City of Rialto

Council Chambers 150 S. Palm Ave. Rialto, CA 92376



Regular Meeting - Final

Tuesday, March 18, 2025

REGULAR MEETING - 6:00 P.M.

Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376

Utilities Commission

Chairperson Barbara Rickman Commissioner Kevin C. Kobbe Commissioner James M. Shields In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Public Works Department at (909) 820-2602. Notification 48-hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting [28 CFR 35.102-35.104 ADA Title II].

Members of the public are given an opportunity to speak on any listed agenda items. Please notify the Utilities Division if you wish to do so. All agendas are posted in the City Hall Administration Building (150 South Palm Avenue, Rialto, CA 92376) at least 72-hours in advance of the meeting. Copies of the staff reports relating to each item on the agenda are on file in the Utilities Division. Please call (909) 421-4907 to inquire about any items described on the agenda.

Based upon the open meeting laws (the Brown Act), additional items may be added to the agenda and acted upon by the Utilities Commission only if it is considered to be a "subsequent need" or "emergency item" and is added by a two-thirds vote. Matters raised under Oral Communications may not be acted upon at that meeting other than as provided above.

CALL TO ORDER

ROLL CALL

Chairperson Barbara Rickman, Commissioner Kevin C. Kobbe, Commissioner James M. Shields

PLEDGE OF ALLEGIANCE

MOMENT OF SILENCE/INVOCATION

APPROVAL OF MINUTES

UC-25-0197 Regular Meeting of February 18, 2025

Attachments: Minutes 2-18-25

ORAL COMMUNICATIONS

<u>NEW BUSINESS</u>

UC-25-0203 Monthly Activity Report for City of Rialto Waste Management Services

<u>UC-25-0199</u> Update on Federal and State Grants

Attachments: RUA Grant Program Update Presentation March 2025

UC-25-0198 Veolia's Monthly Operations Report - March 2025 (Reporting period

January 2025)

Attachments: Reporting Period January 2025 MARCH REPORT

OLD BUSINESS

<u>UC-25-0200</u> Previous Discussion Update

<u>UC-25-0201</u> To-Do List

UTILITIES MANAGER'S UPDATES

<u>UC-25-0202</u> Utilities Director Update:

- 1) Update on Fire Preparedness
- 2) Retirement of RWS's Rolf Ohlemutz
- 3) Update on City's Commission Appointment Process
- 4) Update on AMI Project
- 5) Update on Nature Center CEQA Process

COMMISSIONER REPORTS

ADJOURNMENT



City of Rialto

Legislation Text

File #: UC-25-0197, Version: 1, Agenda #:

For Utilities Commission Meeting [March 18, 2025]

TO: Honorable Chairperson and Commission

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

Regular Meeting of February 18, 2025



CITY OF RIALTO REGULAR MEETING OF THE UTILITIES COMMISSION February 18, 2025 - 6:00 P.M.

MINUTES

The Regular meeting of the Utilities Commission of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Tuesday, February 18, 2025.

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This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

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CALL TO ORDER

Chair Barbara Rickman called the meeting to order at 6:00 p.m.

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ROLL CALL

The roll call was taken by Nicole Hemmans, Senior Administrative Analyst.

Present:

Chair Barbara Rickman

Commissioner James M. Shields Commissioner Kevin C. Kobbe

Absent:

City staff present:

John Rossi, Interim Utilities Director Amy Crow, Administrative Analyst

Nicole Hemmans, Senior Administrative Analyst

Lona Laymon, Deputy City Attorney

Also present:

Robert Lee, Customer Service Manager – RWS/Veolia Andrew Coleman, Field Operations Supervisor – RWS/Veolia Jason Howard, CIP Project Engineer – RWS/Veolia

Frank Garza, Wastewater Chief Plant Operator – RWS/Veolia

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PLEDGE OF ALLEGIANCE Chair Barbara Rickman led the pledge of allegiance.

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MOMENT OF SILENCE/ INVOCATION Nicole Hemmans led the invocation.

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APPROVAL OF MINUTES

Regular Meeting of January 21, 2025.

Chair Rickman asked if there were any comments pertaining to the minutes.

♦ None.

Action

- Commissioner Kobbe made a motion to approve.
- Commissioner Shields seconded.
- ♦ All in favor.
- Motion passed.

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ORAL COMMUNICATIONS

Chair Rickman asked if there was oral communication from the audience of items not on the agenda.

None.

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NEW BUSINESS ITEMS

UC-25-0129

Monthly activity report for City of Rialto Waste Management Services. (RECEIVE AND FILE)

Amy Crow went over the Monthly Waste Management Report for the month of February 2025. (January Reporting Period).

Questions & Comments

- ◆ Amy Crow asked the Commissioners if they noticed anyone cutting the line at the Community Cleanup Day on January 25, 2025.
 - Chair Rickman advised she did not see anyone cutting the line.
- Chair Rickman requested an update on Burrtec 's organics waste recycling program.
 - Ms. Crow advised that she would provide an update at the next Utilities Commission meeting.

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UC-25-0118

Veolia's Operations and Maintenance Monthly Report (RECEIVE AND FILE) Receive and file the Monthly Operations Report from Veolia for the month of February 2025 (December 2024 Reporting Period).

Customer Service update provided by Robert Lee:

Questions & Comments

♦ None.

Water update provided by Andrew Coleman:

Questions & Comments

♦ None

Wastewater update provided by Frank Garza:

Questions & Comments

- Commissioner Kobbe inquired whether the chemical dosage varies during high temperatures days.
 - Hypochlorite is increased when temperatures reach degrees in the high 80s.
- Chair Rickman asked what caused the increase in chemicals in the month of December.
 - Based on the biological system, additional hypochlorite is needed if ammonia bleeds through and isn't neutralized in the biological process.
- ◆ Commissioner Kobbe inquired if the wastewater in the Las Colinas area flows downhill to the wastewater treatment plant.
 - Mr. Garza advised that waste from the Northern end of Rialto gravity flows downhill until it reaches the wastewater treatment plant.
- Chair Rickman asked if the lift station on Etiwanda and the 210 freeway flow North or South.
 - Mr. Garza answered that the lift station's purpose is to pump waste that is flowing southbound from the northern side down under the 210 freeway and across to the south of the freeway, working like a siphon.
- ◆ Chairperson Rickman asked for an update on the legal case about the sewage spill at P&G Auto Parts.
 - Mr. Rossi advised that RWS is handling the case.

CIP update provided by Jason Howard:

Questions & Comments

None.

OLD BUSINESS

UC-25-0119

Previous Discussion

There were no items for discussion.

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Questions & Comments

None.

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UC-25-0120

To-Do List

No agenda items were posted for future discussion.

Questions & Comments:

None.

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UTILITIES DIRECTOR UPDATES

UC-25-0121

Utilities Director Update

Interim Utilities Director John Rossi provided an update to the commissioners on the following items:

- 1. Update on AMI project
- 2. Update on Utility Security project
- 3. Update on Lead and Copper Testing

Questions & Comments:

None.

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COMMISSIONER'S REPORTS

No Commissioner's updates were provided.

Questions & Comments:

None.

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ADJOURNMENT

Action

- Commissioner Kobbe made a motion to adjourn.
- Commissioner Shields seconded.
- ♦ All in favor.
- Motion carried.
- ♦ Meeting adjourned at 6:41 p.m.



City of Rialto

Legislation Text

File #: UC-25-0203, Version: 1, Agenda #:

For Utilities Commission Meeting [March 18, 2025]

TO: Honorable Utilities Commission Members

APPROVAL: John Rossi, Interim Utilities Director

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services

BACKGROUND:

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Utilities Commission. The responsibilities assigned to the Commission include acting "as an advisor to the City Council and City Administration regarding solid waste policies, recycling, source reduction, and other related state mandates." This report provides general information to the Commission on the activities and events for the Maintenance and Facilities Department's Waste Management Division.

