

City of Rialto

Council Chambers
150 S. Palm Ave.
Rialto, CA 92376



Regular Meeting - Final

Tuesday, January 20, 2026

REGULAR MEETING - 6:00 P.M.

Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376

Cable Advisory and Utilities Commission

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Public Works Department at (909) 820-2602. Notification 48-hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting [28 CFR 35.102-35.104 ADA Title II].

Members of the public are given an opportunity to speak on any listed agenda items. Please notify the Utilities Division if you wish to do so. All agendas are posted in the City Hall Administration Building (150 South Palm Avenue, Rialto, CA 92376) at least 72-hours in advance of the meeting. Copies of the staff reports relating to each item on the agenda are on file in the Utilities Division. Please call (909) 421-4907 to inquire about any items described on the agenda.

Based upon the open meeting laws (the Brown Act), additional items may be added to the agenda and acted upon by the Utilities Commission only if it is considered to be a "subsequent need" or "emergency item" and is added by a two-thirds vote. Matters raised under Oral Communications may not be acted upon at that meeting other than as provided above.

CALL TO ORDER

ROLL CALL

Chairperson Barbara Rickman, Vice-Chairperson Carla D. Towns, Commissioner Brenda Nuno Gutierrez, Commissioner Erlinda Patterson, Commissioner James M. Shields, Commissioner Kevin C. Kobbe, Commissioner Rocio Martinez

PLEDGE OF ALLEGIANCE

MOMENT OF SILENCE/INVOCATION

APPROVAL OF MINUTES

[CUC-26-0009](#) Minutes to the Regular Meeting of December 16, 2025

Attachments: [Minutes 12-16-25](#)

ORAL COMMUNICATIONS

NEW BUSINESS

[CUC-26-0014](#) Monthly Activity Report for City of Rialto Waste Management Services

[CUC-26-0017](#) Recommendation for Approval of Extraterritorial Wastewater Service Agreement with Cedar Village Mobile Home Park located at 10701 Cedar Ave., Bloomington, CA, Assessor's Parcel Numbers 0257-041-12 and 0257-041-23.

Attachments: [Attachment 1_Extraterritorial Wastewater Service Agreement_DRAFT](#)

[Attachment 2_Sewer Map](#)

[Attachment 3_Site Map](#)

[CUC-26-0010](#) Veolia's Monthly Operations Reports: January 2026 (Reporting period November 2025)

Attachments: [Monthly Operations Report_Reporting Period - November 2025 JANUARY REPORT](#)

[CUC-26-0013](#) Update from the Rialto Network/Information Technology Department

OLD BUSINESS

[CUC-26-0012](#) Previous Discussion

[CUC-26-0011](#) To-Do List

UTILITIES MANAGER'S UPDATES

[CUC-26-0016](#) Director of Utilities Update:

1. Update on the Water and Wastewater Rate Adjustment.
2. Update on the Security Project at the Combined Remedy Treatment Facility.

COMMISSIONER REPORTS

ADJOURNMENT



City of Rialto

Legislation Text

File #: CUC-26-0009, Version: 1, Agenda #:

For Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Sachin Chawla, Director of Utilities

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes to the Regular Meeting of December 16, 2025



**CITY OF RIALTO
REGULAR MEETING OF
THE CABLE ADVISORY AND UTILITIES COMMISSION
December 16, 2025 - 6:00 P.M.
MINUTES**

The Regular meeting of the Cable Advisory and Utilities Commission of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Tuesday, December 16, 2025.

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This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

CALL TO ORDER

Chair Barbara Rickman called the meeting to order at 6:00 p.m.

ROLL CALL

Nicole Hemmans, Senior Administrative Analyst, took the roll call.

Commissioners Present:

Chair Barbara Zrelak-Rickman
Vice-Chair Carla D Towns
Commissioner Brenda Nuno Gutierrez
Commissioner Erlinda Patterson
Commissioner James Shields
Commissioner Kevin C. Kobbe
Commissioner Rocio Martinez

Commissioners Absent:

None

Staff/Others Present:

Sachin Chawla, Director of Utilities
Toyasha Sebbag, Assistance to the City Manager
Scott Brosious, Broadcast Production Supervisor
Amy Crow, Administrative Analyst
Nicole Hemmans, Senior Administrative Analyst
Robert Lee, Customer Service Manager – RWS/Veolia
Andrew Coleman, Field Operations Supervisor – RWS/Veolia
Brandon Stallings, CIP Project Engineer – RWS/Veolia
Ken Aplon, Operations / Collections Manager – RWS/Veolia

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PLEDGE OF ALLEGIANCE

Chair Barbara Rickman led the Pledge of Allegiance.

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MOMENT OF SILENCE/ INVOCATION

Nicole Hemmans led the invocation.

APPROVAL OF MINUTES

December 16, 2025 meeting

Chair Rickman asked whether there were any comments on the minutes of the regular meeting on December 16, 2025.

- ◆ None.

Action

- ◆ Commissioner Nuno Gutierrez made a motion to approve.
- ◆ Commissioner Vice-Chair Towns seconded.
- ◆ All in favor.
- ◆ Motion passed.

ORAL COMMUNICATIONS

Chair Rickman asked if there was oral communication from the audience of items not on the agenda.

- ◆ None.

NEW BUSINESS ITEMS

CUC-25-0828

Director of Utilities Update

Director of Utilities update provided by Sachin Chawla.

1. Introduction to the Director of Utilities

Questions & Comments

- ◆ None

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CUC-25-0838

Presentation of the Water and Wastewater Utility Rate Study

Presentation of the Water and Wastewater Utility Rate Study was provided by Toyasha Sebbag.

Questions & Comments

- ◆ Chair Rickman asked what would be included in the exemption of User Utility Tax.
 - Ms. Sebbag advised that all Utility User Tax will be suspended for one year for all Single-Family Residential accounts.

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CUC-25-0772

Monthly Activity Report for
Waste Management Services.

The Monthly Activity Report for City of Rialto Waste Management was provided by Amy Crow.

Questions & Comments

- ◆ None

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CUC-25-0829

Update on the Status of iPads
for the Cable Advisory and
Utilities Commissioners.

Nicole Hemmans provided and update on the status of iPads for the Cable Advisory and Utilities Commissioners.

Questions & Comments

- ◆ Chair Rickman advised that she takes notes on her iPad for future reference and would like to know how she will be able to keep this up with the new iPad policy considering the iPads will have to be returned after the meeting.
 - Mrs. Hemmans advised that she will provide an update at the next Cable Advisory and Utilities Commission meeting.
- ◆ Commissioner Patterson inquired if the Commissioners could utilize their own iPads during the meetings.
 - Mrs. Hemmans advised that the Commissioners are allowed to utilize their personal iPads during the meetings.

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CUC-25-0723

Veolia Monthly Operations
Report.

Receive and file the Monthly Operations Report from Veolia for the months of January 2026 (Reporting period November 2025) (RECEIVE AND FILE)

Customer Service update provided by Robert Lee:**Questions & Comments**

- ◆ None

Wastewater update provided by Ken Aplon:**Questions & Comments**

- ◆ Chair Rickman inquired if there were any Call Outs in the month of October.
 - Mr. Aplon confirmed there were not any call outs in October.

Water update provided by Brandon Stallings:
Questions & Comments

- ◆ Brandon Stalling, CIP Manager, provided an introduction to the commissioners on the CIP report, which was not included in the MOR's report for October.
- ◆ It was realized in the meeting that the CIP was not included in the Monthly Operations Report for October.

Water update provided by Andrew Coleman:
Questions & Comments

- ◆ None.

Sachin Chawla provided an update that the Veolia/RWS Monthly Operations Report is being revised for future presentations.

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CUC-25-0830

Update on the Rialto Network/Information Technology

Update on the Rialto Network/Information Technology Department and its activities were provided by Scott Brosious.

Questions & Comments

- ◆ None

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OLD BUSINESS ITEMS

CUC-25-0725

Previous Discussion Items

Previous Discussion Items:

- ◆ None

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CUC-25-0726

To-Do-List

To-Do-List.

- ◆ None

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**UTILITIES DIRECTOR
UPDATES**

Director updates were presented as Item 1 under *New Business* on the meeting agenda.

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COMMISSIONER UPDATES

Commissioner Updates:

Questions & Comments

- ◆ Chair Rickman commented that the Commissioners were not requested to provide input on the Rate Study, as in the prior year rate study.

ADJOURNMENT

- ◆ Meeting adjourned at 7:09 p.m.



City of Rialto

Legislation Text

File #: CUC-26-0014, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Cable Advisory and Utilities Commission Members

APPROVAL: Sachin Chawla, Director of Utilities

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services

BACKGROUND:

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Cable Advisory and Utilities Commission. The responsibilities assigned to the Commission include acting "as an advisor to the city council and city manager regarding solid waste policies, recycling, source reduction, and other related state mandates." This report provides general information to the Commission on the activities and events for the Maintenance and Facilities Department's Waste Management Division.

ANALYSIS/DISCUSSION:

Items relating to the City's Solid Waste Management services and of interest to the Commission are as follows:

- **Hazardous Household Waste -**

During the month of December:

- 117 residents served,
- 155 gallons of used motor oil,
- 1 pallets of paint,
- 8 drums of miscellaneous poisons and other toxic liquids,
- 4 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs

During the month of January, the Household Hazardous Waste site was open on the 9th and 10th and will be open again on the 23rd and 24th from 8 am until 12 noon.

- **Community Clean-up Day -**

January 24, 2026
8 am to 2 pm

Activities Include:

Used Tire Collection

Household Hazardous Waste Drop-off

Electronic Waste Drop-off

Personal Document Shredding

Salvation Army Donation Drop-off

Trash, Bulky Items, Green Waste Drop-off

- **Burrtec Waste Tonnage Report** - Available tonnage reports will be distributed at the meeting.

RECOMMENDATION:

Staff recommends the Cable Advisory and Utilities Commission receive this report for the month of January, 2026.



City of Rialto

Legislation Text

File #: CUC-26-0017, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Sachin Chawla, Director of Utilities

FROM: Nicole Hemmans, Senior Administrative Analyst

Recommendation for Approval of Extraterritorial Wastewater Service Agreement with Cedar Village Mobile Home Park located at 10701 Cedar Ave., Bloomington, CA, Assessor's Parcel Numbers 0257-041-12 and 0257-041-23.

RECOMMENDATION

Staff requests that the Cable Advisory and Utilities Commission recommend the City Council/Rialto Utility Authority approve an Extraterritorial Wastewater Service Agreement with Cedar Village Mobile Home Park partners located at 10701 Cedar Avenue, Bloomington, CA, Assessor's Parcel Numbers 0257-041-12 and 0257-041-23.

BACKGROUND

Cedar Village Mobile Home Park is located at 10701 Cedar Avenue, Bloomington, CA. This property is on the N/E corner of Cedar Blvd & Santa Ana Ave. The Assessor's Parcel Numbers are 0257-041-12 and 0257-041-23.

The City of Rialto owns, operates, and maintains the local public sanitary sewer system, which includes a wastewater collection system and treatment plant that serve most properties within the City limits and some areas of Bloomington. The subject property is not connected to any other sewer system, and the property owner has requested to connect to the City's sewer system.

This item was presented to the Water Subcommittee on June 24, 2025. The Subcommittee's feedback was to present the request to the Cable Advisory and Utilities Commission for a formal recommendation to the City Council/Rialto Utilities Authority.

ANALYSIS/DISCUSSION

The subject property is currently served by a septic system, and the owners propose to connect to the City's sewer system. City-owned sewer lines are located within Santa Ana Boulevard and Larch Boulevard, either of which can serve the subject property. The property owner have contracted with a licensed contractor to install a sewer lateral consistent with City standards to connect to the existing City-owned sewer lines.

To facilitate connection of the Mobile Home Park to the City of Rialto's sewer system, the following procedural, technical, and regulatory steps must be completed:

1. The Mobile Home Park owner and its consultant must verify that connection to the Rialto sewer system is feasible by gravity flow.
2. The City of Rialto must confirm that the existing collection system can accommodate the additional flows.
3. The Mobile Home Park must enter into a service agreement with the City of Rialto and/or the Rialto Utility Authority.
4. The Local Agency Formation Commission (LAFCO) must approve the Out-of-Service Area application.
5. The Mobile Home Park must pay Sewer Collection and Treatment Development Impact Fees at 1.3 times the current rate.
6. Monthly sewer service charges will be assessed at 1.3 times the rate charged to City of Rialto residents.
7. The Mobile Home Park owner must bear all costs associated with implementation, including studies, design, and construction.

The owners will be responsible for the design and construction of a sewer line at their expense. This includes, but is not limited to, ensuring the work meets current Building and Plumbing Codes, obtaining all permits and inspections required by the City and County of San Bernardino, and making all repairs to the infrastructure damaged during connection to existing sewer lines.

In addition to the new sewer line, the Owners will owe the City development impact fees for the sewage treatment and collection systems at a rate equal to one point three (1.3) times the current sewage rate or charges. Rialto sewage treatment fees (for treatment of the wastewater at the treatment plant) vary. The monthly service charge will be 1.3 times the rate assessed.

Staff have prepared an Extraterritorial Wastewater Service Agreement to facilitate approval of the proposed service connection. The agreement describes the duties and responsibilities of the City of Rialto and the property owners. The proposed Extraterritorial Agreement (DRAFT), Sewer Map, and Site Map are included as **Attachments 1, 2, and 3**, respectively.

ENVIRONMENTAL IMPACT

The request is not a “Project” as defined by the California Environmental Quality Act (CEQA). Pursuant to Section 15378(a), a “Project” means the whole of an action, which has a potential for resulting in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment. The proposed agreements to connect the properties to the City’s sanitary sewer system will not result in a direct or indirect physical change in the environment because the system has sufficient capacity and, as such, the action is not a “Project” as defined under CEQA.

GENERAL PLAN CONSISTENCY

This action is consistent with the City of Rialto's General Plan Guiding Principle 3, Rialto's Economic

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Environment is Healthy and Diverse. *“Our City government will lead by example, and will operate in an open, transparent, and responsive manner that meets the needs of the citizens and is a good place to do business.”*

Approval of this action also complies with the City of Rialto General Plan Goals and Policies:

Goal 3-9: Upgrade and maintain an improved wastewater system with adequate plant efficiency and capacity to protect the health and safety of all Rialto residents, businesses, and institutions.

Policy 3-9.1: Require that all new developments or expansion of existing facilities bear the cost of expanding the wastewater disposal system to handle the increased loads that they are expected to generate.

LEGAL REVIEW

The Draft Extraterritorial Wastewater Service Agreement is currently under review by the City Attorney’s Office to ensure compliance with applicable laws and City standards. Any necessary revisions identified during the legal review process will be incorporated prior to final execution of the agreement.

FINANCIAL IMPACT

In order to connect to the City’s Wastewater system, the property owner will be required to make a one-time Development Impact Fee payment at the Extraterritorial Rate of 1.3 times the standard rate. The required connection fees are determined by the planned use of the facility and are estimated at \$798,253.55 for both Wastewater Collection and Treatment fees. The calculations are shown in Table 1 below.

Development Impact Fees

Table 1

Description	Unit Measure	Unit	Rate	Extraterritorial Rate	Total
Sewage Treatment - Group I Mobile Home	DU	239	\$1,804.41	1.3	\$560,630.19
Sewage Collection: Mobile Home	DU	239	\$764.80	1.3	\$237,623.36
Total					\$798,253.55

Sewer Treatment	\$560,630.19
Sewer Collections	\$237,623.36
Total Sewer Charge	\$798,253.55

Operating Budget Impact

Rialto Water Services will bill the property owner at the subject property at 1.3 times the standard applicable monthly sewer rate, and the Utility Authority will absorb the operating costs to serve the

property, within the Concession Agreement.

Capital Improvement Budget Impact

The requested action is expected to increase the Sewer Treatment Fund by \$560,630.19 and the Sewer Collection Fund by \$237,623.36 to be used on Development Impact Fee eligible projects.

Licensing

This action does not require a business license.

ATTACHMENTS

1. Extraterritorial Agreement (DRAFT)
2. Sewer Map
3. Site Map

EXTRATERRITORIAL WASTEWATER SERVICE
AGREEMENT BETWEEN THE CITY OF RIALTO AND CEDAR VILLAGE MOBILE
HOME PARK PARTNERS

This **EXTRATERRITORIAL WASTEWATER SERVICE AGREEMENT** ("Agreement") is made and entered into this ____ day of _____ 2026, between **CEDAR VILLAGE MOBILE HOME PARK PARTNERS** Property Owner ("Owner") and the City of Rialto, a California municipal corporation ("City") (each a "Party" and collectively the "Parties").

