



**CITY OF RIALTO  
LIABILITY  
CLAIM FOR DAMAGES  
TO PERSON OR PROPERTY**

CITY CLERK'S DATE STAMP  
CITY OF RIALTO  
2018 NOV 26 AM 10:36  
RECEIVED  
CITY CLERK

1. Claims for death, injury to person, or to personal property must be filed not later than six (6) months after the occurrence (Gov. Code §911.2).
2. Claims for damages to real property must be filed not later than one (1) year after the occurrence (Gov. Code §911.2).
3. READ ENTIRE CLAIM FOR BEFORE FILING
4. ATTACH SEPARATE SHEETS, IF NECESSARY, TO GIVE FULL DETAILS

**RETURN TO:**  
Rialto City Clerk's Office  
Mail: 150 S. Palm Ave., Rialto, CA 92376  
Address: 290 W. Rialto Ave., Rialto, CA 92376

**CLAIMANT INFORMATION:**

Carolina Dupree  
FULL NAME

\_\_\_\_\_  
HOME ADDRESS INCLUDING CITY, STATE & ZIP

Brea CA 92821  
BUSINESS ADDRESS INCLUDING CITY, STATE & ZIP

ADDRESS AT WHICH CLAIMANT DESIRES TO RECEIVE  
NOTICES OR COMMUNICATIONS REGARDING THIS CLAIM  
(if different from home address provided above):

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_  
DATE OF BIRTH

\_\_\_\_\_  
HOME TELEPHONE NO.

\_\_\_\_\_  
BUSINESS TELEPHONE NO.

1. WHEN DID DAMAGE OR INJURY OCCUR? DATE: 11/18/2018 TIME: 1700  AM  PM

2. PLACE OF ACCIDENT (OCCURRENCE) BE SPECIFIC - Describe fully and (if applicable) locate on diagram on reverse side of this sheet. Where appropriate, give street names and addresses, measurements and landmarks.

504 West Foothill Rialto in front of the Coin Wash Plus Laundry  
Lilac ave and Cactus ave Police Report #  
931809115

3. HOW DID DAMAGE OR INJURY OCCUR?

Rialto Police department apprehended a suspect in  
the process damage my car while it was park.  
I was in the Laundrymat when this occurred

4. WERE POLICE AT THE SCENE?  YES  NO WERE PARAMEDICS AT THE SCENE?  YES  NO

5. WHAT PARTICULAR ACT OR OMISSION DO YOU CLAIM CAUSED THE INJURY OR DAMAGES? Give the name of the city/town employee causing the injury or damage, if known.

City of Rialto  
Rialto Police department.  
Officer Couto Budge # 281

6. GIVE TOTAL AMOUNT OF CLAIM Include estimate of amount of any prospective injury or damage \$ \_\_\_\_\_

HOW WAS THE ABOVE AMOUNT COMPUTED? Be specific, list doctor bills, repair estimates, etc. Please attach 2 estimates.

**DAMAGES INCURRED TO DATE:**

Item/Date: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

Item/Date: \_\_\_\_\_ Amount: \$ \_\_\_\_\_

TOTAL AMOUNT CLAIMED AS OF PRESENTATION OF THIS CLAIM: \$ \_\_\_\_\_

ESTIMATED PROSPECTIVE DAMAGES, AS FAR AS KNOWN:

Item/Date: NOV 26 Caliber collision 5 working days Amount: \$ 2521.50  
 Item/Date: NOV 23 Signature collision 5 working days Amount: \$ 2154.81  
NOV 21 2nd street collision 5 working days Amount: \$ 2,212.04

TOTAL ESTIMATED AMOUNT PROSPECTIVE DAMAGES: \$ 2,212.04 Rental car 1 week 248.00 + 200 dep.

