

City of Rialto

Water Subcommittee Meeting

*Council Chambers
150 S. Palm Ave.
Rialto, CA 92376*



Special Meeting - Final

Monday, June 23, 2025

SPECIAL MEETING - 2:00 P.M.

Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376

Water Subcommittee

*Mayor Joe Baca
Mayor Pro Tem Ed Scott*

The City Council creates Subcommittees as needed to accomplish the work of the Council. Subcommittees are categorized as either, Standing or Ad Hoc. Subcommittees do not replace the work or decision-making process of the City Council as a whole and are used to provide feedback to staff. Subcommittees enable City staff to obtain early feedback from representative members of the City Council on issues affecting public policy prior to their presentation, as necessary, to the full City Council.

Any discussion or feedback expressed or received at a Subcommittee meeting should not be construed or understood to be a decision by or for the City Council. Further, any feedback the Subcommittee may make to the City Council is based on information possessed by the Subcommittee at the time the feedback is made and may be revised or amended upon receipt by the Subcommittee of additional or newer information.

HOW TO REVIEW THE AGENDA. ALL AGENDAS ARE POSTED IN THE CITY HALL ADMINISTRATION BUILDING (150 SOUTH PALM AVENUE, RIALTO) AT LEAST 72 HOURS IN ADVANCE OF THE MEETING. ALL WRITINGS THAT RELATE TO AN OPEN SESSION AGENDA ITEM AT A REGULAR SUBCOMMITTEE MEETING DISTRIBUTED TO ALL OF THE SUBCOMMITTEE WILL BE MADE AVAILABLE AT THE SAME TIME BUT AT LEAST 72 HOURS BEFORE A REGULAR MEETING, FOR PUBLIC INSPECTION ON THE CITY'S WEBSITE AT www.rialtoca.gov AND IN THE OFFICE OF THE CITY CLERK LOCATED AT 290 WEST RIALTO AVENUE, RIALTO, CALIFORNIA (909-820-2519) FROM 7:00 A.M. TO 6:00 P.M., MONDAY THROUGH THURSDAY. ANY PERSON HAVING A QUESTION CONCERNING ANY AGENDA ITEM MAY CALL ADMINISTRATION/UTILITIES DIVISION AT (909-820-2689) TO MAKE INQUIRY CONCERNING THE NATURE OF THE ITEM DESCRIBED ON THE AGENDA.

ITEMS ADDED TO THE AGENDA. CONSISTENT WITH THE RALPH M. BROWN ACT, ADDITIONAL ITEMS MAY BE ADDED TO THE AGENDA AND ACTED UPON BY THE SUBCOMMITTEE ONLY IF IT IS CONSIDERED TO BE A "SUBSEQUENT NEED" OR "EMERGENCY" ITEM AND IS ADDED BY A MAJORITY VOTE. MATTERS RAISED UNDER ORAL COMMUNICATIONS MAY NOT BE ACTED UPON AT THAT MEETING OTHER THAN AS PROVIDED ABOVE.

NEED ADA ASSISTANCE? IN COMPLIANCE WITH THE AMERICANS WITH DISABILITIES ACT, IF YOU NEED SPECIAL ASSISTANCE TO PARTICIPATE IN THIS MEETING, PLEASE CONTACT THE PUBLIC WORKS DIRECTOR AT (909) 421-7279. NOTIFICATION 48 HOURS PRIOR TO THE MEETING WILL ENABLE THE CITY TO MAKE REASONABLE ARRANGEMENTS TO ENSURE ACCESSIBILITY TO THIS MEETING (28 CAR 35.102-35.104 ADA Title II).

HOW TO ATTEND THE MEETING.

(1) Members of the public may attend the meeting in person.

HOW TO MAKE A PUBLIC COMMENT.

(1) Appear at the meeting and speak during the public comment period. There is a 5-minute time limit.

(2) You may submit a public comment in writing to the Rialto Utility Authority by email at ASKRUA@RIALTOCA.GOV.

CALL TO ORDER

ROLL CALL

PUBLIC COMMENTS

APPROVAL OF MINUTES

[WS-25-0427](#) Minutes from the May 29, 2025 Meeting

Attachments: [Minutes from the 05 29 2025 meeting](#)

PRESENTATIONS

REPORTS/DISCUSSION ITEMS

[WS-25-0429](#) Staff request that the Water Subcommittee provide feedback on the Rialto Biosolids Handling Upgrades Project at the Wastewater Treatment Plant. (ACTION)

[WS-25-0430](#) Staff request that the Water Subcommittee provide feedback on posting a Notice Inviting Bids for the Sycamore Avenue Sewer Trunk Line Upgrade Project, from the Sycamore Lift Station to Baseline Road, with an engineer's estimated cost of \$5.52 Million. (ACTION)

Attachments: [Sycamore Sewer Presentation 06 17 25](#)

[Project Initiation Memo - Sycamore Trunk Line 06 17 2025](#)

[WS-25-0434](#) Staff request that the Water Subcommittee provide feedback on the Niagara Bottling, LLC permit violations and related issues. (ACTION)

Attachments: [Attachment_Niagara Sampling 06 18 2025](#)

UTILITY DIRECTOR

[WS-25-0428](#) Utilities Director Update:

1. Veolia's Monthly Operations Reports (MOR): June 2025 (reporting period April 2025)

Attachments: [Monthly Operations Report: Reporting Period - April 2025_JUNE REPORT](#)

UPCOMING MEETING

ADJOURNMENT



City of Rialto

Legislation Text

File #: WS-25-0427, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting June 23, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes from the May 29, 2025 Meeting



**CITY OF RIALTO
REGULAR MEETING OF THE WATER SUBCOMMITTEE
May 29, 2025 - 1:00 P.M.
MINUTES**

The Regular meeting of the Water Subcommittee of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Thursday, March 29, 2025.

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CALL TO ORDER

Call to order at 1:00 P.M.

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ROLL CALL

Senior Administrative Analyst Nicole Hemmans took the roll call.

Subcommittee Members / City Staff:

Mayor Joe Baca
Mayor Pro Tem Ed Scott
Tanya Williams, City Manager
Robert Khuu, Deputy City Attorney
John Rossi, Interim Utilities Director
Dr. Toyasha Sebbag, Assistant to the City Manager
Nicole Hemmans, Senior Administrative Analyst

Additional Attendees:

Stephen Dopudja, Dopudja & Wells Consulting, Inc.
Peter Luchetti, RWS/Table Rock
Soheil Sadighi, RWS/Veolia
Marlon Brosco, RWS/Veolia
David Terry, RWS/Veolia

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PUBLIC COMMENTS

Public comment received on May 29, 2025:

◆ None.

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APPROVAL OF MINUTES

Mayor Baca asked if there were any comments pertaining to the minutes.

◆ None.

NEW BUSINESS ITEMS

WS-25-0371 – Request for Feedback Regarding Setting a Public Hearing for the 2025 Public Health Goals Report and Provide Comments on the 2024 Consumer Confidence Report on Drinking Water.
(ACTION)

Staff requested that the Water Subcommittee provide feedback regarding setting a Public Hearing for the 2025 Public Health Goals Report and provide comments on the 2024 Consumer Confidence Report on drinking water.
(ACTION)

Questions & Comments

- ◆ Due to a change in the schedule, the Public Hearing date will be determined at a later time.

WS-25-0375 – Request for Feedback on Water Quality Aspects of the City of Rialto's Water System.
(ACTION)

Staff requested for Feedback on the water quality aspects of the City of Rialto's water system. **(ACTION)**

Questions & Comments

- ◆ Mayor Pro Tem Scott inquired about the travel time of groundwater from the City of Rialto to the City of Colton, referencing concerns raised by Colton residents near the Rialto border who have reported discolored (brown) water on social media.
 - John Rossi indicated that the brown water may be caused by sediment being stirred up in the pipelines due to high-velocity water flow. This can occur when there is increased water demand or changes in system pressure, causing naturally occurring minerals and sediments to become temporarily suspended in the water.
- ◆ Mayor Pro Tem Scott inquired about when the last water flush occurred in his neighborhood.
 - Mr. Terry confirmed that it was conducted approximately three weeks ago.
 - Mr. Rossi suggested putting a pressure recorder in the area and conducting weekly meter readings to monitor water volume and assess the level of discoloration. Mr. Rossi advised that the staff would develop a plan of action.
 - Mr. Luchetti requested that the water operators provide a report to management whenever unusual situations occur in the system.

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WS-25-0370 – Request for Feedback Regarding Setting a Public Hearing to Place Sewer Service Charges on the County Property Tax Roll for Delinquent Accounts.

(ACTION)

Staff requested Feedback on setting a Public Hearing to place sewer service charges on the County Property Tax Roll for delinquent accounts.

(ACTION)

Questions & Comments

- ◆ Mayor Baba inquired about the scheduled date for the Public Hearing.
 - Mrs. Williams responded that the hearing is scheduled for July and noted that all Tax Roll Hearings are traditionally held during the month of July.

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WS-25-0372 – Utilities Director Update.

Utilities Director Update provided by Mr. Rossi:

1. Extraterritorial Agreement for a single-family residence located in Bloomington, CA.
2. Veolia's Monthly Operations Reports (MOR):
 - a. April 2025 (reporting period February 2025)
 - b. May 2025 (reporting period March 2025)
3. Update on the Biosolids Project

Questions & Comments on the Biosolids Project:

- ◆ Mayor Baca inquired whether a cost analysis had been completed for the project.
 - Mr. Luchetti confirmed that a cost analysis was conducted.
- ◆ Mayor Baca inquired about the funding breakdown for the project, specifically asking how much would be covered by grant funding versus non-grant funding.
 - Mr. Rossi advised that there is no grant funding available for this project and noted that funding is rarely available for equipment replacement projects.
- ◆ Mayor Baba asked whether staff has explored funding availability through the County or State.
 - Mrs. Williams advised that while Rialto Utility Authority staff are good at securing grant funds for specific

projects, it is generally challenging to obtain funding for equipment replacement projects.

- ◆ Mr. Luchetti advised that utilizing remaining funds from previously approved but unspent projects could help reduce the overall cost of the biosolids project.
 - Mayor Baca commented that Mr. Luchetti raised a valid point and requested staff to explore the possibility of transfers in relation to the budget.
 - Mr. Rossi advised that a rate consultant has been hired to perform this analysis.
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UPCOMING MEETINGS/OTHER DISCUSSION ITEMS

- ◆ The next Water Subcommittee meeting was confirmed for Monday, June 23, 2025.

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ADJOURNMENT

The meeting adjourned at 1:52 PM.



City of Rialto

Legislation Text

File #: WS-25-0429, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting June 23, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Manager

FROM: Toyasha Sebbag, Assistant to the City Manager

Staff request that the Water Subcommittee provide feedback on the Rialto Biosolids Handling Upgrades Project at the Wastewater Treatment Plant. (ACTION)

RECOMMENDATION

Staff recommends that the Water Subcommittee provide feedback on the Rialto Biosolids Handling Upgrades Project at the Wastewater Treatment Plant.

BACKGROUND:

On March 8, 2022, the City Council (City)/Rialto Utility Authority (RUA) Board approved the Final Construction Work Authorization (FCWA) which included, among other projects, for Rialto Water Services (RWS) to complete a Rialto Biosolids Upgrade Study.

On February 14, 2023, the City/RUA Board approved the FCWA for RWS to complete the 30% design, and 60% design and preparation of a guaranteed maximum price (GMP) for Biosolids Handling Equipment.

The GMP is good until August 27, 2025. The City has contracted with Jacobs Engineering to review the costs for the project as proposed and to determine if replacing the equipment that needs rehabilitation would be less expensive. A draft of the FCWA for the construction costs and Veolia fees for this phase of the project was received last week. RWS has provided an engineer's estimate cost of \$34,910,000. Staff are currently evaluating these numbers.