ANALYSIS/DISCUSSION:

Items relating to the City's Solid Waste Management services and of interest to the Commission are as follows:

- <u>Hazardous Household Waste</u> During the month of February:
 - 150 residents served.
 - o 348 gallons of used motor oil,
 - 10 pallets of paint,
 - 10 drums of miscellaneous poisons and other toxic liquids,
 - 5 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs

During the month of March, the Household Hazardous Waste site was open on 14th and 15th and will be open on March 28th and 29th from 8 am until 12 noon.

- Burrtec Waste Tonnage Report Available tonnage reports will be distributed at the meeting.
- <u>Community Clean-Up Day</u> -

April 12, 2025

Used Tire Collection
Electronic Waste Drop-off
Personal Document Shredding

File #: UC-25-0203, Version: 1, Agenda #:

Salvation Army Donation Drop-off Trash, Bulky Items, Green Waste

RECOMMENDATION:

Staff recommends the Utilities Commission receive this report for the month of March, 2025.



City of Rialto

Legislation Text

File #: UC-25-0199, Version: 1, Agenda #:

For Utilities Commission Meeting [March 18, 2025]

TO: Honorable Chairperson and Commission

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

Update on Federal and State Grants

RECOMMENDATION

Staff recommend that the Utilities Commission receive and file this presentation.

Grant Assistance Program Update 2025

Jennifer Nevius, Funding Consultant Soto Resources Team

March 2025







2025 GRANT UPDATE







Funding Research and Strategy Report Ongoing Reporting on Funding Opportunities



2025 GRANT UPDATE



Project Name	Estimated Total Project Cost	Funding		
Rialto Habitat Nature Center (RHNC)	\$8 million	\$8 million total (4 funding awards) Fully Funded!		
Advanced Metering Infrastructure (AMI)	\$8 million	\$8 million total (2 funding awards) Fully Funded!		
Well City 3A Groundwater Treatment System	\$4.5 million	\$4.5 million total (2 funding awards) Fully Funded!		
DAC Septic to Sewer Planning	\$425,000	\$425,000 funding requested (Application submitted; awaiting results; Agreement anticipated 2026)		

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2025 GRANT UPDATE APPLICATIONS SUBMITTED



2022 Community Funded Projects – Rialto Habitat Nature Center Project **Awarded \$1.05 Million!**

2022 DWR Urban Community Drought Relief Grant – AMI Project Awarded \$6.0 Million!

2022 USBR Water and Energy Efficiency Grant – Advanced Metering Infrastructure Project Awarded \$2.0 Million!

2022 SAWPA OWOW Prop 1 Round 2 – Rialto Habitat Nature Center Project Awarded \$2.15 Million!



2025 GRANT UPDATE APPLICATIONS SUBMITTED



2023 USBR Drought Resiliency Projects – Well 3A Groundwater Treatment Facility **Awarded \$2.0 Million!**

2023 SCAG REAP 2.0 Regional Utilities Supporting Housing – Well 3A Groundwater Treatment Awarded \$2.5 Million!

2024 USBR Environmental Water Resources Projects – Rialto Habitat Nature Center Project Awarded \$3.0 Million!

2023 Community Funded Projects – Rialto Habitat Nature Center Project Awarded \$2.0 Million!



2025 GRANT UPDATE APPLICATIONS SUBMITTED



2022 SAWPA OWOW Prop 1 Round 2 – Shamrock and Meridian Septic to Sewer Project Runner Up Project; not selected for Award; RHNC Project Already Selected

2023 Bay Area Council California Resiliency Challenge – Rialto Habitat Nature Center Project Wildfire Feasibility Study **Application Submitted September 2023; Not Selected for Award**

2023 Clean Water State Revolving Fund – Disadvantaged Communities Septic-to-Sewer Application submitted December 2023; Pending Review; Requested \$425,000

2024 USBR, Aquatic Ecosystems Restoration Project – Rialto Habitat Nature Center Project Application Submitted January 2024; Not Selected for Award







\$20.7 Million Total Funding Awarded *Since June 2021*

\$425,000 Funding Pending

1 Application Submitted

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2025 GRANT UPDATE OTHER PROJECT TYPES - FUNDING RESEARCH



- Generators for Backup Power
- Trail Construction Planning
- Septic to Sewer Conversion Implementation
- Service Line Upgrades



2025 GRANT UPDATE





Thank you!



City of Rialto

Legislation Text

File #: UC-25-0198, Version: 1, Agenda #:

For Utilities Commission Meeting [March 18, 2025]

TO: Honorable Chairperson and Commission

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

Veolia's Monthly Operations Report - March 2025 (Reporting period January 2025)

RECOMMENDATION

Staff recommend that the Utilities Commission receive and file this report for February 2025.

Utility Commission Report MARCH 2025

Reporting period January 2025



RIALTO CUSTOMER SERVICE & REVENUE MONTHLY OPERATIONS REPORT

Reporting Period:

January 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services





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I. CUSTOMER SERVICE SUMMARY

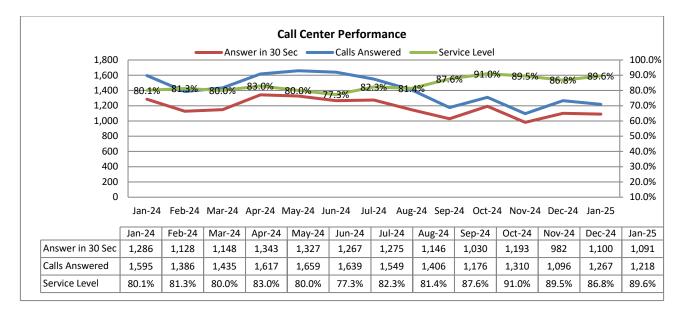
During this reporting month, the Customer Service team provided call service level of 89.6%. Out of 1,218 inbound calls answered 1,091 were answered within the first 30 seconds.

Water consumption has increased by 2.4% when compared against previous month. When compared against last year, consumption has increased by 25.7%.

Sewer revenue has decreased by 1.6% compared to the prior month and increased by 3.2% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 89.6% with 1,091 out of 1,218 being answered within the first 30 seconds. Overall average wait time was twenty-one (21) seconds.



III. AUTOMATED SERVICES

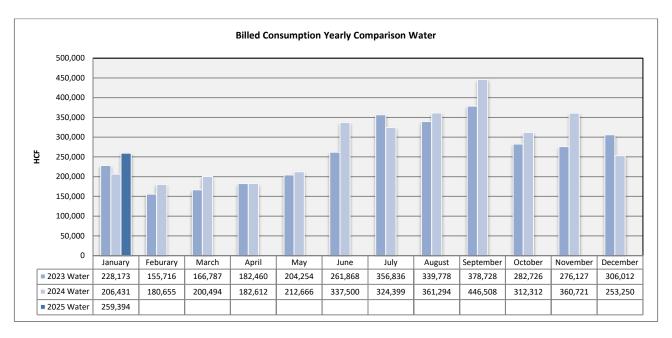
About 12,347 or 54.6 of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.4% have chosen the e-bill option. This e-bill participation is 9.0% increase from January of the prior year.

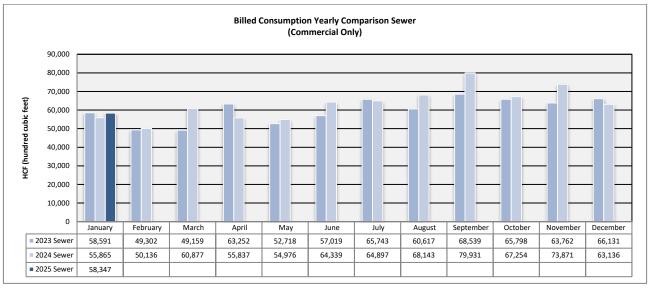
	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25
Number of Bills	22,204	22,246	22,202	22,369	22,331	22,372	22,410	22,425	22,470	22,541	22,571	22,575	22,587
Number of Bill Adjustments (during billing)	15	18	10	12	16	10	11	9	5	11	9	29	17
Automated Over the Phone Payments	2,700	2,539	2,539	2,592	2,382	2,058	2,250	2,310	2,050	2,483	2,092	2,436	2,509
Online Payment	10,027	8,553	7,756	9,888	9,126	7,457	9,828	9,302	7,538	9,302	7,804	10,320	9,747
E-bill Participants	5,497	5,534	5,564	5,610	5,654	5,683	5,731	5,770	5,814	5,855	5,922	5,959	5,997
Auto Pay Participants (New Portal)	3,984	4,007	4,054	4,082	4,129	4,165	4,221	4,273	4,278	4,305	4,343	4,367	4,420
PayNearMe	128	100	115	118	111	88	114	118	92	95	93	95	108

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has increased by 2.4% when compared against previous month. When compared against last year, consumption has increased by 25.7%. This increase is attributed to higher number of days during this billing period.





