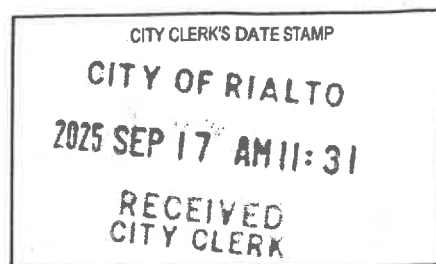




**CITY OF RIALTO
LIABILITY
CLAIM FOR DAMAGES
TO PERSON OR PROPERTY**



1. Claims for death, injury to person, or to personal property must be filed not later than six (6) months after the occurrence (Gov. Code §911.2).
2. Claims for damages to real property must be filed not later than one (1) year after the occurrence (Gov. Code §911.2).
3. READ ENTIRE CLAIM FOR BEFORE FILING
4. ATTACH SEPARATE SHEETS, IF NECESSARY, TO GIVE FULL DETAILS

RETURN TO:
Rialto City Clerk's Office
Mail: 150 S. Palm Ave., Rialto, CA 92376
Address: 290 W. Rialto Ave., Rialto, CA 92376

CLAIMANT INFORMATION:

Veronica S. Harris

FULL NAME

DATE OF BIRTH

HOME ADDRESS INCLUDING CITY, STATE & ZIP

HOME TELEPHONE NO.

BUSINESS ADDRESS INCLUDING CITY, STATE & ZIP

BUSINESS TELEPHONE NO.

ADDRESS AT WHICH CLAIMANT DESIRES TO RECEIVE
NOTICES OR COMMUNICATIONS REGARDING THIS CLAIM
(if different from home address provided above):

1. WHEN DID DAMAGE OR INJURY OCCUR? DATE: 08-26-25 TIME: 10:40am ☒ AM ☐ PM

2. PLACE OF ACCIDENT (OCCURRENCE) BE SPECIFIC - Describe fully and (if applicable) locate on diagram on reverse side of this sheet.
Where appropriate, give street names and addresses, measurements and landmarks.

West bound on San Bernardino Ave @ Idyllwild

3. HOW DID DAMAGE OR INJURY OCCUR?

While driving WB on San Bernardino Ave my driverside
front tire hit a pothole at full speed at intersection
with Idyllwild. Incident reported to City of Rialto.

4. WERE POLICE AT THE SCENE? ☐ YES ☒ NO WERE PARAMEDICS AT THE SCENE? ☐ YES ☒ NO

5. WHAT PARTICULAR ACT OR OMISSION DO YOU CLAIM CAUSED THE INJURY OR DAMAGES? Give the name of the city/town
employee causing the injury or damage, if known.

Large pothole in street. Reported to City of Rialto.

6. GIVE TOTAL AMOUNT OF CLAIM Include estimate of amount of any prospective injury or damage

\$ 1,825.81

HOW WAS THE ABOVE AMOUNT COMPUTED? Be specific, list doctor bills, repair estimates, etc. Please attach 2 estimates.

DAMAGES INCURRED TO DATE:

Item/Date: Front Bumper 10-26-25

Amount: \$

Item/Date: _____

Amount: \$

TOTAL AMOUNT CLAIMED AS OF PRESENTATION OF THIS CLAIM:

\$ 1,825.00

ESTIMATED PROSPECTIVE DAMAGES, AS FAR AS KNOWN:

Item/Date: Rental car X5 days

Amount: \$ 230.00

Item/Date: UNKNOWN damage

Amount: \$ Unk

TOTAL ESTIMATED AMOUNT PROSPECTIVE DAMAGES:

\$

7. WITNESSES TO DAMAGE OR INJURY List all persons known to have information (attach additional pages, if necessary)

NAME: N/A

NAME:

ADDRESS:

ADDRESS:

TELEPHONE: ()

TELEPHONE: ()

8. IF INJURED, PROVIDE NAME, CONTACT INFORMATION AND DATE/TIME DOCTOR(S) OR HOSPITAL(S) VISITED:

NAME: N/A

NAME:

ADDRESS:

ADDRESS:

TELEPHONE: ()

TELEPHONE: ()