ANALYSIS/DISCUSSION:

The existing biosolids handling equipment, including sludge thickeners and dewatering systems is over 30 years old, beyond its useful life, and in need of replacement. This equipment processes sludge from the aeration basins and primary clarifier, feeds it to the anaerobic digesters, and then dewateres the digested sludge for drying and off-site disposal.

The proposed scope of work includes:

- (1) Replacing two gravity belt thickeners with rotary drum thickeners;
- (2) Replacing existing belt filter presses with centrifuges;
- (3) Performing associated site, mechanical, plumbing, and electrical work, including replacing the digester covers with new inflatable covers; and
- (4) Modifying pumps and piping to support the new equipment.

This Biosolids Handling Upgrades Project would enhance operational reliability, provide redundancy, increase digester gas production, and improve sludge dewatering, which would potentially reduce hauling costs. Integration with SCADA would also support advanced monitoring, automation, and future use of Artificial Intelligence (AI) tools for process and energy optimization.

Staff will provide the Subcommittee an update on the project in anticipation of final details, including the Final Construction Work Authorization (FCWA), costs, fees, and schedules coming to the committee in July.

FINANCIAL IMPACT:

Operating Budget Impact

The proposed action is expected to have a positive impact on RUA's Wastewater Operating Budget, as lower sludge hauling costs are anticipated.

Capital Improvement Budget Impact

Staff is waiting for RWS to provide a cash flow model to ensure funds are available for this and other capital improvement projects anticipated through June 30, 2026.



City of Rialto

Legislation Text

File #: WS-25-0430, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting June 23, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Manager

FROM: Toyasha Sebbag, Assistant to the City Manager

Staff request that the Water Subcommittee provide feedback on posting a Notice Inviting Bids for the Sycamore Avenue Sewer Trunk Line Upgrade Project, from the Sycamore Lift Station to Baseline Road, with an engineer's estimated cost of \$5.52 Million. (ACTION)

RECOMMENDATION

Staff recommends that the Water Subcommittee provide feedback on posting a Notice Inviting Bids for the Sycamore Avenue Sewer Trunk Line Upgrade Project, from the Sycamore Lift Station to Baseline Road, with an engineer's estimated cost of \$5.52 Million.

BACKGROUND:

The Sycamore Avenue sewer trunk line is an 8-inch gravity main serving the east side of Rialto's sewer service area. Located downstream of the Sycamore Sewer Lift Station at 1965 N. Sycamore Avenue. The proposed project would install approximately 5,300 linear feet of new 15-inch sewer main, which extends from the lift station to Baseline Road.

Due to significant population growth in the area, wastewater flows have increased beyond the capacity of the existing line. Hydraulic modeling in the 2022 Wastewater Master Plan Update identified this segment as a high priority for upsizing, with current flows frequently exceeding 80% of pipe capacity. Mains operating above this threshold are at elevated risk for sanitary sewer overflows (SSOs).

This finding has been corroborated by Rialto Water Services (RWS), operated by Veolia, through closed-circuit television (CCTV) inspections. These inspections involve guiding a track-mounted camera through the sewer pipe to visually assess flow levels and pipe conditions. In this segment, the camera footage confirmed surcharge conditions, where wastewater consistently fills more than 80% of the pipe diameter, further supporting the need for upsizing.

ANALYSIS/DISCUSSION:

Staff request that the Water Subcommittee provide feedback on posting a Notice Inviting Bids for the Sycamore Avenue Sewer Trunk Line Upgrade Project, from the Sycamore Lift Station to Baseline Road.

The engineer's estimated cost of \$5.52 million includes planning, design, construction, and contingency. Staff has requested that RWS/Veolia ensure that bids will be good for at least 90 days.

The tentative timeline for the project is as follows:

Anticipate Release of Bids to be Issued: July 2025

Anticipate Award by City Council/Rialto Utility Authority Board: August 2025

Anticipate the Start of Construction: September 2025

Anticipate Construction Completion: July 2026

The tentative timeline incorporates construction during periods of minimal community disruption, either the Summer break (June-August) and/or Winter Break (December- January), thereby minimizing traffic congestion and access issues around Morgan Elementary School.

FINANCIAL IMPACT

Operating Budget Impact

The proposed action is not expected to impact RUA's Operating Budget.

Capital Improvement Budget Impact

Staff is waiting for RWS to provide a cash flow model to ensure funds are available for this and other capital improvement projects anticipated through June 30, 2026.

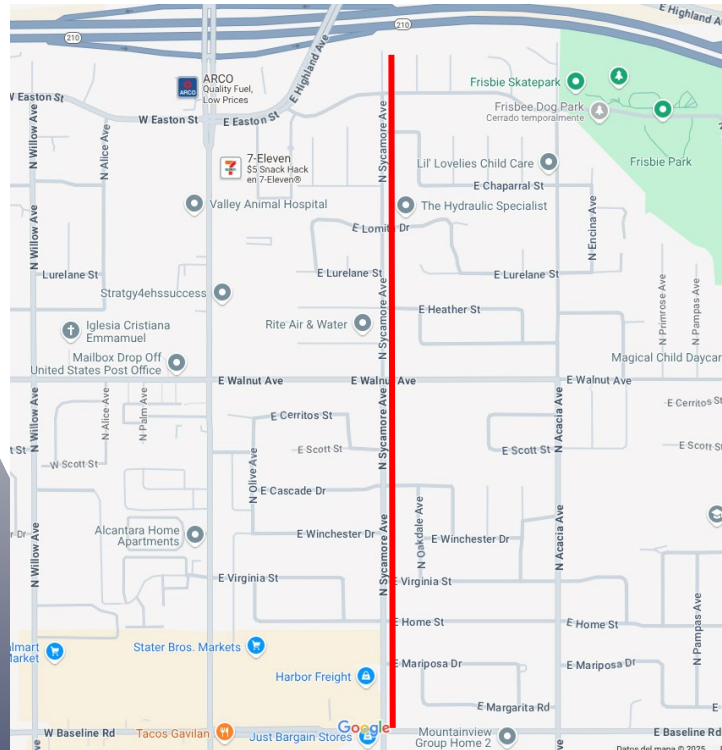


Trunk Sewer Improvement Project Sycamore Avenue and Baseline Road

June 23, 2025

Trunk Sewer Improvement Project Sycamore Avenue and Baseline Road

The Sycamore Sewer Trunk line will include an 15" SDR-35 Sewer Trunk line, running north to south, to accommodate additional flows as necessary. The project will begin at the newly rehabilitated lift station and it will run to the POC @ 100' north of Baseline Rd.



Project Highlights

PROJECT DRIVER:

- Population growth and increased development in the area, leading to higher sewage flow demands that exceed the current system's capacity, compliance with current regulations, prevention of sanitary sewer overflows (SSOs), and accommodation of future development plans in the area.

PROJECT NEED:

- Identified in Master Plan documents prepared by Dopudja and Wells Consulting in 2024 and in previous 5 year Capital Plans.
- Identified by the Collections system team during Closed Circuit Television (CCTV).
- Line is currently surcharged >80% and at risk for overflows.

Project Highlights

BUDGET:

- Estimated project cost is approx. \$5.52M
- 95% of funds would be needed between August'25 and June'26 and remaining between July'26 and August'26

FUNDING SOURCE:

- Wastewater Enterprise Funds. Sufficient funds available in the Wastewater Funds to complete this project.
- Potential to use Development Impact Fees.
- Separately, RWS is working on a 5 year cash flow model that projects OPEX/CAPEX sources and uses of funds using a combination of rate revenue, DIF, grants, reserves, general fund contributions and rate increases supporting new debt. RWS is illustrating cash flows on a fiscal year basis because this approach informs the timing and magnitude of rate increases.

Project Highlights

TIMELINE

- Start: July'25 and Complete: August'26
- Bidding: July'25
- Approvals: August'25
- Construction: September'25 - July'26
- Closeout: July'26 - August'26

NEXT STEPS:

- Water Sub-Committee: June 2025
- Utilities Commission: July 2025
- City Council: August 2025

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Questions ?



Project Initiation Memorandum

TO: John Rossi, City of Rialto; Stephen Dopudja, Dopudja and Wells Consulting
Via: Peter Luchetti, Megan Matson, Rialto Water Services
FROM: Chandrasekar Venkatraman (CV)
CC: Soheil Sadighi, Marlon Brosco, Troy McCoy, Michelle McLey, Rodrigo Vignau and Frank Garza
Subject: Project Initiation Memorandum for Trunk Sewer Improvement Project Sycamore Avenue and Baseline Road
Date: June 2, 2025

Purpose, summarize the project scope for:

- Upsizing the Sewer Main in Sycamore Ave., by installing approximately 5,300 LF of new dedicated 15-inch sewer trunk main from the Sycamore Sewer Lift Station south down Sycamore Ave to Baseline Road, and moving flows to Acacia Ave. via Baseline Road

Action Requested: Approve proceeding with bidding, contracting and construction of the Trunk Sewer Improvement Project Sycamore Avenue and Baseline Road

Sr	Description	Notes
1	Project Driver	Population growth and increased development in the area, leading to higher sewage flow demands that exceed the current system's capacity, compliance with current regulations, prevention of sanitary sewer overflows (SSOs), and accommodation of future development plans in the area.
2	Need for Project	<ul style="list-style-type: none">• Identified in Master Plan documents prepared by Dopudja and Wells Consulting in 2024.• Identified by the Collections system team during Closed Circuit Television (CCTV).• Line is currently surcharged >80% and at risk for overflows.• Identified in previous 5 year Capital Plans.
3	Source of Funds	<ul style="list-style-type: none">• Wastewater Enterprise Funds. Sufficient funds available in the Wastewater Funds to complete this project.• Potential to use Development Impact Fees.• Separately, RWS is working on a 5 year cash flow



Sr	Description	Notes
		model that projects OPEX/CAPEX sources and uses of funds using a combination of rate revenue, DIF, grants, reserves, general fund contributions and rate increases supporting new debt. RWS is illustrating cash flows on a fiscal year basis because this approach informs the timing and magnitude of rate increases.
4	Project Budget Needs	Estimated project cost is approx. \$5.52M <ul style="list-style-type: none">- 95% of funds would be needed between August'25 and June'26- 5% of funds would be needed between July'26 and August'26 to complete construction
5	Timeline	Start: Jun'25 and Complete: August'26 <ul style="list-style-type: none">● Bidding: July'25● Approvals: August'25● Construction: September'25 - July'26● Closeout: July'26 - August'26
6	Fees	In accordance with Concession and O&M Agreement: <ul style="list-style-type: none">● O&M Project Development by Veolia & ERSCI, Inc. (1%)● Design and Permitting/Bidding Support by ERSCI Inc. and Veolia (6%)● Construction Phase Engineering Services by 3rd Party Engineering Consultant and Veolia (5%)● O&M Project Management Services by Veolia (8%)● Total Soft Costs = 20% including Design-Engineering costs.● The soft costs include 6% to 8% for outside design firm and 12% - 14% for Veolia including direct labor, PM-CM oversight, builder's risk, contracting, travel, overhead, etc.
7	Delivery Method	Design-Bid-Build. Veolia has already engaged services of ERSCI and completed the design drawings and Request for Bids document and paid for these services.
8	Procurement Methodology	<ul style="list-style-type: none">● Contractor (Veolia) shall prepare and submit RFB documents for uploading into City's PlanetBids portal.● Veolia shall manage the procurement process including answering bid queries, issuing Addenda



Sr	Description	Notes
		(as necessary) with support from 3rd party Engineering firm hired by Veolia. <ul style="list-style-type: none"> • City and Veolia shall receive bids directly from Contractors. Veolia shall complete bid leveling and bid award recommendation. • Veolia shall manage the project construction through closeout, resolve punch list and issue as-built drawings. as part of project closeout documents..
9	Requested Approval Timelines & Next Steps	<ul style="list-style-type: none"> • Water Sub-Committee: June 2025 • Utilities Commission: July 2025 • City Council: August 2025
10	Project Risks/Sensitivities	Timely response and action required to enable the Contractor to complete pipeline work outside Morgan Elementary during Summer vacation period (June-August'25) or Winter Break (December'25) and reduce traffic congestion and access problems.
11	Roles and Responsibilities	<ul style="list-style-type: none"> • Project Manager: Michelle McLey • Construction Manager: Brandon Stallings • Project Engineer: Jason Howard • Rialto's liaison: John Rossi

VERIFIED AGAINST APPROVED BUDGET & COVERAGE:

- ☐ YES
☐ NO

ACTION:

- ☐ APPROVED
☐ APPROVED AS NOTED
☐ REVISE & RESUBMIT
☐ REJECTED

On _____, Veolia Capital Program Management (CPM) team submitted the Project Initiation Memo for the Sycamore Trunk Line Upsizing Project.