7. WITNESSES TO DAMAGE OR INJURY List all persons known to have information (attach additional pages, if necessary)

NAME: The Bialto Police department NAME: \_\_\_\_\_  
 ADDRESS: Badge 281 ADDRESS: \_\_\_\_\_  
 TELEPHONE: ( ) \_\_\_\_\_ TELEPHONE: ( ) \_\_\_\_\_

8. IF INJURED, PROVIDE NAME, CONTACT INFORMATION AND DATE/TIME DOCTOR(S) OR HOSPITAL(S) VISITED:

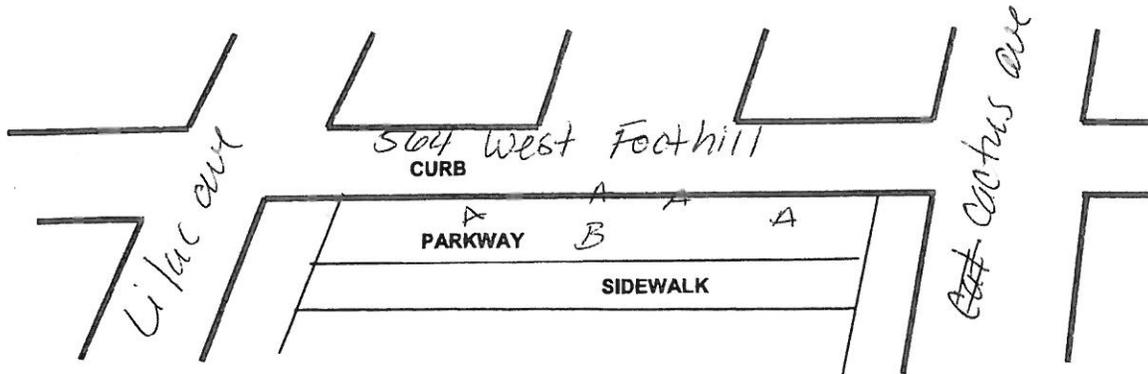
NAME: \_\_\_\_\_ NAME: \_\_\_\_\_  
 ADDRESS: \_\_\_\_\_ ADDRESS: \_\_\_\_\_  
 TELEPHONE: ( ) \_\_\_\_\_ TELEPHONE: ( ) \_\_\_\_\_  
 DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  AM  PM DATE: \_\_\_\_\_ TIME: \_\_\_\_\_  AM  PM

9. PLEASE READ THE FOLLOWING CAREFULLY:

For all vehicle accident claims, place on the following diagram, the names of streets, including NORTH, EAST, SOUTH AND WEST directions. Indicate place of accident by "X" and by showing house numbers or distances to street corners.

If a city/town vehicle was involved, designate by letter "A" location of the City/Town vehicle when you first saw it, and by "B" location of yourself or your vehicle when you first saw City/Town vehicle; location of City/Town vehicle at time of accident by "A-1" and location of yourself or your vehicle at the time of the accident by "B-1" and the point of impact by "X".

⇒ NOTE: IF THE DIAGRAM BELOW DOES NOT FIT THE SITUATION, PLEASE ATTACH A PROPER DIAGRAM SIGNED BY THE CLAIMANT.



I HAVE READ THE FOREGOING CLAIM AND KNOW THE CONTENTS THEREOF; AND CERTIFY THAT THE SAME IS TRUE OF MY OWN KNOWLEDGE EXCEPT AS TO THOSE MATTERS WHICH ARE HEREIN STATED UPON MY INFORMATION AND BELIEF; AND AS TO THOSE MATTERS I BELIEVE THEM TO BE TRUE.

I CERTIFY (OR DECLARE) UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT.

Carolina Dupree  
SIGNATURE OF CLAIMANT OR AGENT

Carolina Dupree  
TYPE OR PRINT NAME

NOV 26, 2018  
DATE

my vehicle  
RELATIONSHIP TO CLAIMANT

NOTE: PRESENTATION OF A FALSE CLAIM IS A FELONY (CA PENAL CODE 72)  
RETURN CLAIM TO: RIALTO CITY CLERK'S OFFICE - 150 S. PALM AVE., RIALTO, CA 92376

11/26/2018

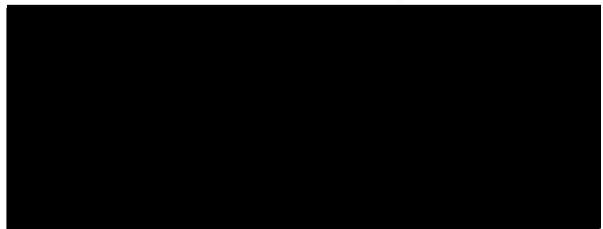
To Whom it may concern  
Clerk department and Rialto police department

I am a single woman on a fixed income my vehicle was damaged by the Rialto Police department. I depend on my vehicle for everything this is a big inconvenience for me.