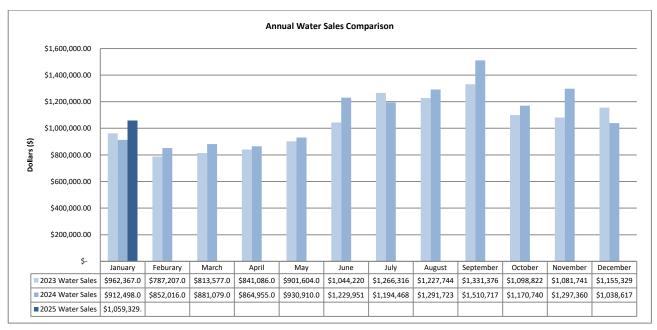
B. Billing

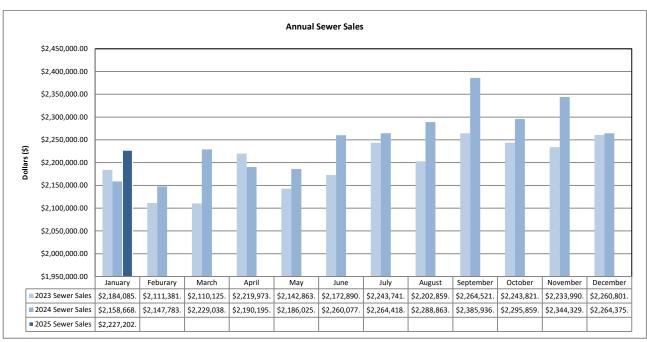
A total of 22,587 bills were mailed or sent out electronically in January. Billing accuracy was 99.92% with seventeen (17) requiring adjustments after bill generation.

V. REVENUE & AGING

A. Revenue

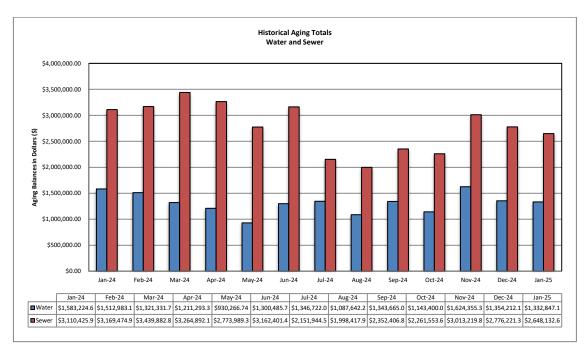
Water revenue has increased 2.0% when compared against the prior month and increased 16.1% when compared against previous year. Sewer revenue has decreased by 1.6% compared to the prior month and increased by 3.2% from last year.

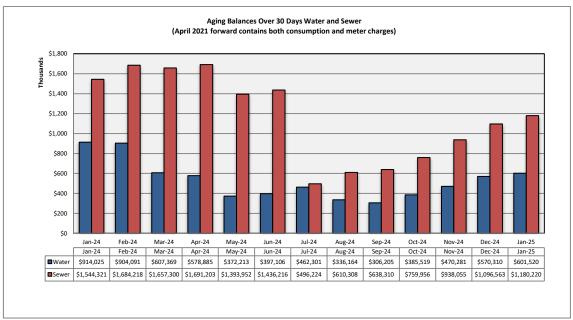




B. Aging

The total aging balance has decreased by 3.6%, see first table below. For balances >30-days only, water has increased 5.5% and wastewater has increased by 7.6%.





C. Bad Debt

Twenty-one (21) accounts were sent to collections for a total amount of \$8,552.62. These collections typically arise when renter or property owner move out without paying their bills.

VI. SERVICE ORDERS

207 service orders were initiated by the customer service team during the reporting month. Of this total, 73 service orders or 35.2% were due to occupant changes.

80 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

Rate changes effective January 1, 2025 will be reflected in bills created in February 2025, as portion of the water consumptions will be from December 2024. UUT exemption for residential and multi-residential will be show up on the February bills as well.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in January 2025 is \$4,280,000 whereas Non-Rate Revenue is \$169,000; Utility Revenue is \$3,851,000 and Tax / Ambulance Revenue at \$260,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in January 2025 and January 2024 are \$255,000 and \$280,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in January 2025 and \$5,000 in January 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$19,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$8,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$1,700 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on January 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in January of 2024.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charges.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

F. Cash Collections by Payment Method – Rialto Water Services

		Transaction		
Payment Method	Description	Count	JANUARY 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank	21	\$ 120,688	3.12%
		21	\$ 120,088	3.12%
Remote Check	Scanned batches of checks payments made at the			
Deposits	customer service counter	21	291,981	7.55%
Batches of electronic customer payments po customer accounts at US Bank.		21	332,865	8.61%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	13,390	2,011,139	52.00%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox.	17	1,098,091	28.39%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.	108	12,774	0.33%
Total Revenue per				
Bank			\$ 3,867,538	100%
Recon to RUA Recap:				
Adj detailed in RUA			412,839	
Prior mo. Correction				
RUA increase in Cash			\$ 4,280,377	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

G. Payment Collection Method – Fiscal Year to Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	TOTAL	%
Cash Deposits	\$ 122,310	\$ 116,600	\$ 111,287	\$ 121,951	\$ 89,627	\$ 122,268	\$ 120,688	\$ 804,732	2.91%
Remote Check Deposits	227,143	953,011	383,642	394,629	613,264	685,915	291,981	\$ 3,549,584	12.83%
EBOX	334,259	346,067	289,347	349,088	288,522	322,671	332,865	\$ 2,262,818	8.18%
Paymentus, IVR, Credit Cards	1,827,817	1,855,221	1,688,345	2,034,573	1,499,559	2,049,055	2,011,139	\$12,965,709	46.86%
Lockbox Deposits	1,169,619	1,273,243	1,089,604	1,285,860	903,561	1,175,827	1,098,091	\$ 7,995,804	28.90%
Pay Near Me	14,561	14,530	10,989	11,968	10,491	12,923	12,774	\$ 88,237	0.32%
Total Revenue to Bank	\$3,695,709	\$4,558,672	\$ 3,573,214	\$ 4,198,068	\$ 3,405,024	\$ 4,368,659	\$ 3,867,538	\$27,666,884	100.00%
NSF	(7,962)	(4,947)	(8,970)	(8,950)	(21,124)	(20,764)	(9,479)	\$ (82,195)	
Net deposits	\$3,687,747	\$4,553,726	\$ 3,564,244	\$ 4,189,118	\$ 3,383,900	\$ 4,347,895	\$ 3,858,059	\$27,584,689	

H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	Jan 2025		J	an 2024	Variance		
UUT Water	\$	77,444	\$	89,492	\$	(12,047)	
UUT Sewer		177,715		190,605		(12,890)	
Ambulance		5,319		5,325		(6)	
Total	\$	260,478	\$	285,422	\$	(24,944)	

I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	Jan 2025	Jan 2024	Variance
Non-Rate / Extra Territorial			
Revenue	\$ 169,267	\$ 40,373	\$ 128,893
Utility Revenue	\$3,850,632	\$3,744,471	\$ 106,162
Total	\$4,019,899	\$3,784,844	\$ 235,055