Based on our review of the Project Initiation Memo, and subsequent discussions, City of Rialto approves this Project, and directs the Veolia Capital Program Management team to move forward and obtain competitive bids for our review and approval.



By: _____

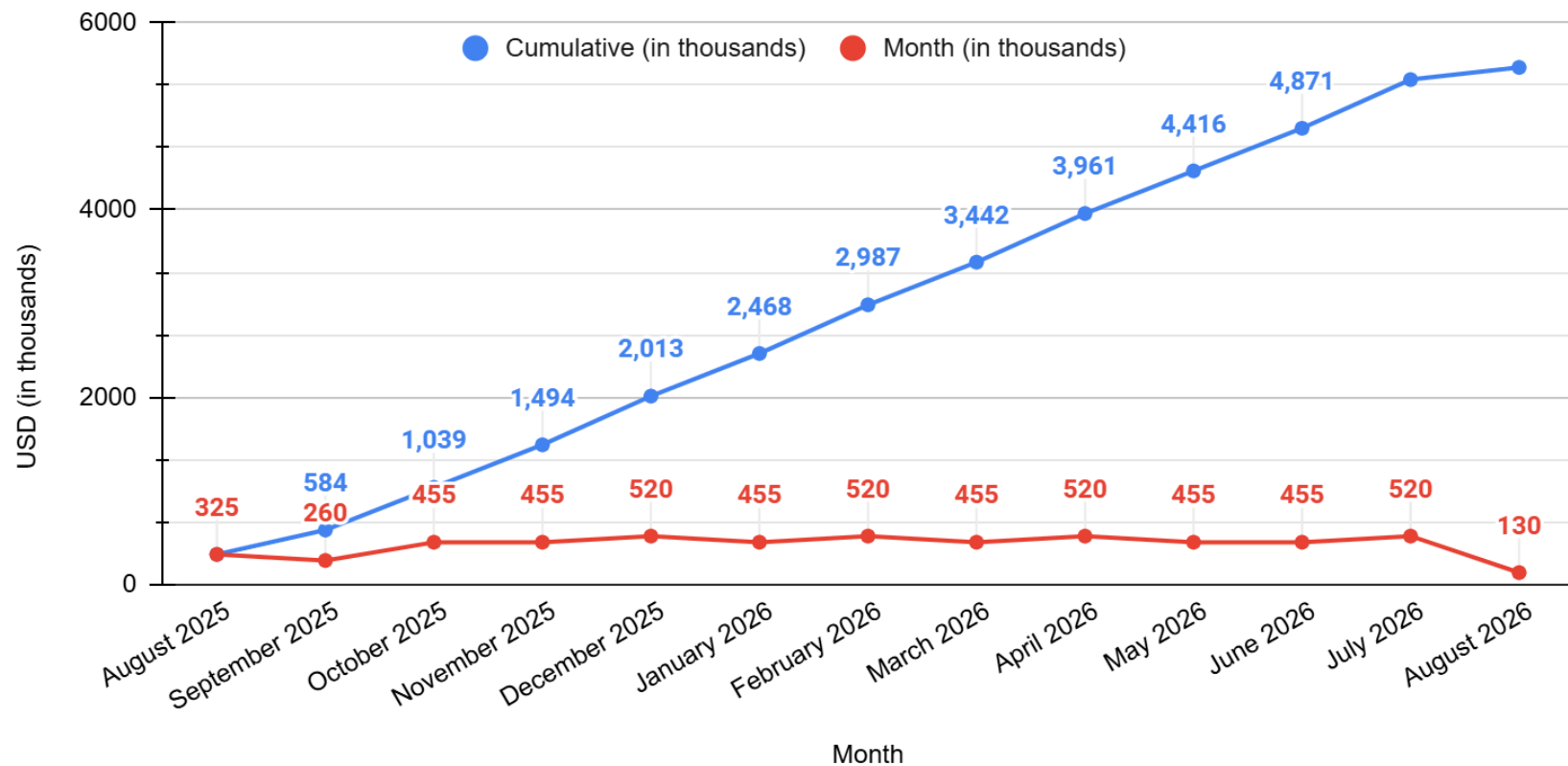
Name & Title: _____

Date: _____



Trunk Sewer Improvement Project Sycamore Avenue and Baseline Road

Cash Flow Projection



Trunk Sewer Improvement Project Sycamore Avenue and Baseline Road Gantt Chart

Task	Start	End	Status	Total Days	Remaining	Jun-2025	Jul-2025	Aug-2025	Sep-2025	Oct-2025	Nov-2025	Dec-2025	Jan-2026	Feb-2026	Mar-2026	Apr-2026	May-2026	Jun-2026	Jul-2026
Water Subcommittee Review	6/23/25	6/27/25	Not Started	4	10														
Pre-Bid Phase	6/30/25	7/7/25	Not Started	7	20														
Issue Request For Bid (RFB)	7/7/25	7/11/25	Not Started	4	24														
RFB Questions	7/7/25	7/25/25	Not Started	18	38														
Jobwalk	7/16/25	7/21/25	Not Started	5	34														
RFB Response	7/25/25	7/29/25	Not Started	4	42														
Bid Open	8/4/25	8/4/25	Not Started	0	48														
UC Review	8/19/25	8/22/25	Not Started	3	66														
City Council Review	8/26/25	8/29/25	Not Started	3	73														
Subcontracting	9/1/25	9/12/25	Not Started	11	87														
Kickoff Meeting	9/15/25	9/15/25	Not Started	0	90														
Procurement	9/15/25	5/22/26	Not Started	249	339														
Construction	9/15/25	6/30/26	Not Started	288	378														
Punch List	7/1/26	7/31/26	Not Started	30	409														
Closeout	7/13/25	7/31/26	Not Started	383	409														
Rialto Unified School District Breaks:																			
11/24/25 - 11/28/25 - Thanksgiving Break																			
12/22/25 - 1/9/26 - Winter Break																			
3/23/26 - 3/27/26 - Spring Break																			
6/8/26 - 8/14/26 - Summer Break																			



City of Rialto

Legislation Text

File #: WS-25-0434, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting June 23, 2025

TO: The Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Manager

Staff request that the Water Subcommittee provide feedback on the Niagara Bottling, LLC permit violations and related issues. (ACTION)

RECOMMENDATION:

Staff recommends that the Water Subcommittee provide feedback on the Niagara Bottling, LLC permit violations and related issues.

ANALYSIS/DISCUSSION:

Staff will provide a verbal update to the Subcommittee at the meeting regarding Niagara Bottling, LLC plant's permit exceedances, the upcoming permit renewal for the plant, and staff's review of the applicable City ordinance that governs these issues.

Niagara's current discharge permit is scheduled to expire this month (June). Due to permit exceedances, the City is reviewing the permit language to ensure more reliability in monitoring and control of Niagara's discharge. The City is also reviewing and updating its Sewer Ordinance to ensure all reporting, compliance monitoring, and noncompliance mechanisms are adequately described and enforceable by the City, and to determine if fines and other mechanisms are appropriate.

Staff would appreciate the Subcommittee's feedback on these issues.

Niagara Summary of Pollutant Concentration for Rialto's Wastewater Discharge

Date	pH (S.U.)	TSS (mg/L)	BOD (mg/L)	TDS (mg/L)	TDS (ppd)
10/2/2024	6.12	102	2,740	332	462
10/18/2024			1,080		
10/30/2024			239		
11/5/2024	7.69	252	23	5	455
11/12/2024			561		
11/26/2024			851		
12/3/2024	6.89	482	85.4	8	462
12/12/2024		2	<87		
12/19/2024			1,450		
12/24/2024			<80		
12/31/2024			<87		
1/7/2025	7.98	124	81	441	455
1/16/2025			774		
1/23/2025			<82		
1/28/2025			<93		
2/4/2025	7.4	4	<98	642	527
2/14/2025			671		
2/20/2025			254		
2/28/2025			444		
3/4/2025	7.99	5	317	514	526
3/13/2025			983		
3/18/2025			365		
3/25/2025			111		
4/1/2025	6.63	2	84.3	734	765
4/8/2025			220		
4/14/2025			703		
4/22/2025			219		
5/2/2025	7.81	34	<64.1	390	670
5/8/2025	8.4	56	39	380	City
5/15/2025			1,370		
5/20/2025			1,720		
5/27/2025			<60.7		
6/3/2025			<87.7		
SNC					
2024 SNC %		45%	45%		
2025 SNC %		32%	27%		



City of Rialto

Legislation Text

File #: WS-25-0428, **Version:** 1, **Agenda #:**

For Water Subcommittee Meeting June 23, 2025

TO: Honorable Water Subcommittee Members

APPROVAL: John Rossi, Interim Utilities Director

Utilities Director Update:

1. Veolia's Monthly Operations Reports (MOR): June 2025 (reporting period April 2025)

Monthly Operations Report

June 2025

Reporting period April 2025



RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATIONS REPORT

Reporting Period:

April 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

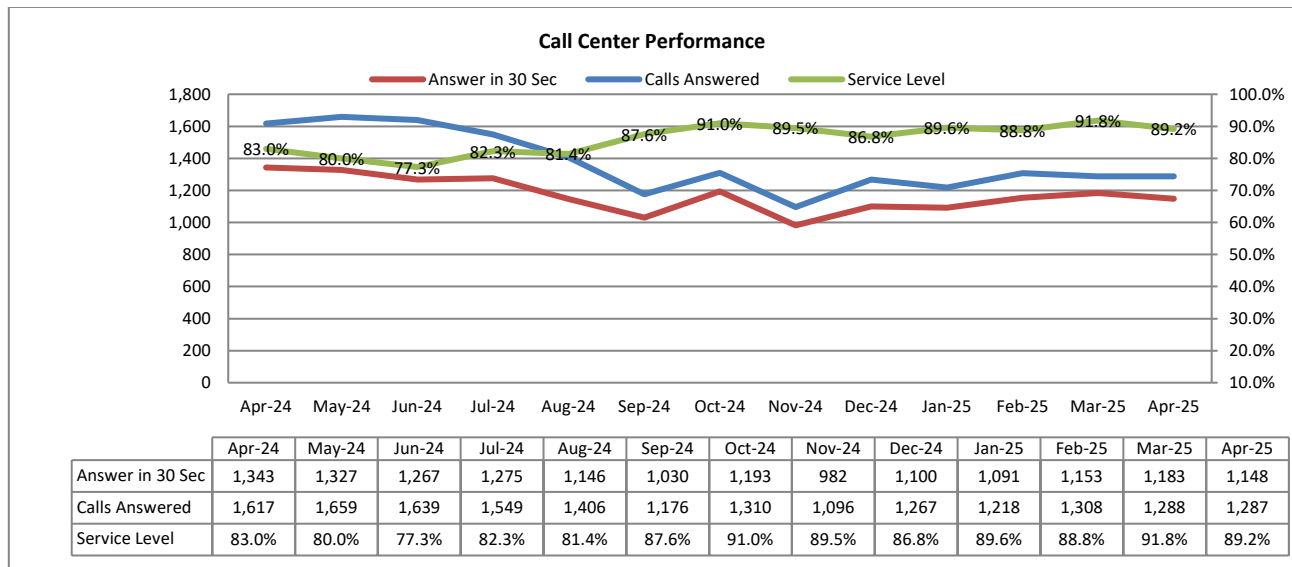
During this reporting month, the Customer Service team provided call service level of 89.2%. Out of 1,287 inbound calls answered 1,148 were answered within the first 30 seconds.

