

City of Rialto

Water Subcommittee Meeting

*Council Chambers
150 S. Palm Ave.
Rialto, CA 92376*



Regular Meeting - Final

Tuesday, March 4, 2025

RESCHEDULED FROM FEBRUARY 27, 2025

Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376

Water Subcommittee

*Mayor Joe Baca
Mayor Pro Tem Ed Scott*

The City Council creates Subcommittees as needed to accomplish the work of the Council. Subcommittees are categorized as either, Standing or Ad Hoc. Subcommittees do not replace the work or decision-making process of the City Council as a whole and are used to provide feedback to staff. Subcommittees enable City staff to obtain early feedback from representative members of the City Council on issues affecting public policy prior to their presentation, as necessary, to the full City Council.

Any discussion or feedback expressed or received at a Subcommittee meeting should not be construed or understood to be a decision by or for the City Council. Further, any feedback the Subcommittee may make to the City Council is based on information possessed by the Subcommittee at the time the feedback is made and may be revised or amended upon receipt by the Subcommittee of additional or newer information.

HOW TO REVIEW THE AGENDA. ALL AGENDAS ARE POSTED IN THE CITY HALL ADMINISTRATION BUILDING (150 SOUTH PALM AVENUE, RIALTO) AT LEAST 72 HOURS IN ADVANCE OF THE MEETING. ALL WRITINGS THAT RELATE TO AN OPEN SESSION AGENDA ITEM AT A REGULAR SUBCOMMITTEE MEETING DISTRIBUTED TO ALL OF THE SUBCOMMITTEE WILL BE MADE AVAILABLE AT THE SAME TIME BUT AT LEAST 72 HOURS BEFORE A REGULAR MEETING, FOR PUBLIC INSPECTION ON THE CITY'S WEBSITE AT www.yourrialto.com AND IN THE OFFICE OF THE CITY CLERK LOCATED AT 290 WEST RIALTO AVENUE, RIALTO, CALIFORNIA (909-820-2519) FROM 7:00 A.M. TO 6:00 P.M., MONDAY THROUGH THURSDAY. ANY PERSON HAVING A QUESTION CONCERNING ANY AGENDA ITEM MAY CALL ADMINISTRATION/UTILITIES DIVISION AT (909-820-2689) TO MAKE INQUIRY CONCERNING THE NATURE OF THE ITEM DESCRIBED ON THE AGENDA.

ITEMS ADDED TO THE AGENDA. CONSISTENT WITH THE RALPH M. BROWN ACT, ADDITIONAL ITEMS MAY BE ADDED TO THE AGENDA AND ACTED UPON BY THE SUBCOMMITTEE ONLY IF IT IS CONSIDERED TO BE A "SUBSEQUENT NEED" OR "EMERGENCY" ITEM AND IS ADDED BY A MAJORITY VOTE. MATTERS RAISED UNDER ORAL COMMUNICATIONS MAY NOT BE ACTED UPON AT THAT MEETING OTHER THAN AS PROVIDED ABOVE.

NEED ADA ASSISTANCE? IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE PUBLIC WORKS DIRECTOR AT (909) 421-7279. NOTIFICATION 48 HOURS PRIOR TO THE MEETING WILL ENABLE THE CITY TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING (28 CAR 35.102-35.104 ADA Title II).

HOW TO ATTEND THE MEETING.

(1) Members of the public may attend the meeting in person.

HOW TO MAKE A PUBLIC COMMENT.

(1) Appear at the meeting and speak during the public comment period. There is a 5-minute time limit.

(2) You may submit a public comment in writing to the Rialto Utility Authority by email at ASKRUA@RIALTOCA.GOV.

CLOSED SESSION:

Call to Order By:

ROLL CALL

City Attorney's Report on Closed Session

OPEN SESSION:

ORAL COMMUNICATIONS/PUBLIC COMMENTS

Water Subcommittee to consider removing or continuing any items on the agenda

REVIEW/APPROVAL OF MINUTES

[WS-25-0153](#) Minutes from January 30, 2025, Meeting

Attachments: [Minutes from the January 30, 2025 meeting](#)

PRESENTATIONS

REPORTS/DISCUSSION ITEMS

[WS-25-0154](#) Staff request that the Water Subcommittee provide feedback on the Rialto Utility Authority's Water Quality. (ACTION)

[WS-25-0155](#) Staff request that the Water Subcommittee provide feedback on the Utility System Fire Preparedness update. (ACTION)

WATER SUBCOMMITTEE

CITY ATTORNEY

UTILITIES DIRECTOR

- [WS-25-0156](#) Utilities Director Update:
1. Update on the RUA/RWS Fiscal 25 - 26 Water and Wastewater Budget Process
 2. Update on Various Utility Department Construction Projects
 3. Update on Utility Department Grants
 4. Veolia's Monthly Operations Report (MOR)_February 2025 (reporting period December 2024)

Attachments: [Veolia/RWS Monthly Operations Report - FEBRUARY \(Period: December 2024\)](#)

CITY MANAGER

UPCOMING MEETING/FUTURE DISCUSSION ITEMS

ADJOURNMENT



City of Rialto

Legislation Text

File #: WS-25-0153, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting March 4, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes from January 30, 2025, Meeting



CITY OF RIALTO
REGULAR MEETING OF THE WATER SUBCOMMITTEE
January 30, 2025 - 10:00 A.M.
MINUTES

The Regular meeting of the Water Subcommittee of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Thursday, January 30, 2025.

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CALL TO ORDER

Call to order at 10:00 A.M.

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ROLL CALL

Assistant to the City Manager Toyasha Sebbag took the roll call.

Subcommittee Members / City Staff:

Mayor Joe Baca
Mayor Pro Tem Ed Scott
Tanya Williams, Acting City Manager
Chief Brian Park, Fire Chief
John Rossi, Interim Utilities Director
Lona Laymon, Deputy City Attorney
Dr. Toyasha Sebbag, Assistant to the City Manager

Additional Attendees:

Peter Luchetti, RWS/Table Rock
Megan Matson, RWS/Table Rock
Jason Pivovarov, Dopudja & Wells Consulting, Inc.

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CLOSED SESSION

- ◆ None

PUBLIC COMMENTS

Public comment received on January 30, 2025:

- ◆ None

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APPROVAL OF MINUTES

Approval of the Minutes of October 23, 2024, Meetings.

NEW BUSINESS ITEMS

WS-25-0066 – Update on the Clean Water State Revolving Fund. (ACTION)

Staff provided an update that the Clean Water Revolving Fund Septic to Sewer Planning Application is in the comprehensive fundable list for FY 2025/2026 for grant funding. (RECEIVE AND FILE)

Questions & Comments

- ◆ Mayor Pro Tem Scott requested for the meeting agenda layout return to the standard format of the Water Subcommittee with the only item under “Consent” being the minutes and all other items under “Discussion”.

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WS-25-0061 –Receive Verbal Comment from Property Owner regarding Sewer Service Fee Reimbursement. (ACTION)

Staff request that the Water Subcommittee receive verbal comments as requested by property owner of 1071 W. Cheshire Street regarding sewer service fee reimbursement. (ACTION)

Questions & Comments –

- ◆ Utilities Director, John Rossi, asked for this item to be returned to accommodate the resident who was unable to attend due to the meeting being rescheduled.
- ◆ Mayor Pro Tem Scott asked staff if the subject home is within the boundaries of the area the City plans to convert using SAWPA grant funding?
 - Dr. Sebbag confirmed that the subject property is within the area we plan on converting using SAWPA funding. We are currently waiting on SAWPA to finalize grant funding.
- ◆ Mayor Baca requested a timeframe on the Septic-to-Sewer project.
 - Dr. Sebbag advised that we are currently waiting on SAWPA to finalize the grant application with the State of California.
- ◆ The Water Subcommittee recommended that staff research and report on properties with similar sewer connection issues and confirm whether the sewer fee issue is related to the Shepherd case lawsuit.

**WS-25-0064 – Request for
Feedback on the Utility System
Fire Preparedness.
(ACTION)**

Staff request that the Water Subcommittee provide feedback on the utility system fire preparedness. (ACTION)

Questions & Comments

- ◆ Mayor Pro Tem Scott would like a system implemented that marks an inoperable hydrant during emergencies. The current system does not have a process for flagging inoperable hydrants that are identified during an emergency. By the time the emergency is over the inoperable hydrant is forgotten about. Mayor Pro Tem Scott suggested bagging hydrants with a red bag when it is identified as inoperable to visually make everyone aware of the inoperable hydrant.
- ◆ Mr. Rossi advised that Veolia provided a report of the entire hydrant system, which listed two hydrants as inoperable. Since then, one of the hydrants has been repaired, and the other hydrant is scheduled to be repaired in March 2025.
 - Mayor Pro Tem Scott requested for the report to be presented to the City Council. Include escape routes out of the city and a comprehensive plan on what would happen if we had an emergency.
- ◆ Mayor Baca asked how many generators the City has.
 - Mr. Rossi believes that Veolia/RWS has access to one generator.
 - Fire Chief Park confirmed that we have portable battery packs, but we do not have a generator.
- ◆ The Water Subcommittee asked for staff to contact Soto Resources and Pete Aguilar to inform them of the high-priority funding needed for generators.
- ◆ Mayor Pro Tem Scott asked Peter Luchetti if the water and wastewater facilities have room for solar panels and batteries.
 - Mr. Luchetti advised that there is room at the facilities for solar/battery combination.

- Mayor Pro Tem Scott asked Veolia staff to attend the next meeting to further this discussion and to answer some questions he has on water quality.

- ◆ The Water Subcommittee’s feedback was for staff to return with answers to the questions raised in the discussion and for Veolia staff to attend the next meeting to provide an update on water quality.

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WS-25-0063 – Request for Feedback on the Automatic Meter Infrastructure. (ACTION)

John Rossi requested that the Water Subcommittee provide feedback on the Automatic Meter Infrastructure. (ACTION)

Questions & Comments

- ◆ Mayor Pro Tem Scott requested for staff to provide a calculation of how much the customer’s water bill will go up due to the accuracy of the meter reads.
 - Mr. Rossi will ensure that information is provided to the City Council at the time that staff awards the contract for Automatic Meter Infrastructure (AMI).