RECITALS

WHEREAS, the City, through its concessionaire Rialto Water Services, and sewer system operator Veolia, provides wastewater conveyance, treatment, and disposal services for wastewater ("Sewer Services") to properties within the City's jurisdiction and spheres of influence, and has adequate pipelines, facilities, and infrastructure for said Sewer Services; and

WHEREAS, the Owner has requested the City to provide Sewer Services to a property located within the City's sphere-of-influence, but outside of the City's existing corporate boundaries, and which is associated with the property located at 10701 Cedar Avenue, Bloomington, CA 92316, and includes Assessor's Parcel Numbers 0257-041-12 and 0257-041-23, as identified on Exhibit "A" and shown on Exhibit "B", attached hereto and made a part hereof (the "Property"); and

WHEREAS, other wastewater collection systems are unavailable, and Owner desires to connect the Property to the City's wastewater collection system for the general health safety and welfare; and

WHEREAS, City owns and operates wastewater collection mains and any other related and/or additional facilities used for the conveyance, treatment or disposal of wastewater originating in the City and areas located outside the corporate boundaries of the City approved by the City for extraterritorial wastewater service (the "Service Area"), and any extensions, expansions or replacements of any of the above being hereinafter referred to as the "City's Disposal System"; and

WHEREAS, City has defined and established by City Council resolution a policy and administrative guidelines to provide Sewer Services outside of the City's corporate boundaries, and has agreed to provide Sewer Services to the Property through the City's Disposal System on the terms and conditions contained herein; and

WHEREAS, California Government Code Section 56375(p) permits a city to provide new or extended services by agreement outside its jurisdictional boundaries but within its sphere of influence in anticipation of a later change of organization only if the city first request and receives approval from the Local Agency Formation Commission for San Bernardino County ("LAFCO"); and

WHEREAS, City and Owner desire to memorialize their arrangement for the City's provision of Sewer Services to the Owner through this Agreement.

AGREEMENT

NOW, THEREFORE, in consideration of the foregoing and subject to the terms and conditions contained herein, the Parties hereto hereby agree as follows:

ARTICLE I. CONDITION PRECEDENT

Section 1.01 Recitals Incorporated. The recitals set forth above are true and correct and are hereby incorporated into and made a part of this Agreement.

Section 1.02 Condition Precedent. The effectiveness of this Agreement is expressly conditioned upon approval by LAFCO authorizing the City to provide new or extended Sewer Services to the Property. The Effective Date of this Agreement shall be the date of such approval by LAFCO.

ARTICLE II. RIGHTS AND OBLIGATIONS

Section 2.01 Delivery and Receipt of Wastewater. At all times, except as may be restricted by unforeseen emergencies, Owner shall have the right to deliver to the City's Disposal System normal strength domestic wastewater, and City shall have the obligation to receive all such wastewater into the City's Disposal System and to convey, treat and dispose of such wastewater. If wastewater discharged by the Owner does not comply with all aspects of the City's Municipal Code, the Owner will, solely at its cost and expense, maintain a pre-treatment program for disposal of domestic wastewater pursuant to Section 4.01.

Section 2.02 Disposal of Service Area Wastewater; Ownership and Reclamation of Effluent. The cost of constructing, expanding, extending, maintaining and operating the City's Disposal System and of conveying, treating and disposing of the Property Service Area wastewater (including without limitation and effluent of by-product thereof) after delivery of such Service Area wastewater to the City's Disposal System shall be the responsibility solely of the City, and Owner shall have no responsibility for, and shall not be liable to the City or any third party for, any costs or other expenses incurred by the City in connection with or related thereto, other than design and construction costs to connect to the City's Disposal System set forth in Section 2.05 and payment of the Wastewater User Fees set forth in Article III, provided Owner complies with all aspects of the City's Municipal Code, ordinances and policies, incorporated herein by reference, as they relate to wastewater discharge applicable to the Property.

Section 2.03 Ownership of Service Area Wastewater. It is the intention and agreement of the Parties that the City shall have total ownership and control of all Service Area wastewater delivered to the City's Disposal System from the Property. Owner warrants that Owner shall comply with all aspects of the City's Municipal Code,

ordinances, and policies as they relate to wastewater discharge applicable to the Property.

Section 2.04 Sewer Connection Points. Owner is authorized two (2) sewer connection points to the City's Disposal System. Such sewer connection point shall be located at a point mutually acceptable to the Owner, City Engineer, and the Building Official.

Section 2.05 Design and Construction of Sewer Improvements. To convey wastewater from the Property to the sewer connection points per Section 2.04, Owner agrees, at its sole expense and without reimbursement from the City, to design and construct the required sewer improvements, including sewer lines, laterals, and connection points needed for the Owner to connect to the City's Disposal System. Construction of sewer lines, laterals, and connection points shall be in conformance with the specifications and details set forth in the City's Utility Design Standards, Building Safety Codes and other applicable laws and regulations, as may apply. City and the Owner also agree that the design and construction necessary to connect to the City's Disposal System is subject to the appropriate City approvals, including but not limited to plan check(s) and inspections.

Section 2.06 Inspection. City shall have the right to inspect all sewer improvements, and examine sewer lines, laterals, connection points and any other facilities related to the Owner's connection to the City's Disposal System at any time, including during construction and operation of any portion of the Sewer System within the Service Area.

Section 2.07 Maintenance and Repairs. Maintenance, repairs, and replacement of the laterals including the connection point within the right-of-way shall be the responsibility solely of the Owner. All construction work, maintenance, repairs, and replacements shall be performed under permit from, inspected, and approved by the City. Should Owner fail to operate, maintain, repair, and replace the laterals including the connections within the right-of-way as needed for proper operation of the City's Disposal System and in accordance with the Sewer Regulations, the City shall have the right, but not the obligation to stop providing Sewer Services. Prior to City stopping Sewer Services for the Property, City shall provide the Owner with written notice of the failure to properly operate, maintain, repair, or replace the laterals and/or connections within the right-of-way, and provide the Owner with not less than thirty (30) days to cure the issue. If, after the notice period expires, the Owner has failed to commence a cure of the issue and thereafter diligently prosecute such cure to completion, City may, in its sole and absolute discretion, stop providing Sewer Services for the Property or perform the as-required services to cure the issues. Services performed by the City related to a failure notice or cure shall be the responsibility of the Owner.

Section 2.08 Special Conditions. As a condition of receiving service of the City's Disposal System, the Owner is subject to the following Conditions of Approval:

1. Any material changes of the Property's existing use which result in material increase in demand or additional dwelling units for Sewer Services (volume, biological, or chemical), requires the consent of the City of which consent shall not be unreasonably withheld.

ARTICLE III. WASTEWATER USER FEES

Section 3.01 Initial Special Service Availability Payment. In consideration of the City's agreements contained herein, Owner shall, promptly upon the Effective Date of this Agreement, pay to City a service connection fee for treatment, collections, and related fees in the amount of **\$798,253.55** in accordance with the adopted fee schedule, Resolution 6069, approved by the Rialto City Council/Rialto Utility Authority on December 27, 2011. Any additional fees related to plan check(s), inspection or not named in this Agreement shall be the responsibility of the Owner.

Section 3.02 Monthly Wastewater User Fees. After the Effective Date, Owner shall pay to the City for the provision of Sewer Services a wastewater fee calculated at a rate equal to one point three (1.3) times the rate then charged by the City to properties located within the incorporated boundaries of the City, in accordance with the rates established pursuant to Chapter 12.08.200 of the City's Municipal Code, or as may be amended from time to time.

Section 3.03 Delinquent Sewer Service Fees. Owner shall pay to the City delinquent fees as established in the City's Municipal Code, ordinances, or policies. Any sewer charges that are unpaid by the specified due date shall be a debt in favor of the City, which may use any legal means to collect any delinquent sewer charges, including, but not limited to, placing liens on the Property of any such persons, and collecting such delinquent fees, penalties, and interest due and owing on the property tax roll.

ARTICLE IV. MONITORING OF SERVICE AREA WASTEWATER

Section 4.01 Pre-Treatment Program; Quality Specifications and Standards.

Pretreatment of wastewater from the Service Area may not be required under this Agreement, provided the Owner complies with all aspects of the City's Municipal Code, ordinances, and policies as they relate to wastewater discharge applicable to the Property. City shall have the right to monitor or restrict the discharge of wastewater to the City's Disposal System if City suspects or discovers the Owner has discharged prohibited substances, as described in the City's Municipal Code, into the City's Collection System, or violated other provisions of said Municipal Code. City may, at its option, allow discharge to resume with the Owner's installation, and proper maintenance of, an approved pretreatment device or system.

ARTICLE V. TERM

Section 5.01 Effective Date; Term. This Agreement shall become effective as first written above in Section 1.02. The Agreement shall continue in perpetuity, or until terminated pursuant to Section 5.02, or such time as the Property is annexed into the corporate boundaries of City. At such time, the Owner shall have such rights, privileges, and duties, including fees and rates, as all other City citizens for the then current wastewater disposal classification.

Section 5.02 Termination. Either Party may terminate this Agreement upon thirty (30) days prior written notice to the other Party.

ARTICLE VI. MISCELLANEOUS

Section 6.01 Indemnification. Owner hereto agrees to indemnify, defend, save, and hold harmless the City and its officers, agents and employees from and against all liability, claims, damages, losses and expense of any nature whatsoever, including but not limited to bodily injury, death, personal injury, property damages and attorney's fees, arising directly or indirectly from any acts or omissions of such indemnified party or its officers, agents or employees in connection with this Agreement.

Section 6.02 Successors and Assigns, Recordation of Agreement. This agreement shall be recorded against the Property in the Office of the San Bernardino County Recorder. The rights, duties, benefits, burdens, and obligations contained herein are appurtenant to and shall run with the land (i.e. the Property). The terms of this Agreement shall be binding upon and shall inure to the benefit of the heirs, successors, and assigns of the parties hereto. Owner may not assign its rights and/or obligations under this Agreement without the prior written consent of the City, which consent shall not be unreasonably withheld. Any such consent by City shall not, in any way, relieve Owner of its obligations and responsibilities under this Agreement.

Section 6.03 Hold Harmless. The Owner hereby agrees that in the event any penalties or surcharges are assessed against the City for a violation of any federal or state statute imposing restrictions on the quality of discharged wastewater from the Property, Owner will indemnify City for such penalties and charges to the extent, and only to the extent, that such penalties and charges result solely from Owners failure to comply with the wastewater discharge quality specifications and standards per Section 4.01.

Section 6.04 Notices. All notices or other communications required or permitted hereunder shall be in writing, and shall be personally delivered, sent by pre-paid First Class U.S. Mail, registered or certified mail, postage prepaid, return receipt requested, or delivered or sent by facsimile with attached evidence of completed transmission, and shall be deemed received upon the earlier of (i) the date of delivery to the address of the person to receive such notice if delivered personally or by messenger or overnight courier; (ii) three (3) business days after the date of posting by the United States Post Office if by mail; or (iii) when sent if given by facsimile. Any notice, request, demand, direction, or

other communication sent by facsimile must be confirmed within forty-eight (48) hours by letter mailed or delivered. Other forms of electronic transmission such as e-mails, text messages, instant messages are not acceptable manners of notice required hereunder. Notices or other communications shall be addressed as follows:

If to City: City of Rialto
150 South Palm Avenue
Rialto, CA 92376
Attn: City Manager
Tel: (909) 820-2528
Fax: (909) 820-2527

With copy to: Burke, Williams & Sorensen, LLP
1770 Iowa Avenue, Suite 240
Riverside, CA 92507-2479
Attn: Eric Vail, City Attorney
Tel: (951) 788-0100
Fax: Not Available

If to Owner: CEDAR VILLAGE MOBILE HOME PARK PARTNERS
10710 SANTA ANA BLVD
BLOOMINGTON, CA
Tel: XXX-XXX-XXXX
Fax: Not Available

With copy to: N/A

Either Party may change its address by notifying the other Party of the change of address in writing.

Section 6.04 Costs and Expense of Enforcement. Should litigation be necessary to enforce any term or provision of this Agreement, the prevailing party shall be entitled to collect all litigation costs and attorney's fees incurred by the prevailing party.

Section 6.05 Amendment. No amendment or waiver of any provisions of this Agreement or consent to any departure from its terms shall be effective unless the same shall be in writing and signed by the parties hereto.

Section 6.06 Severability. The provisions of this Agreement are severable. The invalidity or unenforceability of any provision of this Agreement will not affect the validity of the remainder hereof.

Section 6.07 Execution in Counterparts. This Agreement may be executed in counterparts, all of which taken together shall constitute an original hereof.

Section 6.08 Time of Essence. Time is of the essence in the fulfillment by the parties hereto of their obligations under this Agreement.

Section 6.09 Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of California and any legal action must be brought in a court of competent jurisdiction in San Bernardino County.

Section 6.10 As-Built Records and Digital File Submission. The Owner shall submit complete and accurate as-built records, including all necessary revisions, and all relevant digital files (in AutoCAD and PDF) prior to issuance of Notice of Completion permit for the project. The as-built records shall reflect the final, constructed conditions, including any deviations from the original plans. These submissions shall be provided to the City in both hard copy and digital format.

[SIGNATURES ON NEXT PAGE]

IN WITNESS WHEREOF, City and Owner have caused this Agreement to be executed the day and year first above written.

CITY:

CITY OF RIALTO,
a Municipal Corporation

By: _____
Tanya Williams, City Manager

ATTEST:

By: _____
Barbara A. McGee, City Clerk

APPROVED AS TO FORM:

BURKE, WILLIAMS & SORENSEN, LLP

By: _____
Eric Vail, City Attorney

Owner:

CEDAR VILLAGE MOBILE HOME PARK
PARTNERS

By: _____
Owner

By: _____
Owner

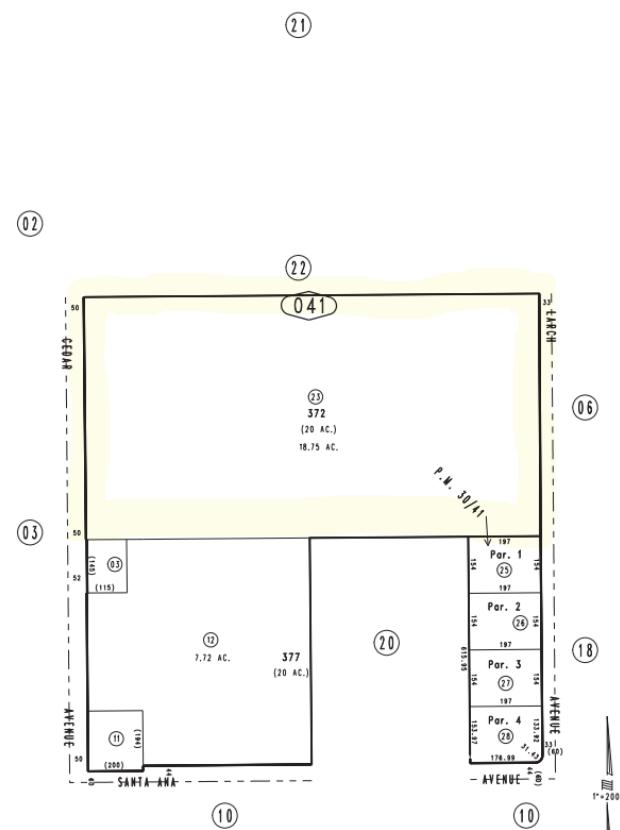
EXHIBIT "A"
LEGAL DESCRIPTION

Parcel 0257-041-12

THIS MAP IS FOR THE PURPOSE
OF AD VALOREM TAXATION ONLY.

Semi Tropic Land & Water Co. Sub., S.B.L.
M.B. 11/12

Colton Joint Unified
Tax Rate Area
64027 0257-04



September 2003

Pl. Parcel Map No. 4465, P.M. 40/61
Parcel Map No. 3399, P.M. 30/41

Ptn. N.W. 1/4, Sec. 27
T.1S., R.5W.