Water consumption has increased by 4.6% when compared against previous month. When compared against last year, consumption has increased by 16.4%.

Sewer revenue has decreased by less than 1.0% compared to the prior month and increased by 6.0% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 89.2% with 1,148 out of 1,287 being answered within the first 30 seconds. Overall average wait time was twenty-six (26) seconds.



III. AUTOMATED SERVICES

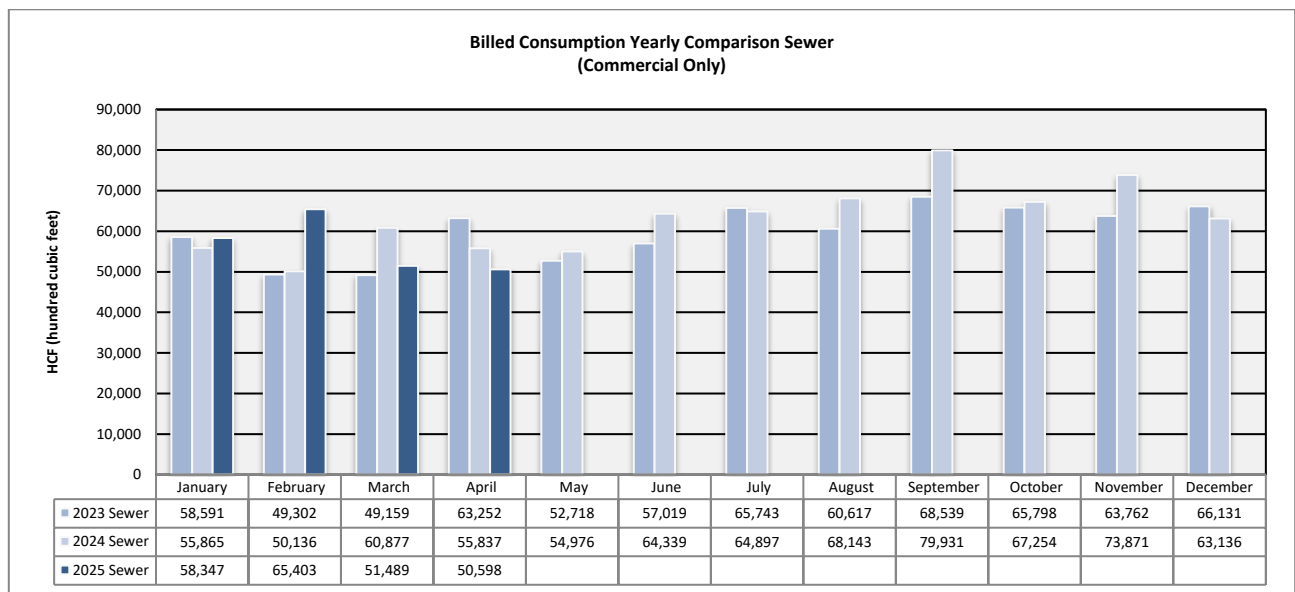
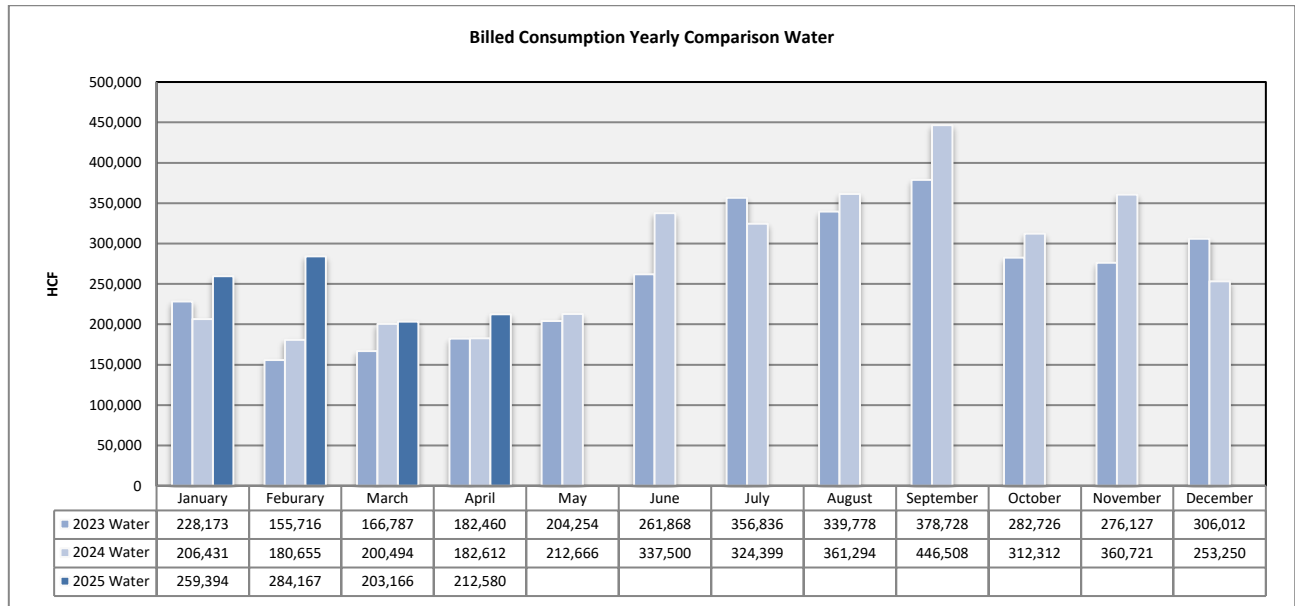
About 22,694 or 54.7% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.0% have chosen the e-bill option. This e-bill participation is 6.4% increase from April of the prior year.

	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25
Number of Bills	22,369	22,331	22,372	22,410	22,425	22,470	22,541	22,571	22,575	22,587	22,604	22,657	22,694
Number of Bill Adjustments (during billing)	12	16	10	11	9	5	11	9	29	17	10	29	25
Automated Over the Phone Payments	2,592	2,382	2,058	2,250	2,310	2,050	2,483	2,092	2,436	2,509	2,040	2,509	2,454
Online Payment	9,888	9,126	7,457	9,828	9,302	7,538	9,302	7,804	10,320	9,747	7,676	9,912	9,798
E-bill Participants	5,610	5,654	5,683	5,731	5,770	5,814	5,855	5,922	5,959	5,997	6,031	6,069	5,969
Auto Pay Participants (New Portal)	4,082	4,129	4,165	4,221	4,273	4,278	4,305	4,343	4,367	4,420	4,467	4,536	4,554
PayNearMe	118	111	88	114	118	92	95	93	95	108	73	99	97

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has increased by 4.6% when compared against previous month. When compared against last year, consumption has increased by 16.4%.



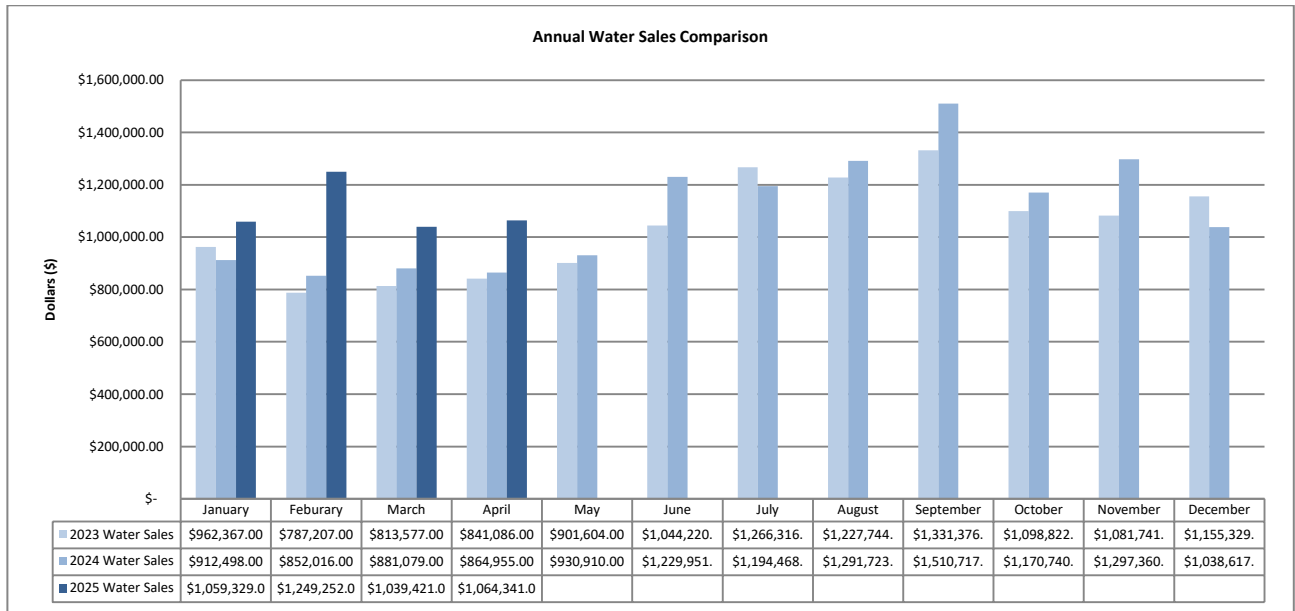
B. Billing

A total of 22,694 bills were mailed or sent out electronically in April. Billing accuracy was 99.9% with twenty-five (25) requiring adjustments after bill generation.

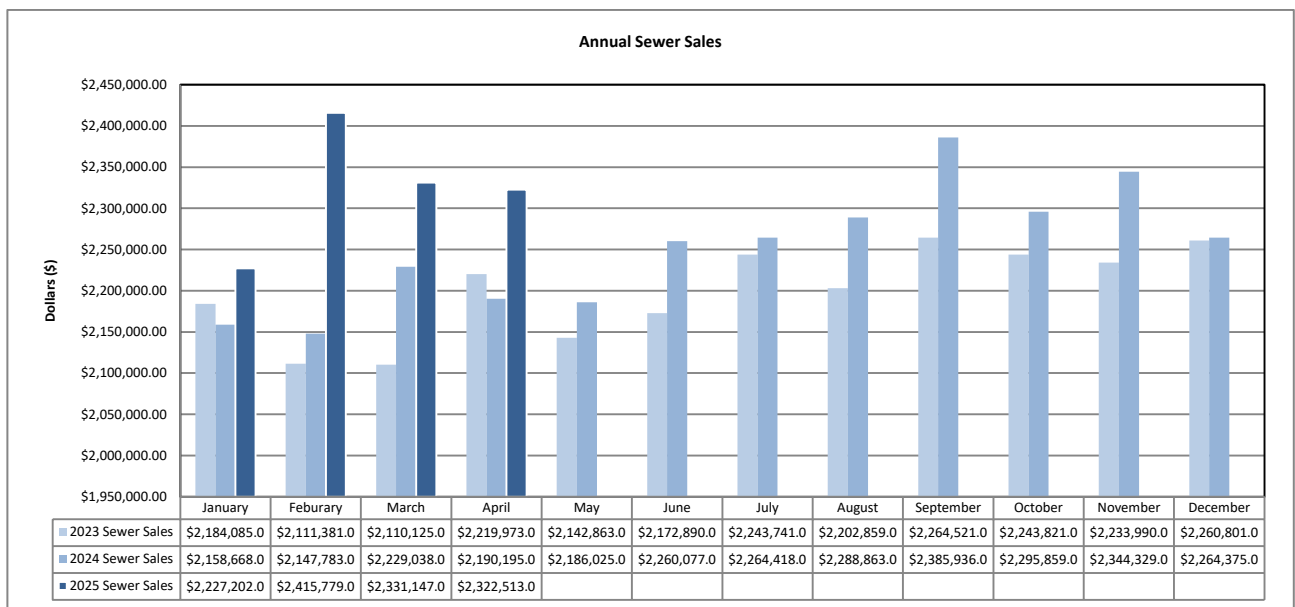
V. REVENUE & AGING

A. Revenue

Water revenue has increased 2.4% when compared against the prior month and increased 23.1% when compared against previous year. Sewer revenue has decreased by less than 1% compared to the prior month and increased by 6.0% from last year. Increase of revenue in 2025 versus 2024 is due to rate modifications in January.