J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2024	Aug 2024	Sept 2024	Oct 2024	Nov 2024	Dec 2024	Jan 2025	TOTAL
Non-Rate Revenue								
Cell Tower Rent, Lease	5,647	19,985	21,506	66,161	55,391	9,235	12,824	190,748
Interest Income	19,290	9,559	-	-	-	-	-	28,850
NRR-FOG	-	-	-	-	-	-	-	-
Municipal Water Sales	-	-	-	-	332,624	-	-	332,624
Extra Terr- Sewage	31,463	252,123	161,340	185,039	136,360	128,586	145,544	1,040,455
Abatement of Expenses	-	ı	ı	-	-	ı	ı	-
Water Meter Lost/Damaged/Repl	1,419	710	2,129	5,171	-	٠	4,924	14,353
Misc Fees - New Occ, Same Day Svc	5,877	4,453	4,939	5,629	3,067	5,525	5,945	35,434
Miscellaneous Revenue - Sewer	-	-	-	-	-	-	-	-
NSF	=	342	ı	152	35	-	30	559
Total Non-Rate Revenue	\$ 63,697	\$ 287,171	\$ 189,913	\$ 262,152	\$ 527,477	\$ 143,345	\$ 169,267	\$ 1,643,022
Utility Revenue								
Water Penalty	3,154	15,321	10,183	5,903	2,602	720	101	37,983
Sewer Penalty	5,200	33,061	18,283	7,639	3,313	1,435	700	69,630
Turf Removal, Hi-Eff Rebate	(1,000)	(100)	-	-	-	-	-	(1,100)
Water Deposits Billed	17,289	8,629	9,906	8,629	8,686	10,057	11,411	74,607
Hydrant Deposits	574	-	-	-	420	282	-	1,276
Sewer Deposits Paid	-	-	-	-	-	-	-	-
Sewer Deposits Billed	11,760	12,823	9,518	10,900	15,201	8,822	11,737	80,761
Water	1,171,886	1,540,256	1,194,449	1,386,681	884,906	1,229,369	1,086,436	8,493,983
Sewer	2,327,246	2,418,456	1,959,890	2,448,917	1,669,263	2,454,711	2,380,281	15,658,763
Unapplied Credits	(101,077)	(54,176)	(140,916)	(81,949)	(69,090)	(35,829)	(43,709)	(526,747)
Bad Debt Sewer	12,029	9,909	-	-	-	-	4,560	26,499
Bad Debt Water	-	-	-	-	-	-	-	-
Tax Roll - Sewer	15,596	2,790	-	-	-	22,950	399,116	440,452
Collection Agency - Water	-	-	-	-	-	-	-	-
Collection Agency - Sewer	-	-	-	-	-	-	-	-
Collection Agency - Misc Water	-	-	-	-	-	-	-	-
Total Utility Revenue	\$ 3,462,656	\$ 3,986,969	\$ 3,061,313	\$ 3,786,719	\$ 2,515,301	\$ 3,692,515	\$ 3,850,632	\$ 24,356,106
Total Non-Rate + Utility Rev.	3,526,353	4,274,141	3,251,226	4,048,871	3,042,778	3,835,861	4,019,899	25,999,127

K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per CIS	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
January 2025	4,280,377	9,792	3,157,640	1,112,945	4,280,377	(412,839)	3,867,538
January 2024	4,070,266	17,699	2,664,605	1,387,961	4,070,266	5,470	4,075,735

L. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

	Total as of					
Name	01/31/2025		Current	31-60 days	61-90 days	>90 days
AT&T - Easton	\$ (2,07	74)				(2,074)
Social Science Service - Cedar House	-					
CITY OF FONTANA	123,84	17		123,847		
Colton Unified School District	-					
County of San Bernardino-CSA 70 BL	58,21	LO	19,403	19,403	19,403	
Rialto BioEnergy Solutions	56,69	91	56,691			
Sprint-Nextel SBA 2012 TC Assets	9,33	31				9,331
San Bernardino Co Waste System Div.	-					
SB Valley Mun Water District	-					
Vertical Bridge Holdco, LLC (CIG)	7,54	14	2,830		4,714	
Grand Total	\$ 253,55	50	\$ 78,925	\$ 143,250	\$ 24,117	\$ 7,258

AT&T The credit indicates annual payment of cell tower rent.

Social Science Service (Cedar House) has no outstanding balance in the current month.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino has a past due balance in January. The customer has been contacted and currently working on the payment of past due amounts.

Rialto Bioenergy Solutions RWS shows a current Invoice balance in January.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices as well.

RIALTO WATER MONTHLY OPERATIONS REPORT

Reporting Period:

January 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

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IX. RAINFALL TOTALS

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 711.91 acre-feet. 660.76 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). -63.65 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 114.80 acre-feet came from the OPRTP.

			JANUAR	Y 2025 I	DAILY PR	ODUCTIO	N TOTAL	S IN ACRE FE	ET		
							I	Delivered Via BL	F		
								Purch			
ATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus 1	OPRTP ²	TOTAL ³
/1/25	0.07	0.00	0.00	0.00	0.00	5.18	6.51	6.98	0.06	5.56	17.85
/2/25	5.19	0.00	0.00	0.00	0.10	6.32	10.39	12.07	0.05	4.58	28.31
/3/25	4.52	0.00	0.00	0.00	0.00	5.83	7.41	5.90	0.04	4.10	20.39
/4/25	5.21	0.00	0.00	0.00	0.00	4.80	8.68	7.99	0.05	4.53	22.58
/5/25	5.78	0.00	0.00	0.00	0.00	6.04	9.32	6.22	0.05	4.77	22.86
/6/25	5.33	0.00	0.00	0.00	0.00	5.79	7.07	6.77	0.06	3.52	21.47
/7/25	5.00	0.00	0.00	0.00	0.13	5.74	8.63	9.18	0.05	4.09	24.18
/8/25	3.56	0.00	0.00	0.00	5.93	5.82	8.92	6.11	0.05	0.00	21.47
/9/25	5.19	0.00	0.00	0.00	7.20	5.67	8.22	2.53	0.06	0.40	21.05
10/25	5.92	0.00	0.00	0.00	4.18	5.98	9.43	5.30	0.06	4.18	25.62
11/25	2.66	7.61	0.00	0.00	0.00	5.60	9.00	0.00	1.03	4.50	21.40
12/25	0.00	9.65	0.00	0.00	0.00	6.09	4.73	9.30	0.05	5.32	30.41
13/25	0.00	9.25	0.00	0.00	0.00	5.91	0.00	1.65	0.08	3.45	20.34
14/25	0.00	10.51	0.00	0.00	0.00	0.00	5.12	2.09	0.06	4.38	17.04
15/25	0.00	9.97	0.00	0.00	0.00	12.01	0.00	0.00	0.06	4.10	26.14
16/25	0.00	11.27	0.00	0.00	0.00	5.38	6.44	6.20	0.07	4.64	27.56
17/25	0.00	10.68	0.00	0.00	0.00	5.85	2.97	2.07	0.08	4.44	23.12
18/25	0.00	10.98	0.00	0.00	0.00	5.78	2.01	2.04	0.07	4.53	23.40
19/25	0.00	10.52	0.00	0.00	0.00	5.82	4.34	3.79	0.06	4.13	24.32
20/25	0.00	10.68	0.00	0.00	0.00	6.10	8.46	4.59	0.06	4.29	25.72
21/25	0.00	0.00	0.00	0.00	0.00	5.81	4.69	5.95	0.06	4.50	16.32
22/25	0.00	12.86	0.00	0.00	0.00	5.70	4.97	6.24	0.07	4.26	29.13
23/25	0.00	10.44	0.00	0.00	0.00	5.77	0.34	0.00	0.06	4.33	20.60
24/25	0.00	10.91	0.00	0.00	0.00	5.96	3.01	0.00	0.07	4.34	21.28
25/25	0.00	10.19	0.00	0.00	0.00	5.96	3.67	4.73	0.07	4.20	25.15
26/25	0.00	11.12	0.00	0.00	0.00	5.98	7.85	3.14	0.05	4.38	24.67
27/25	0.00	9.46	0.00	0.00	0.00	6.15	6.85	1.65	0.05	4.32	21.63
28/25	0.00	8.96	0.00	0.00	1.60	5.43	8.63	7.05	0.05	4.03	27.12
29/25	0.00	9.49	0.00	0.00	0.66	6.06	8.56	0.00	0.05	0.00	16.26
30/25	5.16	6.77	0.00	0.00	2.88	5.60	9.95	0.00	0.06	0.00	20.47
31/25	4.23	9.22	0.00	0.00	3.62	5.97	9.80	0.00	0.05	0.93	24.01
OTAL	57.82	200.54	0.00	0.00	26.30	180.13	195.97	129.54	2.79	114.80	711.91
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.04	0.00	16.26
MAX	5.92	12.86	0.00	0.00	7.20	12.01	10.39	12.07	1.03	5.56	30.41
AVE	1.87	6.47	0.00	0.00	0.85	5.81	6.32	4.18	0.09	3.70	22.96

¹Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

²Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³City 4A is not included in total. It has been accounted for in the Purchased total.