I do not have the money to pay for this up front. I will also need a rental car to get me to work in Orange county for a week.

Sincerely

Carolina Dupree



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\$248.00 / 1 week  
\$200.00 depo

11/26/2018 08:00 AM INTERMEDIATE

Reservation: 459SC3      Date Taken:      By:      Origin: BRANCH

<b>Vehicle</b>		<b>Authorization</b>	
Car Class:	INTERMEDIATE	Status:	
Rate Quoted:	\$40.60/DAY \$202.99/WEEK	Car Class:	
Est. Total Quoted:		Auth Amount:	
Specials:		# of Days:	
Mileage Charge:	NO CHARGE	Max Per Day:	
Preferences:		Total Max Amount:	
		% Auth:	

<b>Product/Services</b>	
DAMAGE WAIVER	\$16.99/DAY
PAI/PEC	\$5.13/DAY
RAP	\$5.99/DAY
SUPPLEMENTAL LIABILITY PROTECTION 2	\$11.68/DAY
<b>Authorization</b>	

<b>Pick Up/Return</b>			
Pick Up Date:	11/26/2018	Return Date:	12/03/2018
Pick Up Time:	08:00 AM	Return Time:	08:00 AM
Pick Up Group:	A0032_SOUTHERN_CALIFORNIA	Return Group:	A0032_SOUTHERN_CALIFORNIA
Pick Up Branch:	RIALTO BLOOMINGTON 32NB 585 W VALLEY BLVD BLOOMINGTON,CA 923162222	Return Branch:	RIALTO BLOOMINGTON 32NB 585 W VALLEY BLVD BLOOMINGTON,CA 923162222
Pick Up Method:		Return Method:	
Pick Up Location:		Return Location:	
Directions:			

<b>Renter Information</b>	
Home:	
Work:	
Other:	

<b>Bill-to</b>	
Rental Type:	RETAIL
Claim Type:	
Claim/Pol/PO/RO:	
Insured Name:	

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<b>Shop</b>	
Renters Vehicle:	

<b>Flight Information</b>		
Airline:	Flight:	Terminal:
Arrival Date:	Arrival Time:	

User: S  
Host: ja.corp.era.com  
Class: 10.20.218.22  
Job: QPRINTP

# Rialto Police Courtesy Notice

Date 11/18/18 Time 1700 Day of Week SUN

Comment

REPORT  
9318091145

Officer D. Couto Badge No. 281  
**CONTACT RIALTO P.D.-(909) 820-2550 FOR FURTHER INFORMATION**

(Over)

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REGISTRATION CARD VALID FROM: 08/24/2018 TO: 08/24/2019

MAKE	YR MODEL	YR 1ST SOLD	VLF CLASS	*YR	TYPE VEH	TYPE LIC	LICENSE NUMBER
TOYT	2014	2014	CM	2018	120	11	[REDACTED]
BODY TYPE MODEL	MP	MO					VEHICLE ID NUMBER
4H	Q	ZW					[REDACTED]
TYPE VEHICLE USE		DATE ISSUED	CC/ALCO	DT FEE RECVD	PIC		STICKER ISSUED
AUTOMOBILE		09/25/18	36	09/25/18	3		[REDACTED]
REGISTERED OWNER							PR EXP DATE: 08/24/2018
[REDACTED]							AMOUNT PAID
							\$ 255.00

	(	
AMOUNT DUE		AMOUNT RECVD
\$ 255.00	CASH :	
	CHCK :	255.00
	CRDT :	