3363013 Map
Book 0257 Page 04
San Bernardino Count

REVISED
01/31/24 KC-MC

SEWER IMPROVEMENT GENERAL NOTES:

- ALL WORK SHALL BE DONE IN ACCORDANCE WITH CITY OF RIALTO STANDARD DRAWINGS, STANDARD SPECIAL PROVISIONS, AND THE LATEST EDITION OF STANDARD SPECIFICATIONS FOR PUBLIC WORKS CONSTRUCTION, WITH SUPPLEMENTS, ANY VARIATION FROM OR EXCEPTION TO THE STANDARDS OR FOLLOWING GENERAL NOTES MUST BE APPROVED BY THE CITY.
- ALL MAINLINE SEWERS SHALL BE VCP BELL AND SPIGOT. RESIDENTIAL LATERALS SHALL BE 4" VCP BELL AND SPIGOT. COMMERCIAL LATERALS SHALL BE 6" MINIMUM VCP BELL AND SPIGOT. NO SUBSTITUTIONS ALLOWED.
- THE CONTRACTOR SHALL NOTIFY THE CITY OF RIALTO DEVELOPMENT SERVICES DEPARTMENT AT LEAST 48 HOURS PRIOR TO THE START OF ANY PHASE OF CONSTRUCTION AND 24 HOURS PRIOR TO THE NEED OF INSPECTION.
- EXCAVATION AND TRENCH WORK SHALL BE PERFORMED IN ACCORDANCE WITH APPLICABLE STATE CONSTRUCTION SAFETY ORDERS. THE CONTRACTOR SHALL BE REQUIRED TO SHOW THAT A PERMIT FROM THE DIVISION OF INDUSTRIAL SAFETY HAS BEEN OBTAINED BEFORE SEWER CONSTRUCTION PERMIT CAN BE ISSUED.
- MANHOLE COVERS SHALL BE LEFT AT LEAST 6" BELOW SUB GRADE AND BROUGHT TO FINAL GRADE UPON COMPLETION OF PAVING.
- FOUR-INCH (4") V.C.P. SEWER LATERAL CONNECTIONS SHALL BE LAID TO GRADE AS ESTABLISHED BY THE ENGINEER SO THAT THE 4" V.C.P. WILL HAVE A MINIMUM COVER OF FOUR (4") TO THE TOP OF PIPE AT PROPERTY LINE AND SHALL HAVE A MINIMUM GRADE OF 2%. ALL SEWER LATERALS SHALL BE LAID 90 DEGREES TO THE MAIN LINE. CONSTRUCTION SHALL BE PER CITY STANDARD DRAWING 103. NO LATERAL SHALL BE PLACED UNDER ANY DRIVEWAY APPROACH OR DRIVEWAY.
- ALL COMPACTION SHALL BE PERFORMED AS SHOWN ON CITY OF RIALTO STANDARD NO. 110 AND THE STANDARD SPECIFICATIONS FOR PUBLIC WORKS CONSTRUCTION, CURRENT EDITION AND ADDENDUMS.
- ALL VITRIFIED CLAY PIPE JOINTS TO BE TYPE D OR TYPE G AS SPECIFIED IN THE STANDARD SPECIFICATIONS FOR PUBLIC WORKS CONSTRUCTION, CURRENT ADDITION.
- FINAL AIR TESTING FOR PIPELINE LEAKAGE SHALL BE MADE IN THE PRESENCE OF THE CITY INSPECTOR AFTER BACKFILL AND COMPACTION HAVE BEEN COMPLETED BY THE CONTRACTOR AND INSPECTED, APPROVED AND ACCEPTED BY THE CITY.
- ALL SEWER LINES TO BE BALLED IN THE PRESENCE OF THE CITY INSPECTOR AFTER FINAL TESTING AND MANHOLE COVERS HAVE BEEN BROUGHT TO GRADE UPON COMPLETION OF PAVING. BALING MUST BE COMPLETED TO THE SATISFACTION OF THE CITY ENGINEER PRIOR TO OCCUPANCY RELEASES BEING ISSUED.
- THE DEVELOPER'S ENGINEER SHALL FURNISH A COMPLETE SET OF "AS-BUILT" PLANS ON ORIGINAL MYLARS TO THE CITY AT THE COMPLETION OF THE SEWER WORK AND PRIOR TO PAVING OF STREETS, SHOWING LOCATION OF WIRES AND END OF HOUSE LATERALS AT THE PROPERTY LINE.
- SAND BEDDING SHALL BE S.E. MIN. 30, 4" UNDER THE PIPE, AND 12" OF COLORED SAND OVER THE TOP OF PIPE UNLESS OTHERWISE NOTED ON PLANS. COLOR TO BE APPROVED BY FIELD INSPECTOR PRIOR TO LAYING.
- THE CURB AND GUTTER SHALL BE "ETCHED" SHOWING LATERAL LOCATIONS: "S" FOR SEWER, "G" FOR GAS, "E" FOR ELECTRICAL; AND "W" FOR WATER.
- STATE LAW (SB3019) REQUIRES THE CONTRACTOR TO CONTACT UNDERGROUND SERVICE ALERT (USA) AND OBTAIN AN IDENTIFICATION NUMBER PRIOR TO THE ISSUANCE OF THE CITY'S ENCROACHMENT PERMIT. THE CONTRACTOR SHALL NOTIFY USA TWO FULL WORKING DAYS (48 HOURS MINIMUM) IN ADVANCE OF ANY CONSTRUCTION ACTIVITIES.
- PRIOR TO CONSTRUCTION, THE CONTRACTOR SHALL OBTAIN A PERMIT TO WORK WITHIN THE PUBLIC RIGHT OF WAY, FROM THE CITY OF RIALTO DEVELOPMENT SERVICES DEPARTMENT.
- DRIVE APPROACH CENTERLINES SHALL BE STAKED WHEN SEWER LINES ARE STAKED.
- NO TRENCH BACKFILL SHALL TAKE PLACE WITHOUT PRIOR APPROVAL OF THE CITY'S INSPECTOR.
- STREET TRENCHING, BACKFILLING AND PAVEMENT REPAIRS SHALL BE IN ACCORDANCE WITH CITY OF RIALTO STANDARD DRAWING NO. 64.
- APPROVAL OF THESE PLANS BY THE CITY OR ITS AGENTS DOES NOT RELIEVE THE ENGINEER AND THE APPLICANT FROM THE RESPONSIBILITY FOR THE CORRECTION OF ERRORS OR OMISSIONS DISCOVERED DURING CONSTRUCTION. UPON REQUEST, THE APPROPRIATE PLAN REVISIONS SHALL BE PROMPTLY SUBMITTED TO THE CITY ENGINEER FOR REVIEW AND APPROVAL.
- ALL NEW SANITARY SEWERS SHALL BE VIDEOTAPED, WITH TAPE SUPPLIED TO CITY ENGINEER, PRIOR TO CITY'S ACCEPTANCE OF ANY NEW SEWER.
- ALL SANITARY SEWER APPURTENANCES SHALL BE ABANDONED, RELOCATED AND/OR UPGRADED PER THE DIRECTION OF THE CITY INSPECTOR, PER CITY OF RIALTO STANDARDS, REGARDLESS IF SHOWN ON PLANS OR NOT.

CITY OF RIALTO CONSTRUCTION INSPECTION HOURS
7:00A.M. TO 5:00P.M. - MONDAY THROUGH THURSDAY

NOTE TO CONTRACTOR:

CONSTRUCTION CONTRACTOR AGREES THAT IN ACCORDANCE WITH GENERALLY ACCEPTED CONSTRUCTION PRACTICES, CONSTRUCTION CONTRACTOR WILL BE REQUIRED TO ASSUME SOLE AND COMPLETE RESPONSIBILITY FOR JOB SITE CONDITIONS DURING THE COURSE OF THE CONSTRUCTION PROJECT, INCLUDING SAFETY OF ALL PERSONS AND PROPERTY; THAT THIS REQUIREMENT SHALL BE MADE TO APPLY CONTINUOUSLY AND NOT BE LIMITED TO NORMAL WORKING HOURS; AND CONSTRUCTION CONTRACTOR FURTHER AGREES TO DEFEND, INDEMNIFY AND HOLD DESIGN PROFESSIONAL HARMLESS FROM ANY AND ALL LIABILITY, REAL OR ALLEGED, IN CONNECTION WITH THE PERFORMANCE OF WORK ON THIS PROJECT, EXCEPTING LIABILITY ARISING FROM THE SOLE NEGLIGENCE OF THE DESIGN PROFESSIONAL.

ALL CONTRACTOR AND SUB-CONTRACTORS PERFORMING WORK SHOWN OR RELATED TO THESE PLANS SHALL CONDUCT THEIR OPERATIONS SO THAT EMPLOYEES ARE PROVIDED A SAFE PLACE TO WORK AND THE PUBLIC IS PROTECTED. ALL CONTRACTORS AND SUB-CONTRACTORS SHALL COMPLY WITH THE "OCCUPATIONAL SAFETY AND HEALTH REGULATIONS" OF THE U.S. DEPARTMENT OF LABOR AND WITH THE STATE OF CALIFORNIA DEPARTMENT OF INDUSTRIAL RELATIONS "CONSTRUCTION SAFETY ORDERS." THE CIVIL ENGINEER SHALL NOT BE RESPONSIBLE IN ANY WAY FOR THE CONTRACTOR OR SUB-CONTRACTORS COMPLIANCE WITH SAID REGULATIONS AND ORDERS.

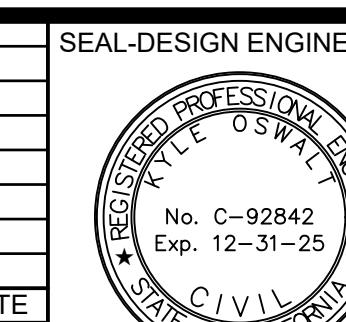
PRIVATE ENGINEER'S NOTICES TO CONTRACTORS:

THE EXISTENCE AND APPROPRIATE LOCATION OF ANY UNDERGROUND UTILITIES OR STRUCTURES SHOWN ON THESE PLANS ARE OBTAINED BY A SEARCH OF AVAILABLE RECORDS TO THE BEST OF OUR KNOWLEDGE. THERE ARE NO EXISTING UTILITIES OR STRUCTURES EXCEPT AS SHOWN ON THESE PLANS. THE ENGINEER ASSUMES NO LIABILITY AS TO THE EXACT LOCATION OF SAID LINES NOR FOR UTILITIES OR IRRIGATION LINES WHOSE LOCATIONS ARE NOT SHOWN. THE CONTRACTOR SHALL BE RESPONSIBLE FOR NOTIFYING ALL UTILITY AND IRRIGATION COMPANIES PRIOR TO WORK ON EXCAVATION TO DETERMINE EXACT LOCATION OF ALL LINES AFFECTING THIS WORK, WHETHER OR NOT SHOWN HEREON, AND FOR ANY DAMAGE OR PROTECTION OF THESE LINES.

THE CONTRACTOR SHALL CALL IN A LOCATION REQUEST TO UNDERGROUND SERVICE ALERT (U.S.A.) PHONE (800) 422-4133 TWO (2) WORKING DAYS PRIOR TO DIGGING, NO CONSTRUCTION PERMIT ISSUED BY PUBLIC WORKS DEPARTMENT SHALL BE VALID INVOLVING UNDERGROUND FACILITIES UNLESS THE APPLICANT HAS AN INQUIRY IDENTIFICATION NUMBER ISSUED BY U.S.A.



UNDERGROUND SERVICE ALERT	REVISIONS	APPR. DATE
MARK		
DESIGNED BY: KBO	DRAWN BY: KBO	CHECKED BY: EJB
DATE: 02-06-25		



SEAL-DESIGN ENGINEER	PREPARED UNDER THE SUPERVISION OF:
KYLE OSWALT, RCE 92842, EXP. 12/31/2025	DATE
RECOMMENDED FOR APPROVAL BY WILLDAN ENGINEERING:	
RONALD J. STEIN, RCE 86877	DATE
APPROVED BY:	
MICHAEL ACKERMAN, ACTING CITY ENGINEER RCE 64663	DATE



BENCH MARK: 017-88 (CITY OF RIALTO) ELEVATION= 1040.785 (NGVD 29)
DESCRIPTION: CITY OF RIALTO BRASS DISC SET IN TOP OF CURB 16' NORTH OF CL
SLOVER AVE., 41' EAST OF CL CACTUS AVE, 3' SOUTH OF FIRE HYDRANT.