DATE: TIME: ☐ AM ☐ PM

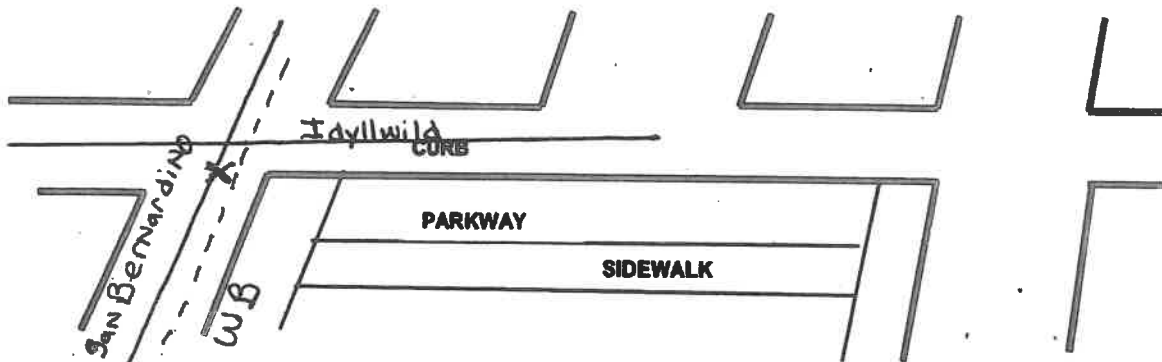
DATE: TIME: ☐ AM ☐ PM

9. PLEASE READ THE FOLLOWING CAREFULLY:

For all vehicle accident claims, place on the following diagram, the names of streets, including NORTH, EAST, SOUTH AND WEST directions. Indicate place of accident by "X" and by showing house numbers or distances to street corners.

If a city/town vehicle was involved, designate by letter "A" location of the City/Town vehicle when you first saw it, and by "B" location of yourself or your vehicle when you first saw City/Town vehicle; location of City/Town vehicle at time of accident by "A-1" and location of yourself or your vehicle at the time of the accident by "B-1" and the point of impact by "X".

⇒ NOTE: IF THE DIAGRAM BELOW DOES NOT FIT THE SITUATION, PLEASE ATTACH A PROPER DIAGRAM SIGNED BY THE CLAIMANT.



I HAVE READ THE FOREGOING CLAIM AND KNOW THE CONTENTS THEREOF; AND CERTIFY THAT THE SAME IS TRUE OF MY OWN KNOWLEDGE EXCEPT AS TO THOSE MATTERS WHICH ARE HEREIN STATED UPON MY INFORMATION AND BELIEF; AND AS TO THOSE MATTERS I BELIEVE THEM TO BE TRUE.

I CERTIFY (OR DECLARE) UNDER PENALTY OF PERJURY THAT THE FOREGOING IS TRUE AND CORRECT.

SIGNATURE OF CLAIMANT OR AGENT

Veronica Harris

TYPE OR PRINT NAME

Self

RELATIONSHIP TO CLAIMANT

09/16/25
DATE

NOTE: PRESENTATION OF A FALSE CLAIM IS A FELONY (CA PENAL CODE 72)
RETURN CLAIM TO: RIALTO CITY CLERK'S OFFICE - 150 S. PALM AVE., RIALTO, CA 92376



CALIBER - RIALTO

CALIBER COLLISION CENTERS
RESTORING THE RHYTHM OF YOUR LIFE
421 West Rialto Avenue, RIALTO, CA 92376
Phone: (909) 874-4470
FAX: (909) 874-4561

Workfile ID: 24402dcc
Federal ID: 33-0730794
State ID: 33-0730794
Federal EPA: N/A
State EPA: CAL000265317
BAR: ARD299767

Preliminary Estimate

Customer: Harris, Ron

Written By: Saul Alcaraz

Insured: Harris, Ron
Type of Loss:
Point of Impact: 12 Front

Policy #:
Date of Loss:

Claim #:
Days to Repair: 5

Owner:
Harris, Ron

Inspection Location:
CALIBER - RIALTO
421 West Rialto Avenue
RIALTO, CA 92376
Repair Facility
(909) 874-4470 Business

Insurance Company:
CUSTOMER PAY

VEHICLE

2012 TOYO Camry Hybrid LE 4D SED 4-2.5L Hybrid - TBD - Magnetic Gray Metall

VIN:	Interior Color: Light Gray	Mileage In: 179,151	Vehicle Out:
License:	Exterior Color: Magnetic Gray Metall	Mileage Out:	
State: CA	Production Date: 12/2011	Condition:	Job #:

TRANSMISSION

Automatic Transmission

POWER

Power Steering

Power Brakes

Power Windows

Power Locks

Power Mirrors

DECOR

Dual Mirrors

Tinted Glass

Console/Storage

Overhead Console

CONVENIENCE

Air Conditioning

Intermittent Wipers

Tilt Wheel

Cruise Control

Rear Defogger

Keyless Entry

Message Center

Steering Wheel Touch Controls

Telescopic Wheel

Climate Control

RADIO

AM Radio

FM Radio

Stereo

Search/Seek

CD Player

Auxiliary Audio Connection

SAFETY

Drivers Side Air Bag

Passenger Air Bag

Anti-Lock Brakes (4)

4 Wheel Disc Brakes

Front Side Impact Air Bags

Head/Curtain Air Bags

Hands Free Device

Rear Side Impact Air Bags

SEATS

Cloth Seats

Bucket Seats

WHEELS

Wheel Covers

PAINT

Clear Coat Paint

Metallic Paint

OTHER

Traction Control

Stability Control

California Emissions

Power Trunk/Liftgate

Preliminary Estimate

Customer: Harris, Ron

2012 TOYO Camry Hybrid LE 4D SED 4-2.5L Hybrid - TBD - Magnetic Gray Metall

Line	Oper	Description	Part Number	Qty	Extended Price \$	Labor	Paint
1	#	** preliminary estimate subjet to change upon teardown **		1			
2	#	** part prices may change upon vender price updates**		1			
3	#						
4	#						
5		FRONT BUMPER & GRILLE					
6		O/H front bumper				2.4	
7	<>	Repl Bumper cover	5211906974	1	313.13	Incl.	2.6
8		Add for Clear Coat					1.0
9	*	R&I RT Hole cover LE model				Incl.	
10	*	R&I LT Hole cover LE model				Incl.	
11		Repl Lower grille	5311206200	1	75.83	Incl.	
12		Repl RT Bumper cover fastener	9046705090B1	1	2.79		
13		Repl RT Bumper cover retainer plate	5387906100	1	10.03		
14		R&I License bracket				0.2	
15		R&I R&I grille assy				Incl.	
16		RADIATOR SUPPORT					
17		Repl RT Under cover	5144106150	1	99.29	0.2	
18		Repl LT Under cover	5144206140	1	128.56	0.2	
19		Repl Under cover clip	9046707214	5	9.20		
20		VEHICLE DIAGNOSTICS					
21	#	Pre-repair scan		1	40.00 X	0.5	
22	#	Post-repair scan		1	80.00 X	0.5	
23	#	Refn Color Tint					0.5
24	#	Subl Hazardous Waste Disposal		1	5.00 X		
SUBTOTALS					763.83	4.0	4.1

Preliminary Estimate

Customer: Harris, Ron

2012 TOYO Camry Hybrid LE 4D SED 4-2.5L Hybrid - TBD - Magnetic Gray Metall

ESTIMATE TOTALS

Category	Basis		Rate	Cost \$
Parts				638.83
Body Labor	4.0 hrs	@	\$ 89.00 /hr	356.00
Paint Labor	4.1 hrs	@	\$ 89.00 /hr	364.90
Paint Supplies	4.1 hrs	@	\$ 66.00 /hr	270.60
Miscellaneous				125.00
Subtotal				1,755.33
Sales Tax	\$ 909.43	@	7.7500 %	70.48
Grand Total				1,825.81
Deductible				0.00
CUSTOMER PAY				0.00
INSURANCE PAY				1,825.81

=====

Caliber Collision is the industry leader in quality collision repair. Since day one, our highest purpose has been to get people just like you back on the road as quickly as possible and fully restored to the rhythm of your life. You can be sure we do everything possible to ensure your complete satisfaction including:

- Personalized, high quality service from the largest collision repair company in the U.S.
- Consistently ranked among the highest customer satisfaction scores in the industry.
- Approved by every major insurance company in the U.S.
- Expedited car rental and towing services to get you back on the road again in no time.
- Repair work backed by a written, lifetime warranty honored at every location.
- 24/7/365 customer service to answer questions and put your mind at ease.

This is a preliminary estimate based on visible damage. There may be additional repairs needed once the vehicle is taken apart by our I-CAR Gold Class technicians to identify any additional damage.

If an insurance company has written an estimate for you, please provide us with a copy. Properly endorsed insurance company checks are welcome as payment for the repair of your vehicle. Caliber Collision gladly accepts all major credit cards, debit cards, cashier's and traveler's checks. See your Caliber Collision center for details on acceptance of personal checks.