RIALTO  
CA 92376

LIENEHOLDER

F00 VB7 NT 0025500 0001 CS F00 092518 11 7GKU919 524

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# 1st Street Collision

555 w. 1st st., Rialto, CA 92376  
 (909) 873-5388  
 Fax: (909) 873-5332  
 Email: www.1ststreetcollision.com

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Damage Assessed By: eric johnson  
 Classification: Audit

Type of Loss: Collision  
 Deductible: UNKNOWN

Insured: Carolina Dupree

Mitchell Service: 911345

Description: 2014 Toyota Prius c One  
 Body Style: 4D HB  
 VIN: XXXXXXXXXX  
 OEM/ALT: XXXXXXXXXX  
 Color: Green  
 Options: PASSENGER AIRBAG, POWER LOCK, POWER WINDOW, POWER STEERING, REAR WINDOW DEFOGGER

Drive Train: 1.5L Inj 4 Cyl A FWD

Search Code: None

AIR CONDITION, REAR WINDOW WIPER, TILT STEERING COLUMN, AM/FM STEREO  
 DRIVER AIRBAG, FRONT SIDE AIRBAG WITH HEAD PROTECTION, ANTI-LOCK BRAKE SYS.  
 TRACTION CONTROL, TIRE INFLATION/PRESSURE MONITOR, AUXILIARY INPUT  
 BLUETOOTH WIRELESS CONNECTIVITY, CD PLAYER, POWER ADJUSTABLE EXTERIOR MIRROR  
 AUTO AIR CONDITION, TRIP COMPUTER, FIRST ROW BUCKET SEAT, CLOTH SEAT  
 SIDE AIRBAGS, SECOND ROW SIDE AIRBAG WITH HEAD PROTECTION, MP3 PLAYER  
 DAYTIME RUNNING LIGHTS, ELECTRONIC STABILITY CONTROL, KEYLESS ENTRY SYSTEM  
 REAR BENCH SEAT, REAR SPOILER, STEERING WHEEL AUDIO CONTROLS

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	100926	BDY	REMOVE/INSTALL	Frnt Bumper Cover			1.0 #
2	101683	BDY	REMOVE/INSTALL	L Front Combination Lamp			0.4 #
3	100929	REF	BLEND	L Fender Outside			C 0.8
4	100200	BDY	REMOVE/INSTALL	L Fender Garnish			0.2
5	101402	BDY	REMOVE/INSTALL	L Rocker Moulding			0.3
6	101218	BDY	REPAIR	L Frt Door Shell (HSS)	Existing		1.0* #
7	AUTO	REF	REFINISH	L Frt Door Outside			C 2.0
8	101220	BDY	REMOVE/REPLACE	L Frt Door Repair Panel (HSS)	67112-52220	283.39	7.5 #
9	AUTO	REF	REFINISH	L Frt Add For Jambs			C 0.5
10	100864	BDY	REPAIR	L Rear Door Repair Panel (HSS)	Existing		1.0* #
11	AUTO	REF	REFINISH	L Rear Door Outside			C 1.8
12	100066	BDY	REMOVE/INSTALL	L Rear Door Belt Moulding			0.2
13	100890	BDY	REMOVE/INSTALL	L Rear Door Trim Panel			INC
14	100503	BDY	REMOVE/INSTALL	L Rear Otr Door Handle			1.0 #
15	100629	BDY	REMOVE/INSTALL	L Roof Drip Moulding			0.4
16	101491	REF	BLEND	L Quarter Panel Outside			C 0.8
17	103471	BDY	REMOVE/INSTALL	L Quarter Wheel Opening Mldg			0.4
18	100119	BDY	REMOVE/INSTALL	L Rear Combination Lamp			0.4
19	101154	BDY	REMOVE/INSTALL	Rear Bumper Cover			1.0
20	900500	BDY *	REMOVE/REPLACE	Cover Car	New	10.00 *	0.5*
21	900500	REF *	REMOVE/REPLACE	Color Match	New		0.5*
22	900500	BDY *	REMOVE/REPLACE	Color Sand & Polish	New	0.00 *	1.5*

