	158829.00	18800.00	158829.00
3/4/2026	8.30	7.29	23.40		<1.8	<1.80			161995.00	161995.00	18800.00	161995.00
3/5/2026	8.59	7.25	23.80		<1.8	<1.80			159601.00	159601.00	19500.00	159601.00
3/6/2026	8.34	7.23	22.90		<1.8	<1.80			169372.00	169372.00	19300.00	169372.00
3/7/2026	8.01	7.26	22.00		2.0	<1.80			152737.00	152737.00	19200.00	152737.00
3/8/2026	8.18	7.25	22.10		<1.8	<1.80			158927.00	158927.00	18800.00	158927.00
3/9/2026	8.13	7.27	22.80	0.10	<1.8	<1.80			149059.00	149059.00	18700.00	149059.00
3/10/2026	8.49	7.23	23.50		<1.8	<1.80	6.8	<5.00	161465.00	161465.00	17900.00	161465.00
3/11/2026	8.45	7.23	23.60		<1.8	<1.80			152803.00	152803.00	19200.00	152803.00
3/12/2026	8.15	7.24	24.00		<1.8	<1.80			150444.00	150444.00	21400.00	150444.00
3/13/2026	8.33	7.26	23.90		<1.8	<1.80			.00	.00	19200.00	.00
3/14/2026	8.41	7.18	24.40		2.0	<1.80			293475.00	293475.00	19300.00	293475.00
3/15/2026	7.46	7.24	24.40		<1.8	<1.80			160353.00	160353.00	16500.00	160353.00
3/16/2026	8.32	7.29	24.40		<1.8	<1.80			134937.00	134937.00	19100.00	134937.00
3/17/2026	8.32	7.31	24.40	0.07	<1.8	<1.80			131893.00	131893.00	19500.00	131893.00
3/18/2026	8.07	7.22	24.80		1.8	<1.80			132655.00	132655.00	1100.00	132655.00
3/19/2026	8.32	7.22	25.10		2.0	<1.80			132709.00	132709.00	5800.00	132709.00
3/20/2026	8.36	7.20	25.40		<1.8	<1.80			138731.00	138731.00	1000.00	138731.00
3/21/2026	8.37	7.15	25.60		<1.8	<1.80			135829.00	135829.00	1700.00	135829.00
3/22/2026	8.19	7.20	25.50		<1.8	<1.80			155686.00	155686.00	23700.00	155686.00
3/23/2026	8.21	7.23	25.50	0.08	<1.8	<1.80			143229.00	143229.00	21400.00	143229.00
3/24/2026	8.29	7.23	25.60		<1.8	<1.80			156062.00	156062.00	22000.00	156062.00
3/25/2026	8.23	7.23	25.70		<1.8	<1.80	<3.2		181832.00	181832.00	20100.00	181832.00
3/26/2026	8.25	7.16	25.80		<1.8	<1.80	<3.2		144682.00	144682.00	22200.00	144682.00
3/27/2026	8.87	7.22	25.80		<1.8	<1.80	<3.2		152261.00	152261.00	20700.00	152261.00
3/28/2026	8.72	7.20	26.10		<1.8	<1.80			163605.00	163605.00	19200.00	163605.00
3/29/2026	8.31	7.28	25.90		2.0	<1.80			142696.00	142696.00	.00	142696.00
3/30/2026	8.56	7.27	25.60	0.08	<1.8	<1.80			153737.00	153737.00	200.00	153737.00
3/31/2026	8.66	7.19	24.80		<1.8	<1.80			143426.00	143426.00	10200.00	143426.00
Minimum	7.46	7.15	22.00	0.07	<1.8	<1.80	<3.2	<5.00	.00	.00	.00	.00
Maximum	8.87	7.58	26.10	0.10	2.0	<1.80	6.8	<5.00	293475.00	293475.00	23700.00	293475.00
Average	8.33	7.26	24.40	0.09	<1.8	<1.80	<4.1	<5.00	151078.00	151078.00	15855.00	151078.00

## Monthly Sewer Line Cleaned