CITY OF RIALTO
10701 CEDAR AVENUE
BLOOMINGTON, CA 92316
SEWER PLAN & PROFILE
FOR: ORANGEWOOD MOBILE HOME PARK

1
OF 2 SHEETS
PLAN No. _____

CITY OF RIALTO

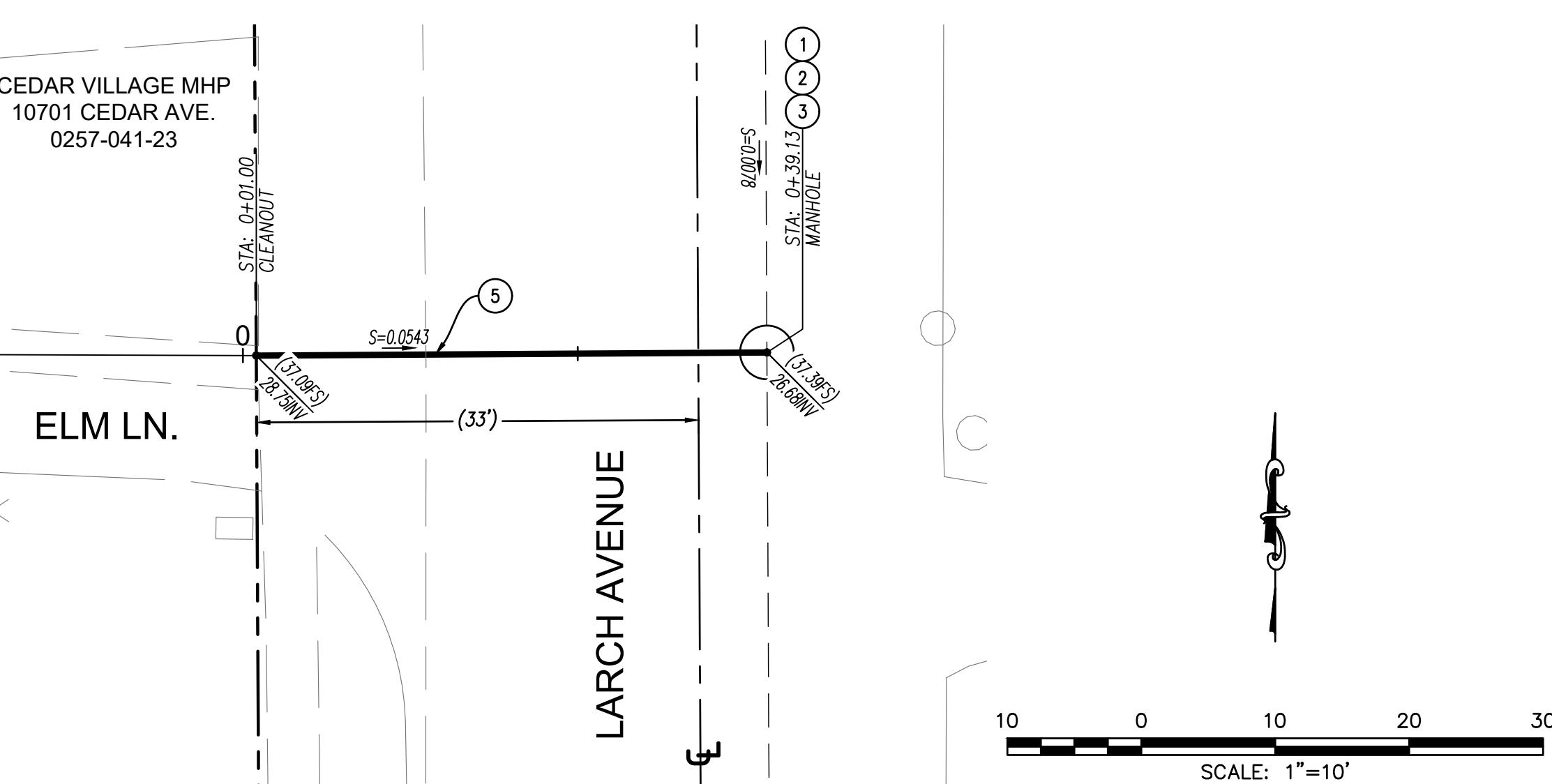
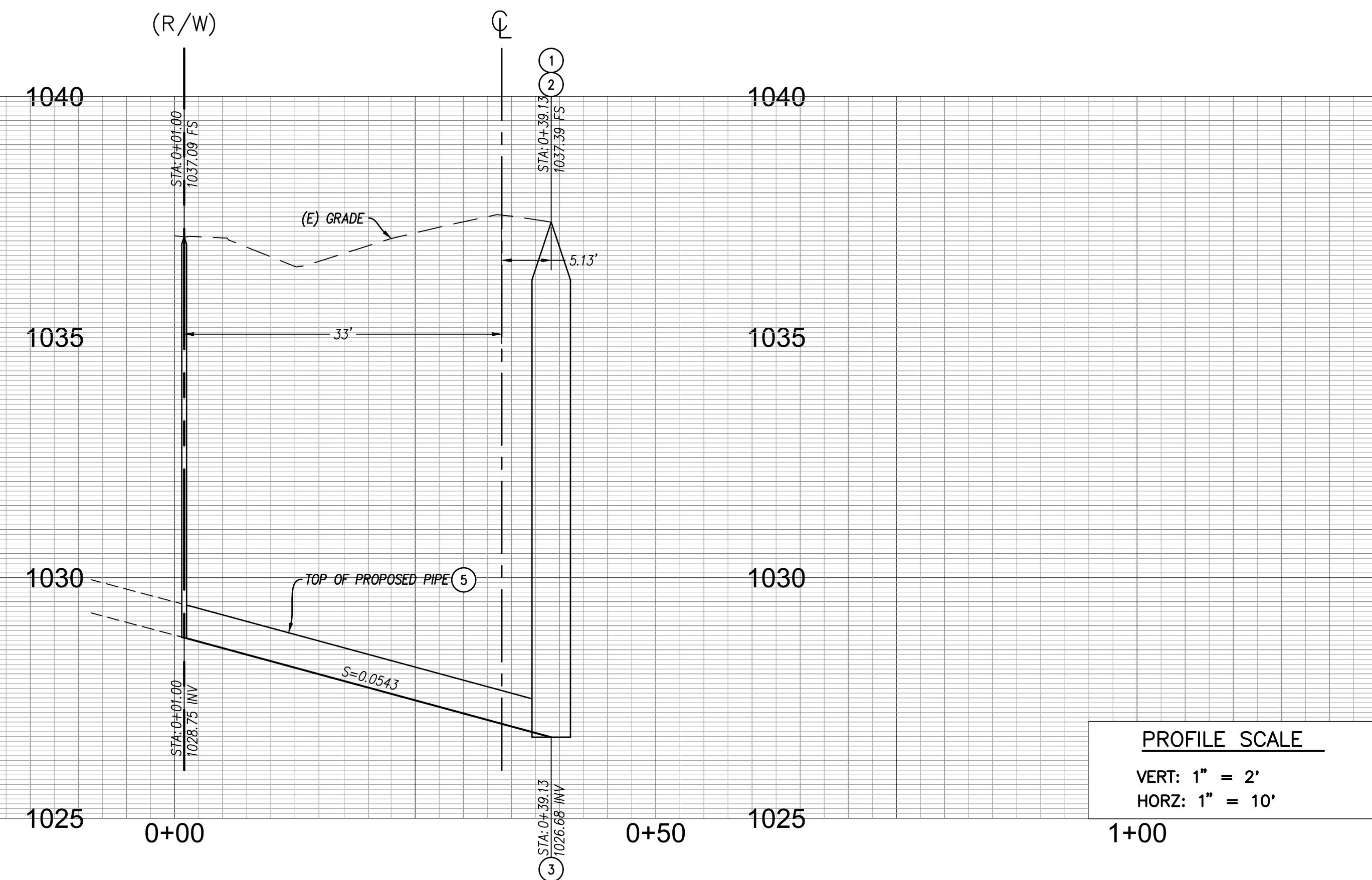
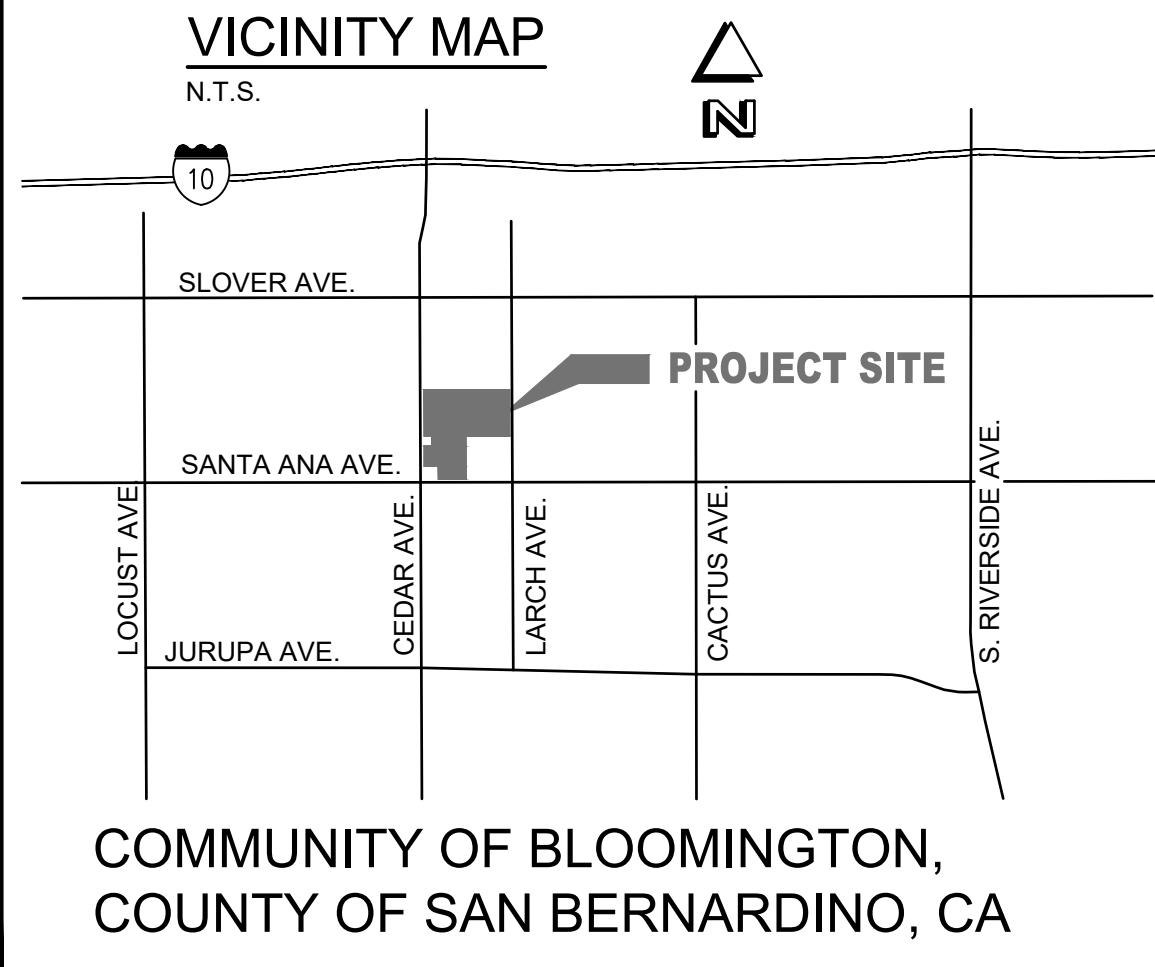
SEWER IMPROVEMENT PLAN

CEDAR VILLAGE MOBILE HOME PARK
10701 CEDAR AVENUE
BLOOMINGTON, CA 92316
APN(S): 0257-041-12 & -23

SHEET INDEX:

TITLE SHEET & LARCH AVE. SEWER PLAN
SANTA ANA AVE. SEWER PLAN

1
2



LEGEND

EXISTING CONCRETE SURFACE
PROPOSED CONCRETE SURFACE
PROPOSED AC PAVEMENT
RIGHT OF WAY
PROPERTY LINE
CENTERLINE
EXISTING BLOCK OR STONE WALL
FLOWLINE
FILL SLOPE
INDICATES DIRECTION OF FLOW
CONTOUR ELEVATION (FEET)
(1500)
GATE VALVE
FIRE HYDRANT
WATER MAIN END
(XX.XX) EXISTING ELEVATION
EXISTING SEWER
TELE RISER

CONSTRUCTION NOTES:

QTY
1 EA.
80 LF.

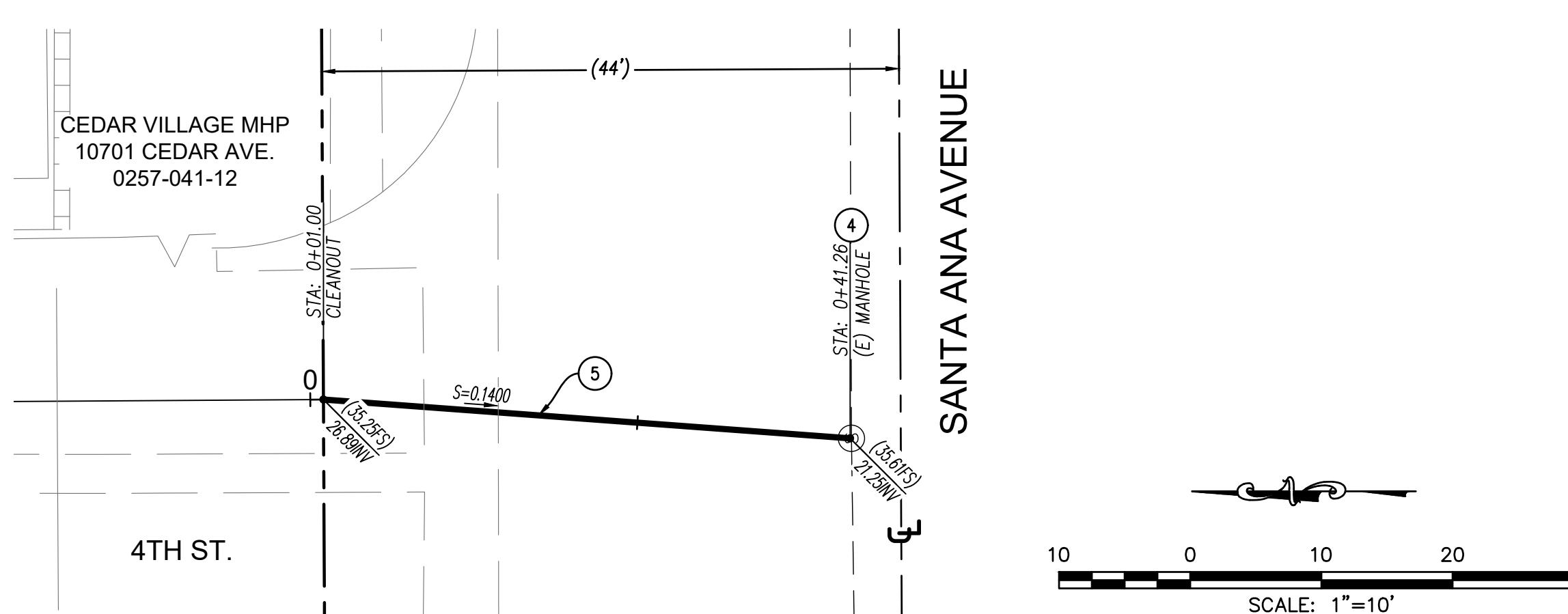
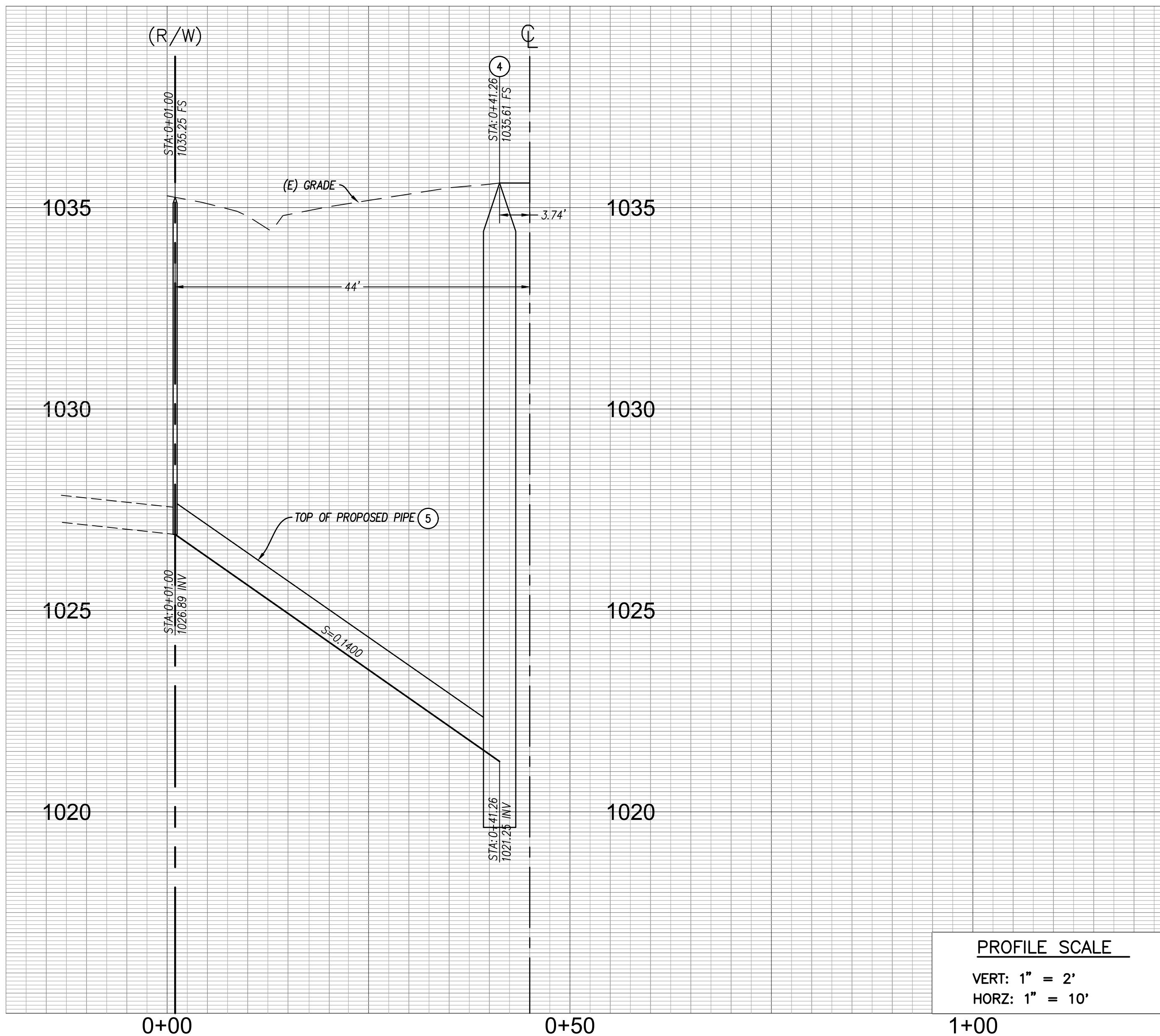
1 PRECAST IN PLACE SEWER MANHOLE PER CITY STD. SS-202-0.

2 STANDARD MANHOLE FRAME, COVER & REINFORCED CONCRETE COLLAR PER CITY STD. SS-204-0

3 SEWER MANHOLE BASE PER CITY STD. SS-204-0, CASE II.

4 REMOVE PLUG & CONNECT TO EXISTING STUB, PER CITY OF RIALTO SEWER PLAN NO. 5024 FOR SANTA ANA AVE. TRUNK SEWER STA. 78+50.00 TO STA. 89+00.00, SHEET 10 OF 20.

5 8" V.C.P.



UNDERGROUND SERVICE ALERT
CALL: TOLL FREE
1-800
227-2600
TWO WORKING DAYS BEFORE YOU DIG

REVISIONS APPR. DATE
MARK
DESIGNED BY: KBO DRAWN BY: KBO CHECKED BY: EJB DATE: 02-06-25

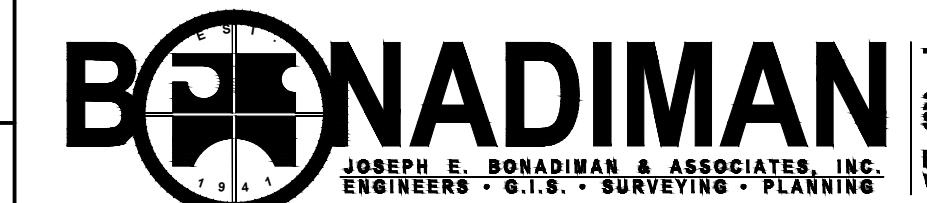


SEAL-DESIGN ENGINEER
KYLE OSWALT, RCE 92842, EXP. 12/31/2025
RECOMMENDED FOR APPROVAL BY WILLDAN ENGINEERING:

RONALD J. STEIN, RCE 86877

APPROVED BY:

MICHAEL ACKERMAN, ACTING CITY ENGINEER RCE 64663



TEL. (909) 885-3806
234 NORTH ARROWHEAD AVE.
SAN BERNARDINO, CA 92408
FAX (909) 391-1721
www.bonadiman.com

BENCH MARK: 017-88 (CITY OF RIALTO) ELEVATION: 1040.785 (NGVD 29)
DESCRIPTION: CITY OF RIALTO BRASS DISC SET IN TOP OF CURB 16' NORTH OF CL
SLOVER AVE., 41' EAST OF CL CACTUS AVE, 3' SOUTH OF FIRE HYDRANT.

