

City of Rialto

*Council Chambers
150 S. Palm Ave.
Rialto, CA 92376*



Regular Meeting - Final

Tuesday, October 21, 2025

REGULAR MEETING - 6:00 P.M.

Rialto City Hall, Council Chambers, 150 S. Palm Ave. Rialto CA 92376

Cable Advisory and Utilities Commission

In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Public Works Department at (909) 820-2602. Notification 48-hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting [28 CFR 35.102-35.104 ADA Title II].

Members of the public are given an opportunity to speak on any listed agenda items. Please notify the Utilities Division if you wish to do so. All agendas are posted in the City Hall Administration Building (150 South Palm Avenue, Rialto, CA 92376) at least 72-hours in advance of the meeting. Copies of the staff reports relating to each item on the agenda are on file in the Utilities Division. Please call (909) 421-4907 to inquire about any items described on the agenda.

Based upon the open meeting laws (the Brown Act), additional items may be added to the agenda and acted upon by the Utilities Commission only if it is considered to be a "subsequent need" or "emergency item" and is added by a two-thirds vote. Matters raised under Oral Communications may not be acted upon at that meeting other than as provided above.

CALL TO ORDER

ROLL CALL

Chairperson Barbara Rickman, Vice-Chairperson Carla D. Towns, Commissioner Kevin C. Kobbe, Commissioner James M. Shields, Commissioner Erlinda Patterson, Commissioner Brenda Nuno Gutierrez, Commissioner, Rocio Martinez

PLEDGE OF ALLEGIANCE

MOMENT OF SILENCE/INVOCATION

APPROVAL OF MINUTES

[CUC-25-0729](#) Minutes to the Regular Meeting of September 16, 2025

Attachments: [Minutes 9-16-25](#)

ORAL COMMUNICATIONS

NEW BUSINESS

[CUC-25-0727](#) Monthly Activity Report for City of Rialto Waste Management Services

[CUC-25-0722](#) Extraterritorial Wastewater Service Agreement with Sergia Arteaga and Leticia Martinez (Owners) for the property located at 19010 Valley Blvd., Bloomington, CA, Assessor's Parcel Number 0253-123-47-0000.

Attachments: [Attachment 1 - Extraterritorial Wastewater Service Agreement_19010 Valley Blvd \(DR](#)
[Attachment 2 - Subject Property and Aerial Site Map](#)

[CUC-25-0724](#) Staff requests the Cable Advisory and Utilities Commission to provide guidance on whether to reschedule or cancel the November 18, 2025, meeting date, which conflicts with the only scheduled City Council meeting for November.

[CUC-25-0723](#) Veolia's Monthly Operations Reports: September 2025 (Reporting period July 2025) and October 2025 (Reporting period August 2025).

Attachments: [Monthly Operations Report Reporting Period July 2025 SEPTEMBER REPORT](#)
[Monthly Operations Report Reporting Period August 2025 OCTOBER REPORT](#)

OLD BUSINESS

[CUC-25-0725](#) Previous Discussion Update

[CUC-25-0726](#) To-Do List

UTILITIES DIRECTOR UPDATES

[CUC-25-0730](#) Utilities Director Update:

- Update on the Advanced Metering Infrastructure Project

COMMISSIONER REPORTS

ADJOURNMENT



City of Rialto

Legislation Text

File #: CUC-25-0729, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Minutes to the Regular Meeting of September 16, 2025



**CITY OF RIALTO
REGULAR MEETING OF
THE CABLE ADVISORY AND UTILITIES COMMISSION
September 16, 2025 - 6:00 P.M.
MINUTES**

The Regular meeting of the Cable Advisory and Utilities Commission of the City of Rialto was held in the Civic Center Council Chambers located at 150 S. Palm Avenue, Rialto, California 92376, on Tuesday, September 16, 2025.

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This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

Commission Members Present:

Commissioner Barbara Zrelak-Rickman
Commissioner Kevin C. Kobbe
Commissioner Rocio Martinez
Commissioner Erlinda Patterson
Commissioner James Shields
Commissioner Carla D Towns

Commission Members Absent:

Commissioner Brenda Nuno Gutierrez

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NEW BUSINESS ITEMS

CUC-25-0635

Commissioner Orientation

The orientation for the commissioners was presented by the City Clerk and a representative from the City Attorney's Office. They provided an overview of the roles and responsibilities of the Cable Advisory Committee, requirements under the Brown Act, legal and ethical obligations, and compliance with applicable local and state regulations. Committee members were given the opportunity to ask questions.

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CUC-25-0636

Election of Cable Advisory and Utilities Commission Chair and Vice Chair.

The Commission conducted a vote to appoint the Chair and Vice Chair of the Cable Advisory Committee.

- ◆ Barbara Zrelak-Rickman was elected as Chair of the Committee.
- ◆ Carla D. Towns was elected as Vice Chair of the Committee.

The vote was conducted by a show of hands, with six of seven members present and voting in favor of the appointments.

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CUC-25-0637

City Department Introductory

The Commissioners received an introduction from the departments overseeing the Cable Advisory and Utilities Commission, which consist of Rialto Network/IT, Waste Management division of Public Works, the Utilities Department, and Rialto Water Services/Veolia.

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ADJOURNMENT

- ◆ Meeting adjourned at 7:00 p.m.



City of Rialto

Legislation Text

File #: CUC-25-0727, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Utilities Commission Members

APPROVAL: Tanya Williams, City Manager

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services

RECOMMENDATION:

Staff recommends the Cable Advisory and Utilities Commission receive this report for the month of October 2025.

BACKGROUND:

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Utilities Commission. The responsibilities assigned to the Commission include acting “as an advisor to the City Council and City Administration regarding solid waste policies, recycling, source reduction, and other related state mandates.” This report provides general information to the Commission on the activities and events for the Maintenance and Facilities Department’s Waste Management Division.

ANALYSIS/DISCUSSION:

Items relating to the City’s Solid Waste Management services and of interest to the Commission are as follows:

- **Hazardous Household Waste** - During the month of September:
 - 212 residents served,
 - 305 gallons of used motor oil,
 - 8 pallets of paint,
 - 14 drums of miscellaneous poisons and other toxic liquids,
 - 7 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs

During the month of October, the Household Hazardous Waste site was open on the 10th and 11th and will be open again on the 24th and 25th from 8 am until 12 noon.

- **Community Clean-up Day**

October 25, 2025
8 am to 2 pm

Activities Include:

Used Tire Collection

Household Hazardous Waste Drop-off

Electronic Waste Drop-off

Personal Document Shredding

Salvation Army Donation Drop-off

Trash, Bulky Items, Green Waste Drop-off

- **Burrtec Waste Tonnage Report** - Available tonnage reports will be distributed at the meeting.



City of Rialto

Legislation Text

File #: CUC-25-0722, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting, October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Extraterritorial Wastewater Service Agreement with Sergia Arteaga and Leticia Martinez (Owners) for the property located at 19010 Valley Blvd., Bloomington, CA, Assessor's Parcel Number 0253-123-47-0000.

BACKGROUND

Staff requests that the Cable Advisory and Utilities Commission recommend the City Council adopt a Resolution and Rialto Utility Authority Resolution, approving an Extraterritorial Wastewater Service Agreement with Sergia Arteaga and Leticia Martinez (Owners) for the property located at 19010 Valley Blvd., Bloomington, CA, Assessor's Parcel Number 0253-123-47-0000.

BACKGROUND

Sergia Arteaga and Leticia Martinez (Owners) own the property at 19010 Valley Blvd., Bloomington, CA. This property is on Valley Blvd., on the N/E corner of Valley Blvd & Claremont Ave. The Assessor's Parcel Number is 0253-123-47-0000.

The City of Rialto owns, operates, and maintains the local public sanitary sewer system, which includes a wastewater collection system and treatment plant that serve most properties within the City limits and some areas of Bloomington. The property is not connected to any other sewer system, and the property owners have requested to connect to the Rialto wastewater system located in front of their property on Valley Blvd.

This item was presented to the Water Subcommittee on June 24, 2025. The Subcommittee's feedback was to present the request to the Cable Advisory and Utilities Commission for a formal recommendation to the City Council/Rialto Utilities Authority.