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WS-25-0065 – Request for Feedback on the Update of the Dr. June Hayes and Deborah Robertson Habitat Nature Center. (ACTION)

Staff request that the Water Subcommittee provide feedback on the Dr. June Hayes and Deborah Robertson Habitat Nature Center California Environmental Quality Act (CEQA) process. (ACTION)

Questions & Comments

- ◆ Mayor Baca instructed staff to obtain estimates for the long-term maintenance agreement.
- ◆ Mayor Pro Tem Scott requested that staff investigate funding opportunities to offset maintenance costs. Suggested reviewing Orange County projects (e.g., Huntington Beach) for insights into expected costs and funding strategies.

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WS-25-0067 – Utilities Director Update. (ACTION)

Utilities Director Update provided by John Rossi:

- Veolia’s Monthly Operations Report (MOR):
1. November 2024 (Reporting period September 2024)
 2. December 2024 (Reporting period October 2024)
 3. January 2025 (Reporting period November 2024)

Questions & Comments

- ◆ None.

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UPCOMING MEETINGS/OTHER DISCUSSION ITEMS

- ◆ Confirmed the scheduling change for future standing Water Subcommittee Meetings from the Wednesday following the second City Council Meeting of the month to Thursdays at 10AM, beginning, Thursday, February 27, 2025 at 10AM.

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ADJOURNMENT

The meeting adjourned at 11:02 a.m.

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City of Rialto

Legislation Text

File #: WS-25-0154, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting March 4, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Director

FROM: Toyasha Sebbag, Assistant to the City Manager

Staff request that the Water Subcommittee provide feedback on the Rialto Utility Authority's Water Quality. (ACTION)

RECOMMENDATION

Staff recommends that the Water Subcommittee provide feedback on the Rialto Utility Authority's Water Quality.

BACKGROUND

At the January 30, 2025, Water Subcommittee Meeting, staff received feedback requesting that Veolia North America (Veolia) attend the next Water Subcommittee to discuss Rialto Utility Authority's water quality.



City of Rialto

Legislation Text

File #: WS-25-0155, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting March 4, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Director

FROM: Toyasha Sebbag, Assistant to the City Manager

Staff request that the Water Subcommittee provide feedback on the Utility System Fire Preparedness update. (ACTION)

RECOMMENDATION

Staff recommends that the Water Subcommittee provide feedback on the Utility System Fire Preparedness update.

BACKGROUND

At the January 30, 2025, Water Subcommittee Meeting, staff received feedback from the Water Subcommittee to provide an update of fire infrastructure and coordination with local agencies.

ANALYSIS/DISCUSSION

The information below provides a staff update of fire infrastructure and coordination with local agencies

- Rialto Utility Authority (RUA) staff met with Chief Park regarding fire hydrant maintenance. Staff developed a communication protocol and is coordinating with Rialto Water Services (RWS) and Veolia North America (Veolia), as well as adjacent water agencies (West Valley Water District and Fontana Water Company). The protocol requires all water purveyors to notify the fire department of the location of fire hydrants that are out of service or undergoing maintenance. The information will then be uploaded into the fire department's

Geographic Information System (GIS) system and available in real time to fire department response personnel. Also, the fire department is working on a citywide evacuation plan.

- Related GIS files regarding the City’s water system pressure zones and purveyor boundaries have been provided to the fire department.

Staff proposes to bring a Wildfire Preparedness Addendum to update the Water Master Plan. The update will include a critical analysis that will evaluate individual Southern California Edison circuits and the potential impacts from Public Safety Power Shutoffs. This information will then be compared with water production and storage facilities serving the City. The analysis will prioritize water facilities for backup generation. In addition, given the cost implications of backup generators, the analysis will help identify cost savings for permanent versus mobile generators.

ENVIRONMENTAL IMPACT

The requested action is not a “Project” as defined by the California Environmental Quality Act (CEQA). Pursuant to Section 15378(a), a Project means the whole of an action, which has a potential for resulting in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment. According to Section 15378(b), a Project does not include: (5) Organizational or administrative activities of governments that will not result in direct or indirect physical changes in the environment.

GENERAL PLAN CONSISTENCY

Approval of the proposed action also complies with the following City of Rialto Guiding Principles, General Plan Goals and Policies:

Our City government will lead by example, and will operate in an open, transparent, and responsive manner that meets the needs of the citizens and is a good place to do business.

LEGAL REVIEW

The City Attorney’s Office has reviewed the staff report.

FINANCIAL IMPACT

Operating Budget Impact

There is no impact on the operating budget with this action.

Capital Improvement Budget Impact

There is no impact on the capital improvement budget with this action.



City of Rialto

Legislation Text

File #: WS-25-0156, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting March 4, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Director

Utilities Director Update:

1. Update on the RUA/RWS Fiscal 25 - 26 Water and Wastewater Budget Process
2. Update on Various Utility Department Construction Projects
3. Update on Utility Department Grants
4. Veolia's Monthly Operations Report (MOR)_February 2025 (reporting period December 2024)

Monthly Operations Report

FEBRUARY 2025

Reporting period December 2024



**RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATIONS REPORT**

**Reporting Period:
December 2024**

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

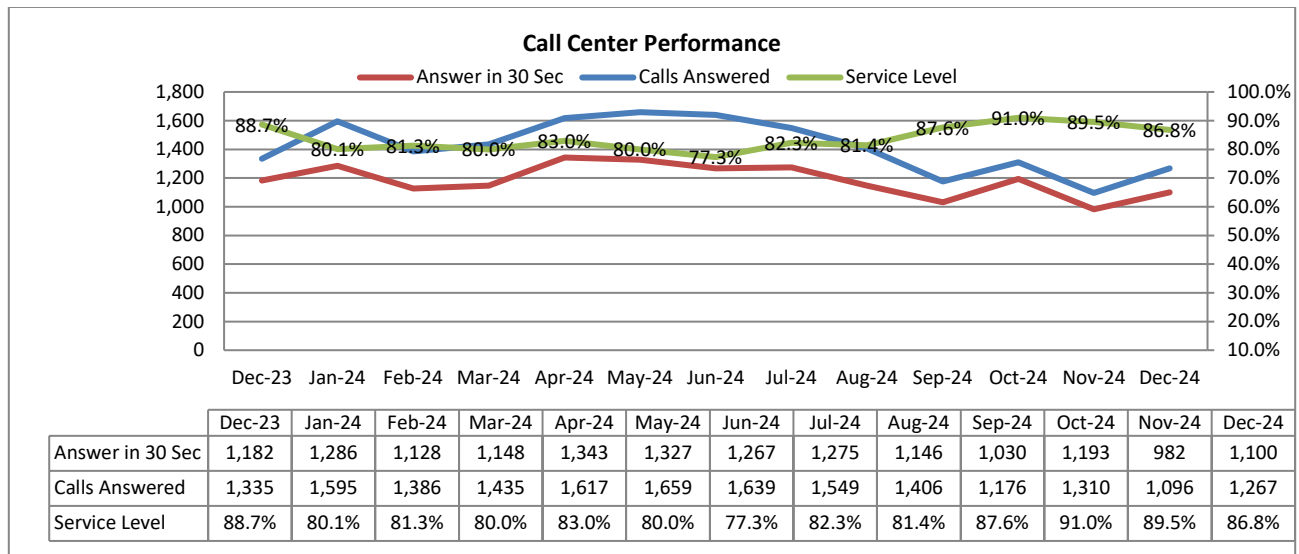
During this reporting month, the Customer Service team provided call service level of 86.8%. Out of 1,267 inbound calls answered 1,100 were answered within the first 30 seconds.

Water consumption has decreased by 29.8% when compared against previous month. When compared against last year, consumption has decreased by 17.2%.

Sewer revenue has decreased by 3.4% compared to the prior month and increased by less than 1% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 86.8% with 1,100 out of 1,267 being answered within the first 30 seconds. Overall average wait time was twenty-eight (28) seconds.