CITY OF RIALTO
10701 CEDAR AVENUE
BLOOMINGTON, CA 92316
SEWER PLAN & PROFILE

FOR:
ORANGEWOOD MOBILE HOME PARK

2
OF 2 SHEETS
PLAN No. _____

LEGEND

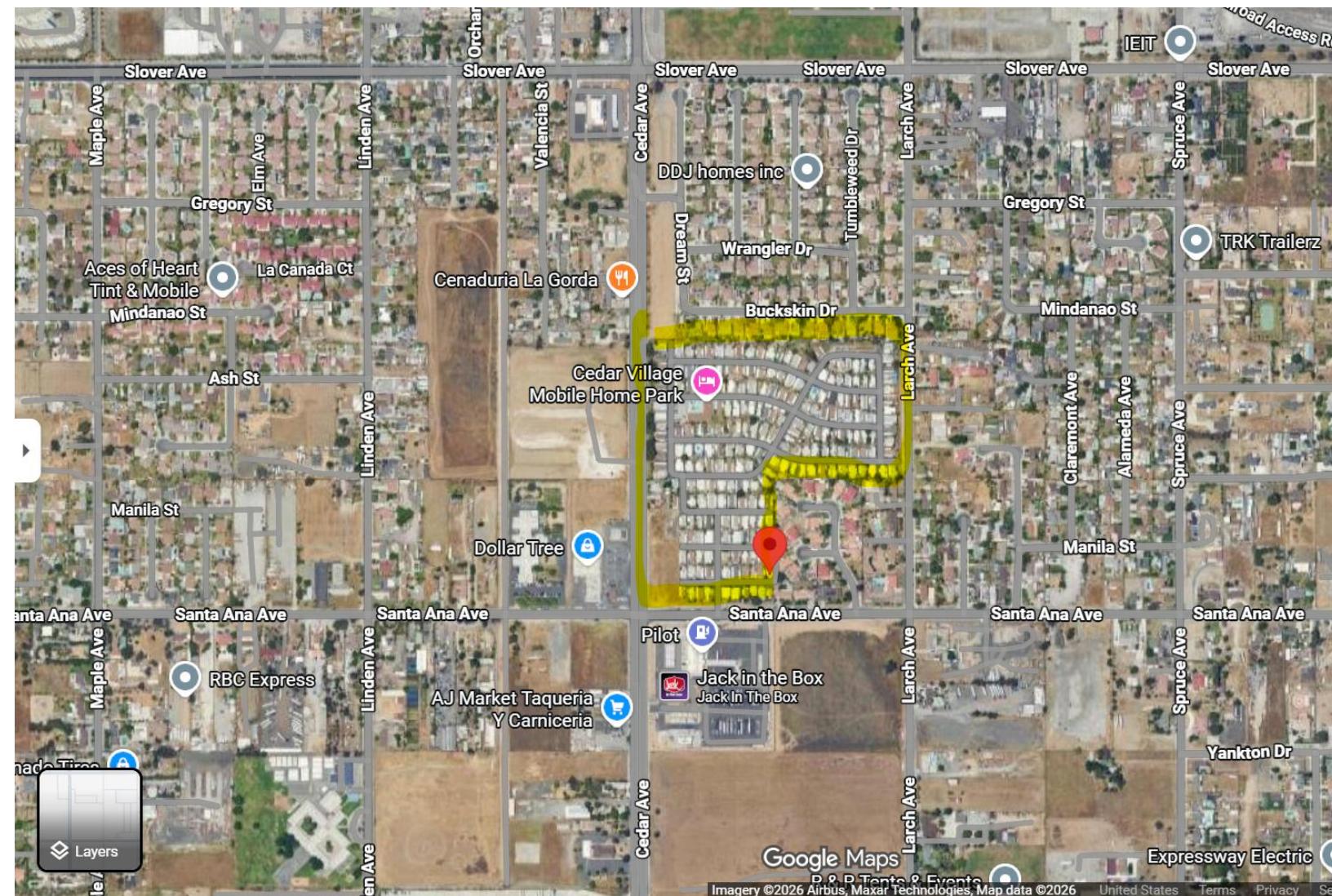
AC ASPHALTIC CONCRETE SURFACE	
PROPOSED CONCRETE SURFACE	
PROPOSED AC PAVEMENT	
RIGHT OF WAY	
PROPERTY LINE	
CENTERLINE	
EXISTING BLOCK OR STONE WALL	
FLOWLINE	
FILL SLOPE	
INDICATES DIRECTION OF FLOW	
CONTOUR ELEVATION (FEET)	
GATE VALVE	
FIRE HYDRANT	
WATER MAIN END	
EXISTING ELEVATION	
TELE RISER	

CONSTRUCTION NOTES:

QTY

- 1 PRECAST IN PLACE SEWER MANHOLE PER CITY STD. SS-202-0. 1 EA.
- 2 STANDARD MANHOLE FRAME, COVER & REINFORCED CONCRETE COLLAR PER CITY STD. SS-201-0 1 EA.
- 3 SEWER MANHOLE BASE PER CITY STD. SS-204-0, CASE II. 1 EA.
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- 5 8" V.C.P. 80 LF.

SITE MAP:
Cedar Village Mobile Home Park
10710 Santa Ana Blvd. Bloomington, CA





City of Rialto

Legislation Text

File #: CUC-26-0010, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Sachin Chawla, Director of Utilities

FROM: Nicole Hemmans, Senior Administrative Analyst

Veolia's Monthly Operations Reports: January 2026 (Reporting period November 2025)

RECOMMENDATION

Staff recommends that the Cable Advisory and Utilities Commission receive and file the January 2026 (Reporting period November 2025)

Cable Advisory & Utility Commission Report

January 2026

Reporting period November 2025

**RIALTO
CUSTOMER SERVICE MONTHLY
OPERATIONS REPORT**

**Reporting Period:
November 2025**

Prepared for: Rialto Water Services



Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

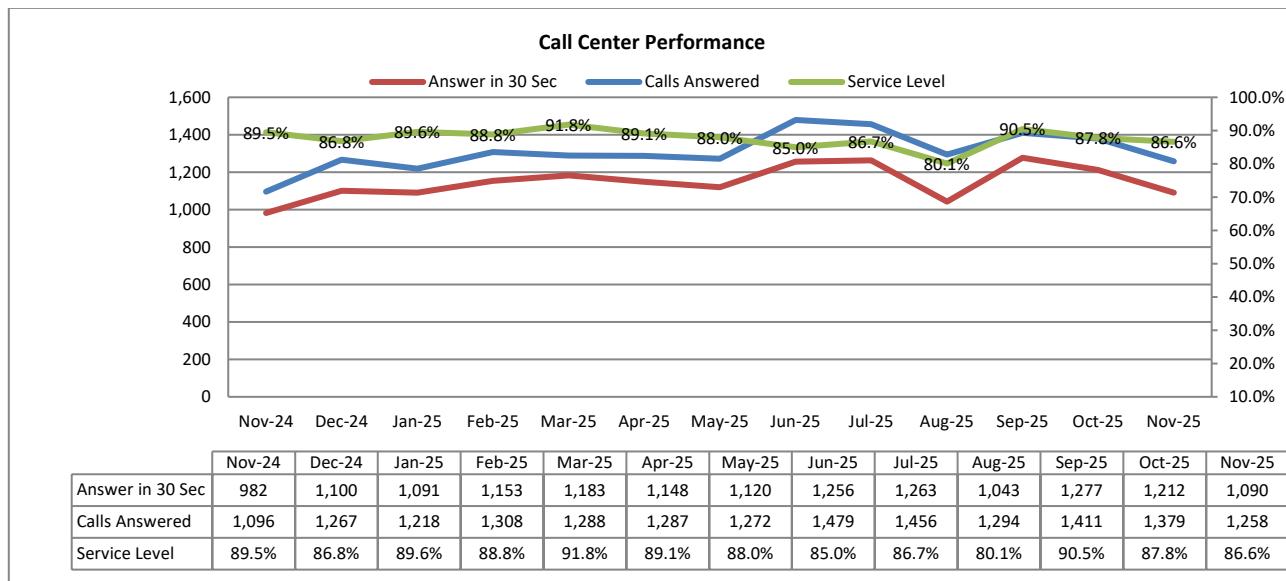
During this reporting month, the Customer Service team provided call service level of 86.6%. Out of 1,258 inbound calls answered 1,090 answered within the first 30 seconds.

Water consumption has increased by 6.5% when compared against previous month. When compared against last year, consumption has decreased by 8.4%.

Sewer revenue has increased by 2.1% compared to the prior month and increased by 4.9% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 86.6% with 1,090 out of 1,258 being answered within the first 30 seconds. Overall average wait time was fifty-three (53) seconds.



III. AUTOMATED SERVICES

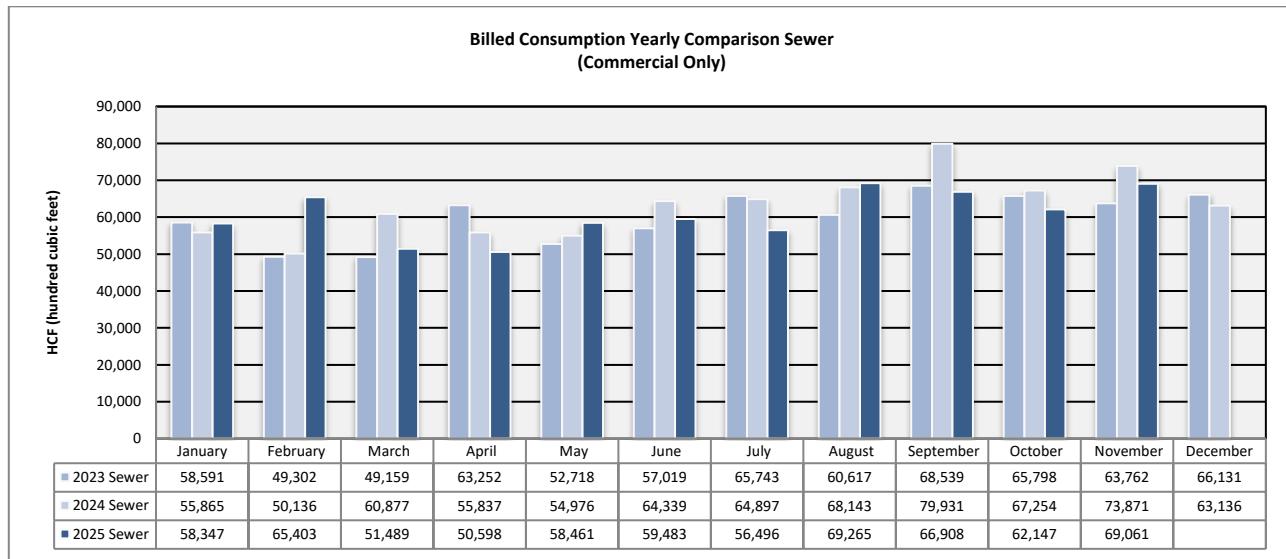
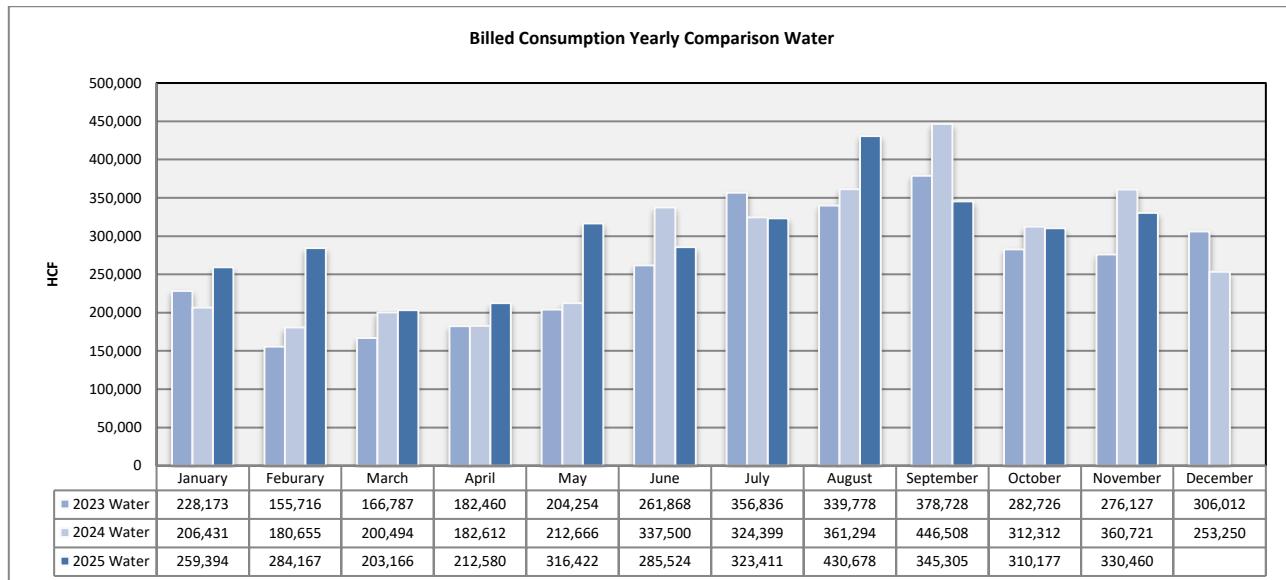
About 13,045 or 56.8% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.5% have chosen the e-bill option. This e-bill participation is 6.9% increase from November of the prior year.

	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25	Sep-25	Oct-25	Nov-25
Number of Bills	22,571	22,575	22,587	22,604	22,657	22,694	22,705	22,770	22,792	22,838	22,864	22,875	22,927
Number of Bill Adjustments (during billing)	9	29	17	10	29	25	15	18	29	10	7	8	11
Automated Over the Phone Payments	2,092	2,436	2,509	2,040	2,509	2,454	2,276	2,578	2,596	2,344	2,531	2,560	2,089
Online Payment	7,804	10,320	9,747	7,676	9,912	9,798	8,434	9,800	10,260	8,691	11,224	10,369	7,614
E-bill Participants	5,922	5,959	5,997	6,031	6,069	5,969	6,000	6,074	6,134	6,185	6,233	6,290	6,332
Auto Pay Participants (New Portal)	4,343	4,367	4,420	4,467	4,536	4,554	4,630	4,696	4,728	4,776	4,834	4,881	4,923
PayNearMe	93	95	108	73	99	97	88	88	88	88	103	85	80

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has increased by 6.5% when compared against previous month. When compared against last year, consumption has decreased 8.4%.



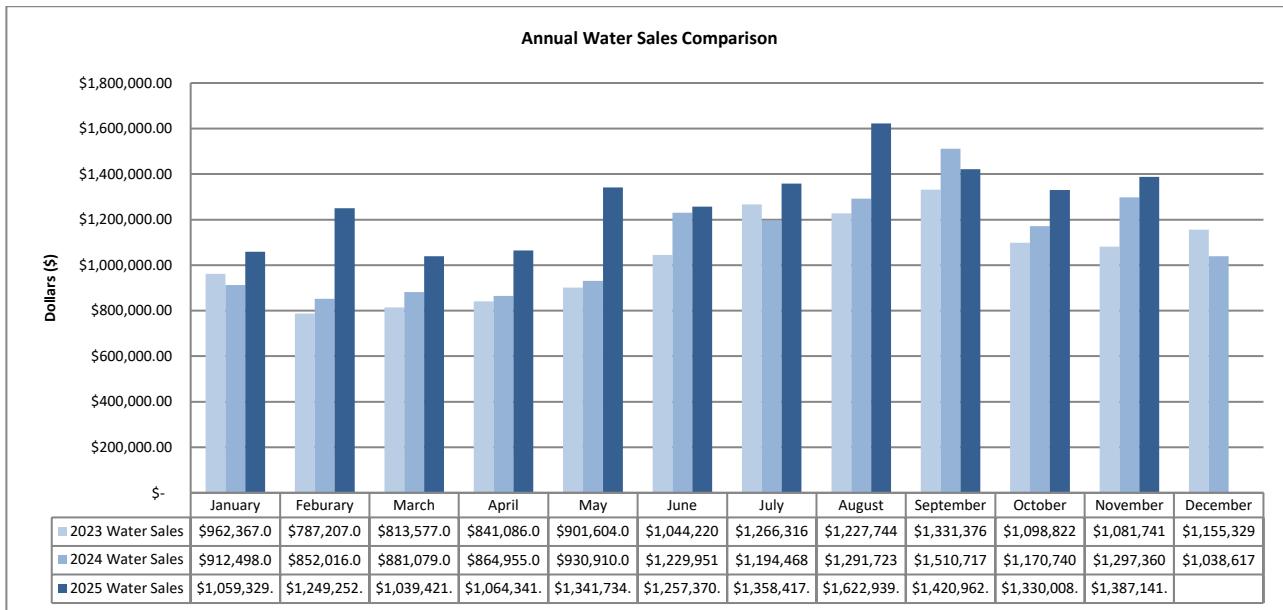
B. Billing

A total of 22,927 bills were mailed or sent out electronically in November. Billing accuracy was 99.9% with eleven (11) requiring adjustments after bill generation.