ANALYSIS/DISCUSSION

The subject property is currently on a septic system, and the owners would like to connect to the City's sewer system. A city-owned sewer line exists within Valley Blvd. The owners have contracted with a contractor to construct a sewer lateral per City Standards to this existing sewer line.

In order to connect to the City's sewer system, the owners will be responsible for the design and construction of a sewer line at their expense. This includes, but is not limited to, ensuring the work meets current Building and Plumbing Codes, obtaining all permits and inspections required by the City and County of San Bernardino, and making all repairs to the infrastructure damaged during

connection to existing sewer lines.

In addition to the new sewer line, the Owners will owe the City development impact fees for the sewage treatment and collection systems at a rate equal to one point three (1.3) times the current sewage rate or charges. Rialto sewage treatment fees (for treatment of the wastewater at the treatment plant) vary.

Staff has prepared an Extraterritorial Wastewater Service Agreement to facilitate approval of the proposed service connection. The agreement describes the duties and responsibilities of the City of Rialto and the property owners. The proposed Extraterritorial Agreement (DRAFT) and Site Map are included as **Attachment 1** and **Attachment 2**, respectively.

ENVIRONMENTAL IMPACT

The request is not a “Project” as defined by the California Environmental Quality Act (CEQA). Pursuant to Section 15378(a), a “Project” means the whole of an action, which has a potential for resulting in either a direct physical change in the environment, or a reasonably foreseeable indirect physical change in the environment. The proposed agreements to connect the properties to the City’s sanitary sewer system will not result in a direct or indirect physical change in the environment because the system has sufficient capacity and, as such, the action is not a “Project” as defined under CEQA.

GENERAL PLAN CONSISTENCY

This action is consistent with the City of Rialto's General Plan Guiding Principle 3, Rialto's Economic Environment is Healthy and Diverse. *“Our City government will lead by example, and will operate in an open, transparent, and responsive manner that meets the needs of the citizens and is a good place to do business.”*

Approval of this action also complies with the City of Rialto General Plan Goals and Policies:

Goal 3-9: Upgrade and maintain an improved wastewater system with adequate plant efficiency and capacity to protect the health and safety of all Rialto residents, businesses, and institutions.

Policy 3-9.1: Require that all new development or expansion of existing facilities bear the cost of expanding the wastewater disposal system to handle the increased loads that they are expected to generate.

LEGAL REVIEW

The Draft Extraterritorial Wastewater Service Agreement is currently under review by the City Attorney’s Office to ensure compliance with applicable laws and City standards. Any necessary revisions identified during the legal review process will be incorporated before final execution of the agreement.

FINANCIAL IMPACTS

In order to connect to the City’s Wastewater system, the property owner will be required to make a one-time Development Impact Fee payment at the Extraterritorial Rate of 1.3 times the standard rate. The required connection fees are determined by the planned use of the facility and are estimated at \$8,933.71 for both Wastewater Collection and Treatment fees.

The calculations are shown in Table 1 below:

Table 1
Development Impact Fees

Description	Unit Measure	Unit	Rate	Extraterritorial Rate	Total
Sewage Treatment - Repair & Service station	TSF	5.104	\$990.22	1.3	\$6,570.31
Sewage Collection Service Space	LFF	202	\$9.00	1.3	\$2,363.40
Total					\$8,933.71

Sewer Treatment	\$6,570.31
Sewer collections	\$2,363.40
	\$8,933.71

Operating Budget Impact

Rialto Water Services will bill the property owner at the subject property at 1.3 times the standard applicable monthly sewer rate, and the Utility Authority will absorb the operating costs to serve the property, within the Concession Agreement.

Capital Improvement Budget Impact

The requested action is expected to increase the Sewer Treatment Fund by \$6,570.31 and the Sewer Collection Fund by \$2,363.40 to be used on Development Impact Fee eligible projects.

Licensing

This action does not require a business license.

ATTACHMENTS

1. Extraterritorial Agreement (DRAFT)
2. Site Map

EXTRATERRITORIAL WASTEWATER SERVICE
AGREEMENT BETWEEN THE CITY OF RIALTO AND SERGIO ARTEAGA AND
LETICIA MARTINEZ AS JOINT TENANCY PROPERTY OWNERS

This **EXTRATERRITORIAL WASTEWATER SERVICE AGREEMENT** (“Agreement”) is made and entered into this 28th day of October 2025, between Sergio Arteaga and Leticia Martinez, owners of the property located at 19010 Valley Boulevard, Bloomington, CA 92316 as joint tenants (Assessor’s Parcel Number 0253-123-47), (collectively, the “Owners”) and the City of Rialto, a California municipal corporation (“City”) (each a “Party” and collectively the “Parties”).

RECITALS

WHEREAS, the City, through its concessionaire Rialto Water Services, and sewer system operator Veolia, provides wastewater conveyance, treatment, and disposal services for wastewater (“Sewer Services”) to properties within the City’s jurisdiction and spheres of influence, and has adequate pipelines, facilities, and infrastructure for said Sewer Services; and

WHEREAS, the Owners have requested the City to provide Sewer Services to a property located within the City’s sphere-of-influence, but outside of the City’s existing corporate boundaries, and which is associated with the property located at 19010 Valley Boulevard, Bloomington, CA 92316, and includes Assessor’s Parcel Number 0253-123-47, as identified on Exhibit “A” and shown on Exhibit “B”, attached hereto and made a part hereof (the “Property”); and

WHEREAS, the Owners own the Property as joint tenants; and

WHEREAS, other wastewater collection systems are unavailable, and the Owners desire to connect the Property to the City’s wastewater collection system for the general health, safety, and welfare; and

WHEREAS, City owns and operates wastewater collection mains and any other related and/or additional facilities used for the conveyance, treatment or disposal of wastewater originating in the City and areas located outside the corporate boundaries of the City approved by the City for extraterritorial wastewater service (the “Service Area”), and any extensions, expansions or replacements of any of the above being hereinafter referred to as the “City’s Disposal System”; and

WHEREAS, City has defined and established by City Council resolution a policy and administrative guidelines to provide Sewer Services outside of the City’s corporate boundaries, and has agreed to provide Sewer Services to the Property through the City’s Disposal System on the terms and conditions contained herein; and

WHEREAS, California Government Code Section 56375(p) permits a city to provide new or extended services by agreement outside its jurisdictional boundaries but within its sphere of influence in anticipation of a later change of organization only if the city first request and receives approval from the Local Agency Formation Commission for San Bernardino County (“LAFCO”); and

WHEREAS, City and Owners desire to memorialize their arrangement for the City’s provision of Sewer Services to the Owners through this Agreement.

AGREEMENT

NOW, THEREFORE, in consideration of the foregoing and subject to the terms and conditions contained herein, the Parties hereto hereby agree as follows:

ARTICLE I. CONDITION PRECEDENT

Section 1.01 Recitals Incorporated. The recitals set forth above are true and correct and are hereby incorporated into and made a part of this Agreement.

Section 1.02 Condition Precedent. The effectiveness of this Agreement is expressly conditioned upon approval by LAFCO authorizing the City to provide new or extended Sewer Services to the Property. The Effective Date of this Agreement shall be the date of such approval by LAFCO (“Effective Date”).

ARTICLE II. RIGHTS AND OBLIGATIONS

Section 2.01 Delivery and Receipt of Wastewater. At all times, except as may be restricted by unforeseen emergencies, Owners shall have the right to deliver to the City’s Disposal System normal strength domestic wastewater, and City shall have the obligation to receive all such wastewater into the City’s Disposal System and to convey, treat and dispose of such wastewater. If wastewater discharged by the Owners does not comply with all aspects of the City’s Municipal Code, the Owners will, solely at its cost and expense, maintain a pre-treatment program for disposal of domestic wastewater pursuant to Section 4.01.

Section 2.02 Disposal of Service Area Wastewater; Ownership and Reclamation of Effluent. The cost of constructing, expanding, extending, maintaining and operating the City’s Disposal System and of conveying, treating and disposing of the Property Service Area wastewater (including without limitation and effluent of by-product thereof) after delivery of such Service Area wastewater to the City’s Disposal System shall be the responsibility solely of the City, and Owners shall have no responsibility for, and shall not be liable to the City or any third party for, any costs or other expenses incurred by the City in connection with or related thereto, other than design and construction costs to connect to the City’s Disposal System set forth in Section 2.05 and payment of the Wastewater User Fees set forth in Article III, provided Owners comply with all aspects of the City’s Municipal Code, ordinances and policies, incorporated herein by reference, as they relate to wastewater discharge applicable to the Property.