III. AUTOMATED SERVICES

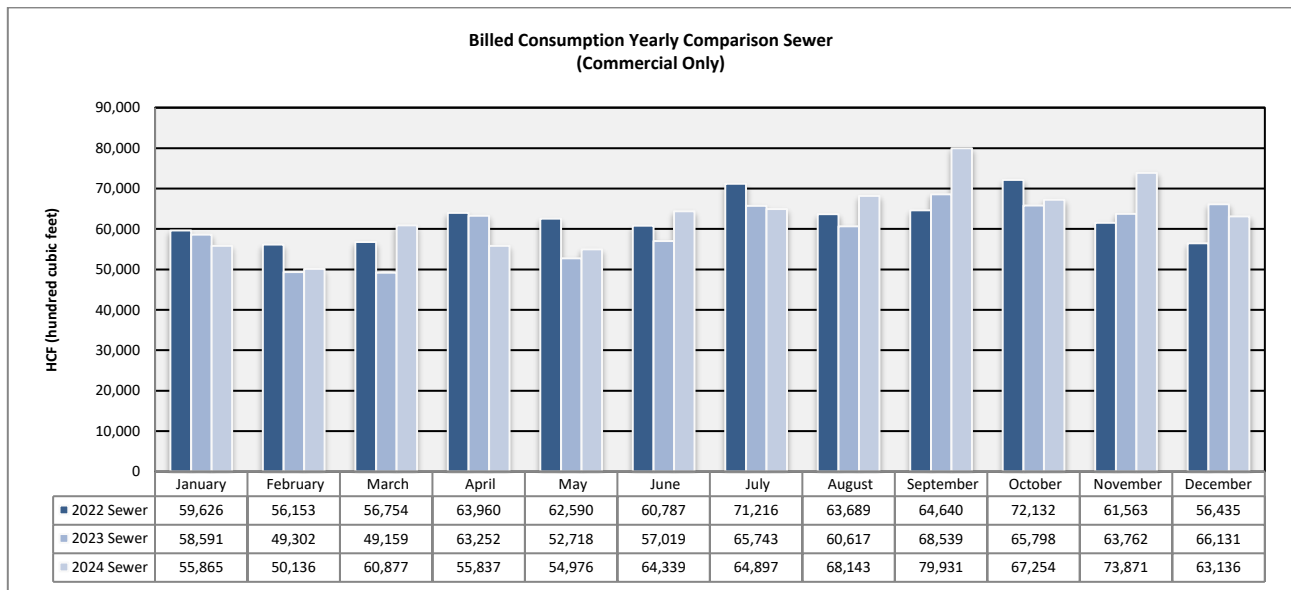
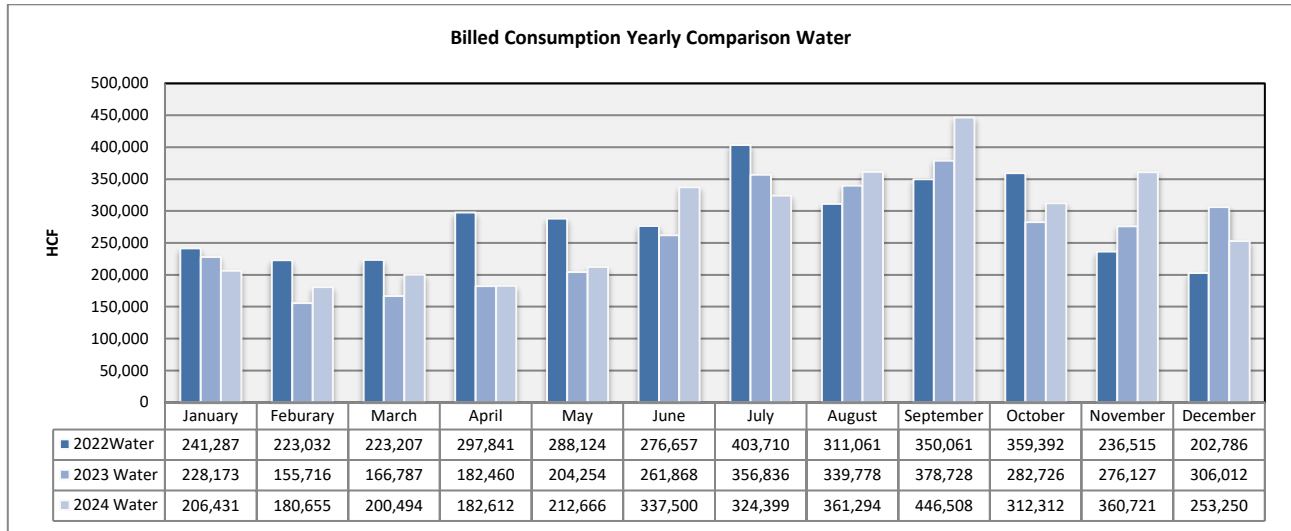
About 12,295 or 54.4 of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.4% have chosen the e-bill option. This e-bill participation is 9.3% increase from December of the prior year.

	Dec-23	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Number of Bills	22,161	22,204	22,246	22,202	22,369	22,331	22,372	22,410	22,425	22,470	22,541	22,571	22,575
Number of Bill Adjustments (during billing)	5	15	18	10	12	16	10	11	9	5	11	9	29
Automated Over the Phone Payments	2,340	2,700	2,539	2,539	2,592	2,382	2,058	2,250	2,310	2,050	2,483	2,092	2,436
Online Payment	7,466	10,027	8,553	7,756	9,888	9,126	7,457	9,828	9,302	7,538	9,302	7,804	10,320
E-bill Participants	5,451	5,497	5,534	5,564	5,610	5,654	5,683	5,731	5,770	5,814	5,855	5,922	5,959
Auto Pay Participants (New Portal)	3,927	3,984	4,007	4,054	4,082	4,129	4,165	4,221	4,273	4,278	4,305	4,343	4,367
PayNearMe	107	128	100	115	118	111	88	114	118	92	95	93	95

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has decreased by 29.8% when compared against previous month. When compared against last year, consumption has decreased by 17.2%. This increase is attributed to lower number of days during this billing period.



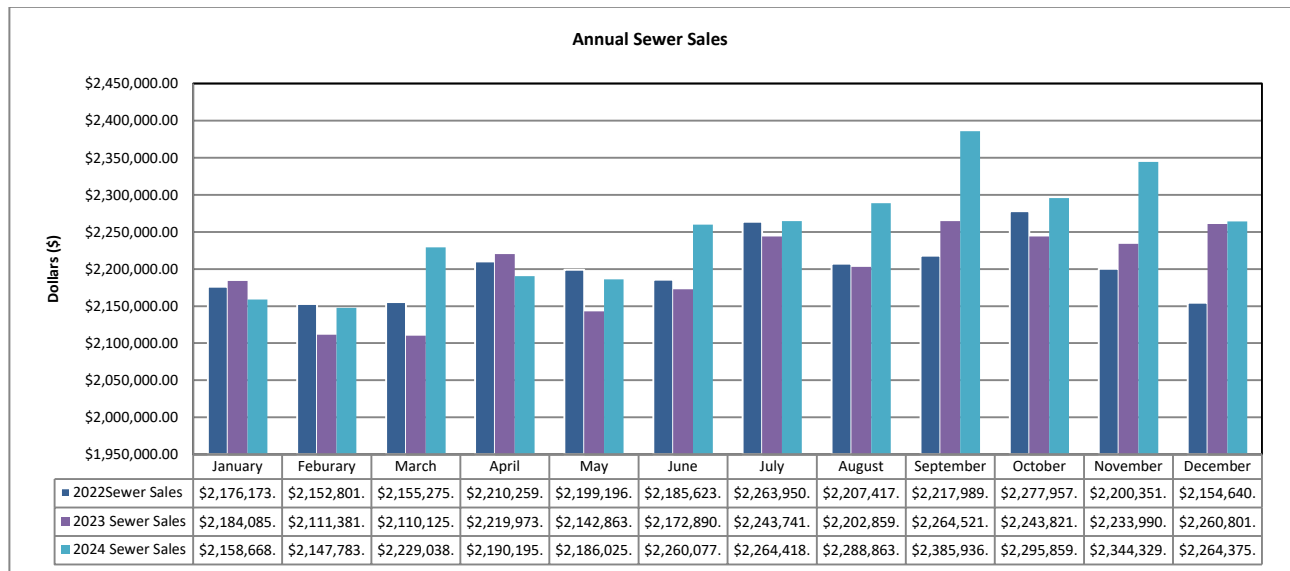
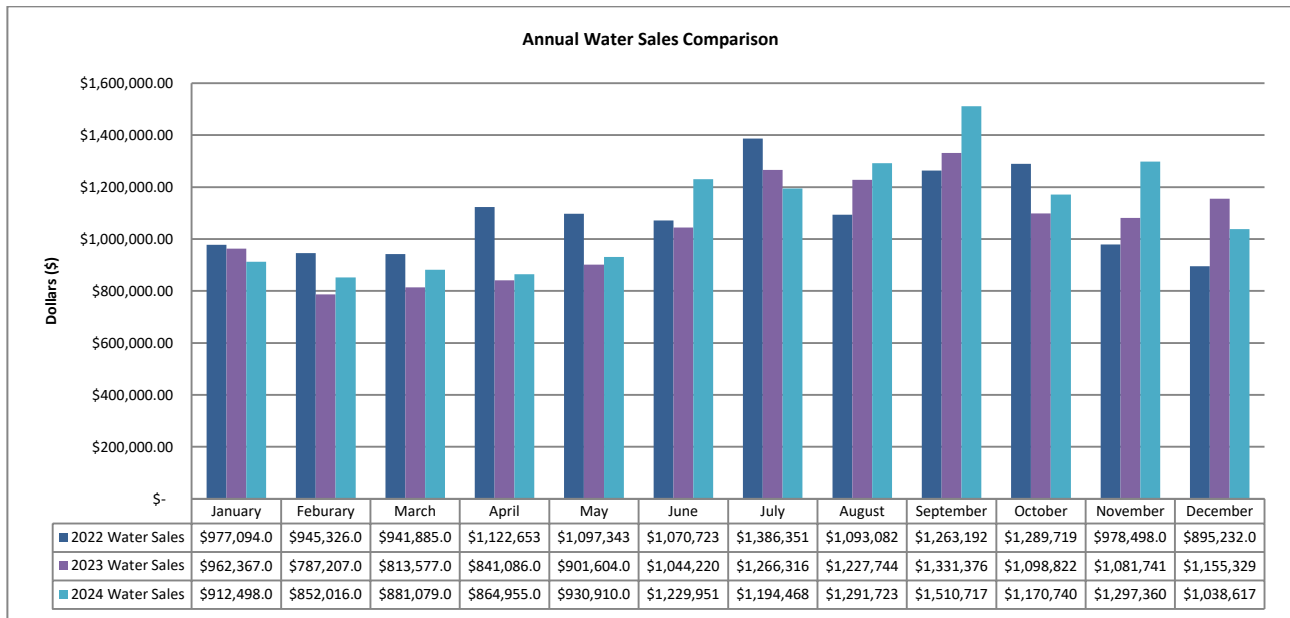
B. Billing

A total of 22,575 bills were mailed or sent out electronically in December. Billing accuracy was 99.87% with twenty-nine (29) requiring adjustments.