ESTIMATE RECALL NUMBER: 11/21/2018 14:56:48 21640  
 Mitchell Data Version: OEM: NOV\_18\_V

23	900500	BDY *	REMOVE/REPLACE	Seam Sealer
24	900500	BDY *	REMOVE/REPLACE	Weld Thru primer
25	900500	MCH*	REPAIR	Disconnect Battery, & Reconnect
26	AUTO	REF	ADD'L OPR	Clear Coat
27	AUTO		ADD'L COST	Paint/Materials

New	44.00	* 0.5*
New	12.00	* 0.0*
Existing		0.8*
		1.7*

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 CITY OF RIALTO

\* - Judgment Item  
 # - Labor Note Applies  
 C - Included in Clear Coat Calc

### Estimate Totals

I. Labor Subtotals						II. Part Replacement Summary			Amount
	Units	Rate	Add'l Labor Amount	Sublet Amount	Totals	Taxable Parts			
Body	17.3	55.00	0.00	0.00	951.50	Sales Tax	@ 7.750%	349.39	
Refinish	8.1	55.00	0.00	0.00	445.50			27.08	
Mechanical	0.8	90.00	0.00	0.00	72.00				
Non-Taxable Labor					1,469.00	Total Replacement Parts Amount		376.47	
Labor Summary					26.2			1,469.00	
III. Additional Costs						IV. Adjustments			Amount
Taxable Costs					Amount	Customer Responsibility			0.00
Sales Tax					@ 7.750%				
					340.20				
					26.37				
Total Additional Costs					366.57				
Paint Material Method: Rates Init Rate = 42.00 , Init Max Hours = 99.9, Addl Rate = 0.00									
						I. Total Labor:	1,469.00		
						II. Total Replacement Parts:	376.47		
						III. Total Additional Costs:	366.57		
						Gross Total:	2,212.04		
						IV. Total Adjustments:	0.00		
						Net Total:	2,212.04		

**This is a preliminary estimate.**  
**Additional changes to the estimate may be required for the actual repair.**

# CALIBER COLLISION

## CALIBER - RANCHO CUCAMONGA

RESTORING THE RHYTHM OF YOUR LIFE  
 9490 9TH STREET, RANCHO CUCAMONGA, CA 91730  
 Phone: (909) 941-3466  
 FAX: (909) 945-1670

Workfile ID: 55da11f0  
 Federal ID: 33-0728858  
 State EPA: CAL000255642  
 BAR: ARD224081

### Preliminary Estimate

**Customer: Dupree, Carolina**

Written By: Bryan Romero

Insured: Dupree, Carolina  
 Type of Loss:  
 Point of Impact: 09 Left T-Bone (Left Side)

Policy #:  
 Date of Loss:

Claim #:  
 Days to Repair: 0

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**Owner:**  
 Dupree, Carolina

**Inspection Location:**  
 CALIBER - RANCHO CUCAMONGA  
 9490 9TH STREET  
 RANCHO CUCAMONGA, CA 91730  
 Repair Facility  
 (909) 941-3466 Business

**Insurance Company:**  
 CUSTOMER PAY

### VEHICLE

2014 TOYO Prius c Three 4D H/B 4-1.5L Hybrid Sequential MPI green

VIN: [REDACTED]	Interior Color:	Mileage In:	Vehicle Out:
License: [REDACTED]	Exterior Color: green	Mileage Out:	
State: CA	Production Date: 6/2014	Condition:	Job #:

#### TRANSMISSION

Automatic Transmission

#### POWER

Power Steering  
 Power Brakes  
 Power Windows

Power Locks  
 Power Mirrors

#### DECOR

Dual Mirrors  
 Tinted Glass  
 Console/Storage

#### CONVENIENCE

Air Conditioning

Intermittent Wipers  
 Tilt Wheel  
 Cruise Control  
 Rear Defogger  
 Keyless Entry  
 Message Center  
 Steering Wheel Touch Controls  
 Rear Window Wiper  
 Telescopic Wheel  
 Climate Control  
 Navigation System