Section 2.03 Ownership of Service Area Wastewater. It is the intention and agreement of the Parties that the City shall have total ownership and control of all Service Area wastewater delivered to the City's Disposal System from the Property. Owners warrant that Owners shall comply with all aspects of the City's Municipal Code, ordinances, and policies as they relate to wastewater discharge applicable to the Property.

Section 2.04 Sewer Connection Points. Owners are authorized one (1) sewer connection point to the City's Disposal System. Such sewer connection point shall be located at a point mutually acceptable to the Owners, City Engineer, and the City's Building Official.

Section 2.05 Design and Construction of Sewer Improvements. To convey wastewater from the Property to the sewer connection point per Section 2.04, Owners agree, at their sole expense and without reimbursement from the City, to design and construct the required sewer improvements, including sewer lines, laterals, and connection points needed for the Owners to connect to the City's Disposal System. Construction of sewer lines, laterals, and connection points shall be in conformance with the specifications and details set forth in the City's Utility Design Standards, Building Safety Codes and other applicable laws and regulations, as may apply. City and the Owners also agree that the design and construction necessary to connect to the City's Disposal System is subject to the appropriate City approvals, including but not limited to plan check(s) and inspections and no work may be commenced under this Agreement until City has approved thereof in writing.

Section 2.06 Inspection. City shall have the right, but not the obligation, to inspect all sewer improvements, and examine sewer lines, laterals, connection points and any other facilities related to the Owners' connection to the City's Disposal System at any time, including during construction and operation of any portion of the Sewer System within the Service Area.

Section 2.07 Maintenance and Repairs. Maintenance, repairs, and replacement of the laterals including the connection point within the right-of-way shall be the responsibility solely of the Owners at Owners' sole cost and expense without reimbursement from the City. All construction work, maintenance, repairs, and replacements shall be performed under permit from, inspected, and approved by the City. Should Owners fail to operate, maintain, repair, and replace the laterals including the connections within the right-of-way as needed for proper operation of the City's Disposal System and in accordance with the Sewer Regulations, the City shall have the right, but not the obligation, to stop providing Sewer Services. Prior to City stopping Sewer Services for the Property, City shall provide the Owners with written notice of the failure to properly operate, maintain, repair, or replace the laterals and/or connections within the right-of-way, and provide the Owners with not less than thirty (30) days to cure such failures. If, after the notice period expires, the Owners have failed to commence a cure of such failures and thereafter diligently prosecute such cure to completion, City may, in its sole and absolute discretion, stop providing Sewer Services for the Property or perform the

as-required services to cure such failures. In the event that the City performs the as-required services to cure such failures, Owners shall be liable to and pay City for all costs and expenses.

Section 2.08 Special Conditions. In addition to any other requirement provided in this Agreement, as a condition of receiving service of the City's Disposal System, the Owners shall comply with the following Conditions of Approval:

1. Any material changes of the Property's existing use which result in material increase in demand or additional dwelling units for Sewer Services (volume, biological, or chemical), requires the written consent of the City of which consent shall not be unreasonably withheld.

ARTICLE III. WASTEWATER USER FEES

Section 3.01 Initial Special Service Availability Payment. In consideration of the City's agreements contained herein, Owners shall, promptly upon the Effective Date of this Agreement, pay to City a service connection fee for treatment, collections, and related fees in the amount of \$6,872.08 in accordance with the adopted fee schedule, Resolution 6069, approved by the Rialto City Council/Rialto Utility Authority on December 27, 2011. Any additional fees related to plan check(s), inspection or not named in this Agreement shall be the responsibility of the Owner.

Section 3.02 Monthly Wastewater User Fees. After the Effective Date, Owners shall pay to the City for the provision of Sewer Services a wastewater fee calculated at a rate equal to one point three (1.3) times the rate then charged by the City to properties located within the incorporated boundaries of the City, in accordance with the rates established pursuant to Chapter 12.08.200 of the City's Municipal Code, or as may be amended from time to time.

Section 3.03 Delinquent Sewer Service Fees. Owners shall pay to the City delinquent fees as established in the City's Municipal Code, ordinances, or policies. Any sewer charges that are unpaid by the specified due date shall be a debt in favor of the City, which may use any legal means to collect any delinquent sewer charges, including, but not limited to, placing liens on the Property of any such persons, and collecting such delinquent fees, penalties, and interest due and owing on the property tax roll.

ARTICLE IV. MONITORING OF SERVICE AREA WASTEWATER

Section 4.01 Pre-Treatment Program; Quality Specifications and Standards. Pretreatment of wastewater from the Service Area may not be required under this Agreement, provided the Owners comply with all aspects of the City's Municipal Code, ordinances, and policies as they relate to wastewater discharge applicable to the Property. City shall have the right to monitor or restrict the discharge of wastewater to the City's Disposal System if City suspects or discovers the Owners have discharged prohibited substances, as described in the City's Municipal Code, into the City's Collection System, or violated other provisions of said Municipal Code. City may, at its option, allow

discharge to resume with the Owner's installation, and proper maintenance of, an approved pretreatment device or system.

ARTICLE V. TERM

Section 5.01 Effective Date; Term. This Agreement shall become effective as of the Effective Date as provided in Section 1.02. The Agreement shall continue in perpetuity, or until terminated pursuant to Section 5.02, or such time as the Property is annexed into the corporate boundaries of City. At such time, the Owners shall have such rights, privileges, and duties, including fees and rates, as all other City citizens for the then current wastewater disposal classification.

Section 5.02 Termination. Either Party may terminate this Agreement upon thirty (30) days prior written notice to the other Party.

ARTICLE VI. MISCELLANEOUS

Section 6.01 Indemnification. Owners hereto agrees to indemnify, defend, save, and hold harmless the City and its officers, agents and employees from and against all liability, claims, damages, losses and expense of any nature whatsoever, including but not limited to bodily injury, death, personal injury, property damages and attorney's fees, arising directly or indirectly from any acts or omissions of such indemnified party or its officers, agents or employees in connection with this Agreement.

Section 6.02 Successors and Assigns, Recordation of Agreement. This agreement shall be recorded against the Property in the Office of the San Bernardino County Recorder. The rights, duties, benefits, burdens, and obligations contained herein are appurtenant to and shall run with the land (i.e. the Property). The terms of this Agreement shall be binding upon and shall inure to the benefit of the heirs, successors, and assigns of the parties hereto. Owners may not assign its rights and/or obligations under this Agreement without the prior written consent of the City, which consent shall not be unreasonably withheld. Any such consent by City shall not, in any way, relieve Owners of its obligations and responsibilities under this Agreement.

Section 6.03 Hold Harmless. The Owners hereby agrees that in the event any penalties or surcharges are assessed against the City for a violation of any federal or state statute imposing restrictions on the quality of discharged wastewater from the Property, Owner will indemnify City for such penalties and charges to the extent, and only to the extent, that such penalties and charges result solely from Owners failure to comply with the wastewater discharge quality specifications and standards per Section 4.01.

Section 6.04 Notices. All notices or other communications required or permitted hereunder shall be in writing, and shall be personally delivered, sent by pre-paid First Class U.S. Mail, registered or certified mail, postage prepaid, return receipt requested, or delivered or sent by facsimile with attached evidence of completed transmission, and shall be deemed received upon the earlier of (i) the date of delivery to the address of the person to receive such notice if delivered personally or by messenger or overnight courier; (ii)

three (3) business days after the date of posting by the United States Post Office if by mail; or (iii) when sent if given by facsimile. Any notice, request, demand, direction, or other communication sent by facsimile must be confirmed within forty-eight (48) hours by letter mailed or delivered. Other forms of electronic transmission such as e-mails, text messages, instant messages are not acceptable manners of notice required hereunder. Notices or other communications shall be addressed as follows:

If to City: City of Rialto
150 South Palm Avenue
Rialto, CA 92376
Attn: City Manager
Tel: (909) 820-2528
Fax: (909) 820-2527

With copy to: Burke, Williams & Sorensen, LLP
1770 Iowa Avenue, Suite 240
Riverside, CA 92507-2479
Attn: Eric Vail, City Attorney
Tel: (951) 788-0100
Fax: Not Available

If to Owner: Sergio Arteaga
19010 Valley Blvd
Bloomington, CA
Tel:
Fax: Not Available

 Leticia Martinez
19010 Valley Blvd
Bloomington, CA
Tel:
Fax: Not Available

With copy to: N/A

Either Party may change its address by notifying the other Party of the change of address in writing.