V. REVENUE & AGING

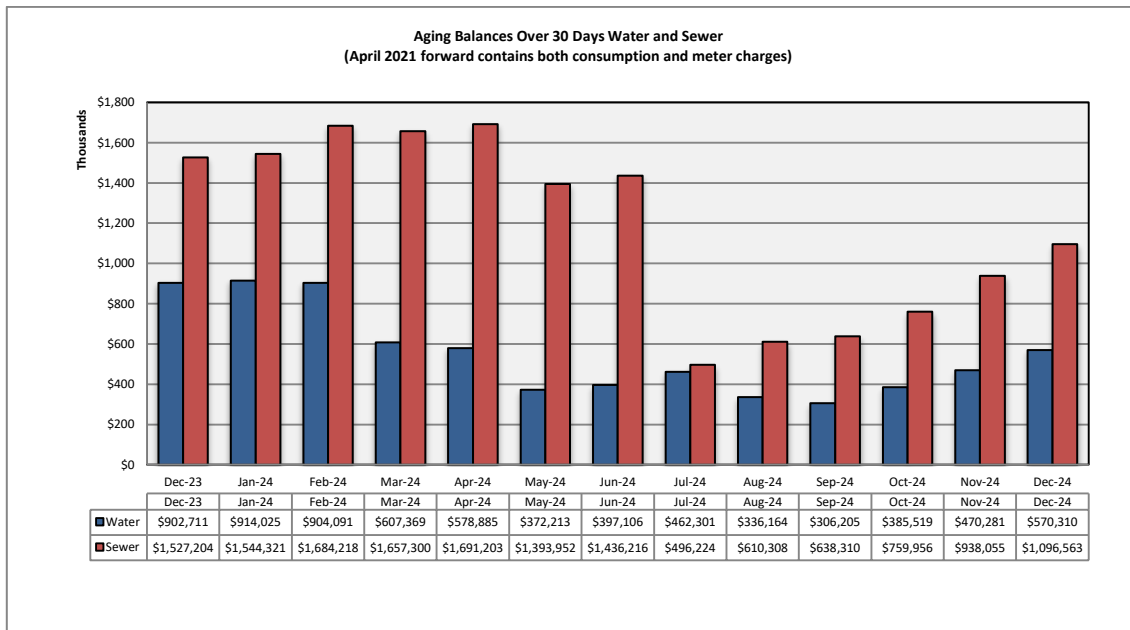
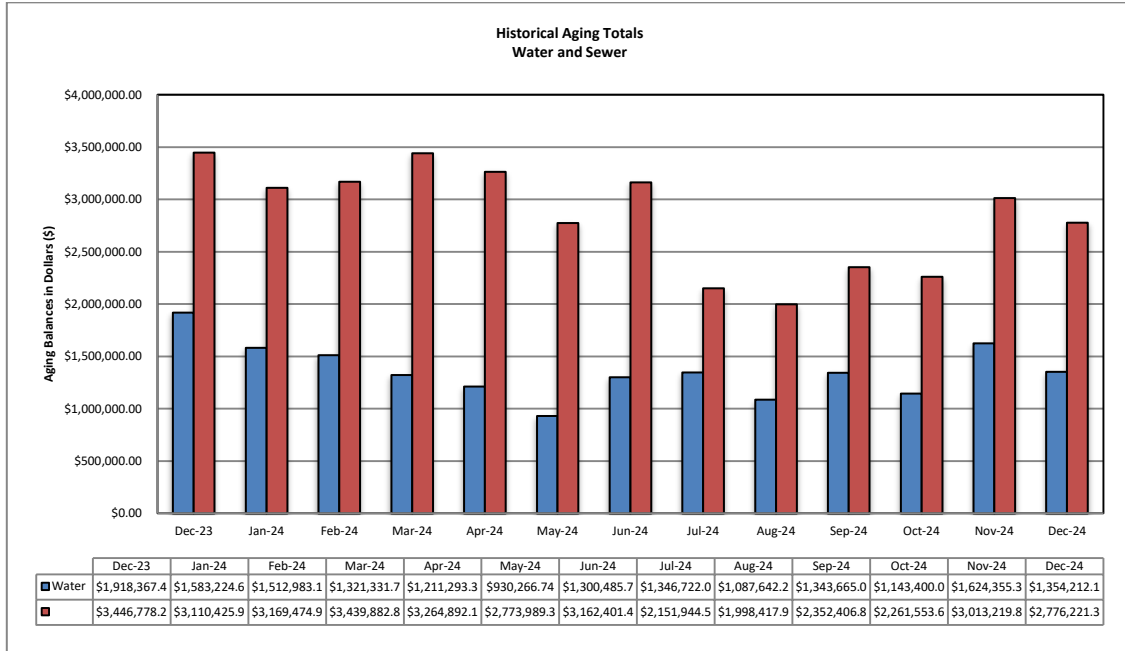
A. Revenue

Water revenue has decreased 19.9% when compared against the prior month and decreased 10.1% when compared against previous year. This lower revenue is attributed to lower number of days during this billing cycle. Sewer revenue has decreased by 3.4% compared to the prior month and increased by less than 1% from last year. Please consider that revenue from water consumption is smaller than monthly water base charges.



B. Aging

The total aging balance has decreased by 4.8%, *see first table below*. For balances >30-days only, water has increased 21.3% and wastewater has increased by 16.9%.



C. Bad Debt

Fourteen (14) accounts were sent to collections for a total amount of \$9,965.43. These collections typically arise when renter or property owner move out without paying their bills.

VI. SERVICE ORDERS

290 service orders were initiated by the customer service team during the reporting month. Of this total, 75 service orders or 22.8% were due to occupant changes.

129 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

No disconnections were performed during the week of holidays. With the holidays falling on Wednesdays, disconnections in January may be waived to comply with SB998, requiring 45-days from the past due dates. (If disconnection dates falls on Friday, RWS will not perform the disconnection to lessen the impact to the customers.)

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in December 2024 is \$4,111,000 Non-Rate Revenue is \$143,000; Utility Revenue is \$3,693,000 and Tax / Ambulance Revenue at \$275,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in December 2024 and December 2023 are \$269,000 and \$206,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$6,000 in December 2024 and \$4,000 in December 2023.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$19,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$8,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$1,700 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on December 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City’s boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in December of 2024.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charges.

In addition, the County is also billed annually for Rialto Well #3’s summertime electricity costs based on peak usage.

F. Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	DECEMBER 2024	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank	21	\$ 122,268	2.80%
Remote Check Deposits	Scanned batches of checks payments made at the customer service counter	21	685,915	15.70%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	21	322,671	7.39%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	13,748	2,049,055	46.90%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox.	21	1,175,827	26.92%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.	108	12,923	0.30%
Total Revenue per Bank			\$ 4,368,659	100%
Recon to RUA Recap:				
Adj detailed in RUA			(257,925)	
Prior mo. Correction				
RUA increase in Cash			\$ 4,110,734	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

G. Payment Collection Method – Fiscal Year to Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	TOTAL	%
Cash Deposits	\$ 122,310	\$ 116,600	\$ 111,287	\$ 121,951	\$ 89,627	\$ 122,268	\$ 684,043	2.87%
Remote Check Deposits	227,143	953,011	383,642	394,629	613,264	685,915	\$ 3,257,603	13.69%
EBOX	334,259	346,067	289,347	349,088	288,522	322,671	\$ 1,929,953	8.11%
Paymentus, IVR, Credit Cards	1,827,817	1,855,221	1,688,345	2,034,573	1,499,559	2,049,055	\$ 10,954,570	46.03%
Lockbox Deposits	1,169,619	1,273,243	1,089,604	1,285,860	903,561	1,175,827	\$ 6,897,713	28.98%
Pay Near Me	14,561	14,530	10,989	11,968	10,491	12,923	\$ 75,462	0.32%
Total Revenue to Bank	\$ 3,695,709	\$ 4,558,672	\$ 3,573,214	\$ 4,198,068	\$ 3,405,024	\$ 4,368,659	\$ 23,799,346	100.00%
NSF	(7,962)	(4,947)	(8,970)	(8,950)	(21,124)	(20,764)	\$ (72,716)	
Net deposits	\$ 3,687,747	\$ 4,553,726	\$ 3,564,244	\$ 4,189,118	\$ 3,383,900	\$ 4,347,895	\$ 23,726,630	

H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	Dec 2024	Dec 2023	Variance
UUT Water	\$ 86,944	\$ 61,329	\$ 25,615
UUT Sewer	182,162	144,421	37,741
Ambulance	5,767	4,294	1,474
Total	\$ 274,874	\$ 210,043	\$ 64,830

I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	Dec 2024	Dec 2023	Variance
Non-Rate / Extra Territorial Revenue	\$ 143,345	\$ 70,674	\$ 72,671
Utility Revenue	\$ 3,692,515	\$ 2,836,069	\$ 856,447
Total	\$ 3,835,861	\$ 2,906,742	\$ 929,118

J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	TOTAL
Non-Rate Revenue							
Cell Tower Rent, Lease	5,647	19,985	21,506	66,161	55,391	9,235	177,924
Interest Income	19,290	9,559	-	-	-	-	28,850
NRR-FOG	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	332,624	-	332,624
Extra Terr- Sewage	31,463	252,123	161,340	185,039	136,360	128,586	894,911
Abatement of Expenses	-	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	1,419	710	2,129	5,171	-	-	9,429
Misc Fees - New Occ, Same Day Svc	5,877	4,453	4,939	5,629	3,067	5,525	29,489
Miscellaneous Revenue - Sewer	-	-	-	-	-	-	-
NSF	-	342	-	152	35	-	529
DIF - Wastewater Connection	-	-	-	-	-	-	-
Sewer Bad Debt Collection Fees	-	-	-	-	-	-	-
Sewer Cash Over/Short	-	-	-	-	-	-	-
Total Non-Rate Revenue	\$ 63,697	\$ 287,171	\$ 189,913	\$ 262,152	\$ 527,477	\$ 143,345	\$ 1,473,755
Utility Revenue							
Water Penalty	3,154	15,321	10,183	5,903	2,602	720	37,882
Sewer Penalty	5,200	33,061	18,283	7,639	3,313	1,435	68,930
Turf Removal, Hi-Eff Rebate	(1,000)	(100)	-	-	-	-	(1,100)
Senior Disc - Water	-	-	-	-	-	-	-
Senior Disc - Sewer	-	-	-	-	-	-	-
Water Contract	-	-	-	-	-	-	-
Water Deposits Paid	-	-	-	-	-	-	-
Water Deposits Billed	17,289	8,629	9,906	8,629	8,686	10,057	63,196
Hydrant Deposits	574	-	-	-	420	282	1,276
Sewer Deposits Paid	-	-	-	-	-	-	-
Sewer Deposits Billed	11,760	12,823	9,518	10,900	15,201	8,822	69,024
Water	1,171,886	1,540,256	1,194,449	1,386,681	884,906	1,229,369	7,407,547
Sewer	2,327,246	2,418,456	1,959,890	2,448,917	1,669,263	2,454,711	13,278,482
Unapplied Credits	(101,077)	(54,176)	(140,916)	(81,949)	(69,090)	(35,829)	(483,038)
Bad Debt Sewer	12,029	9,909	-	-	-	-	21,939
Bad Debt Water	-	-	-	-	-	-	-
Tax Roll - Sewer	15,596	2,790	-	-	-	22,950	41,336
Collection Agency - Water	-	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-	-
Total Utility Revenue	\$ 3,462,656	\$ 3,986,969	\$ 3,061,313	\$ 3,786,719	\$ 2,515,301	\$ 3,692,515	\$ 20,505,473
Total Non-Rate + Utility Rev.	3,526,353	4,274,141	3,251,226	4,048,871	3,042,778	3,835,861	21,979,228