#### RADIO

AM Radio  
 FM Radio

Stereo  
 Search/Seek  
 CD Player  
 Auxiliary Audio Connection  
 Satellite Radio

#### SAFETY

Drivers Side Air Bag  
 Passenger Air Bag  
 Anti-Lock Brakes (4)  
 4 Wheel Disc Brakes  
 Front Side Impact Air Bags  
 Head/Curtain Air Bags  
 Hands Free Device

#### SEATS

Cloth Seats  
 Bucket Seats  
 Reclining/Lounge Seats

#### WHEELS

Styled Steel Wheels

#### PAINT

Clear Coat Paint

#### OTHER

Traction Control  
 Stability Control  
 Rear Spoiler  
 Signal Integrated Mirrors  
 California Emissions  
 Power Trunk/Gate Release

**Preliminary Estimate**

**Customer: Dupree, Carolina**

2014 TOYO Prius c Three 4D H/B 4-1.5L Hybrid Sequential MPI green

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2018 NOV 26 AM 10:37  
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Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1		<b>FRONT BUMPER &amp; GRILLE</b>					
2	R&I	R&I bumper cover				0.8	
3		<b>FRONT LAMPS</b>					
4	R&I	LT R&I headlamp assy				0.4	
5		<b>FENDER</b>					
6	Blnd	LT Fender					1.0
7	Repl	LT Emblem "HYBRID"	7537452020	1	56.55	0.2	
8	R&I	LT Fender liner w/15" wheels				0.5	
9		<b>ROOF</b>					
10	R&I	LT Roof molding				0.4	
11		<b>PILLARS, ROCKER &amp; FLOOR</b>					
12	*	R&I LT Corner molding				<u>0.1</u>	
13		<b>FRONT DOOR</b>					
14	Repl	LT Outer panel (HSS)	6711252220	1	283.39	6.0	2.0
15		Add for Clear Coat					0.8
16		Add for Edging					0.5
17		Add for Inside					0.5
18	R&I	LT Belt molding				Incl.	
19	Repl	LT Black out tape	7592252140	1	29.36	0.2	
20	R&I	LT R&I mirror				Incl.	
21	R&I	LT Handle, outside w/o Smart Key black				Incl.	
22	R&I	LT R&I trim panel				Incl.	
23		<b>REAR DOOR</b>					
24	*	Rpr LT Outer panel (HSS)				<u>2.0</u>	2.0
25		Overlap Major Adj. Panel					-0.4
26		Add for Clear Coat					0.3
27	R&I	LT Belt molding				0.2	
28	R&I	LT Handle, outside black				0.4	
29	R&I	LT R&I trim panel				0.5	
30		<b>QUARTER PANEL</b>					
31	*	Rpr LT Quarter panel				<u>1.5</u>	2.2
32		Overlap Major Adj. Panel					-0.4
33		Add for Clear Coat					0.4
34	Repl	RT Quarter panel protector	5874152382	1	11.15	0.2	
35	Blnd	Fuel door					0.2
36		<b>REAR LAMPS</b>					
37	R&I	LT R&I tail lamp				0.3	
38		<b>REAR BUMPER</b>					
39	R&I	R&I bumper cover				0.8	
40	#	Diagnostic Pre-Scan		1	40.00 X	0.5	
41	#	Diagnostic Post-Scan		1	80.00 X	0.5	
42	#	Rope Glass		1	5.00 X	0.5	

**Preliminary Estimate**

**Customer: Dupree, Carolina**

2014 TOYO Prius c Three 4D H/B 4-1.5L Hybrid Sequential MPI green

43	#	Refn	Left Roof Rail Clear Only						0.5
44	#		Cover Car for Overspray	1	10.00	X		0.3	
45	#		De-Nib and Polish	1	15.00	T		1.0	
46	#		Seam Sealers	1	10.00	T		0.3	
47			OTHER CHARGES						
48	#		E.P.C.	1	5.00				
<b>SUBTOTALS</b>					<b>545.45</b>			<b>17.6</b>	<b>9.6</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			380.45
Body Labor	17.6 hrs @	\$ 54.00 /hr	950.40
Paint Labor	9.6 hrs @	\$ 54.00 /hr	518.40
Paint Supplies	9.6 hrs @	\$ 46.00 /hr	441.60
Miscellaneous			160.00
Other Charges			5.00
Subtotal			2,455.85
Sales Tax	\$ 847.05 @	7.7500 %	65.65
<b>Grand Total</b>			<b>2,521.50</b>
Deductible			0.00
<b>CUSTOMER PAY</b>			<b>0.00</b>
<b>INSURANCE PAY</b>			<b>2,521.50</b>