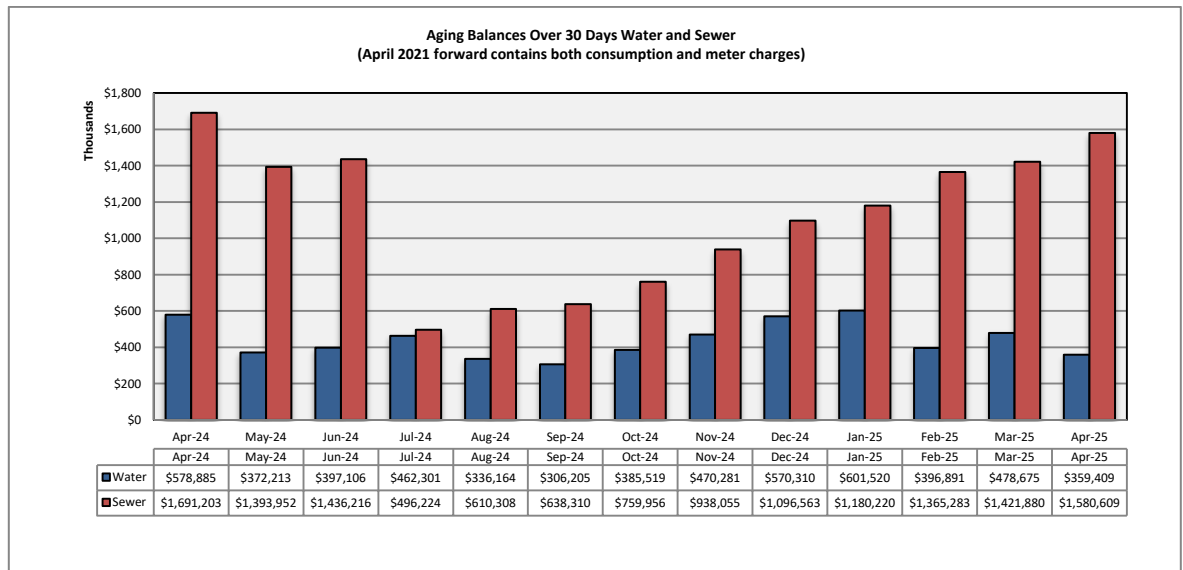
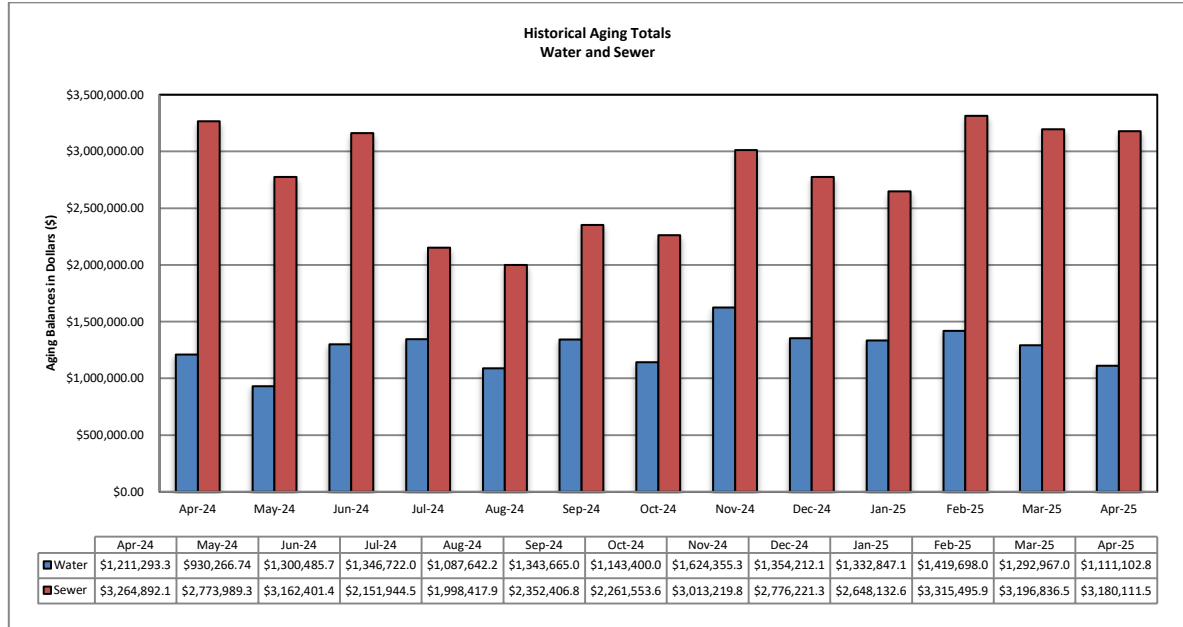


(Please consider the scale of the graph as doubled height does not mean double the amount)



B. Aging

The total aging balance has decreased by 4.4%, *see first table below*. For balances >30-days only, water has decreased 24.9% and wastewater has increased by 11.2%.



C. Bad Debt

Eighteen (18) accounts were sent to collections for a total amount of \$30,467.06.

VI. SERVICE ORDERS

283 service orders were initiated by the customer service team during the reporting month. Of this total, 65 service orders or 23.0% were due to occupant changes.

150 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

Rate changes and UUT exemptions took place starting with the February 2025 bills. Number of calls related to “rate increase” has been minimal and decreasing further. Most of these calls were from customer who had same total monthly amounts from one month to another.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in April 2025 is \$4,142,000 whereas Non-Rate Revenue is \$430,000; Utility Revenue is \$3,642,000 and Tax / Ambulance Revenue at \$70,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in April 2025 and April 2024 are \$64,000 and \$251,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in April 2025 and \$6,000 in April 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on April 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in April of 2024.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charge.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	APRIL 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank.	22	\$ 134,742	3.35%
Remote Deposits	Scanned batches of checks payments made at the customer service counter	22	802,083	19.92%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	22	316,850	7.87%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	13,208	1,939,784	48.18%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox	22	821,238	20.40%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, Walmart or Family Dollar stores.	95	11,624	0.29%
Total Revenue per Bank			\$ 4,026,321	100.00%
Recon to RUA Recap:				
Adj detailed in RUA			115,677	
Prior mo. Correction				
RUA increase in Cash			\$ 4,141,998	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

F. Payment Collection Method – Fiscal Year to Date

	Jul 2024	Aug 2024	Sep 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	Total	%
Carrier Deposits	\$ 122,310	\$ 116,600	\$ 111,287	\$ 121,951	\$ 89,627	\$ 122,268	\$ 120,688	\$ 117,076	\$ 137,735	\$ 134,742	\$ 1,194,284	3.02%
Remote Deposits	227,143	953,011	373,642	394,629	613,264	685,915	291,981	1,113,745	471,688	802,083	\$ 5,927,101	14.98%
EBOX	334,259	346,067	289,347	349,088	288,522	322,671	332,865	252,149	312,881	316,850	\$ 3,144,699	7.95%
Paymentus, IVR, Credit Cards	1,827,817	1,855,221	1,688,345	2,034,573	1,499,559	2,049,055	2,011,139	1,553,121	2,179,266	1,939,784	\$ 18,637,880	47.10%
Lockbox Deposits	1,169,619	1,273,243	1,089,604	1,285,860	903,561	1,175,827	1,098,091	706,631	1,025,831	821,238	\$ 10,549,505	26.66%
Pay Near Me	14,561	14,530	10,989	11,968	10,491	12,923	12,774	7,957	12,063	11,624	\$ 119,880	0.30%
Total Revenue to Bank	\$ 3,695,709	\$ 4,558,672	\$ 3,563,214	\$ 4,198,069	\$ 3,405,024	\$ 4,368,659	\$ 3,867,538	\$ 3,750,679	\$ 4,139,464	\$ 4,026,321	\$ 39,573,349	100.00%
NSF	(7,962)	(4,946)	(8,970)	(8,951)	(21,124)	(20,764)	(9,479)	(10,322)	(8,496)	(9,457)	\$ (110,471)	
Net deposits	\$ 3,687,747	\$ 4,553,726	\$ 3,554,244	\$ 4,189,118	\$ 3,383,900	\$ 4,347,895	\$ 3,858,059	\$ 3,740,357	\$ 4,130,968	\$ 4,016,864	\$ 39,462,878	

G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	April 2025	April 2024	Variance
UUT Water	\$ 23,485	\$ 71,925	\$ (48,441)
UUT Sewer	40,817	179,571	(138,754)
Ambulance	5,733	6,171	(438)
Total	\$ 70,035	\$ 257,667	\$ (187,632)

H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	April 2025	April 2024	Variance
Non-Rate / Extra Territorial Revenue	\$ 430,379	\$ 279,232	\$ 151,147
Utility Revenue	\$ 3,641,584	\$ 3,439,109	202,475
Total	\$ 4,071,963	\$ 3,718,341	\$ 353,622

I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	Feb 2025	Mar 2025	Apr 2025	Total
Non-Rate Revenue											
Cell Tower Rent, Lease	5,647	19,985	21,506	66,161	55,391	9,235	12,824	29,957	55,985	66,904	343,595
Interest Income	19,290	9,559	-	-	-	-	-	-	-	-	28,849
NRR-FOG	-	-	-	-	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	332,624	-	-	-	-	-	332,624
Extra Terr- Sewage	31,463	252,123	161,340	185,039	136,360	128,586	145,544	225,208	159,667	346,473	1,771,803
Abatement of Expenses	-	-	-	-	-	-	-	-	-	-	-
Water Meter Lost/Damaged/Repl	1,419	710	2,129	5,171	-	-	4,924	492	36,930	10,601	62,376
Misc Fees - New Occ., Same Day Svc	5,877	4,453	4,939	5,629	3,067	5,525	5,945	6,069	6,060	6,400	53,964
Miscellaneous Revenue - Sewer	-	-	-	-	-	-	-	-	-	-	-
NSF	-	342	-	152	35	-	30	-	-	-	559
Total Non-Rate Revenue	\$ 63,696	\$ 287,172	\$ 189,914	\$ 262,152	\$ 527,477	\$ 143,346	\$ 169,267	\$ 261,726	\$ 258,642	\$ 430,379	2,593,771
Utility Revenue											
Water Penalty	3,154	15,321	10,183	5,903	2,602	720	101	6,016	16,300	23,990	84,290
Sewer Penalty	5,200	33,061	18,283	7,639	3,313	1,435	700	11,411	33,426	40,185	154,653
Turf Removal, Hi-Eff Rebate	(1,000)	(100)	-	-	-	-	-	-	-	(1,000)	(2,100)
Water Deposits Billed	17,289	8,629	9,906	8,629	8,686	10,057	11,411	11,856	20,052	16,614	123,129
Hydrant Deposits	574	-	-	-	420	282	-	-	702	-	1,978
Sewer Deposits Paid	-	-	-	-	-	-	-	-	-	-	-
Sewer Deposits Billed	11,760	12,823	9,518	10,900	15,201	8,822	11,737	8,959	18,436	10,612	118,768
Water	1,171,886	1,540,256	1,194,449	1,386,681	884,906	1,229,369	1,086,436	1,126,085	1,161,792	1,223,012	12,004,872
Sewer	2,327,246	2,418,456	1,959,890	2,448,917	1,669,263	2,454,711	2,380,281	1,745,679	2,469,796	2,345,182	22,219,421
Unapplied Credits	(101,077)	(54,176)	(140,916)	(81,949)	(69,090)	(35,829)	(43,709)	(83,121)	(42,584)	(20,663)	(673,114)
Bad Debt Sewer	12,029	9,909	-	-	-	-	4,560	-	-	-	26,498
Bad Debt Water	-	-	-	-	-	-	-	-	-	-	-
Tax Roll Sewer	15,596	2,790	-	-	-	22,950	399,116	474,784	8,462	3,652	927,350
Collection Agency - Water	-	-	-	-	-	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-	-	-	-	-	-
Total Utility Revenue	\$ 3,462,657	\$ 3,986,969	\$ 3,061,313	\$ 3,786,720	\$ 2,515,301	\$ 3,692,517	\$ 3,850,633	\$ 3,301,669	\$ 3,686,382	\$ 3,641,584	\$ 34,985,745
Total Non-Rate + Utility Rev.	3,526,353	4,274,141	3,251,227	4,048,872	3,042,778	3,835,863	4,019,900	3,563,395	3,945,024	4,071,963	37,579,516