Section 6.04 Costs and Expense of Enforcement. Should litigation be necessary to enforce any term or provision of this Agreement, the prevailing party shall be entitled to collect all litigation costs and attorney's fees incurred by the prevailing party.

Section 6.05 Amendment. No amendment or waiver of any provisions of this Agreement or consent to any departure from its terms shall be effective unless the same shall be in writing and signed by the parties hereto.

Section 6.06 Severability. The provisions of this Agreement are severable. The invalidity or unenforceability of any provision of this Agreement will not affect the validity of the remainder hereof.

Section 6.07 Execution in Counterparts. This Agreement may be executed in counterparts, all of which taken together shall constitute an original hereof.

Section 6.08 Time of Essence. Time is of the essence in the fulfillment by the parties hereto of their obligations under this Agreement.

Section 6.09 Governing Law. This Agreement shall be governed by and construed in accordance with the laws of the State of California and any legal action must be brought in a court of competent jurisdiction in San Bernardino County.

Section 6.10 As-Built Records and Digital File Submission. The Owners shall submit complete and accurate as-built records, including all necessary revisions, and all relevant digital files (in AutoCAD and PDF) prior to issuance of Notice of Completion permit for the project. The as-built records shall reflect the final, constructed conditions, including any deviations from the original plans. These submissions shall be provided to the City in both hard copy and digital format.

[SIGNATURES ON NEXT PAGE]

IN WITNESS WHEREOF, City and Owners have caused this Agreement to be executed the day and year first above written.

CITY:

CITY OF RIALTO,
a Municipal Corporation

By: _____
Tanya Williams, City Manager

ATTEST:

By: _____
Barbara A. McGee, City Clerk

APPROVED AS TO FORM:

BURKE, WILLIAMS & SORENSEN, LLP

By: _____
Eric Vail, City Attorney

OWNERS:

By: _____
Sergio Arteaga

By: _____
Leticia Martinez

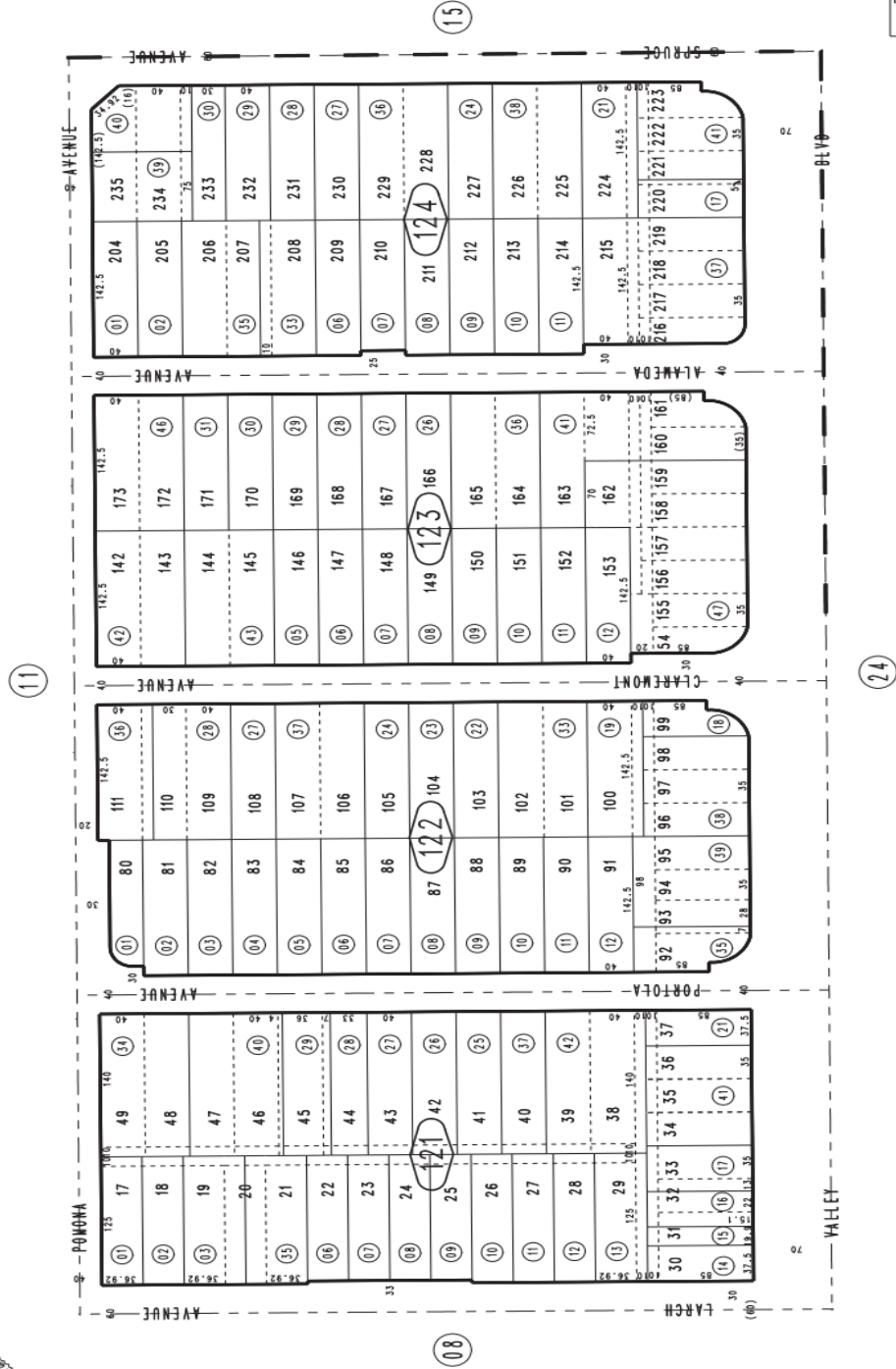
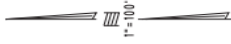
EXHIBIT "A"
LEGAL DESCRIPTION

TRACT NO 1735 BLOOMINGTON PARK TRACT LOTS 154 155 AND 156 TOGETHER WITH THAT PTN
OF 20 FT ALLEY ADJLOTS 154 AND 155 ON N ALSO TOGETHER WITH THAT PTN OF S 1/2 OF
ALLEY ADJ LOT 156 ON N

Ptn. Bloomington Park Tract No. 1735
M.B. 26/39-40

Colton Joint Unified 0253-12
Tax Rate Area
64027

THIS MAP IS FOR THE PURPOSE
OF AD VALOREM TAXATION ONLY.



REVISED
08/03/22 AP
04/22/24 KA

Assessor's Map
Book 0253 Page 12
San Bernardino County

Ptn. N.E.1/4, Sec. 22
T.1S., R.5W.

January 2004

EXHIBIT "B"

Property and Arial Site Map of 19010 Valley Blvd., Bloomington, CA





City of Rialto

Legislation Text

File #: CUC-25-0724, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Staff requests the Cable Advisory and Utilities Commission to provide guidance on whether to reschedule or cancel the November 18, 2025, meeting date, which conflicts with the only scheduled City Council meeting for November.

BACKGROUND

The Utilities Commission regularly meets on the third Tuesday of each month. The November meeting is currently scheduled for Tuesday, November 18, 2025. However, due to the holiday schedule, the only City Council meeting in November will also take place on Tuesday, November 18, 2025, creating a scheduling conflict.

ANALYSIS/DISCUSSION

Given that both meetings are scheduled for the same day, staff is requesting direction from the Commission on how to proceed. The Commission has the following options:

1. **Reschedule the November meeting** to another date earlier or later in the month, depending on commissioner availability and meeting room scheduling, or
2. **Cancel the November meeting** if there are no pressing agenda items requiring immediate attention.

Staff will work with the Commission to identify alternative dates if rescheduling is preferred.



City of Rialto

Legislation Text

File #: CUC-25-0723, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Veolia's Monthly Operations Reports: September 2025 (Reporting period July 2025) and October 2025 (Reporting period August 2025).