		JANUAR	Y 2025 DA	ILY BOOST	ER TOTAL	S IN ACRE FE	ET	
	Booster							
DATE	1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
1/1/25	0.00	0.00	0.91	0.00	0.00	6.98	0.00	0.00
1/2/25	0.00	0.00	7.70	0.00	0.00	12.07	0.00	0.00
1/3/25	0.00	0.00	2.11	0.00	0.00	5.90	0.00	0.00
1/4/25	0.00	0.00	7.20	0.00	0.00	7.99	0.00	0.00
1/5/25	0.00	0.00	6.67	0.00	0.00	6.22	0.00	0.00
1/6/25	0.00	0.00	2.81	0.00	0.00	6.77	0.00	0.00
1/7/25	0.00	0.00	6.78	0.00	0.00	9.18	0.00	0.00
1/8/25	0.00	0.00	5.22	0.00	0.00	6.11	0.00	0.00
1/9/25	0.00	0.00	3.58	0.00	0.00	2.53	0.00	0.00
1/10/25	0.00	0.00	0.00	0.00	0.00	5.30	0.00	0.00
1/11/25	0.00	0.00	7.90	0.00	0.97	0.00	0.00	0.00
1/12/25	0.00	0.00	2.30	0.00	0.00	9.30	0.08	0.00
1/13/25	0.00	0.00	5.20	0.00	0.00	1.65	0.00	0.00
1/14/25	0.00	0.00	4.26	0.00	0.00	2.09	0.00	0.00
1/15/25	0.00	0.00	4.79	0.00	0.00	0.00	0.00	0.00
1/16/25	0.00	0.00	9.44	0.00	0.00	6.20	0.00	0.00
1/17/25	0.00	0.00	8.53	0.00	0.00	2.07	0.00	0.00
1/18/25	0.00	0.00	5.95	0.00	0.00	2.04	0.00	0.00
1/19/25	0.00	0.00	7.30	0.00	0.00	3.79	0.00	0.00
1/20/25	0.00	0.00	8.34	0.00	0.00	4.59	0.00	0.00
1/21/25	0.00	0.00	3.89	0.00	0.00	5.95	0.00	0.00
1/22/25	0.00	0.00	5.00	0.00	0.00	6.24	0.00	0.00
1/23/25	0.00	0.00	4.82	0.00	0.00	0.00	0.00	0.00
1/24/25	0.00	0.00	6.71	0.00	0.00	0.00	0.00	0.00
1/25/25	0.00	0.00	6.06	0.00	0.00	4.73	0.00	0.00
1/26/25	0.00	0.00	4.95	0.00	0.00	3.14	0.00	0.00
1/27/25	0.00	0.00	3.60	0.00	0.00	1.65	0.00	0.00
1/28/25	0.00	0.00	7.93	0.00	0.00	7.05	0.00	0.00
1/29/25	0.00	0.00	2.30	0.00	0.00	0.00	0.00	0.00
1/30/25	0.00	0.00	8.26	0.00	0.00	0.00	0.00	0.00
1/31/25	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
TOTAL	0.00	0.00	160.51	0.00	0.97	129.54	0.08	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	9.44	0.00	0.97	12.07	0.08	0.00
AVE	0.00	0.00	5.18	0.00	0.03	4.18	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

		De	pth t	o Wa	ter								
Wells Depth to	Historical Maximum Depth to Water					Jun	Jul	Aug	Sept	Oct	Nov	Dec	Jan
Chino # 1 (580 ft) In- active well	429'	411'	420'	417'	411'	414'	414'	412'	411'	411'	411'	410'	412'
Chino # 2 (550 ft)	369'	345'	342'	346'	354'	347'	352'	347'	347'	343'	340'	342'	341'
City # 1 (260 ft)	392'	247'	247'	164'	158'	158'	151'	150'	247'	247'	251'	121'	126'
City # 2 (480 ft)	402'	210'	171'	182'	164'	164'	164'	171'	210'	137'	139'	147'	146'
City # 3 (525 ft) Out of Service	505'	429'	450'	423'	423'	423'	418	417'	416'	416'	417'	414'	414'
City # 4A (528 ft)	406'	376'	361'	373'	373'	374'	380'	379'	380'	380'	380'	381'	374'
City # 5 (385 ft) In- active well	364'	340'	339'	340'	339'	335'	333'	334'	332'	322'	320'	318'	318'
Rialto # 1 (650 ft) In- active well	588'	553'	564'	569'	569'	571'	571'	571'	571'	553'	552'	561'	555'
Rialto # 2 (550 ft) In- active well	502'	499'	500'	500'	500'	501'	500'	501'	502'	501'	501'	499'	501'
Rialto # 3 (509 ft)	478'	474'	475'	474'	475'	474'	477'	477'	473'	476'	473'	472'	473'
Rialto # 4 (450 ft) In- active well	418'	416'	415'	415'	415'	415'	416'	415'	418'	418'	414'	413'	414'
Rialto # 5 (560 ft)	386'	385'	385'	386'	386'	386'	386'	385'	384'	384'	384'	385'	385'
Rialto Well # 7 In- active well	362'	362'	361'	362'	362'	361'	361'	362'	362'	362'	361'	362'	360'
Miro # 3 (563 ft)	492'	485'	486'	487'	488'	487'	489'	487'	485'	485'	484'	484'	484'
EW-1 (780 ft)	476'	474'	475'	476'	476'	473'	474'	475'	474'	473'	475'	475'	474'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report
- Quarterly Report for Disinfectant Residuals Compliance

Sample Test Result Standards									
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level						
Total Coliform	Α								
E. Coli	Α								
Nitrate as N	mg/L	0.20	10						
Perchlorate (CLO ₄)	μg/L	1.0	6.0						
Total Dissolved Solids	mg/L		500						
Perfluorooctanoic (PFOA)	ng/L	2.0	4						
Perfluorooctanesulfonic (PFOS)	ng/L	2.0	4						
Arsenic	μg/L	2.0	10						
1,2,3-Trichloropropane	μg/L	0.0050	0.005						

P= Present

A= Absent

mg/L = parts per million

μg/L = parts per billion

ng/L = parts per trillion

Sample Date 01/16/2025		Sample Site Location Results								
Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6- 9	OPRT P
Total Coliform	Α	Α	Α	Α	Α	Α	Α	Α	Α	Α
E. Coli	Α	Α	Α	Α	Α	Α	Α	Α	Α	Α
Nitrate as N	2.8									
Perchlorate (CLO ₄)	1.3*			2.8*	<1.0	11*	140*			
Total Dissolved Solids	220	210	290	230	220	210	240	320	320	220
Perfluorooctanoic (PFOA)	<2.0									
Perfluorooctanesulfonic (PFOS)	<2.0									
Arsenic		5.2								