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 2018 NOV 26 AM 10:37

Preliminary Estimate

Customer: Dupree, Carolina

2014 TOYO Prius c Three 4D H/B 4-1.5L Hybrid Sequential MPI green

Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- Personalized, high quality service from the largest collision repair company in the U.S.
- Consistently ranked among the highest customer satisfaction scores in the industry.
- Approved by every major insurance company in the U.S.
- Expedited car rental and towing services to get you back on the road again in no time.
- Repair work backed by a written, lifetime warranty honored at every location.
- 24/7/365 customer service to answer questions and put your mind at ease.

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 2018 NOV 26 AM 10:3  
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This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life®

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MISC=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/\_=WITH/\_ SYMBOLS: #=MANUAL LINE ENTRY, \*=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], \*\*=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

"CURE TIME" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT

## Preliminary Estimate

**Customer: Dupree, Carolina**

2014 TOYO Prius c Three 4D H/B 4-1.5L Hybrid Sequential MPI green

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TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

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Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARM8548, CCC Data Date 11/14/2018, and potentially other third party sources of data; and (b) the parts presented are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships. OPT OEM or ALT OEM parts may reflect some specific, special, or unique pricing or discount. OPT OEM or ALT OEM parts may include "Blemished" parts provided by OEM's through OEM vehicle dealerships. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2019 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

### SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

### SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

### OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Information Services Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.



# SIGNATURE 2 AUTO COLLISION

Our Quality Is Deeper Than Just A Perfect Paint  
Job  
10180 E Ave., HESPERIA, CA 92345  
Phone: (760) 949-3767  
FAX: (760) 949-3762

Workfile ID: a8429898  
Federal ID: 51-0459878  
Resale Number: SREH 100 - 203210  
State EPA: Cal000291760  
BAR: ARD00227948

## Preliminary Estimate

**Customer: DUPREE, CAROLINA**

Written By: Norma Arciaga

Insured: DUPREE, CAROLINA  
Type of Loss:  
Point of Impact:

Policy #:  
Date of Loss:

Claim #:  
Days to Repair: 7

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**Owner:**  
DUPREE, CAROLINA

**Inspection Location:**  
SIGNATURE 2 AUTO COLLISION  
10180 E Ave.  
HESPERIA, CA 92345  
Repair Facility  
(760) 949-3767 Business

**Insurance Company:**

## VEHICLE

2014 TOYO Prius c One 4D H/B 4-1.5L Hybrid Sequential MPI

VIN: [REDACTED] Interior Color: Mileage In: Vehicle Out:  
License: [REDACTED] Exterior Color: Mileage Out:  
State: Production Date: Condition: Job #:

### TRANSMISSION

Automatic Transmission

### POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

### DECOR

Dual Mirrors

Tinted Glass

Console/Storage

### CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Rear Defogger

Keyless Entry

Message Center

Steering Wheel Touch Controls

Rear Window Wiper

Telescopic Wheel

Climate Control

### RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

### SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

### SEATS

Cloth Seats

Bucket Seats

Reclining/Lounge Seats

### WHEELS

Styled Steel Wheels

### PAINT

Clear Coat Paint

### OTHER

Traction Control

Stability Control

Rear Spoiler

Signal Integrated Mirrors

California Emissions

Power Trunk/Gate Release

Get live updates at [www.carwise.com/e/3vwxTz](http://www.carwise.com/e/3vwxTz)