K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per CIS	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
December 2024	4,110,734	20,884	2,702,902	1,386,948	4,110,734	257,925	4,368,659
December 2023	3,116,786	6,868	2,119,582	990,336	3,116,786	7,519	3,124,305

L. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 12/31/2024	Current	31-60 days	61-90 days	>90 days
AT&T - Easton	\$ (5,647)	(1,500)	-	-	(4,147)
Social Science Service - Cedar House	9,850	9,850	-	-	-
CITY OF FONTANA	123,847	123,847	-	-	-
Colton Unified School District	-	-	-	-	-
County of San Bernardino-CSA 70 BL	38,807	19,403	19,403	-	-
Rialto BioEnergy Solutions	27,708	10,750	16,958	-	-
Sprint-Nextel SBA 2012 TC Assets	9,331	-	-	-	9,331
San Bernardino Co Waste System Div.	-	-	-	-	-
SB Valley Mun Water District	-	-	-	-	-
Vertical Bridge Holdco, LLC (CIG)	4,714	-	-	-	4,714
Grand Total	\$ 208,609	\$ 162,350	\$ 36,362	\$ -	\$ 9,898

AT&T The credit indicates annual payment of cell tower rent.

Social Science Service (Cedar House) RWS receives past and current payments subsequently in January.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino has a past due balance in December. The customer will be contacted.

Rialto Bioenergy Solutions RWS receives past and current payments subsequently in January.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices as well.

RIALTO WATER
MONTHLY OPERATIONS REPORT

Reporting Period:

December 2024

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER
OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 862.15 acre-feet. 628.37 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 99.21 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 134.57 acre-feet came from the OPRTP.

DECEMBER 2024 DAILY PRODUCTION TOTALS IN ACRE FEET											
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	Delivered Via BLF				TOTAL ³
							City 4A	Purchased		OPRTP ²	
							BOOSTER 6-9	Cactus ¹			
12/1/24	0.00	1.57	0.00	0.00	4.10	6.13	8.75	8.54	5.30	4.61	30.25
12/2/24	0.00	2.72	0.00	0.00	3.83	5.81	7.04	4.96	3.65	4.57	25.54
12/3/24	0.00	3.64	0.00	0.00	3.75	5.63	10.11	8.22	5.00	4.87	31.11
12/4/24	0.00	1.07	0.00	0.00	3.52	7.23	6.88	5.33	4.11	4.13	25.39
12/5/24	0.00	0.00	0.00	0.00	4.54	4.89	8.63	7.64	5.40	5.07	27.54
12/6/24	0.00	5.19	0.00	0.00	4.21	6.29	10.24	9.85	4.91	4.36	34.81
12/7/24	0.00	2.40	0.00	0.00	3.42	5.17	9.09	7.30	4.89	4.82	28.00
12/8/24	0.00	4.03	0.00	0.00	4.06	6.04	7.73	7.09	4.66	4.95	30.83
12/9/24	0.00	1.42	0.00	0.00	3.74	5.69	7.44	4.52	4.27	3.72	23.36
12/10/24	0.00	5.49	0.00	0.00	3.76	5.67	6.46	2.69	4.87	4.28	26.76
12/11/24	0.00	6.07	0.00	0.00	4.45	6.90	9.00	7.74	3.56	4.03	32.75
12/12/24	0.00	0.00	0.00	0.00	3.47	5.05	9.88	7.75	5.07	5.49	26.84
12/13/24	0.00	0.00	0.00	0.00	3.93	5.84	9.11	6.53	5.12	4.19	25.61
12/14/24	0.00	0.00	0.00	0.00	3.88	5.87	8.16	6.53	3.76	4.17	24.21
12/15/24	0.00	8.90	0.00	0.00	3.92	7.50	7.79	9.60	5.30	0.00	35.22
12/16/24	0.00	6.79	0.00	0.00	3.61	4.55	7.60	0.00	3.60	4.39	22.93
12/17/24	0.00	4.52	0.00	0.00	2.92	5.90	0.14	4.77	3.24	3.87	25.22
12/18/24	0.00	6.48	0.00	0.00	3.54	5.75	5.80	4.34	3.99	4.55	28.65
12/19/24	0.00	5.75	0.00	0.00	0.88	6.14	9.25	7.83	5.26	4.15	30.00
12/20/24	0.00	8.09	0.00	0.00	0.00	5.63	10.40	6.73	6.24	5.35	32.04
12/21/24	0.00	6.13	0.00	0.00	0.28	5.53	8.78	6.96	0.00	4.10	23.01
12/22/24	0.00	5.87	0.00	0.00	0.58	6.33	0.00	0.34	8.45	4.81	26.38
12/23/24	0.00	3.92	0.00	0.00	0.16	5.39	6.35	8.42	4.52	3.73	26.14
12/24/24	0.00	0.00	0.00	0.00	7.22	6.67	10.08	6.63	4.82	5.65	30.99
12/25/24	0.00	0.00	0.00	0.00	6.80	5.70	7.67	6.77	3.19	4.24	26.70
12/26/24	0.00	0.00	0.00	0.00	8.46	7.34	8.91	6.73	4.20	4.04	30.78
12/27/24	0.00	0.00	0.00	0.00	6.64	5.92	10.70	9.18	4.57	0.00	26.31
12/28/24	0.00	0.00	0.00	0.00	2.86	3.75	6.45	6.89	4.59	0.00	18.09
12/29/24	0.00	0.00	0.00	0.00	4.40	5.51	8.25	2.73	4.68	13.26	30.57
12/30/24	0.00	0.00	0.00	0.00	2.34	6.10	10.02	10.93	4.18	5.40	28.95
12/31/24	0.00	0.00	0.00	0.00	0.02	6.98	9.41	11.43	4.96	3.77	27.16
TOTAL	0.00	90.05	0.00	0.00	109.31	182.89	246.12	204.97	140.36	134.57	862.15
MIN	0.00	0.00	0.00	0.00	0.00	3.75	0.00	0.00	0.00	0.00	18.09
MAX	0.00	8.90	0.00	0.00	8.46	7.50	10.70	11.43	8.45	13.26	35.22
AVE	0.00	2.90	0.00	0.00	3.53	5.90	7.94	6.61	4.53	4.34	27.81

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

DECEMBER 2024 DAILY BOOSTER TOTALS IN ACRE FEET

DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
12/1/24	0.00	0.00	2.01	0.00	0.00	8.54	0.00	0.00
12/2/24	0.00	0.00	2.13	0.00	0.00	4.96	0.00	0.00
12/3/24	0.00	0.00	3.58	0.00	0.00	8.22	0.00	0.00
12/4/24	0.00	0.00	0.44	0.00	0.00	5.33	0.00	0.00
12/5/24	0.00	0.00	3.26	0.11	0.17	7.64	0.00	0.00
12/6/24	0.00	0.00	2.77	0.00	0.00	9.85	0.00	0.00
12/7/24	0.00	0.00	0.00	0.00	0.00	7.30	0.00	0.00
12/8/24	0.00	0.00	4.82	0.00	0.00	7.09	0.00	0.00
12/9/24	0.00	0.00	1.34	0.00	0.00	4.52	0.00	0.00
12/10/24	0.00	0.00	3.29	0.00	0.00	2.69	0.00	0.00
12/11/24	0.00	0.00	1.88	0.00	0.00	7.74	0.00	0.00
12/12/24	0.00	0.00	1.35	0.00	0.00	7.75	0.08	0.00
12/13/24	0.00	0.00	0.21	0.00	0.00	6.53	0.00	0.00
12/14/24	0.00	0.00	0.00	0.00	0.00	6.53	0.00	0.00
12/15/24	0.00	0.00	6.73	0.00	0.00	9.60	0.00	0.00
12/16/24	0.00	0.00	3.54	0.00	0.00	0.00	0.00	0.00
12/17/24	0.00	0.00	0.81	0.00	0.00	4.77	0.00	0.00
12/18/24	0.00	0.00	3.46	0.00	0.00	4.34	0.00	0.00
12/19/24	0.00	0.00	7.10	0.00	0.00	7.83	0.00	0.00
12/20/24	0.00	0.00	5.48	0.00	0.00	6.73	0.00	0.00
12/21/24	0.00	0.00	6.07	0.00	0.00	6.96	0.00	0.00
12/22/24	0.00	0.00	2.89	0.00	0.00	0.34	0.00	0.00
12/23/24	0.00	0.00	2.15	0.00	0.00	8.42	0.00	0.00
12/24/24	0.00	0.00	1.47	0.00	0.00	6.63	0.00	0.00
12/25/24	0.00	0.00	0.00	0.00	0.00	6.77	0.00	0.00
12/26/24	0.00	0.00	0.00	0.00	0.00	6.73	0.00	0.00
12/27/24	0.00	0.00	0.00	0.00	0.00	9.18	0.00	0.00
12/28/24	0.00	0.00	0.00	0.00	0.00	6.89	0.00	0.00
12/29/24	0.00	0.00	0.00	0.00	0.00	2.73	0.00	0.00
12/30/24	0.00	0.00	1.45	0.00	0.00	10.93	0.00	0.00
12/31/24	0.00	0.00	3.05	0.00	0.00	11.43	0.00	0.00
TOTAL	0.00	0.00	71.28	0.11	0.17	204.97	0.08	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	7.10	0.11	0.17	11.43	0.08	0.00
AVE	0.00	0.00	2.30	0.00	0.01	6.61	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	Dec	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec
Chino # 1 (580 ft) In-active well	429'	411'	411'	420'	417'	411'	414'	414'	412'	411'	411'	411'	410'
Chino # 2 (550 ft)	369'	344'	345'	342'	346'	354'	347'	352'	347'	347'	343'	340'	342'
City # 1 (260 ft)	392'	247'	247'	247'	164'	158'	158'	151'	150'	247'	247'	251'	121'
City # 2 (480 ft)	402'	212'	210'	171'	182'	164'	164'	164'	171'	210'	137'	139'	147'
City # 3 (525 ft) Out of Service	505'	451'	429'	450'	423'	423'	423'	418'	417'	416'	416'	417'	414'
City # 4A (528 ft)	406'	375'	376'	361'	373'	373'	374'	380'	379'	380'	380'	380'	381'
City # 5 (385 ft) In-active well	364'	358'	340'	339'	340'	339'	335'	333'	334'	332'	322'	320'	318'
Rialto # 1 (650 ft) In-active well	588'	581'	553'	564'	569'	569'	571'	571'	571'	571'	553'	552'	561'
Rialto # 2 (550 ft) In-active well	502'	501'	499'	500'	500'	500'	501'	500'	501'	502'	501'	501'	499'
Rialto # 3 (509 ft)	478'	474'	474'	475'	474'	475'	474'	477'	477'	473'	476'	473'	472'
Rialto # 4 (450 ft) In-active well	418'	415'	416'	415'	415'	415'	415'	416'	415'	418'	418'	414'	413'
Rialto # 5 (560 ft)	386'	383'	385'	385'	386'	386'	386'	386'	385'	384'	384'	384'	385'
Rialto Well # 7 In-active well	362'	362'	362'	361'	362'	362'	361'	361'	362'	362'	362'	361'	362'
Miro # 3 (563 ft)	492'	487'	485'	486'	487'	488'	487'	489'	487'	485'	485'	484'	484'
EW-1 (780 ft)	476'	476'	474'	475'	476'	476'	473'	474'	475'	474'	473'	475'	475'