Before leaving your vehicle with us, please remove all important personal and valuable items from your vehicle. Caliber Collision is not responsible for belongings left in your vehicle.

Please let us know how we can be of further assistance, and when we can schedule an appointment for your vehicle to be repaired.

Caliber Collision - Restoring The Rhythm Of Your Life

=====

Preliminary Estimate

Customer: Harris, Ron

2012 TOYO Camry Hybrid LE 4D SED 4-2.5L Hybrid - TBD - Magnetic Gray Metall

FOR YOUR PROTECTION CALIFORNIA LAW REQUIRES THE FOLLOWING TO APPEAR ON THIS FORM. ANY PERSON WHO KNOWINGLY PRESENTS FALSE OR FRAUDULENT INFORMATION TO OBTAIN OR AMEND INSURANCE COVERAGE OR TO MAKE A CLAIM FOR THE PAYMENT OF A LOSS IS GUILTY OF A CRIME AND MAY BE SUBJECT TO FINES AND CONFINEMENT IN STATE PRISON.

THE FOLLOWING IS A LIST OF ABBREVIATIONS OR SYMBOLS THAT MAY BE USED TO DESCRIBE WORK TO BE DONE OR PARTS TO BE REPAIRED OR REPLACED:

MOTOR ABBREVIATIONS/SYMBOLS: D=DISCONTINUED PART, A=APPROXIMATE PRICE. LABOR TYPES: B=BODY LABOR, D=DIAGNOSTIC, E=ELECTRICAL, F=FRAME, G=GLASS, M=MECHANICAL, P=PAINT LABOR, S=STRUCTURAL, T=TAXED MISCELLANEOUS, X=NON TAXED MISCELLANEOUS. CCC ONE: ADJ=ADJACENT, ALGN=ALIGN, A/M=AFTERMARKET, BLND=BLEND, CAPA=CERTIFIED AUTOMOTIVE PARTS ASSOCIATION, D&R=DISCONNECT AND RECONNECT, EST=ESTIMATE, EXT. PRICE=UNIT PRICE MULTIPLIED BY THE QUANTITY, INCL=INCLUDED, MISC=MISCELLANEOUS, NAGS=NATIONAL AUTO GLASS SPECIFICATIONS, NON-ADJ=NON ADJACENT, O/H=OVERHAUL, OP=OPERATION, NO=LINE NUMBER, QTY=QUANTITY, RECOND=RECONDITION, REFN=REFINISH, REPL=REPLACE, R&I=REMOVE AND INSTALL, R&R=REMOVE AND REPLACE, RPR=REPAIR, RT=RIGHT, SECT=SECTION, SUBL=SUBLET, LT=LEFT, W/O=WITHOUT, W/_=WITH/_ SYMBOLS: #=MANUAL LINE ENTRY, *=OTHER [IE..MOTORS DATABASE INFORMATION WAS CHANGED], **=DATABASE LINE WITH AFTERMARKET, N=NOTES ATTACHED TO LINE. OPT OEM=ORIGINAL EQUIPMENT MANUFACTURER PARTS EITHER OPTIONALLY SOURCED OR OTHERWISE PROVIDED WITH SOME UNIQUE PRICING OR DISCOUNT.

""CURE TIME"" MEANS THE LENGTH OF TIME THAT, PER THE ADHESIVE MANUFACTURER, THE WINDSHIELD ADHESIVE NEEDS TO CURE UNTIL THE WINDSHIELD CAN PROPERLY FUNCTION AS A SAFETY DEVICE PURSUANT TO THE FEDERAL MOTOR VEHICLE SAFETY STANDARDS AND THE VEHICLE MANUFACTURER'S SPECIFICATIONS.