RECOMMENDATION

Staff recommends that the Cable Advisory and Utilities Commission receive and file the following reports:

1. September 2025 (Reporting period July 2025)
2. October 2025 (Reporting period August 2025)

Cable Advisory & Utility Commission Report

September 2025

Reporting period July 2025

**RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATIONS REPORT**

Reporting Period:

July 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

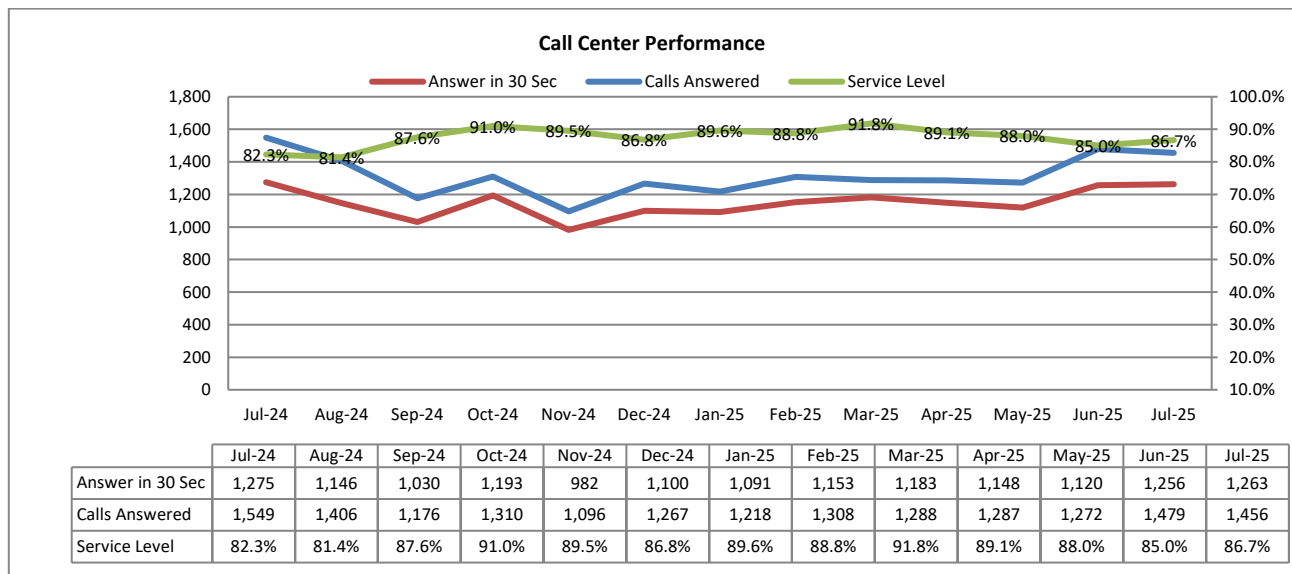
During this reporting month, the Customer Service team provided call service level of 86.7%. Out of 1,456 inbound calls answered 1,263 answered within the first 30 seconds.

Water consumption has increased by 13.3% when compared against previous month. When compared against last year, consumption has decreased by less than 1%.

Sewer revenue has decreased by less than 1% compared to the prior month and increased by 4.6% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 86.7% with 1,263 out of 1,456 being answered within the first 30 seconds. Overall average wait time was fifty-four (54) seconds. Increase in average wait time is due to 2 representatives out on disability. In anticipation, temporary employee was hired and trained in May. Unfortunately, this temporary employee left without any notification in July. A new replacement has been interviewed and we are currently waiting for successful completion of pre-employment actions.



III. AUTOMATED SERVICES

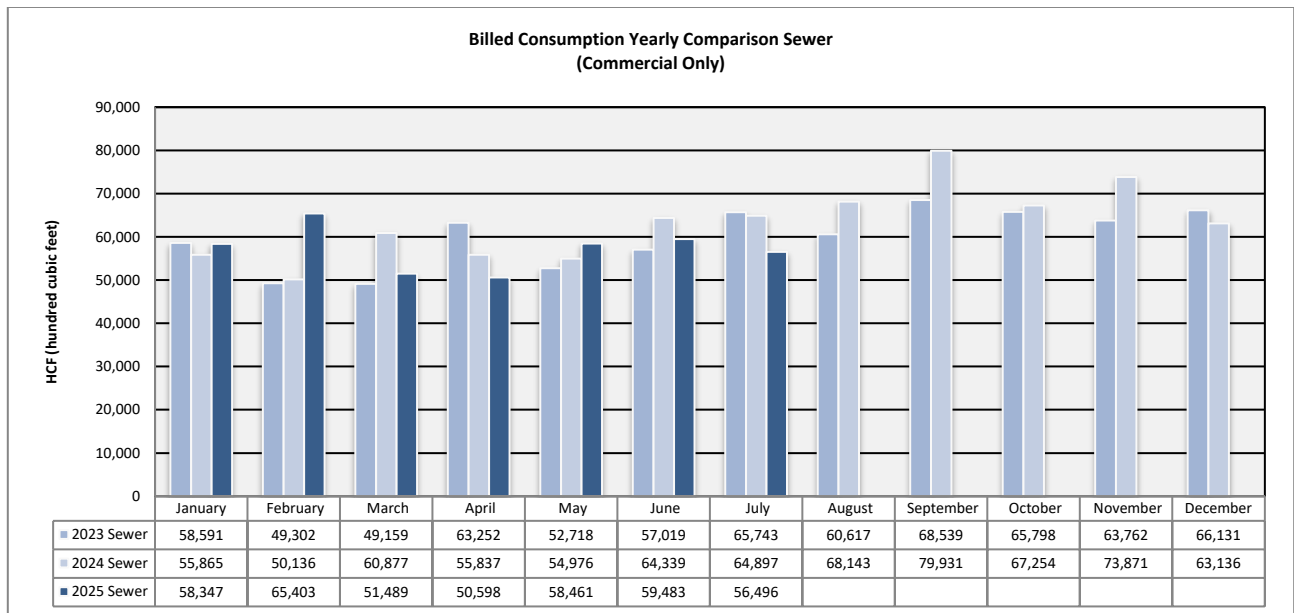
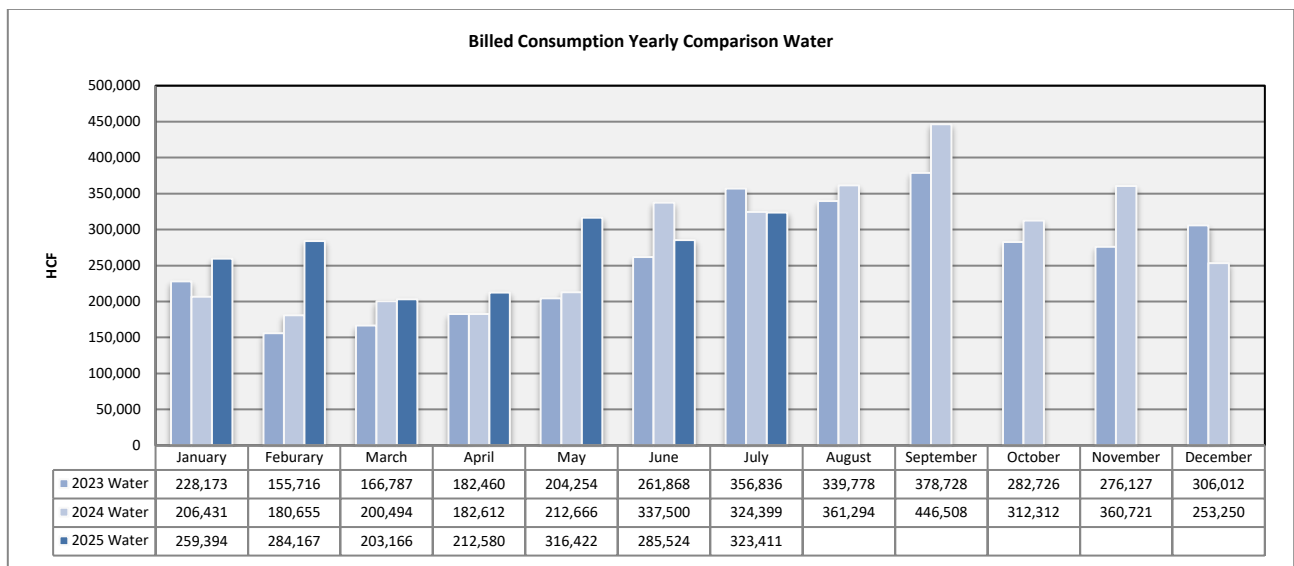
About 12699 or 55.7% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.3% have chosen the e-bill option. This e-bill participation is 7.0% increase from July of the prior year.