January 2024 the sounder was out of service.

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report
- Quarterly Report for Disinfectant Residuals Compliance

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
Perfluorooctanoic (PFOA)	ng/L	2.0	4
Perfluorooctanesulfonic (PFOS)	ng/L	2.0	4
P= Present A= Absent mg/L = parts per million µg/L = parts per billion ng/L = parts per trillion			

Sample Date	Sample Site Location Results									
	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9	OPRT P
12/17/2024										
Type of Sampling										
Total Coliform	OUT OF SERVICE	A	A	A	A	A	A	A	A	A
E. Coli		A	A	A	A	A	A	A	A	A
Nitrate as N				3.1		3.0	4.9			
Perchlorate (CLO ₄)				4.7*	<1.0	11*	140*			
Total Dissolved Solids		180	320	200	210	200	200	300	300	190
Perfluorooctanoic (PFOA)					5.7					
Perfluorooctanesulfonic (PFOS)					<2.0					

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
December 2024						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 12/03/24	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.80	A	A			
1228 W. Merrill	1.15	A	A			
256 N. Fillmore	1.15	A	A			
987 W. Grove	1.02	A	A			
978 N. Driftwood	1.11	A	A			
1451 N. Linden	1.03	A	A			
469 W. Jackson	1.21	A	A			
935 E. Mariposa	1.04	A	A			
1000 N. Joyce	1.23	A	A			
766 N. Chestnut	1.23	A	A			
149 W. Victoria	1.45	A	A			
313 E. McKinley	1.10	A	A			
609 E. South	1.23	A	A			
273 E. Alru	1.36	A	A			
1161 S. Lilac	1.35	A	A			
101 E. Valley	1.21	A	A			
CYCLE 2 - 12/09/24	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.10	A	A	<3.0	1	<0.10
101 S. Larch	1.00	A	A	<3.0	1	<0.10
320 N. Wisteria	1.10	A	A	<3.0	1	<0.10
861 W. Grove	1.00	A	A	<3.0	1	<0.10
1168 N. Glenwood	1.10	A	A	<3.0	1	<0.10
1320 N. Fitzgerald	1.00	A	A	<3.0	1	<0.10
860 N. Willow	1.10	A	A	<3.0	1	<0.10
209 E. Cornell	1.00	A	A	<3.0	1	<0.10
643 E. Margarita	1.00	A	A	<3.0	1	0.15
1170 N. Terrace Rd.	1.10	A	A	<3.0	1	<0.10
681 E. Erwin	1.10	A	A	<3.0	1	<0.10
402 E. Merrill	1.10	A	A	<3.0	1	<0.10
261 W. Wilson	1.00	A	A	<3.0	1	<0.10
532 S. Iris	1.20	A	A	<3.0	1	0.18
281 W. Hawthorne	1.10	A	A	<3.0	1	<0.10
379 W. Valley	1.20	A	A	<3.0	1	<0.10

Rialto Distribution Sample Results

December 2024

Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 12/16/24	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.26	A	A			
775 E. Foothill	0.99	A	A			
878 N. Primrose	0.98	A	A			
369 E. Van Koevering	1.37	A	A			
274 W. Valencia	1.15	A	A			
1566 N. Fillmore	1.27	A	A			
932 N. Idyllwild	1.15	A	A			
644 N. Smoketree	1.14	A	A			
605 W. Rosewood	1.24	A	A			
1189 W. Second	1.35	A	A			
775 W. Rialto	1.12	A	A			
211 E. Wilson	1.27	A	A			
595 E. Huff	1.41	A	A			
1005 S. Riverside	1.45	A	A			
794 S. Verde	1.31	A	A			
1055 W. Bloomington	1.19	A	A			
CYCLE 4 - 12/23/24	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.06	A	A			
101 S. Linden	0.94	A	A			
234 N. Larch	1.31	A	A			
575 N. Driftwood	1.28	A	A			
1355 W. Shamrock	1.13	A	A			
992 N. Yucca	1.25	A	A			
481 W. Cornell	1.26	A	A			
158. E. Shamrock	1.31	A	A			
749 E. Holly	1.36	A	A			
545 E. Victoria	1.24	A	A			
200 N. Sycamore	1.01	A	A			
407 E. Allen	1.19	A	A			
399 E. Montrose	0.92	A	A			
856 S. Orange	1.43	A	A			
911 S. Cactus	1.42	A	A			
220 W. Valley	1.05	A	A			
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 242 mg/L for the month of December as compared to 214 mg/L in November. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	VNA Academy Catch-up
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	2
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4097 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2158 gallons of sodium hypochlorite was used in December as compared to 2322 gallons used in November.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all the data for December 2024. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2023	December	373,789
2024	January	208,007
2024	February	186,792
2024	March	421,268
2024	April	463,324
2024	May	428,050
2024	June	629,344
2024	July	550,202
2024	August	650,431
2024	September	562,739
2024	October	529,208
2024	November	247,773

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

Chino Well 2 was out of service due to chlorination system repairs. City Well 2 was out of service partial month due to motor issues.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 44 valves were exercised for the month of December.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Ten flushings were performed in December.

Hydrant/Dead End Flushing Progress	
	2024
January	0
February	3
March	9
April	0
May	5
June	0
July	5
August	20
September	0
October	6

November	5
December	10
Total	63
Progress % (100)	

D. Sanitary Survey

The last sanitary survey was completed by the Department of Drinking Water (DDW) in 2015. Veolia has reviewed all the regulatory conditions required and is prepared for the sanitary survey. DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. Veolia will reach out to DDW regarding the minor deficiencies.

VIII. ASSET MANAGEMENT

The following work orders were completed for the month of December:

- Preventive Maintenance –2
- Corrective Maintenance –0
- Predictive Maintenance –0

14– PMs planned for January 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

Corrective Work Order labor hours were dedicated to six pipe line and three hydrant repairs.

B. Major Equipment and/or Machinery Outages

Chino Well 2 was out of service due to chlorination system repairs. City Well 2 was out of service partial month due to motor issues.

IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00	0.55	0.00	7.27	0.00	0.00	0.77	0.45	0.03	0.00	9.60
2022-23	0.00	0.00	0.24	0.38	2.15	1.80	5.06	4.14	7.73	0.20	0.59	0.00	22.29
2023-24	0.00	2.62	0.00	0.09	0.60	1.18	1.00	10.38	1.87	0.53	0.34	0.00	18.61
2024-25	0.00	0.00	0.00	0.00	0.45	0.00							0.45

July 24- June 25	=	0.45 INCHES
YEAR TO DATE FOR 2024	=	14.57 INCHES
AVG. RAINFALL FOR LAST FIVE YEARS	=	8.87 INCHES

AVG. RAINFALL FOR SAN BERNARDINO COUNTY FOR THE LAST 100 YEARS : 16.25 INCHES

2024	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	1.00	10.38	1.87	0.53	0.34	0.00	0.00	0.00	0.00	0.00	0.45	0.00	14.57

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2024	2.19	1.25	257	7.9 K	65.1	41.9	52.5	80	37	58 K	37.5 K	3.3 K	52.2
Feb 2024	2.08	8.56	268	9.5 K	62.4	44.6	52.9	88	50	69 K	42.6 K	3.2 K	53.8
Mar 2024	3.58	2.31	384	9.5	65.1 K	45.0	54.7	87	44	66	43.0	4.2 K	57.4
Apr 2024	5.12	0.63 K	517	10.4	73.5 K	47.5 K	59.7 K	85	36	60 K	44.9 K	4.1	60.7
May 2024	5.95	0.02 K	579 K	13.0 K	76.8	53.0 K	63.3 K	89 K	41 K	66	51.5	4.6 K	66.1 K
Jun 2024	7.42	0.00	659	15.5	89.7	59.6	73.8	83	34	56	56.2	4.5	68.8
Jul 2024	8.79	0.01	666	16.5	99.7 K	66.3	82.7	72	24	43	57.8	4.4 K	72.8
Aug 2024	8.14	0.75	617	14.7 K	98.2 K	64.8	80.7 K	70	21	41 K	54.6 K	4.3	76.1
Sep 2024	5.61	1.03 K	470 K	14.9 K	91.4 K	62.0	75.5 K	77 K	29 K	52 K	55.1 K	3.8 K	73.2 K
Oct 2024	4.65	0.56	405	11.5	86.9	56.6	70.6	73	25	45	47.4	3.4 K	67.5
Nov 2024	2.80	1.28	292	7.0	71.7	43.7	56.9	73	24	45	34.1	3.2 K	56.6
Dec 2024	2.20 K	0.97 K	243 K	6.9 K	71.5	42.8	55.1 K	72 K	28 K	48	34.2	2.7 K	53.3 K
Tots/Avg	58.53	17.4	446	11.4	79.3	52.3	64.9	79	33	54	46.6	3.8	63.2