1,2,3-Trichloropropane					<0.0050				
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^{*}Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results								
		January	2025					
Sample Location	Free Cl Res (Field)							
CYCLE 1 - 01/06/25		P/A	P/A	Color Units	TON	NTU		
335 W. Rialto	1.40	A	Α					
1228 W. Merrill	1.50	A	A					
256 N. Fillmore	1.40	A	A					
987 W. Grove	1.60	A	A					
978 N. Driftwood	1.60	A	A					
1451 N. Linden	1.90	A	A					
469 W. Jackson	1.60	A	A					
935 E. Mariposa	1.50	A	A					
1000 N. Joyce	1.50	A	Α					
766 N. Chestnut	1.40	A	Α					
149 W. Victoria	1.60	A	Α					
313 E. McKinley	1.40	A	Α					
609 E. South	1.60	A	A					
273 E. Alru	1.60	A	A					
1161 S. Lilac	1.40	A	A					
101 E. Valley	1.50	A	Α					
CYCLE 2 - 01/15/25	mg/l	P/A	P/A	Color Units	TON	NTU		
210 N. Park	1.20	A	A					
101 S. Larch	1.10	A	A					
320 N. Wisteria	1.10	A	Α					
861 W. Grove	1.10	A	A					
1168 N. Glenwood	1.40	A	A					
1320 N. Fitzgerald	1.40	A	A					
860 N. Willow	0.83	A	Α					
209 E. Cornell	1.37	A	Α					
643 E. Margarita	1.05	A	Α					
1170 N. Terrace Rd.	1.40	A	A					
681 E. Erwin	0.95	A	Α					
402 E. Merrill	1.34	A	A					
261 W. Wilson	1.20	A	A					
532 S. Iris	1.36	A	A					
281 W. Hawthorne	1.36	A	A					
379 W. Valley	1.22	A	A					
317 W. Valley	1.22	A	А					

	Rialto Distribution Sample Results							
		January						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity		
CYCLE 3 - 01/23/25	mg/l	P/A	P/A	Color Units	TON	NTU		
236 N. Willow	1.10	A	A	<3.0	1	<0.10		
775 E. Foothill 878 N. Primrose	1.00	A	A	<3.0 <3.0	1	<0.10		
369 E. Van Koevering	1.20	A A	A	<3.0	1	<0.10		
274 W. Valencia	1.30			<3.0	1	<0.10		
1566 N. Fillmore	1.40	A A	A	<3.0	1	<0.10		
932 N. Idyllwild	1.20	A	A	<3.0	1	<0.10		
644 N. Smoketree	1.00	A	A	<3.0	1	<0.10		
605 W. Rosewood	1.30	A	A	<3.0	1	<0.10		
1189 W. Second	1.20	A	A	<3.0	1	<0.10		
775 W. Rialto	1.10	A	A	<3.0	1	<0.10		
211 E. Wilson	1.10	A	A	<3.0	1	<0.10		
595 E. Huff	1.20	A	A	<3.0	1	<0.10		
1005 S. Riverside	1.20	A	A	<3.0	1	<0.10		
794 S. Verde	1.20	A	A	<3.0	1	<0.10		
1055 W. Bloomington	1.50	A	A	<3.0	1	0.17		
CYCLE 4 - 01/28/25	mg/l	P/A	P/A	Color Units	TON	NTU		
375 S. Cactus	1.01	A	A	Color Cints	1011	1110		
101 S. Linden	1.00	A	A					
234 N. Larch	0.98	A	A					
575 N. Driftwood	1.10	A	A					
1355 W. Shamrock	1.04	A	A					
992 N. Yucca	0.94	A	A					
481 W. Cornell	1.04	A	A					
158. E. Shamrock	0.80	A	A					
749 E. Holly	1.06	A	A					
545 E. Victoria	1.17	A	A					
200 N. Sycamore	1.24	A	A					
407 E. Allen	0.84	A	A					
399 E. Montrose	1.05	A	A					
856 S. Orange	1.17	A	A					
911 S. Cactus	1.20	A	A					
220 W. Valley	1.13	A	A					
P/A + Present or								
Absent								

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 232 mg/L for the month of January as compared to 242 mg/L in December. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Safety Calendar Set-Up
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

^{*}A lost time incident has not occurred in the past 4128 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2079 gallons of sodium hypochlorite was used in January as compared to 2158 gallons used in December.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all the data for January 2025. We will provide the data as it is received, thus will include yearly usage received to date.

	SCE	kWh
		Billed
Year	Month	Usage
2024	January	208,007
2024	February	186,792
2024	March	421,268
2024	April	463,324
2024	May	428,050
2024	June	629,344
2024	July	550,202
2024	August	650,431
2024	September	562,739
2024	October	529,208
2024	November	266,378
2024	December	380,580

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

City Well 2 was out of service partial month due to motor issues.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 80 valves were exercised for the month of January.

Valve Turning Progress					
	Valves				
	Turned				
2020	530				
2021	340				
2022	463				
2023	750				
2024	379				
2025	80				

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Zero flushings were performed in January.

Hydrant/Dead End Flushing Progress								
	2025							
January	0							
Total	63							
Progress % (0)								

D. Sanitary Survey

The last sanitary survey was completed by the Department of Drinking Water (DDW) in 2015. Veolia has reviewed all the regulatory conditions required and is prepared for the sanitary survey. DDW performed field site visits on May 22 and

August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed for the month of January:

- Preventive Maintenance –41
- Corrective Maintenance –0
- Predictive Maintenance –0

35- PMs planned for January 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

Corrective Work Order labor hours were dedicated to three pipe line and six hydrant repairs.

B. Major Equipment and/or Machinery Outages

City Well 2 was out of service partial month due to motor issues.

IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00	0.55	0.00	7.27	0.00	0.00	0.77	0.45	0.03	0.00	9.60
2022-23	0.00	0.00	0.24	0.38	2.15	1.80	5.06	4.14	7.73	0.20	0.59	0.00	22.29
2023-24	0.00	2.62	0.00	0.09	0.60	1.18	1.00	10.38	1.87	0.53	0.34	0.00	18.61
2024-25	0.00	0.00	0.00	0.00	0.45	0.00	0.21						0.66
			July 24-	June 25		=	0.66	INCHES					
			YEAR T	O DATE F	OR 2025	=	0.21	INCHES					
			AVG. RAI	NFALL FO	R LAST FI	VE YEARS	8.87	INCHES					
	AVG. RAI	NFALL FO	R SAN BE	RNARDIN	O COUNT	Y FOR TH	E LAST 10	0 YEARS :	16.25	INCHES			
2025	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	0.21												0.21

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Rad	Avg Vap Pres (mBars)	Max Air	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)		Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2025	2.81 K	1.87	261	5.4	66.4 K	38.9	52.5	65	26	42	27.1	4.0 K	49.8 K
Tots/Avgs	2.81	1.9	261	5.4	66.4	38.9	52.5	65	26	42	27.1	4.0	49.8

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period: January 2025

Prepared for: - Rialto Water Services

Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log
 - a. Collection System Activities
 - b. S.S.O. dates
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 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities
 - a. See attached Monthly Performance Summary
 - **b.** Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview
- 5. Biosolids, Chemicals, and Utilities
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
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- 6. Odor Complaints / Actions Taken
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- 8. Outside Agency Activities during the Month
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TABLES

- Treatment Facility Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met most compliance parameters. We had a Chlorine Contact Time noncompliance in Contact Tank #2 for eight hours and forty minutes on January 22nd. All other parameters were met.
- There were two residential call outs for sewer collection issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2025 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	11,383	325	11,383
Sanitary sewers assessed using the SL-RAT method, feet	0	0	0
CCTV Inspection, miles (26 is the annual goal)*	0	1.15	0
Manhole Inspections	0	0	
USA Dig Alert Markings, count	40	21	40
Residential call outs	2	3	2
Sanitary sewer overflows	1	2	0

- b. S.S.O. dates: January 2, 2025
- c. Customer Service Call Outs See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were mostly achieved. We had a Chlorine Contact Time noncompliance in Contact Tank #2 for eight hours and forty minutes on January 22nd. All other parameters were met.
- a. Significant events during the month were: None.

3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1 Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.