	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25
Number of Bills	22,410	22,425	22,470	22,541	22,571	22,575	22,587	22,604	22,657	22,694	22,705	22,770	22,792
Number of Bill Adjustments (during billing)	11	9	5	11	9	29	17	10	29	25	15	18	29
Automated Over the Phone Payments	2,250	2,310	2,050	2,483	2,092	2,436	2,509	2,040	2,509	2,454	2,276	2,578	2,596
Online Payment	9,828	9,302	7,538	9,302	7,804	10,320	9,747	7,676	9,912	9,798	8,434	9,800	10,260
E-bill Participants	5,731	5,770	5,814	5,855	5,922	5,959	5,997	6,031	6,069	5,969	6,000	6,074	6,134
Auto Pay Participants (New Portal)	4,221	4,273	4,278	4,305	4,343	4,367	4,420	4,467	4,536	4,554	4,630	4,696	4,728
PayNearMe	114	118	92	95	93	95	108	73	99	97	88	88	88

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has increased by 13.3% when compared against previous month. When compared against last year, consumption has decreased less than 1%.



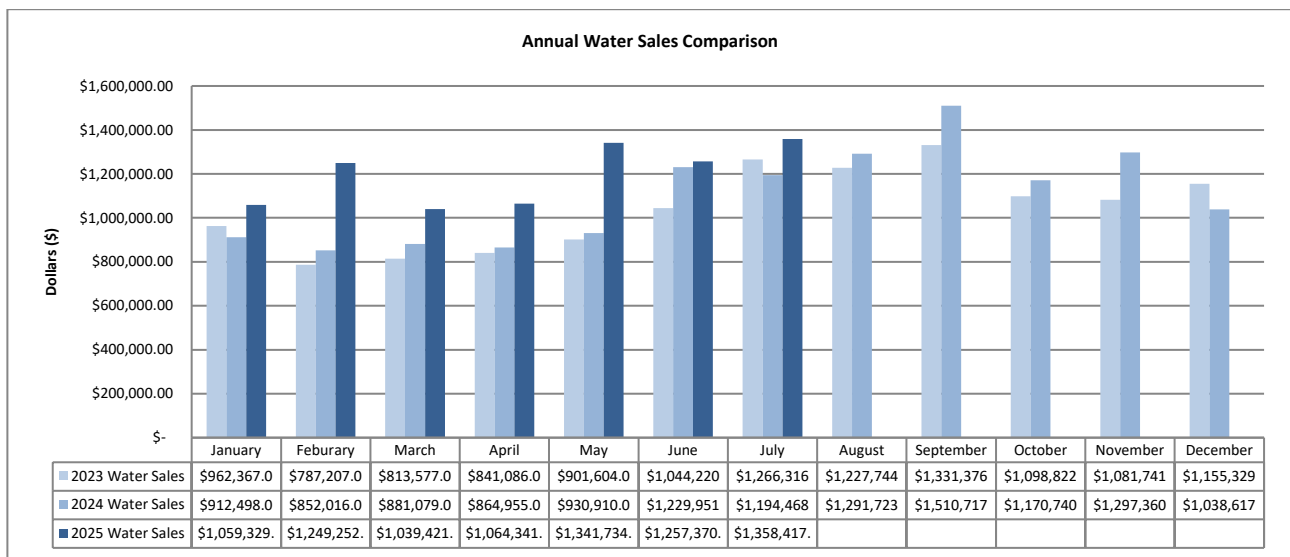
B. Billing

A total of 22,792 bills were mailed or sent out electronically in July. Billing accuracy was 99.8% with twenty-nine (29) requiring adjustments after bill generation.

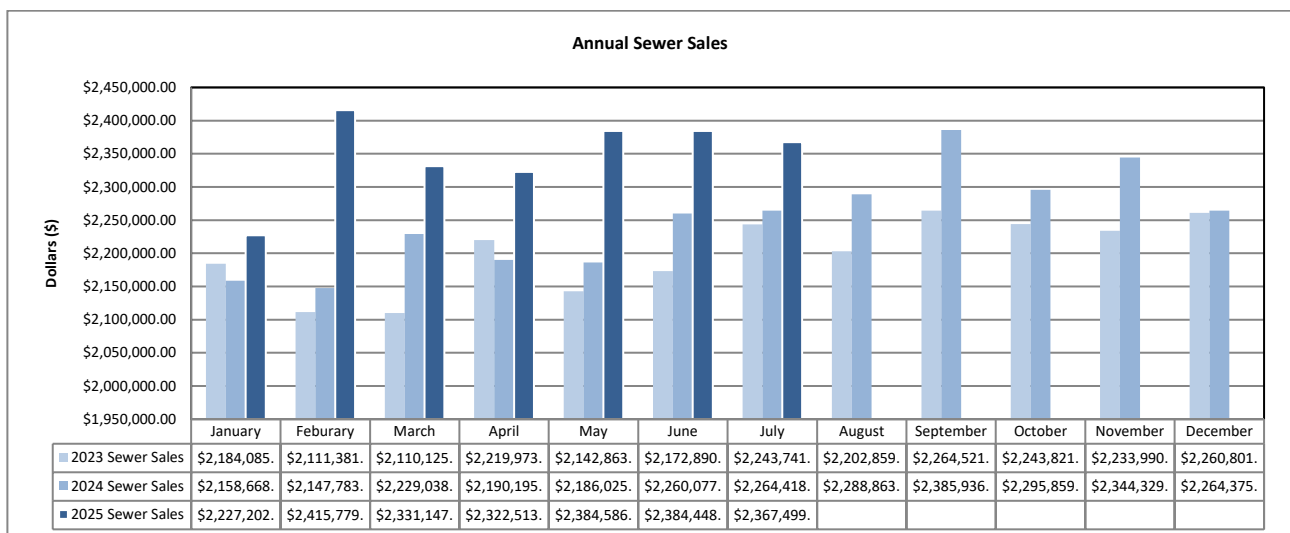
V. REVENUE & AGING

A. Revenue

Water revenue has increased 8.0% when compared against the prior month and increased 13.7% when compared against previous year. Sewer revenue has decreased by less than 1% compared to the prior month and increased by 4.6% from last year. Increase of revenue in 2025 versus 2024 is due to rate modifications in January.