Preliminary Estimate

Customer: Harris, Ron

2012 TOYO Camry Hybrid LE 4D SED 4-2.5L Hybrid - TBD - Magnetic Gray Metall

Estimate based on MOTOR CRASH ESTIMATING GUIDE and potentially other third party sources of data. Unless otherwise noted, (a) all items are derived from the Guide ARM8525, CCC Data Date 08/15/2025, and potentially other third party sources of data; and (b) the parts presented are OEM-parts. OEM parts are manufactured by or for the vehicle's Original Equipment Manufacturer (OEM) according to OEM's specifications for U.S. distribution. OEM parts are available at OE/Vehicle dealerships or the specified supplier. OPT OEM (Optional OEM) or ALT OEM (Alternative OEM) parts are OEM parts that may be provided by or through alternate sources other than the OEM vehicle dealerships with discounted pricing. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor data provided by third party sources of data may have been modified or may have come from an alternate data source. Tilde sign (~) items indicate MOTOR Not-Included Labor operations. The symbol (<>) indicates the refinish operation WILL NOT be performed as a separate procedure from the other panels in the estimate. Non-Original Equipment Manufacturer aftermarket parts are described as Non OEM, A/M or NAGS. Used parts are described as LKQ, RCY, or USED. Reconditioned parts are described as Recond. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries.

Some 2024 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The CCC ONE estimator has a list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

The following is a list of additional abbreviations or symbols that may be used to describe work to be done or parts to be repaired or replaced:

SYMBOLS FOLLOWING PART PRICE:

m=MOTOR Mechanical component. s=MOTOR Structural component. T=Miscellaneous Taxed charge category. X=Miscellaneous Non-Taxed charge category.

SYMBOLS FOLLOWING LABOR:

D=Diagnostic labor category. E=Electrical labor category. F=Frame labor category. G=Glass labor category. M=Mechanical labor category. S=Structural labor category. (numbers) 1 through 4=User Defined Labor Categories.

OTHER SYMBOLS AND ABBREVIATIONS:

Adj.=Adjacent. Algn.=Align. ALU=Aluminum. A/M=Aftermarket part. Blnd=Blend. BOR=Boron steel. CAPA=Certified Automotive Parts Association. CFC=Carbon Fiber. D&R=Disconnect and Reconnect. HSS=High Strength Steel. HYD=Hydroformed Steel. Incl.=Included. LKQ=Like Kind and Quality. LT=Left. MAG=Magnesium. Non-Adj.=Non Adjacent. NSF=NSF International Certified Part. O/H=Overhaul. Qty=Quantity. Refn=Refinish. Repl=Replace. R&I=Remove and Install. R&R=Remove and Replace. Rpr=Repair. RT=Right. SAS=Sandwiched Steel. Sect=Section. STS=Stainless Steel. Subl=Sublet. UHS=Ultra High Strength Steel. N=Note(s) associated with the estimate line.

CCC ONE Estimating - A product of CCC Intelligent Solutions Inc.

The following is a list of abbreviations that may be used in CCC ONE Estimating that are not part of the MOTOR CRASH ESTIMATING GUIDE:

BAR=Bureau of Automotive Repair. EPA=Environmental Protection Agency. NHTSA= National Highway Transportation and Safety Administration. PDR=Paintless Dent Repair. VIN=Vehicle Identification Number.



Islas Auto Body
300 S Sycamore Ave Building B, Rialto, CA 92376-6579
Office: (951) 904-0479
islasautobody@gmail.com
islasautobody.com

Estimate ID
24677501
Original

Owner
VERONICA HARRIS

Appraiser
Julio Islas
islasautobody@gmail.com

Classification
None

Loss Type
Unknown

Deductible
Unknown

2012 Toyota Camry Hybrid LE 4 Door Sedan 2.5L 4 Cyl Hybrid Injected Auto Trans FWD

VIN Drivable Mitchell Service Code
Unknown

Options

Air Conditioning	AM-FM Stereo	Anti-Lock Brake Sys. (ABS)	Auto Air Condition	Automatic Headlights
Auxiliary Input	Bluetooth Wireless Connectivity	CD Player	Cloth Seat	Cruise Control
Daytime Running Lights	Driver-Front Air Bag	Dual A/C	Electric Defogger	Electronic Stability Control
First Row Bucket Seat	Keyless Entry System	Left-Curtain Air Bag	MP3 Player	Passenger-Front Air Bag
Power Door Locks	Power Remote Mirror	Power Steering	Power Windows	Rear Bench Seat
Remote Decklid Or Tailgate Release	Second Row Side Airbag With Head Protection	Side Airbags	Smart Key System	Steering Wheel Mounted Audio Control
Tilt Steering Wheel	Tire Pressure Monitoring System	Traction Control/Electronic	Trip Computer	