J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per Incode	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
April 2025	4,141,998	9,457	2,773,017	1,359,524	4,141,998	(115,677)	4,026,321
April 2024	3,976,008	15,510	2,762,751	1,197,747	3,976,008	(15,510)	3,960,498

K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 4/30/2025	Current	31 to 60 days	61 to 90 days	>90 days
AT&T - Easton	\$ -	-	-	-	-
Cedar House	-	-	-	-	-
CITY OF FONTANA	-	-	-	-	-
Colton Unified School District	-	-	-	-	-
County of San Bernardino-CSA 70 BL	-	-	-	-	-
Rialto BioEnergy Facilities	21,500	10,750	10,750	-	-
Sprint-Nextel	9,331	-	-	-	9,331
San Bernardino Co Waste System Div.	-	-	-	-	-
SB Valley Mun Water District	-	-	-	-	-
Vertical Bridge Holdco, LLC (CIG)	7,544	2,830	-	-	4,714
Grand Total	\$ 38,375	\$ 13,580	\$ 10,750	\$ -	\$ 14,045

AT&T makes annual payment of one cell tower rent and monthly dues on the other. The customer is current with its payments.

Social Science Service (Cedar House) balance reflects current service fees.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino is current with its obligations.

Rialto Bioenergy Solutions RWS shows a current Invoice balance in April. Subsequently, received \$10,750 in May.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices as well.

RIALTO WATER

MONTHLY OPERATIONS REPORT

Reporting Period:

April 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 729.36 acre-feet. 631.94 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). -25.27 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 122.69 acre-feet came from the OPRTP.

APRIL 2025 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered Via BLF				
								Purchased			
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus ¹	OPRTP ²	TOTAL ³
4/1/25	4.82	0.00	0.00	0.00	5.16	6.10	4.70	4.34	0.04	0.27	20.73
4/2/25	5.23	0.00	0.00	0.00	4.27	5.55	2.89	2.41	0.03	5.91	23.39
4/3/25	5.46	0.00	0.00	0.00	5.33	5.77	0.00	0.00	0.04	3.94	20.54
4/4/25	7.71	0.00	0.00	0.00	4.41	5.55	0.00	0.00	0.75	4.46	22.88
4/5/25	2.98	0.00	0.00	0.00	5.07	5.74	2.33	0.02	2.78	3.59	20.18
4/6/25	5.28	0.00	0.00	0.00	5.14	5.97	1.33	0.00	2.23	5.55	24.17
4/7/25	5.51	0.00	0.00	0.00	4.75	5.82	5.68	7.76	0.05	4.81	28.70
4/8/25	5.67	0.00	0.00	0.00	5.05	5.95	5.51	3.58	0.06	3.50	23.81
4/9/25	4.38	0.33	0.00	0.00	4.82	5.62	1.99	2.16	1.33	4.76	23.41
4/10/25	5.19	0.00	0.00	0.00	4.86	6.16	9.05	6.22	0.05	4.34	26.82
4/11/25	6.40	0.00	3.93	0.00	0.79	5.56	3.50	0.00	0.04	4.69	21.41
4/12/25	4.73	0.00	4.43	0.00	0.00	5.60	0.00	0.00	1.92	4.59	21.27
4/13/25	6.29	3.20	4.84	0.00	0.00	5.86	8.37	1.56	7.78	5.02	34.55
4/14/25	3.60	7.89	4.13	0.00	0.00	5.60	0.18	0.00	0.05	4.55	25.82
4/15/25	6.11	9.46	0.90	0.00	0.00	6.26	0.00	0.00	0.03	4.32	27.08
4/16/25	0.00	7.94	0.00	0.00	0.00	5.51	0.00	0.78	0.05	3.50	17.78
4/17/25	0.00	9.31	0.00	0.00	0.00	5.88	4.89	2.75	0.06	5.63	23.63
4/18/25	0.00	8.31	0.00	0.00	0.00	6.05	0.00	0.00	0.05	3.74	18.15
4/19/25	0.00	7.85	0.00	0.00	0.00	5.97	2.89	0.00	0.05	4.29	18.16
4/20/25	0.00	9.03	0.00	0.00	0.00	6.35	14.01	10.26	0.07	5.58	31.29
4/21/25	4.75	9.35	0.00	0.00	0.00	6.50	0.00	0.87	0.07	4.18	25.72
4/22/25	5.30	10.00	0.00	0.00	0.00	5.58	3.56	0.00	0.07	4.08	25.03
4/23/25	5.99	10.15	0.00	0.00	0.00	6.13	0.61	0.00	0.07	0.00	22.34
4/24/25	5.19	8.96	0.00	0.00	0.00	6.02	8.20	0.00	0.05	4.19	24.41
4/25/25	0.00	8.78	0.00	0.00	0.00	5.98	4.78	0.00	6.59	4.68	26.03
4/26/25	5.81	6.64	0.00	0.00	0.00	6.04	3.58	0.00	0.07	4.46	23.02
4/27/25	4.61	9.53	0.00	0.00	0.00	6.25	1.28	0.00	0.06	5.20	25.65
4/28/25	4.96	8.41	4.27	0.00	0.00	6.35	1.47	0.00	0.06	0.97	25.02
4/29/25	5.16	8.65	5.30	0.00	0.00	5.78	2.43	0.18	0.07	4.03	29.17
4/30/25	5.19	8.66	4.71	0.00	0.00	6.26	0.00	0.29	0.21	3.86	29.18
TOTAL	126.32	152.45	32.51	0.00	49.66	177.77	93.23	43.18	24.78	122.69	729.36
MIN	0.00	0.00	0.00	0.00	0.00	5.51	0.00	0.00	0.03	0.00	17.78
MAX	7.71	10.15	5.30	0.00	5.33	6.50	14.01	10.26	7.78	5.91	34.55
AVE	4.21	5.08	1.08	0.00	1.66	5.93	3.11	1.44	0.83	4.09	24.31

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

APRIL 2025 DAILY BOOSTER TOTALS IN ACRE FEET								
DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
4/1/25	0.00	0.00	4.83	0.00	0.00	4.34	0.00	0.00
4/2/25	0.00	0.00	2.34	0.00	0.00	2.41	0.00	0.00
4/3/25	0.00	0.00	0.59	0.00	0.00	0.00	0.00	0.00
4/4/25	0.00	0.00	0.00	0.00	0.71	0.00	0.00	0.00
4/5/25	0.00	0.00	0.00	0.00	2.75	0.02	0.00	0.00
4/6/25	0.00	0.00	0.06	0.00	2.18	0.00	0.00	0.00
4/7/25	0.00	0.00	4.94	0.00	0.00	7.76	0.00	0.00
4/8/25	0.00	0.00	0.00	0.00	0.00	3.58	0.00	0.00
4/9/25	0.00	0.00	5.61	0.00	1.29	2.16	0.00	0.00
4/10/25	0.00	0.00	2.80	0.00	0.00	6.22	0.00	0.00
4/11/25	0.00	0.00	0.01	0.00	0.00	0.00	0.00	0.00
4/12/25	0.00	0.00	0.00	0.00	1.89	0.00	0.00	0.00
4/13/25	0.00	0.00	2.37	0.00	7.70	1.56	0.00	0.00
4/14/25	0.00	0.00	4.53	0.00	0.00	0.00	0.00	0.00
4/15/25	0.00	0.00	5.61	0.00	0.00	0.00	0.00	0.00
4/16/25	0.00	0.00	3.96	0.00	0.00	0.78	0.00	0.00
4/17/25	0.00	0.00	7.71	0.00	0.00	2.75	0.00	0.00
4/18/25	0.00	0.00	7.93	0.00	0.00	0.00	0.00	0.00
4/19/25	0.00	0.00	3.38	0.00	0.00	0.00	0.00	0.00
4/20/25	0.00	0.00	9.84	0.00	0.00	10.26	0.00	0.00
4/21/25	0.00	0.00	8.19	0.00	0.00	0.87	0.00	0.00
4/22/25	0.00	0.00	8.05	0.00	0.00	0.00	0.00	0.00
4/23/25	0.00	0.00	9.88	0.00	0.00	0.00	0.00	0.00
4/24/25	0.00	0.00	8.44	0.00	0.00	0.00	0.00	0.00
4/25/25	0.00	0.00	1.61	0.00	6.52	0.00	0.00	0.00
4/26/25	0.00	0.00	8.25	0.00	0.00	0.00	0.00	0.00
4/27/25	0.00	0.00	7.72	0.00	0.00	0.00	0.00	0.00
4/28/25	0.00	0.00	8.41	0.00	0.00	0.00	0.00	0.00
4/29/25	0.00	0.00	8.12	0.00	0.00	0.18	0.00	0.00
4/30/25	0.00	0.00	3.48	0.10	0.21	0.29	0.00	0.00
TOTAL	0.00	0.00	138.66	0.10	23.25	43.18	0.00	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	9.88	0.10	7.70	10.26	0.00	0.00
AVE	0.00	0.00	4.62	0.00	0.78	1.44	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr
Chino # 1 (580 ft) In-active well	429'	411'	414'	414'	412'	411'	411'	411'	410'	412'	414'	414'	413'
Chino # 2 (550 ft)	369'	354'	347'	352'	347'	347'	343'	340'	342'	341'	335'	338'	335'
City # 1 (260 ft)	392'	158'	158'	151'	150'	247'	247'	251'	121'	126'	121'	122'	119'
City # 2 (480 ft)	402'	164'	164'	164'	171'	210'	137'	139'	147'	146'	128'	130'	128'
City # 3 (525 ft) Out of Service	505'	423'	423'	418'	417'	416'	416'	417'	414'	414'	415'	416'	416'
City # 4A (528 ft)	406'	373'	374'	380'	379'	380'	380'	380'	381'	374'	377'	375'	373'
City # 5 (385 ft) In-active well	364'	339'	335'	333'	334'	332'	322'	320'	318'	318'	321'	318'	318'
Rialto # 1 (650 ft) In-active well	588'	569'	571'	571'	571'	571'	553'	552'	561'	555'	571'	569'	565'
Rialto # 2 (550 ft) In-active well	502'	500'	501'	500'	501'	502'	501'	501'	499'	501'	496'	495'	502'
Rialto # 3 (509 ft)	478'	475'	474'	477'	477'	473'	476'	473'	472'	473'	473'	472'	472'
Rialto # 4 (450 ft) In-active well	418'	415'	415'	416'	415'	418'	418'	414'	413'	414'	415'	416'	415'
Rialto # 5 (560 ft)	386'	386'	386'	386'	385'	384'	384'	384'	385'	385'	384'	384'	386'
Rialto Well # 7 In-active well	362'	362'	361'	361'	362'	362'	362'	361'	362'	360'	360'	359'	353'
Miro # 3 (563 ft)	492'	488'	487'	489'	487'	485'	485'	484'	484'	484'	484'	484'	483'
EW-1 (780 ft)	476'	476'	473'	474'	475'	474'	473'	475'	475'	474'	472'	475'	475'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
Arsenic	µg/L	2.0	10
Vinyl Chloride (VC)	µg/L	0.50	0.5
Trichlorofluoromethane (FREON 11)	µg/L	5.0	150
1,1-Dichloroethylene (1,1-DCE)	µg/L	0.50	6
1,1,2-Trichloro-1,2,2-trifluoroethane	µg/L	10	1200
Dichloromethane (Methylene Chloride)	µg/L	0.50	5
trans-1,2-Dichloroethylene (t-1,2-DCE)	µg/L	0.50	10
Methyl tert-Butyl Ether	µg/L	3.0	13
1,1-Dichloroethane (1,1-DCA)	µg/L	0.50	5
cis-1,2-Dichloroethylene (c-1,2-DCE)	µg/L	0.50	6
Chloroform (Trichloromethane)	µg/L	1.0	--
Carbon Tetrachloride	µg/L	0.50	0.5
1,1,1-Trichloroethane (1,1,1-TCA)	µg/L	0.50	200
Benzene	µg/L	0.50	1
1,2-Dichloroethane (1,2-DCA)	µg/L	0.50	0.5
Trichloroethylene (TCE)	µg/L	0.50	5
1,2-Dichloropropane	µg/L	0.50	5
Bromodichloromethane	µg/L	1.0	--
Toluene	µg/L	0.50	150