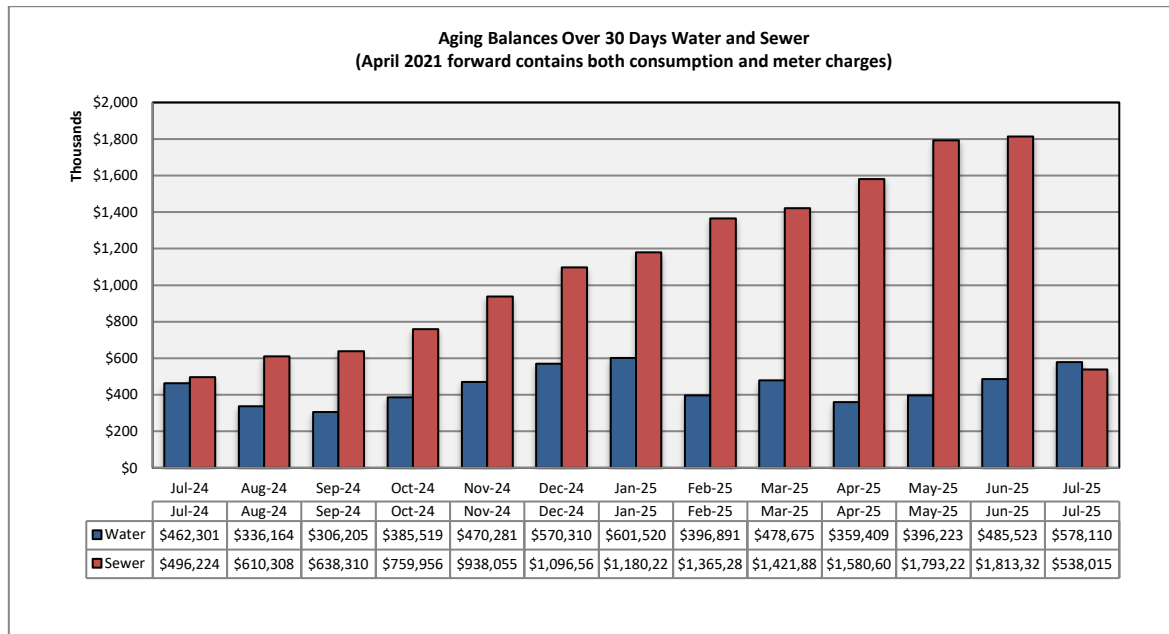
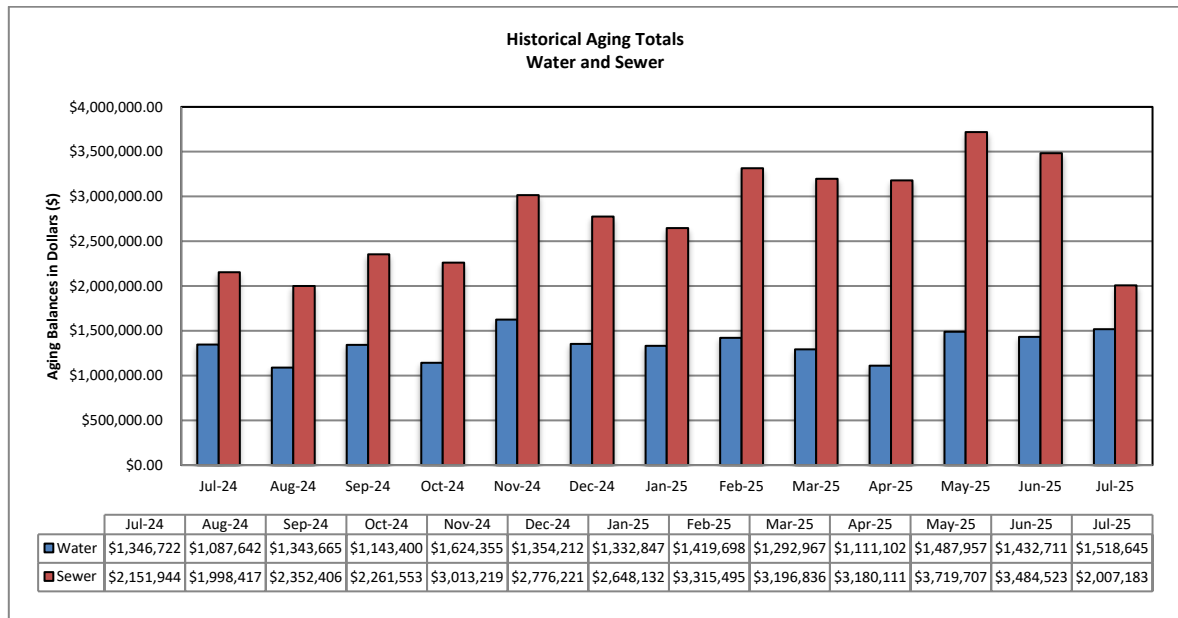


(Please consider the scale of the graph as doubled height does not mean double the amount)



B. Aging

The total aging balance has decreased by 28.3%, *see first table below*. For balances >30-days only, water has increased 19.1% and wastewater has decreased by 70.3%. This large decrease is due to tax roll submitted to County of San Bernardino on behalf of the City of Rialto in the amount of \$1.18M. This is a total from 1,415 accounts, where 78% were repeat accounts from previous year.



C. Bad Debt

Twelve (12) accounts were sent to collections for a total amount of \$4,978.69. These bad debts arise from customers moving out or selling the property and not closing the account with final payments.

VI. SERVICE ORDERS

405 service orders were initiated by the customer service team during the reporting month. Of this total, 117 service orders or 29% were due to occupant changes.

229 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

Sewer tax roll in the amount of \$1.18M was submitted to The County of San Bernardino on behalf of the City of Rialto. 78% of the 1.415 accounts were same accounts from prior year.

Two (2) CS team members are currently out on disability. In anticipation, temporary employee was hired and trained during May. Unfortunately, this temporary employee left without any notification in July. A new replacement has been interviewed and we are currently waiting for successful completion of pre-employment actions.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in July 2025 is \$4,565,000 whereas Non-Rate Revenue is \$224,000; Utility Revenue is \$4,254,000 and Tax / Ambulance Revenue at \$87,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in July 2025 and July 2024 are \$82,000 and \$251,000 respectively. The large variance in collection of UUT charges is due to the City exempting UUT charges to the Residential customers beginning January 2025

through December 2025. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in July 2025 and \$6,000 in July 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on July 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City’s boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various

developments, which is then distributed to RWS. There was no DIF payment received in July of 2025.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charge.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	JULY 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank.	22	\$ 144,793	3.32%
Remote Deposits	Scanned batches of checks payments made at the customer service counter	22	499,489	11.46%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	22	407,888	9.36%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	13,952	2,118,383	48.59%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox	22	1,176,928	27.00%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, Walmart or Family Dollar stores.	89	11,821	0.27%
Total Revenue per Bank			\$ 4,359,302	100.00%
Recon to RUA Recap:				
Adj detailed in RUA			206,365	
Prior mo. Correction				
RUA increase in Cash			\$ 4,565,667	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

F. Payment Collection Method – Fiscal Year to Date

	Jul 2025	Total	%
Carrier Deposits	\$ 144,793	\$ 144,793	3.32%
Remote Deposits	499,489	\$ 499,489	11.46%
EBOX	407,888	\$ 407,888	9.36%
Paymentus, IVR, Credit Cards	2,118,383	\$2,118,383	48.59%
Lockbox Deposits	1,176,928	\$1,176,928	27.00%
Pay Near Me	11,821	\$ 11,821	0.27%
Total Revenue to Bank	\$4,359,302	\$4,359,302	100.00%
NSF	(10,757)	\$ (10,757)	
Net deposits	\$4,348,546	\$4,348,546	

G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	July 2025	July 2024	Variance
UUT Water	\$ 25,202	\$ 84,082	\$ (58,880)
UUT Sewer	56,666	166,963	(110,296)
Ambulance	5,489	5,818	(329)
Total	\$ 87,358	\$ 256,863	\$ (169,505)

H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	July 2025	July 2024	Variance
Non-Rate / Extra Territorial Revenue	\$ 224,433	\$ 63,697	\$ 160,737
Utility Revenue	\$4,253,876	\$3,462,656	791,220
Total	\$4,478,309	\$3,526,353	\$ 951,956

I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2025	Total
Non-Rate Revenue		
Cell Tower Rent,Llease	21,485	21,485
Interest Income	-	-
NRR-FOG	-	-
Municipal Water Sales	-	-
Extra Terr- Sewage	169,483	169,483
Abatement of Expenses	-	-
Water Meter Lost/Damaged/Repl	22,650	22,650
Misc Fees - New Occ., Same Day Svc	10,815	10,815
Miscellaneous Revenue - Sewer	-	-
NSF	-	-
Total Non-Rate Revenue	\$ 224,433	224,433
Utility Revenue		
Water Penalty	30,460	30,460
Sewer Penalty	74,191	74,191
Turf Removal, Hi-Eff Rebate	(100)	(100)
Water Deposits Billed	16,142	16,142
Hydrant Deposits	315	315
Sewer Deposits Paid	-	-
Sewer Deposits Billed	16,204	16,204
Water	1,329,427	1,329,427
Sewer	2,760,649	2,760,649
Unapplied Credits	26,588	26,588
Bad Debt Sewer	-	-
Bad Debt Water	-	-
Tax Roll Sewer	-	-
Collection Agency - Water	-	-
Collection Agency - Sewer	-	-
Collection Agency - Misc Water	-	-
Total Utility Revenue	\$4,253,876	\$4,253,876
Total Non-Rate + Utility Rev.	4,478,309	4,478,309

J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per Incode	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
July 2025	4,565,667	12,485	3,018,187	1,534,996	4,565,667	(206,365)	4,359,302
July 2024	3,783,216	11,473	2,450,403	1,321,340	3,783,216	(87,507)	3,695,709

K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 7/31/2025	Current	31 to 60 days	61 to 90 days	>90 days
AT&T - Easton	\$ -	-			
Cedar House	6,711	6,711			
CITY OF FONTANA	133,713	133,713			
Colton Unified School District	-	-			
County of San Bernardino-CSA 70 BL	20,948	20,948			
Rialto BioEnergy Facilities	-	-			
Sprint-Nextel	3,456				3,456
San Bernardino Co Waste System Div	-				
SB Valley Mun Water District	-				
Vertical Bridge Holdco, LLC (CIG)	4,714				4,714
Grand Total	\$ 169,542	\$ 161,372	\$ -	\$ -	\$ 8,170

AT&T makes annual payment of one cell tower rent and monthly dues on the other. The customer is current with its payments.