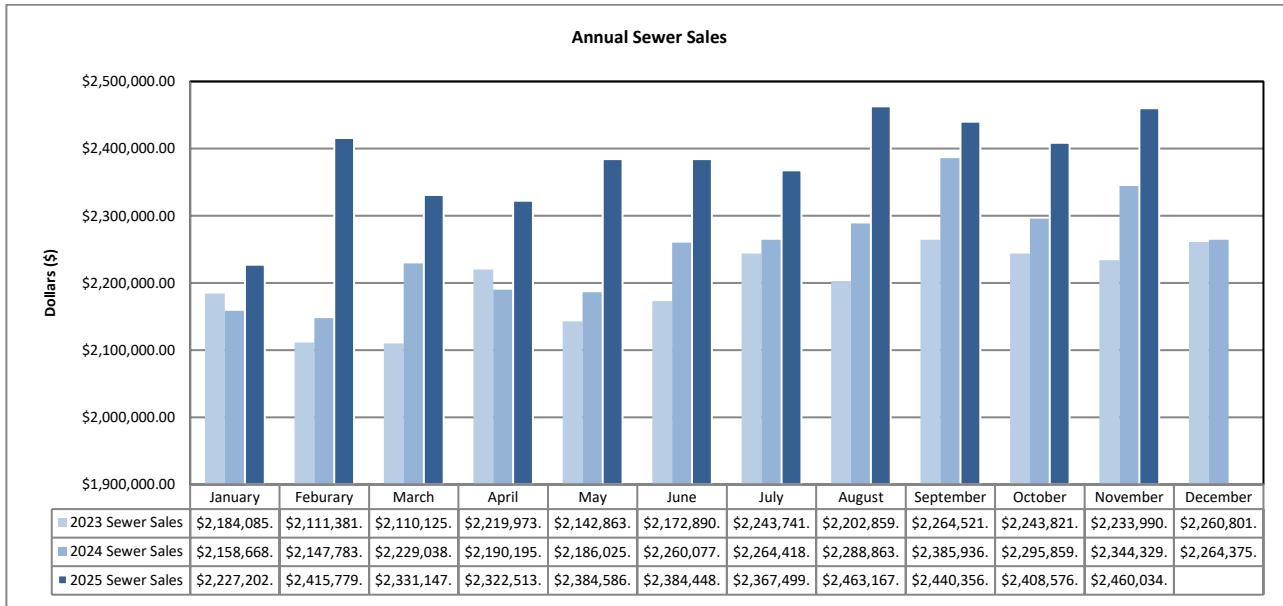
V. REVENUE & AGING

A. Revenue

Water revenue has increased 4.3% when compared against the prior month and increased 6.9% when compared against previous year. Sewer revenue has increased 2.1% compared to the prior month and increased by 4.9% from last year. The rise in revenue is mostly attributed to recent rate increase in January 2025.

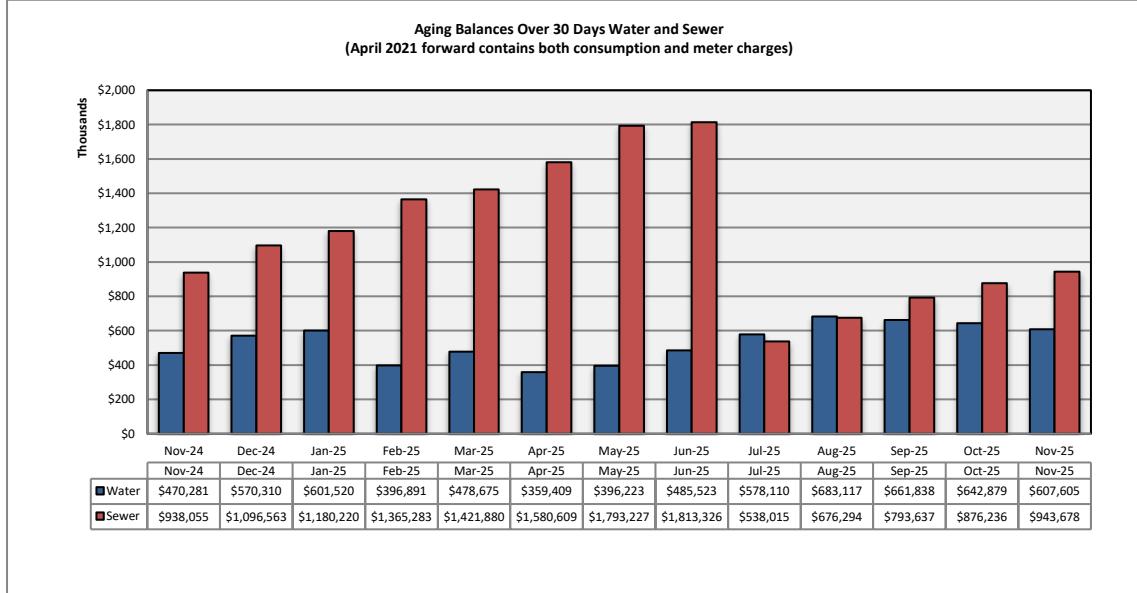
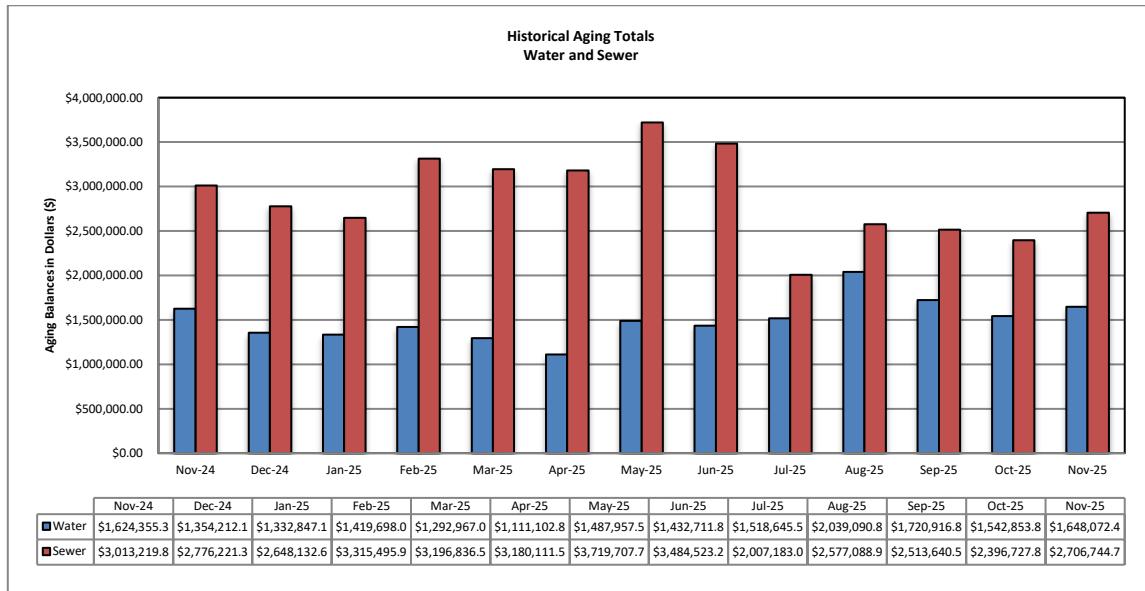


(Please consider the scale of the graph as doubled height does not mean double the amount)



B. Aging

The total aging balance has increased by 10.5%, *see first table below*. For balances >30-days only, water has decreased 5.5% and wastewater has increased by 7.4%. Sewer gaining balances are expected to continue rising until tax roll in year 2026.



C. Bad Debt

Twenty-nine (29) accounts were sent to collections for a total amount of \$7,014.85. These bad debts arise from customers moving out or selling the property and not closing the account with final payments.

VI. SERVICE ORDERS

270 service orders were initiated by the customer service team during the reporting month. Of this total, 85 service orders or 31% were due to occupant changes.

144 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

CS department has full staff, as remaining team member has returned from her disability.

CS team is continuing to work with the City, developer (Lennar) and purchasing to plan ahead and minimize the delays of future water meter needs. Final Standard Operating Procedure (SOP) related to new development project is expected to be published by the City in December.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in November 2025 is \$2,832,000 whereas Non-Rate Revenue is \$70,000; Utility Revenue is \$2,710,000 and Tax / Ambulance Revenue at \$52,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in November 2025 and November 2024 are \$48,000 and \$187,000 respectively. The large variance in collection of UUT charges is due to the City exempting UUT charges to the Residential customers beginning January 2025 through December 2025. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$4,000 in November 2025 and \$4,000 in November 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on November 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in November of 2025.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the 2024-2025 Water Year, RWS billed San Bernardino County the amount of \$349,264 for the Standby Charges and Production Charge.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	NOVEMBER 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank.	17	\$ 103,022	3.50%
Remote Deposits	Scanned batches of checks payments made at the customer service counter	17	311,584	10.59%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	17	237,351	8.07%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	10,420	1,572,041	53.45%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox	17	707,921	24.07%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, Walmart or Family Dollar stores.	74	9,254	0.31%
Total Revenue per Bank			\$ 2,941,173	100.00%
Recon to RUA Recap:				
Adj detailed in RUA			(108,965)	
Prior mo. Correction				
RUA increase in Cash			\$ 2,832,208	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

F. Payment Collection Method – Fiscal Year to Date

	Jul 2025	Aug 2025	SEPT 2025	OCT 2025	NOV 2025	Total	%
Carrier Deposits	\$ 144,793	\$ 140,286	\$ 155,654	\$ 147,234	\$ 103,022	\$ 690,988	3.40%
Remote Deposits	499,489	241,420	686,008	995,009	311,584	\$ 2,733,509	13.46%
EBOX	407,888	286,741	367,169	378,253	237,351	\$ 1,677,403	8.26%
Paymentus, IVR, Credit Cards	2,118,383	1,853,657	2,370,061	2,278,360	1,572,041	\$ 10,192,502	50.19%
Lockbox Deposits	1,176,928	904,658	1,003,875	1,162,475	707,921	\$ 4,955,857	24.40%
Pay Near Me	11,821	11,616	14,142	11,316	9,254	\$ 58,150	0.29%
Total Revenue to Bank	\$4,359,302	\$3,438,377	\$ 4,596,910	\$ 4,972,646	\$ 2,941,173	\$20,308,409	100.00%
NSF	(10,757)	(15,745)	(17,442)	(15,892)	(14,628)	\$ (74,464)	
Net deposits	\$4,348,546	\$3,422,632	\$ 4,579,468	\$ 4,956,754	\$ 2,926,545	\$20,233,945	

G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	NOV 2025	NOV 2024	Variance
UUT Water	\$ 17,767	\$ 62,229	\$ (44,461)
UUT Sewer	30,379	125,234	(94,855)
Ambulance	4,059	4,112	(53)
Total	\$ 52,206	\$ 191,575	\$ (139,370)

H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	NOV 2025	NOV 2024	Variance
Non-Rate / Extra Territorial Revenue	\$ 70,447	\$ 527,477	\$ (457,030)
Utility Revenue	\$2,709,556	\$2,515,301	194,255
Total	\$2,780,002	\$3,042,778	\$ (262,775)

I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2025	Aug 2025	Sept 2025	Oct 2025	Nov 2025	Total
Non-Rate Revenue						
Cell Tower Rent,Llease	21,485	17,154	15,080	53,897	13,580	121,197
Interest Income	-	-	-	-	-	-
NRR-FOG	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	-	-
Extra Terr- Sewage	169,483	6,711	107,820	583,011	35,551	902,576
Abatement of Expenses	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	22,650	17,176	13,295	16,075	14,366	83,563
Misc Fees - New Occ., Same Day Svc	10,815	7,182	7,522	9,355	6,949	41,823
Miscellaneous Revenue - Sewer	-	-	-	-	-	-
NSF	-	-	-	-	-	-
Total Non-Rate Revenue	\$ 224,433	\$ 48,223	\$ 143,717	\$ 662,339	\$ 70,447	1,149,158
Utility Revenue						
Water Penalty	30,460	33,752	31,754	37,988	34,640	168,594
Sewer Penalty	74,191	48,802	42,100	54,993	40,418	260,505
Turf Removal, Hi-Eff Rebate	(100)	-	-	-	-	(100)
Water Deposits Billed	16,142	15,863	16,027	17,938	13,085	79,055
Hydrant Deposits	315	158	161	68	-	702
Sewer Deposits Paid	-	-	-	-	-	-
Sewer Deposits Billed	16,204	16,667	15,480	15,055	12,065	75,470
Water	1,329,427	1,148,584	1,723,704	1,493,556	835,225	6,530,496
Sewer	2,760,649	1,949,745	2,492,623	2,526,711	1,594,009	11,323,737
Unapplied Credits	26,588	50,012	109,984	80,529	180,113	447,226
Bad Debt Sewer	-	-	-	-	-	-
Bad Debt Water	-	-	-	-	-	-
Tax Roll Sewer	-	-	-	-	-	-
Collection Agency - Water	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-
Total Utility Revenue	\$4,253,876	\$3,263,582	\$4,431,832	\$ 4,226,839	\$ 2,709,556	\$18,885,685
Total Non-Rate + Utility Rev.	4,478,309	3,311,805	4,575,549	4,889,178	2,780,002	20,034,843

J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per Incode	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
Nov 2025	2,832,208	13,916	1,651,944	1,166,349	2,832,208	108,965	2,941,173
Nov 2024	3,234,353	22,440	1,899,653	1,312,260	3,234,353	170,671	3,405,024

K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 11/30/2025	Current	31 to 60 days	61 to 90 days	>90 days
AT&T - Easton	\$ -	-	-	-	-
Cedar House	10,945	10,945	-	-	-
CITY OF FONTANA	131,182	131,182	-	-	-
Colton Unified School District	5,571	-	-	5,571	-
County of San Bernardino-CSA 70 BL	-	-	-	-	-
Rialto BioEnergy Facilities	-	-	-	-	-
Sprint-Nextel	5,530	-	-	-	5,530
San Bernardino Co Waste System Div	349,264	-	349,264	-	-
SB Valley Mun Water District	-	-	-	-	-
Vertical Bridge Holdco, LLC (CIG)	7,544	2,830	-	-	4,714
Grand Total	\$ 510,035	\$ 144,957	\$ 349,264	\$ 5,571	\$ 10,243

AT&T makes annual payment of one cell tower rent and monthly dues on the other. The negative balance reflects an early payment.

Social Science Service (Cedar House) balance reflects current service fees.

City of Fontana is current with its obligations.

Colton Unified School District has been contacted for the outstanding balance.

County of San Bernardino is current with its obligations.

Rialto Bioenergy Solutions is current with its obligations.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open invoices as well.

San Bernardino County Waste System Division's balance is the annual billing of the Standby Water Rights Agreements.

RIALTO WATER
MONTHLY OPERATIONS REPORT

Reporting Period:

November 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER
OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 731.30 acre-feet. 699.56 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 9.44 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 22.30 acre-feet came from the OPRTP.