VERONICA HARRIS | 2012 Toyota Camry Hybrid LE

Parts Profile
AM and QR Parts

Parts Profile Version
2.0

LABOR								PART			
Line #	Description		Operation	Type	Total Units	CEG	Type	Number	Qty	Total Price	Tax
Front Bumper											
1	100384	Frnt Lwr Bumper Cover Grille	Remove / Replace	Body	0.4#	0.4	New	53112-06200	1	\$75.83	Yes
2	AUTO	Frnt Bumper Cover	Remove / Install	Body	1.3#	1.3					
Front Inner Structure											
3	101885	Frnt Body Front Crossmember -S	Remove / Replace	Body	2.5	2.5	New	57104-07022	1	\$426.63	Yes
4	AUTO	Frnt Rad Supt Crossmember	Refinish Only	Refinish	0.8	0.8					
Engine / Body Under Covers											

LABOR							PART				
Line #		Description	Operation	Type	Total Units	CEG	Type	Number	Qty	Total Price	Tax
5	100526	R Engine Under Cover	Remove / Replace	Body	0.3	0.3	New	51441-06150	1	\$99.29	Yes
6	100527	L Engine Under Cover	Remove / Replace	Body	0.3	0.3	New	51442-06140	1	\$128.56	Yes
7	100530	R Frt Engine Under Cover	Remove / Replace	Body	0.4	0.4	New	58167-06020	1	\$161.39	Yes
8	100531	L Frt Engine Under Cover	Remove / Replace	Body	0.4	0.4	New	58168-06010	1	\$160.93	Yes
Additional Costs & Materials											
9	AUTO	Paint/Materials	Additional Cost							\$36.00	Yes
10	AUTO	Shop Materials	Additional Cost							\$5.00*	Yes
11	AUTO	Hazardous Waste Disposal	Additional Cost							\$4.00*	Yes
Special / Manual Entry											
12	900500	AC PENDING REVIEW FOR DAMAGES	Remove / Replace	Body*	0.0*	0.0	New		1	\$0.00*	Yes
13	900500	LIFT UP VEHICLE	Remove / Replace	Body*	1.0*	0.0	New		1	\$0.00*	Yes

* Judgment Item

T Included in Two Tone Calculation

Labor Note Applies

d Discontinued by Manufacturer

C Included in Clear Coat Calculation

A Included in Clear Coat and Two Tone Calculation

r CEG R&R Time Used for this Labor Operation

[] Verify the part number and price before ordering

Estimate Totals

Labor	Units	Rate	Sublet	Add'l Amount	Totals	
Body Labor	6.6	\$75.00			\$495.00	
Refinish Labor	0.8	\$65.00			\$52.00	
Total Labor	7.4				\$547.00	
					Taxable	\$547.00
					Tax 0.0000%	\$0.00
					Non-Taxable	\$0.00
					Pre-Tax Discount 0.00%	\$0.00
					Labor Total	\$547.00
Parts	Amount					
Taxable Parts	\$1,052.63					\$1,052.63
					Parts Adjustments	\$0.00
					Tax 7.7500%	\$81.58
					Non-Taxable	\$0.00
					Pre-Tax Discount 0.00%	\$0.00
					Parts Total	\$1,134.21
Costs	Amount					
Paint Materials	\$36.00					\$36.00
Shop Materials	\$5.00					\$5.00
Other Additional Costs	\$4.00					\$4.00

Estimate Totals

Paint Materials:

- Refinish Units: 0.8 units
- Rate: \$45.00
- Rate Max: 99.9 units
- Additional Rate: \$0.00

Shop Materials:

- Rate: \$5.00

Taxable	\$45.00
Tax 7.7500%	\$3.49
Non-Taxable	\$0.00
Pre-Tax Discount 0.00%	\$0.00
Costs Total	\$48.49

Gross Totals	Amount
Gross Total	\$1,729.70

Taxable	\$1,729.70
Tax	\$85.07
Non-Taxable	\$0.00
Pre-Tax Discount 0.00%	\$0.00
Gross Total	\$1,729.70

Adjustments	Amount
-------------	--------

Total Customer Responsibility	\$0.00
-------------------------------	--------

Net Estimate Total \$1,729.70

Disclaimer: For your protection California law requires the following statement to appear on this form. Any person who knowingly presents false or fraudulent information to obtain or amend insurance coverage or to make a claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

Estimate Event Log

Job Created 8/26/2025 04:26 PM
Estimate Started 8/26/2025 04:28 PM
Estimate Printed 8/26/2025 04:31 PM
Estimate Committed Estimate Not Committed
Estimate Retrieval ID 1007390792