RIALTO WASTEWATER
MONTHLY OPERATIONS REPORT

Reporting Period:
December 2024

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
 - a. Collection System Activities
 - b. S.S.O. dates
 - c. Customer Service Call Outs
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 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities**
 - a. See attached Monthly Performance Summary
 - b. Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview**
- 5. Biosolids, Chemicals, and Utilities**
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
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- 6. Odor Complaints / Actions Taken**
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 - a. Government agency or property insurance inspections
 - b. Government agency environmental, health, or safety tests/monitoring
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 - e. Other matters of concern
- 9. Complaint Logs**

TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month’s Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There was three residential call outs for sewer collection issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2024 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes “Hot spot cleaning.”	325	24,240	233,976
Sanitary sewers assessed using the SL-RAT method, feet	0	3,478	27,656
CCTV Inspection, miles (26 is the annual goal)*	1.15	2.33	27.25
Manhole Inspections	0	0	53
USA Dig Alert Markings, count	21	30	266
Residential call outs	3	1	30
Sanitary sewer overflows	2	0	7

b. S.S.O. dates: December 4, 2024 and December 14, 2024

c. Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. Significant events during the month were: None.

3. Treatment Facility Performance/Laboratory Activities

a. See the attached Table 1 Monthly Performance Summary.

b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.

c. Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	1
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	3
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,579 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2024 Year-to-Date Statistics
Wet Tons Produced	1294.13	1,014.27	13,186.05

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	33,790	25,639.8
Sodium Bisulfite, Discharge Dechlorination	9,820	8,114
Ferrous Chloride, Digester Gas Conditioning	4,171	3,842
Polymer, Gravity Belt Thickener	472	454
Polymer, Belt Filter Press	552	564
Alum, Tertiary Filters	0	1

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	400648	378668
Electricity Lilac LS, KWH	**	826
Electricity Sycamore LS, KWH	**	493
Electricity Ayala LS, KWH	**	7689
Electricity Agua Mansa LS, KWH	**	4350
Electricity Cactus LS, KWH	1376	1492
Electricity Ramrod LS, KWH	664	514
Frisbee Park LS, KWH	**	759
El Rancho Verde LS, KWH	1690	1694
Natural Gas WWTP, Therms	5527	3651

* LS is in bypass mode, pending CIP completion

** SCE has not updated this account.

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.
- Gravity Belt Thickener #1

8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections
None
- b. Government agency environmental, health, or safety tests/monitoring
Permit testing was completed for this month
- c. Government agency notices of violation received
No notices were received.
- d. Government agency monitoring
Routine monitoring reports were submitted.
- e. Other matters of concern
None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
12/04/2024	1150 N Willow	Lateral in the apartment complex was plugged causing sewage to spill out to storm drain. Vacuum truck setup in storm drain to recover sewage until the plumber onsite cleared the lateral.	ET / PH	NA	NA
12/14/2024	280 S. Palm Ave	P&G Auto parts and Machine shop	ZG / ET	NA	NA
12/16/2024	861 West Mallory	Water leak in the street next to the curb, nowhere near a MH. Called WVWD to report a water leak.	BVO	NA	NA

Table 1 Summary

Table 1

December 2024

Date	Rialto	Rialto	Rialto			Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Influent daily flow	Effluent Flow	Influent BOD	Influent BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
12/1/2024	6.70	7.32											
12/2/2024	7.07	7.11	350	350	20,637	3.5	207.54	99.00	290.00	17100.00	2.00	119.00	99.30
12/3/2024	6.58	7.12											
12/4/2024	6.96	7.14											
12/5/2024	6.63	7.04											
12/6/2024	6.52	6.81	300	300	16,313	3.1	176.07	99.00					
12/7/2024	6.92	6.70											
12/8/2024	6.54	7.25											
12/9/2024	6.78	7.68	370	370	20,922	3.3	211.37	99.10	280.00	15833.00	0.90	58.00	99.70
12/10/2024	6.90	6.66											
12/11/2024	6.67	6.85											
12/12/2024	6.77	6.91											
12/13/2024	6.48	6.81	340	340	18,375	<5.0	283.98	98.50					
12/14/2024	6.42	6.69											
12/15/2024	6.58	7.11											
12/16/2024	6.86	6.84	420	420	24,029	3.2	182.55	99.20	240.00	13731.00	0.70	40.00	99.70
12/17/2024	6.87	7.01											
12/18/2024	7.29	7.56											
12/19/2024	7.64	6.44											
12/20/2024	5.62	6.90	280	280	13,124	2.8	161.13	99.00					
12/21/2024	6.57	6.85											
12/22/2024	7.04	7.23											
12/23/2024	6.54	7.07	340	340	18,545	5.7	336.09	98.30	260.00	14181.00	1.00	59.00	99.60
12/24/2024	7.12	6.97											
12/25/2024	7.03	7.44											
12/26/2024	5.90	6.15											
12/27/2024	6.77	6.81	450	450	25,408	<5.0	283.98	98.90					
12/28/2024	6.99	7.14											
12/29/2024	6.54	7.18											
12/30/2024	6.58	7.03	440	440	24,146	4.0	234.52	99.10	220.00	12073.00	1.00	59.00	99.50
12/31/2024	6.91	6.91											
Minimum	5.62	6.15	280	280	13,124	2.8	161.13	98.30	220.00	12073.00	0.70	40.00	99.30
Maximum	7.64	7.68	450	450	25,408	5.7	336.09	99.20	290.00	17100.00	2.00	119.00	99.70
Total	208.79	216.73	3,290	3,290	181,498	<35.6	2077.22	890.10	1290.00	72917.00	5.60	334.00	497.90
Average	6.74	6.99	366	366	20,166	<4.0	230.80	98.90	258.00	14584.00	1.12	67.00	99.60

Table 2 Summary

Table 2

December 2024

Date	Rialto	Rialto WRF Effluent	Rialto WRF Eff		Rialto WRF Effluent		Rialto	Rialto	
	Influent Conductivity (uS/cm)	Eff Conductivity Daily Ave (uS/cm)	Influent COD mg/l	Final Effluent COD mg/l	Influent TDS mg/l	Filter Effluent TDS mg/l	EFF FINAL TDS mg/L	Influent Inorganic Nitrogen mg/L	Effluent Inorganic Nitrogen mg/l as N
12/1/2024	1462.00	946.00							
12/2/2024	1473.00	914.00							
12/3/2024	1469.00	891.00			470.00	410.00	460.00	42.00	8.50
12/4/2024	1489.00	882.00							
12/5/2024	1537.00	866.00	700	23.0					
12/6/2024	1500.00	862.00							
12/7/2024	1376.00	885.00							
12/8/2024	1496.00	916.00							
12/9/2024	1589.00	885.00							
12/10/2024	1565.00	843.00							
12/11/2024	1381.00	832.00							
12/12/2024	1375.00	832.00							
12/13/2024	1513.00	842.00							
12/14/2024	1380.00	869.00							
12/15/2024	1475.00	916.00							
12/16/2024	1599.00	882.00							
12/17/2024	1488.00	1036.00							
12/18/2024	1444.00	858.00							
12/19/2024	1559.00	877.00							
12/20/2024	1590.00	875.00							
12/21/2024	1403.00	889.00							
12/22/2024	1594.00	916.00							
12/23/2024	1595.00	838.00							
12/24/2024	1387.00	816.00							
12/25/2024	1291.00	821.00							
12/26/2024	1392.00	812.00							
12/27/2024	1297.00	820.00							
12/28/2024	1243.00	844.00							
12/29/2024	1381.00	862.00							
12/30/2024	1467.00	864.00							
12/31/2024	1363.00	865.00							
Minimum	1243.00	812.00	700	23.0	470.00	410.00	460.00	42.00	8.50
Maximum	1599.00	1036.00	700	23.0	470.00	410.00	460.00	42.00	8.50
Average	1457.00	873.00	700	23.0	470.00	410.00	460.00	42.00	8.50