 The monthly submittal of State/Federal discharge monitoring reports was completed promptly.

c. Effluent specification exceedance discussion See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	1
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

^{*}A lost time incident has not occurred since 9-3-2020, totaling 1,610 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2025 Year-to-Date Statistics
Wet Tons Produced	1357.15	1294.13	1357.15

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used		
Sodium Hypochlorite, Tertiary Disinfection	33,883	33,790		
Sodium Bisulfite, Discharge Dechlorination	11,407	9,820		
Ferrous Chloride, Digester Gas Conditioning	4,251	4,171		
Polymer, Gravity Belt Thickener	402	472		
Polymer, Belt Filter Press	658	552		
Alum, Tertiary Filters	0	0		

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics		
Electricity WWTP, KWH	422,070	400,648		
Electricity Lilac LS, KWH	888	775		
Electricity Sycamore LS, KWH	519*	501*		
Electricity Ayala LS, KWH	8000	7972		
Electricity Agua Mansa LS, KWH	3936	2731		
Electricity Cactus LS, KWH	1523	1376		
Electricity Ramrod LS, KWH	673	664		
Frisbee Park LS, KWH	818	752		
El Rancho Verde LS, KWH	1839	1690		
Natural Gas WWTP, Therms	5647	5527		

^{*} LS is in bypass mode, pending CIP completion of downstream gravity sewer pipeline

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.
- Gravity Belt Thickener #1

8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections $_{\it None}$
- b. Government agency environmental, health, or safety tests/monitoring Permit testing was completed for this month
- c. Government agency notices of violation received No notices were received.
- d. Government agency monitoring Routine monitoring reports were submitted.
- e. Other matters of concern None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
1/9/2025	1819 N Alice	A resident called on the suggestion of a plumber due to a blocked lateral. The resident was informed to recall the plumber to clear the lateral. The	вvо	NA	NA
1/22/2025	527 E Wilson	A resident called due to a blocked lateral. We informed the owner of the Rialto lateral policy and checked that the main line was verified clearly.	ET	NA	NA
				NA	NA

Table 1 Summary

				7	Table 1	Summa	ary MOF	₹					
						January 2025)						
	D'-K	D'. K			D' K	D'-	I WREIE		D' K WD	E) a di seri	D'	WDE/E/	
	Rialto Influent daily flow	Rialto Effluent Flow	Influent BOD	Influent BOD	Rialto Influent BOD Load	Effluent BOD	effluent BOD Load	BOD % Removal	Rialto WR Influent TSS	Influent TSS Load	Effluent TSS	Ito WRF\Efflu Effluent TSS Load	TSS % Removal
Date	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
1/1/2025	7.01	7.51											
1/2/2025	6.13	6.32											
1/3/2025	6.79	6.66	340	340	19,254	<2.5	138.86	99.30					
1/4/2025	6.68	6.87											
1/5/2025	6.57	7.43											
1/6/2025	6.83	7.54	310	310	17,658	4.3	270.40	98.60	220.00	12532.00	1.00	63.00	99.50
1/7/2025	7.07	6.60											
1/8/2025	6.45	6.90											
1/9/2025	6.71	6.66											
1/10/2025	6.86	6.96	330	330	18,880	3.9	226.38	98.80					
1/11/2025	6.61	7.18											
1/12/2025	7.01	6.97											
1/13/2025	7.22	7.41	320	320	19,269	<5.0	309.00	98.40	260.00	15656.00	2.00	124.00	99.20
1/14/2025	6.86	7.07											
1/15/2025	6.70	7.54											
1/16/2025	6.81	6.71											
1/17/2025	6.64	7.06	380	380	21,043	5.3	312.07	98.60					
1/18/2025	6.49	7.07											
1/19/2025	6.68	7.24											
1/20/2025	6.90	7.00											
1/21/2025	7.22	7.10	370	370	22,279	3.9	230.93	98.90	260.00	15656.00	2.00	118.00	99.20
1/22/2025	6.34	7.01											
1/23/2025	5.95	6.81											
1/24/2025	7.63	7.60	550	550	34,999	8.0	507.07	98.50					
1/25/2025	6.60	7.12											
1/26/2025	7.06	6.95											
1/27/2025	7.23	7.70	330	330	19,898	4.2	269.72	98.70	240.00	14472.00	2.00	128.00	99.20
1/28/2025	6.67	7.38											
1/29/2025	6.78	6.96											
1/30/2025	6.98	7.35											
1/31/2025	6.67	6.84	270	270	15,020	4.2	239.59	98.40					
Minimum	5.95	6.32	270	270	15,020	<2.5	138.86	98.40	220.00	12532.00	1.00	63.00	99.20
Maximum	7.63	7.70	550	550	34,999	8.0	507.07	99.30	260.00	15656.00	2.00	128.00	99.50
Total	210.15	219.52	3,200	3,200	188,301	<41.3	2504.02	888.40	980.00	58315.00	7.00	433.00	397.20
Average	6.78	7.08	356	356	20,922	<4.6	278.22	98.70	245.00	14579.00	1.75	108.00	99.30

Table 2 Summary

			T	able 2	Summa January 2025	ry MOF	₹		
	Rialto	Rialto WRF	\Effluent	Rialto V	VRF\Eff	Rialto WR	F\Effluent	Rialto	Rialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Final Efffluent COD	Influent TDS	Filter Effluent TDS	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
Date	(uS/cm)	(uS/cm)	mg/l	mg/l	mg/l	mg/l	mg/L	mg/L	mg/l as N
1/1/2025	1359.00	856.00							
1/2/2025	1351.00	848.00							
1/3/2025	1612.00	827.00							
1/4/2025	1264.00	867.00							
1/5/2025	1311.00	899.00							
1/6/2025	1362.00	871.00							
1/7/2025	1215.00	841.00			500.00	420.00	480.00	52.00	8.50
1/8/2025	1319.00	853.00							
1/9/2025	1386.00	835.00	790	34.0					
1/10/2025	1177.00	827.00							
1/11/2025	1235.00	847.00							
1/12/2025	1273.00	882.00							
1/13/2025	1156.00	854.00							
1/14/2025	1256.00	815.00							
1/15/2025	1383.00	803.00							
1/16/2025	1335.00	811.00							
1/17/2025	1470.00	824.00							
1/18/2025	1213.00	857.00							
1/19/2025	1241.00	879.00							
1/20/2025	1278.00	880.00							
1/21/2025	1403.00	862.00							
1/22/2025	1259.00	841.00							
1/23/2025	1239.00	826.00							
1/24/2025	1326.00	829.00							
1/25/2025	1218.00	845.00							
1/26/2025	1257.00	855.00							
1/27/2025	1230.00	829.00							
1/28/2025	1348.00	826.00							
1/29/2025	1212.00	816.00							
1/30/2025	1254.00	781.00							
1/31/2025	1338.00	773.00							
Minimum	1156.00	773.00	790	34.0	500.00	420.00	480.00	52.00	8.50
Maximum	1612.00	899.00	790	34.0	500.00	420.00	480.00	52.00	8.50
Average	1299.00	841.00	790	34.0	500.00	420.00	480.00	52.00	8.50