Tetrachloroethylene (PCE)	µg/L	0.50	5
1,1,2-Trichloroethane (1,1,2-TCA)	µg/L	0.50	5
Dibromochloromethane	µg/L	1.0	--
Monochlorobenzene (Chlorobenzene)	µg/L	0.50	70
Ethyl Benzene	µg/L	0.50	300
m,p-Xylene	µg/L	1.0	--
cis-1,3-Dichloropropene	µg/L	0.50	--
o-Xylene	µg/L	0.50	--
trans-1,3-Dichloropropene	µg/L	0.50	--
Styrene	µg/L	0.50	100
Bromoform	µg/L		1.0
1,1,2,2-Tetrachloroethane	µg/L		0.50
1,4-Dichlorobenzene (p-DCB)	µg/L	0.50	5
1,2-Dichlorobenzene (p-DCB)	µg/L	0.50	600
1,2,4-Trichlorobenzene	µg/L	0.50	5
Total 1,3-Dichloropropene	µg/L	0.50	0.5
Total Trihalomethanes (TTHM)	µg/L	1.0	80
Total Xylenes (m,p & o)	µg/L	0.50	1750
P= Present A= Absent mg/L = parts per million µg/L = parts per billion			

Sample Date 04/09/2025		Sample Site Location Results								
Type of Sampling	Chino 2**	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6-9	OPRT P
Total Coliform	A	A	A	A	A	A	A	A	A	A
E. Coli	A	A	A	A	A	A	A	A	A	A
Nitrate as N	3.0			4.9						
Perchlorate (CLO ₄)	1.6*			2.7*	<1.0	9.4*	140*			
Total Dissolved Solids	190	190	310	230	200	200	240	310	310	200
Vinyl Chloride (VC)	<0.50	<0.50								
Trichlorofluoromethane (FREON 11)	<5.0	<5.0								
1,1-Dichloroethylene (1,1-DCE)	<0.50	<0.50								
1,1,2-Trichloro-1,2,2-trifluoroethane	<10	<10								
Dichloromethane (Methylene	<0.50	<0.50								

Chloride)										
trans-1,2-Dichloroethylene (t-1,2-DCE)	<0.50	<0.50								
Methyl tert-Butyl Ether	<3.0	<3.0								
1,1-Dichloroethane (1,1-DCA)	<0.50	<0.50								
cis-1,2-Dichloroethylene (c-1,2-DCE)	<0.50	<0.50								
Chloroform (Trichloromethane)	<1.0	<1.0								
Carbon Tetrachloride	<0.50	<0.50								
1,1,1-Trichloroethane (1,1,1-TCA)	<0.50	<0.50								
Benzene	<0.50	<0.50								
1,2-Dichloroethane (1,2-DCA)	<0.50	<0.50								
Trichloroethylene (TCE)	0.57	<0.50								
1,2-Dichloropropane	<0.50	<0.50								
Bromodichloromethane	<1.0	<1.0								
Toulene	<0.50	<0.50								
Tetrachloroethylene (PCE)	<0.50	<0.50								
1,1,2-Trichloroethane (1,1,2-TCA)	<0.50	<0.50								
Dibromochloromethane	<1.0	<1.0								
Monochlorobenzene (Chlorobenzene)	<0.50	<0.50								
Ethyl Benzene	<0.50	<0.50								
m,p-Xylene	<1.0	<1.0								
cis-1,3-Dichloropropene	<0.50	<0.50								
o-Xylene	<0.50	<0.50								
trans-1,3-Dichloropropene	<0.50	<0.50								
Styrene	<0.50	<0.50								
Bromoform	<1.0	<1.0								
1,1,2,2-Tetrachloroethane	<0.50	<0.50								
1,4-Dichlorobenzene (p-DCB)	<0.50	<0.50								
1,2-Dichlorobenzene (p-DCB)	<0.50	<0.50								
1,2,4-Trichlorobenzene	<0.50	<0.50								
Total 1,3-Dichloropropene	<0.50	<0.50								
Total Trihalomethanes (TTHM)	<1.0	<1.0								
Total Xylenes (m,p & o)	<0.50	<0.50								

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

**Chino Well 2 VOC samples were taken in March 2025 and the results were reported in error under City Well 2 in the March 2025 MOR.

B. Sample Site Location Results

Rialto Distribution Sample Results						
April 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 04/04/25	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.20	A	A			
1228 W. Merrill	1.20	A	A			
256 N. Fillmore	1.20	A	A			
987 W. Grove	1.10	A	A			
978 N. Driftwood	1.10	A	A			
1451 N. Linden	1.20	A	A			
469 W. Jackson	1.20	A	A			
935 E. Mariposa	0.90	A	A			
1000 N. Joyce	1.20	A	A			
766 N. Chestnut	1.10	A	A			
149 W. Victoria	1.00	A	A			
313 E. McKinley	1.00	A	A			
609 E. South	1.00	A	A			
273 E. Alru	1.00	A	A			
1161 S. Lilac	1.20	A	A			
101 E. Valley	1.10	A	A			
CYCLE 2 - 04/08/25	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.23	A	A	<3.0	1	<0.10
101 S. Larch	1.08	A	A	<3.0	1	<0.10
320 N. Wisteria	1.13	P	A	<3.0	1	0.48
861 W. Grove	1.14	A	A	<3.0	1	<0.10
1168 N. Glenwood	1.17	A	A	<3.0	1	<0.10
1320 N. Fitzgerald	1.26	A	A	<3.0	1	<0.10
860 N. Willow	1.20	A	A	<3.0	1	<0.10
209 E. Cornell	1.15	A	A	<3.0	1	0.28
643 E. Margarita	1.19	A	A	<3.0	1	0.12
1170 N. Terrace Rd.	1.17	A	A	<3.0	1	0.16
681 E. Erwin	1.05	A	A	<3.0	1	<0.10
402 E. Merrill	1.13	A	A	<3.0	1	0.18
261 W. Wilson	1.31	A	A	<3.0	1	<0.10
532 S. Iris	1.32	A	A	<3.0	1	<0.10
281 W. Hawthorne	1.17	A	A	<3.0	1	0.12
379 W. Valley	1.04	A	A	<3.0	1	<0.10

Rialto Distribution Sample Results						
April 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 04/15/25	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.18	A	A			
775 E. Foothill	0.84	A	A			
878 N. Primrose	0.98	A	A			
369 E. Van Koevering	1.38	A	A			
274 W. Valencia	0.91	A	A			
1566 N. Fillmore	1.08	A	A			
932 N. Idyllwild	1.12	A	A			
644 N. Smoketree	1.09	A	A			
605 W. Rosewood	1.15	A	A			
1189 W. Second	1.22	A	A			
775 W. Rialto	1.09	A	A			
211 E. Wilson	1.16	A	A			
595 E. Huff	1.22	A	A			
1005 S. Riverside	1.24	A	A			
794 S. Verde	1.18	A	A			0.40
1055 W. Bloomington	0.90	A	A			
CYCLE 4 - 04/22/25	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.24	A	A			
101 S. Linden	1.17	A	A			
234 N. Larch	1.21	A	A			
575 N. Driftwood	1.29	A	A			
1355 W. Shamrock	1.13	A	A			
992 N. Yucca	1.17	A	A			
481 W. Cornell	1.26	A	A			
158. E. Shamrock	1.18	A	A			
749 E. Holly	1.19	A	A			
545 E. Victoria	1.23	A	A			
200 N. Sycamore	1.17	A	A			
407 E. Allen	1.20	A	A			
399 E. Montrose	1.54	A	A			
856 S. Orange	1.44	A	A			
911 S. Cactus	1.32	A	A			
220 W. Valley	0.75	A	A			
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 218 mg/L for the month of April as compared to 225 mg/L in March. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Heat Illness Prevention – Cal/OSHA Hearing Conservation & Protection Training Leading Indicator Submittal Instructions
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	2
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4217 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2004 gallons of sodium hypochlorite was used in April as compared to 1587 gallons used in March.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided the data for April 2025. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2024	January	208,007
2024	February	186,792
2024	March	421,268
2024	April	463,324
2024	May	428,050
2024	June	629,344
2024	July	550,202
2024	August	650,431
2024	September	562,739
2024	October	529,208
2024	November	266,378
2024	December	380,580

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

All wells were operational.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 55 valves were exercised in the month of April.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379
2025	216

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Six flushings were performed in April.

Hydrant/Dead End Flushing Progress	
	2025
January	0
February	0
March	6
April	6
Total	12
Progress % (19)	

D. Sanitary Survey

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed by Water production staff for the month of April:

- Preventive Maintenance –285
- Corrective Maintenance –0
- Predictive Maintenance –0

55– PMs planned for May 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

The following work orders were completed by Water distribution staff for the month of April:

- Main line –1
- Service line –2
- Hydrants - 10
- Angle Meter Stop –8
- Meter Box & Lid Replacement –14
- Meter Leaks/ Replacements -24

B. Major Equipment and/or Machinery Outages

All wells were operational.