Table 3 Summary

Table 3

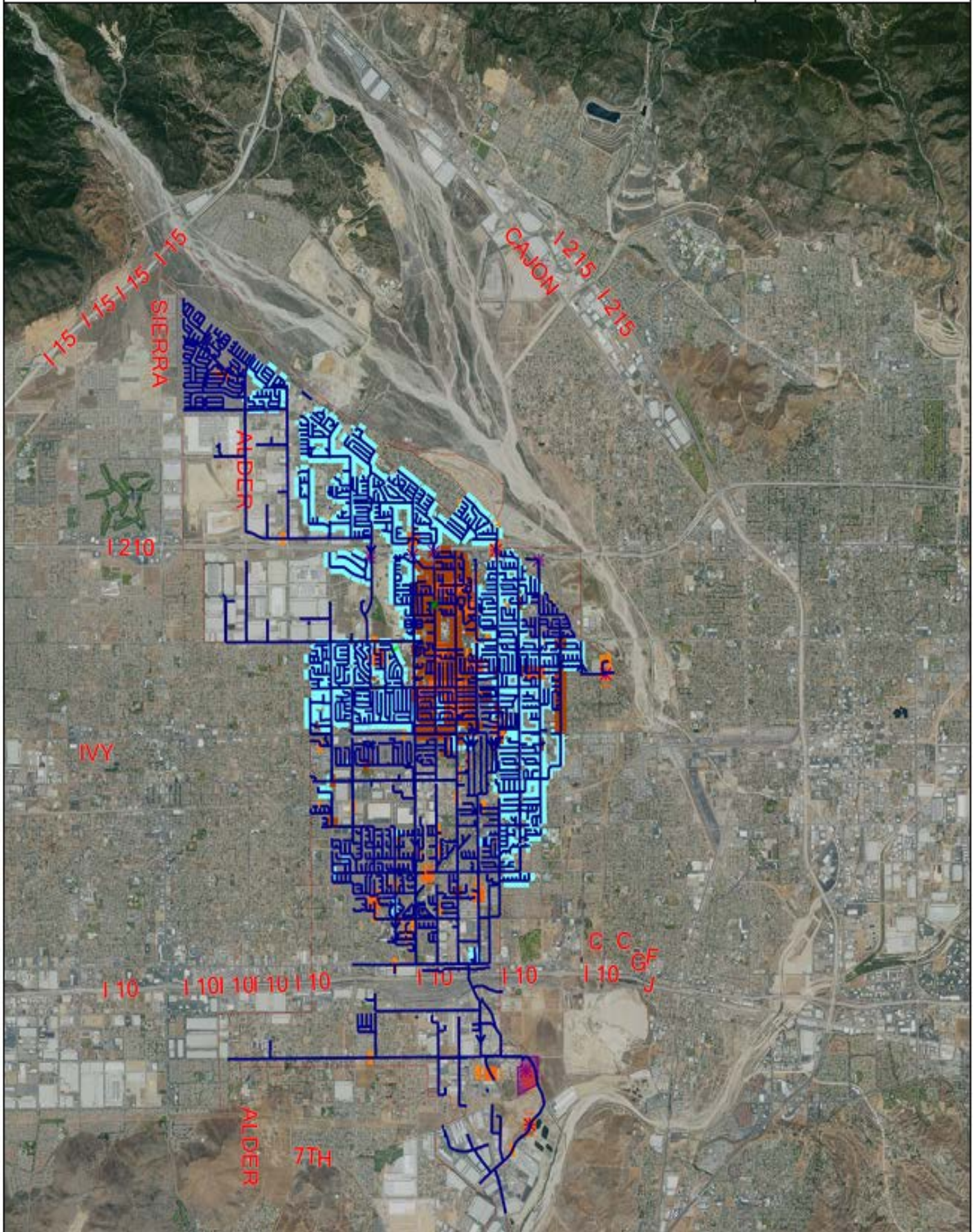
December 2024

Date	Rialto WRF Influent		Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
12/1/2024	7.75	7.19	21.20		<1.8	<1.80			161784.00	161784.00	17600.00	161784.00
12/2/2024	8.55	7.11	21.50	<0.10	<1.8	<1.80			150588.00	150588.00	16900.00	150588.00
12/3/2024	7.79	7.15	21.50	<0.10	<1.8	<1.80		<5.00	158065.00	158065.00	18000.00	158065.00
12/4/2024	7.74	7.25	21.60		<1.8	<1.80			155552.00	155552.00	18300.00	155552.00
12/5/2024	7.62	7.18	21.30		<1.8	<1.80			155640.00	155640.00	17900.00	155640.00
12/6/2024	7.76	7.08	21.70		2.0	<1.80			169376.00	169376.00	16800.00	169376.00
12/7/2024	7.79	7.09	21.10		<1.8	<1.80			153113.00	153113.00	17600.00	153113.00
12/8/2024	7.71	7.06	21.00		<1.8	<1.80			153126.00	153126.00	18300.00	153126.00
12/9/2024	7.51	7.14	21.30	<0.10	<1.8	<1.80			160138.00	160138.00	18500.00	160138.00
12/10/2024	7.69	7.09	20.00		<1.8	<1.80	<2.0		99492.00	99492.00	20100.00	99492.00
12/11/2024	7.74	7.16	19.90		<1.8	<1.80			163481.00	163481.00	19500.00	163481.00
12/12/2024	7.77	7.08	20.20		<1.8	<1.80			169884.00	169884.00	.00	169884.00
12/13/2024	7.60	7.22	21.00		<1.8	<1.80			143115.00	143115.00	36200.00	143115.00
12/14/2024	7.74	7.17	20.70		<1.8	<1.80			147421.00	147421.00	21700.00	147421.00
12/15/2024	7.65	7.10	20.70		<1.8	<1.80			162677.00	162677.00	21200.00	162677.00
12/16/2024	7.69	7.09	20.70		<1.8	<1.80			160616.00	160616.00	21000.00	160616.00
12/17/2024	7.68	7.26	20.80		<1.8	<1.80			170001.00	170001.00	20900.00	170001.00
12/18/2024	7.55	6.95	20.20		<1.8	<1.80			150916.00	150916.00	23600.00	150916.00
12/19/2024	7.73	6.99	20.60		<1.8	<1.80			163808.00	163808.00	1000.00	163808.00
12/20/2024	7.73	6.94	21.20		<1.8	<1.80			171576.00	171576.00	15800.00	171576.00
12/21/2024	7.71	6.85	20.60		2.0	<1.80			173782.00	173782.00	17200.00	173782.00
12/22/2024	7.73	7.00	21.10		<1.8	<1.80			166257.00	166257.00	16800.00	166257.00
12/23/2024	7.71	7.02	20.90	0.10	<1.8	<1.80			147134.00	147134.00	17200.00	147134.00
12/24/2024	7.59	6.98	21.80		<1.8	<1.80			150791.00	150791.00	18000.00	150791.00
12/25/2024	7.46	6.99	21.00		2.0	<1.80			172854.00	172854.00	17700.00	172854.00
12/26/2024	7.76	7.02	20.70		<1.8	<1.80			144626.00	144626.00	17600.00	144626.00
12/27/2024	7.59	7.09	20.80		<1.8	<1.80			173359.00	173359.00	16900.00	173359.00
12/28/2024	7.69	7.03	20.50		<1.8	<1.80			154916.00	154916.00	19700.00	154916.00
12/29/2024	7.74	7.26	20.50		<1.8	<1.80			164048.00	164048.00	18000.00	164048.00
12/30/2024	7.13	7.21	20.80	0.10	<1.8	<1.80			160222.00	160222.00	18600.00	160222.00
12/31/2024	7.67	7.11	20.50		<1.8	<1.80			150309.00	150309.00	21200.00	150309.00
Minimum	7.13	6.85	19.90	<0.10	<1.8	<1.80	<2.0	<5.00	99492.00	99492.00	.00	99492.00
Maximum	8.55	7.26	21.80	0.10	2.0	<1.80	<2.0	<5.00	173782.00	173782.00	36200.00	173782.00
Average	7.70	7.09	20.90	<0.10	<1.8	<1.80	<2.0	<5.00	157376.00	157376.00	18058.00	157376.00

Monthly Sewer Line Cleaned

Pipe Cleaning - December 2024

Map Centre Coords
x: 2058292, y: 568441
Date Printed: 1/23/2025
Scale: 1:98000



RIALTO CIP REPORT

**Reporting Period:
December 2024**

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



FIP-CIP Updates for January - 2025

1. Sycamore Lift Station Improvements Project: Final close out and start up meeting completed in June-2024. Added work change order for miscellaneous design changes and testing material submitted for review and approval to close out the project in January 2024 and resubmitted in September 2024. Final invoice to the City once the change order is approved. Note: Lift station cannot be fully operational until the Sycamore Sewer Trunk Line (Phase II) project is completed due to the new pumps at lift station being too large to discharge into the 8" sewer pipe heading towards Baseline Road. (8" sewer line is undersized) Final billing sent. Payment pending. This project is finished. Awaiting final approvers to approve payment before closing this project.
2. Rialto Solids Upgrade study: Basis of Design Report was finalized, reviewed and accepted by the City and Veolia. NTP on proceeding with 30% design provided to AECOM on 9/22/2023. AECOM is working on 30% design. Field visit completed on 11/15/2023 and 11/16/2023. 30% design will be completed by February 16, 2024. 30% design documents submitted by AECOM on February 16, 2024. This was shared with the City on 3/15/2024 after Veolia's internal reviews. 30% design review Page turn and in the field site visit with Stakeholders on 4/10/24 and in person (at WWTP) 4/19/24. Solids Handling 30% estimate developed and shared with RWS on 5/9/2024. June 2024: NTP provided to AECOM for the 60% design, GMP prep and Shop Drawings prep given at the end of May (ongoing). 60% design drawings are anticipated by 9/30/2024. Added design work change order in development for AECOM's added design efforts for the Centrifuge layout which was changed after the 30% and 60% design to reduce construction costs while optimizing project value and addressing other O&M concerns we raised during the reviews. 60% page turn completed with the City's consultant & City. Shared project cost pricing from AECOM-W.M. Lyles with the City. Awaiting direction on next steps. AECOM-W.M. Lyles continue working on the 100% design and the Guaranteed Maximum Price. A meeting with Stakeholders to vet the GMP - to be set up by Peter Luchetti in February. Veolia drafting a FCWA for review/approval.
3. Digester 1 Activation: AECOM is reviewing the options proposed by DN Tanks and will include their recommendation and cost for the appropriate cover in the GMP for the Solids Handling design. This work will be completed after Solids Handling project design is complete.
4. Sycamore Sewer Trunk Line Project (Phase II): Design is complete and RFP documents sent to City (Tom) for review 8/15/23.. The project needs to be completed during summer as it passes through a school zone and in order to get Sycamore Sewer Lift Station back online fully. Funding needs to be identified before going out to bid.
5. Acacia Sewer Trunk Line Project (Phase III): Design is underway and RFP documents are being updated. Funding needs to be identified. Design will be completed after funding is identified.
6. Etiwanda Ave Water Improvement Project: Water line improvements from Riverside Ave to Eucalyptus Ave. The project is in design and will have a design review once ready. Funding needs to be identified.
7. Safe Routes to Schools: SRTS is a project that includes the relocation of 6 fire hydrants at specified areas. 100% plans were submitted to Veolia on 10/07/2024. Plans have been reviewed and the contractor bid process is ongoing. The Merrill SRTS project is 90% complete with only concrete pads for hydrants remaining. This work is expected to take place in conjunction with the city's concrete contractor.
8. City Well 3A (Phase 1): The first phase would include a pre/post video log of the well, bail and brush, a 60 hour development test that includes a 12hr step test at a 10 day constant pump rate, and a Dept. of Drinking Water required Title 22 sampling panel with the addition of PFOA/PFAS panel. This project is in the early stage and a FCWA is to be submitted to the city mid February.