NOVEMBER 2025 DAILY PRODUCTION TOTALS IN ACRE FEET										
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	Delivered Via BLF			
							City 4A	6-9	Cactus ¹	OPRTP ²
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	6-9	Cactus ¹	OPRTP ²
11/1/25	6.29	10.27	6.91	0.00	0.06	0.00	9.7	0	5.28	0
11/2/25	5.16	9.98	5.11	0.00	6.02	0.00	9.47	4.2	4.49	0
11/3/25	3.97	0	4.31	0.00	6.09	0.00	7.12	5.07	5.64	0
11/4/25	5.73	4.48	5.02	0.00	5.7	0.00	8.08	3.58	2.77	0
11/5/25	5.00	8.42	4.68	0.00	5.82	0.00	8.63	1.79	4.17	0
11/6/25	5.00	0.34	4.63	0.00	5.78	0.00	8.74	3.39	4.38	0
11/7/25	5.37	7.27	4.59	0.00	5.72	0.00	9.83	6.12	3.74	0
11/8/25	6.01	1.7	4.95	0.00	6.07	0.00	8.8	2.82	4.63	0
11/9/25	4.84	0.11	4.82	0.00	6.09	0.00	9.58	8.31	4.45	0
11/10/25	4.29	6.92	4.52	0.00	5.67	0.00	7.88	4.49	4.36	0
11/11/25	5.87	7.32	5.44	0.00	6.62	0.00	8.07	4.84	4.66	0
11/12/25	3.48	2.39	4.04	0.00	5.17	0.00	8.15	5.23	3.83	0.09
11/13/25	5.71	4.67	4.88	0.00	6.11	0.00	5.7	1.51	3.35	0.91
11/14/25	5.3	0.47	4.49	0.00	5.34	0.00	2.76	0.98	2.45	1.87
11/15/25	6.08	0	5.00	0.00	6.40	0.00	0	0	3.19	2.8
11/16/25	4.1	0	5.05	0.00	6.46	0.00	0	0	3.14	2.69
11/17/25	5.3	2.59	6.15	0.00	0.35	0.00	0	0	2.59	0.68
11/18/25	5.09	3.51	5.69	0.00	0	0.00	1.07	0	2.24	2.24
11/19/25	5.55	0.37	6.61	0.00	0.21	0.00	8.62	3.58	2.54	2.87
11/20/25	5.34	0	6.15	0.00	0	0.00	4.44	0.87	2.2	2.59
11/21/25	5.3	0	5.92	0.00	0	0.00	5.75	0	2.06	2.34
11/22/25	5.71	0	6.93	0.00	0	0.00	5.00	4.31	3.48	3.22
11/23/25	5.39	0	5.96	0.00	0	0.00	8.03	7.59	1.81	0
11/24/25	5.6	0	5.99	0.00	0	0.00	6.74	10.39	2.75	0
11/25/25	4.2	0	6.35	0.00	0	0.00	10.4	6.54	2.66	0
11/26/25	6.12	0.24	5.96	0.00	0	0.00	7.54	0.8	3.42	0
11/27/25	4.52	4.42	6.33	0.00	0	0.00	8.11	4.82	2.86	0
11/28/25	5.14	3.13	6.26	0.00	0	0.00	4.91	2.36	2.96	0
11/29/25	0.87	3.48	6.84	0.00	0	0.00	9.2	4.93	4.2	0
11/30/25	7.13	6.17	7.78	0.00	0	0.00	8.49	7.46	3.97	0
	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL	153.46	88.25	167.36	0.00	89.68	0.00	200.81	105.98	104.27	22.30
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	7.13	10.27	7.78	0.00	6.62	0.00	10.40	10.39	5.64	3.22
AVE	4.95	2.85	5.40	0.00	2.89	0.00	6.48	3.42	3.36	0.72
										23.59

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

NOVEMBER 2025 DAILY BOOSTER TOTALS IN ACRE FEET

DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
10/1/25	0.00	0.00	5.79	0.00	4.38	0.00	0.00	0.00
10/2/25	0.00	0.00	7.16	0.00	3.71	4.20	0.17	0.00
10/3/25	0.00	0.00	2.27	0.00	0.00	5.07	0.00	0.00
10/4/25	0.00	0.00	5.32	0.00	1.13	3.58	0.00	0.00
10/5/25	0.00	0.00	2.81	0.00	0.00	1.79	0.00	0.00
10/6/25	0.00	0.00	2.75	0.00	5.40	3.39	0.00	0.00
10/7/25	0.00	0.00	7.66	0.00	0.00	6.12	0.00	0.00
10/8/25	0.00	0.00	0.71	0.00	3.33	2.82	0.00	0.00
10/9/25	0.00	0.00	4.77	0.00	0.00	8.31	0.00	0.00
10/10/25	0.00	0.00	5.91	0.00	0.00	4.49	0.00	0.00
10/11/25	0.00	0.00	3.07	0.00	0.00	4.84	0.00	0.00
10/12/25	0.00	0.00	9.30	0.00	1.58	5.23	0.00	0.00
10/13/25	0.00	0.00	1.46	0.00	0.00	1.51	0.00	0.00
10/14/25	0.00	0.00	1.88	0.00	0.68	0.98	0.00	0.00
10/15/25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10/16/25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
10/17/25	0.00	0.00	3.21	0.00	2.57	0.00	0.00	0.00
10/18/25	0.00	0.00	2.90	0.00	0.00	0.00	0.00	0.00
10/19/25	0.00	0.00	3.13	0.00	0.00	3.58	0.00	0.00
10/20/25	0.00	0.00	0.00	0.00	7.47	0.87	0.00	0.00
10/21/25	0.00	0.00	0.86	0.00	2.54	0.00	0.00	0.00
10/22/25	0.00	0.00	2.73	0.00	4.17	4.31	0.00	0.00
10/23/25	0.00	0.00	7.28	0.00	0.02	7.59	0.00	0.00
10/24/25	0.00	0.00	7.48	0.00	0.00	10.39	0.00	0.00
10/25/25	0.00	0.00	6.02	0.00	0.00	6.54	0.00	0.00
10/26/25	0.00	0.00	0.14	0.00	3.56	0.80	0.00	0.00
10/27/25	0.00	0.00	8.59	0.00	3.55	4.82	0.00	0.00
10/28/25	0.00	0.00	2.47	0.00	2.72	2.36	0.00	0.00
10/29/25	0.00	0.00	4.47	0.00	4.65	4.93	0.00	0.00
10/30/25	0.00	0.00	9.05	0.00	0.00	4.87	0.00	0.00
	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL	0.00	0.00	149.25	0.00	40.11	108.97	0.06	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	17.79	0.00	6.98	9.82	0.04	0.00
AVE	0.00	0.00	4.98	0.00	1.29	3.52	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Well levels													
Wells Depth to Pump	Historical Maximum Depth to Water	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov
Chino # 1 (580 ft) In-active well	429'	410'	412'	414'	414'	413'	413'	413'	411'	410'	410'	410'	411'
Chino # 2 (550 ft)	369'	342'	341'	335'	338'	335'	337'	334'	334'	333'	331'	333'	334'
City # 1 (260 ft)	392'	121'	126'	121'	122'	119'	117'	119'	121'	120'	120'	122'	122'
City # 2 (480 ft)	402'	147'	146'	128'	130'	128'	122'	129'	131'	125'	126'	126'	126'
City # 3 (525 ft) Out of Service	505'	414'	414'	415'	416'	416'	414'	417'	418'	418'	417'	417'	417'
City # 4A (528 ft)	406'	381'	374'	377'	375'	373'	362'	367'	370'	366'	360'	359'	363'
City # 5 (385 ft) In-active well	364'	318'	318'	321'	318'	318'	316'	316'	316'	316'	317'	318'	319'
Rialto # 1 (650 ft) In-active well	588'	561'	555'	571'	569'	565'	563'	564'	565'	562'	563'	566'	566'
Rialto # 2 (550 ft) In-active well	502'	499'	501'	496'	495'	502'	496'	498'	498'	497'	496'	494'	496'
Rialto # 3 (509 ft)	478'	472'	473'	473'	472'	472'	470'	470'	472'	471'	471'	474'	474'
Rialto # 4 (450 ft) In-active well	418'	413'	414'	415'	416'	415'	415'	414'	413'	414'	413'	412'	412'
Rialto # 5 (560 ft)	387'	385'	385'	384'	384'	386'	386'	387'	387'	387'	386'	386'	386'
Rialto Well # 7 In-active well	362'	362'	360'	360'	359'	353'	356'	354'	356'	357'	357'	357'	476'
Miro # 3 (563 ft)	492'	484'	484'	484'	484'	483'	483'	481'	480'	479'	480'	480'	478'
EW-1 (780 ft)	480'	475'	474'	472'	475'	475'	474'	475'	460'	471'	467'	480'	477'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (ClO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500

P= Present
 A= Absent
 mg/L = parts per million
 µg/L = parts per billion

Sample Date 11/05/2025	Sample Site Location Results									
	Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9
Total Coliform	A	A	A	A	A	A	OUT OF SERVICE	A	A	OUT OF SERVICE
E. Coli	A	A	A	A	A	A		A	A	
Nitrate as N	3.0									
Perchlorate (ClO ₄)	1.7*				7.2*	<1.0	8.7*			
Total Dissolved Solids	240	190	290	200	220	260		320	320	

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
November 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 11/04/25	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.20	A	A	<3.0	1	<0.10
1228 W. Merrill	1.10	A	A	<3.0	1	0.13
256 N. Fillmore	1.30	A	A	<3.0	1	<0.10
987 W. Grove	1.20	A	A	<3.0	1	<0.10
978 N. Driftwood	1.10	A	A	<3.0	1	<0.10
1451 N. Linden	1.10	A	A	<3.0	1	<0.10
469 W. Jackson	1.10	A	A	<3.0	1	<0.10
935 E. Mariposa	1.10	A	A	<3.0	1	<0.10
1000 N. Joyce	1.10	A	A	<3.0	1	<0.10
766 N. Chestnut	1.10	A	A	<3.0	1	<0.10
149 W. Victoria	1.10	A	A	<3.0	1	0.18
313 E. McKinley	1.20	A	A	<3.0	1	0.32
609 E. South	1.20	A	A	<3.0	1	0.13
273 E. Alru	1.40	A	A	<3.0	1	0.12
1161 S. Lilac	1.20	A	A	<3.0	1	<0.10
101 E. Valley	0.90	A	A	<3.0	1	0.25
CYCLE 2 - 11/12/25	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.20	A	A			
101 S. Larch	2.00	A	A			
320 N. Wisteria	1.20	A	A			
861 W. Grove	1.20	A	A			
1168 N. Glenwood	1.20	A	A			
1320 N. Fitzgerald	1.10	A	A			
860 N. Willow	0.97	A	A			
209 E. Cornell	1.10	A	A			
643 E. Margarita	1.10	A	A			
1170 N. Terrace Rd.	1.20	A	A			
681 E. Erwin	1.10	A	A			
402 E. Merrill	1.20	A	A			
261 W. Wilson	1.10	A	A			
532 S. Iris	1.20	A	A			
281 W. Hawthorne	1.20	A	A			
379 W. Valley	1.10	A	A			

Rialto Distribution Sample Results						
October 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 11/18/25	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.00	A	A			
775 E. Foothill	1.00	A	A			
878 N. Primrose	1.00	A	A			
369 E. Van Koevering	1.00	A	A			
274 W. Valencia	1.40	A	A			
1566 N. Fillmore	1.00	A	A			
932 N. Idyllwild	1.20	A	A			
644 N. Smoketree	1.00	A	A			
605 W. Rosewood	1.00	A	A			
1189 W. Second	1.00	A	A			
775 W. Rialto	1.00	A	A			
211 E. Wilson	1.10	A	A			
595 E. Huff	1.20	A	A			
1005 S. Riverside	1.30	A	A			
794 S. Verde	1.40	A	A			
1055 W. Bloomington	1.20	A	A			
CYCLE 4 - 11/25/25	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.60	A	A			
101 S. Linden	1.20	A	A			
234 N. Larch	1.60	A	A			
575 N. Driftwood	1.40	A	A			
1355 W. Shamrock	1.20	A	A			
992 N. Yucca	1.30	A	A			
481 W. Cornell	1.40	A	A			
158. E. Shamrock	1.40	A	A			
749 E. Holly	1.30	A	A			
545 E. Victoria	1.20	A	A			
200 N. Sycamore	0.96	A	A			
407 E. Allen	1.30	A	A			
399 E. Montrose	1.40	A	A			
856 S. Orange	1.40	A	A			
911 S. Cactus	1.30	A	A			
220 W. Valley	1.40	A	A			
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 236 mg/L for the month of November as compared to 250 mg/L in October. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	LSR Q3 LSR Q4
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	3
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4370 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2491 gallons of sodium hypochlorite was used in November as compared to 3330 gallons used in October.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all of the data for October/ November 2025. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2024	October	529,208
2024	November	266,378
2024	December	247,546
2025	January	360,398
2025	February	294,421
2025	March	223,709
2025	April	428,976
2025	May	505,764
2024	June	575,467
2025	July	842,561
2025	August	669,021
2025	September	752,171

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

EW-1 well was out of service due to pump issues. OPRTP meter was turned off in October.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. Five valves were exercised in the month of November.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379
2025	334

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Eight flushings were performed in November.

Hydrant/Dead End Flushing Progress	
	2025
January	0
February	0
March	6
April	6
May	11
June	0
July	0
August	29
September	3

October	0
November	8
Total	55
Progress % (100)	

D. Sanitary Survey

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed by Water production staff for the month of November:

- Preventive Maintenance –299
- Corrective Maintenance –0
- Predictive Maintenance –0

215– PMs planned for December 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

The following work orders were completed by Water distribution staff for the month of November:

- Main line – 1
- Service line – 6
- Hydrants - 3
- Angle Meter Stop – 8
- Meter Box & Lid Replacement – 11
- Meter Leaks/ Replacements - 25

B. Major Equipment and/or Machinery Outages

EW-1 well was out of service due to pump issues. OPRTP meter was turned off in October.

IX. RAINFALL TOTALS

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2025	2.81 K	1.87	261	5.4	66.4 K	38.9	52.5	65	26	42	27.1	4.0 K	49.8 K
Feb 2025	2.87	4.35	321	8.9 K	71.3 K	45.9 K	57.8 K	80	37	56 K	40.7 K	3.5	53.8
Mar 2025	3.66	3.01	389	9.7	67.2 K	45.8	55.7	87	43	65	43.5	4.0 K	56.8
Apr 2025	4.90	1.39	480 K	9.8	73.3	48.8	60.3	82	34	56	43.5	4.2 K	61.2 K
May 2025	6.07	3.78	558	13.1	80.1	55.7	66.9 K	85	39	61 K	51.7 K	4.3	66.6 L
Jun 2025	7.31	2.58	666	15.0	88.8	59.5 K	73.1	82	33	55	55.3	4.5 K	71.4
Jul 2025	8.05 K	1.98	676	15.1	92.1 K	60.9 K	75.6 K	80	27	50 L	55.5 L	4.5 K	73.6
Aug 2025	7.58	1.90 K	590	15.8	98.7	64.9	80.2	74	25	45	56.7	4.0 K	74.6
Sep 2025	5.31	2.32	452	16.7	89.6	64.1	75.6	79	35	56	58.2	3.8 K	73.7
Oct 2025	3.98 K	1.44	381	12.3	81.9 K	53.4	66.6 K	81	33	56 K	49.4 K	3.3 K	66.5
Nov 2025	2.39	3.31 K	260	10.6 K	75.7	49.6 K	61.2	82	37	59 K	45.7 K	2.8	60.3
Tots/Avg	54.93	27.9	458	12.0	80.3	53.4	66.0	80	34	55	47.9	3.9	64.4

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period:
November 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

Contents

EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
 - a. Collection System Activities
 - b. S.S.O. dates
 - c. Customer Service Call Outs
- 2. Wastewater Treatment Plant - Monthly Overview**
 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities**
 - a. See attached Monthly Performance Summary
 - B. Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview**
- 5. Biosolids, Chemicals, and Utilities**
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
 - c. Monthly Utilities Consumption
- 6. Odor Complaints / Actions Taken**
- 7. Major Equipment and/or Machinery Outages**
- 8. Outside Agency Activities during the Month**
 - a. Government agency or property insurance inspections
 - b. Government agency environmental, health, or safety tests/monitoring
 - c. Government agency notice of violation received
 - d. Government agency monitoring
 - e. Other matters of concern
- 9. Complaint Logs**

TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There was one residential call-out for sewer-related issues.

1. Collection System/Customer Service Log

- Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2025 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	22,805	23,473	235,281
Sanitary sewers assessed using the SL-RAT method, feet	0	0	21,112
CCTV Inspection, miles (26 is the annual goal)*	2.09	2.93	25.8
Manhole Inspections	0	0	39
USA Dig Alert Markings, count	23	26	347
Residential call-outs	1	0	22
Sanitary sewer overflows	0	0	2

- S.S.O. N/A
- Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

- Significant events during the month were:

None

3. Treatment Facility Performance/Laboratory Activities

- See the attached Table 1, Monthly Performance Summary.
- Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.
- Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	0
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,913 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2025 Year-to-Date Statistics
Wet Tons Produced	1074.56	1388.75	12,476.56

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	28,886	29,735
Sodium Bisulfite, Discharge Dechlorination	10,031	10,014
Ferrous Chloride, Digester Gas Conditioning	4,180	3,260
Polymer, Gravity Belt Thickener	454	491
Polymer, Belt Filter Press	722	726
Alum, Tertiary Filters	1	1

c. Monthly Utilities Consumption

Utility		Prior Month Statistics
Electricity WWTP, KWH	377336	385693
Electricity Lilac LS, KWH	895	784
Electricity Sycamore LS, KWH*	539	478
Electricity Ayala LS, KWH	8561	8274
Electricity Agua Mansa LS, KWH	2867	2593
Electricity Cactus LS, KWH	1593	1590
Electricity Ramrod LS, KWH	680	591
Frisbee Park LS, KWH	680	703
El Rancho Verde LS, KWH	2085	2426
Natural Gas WWTP, Therms	4569	3251

* LS is in bypass mode, pending CIP completion

6. Odor Complaints Received/Actions Taken

None

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #3 is currently offline.