Table 3 Summary

			1	Table 3	Summa	ary MOF	₹					
					January 2025	·						
	Rialto WR		Rialto WR			VRF\Eff		F\Effluent	Tranfer Data	Tranfer Data	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2- ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
Date	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
1/1/2025	7.69	7.27	20.30		<1.8	<1.80			168072.00	168072.00	22100.00	168072.00
1/2/2025	7.72	7.23	20.30		<1.8	<1.80			152490.00	152490.00	21800.00	152490.00
1/3/2025	7.74	7.13	20.40		<1.8	<1.80			150343.00	150343.00	22300.00	150343.00
1/4/2025	7.70	6.96	20.30		2.0	<1.80			156317.00	156317.00	20800.00	156317.00
1/5/2025	7.73	6.95	20.10		<1.8	<1.80			149194.00	149194.00	21000.00	149194.00
1/6/2025	7.67	7.00	20.40	0.10	<1.8	<1.80			141735.00	141735.00	21200.00	141735.00
1/7/2025	7.57	7.01	20.30		<1.8	<1.80	<2.0	<5.00	154146.00	154146.00	400.00	154146.00
1/8/2025	7.73	6.93	18.40		<1.8	<1.80			167230.00	167230.00	900.00	167230.00
1/9/2025	7.80	7.03	18.80		1.8	<1.80			155330.00	155330.00	40100.00	155330.00
1/10/2025	7.68	6.95	18.90		<1.8	<1.80			156753.00	156753.00	19200.00	156753.00
1/11/2025	7.70	6.89	19.30		<1.8	<1.80			153736.00	153736.00	17800.00	153736.00
1/12/2025	7.79	6.96	18.50		<1.8	<1.80			117415.00	117415.00	17500.00	117415.00
1/13/2025	7.72	6.92	18.90	0.10	<1.8	<1.80			165763.00	165763.00	18600.00	165763.00
1/14/2025	6.85	7.06	18.60		<1.8	<1.80			166533.00	166533.00	37800.00	166533.00
1/15/2025	6.80	7.03	18.90		<1.8	<1.80			152151.00	152151.00	21700.00	152151.00
1/16/2025	6.81	7.01	19.00		<1.8	<1.80			170337.00	170337.00	22800.00	170337.00
1/17/2025	6.82	6.98	19.30		<1.8	<1.80			192014.00	192014.00	20200.00	192014.00
1/18/2025	6.76	6.91	19.70		<1.8	<1.80			132399.00	132399.00	20300.00	132399.00
1/19/2025	7.67	6.91	19.60		<1.8	<1.80			164230.00	164230.00	21400.00	164230.00
1/20/2025	7.69	6.94	19.70		<1.8	<1.80			157206.00	157206.00	20600.00	157206.00
1/21/2025	7.76	7.00	18.70	0.10	<1.8	<1.80			153942.00	153942.00	22900.00	153942.00
1/22/2025	7.78	7.04	19.00		<1.8	<1.80			174068.00	174068.00	20400.00	174068.00
1/23/2025	7.62	7.00	18.70		<1.8	<1.80			158047.00	158047.00	21300.00	158047.00
1/24/2025	7.74	6.96	18.90		<1.8	<1.80			165290.00	165290.00	21400.00	165290.00
1/25/2025	7.83	6.93	19.20		<1.8	<1.80			178264.00	178264.00	20900.00	178264.00
1/26/2025	7.66	6.91	19.70		1.8	<1.80			143138.00	143138.00	21500.00	143138.00
1/27/2025	7.45	6.90	19.80	0.10	2.0	<1.80			128612.00	128612.00	21800.00	128612.00
1/28/2025	7.64	6.89	19.40		<1.8	<1.80			821941933.00	821941933.00	21100.00	821941933.00
1/29/2025	7.48	7.01	19.80		<1.8	<1.80			137549.00	137549.00	24900.00	137549.00
1/30/2025	7.38	7.10	21.20		<1.8	<1.80			127442.00	127442.00	23700.00	127442.00
1/31/2025	7.73	7.22	20.60		<1.8	<1.80			135286.00	135286.00	21400.00	135286.00
Minimum	6.76	6.89	18.40	0.10	<1.8	<1.80	<2.0	<5.00	117415.00	117415.00	400.00	117415.00
Maximum	7.83	7.27	21.20	0.10	2.0	<1.80	<2.0	<5.00	821941933.00	821941933.00	40100.00	821941933.00
Average	7.54	7.00	19.50	0.10	<1.8	<1.80	<2.0	<5.00	26663450.00	26663450.00	20961.00	26663450.00

Monthly Sewer Line Cleaned

Pipe Cleaning - January 2025 Map Centre Coords x: 2057575, y: 567177 Date Printed: 2/20/2025 Scale 1:140000

FIP-CIP Updates for February - 2025

- 1. Sycamore Lift Station Improvements Project: Final close out and start up meeting completed in June-2024. Added work change order for miscellaneous design changes and testing material submitted for review and approval to close out the project in January 2024 and resubmitted in September 2024. Final invoice to the City once the change order is approved. Note: Lift station cannot be fully operational until the Sycamore Sewer Trunk Line (Phase II) project is completed due to the new pumps at lift station being too large to discharge into the 8" sewer pipe heading towards Baseline Road. (8" sewer line is undersized) Final billing sent. Payment pending. This project is finished. Awaiting final approvers to approve payment before closing this project. Payment has been received. This project is closed and will be removed after this update.
- 2. Rialto Solids Upgrade study: Basis of Design Report was finalized, reviewed and accepted by the City and Veolia. NTP on proceeding with 30% design provided to AECOM on 9/22/2023. AECOM is working on 30% design. Field visit completed on 11/15/2023 and 11/16/2023. 30% design will be completed by February 16, 2024. 30% design documents submitted by AECOM on February 16, 2024. This was shared with the City on 3/15/2024 after Veolia's internal reviews. 30% design review Page turn and in the field site visit with Stakeholders on 4/10/24 and in person (at WWTP) 4/19/24. Solids Handling 30% estimate developed and shared with RWS on 5/9/2024. June 2024: NTP provided to AECOM for the 60% design, GMP prep and Shop Drawings prep given at the end of May (ongoing). 60% design drawings are anticipated by 9/30/2024. Added design work change order in development for AECOM's added design efforts for the Centrifuge layout which was changed after the 30% and 60% design to reduce construction costs while optimizing project value and addressing other 0&M concerns we raised during the reviews. 60% page turn completed with the City's consultant & City. Shared project cost pricing from AECOM-W.M. Lyles with the City. Awaiting direction on next steps. AECOM-W.M. Lyles continue working on the 100% design and the Guaranteed Maximum Price. A meeting with Stakeholders to vet the GMP to be set up by Peter Luchetti in February. Veolia drafting a FCWA for review/approval. Veolia and Peter Luchetti are trying to set up a meeting to pick up the project before the GMP expires.
- 3. Digester 1 Activation: AECOM is reviewing the options proposed by DN Tanks and will include their recommendation and cost for the appropriate cover in the GMP for the Solids Handling design. This work will be completed after Solids Handling project design is complete.
- 4. Sycamore Sewer Trunk Line Project (Phase II): Design is complete and RFP documents sent to City (Tom) for review 8/15/23. The project needs to be completed during summer as it passes through a school zone and in order to get Sycamore Sewer Lift Station back online fully. Funding needs to be identified before going out to bid. Funding is still being identified by RWS and City. The 5-Year CIP Plan has been submitted and needs to be approved/funded.
- 5. Acacia Sewer Trunk Line Project (Phase III): Design is underway and RFP documents are being updated. Funding needs to be identified. Design will be completed after funding is identified.
- 6. Etiwanda Ave Water Improvement Project: Water line improvements from Riverside Ave to Eucalyptus Ave. The project is in design and will have a design review once ready. Funding needs to be identified.
- 7. Safe Routes to Schools: SRTS is a project that includes the relocation of 6 fire hydrants at specified areas. 100% plans were submitted to Veolia on 10/07/2024. Plans have been reviewed and the contractor bid process is ongoing. The Merrill SRTS project is 95% complete with only concrete pads for hydrants remaining. This work is expected to take place in conjunction with the city's concrete contractor. The city contractor has poured sidewalks and plans, depending on weather conditions to pour hydrant pads the week of 3/17/2025. This will finish the conditions of the FCWA. The first progress invoice has been submitted to the City for payment. A final invoice to follow once the pads are poured.
- 8. City Well 3A (Phase 1): The first phase would include a pre/post video log of the well, bail and brush, a 60 hour development test that includes a 12hr step test at a 10 day constant pump rate, and a Dept. of Drinking Water required Title 22 sampling panel with the addition of PFOA/PFAS panel. This project is in the early stage and a FCWA is to be submitted to the city mid March. The Veolia team are finalizing the risk assessment and FCWA before submitting to the City.



City of Rialto

Legislation Text

File #: UC-25-0200, Version: 1, Agenda #:

For Utilities Commission Meeting March 18, 2025

TO: Honorable Chairperson and Commission

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

Previous Discussion Update

No previous discussion items.



City of Rialto

Legislation Text

File #: UC-25-0201, Version: 1, Agenda #:

For Utilities Commission Meeting [enter date here]

TO: Honorable Chairperson and Commission

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

To-Do List

Future Agenda Items: NONE



City of Rialto

Legislation Text

File #: UC-25-0202, Version: 1, Agenda #:

For Utilities Commission Meeting March 18, 2025

TO: Honorable Chairperson and Commission

APPROVAL: John Rossi, Interim Utilities Director

FROM: Nicole Hemmans, Senior Administrative Analyst

Utilities Director Update:

1) Update on Fire Preparedness

2) Retirement of RWS's Rolf Ohlemutz

3) Update on City's Commission Appointment Process

4) Update on AMI Project

5) Update on Nature Center CEQA Process