**Preliminary Estimate**

**Customer: DUPREE, CAROLINA**

2014 TOYO Prius c One 4D H/B 4-1.5L Hybrid Sequential MPI

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Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	**PARTS THAT NEED TO BE REMOVED MAY POSS BREAK. CLIPS		1			
2	#	AND RIVETS MAY BE NEEDED. VEH NEEDS TO BE DISASSEMBLED		1			
3	#	FOR COMPLETE ESTIMATE OF REPAIR**		1			
4	<b>FRONT BUMPER &amp; GRILLE</b>						
5	R&I	R&I bumper cover				0.8	
6	<b>FRONT LAMPS</b>						
7	R&I	LT R&I headlamp assy				0.4	
8	<b>FENDER</b>						
9	Blnd	LT Fender					1.0
10	*	R&I <u>LT Fender liner</u>				0.5	
11	Repl	LT Emblem "HYBRID"	7537452020	1	56.55	0.2	
12	#	REMOVE OLD ADHESIVE FOR PAINT		1		0.2	
13	<b>PILLARS, ROCKER &amp; FLOOR</b>						
14	*	R&I LT Corner molding				0.1	
15		R&I LT Rocker molding				0.3	
16	*	Blnd <u>LT Ctr plr &amp; rocker--ROCKER ONLY</u>					0.5
17	<b>FRONT DOOR</b>						
18	Repl	LT Outer panel (HSS)	6711252220	1	283.39	6.0	2.0
19		Add for Clear Coat					0.8
20		Add for Edging					0.5
21		Add for Clear Coat					0.1
22	#	Repl DOOR SKIN BONDING KIT		1	45.00		
23	R&I	LT Fixed glass Toyota				0.3	
24	R&I	LT Moveable glass Toyota				0.5	
25	<b>REAR DOOR</b>						
26	*	Rpr LT Outer panel (HSS)				0.5	2.0
27		Overlap Major Adj. Panel					-0.4
28		Add for Clear Coat					0.3
29	R&I	LT Belt molding				0.2	
30	*	R&I <u>LT Surround w'strip--PULL DOWN FOR PAINT</u>				0.2	
31	R&I	LT Handle, outside moonglow				0.4	
32	R&I	LT R&I trim panel				0.5	
33	<b>QUARTER PANEL</b>						
34	*	Rpr LT Quarter panel				2.5	2.2
35		Overlap Major Adj. Panel					-0.4
36		Add for Clear Coat					0.4
37	Repl	LT Quarter panel protector	5874252372	1	11.15	0.2	

**Preliminary Estimate**

**Customer: DUPREE, CAROLINA**

2014 TOYO Prius c One 4D H/B 4-1.5L Hybrid Sequential MPI

38	#		REMOVE OLD PROTECTOR FOR PAINT	1		0.2	
39	<b>ROOF</b>						
40		R&I	LT Roof molding			0.4	
41	#	Blnd	LT OUTER ROOF PANEL				0.5
42	<b>REAR LAMPS</b>						
43		R&I	LT R&I tail lamp			0.3	
44	<b>REAR BUMPER</b>						
45		R&I	R&I bumper cover			0.8	
46	#		Cover car	1	7.50 X	0.2	
47	#		Color tint	1		0.5	
48	#		Corrosion protection primer	1	10.00 T	0.2	
49	#		Weld-through primer	1	10.00 T	0.2	
50	#	Subl	Hazardous waste removal	1	5.00 X		
51	#		**TIME FRAME IS AFTER PARTS RCVD AND DOES NOT	1			
52	#		INCLD WEEKENDS**	1			
<b>SUBTOTALS</b>					<b>428.59</b>	<b>16.6</b>	<b>9.5</b>

**ESTIMATE TOTALS**

Category	Basis	Rate	Cost \$
Parts			396.09
Body Labor	16.6 hrs @	\$ 50.00 /hr	830.00
Paint Labor	9.5 hrs @	\$ 50.00 /hr	475.00
Paint Supplies	9.5 hrs @	\$ 38.00 /hr	361.00
Miscellaneous			32.50
Subtotal			2,094.59
Sales Tax	\$ 777.09 @	7.7500 %	60.22
<b>Grand Total</b>			<b>2,154.81</b>

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