8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections
None
- b. Government agency environmental, health, or safety tests/monitoring
Permit testing was completed for this month
- c. Government agency notices of violation received
None
- d. Government agency monitoring
Routine monitoring reports were submitted.
- e. Other matters of concern
None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
11/25/2025	2257 N Sycamore	The customer called regarding a blocked sewage line. Upon inspection, roots were found in the customer's lateral. Customer was notified issue was their responsibility.	ET		

Table 1 Summary

Table 1 Summary

November 2025

	Rialto	Rialto	Rialto	Rialto	Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Flow	Effluent Flow	BOD	BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
Date	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
11/1/2025	6.17	6.80											
11/2/2025	7.00	7.65											
11/3/2025	7.02	7.28	350	350	20,491	<2.5	151.79	99.30	260.00	15222.00	0.80	49.00	99.70
11/4/2025	7.13	7.46											
11/5/2025	6.43	7.06											
11/6/2025	6.67	7.04											
11/7/2025	6.86	7.24	360	360	20,596	<5.0	301.91	98.60					
11/8/2025	6.56	7.12											
11/9/2025	6.99	7.44											
11/10/2025	6.98	7.54	390	390	22,703	<5.0	314.42	98.70	160.00	9314.00	0.80	50.00	99.50
11/11/2025	6.70	7.11											
11/12/2025	7.51	7.29											
11/13/2025	6.39	7.76											
11/14/2025	6.98	7.61	210	210	12,225	2.9	184.06	98.60					
11/15/2025	7.58	6.83											
11/16/2025	7.22	8.49											
11/17/2025	7.48	7.62	270	270	16,843	3.1	197.01	98.90	120.00	7486.00	1.00	64.00	99.20
11/18/2025	7.12	7.27											
11/19/2025	6.55	7.13											
11/20/2025	6.77	7.39											
11/21/2025	7.06	7.51	260	260	15,309	3.2	200.43	98.80					
11/22/2025	7.16	7.05											
11/23/2025	6.40	7.49											
11/24/2025	7.00	7.32	410	410	23,936	<5.0	305.24	98.80	260.00	15179.00	1.00	61.00	99.60
11/25/2025	6.84	7.27											
11/26/2025	6.81	7.29	340	340	19,310	3.2	194.56	99.10					
11/27/2025	7.34	8.24											
11/28/2025	7.28	6.99											
11/29/2025	5.58	6.83											
11/30/2025	6.60	6.83											
Minimum	5.58	6.80	210	210	12,225	<2.5	151.79	98.60	120.00	7486.00	0.80	49.00	99.20
Maximum	7.58	8.49	410	410	23,936	<5.0	314.42	99.30	260.00	15222.00	1.00	64.00	99.70
Total	206.18	219.95	2,590	2,590	151,414	<29.9	1849.40	790.70	800.00	47201.00	3.60	223.00	398.00
Average	6.87	7.33	324	324	18,927	<3.7	231.18	98.90	200.00	11800.00	0.90	56.00	99.50

Table 2 Summary

Table 2 Summary

November 2025

	Rialto	Rialto WRF\Effluent		Rialto WRF\Eff		Rialto WRF\Effluent		Rialto	Rialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Final Effluent COD	Influent TDS	Filter Effluent TDS	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
Date	(uS/cm)	(uS/cm)	mg/l	mg/l	mg/l	mg/l	mg/L	mg/L	mg/l as N
11/1/2025	1446.00	840.00							
11/2/2025	1203.00	863.00							
11/3/2025	1560.00	868.00							
11/4/2025	1526.00	893.00	740	22.0	520.00	420.00	470.00	40.00	7.00
11/5/2025	1498.00	882.00							
11/6/2025	1565.00	872.00							
11/7/2025	1526.00	891.00							
11/8/2025	1191.00	920.00							
11/9/2025	1112.00	918.00							
11/10/2025	1640.00	893.00							
11/11/2025	1455.00	905.00							
11/12/2025	1685.00	914.00							
11/13/2025	1375.00	916.00							
11/14/2025	1527.00	903.00							
11/15/2025	1263.00	889.00							
11/16/2025	1175.00	835.00							
11/17/2025	1445.00	851.00							
11/18/2025	1447.00	867.00							
11/19/2025	1487.00	881.00							
11/20/2025	1360.00	885.00							
11/21/2025	1157.00	868.00							
11/22/2025	1433.00	882.00							
11/23/2025	1394.00	913.00							
11/24/2025	1442.00	927.00							
11/25/2025	1514.00	921.00							
11/26/2025	1554.00	912.00							
11/27/2025	1497.00	932.00							
11/28/2025	1625.00	929.00							
11/29/2025	1488.00	958.00							
11/30/2025	1362.00	963.00							
Minimum	1112.00	835.00	740	22.0	520.00	420.00	470.00	40.00	7.00
Maximum	1685.00	963.00	740	22.0	520.00	420.00	470.00	40.00	7.00
Average	1432.00	896.00	740	22.0	520.00	420.00	470.00	40.00	7.00

Table 3 Summary

Table 3 Summary

November 2025

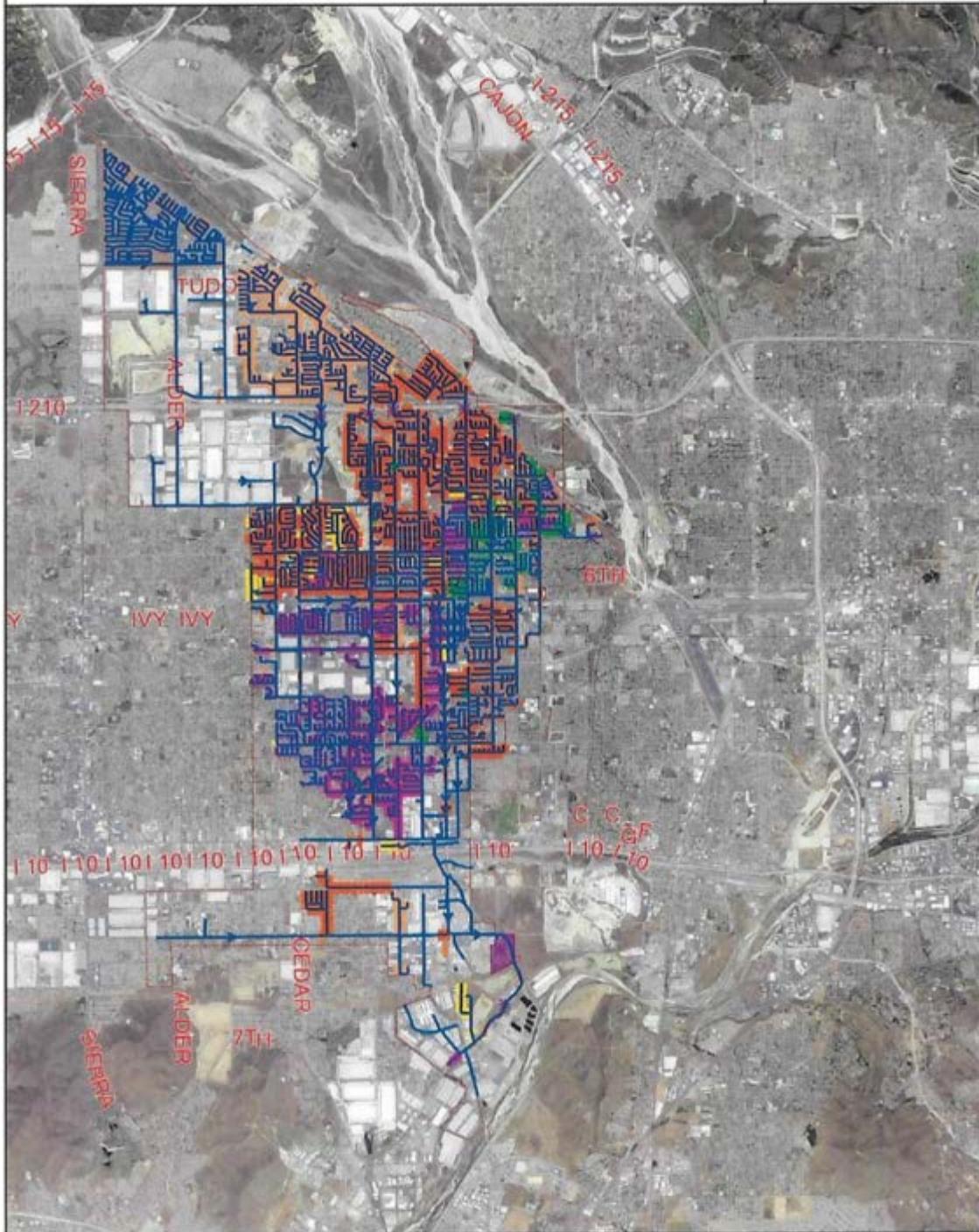
	Rialto WRF\Influent		Rialto WRF\Effluent		Rialto WRF\Eff		Rialto WRF\Effluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
Date	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
11/1/2025	6.77	7.55	26.40		2.0	<1.80			133809.00	133809.00	2300.00	133809.00
11/2/2025	7.69	7.55	26.60		<1.8	<1.80			122937.00	122937.00	22900.00	122937.00
11/3/2025	6.95	7.57	26.40	0.07	<1.8	<1.80			151205.00	151205.00	21400.00	151205.00
11/4/2025	6.63	7.54	26.30		2.0	<1.80		<5.00	148134.00	148134.00	22500.00	148134.00
11/5/2025	7.30	7.58	26.50		2.0	2.00			137219.00	137219.00	19900.00	137219.00
11/6/2025	6.68	7.48	26.20		<1.8	<1.80			140244.00	140244.00	800.00	140244.00
11/7/2025	7.23	7.31	26.20		<1.8	<1.80			140530.00	140530.00	2600.00	140530.00
11/8/2025	7.39	7.32	26.60		<1.8	<1.80			133937.00	133937.00	17900.00	133937.00
11/9/2025	7.29	7.38	26.70		<1.8	<1.80			132975.00	132975.00	22300.00	132975.00
11/10/2025	6.91	7.38	26.30	0.06	1.8	<1.80			145313.00	145313.00	23800.00	145313.00
11/11/2025	7.00	7.34	26.40		<1.8	<1.80			126462.00	126462.00	22800.00	126462.00
11/12/2025	7.40	7.30	26.60		<1.8	<1.80			140475.00	140475.00	21900.00	140475.00
11/13/2025	6.91	7.26	26.30		<1.8	<1.80			144317.00	144317.00	23200.00	144317.00
11/14/2025	7.28	7.28	26.50		<1.8	<1.80			139830.00	139830.00	22400.00	139830.00
11/15/2025	7.26	7.19	26.30		<1.8	<1.80			148751.00	148751.00	21900.00	148751.00
11/16/2025	6.35	7.17	25.50		2.0	<1.80			126172.00	126172.00	21100.00	126172.00
11/17/2025	6.53	7.26	25.40	0.07	<1.8	<1.80			144144.00	144144.00	22900.00	144144.00
11/18/2025	8.01	7.30	25.20		<1.8	<1.80			137421.00	137421.00	1300.00	137421.00
11/19/2025	7.45	7.30	24.90		2.0	<1.80			145766.00	145766.00	1200.00	145766.00
11/20/2025	7.50	7.26	25.00		<1.8	<1.80			137112.00	137112.00	22900.00	137112.00
11/21/2025	7.41	7.28	25.00		<1.8	<1.80			129007.00	129007.00	22700.00	129007.00
11/22/2025	7.19	7.26	24.40		<1.8	<1.80			142155.00	142155.00	21000.00	142155.00
11/23/2025	7.56	7.31	24.40		<1.8	<1.80			157137.00	157137.00	23600.00	157137.00
11/24/2025	7.21	7.37	24.70	0.08	<1.8	<1.80			163160.00	163160.00	27900.00	163160.00
11/25/2025	7.06	7.39	24.80		<1.8	<1.80			148820.00	148820.00	16400.00	148820.00
11/26/2025	7.27	7.36	24.20		<1.8	<1.80			158667.00	158667.00	22200.00	158667.00
11/27/2025	6.97	7.33	24.70		<1.8	<1.80			160757.00	160757.00	23800.00	160757.00
11/28/2025	7.23	7.37	24.70		<1.8	<1.80			179038.00	179038.00	22700.00	179038.00
11/29/2025	7.10	7.36	24.50		<1.8	<1.80			160008.00	160008.00	20300.00	160008.00
11/30/2025	7.55	7.34	24.40		<1.8	<1.80			167710.00	167710.00	21600.00	167710.00
Minimum	6.35	7.17	24.20	0.06	<1.8	<1.80		<5.00	122937.00	122937.00	800.00	122937.00
Maximum	8.01	7.58	26.70	0.08	2.0	2.00		<5.00	179038.00	179038.00	27900.00	179038.00
Average	7.17	7.36	25.60	0.07	<1.8	<1.81		<5.00	144774.00	144774.00	18673.00	144774.00

Monthly Sewer Line Cleaned

Pipe Cleaning - November 2025

Map Centre Latitude
5658939, y 567122
Date Printed: 12/3/2025
Scale 1:880000

1776



**RIALTO
CIP MONTHLY OPERATIONS
REPORT**

Prepared for: Rialto Water Services



Prepared by: Veolia Water West Operating Services



Capital/Facility Improvement Project Updates through December, 2025

1. Rialto Solids Upgrade Project:

12/16/2025 - On 8/12/2025 city council approved the FCWA for construction. Design drawings are still on track to be issued by year's end. Project kickoff meeting was held on Wednesday 12/26/2025

01/13/2026 - CONSTRUCTION: On 1/9/2026 a pre-final 100% comments log review meeting was held. AECOM is reviewing Veolia's responses to comments and RFI's. DESIGN: Final invoice for design project has been submitted and pending approval from the city.

2. Digester 1 Activation:

12/16/2025 - Work will be completed after Solids Handling Project completion. To date there is no change in the status of the project.

01/13/2026 - Work will be completed after Solids Handling Project completion. To date there is no change in the status of the project.

3. Sycamore Sewer Trunk Line Project (Phase II):

12/16/2025 - RFP documents were sent for review on 8/15/2023. Design has been completed for this project. Funding has been identified and a Project Initiation & Management Memo (PIMM) was sent to the city on 8/13/2025. The project needs to be completed in order to get the recently upgraded Sycamore Sewer Lift Station back online.

01/13/2026 - A project initiation memo (PIM) was submitted to the city for review on August 13th, 2025. Pending action for next steps from the city. Ideally this project needs to be completed during summer months due to proximity to schools.

4. Etiwanda Ave Water Improvement Project:

12/16/2025 - A draft design has been completed and is under review. Funding has been identified and a PIM was sent to the city on 8/13/2025. Draft design meeting was held on Tuesday 11/25/2025.

01/13/2026 - Draft design comments and changes are being implemented to move to the next design phase. A PIM was submitted to the city for review on August 13th, 2025. Pending action for next steps from the city.

5. Acacia Sewer Trunk Line Project (Phase III):

12/16/2025 - This project will commence after the Sycamore Phase 2 and Etiwanda Water Improvements projects are completed.

01/13/2026 - No update on project status

6. City Well 3A (Phase 1):

12/16/2025 - Water quality samples and a preliminary draft report were received on 11/13/2025 and sent to the city for review. On 11/12/2025 an invoice was sent for payment and approval for phase 1. The final report was sent to the city on 11/19/2025 and reviewed by the city. Veolia is drafting the RFP for the design (phase 2)

01/13/2026 - On 12/22/2026 direction was given to Veolia to initiate a new PIM for the Well 3A Project. The PIM is being finalized. The RFP for phase II design has been postponed. Final invoices for phase I have been submitted and pending approval from the city.

7. Advanced Metering Infrastructure (AMI) Project:

12/16/2025 - The FCWA was approved by the city council on 12/09/2025. Meter and site survey will take place the week of 12/15/2025. Project kickoff meeting is tentatively scheduled for the first week of January 2026.

01/13/2026 - NTP was issued on 01/09/2026 to Aqua-Metric. Awaiting responses on RFI's to the city for roll-off container placement and power at one of the proposed base station sites. Once the RFI for the power concern is addressed, procurement of the telecom and base stations will take place.

CIS workflow and a touchpoint meeting will be scheduled for software integration requirements. Progress invoice submitted in December, pending approval from the City.



City of Rialto

Legislation Text

File #: CUC-26-0013, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Sachin Chawla, Director of Utilities

FROM: Scott Brosious, Broadcast Production Supervisor

Update from the Rialto Network/Information Technology Department

ANALYSIS/DISCUSSION

Staff will provide an overview of the Public Access component of the City's television channel and the services available to residents.

Services offered:

- Video production classes
- Equipment checkout
- Studio access
- Community bulletin board

These resources are available to empower residents to develop media skills, create content, and share information relevant to the community through the local television channel and related platforms.



City of Rialto

Legislation Text

File #: CUC-26-0012, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Chawla Sachin, Director of Utilities

FROM: Nicole Hemmans, Senior Administrative Analyst

Previous Discussion

Previous Discussion item:

1. As requested by the Chair at the December 16, 2025 meeting, staff will be providing an update on the status of iPads for the Commissioners.



City of Rialto

Legislation Text

File #: CUC-26-0011, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Sachin Chawla, Director of Utilities

FROM: Nicole Hemmans, Senior Administrative Analyst

To-Do List

No items to report.



City of Rialto

Legislation Text

File #: CUC-26-0016, Version: 1, Agenda #:

For Cable Advisory and Utilities Commission Meeting January 20, 2026

TO: Honorable Chairperson and Commission

APPROVAL: Sachin Chawla, Director of Utilities

Director of Utilities Update:

1. Update on the Water and Wastewater Rate Adjustment.
2. Update on the Security Project at the Combined Remedy Treatment Facility.