IX. RAINFALL TOTALS

[illegible]

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2025	2.81 K	1.87	261	5.4	66.4 K	38.9	52.5	65	26	42	27.1	4.0 K	49.8 K
Feb 2025	2.87	4.35	321	8.9 K	71.3 K	45.9 K	57.8 K	80	37	56 K	40.7 K	3.5	53.8
Mar 2025	3.66	3.01	389	9.7	67.2 K	45.8	55.7	87	43	65	43.5	4.0 K	56.8
Apr 2025	4.90	1.39	480 K	9.8	73.3	48.8	60.3	82	34	56	43.5	4.2 K	61.2 K
Tots/Avgs	14.24	10.6	363	8.5	69.6	44.8	56.6	79	35	55	38.7	3.9	55.4

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period:
April 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

Contents

EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
 - a. Collection System Activities
 - b. S.S.O. dates
 - c. Customer Service Call Outs
- 2. Wastewater Treatment Plant - Monthly Overview**
 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities**
 - a. See attached Monthly Performance Summary
 - b. Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview**
- 5. Biosolids, Chemicals, and Utilities**
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
 - c. Monthly Utilities Consumption
- 6. Odor Complaints / Actions Taken**
- 7. Major Equipment and/or Machinery Outages**
- 8. Outside Agency Activities during the Month**
 - a. Government agency or property insurance inspections
 - b. Government agency environmental, health, or safety tests/monitoring
 - c. Government agency notice of violation received
 - d. Government agency monitoring
 - e. Other matters of concern
- 9. Complaint Logs**

TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were two residential call-outs for sewer-related issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2025 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	15,459	28,972	83,249
Sanitary sewers assessed using the SL-RAT method, feet	0	0	0
CCTV Inspection, miles (26 is the annual goal)*	2.63	4.83	9.34
Manhole Inspections	13	2	30
USA Dig Alert Markings, count	69	27	173
Residential call outs	2	6	11
Sanitary sewer overflows	0	0	1

b. S.S.O. N/A

c. Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.
- a. **Significant events during the month were:**
O.R.&R. Project WW2425-03 Completed. (Secondary Clarifier #2 Cleaning and Structural Steel Coating)
O.R.&R. Projects WW2324-17 & WW2324-18 progress. All analytical hardware was installed and operable. Only S.C.A.D.A. programming needs to be completed to finish the project.

3. Treatment Facility Performance/Laboratory Activities

- See the attached Table 1, Monthly Performance Summary.
- Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.

- c. Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	6
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	1
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,699 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2025 Year-to-Date Statistics
Wet Tons Produced	1,532.12	1,363.77	5,055.89

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	28,526	26,437
Sodium Bisulfite, Discharge Dechlorination	7,003	10,172
Ferrous Chloride, Digester Gas Conditioning	4,108	4,398
Polymer, Gravity Belt Thickener	356	426
Polymer, Belt Filter Press	712	698
Alum, Tertiary Filters	12	16

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	412,716	455,101
Electricity Lilac LS, KWH	**	796
Electricity Sycamore LS, KWH	**	490
Electricity Ayala LS, KWH	**	7787
Electricity Agua Mansa LS, KWH	**	2534
Electricity Cactus LS, KWH	1585	1441
Electricity Ramrod LS, KWH	597	654
Frisbee Park LS, KWH	**	717
El Rancho Verde LS, KWH	1825	1874
Natural Gas WWTP, Therms	5930	6260

* LS is in bypass mode, pending CIP completion

** SCE has not updated this account.

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.

8. Outside Agency Activities during the Month

- Government agency or property insurance inspections
San Bernardino Fire District inspected the Diesel Storage Tanks
- Government agency environmental, health, or safety tests/monitoring
Permit testing was completed for this month
- Government agency notices of violation received
No notices were received.
- Government agency monitoring
Routine monitoring reports were submitted.
- Other matters of concern
None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
4/2/2025	320 N Aspen	The resident called to report a backup in their sewer line. The mainline was inspected and found to be clear. The resident was informed to call the plumber.	BVO	NA	NA
4/18/2025	5454 W Rosewood	A resident called to report an odor coming from the sewer line. The main line in front of the property was courtesy cleaned.	ET	NA	NA

Table 1 Summary

Table 1 Summary MOR

April 2025

Date	Rialto	Rialto	Influent BOD	Influent BOD	Rialto BOD Load	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Influent daily flow	Effluent Flow				Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
4/1/2025	6.94	6.36											
4/2/2025	6.60	7.37											
4/3/2025	6.60	6.88											
4/4/2025	6.70	6.76	310	310	17,322	3.9	219.88	98.70					
4/5/2025	6.61	7.06											
4/6/2025	6.92	7.08											
4/7/2025	7.16	7.57	420	420	25,080	4.1	258.85	99.00	270.00	16123.00	1.00	63.00	99.60
4/8/2025	6.94	7.09											
4/9/2025	6.71	6.96											
4/10/2025	9.19	6.91											
4/11/2025	4.62	7.02	470	470	18,109	5.2	304.44	98.90					
4/12/2025	6.79	6.87											
4/13/2025	6.78	7.46											
4/14/2025	7.11	6.93	390	390	23,126	5.0	288.98	98.70	230.00	13638.00	2.00	116.00	99.10
4/15/2025	6.86	6.57											
4/16/2025	6.84	6.70											
4/17/2025	6.65	7.31											
4/18/2025	6.95	6.98	380	380	22,026	5.3	308.53	98.60					
4/19/2025	6.19	7.08											
4/20/2025	7.22	7.58											
4/21/2025	6.97	7.28	350	350	20,345	3.9	236.79	98.90	260.00	15114.00	1.00	61.00	99.60
4/22/2025	6.93	6.61											
4/23/2025	6.59	6.28											
4/24/2025	7.10	6.99											
4/25/2025	6.75	7.38	320	320	18,014	4.7	289.28	98.50					
4/26/2025	6.22	7.17											
4/27/2025	6.74	7.49											
4/28/2025	7.00	6.56											
4/29/2025	6.77	7.70											
4/30/2025	6.66	7.37											
Minimum	4.62	6.28	310	310	17,322	3.9	219.88	98.50	230.00	13638.00	1.00	61.00	99.10
Maximum	9.19	7.70	470	470	25,080	5.3	308.53	99.00	270.00	16123.00	2.00	116.00	99.60
Total	204.11	211.37	2,640	2,640	144,023	32.1	1906.75	691.40	760.00	44875.00	4.00	239.00	298.40
Average	6.80	7.05	377	377	20,575	4.6	272.39	98.80	253.00	14958.00	1.33	80.00	99.40

Table 2 Summary

Table 2 Summary MOR

April 2025

	Rialto	Rialto WRF\Effluent		Rialto WRF\Eff		Rialto WRF\Effluent		Rialto	Rialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Final Effluent COD	Influent TDS	Filter Effluent TDS	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
Date	(uS/cm)	(uS/cm)	mg/l	mg/l	mg/l	mg/l	mg/L	mg/L	mg/l as N
4/1/2025	1447.00	809.00							
4/2/2025	1495.00	783.00							
4/3/2025	1541.00	770.00	700	20.0	490.00			43.00	
4/4/2025	1428.00	784.00							
4/5/2025	1145.00	790.00							
4/6/2025	1304.00	814.00							
4/7/2025	1473.00	800.00							
4/8/2025	1505.00	797.00				430.00	470.00		7.50
4/9/2025	1402.00	765.00							
4/10/2025	1476.00	774.00							
4/11/2025	1195.00	781.00							
4/12/2025	1344.00	782.00							
4/13/2025	1321.00	787.00							
4/14/2025	1530.00	773.00							
4/15/2025	1298.00	765.00							
4/16/2025	1434.00	763.00							
4/17/2025	1493.00	758.00							
4/18/2025	1501.00	784.00							
4/19/2025	1259.00	846.00							
4/20/2025	1256.00	810.00							
4/21/2025	1485.00	768.00							
4/22/2025	1433.00	789.00							
4/23/2025	1511.00	793.00							
4/24/2025	1536.00	789.00							
4/25/2025	1320.00	778.00							
4/26/2025	1340.00	788.00							
4/27/2025	1426.00	785.00							
4/28/2025	1383.00	789.00							
4/29/2025	1557.00	786.00							
4/30/2025	1473.00	819.00							
Minimum	1145.00	758.00	700	20.0	490.00	430.00	470.00	43.00	7.50
Maximum	1557.00	846.00	700	20.0	490.00	430.00	470.00	43.00	7.50
Average	1410.00	787.00	700	20.0	490.00	430.00	470.00	43.00	7.50

Table 3 Summary

*Cyanide was not available at the time of report completion

Table 3 Summary MOR

April 2025

Date	Rialto WRFInfluent		Rialto WRFEffluent		Rialto WRFIEff		Rialto WRFIEffluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
4/1/2025	7.19	7.05	22.00		<1.8	<1.80			139705.00	139705.00	22600.00	139705.00
4/2/2025	7.39	7.03	21.70		<1.8	<1.80			146583.00	146583.00	20500.00	146583.00
4/3/2025	7.43	7.05	21.40		2.0	<1.80			169270.00	169270.00	20500.00	169270.00
4/4/2025	7.65	7.03	21.50		<1.8	<1.80			152470.00	152470.00	21400.00	152470.00
4/5/2025	7.45	7.02	21.30		<1.8	<1.80			135899.00	135899.00	23000.00	135899.00
4/6/2025	7.55	6.93	21.50		<1.8	<1.80			171797.00	171797.00	22000.00	171797.00
4/7/2025	7.50	6.88	22.00		<1.8	<1.80			130190.00	130190.00	22100.00	130190.00
4/8/2025	7.38	6.98	22.40		2.0	<1.80		<5.00	160339.00	160339.00	20800.00	160339.00
4/9/2025	7.03	6.99	22.60		2.0	<1.80			163376.00	163376.00	21200.00	163376.00
4/10/2025	6.65	6.94	22.90		<1.8	<1.80			151392.00	151392.00	10900.00	151392.00
4/11/2025	6.74	7.24	23.10		<1.8	<1.80			153495.00	153495.00	3200.00	153495.00
4/12/2025	7.27	7.27	23.00		<1.8	<1.80			142522.00	142522.00	16400.00	142522.00
4/13/2025	6.87	7.33	23.20		<1.8	<1.80			142845.00	142845.00	18100.00	142845.00
4/14/2025	6.72	7.41	23.40	0.07	<1.8	<1.80			126114.00	126114.00	19000.00	126114.00
4/15/2025	7.67	7.41	23.20		<1.8	<1.80			127725.00	127725.00	19500.00	127725.00
4/16/2025	7.15	7.39	23.00		<1.8	<1.80			138921.00	138921.00	19200.00	138921.00
4/17/2025	7.22	7.42	22.70		<1.8	<1.80			138089.00	138089.00	18300.00	138089.00
4/18/2025	6.97	7.35	22.60		<1.8	<1.80			154673.00	154673.00	19100.00	154673.00
4/19/2025	7.42	7.31	22.30		<1.8	<1.80			148251.00	148251.00	36000.00	148251.00
4/20/2025	7.31	7.36	22.50		<1.8	<1.80			144101.00	144101.00	23800.00	144101.00
4/21/2025	7.17	7.47	22.90	0.05	<1.8	<1.80			142220.00	142220.00	20900.00	142220.00
4/22/2025	7.14	7.42	23.00		<1.8	<1.80			151827.00	151827.00	20200.00	151827.00
4/23/2025	7.12	7.39	23.00		<1.8	<1.80			159621.00	159621.00	21100.00	159621.00
4/24/2025	7.11	7.45	23.00		<1.8	<1.80			152085.00	152085.00	21400.00	152085.00
4/25/2025	7.11	7.51	22.90		<1.8	<1.80			128356.00	128356.00	21900.00	128356.00
4/26/2025	7.26	7.52	22.20		<1.8	<1.80			152402.00	152402.00	22900.00	152402.00
4/27/2025	7.57	7.54	22.20		<1.8	<1.80			157648.00	157648.00	19600.00	157648.00
4/28/2025	6.98	7.57	22.40		<1.8	<1.80			148332.00	148332.00	20900.00	148332.00
4/29/2025	7.08	7.60	22.70		2.0	<1.80			146655.00	146655.00	21000.00	146655.00
4/30/2025	7.13	7.37	23.10		<1.8	<1.80			143837.00	143837.00	21800.00	143837.00
Minimum	6.65	6.88	21.30	0.05	<1.8	<1.80		<5.00	126114.00	126114.00	3200.00	126114.00
Maximum	7.67	7.60	23.40	0.07	2.0	<1.80		<5.00	171797.00	171797.00	36000.00	171797.00
Average	7.21	7.27	22.50	0.06	<1.8	<1.80		<5.00	147358.00	147358.00	20310.00	147358.00

Monthly Sewer Line Cleaned

Pipe Cleaning - April 2025

Map Centre Coords
x: 2060203, y: 566263
Date Printed: 5/21/2025
Scale 1:170000

1 mile

