



Social Work Action Group
Addressing Homelessness in the City of Rialto
Fiscal Year 2025-2026 Proposal

To address the increase of unsheltered homeless individuals in the City of Rialto, Social Work Action Group (SWAG) has prepared a Strategic Plan of Action. The Strategic Plan specifically targets unsheltered homeless individuals, families, and encampments to reduce the number of visible homeless residing in the City of Rialto. With the assistance of Rialto Police Department, SWAG will identify and address individuals and geographical areas of concern. SWAG will provide consistent outreach and case management services to those most in need, with the ultimate goal of mitigating the root cause(s) of the individual’s homelessness and to live a life of purpose. SWAG will build upon our efforts from the last year in Rialto and continue to reduce the homeless population both visibly and documented through the annual Point-in-Time Count. Simultaneously, SWAG will engage, educate, and encourage the community of Rialto to collaborate efforts and spread the message of Responsible Compassion.

Scope of Services

Social Work Action Group (SWAG) will work in conjunction with the City of Rialto to facilitate and lead the overall scope of homeless services for the City of Rialto.

SWAG will provide the following activities and services:

- Assist with the Point-in-Time Count for January 2026.
- Respond to homeless service requests made by law enforcement in a timely manner.
- Provide crisis stabilization to those experiencing behavioral health/physical emergencies.
- Provide connection to behavioral health and substance abuse treatment services.
- Case manage individuals that are in treatment and temporary living situations to help ensure they do not return to the streets.
- All individuals encountered will be included in the by-name census specifically for the City of Rialto.
- Facilitate trips home/family reunification utilizing bus trips for individuals wanting to reunite with an identified support system that is out of the Rialto area.
- Conduct San Bernardino County housing assessments (including VI-SPDAT when applicable) to unsheltered homeless individuals and families and provide navigation services.
- Connect homeless population to appropriate housing solutions throughout San Bernardino County.
- Attend and participate in City Council meetings, as requested.

Schedule

The SWAG homeless services team will follow a Sunday - Saturday, 7:30am-4:30pm schedule. The term of services will be July 1, 2025-June 30, 2026. Homeless Outreach team members provide full-time, 40 hours per week service, based upon staffing availability. For each hour an Outreach Specialist works, Rialto will be billed at a rate of \$57.75.

- Staff development training is conducted weekly for all SWAG employees (up to 6 hours.)

*Each year, employees are provided (Not billed to Rialto):

- Forty (40) hours of sick time
- Accrual of .0308 hours of Paid Time Off (PTO), for each hour worked
- Observance of the following paid holidays: Memorial Day, 4th of July, Labor Day, Thanksgiving (2 days), Christmas, New Year's.

City of Rialto Proposed Twelve (12) Month Service Agreement EXPENSE CATEGORY	FTE	Budget
Outreach & Case Management Services		
Six (6) Outreach Specialist - 40 hrs. per week (Case management/linkage to services and housing)	6.0	\$693,000
Transportation		\$18,000
Administration Costs (5%)		\$35,550
TOTAL PROPOSED BUDGET		\$746,550