Social Science Service (Cedar House) balance reflects current service fees.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino has been contacted for past due balance.

Rialto Bioenergy Solutions is current with its obligations.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices as well.

RIALTO WATER

MONTHLY OPERATIONS REPORT

Reporting Period:

July 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 1122.44 acre-feet. 908.39 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 112.67 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 101.38 acre-feet came from the OPRTP.

JULY 2025 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered Via BLF				
								Purchased			
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus ¹	OPRIP ²	TOTAL ³
7/1/25	6.15	8.46	6.18	0.00	6.90	0.00	8.61	0.00	8.74	3.97	40.40
7/2/25	5.05	2.61	6.40	0.00	6.85	0.00	8.73	3.33	10.12	3.71	38.07
7/3/25	5.07	0.00	5.28	0.00	5.55	0.00	10.95	3.97	6.40	3.44	29.71
7/4/25	5.60	0.00	6.47	0.00	6.82	0.00	7.35	0.00	11.97	3.57	34.44
7/5/25	7.76	0.00	5.95	0.00	6.54	0.00	8.91	0.48	11.46	4.05	36.23
7/6/25	1.95	4.30	7.16	0.00	6.46	0.00	9.27	5.00	8.76	4.47	38.10
7/7/25	5.88	1.00	6.04	0.00	7.33	0.00	7.60	4.98	11.24	2.97	39.44
7/8/25	4.11	9.65	5.60	0.00	5.58	0.00	10.33	2.34	5.10	3.91	36.28
7/9/25	6.24	1.34	5.72	0.00	5.95	0.00	7.96	5.65	5.17	3.41	33.47
7/10/25	5.49	2.00	6.61	0.00	7.60	0.00	9.80	7.41	5.83	3.44	38.38
7/11/25	0.00	9.59	7.12	0.00	5.61	0.00	2.27	0.34	6.04	3.67	32.36
7/12/25	1.35	9.94	7.00	0.00	6.09	0.00	6.81	2.98	6.68	3.65	37.70
7/13/25	11.66	9.50	6.50	0.00	6.13	0.00	3.54	0.00	6.82	0.00	40.61
7/14/25	0.00	10.06	5.12	0.00	5.90	0.00	3.00	1.72	8.40	3.34	34.54
7/15/25	4.96	9.34	6.50	0.00	6.36	0.00	4.65	0.00	4.91	2.61	34.68
7/16/25	4.41	2.59	5.90	0.00	5.92	0.00	8.26	7.39	5.17	3.41	34.79
7/17/25	6.11	2.17	6.24	0.00	7.12	0.00	8.62	7.07	5.19	3.10	37.00
7/18/25	4.43	3.59	6.18	0.00	6.55	0.00	10.84	4.87	8.93	2.54	37.08
7/19/25	5.19	1.18	6.38	0.00	5.14	0.00	6.60	6.89	6.24	3.44	34.46
7/20/25	6.22	2.21	6.77	0.00	6.17	0.00	10.77	7.60	7.49	2.87	39.33
7/21/25	5.33	2.68	5.46	0.00	5.93	0.00	6.64	5.72	5.28	3.45	33.85
7/22/25	4.61	0.00	6.45	0.00	6.61	0.00	9.11	7.85	4.87	3.16	33.55
7/23/25	4.80	2.00	6.57	0.00	6.32	0.00	8.91	7.62	5.92	3.22	36.45
7/24/25	4.87	2.85	7.62	0.00	6.75	0.00	8.50	5.07	8.86	2.87	38.90
7/25/25	0.00	8.24	7.16	0.00	5.83	0.00	8.15	4.34	5.26	3.26	34.09
7/26/25	0.00	9.05	3.35	0.00	5.53	0.00	7.61	1.61	7.71	3.14	30.39
7/27/25	7.60	2.59	6.22	0.00	6.17	0.00	9.43	11.87	4.82	4.23	43.51
7/28/25	5.33	1.23	6.27	0.00	6.35	0.00	7.67	6.13	5.10	2.53	32.93
7/29/25	4.68	1.56	6.04	0.00	5.93	0.00	8.68	7.46	5.35	3.53	34.55
7/30/25	5.19	2.20	6.80	0.00	6.69	0.00	8.73	7.85	5.26	3.04	37.02
7/31/25	5.43	4.32	6.75	0.00	7.34	0.00	8.55	7.08	5.84	3.38	40.14
TOTAL	145.47	126.25	193.80	0.00	196.02	0.00	246.85	144.62	214.91	101.38	1122.44
MIN	0.00	0.00	3.35	0.00	5.14	0.00	2.27	0.00	4.82	0.00	29.71
MAX	11.66	10.06	7.62	0.00	7.60	0.00	10.95	11.87	11.97	4.47	43.51
AVE	4.69	4.07	6.25	0.00	6.32	0.00	7.96	4.67	6.93	3.27	36.21

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

JULY 2025 DAILY BOOSTER TOTALS IN ACRE FEET								
DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
7/1/25	0.00	0.00	5.82	0.00	8.28	0.00	0.00	0.00
7/2/25	0.00	0.00	2.38	0.00	2.68	3.33	0.00	0.00
7/3/25	0.00	0.00	0.49	0.00	4.68	3.97	0.00	0.00
7/4/25	0.00	0.00	0.00	0.00	0.61	0.00	0.00	0.00
7/5/25	0.00	0.00	0.05	0.00	6.01	0.48	0.00	0.00
7/6/25	0.00	0.00	5.60	0.00	6.02	5.00	0.00	0.00
7/7/25	0.00	0.00	4.68	0.00	2.42	4.98	0.00	0.00
7/8/25	0.00	0.00	6.35	0.00	4.26	2.34	0.00	0.00
7/9/25	0.00	0.00	4.74	0.00	0.00	5.65	0.00	0.00
7/10/25	0.00	0.00	6.21	0.00	0.00	7.41	0.00	0.00
7/11/25	0.00	0.00	4.56	0.00	0.00	0.34	0.00	0.00
7/12/25	0.00	0.00	4.30	0.00	0.00	2.98	0.00	0.00
7/13/25	0.00	0.00	7.67	0.00	1.15	0.00	0.00	0.00
7/14/25	0.00	0.00	15.01	0.00	1.49	1.72	0.00	0.00
7/15/25	0.00	0.00	8.04	0.00	2.16	0.00	0.00	0.00
7/16/25	0.00	0.00	6.71	0.00	0.00	7.39	0.00	0.00
7/17/25	0.00	0.00	6.27	0.00	0.00	7.07	0.00	0.00
7/18/25	0.00	0.00	4.34	0.00	0.00	4.87	0.00	0.00
7/19/25	0.00	0.00	6.14	0.00	0.00	6.89	0.00	0.00
7/20/25	0.00	0.00	9.24	0.00	0.96	7.60	0.00	0.00
7/21/25	0.00	0.00	6.45	0.00	2.49	5.72	0.00	0.00
7/22/25	0.00	0.00	5.73	0.00	0.00	7.85	0.00	0.00
7/23/25	0.00	0.00	8.05	0.00	0.00	7.62	0.00	0.00
7/24/25	0.00	0.00	1.73	0.00	0.00	5.07	0.00	0.00
7/25/25	0.00	0.00	7.98	0.00	0.00	4.34	0.00	0.00
7/26/25	0.00	0.00	8.92	0.00	0.00	1.61	0.00	0.00
7/27/25	0.00	0.00	10.05	0.00	0.98	11.87	0.00	0.00
7/28/25	0.00	0.00	6.80	0.00	0.00	6.13	0.00	0.00
7/29/25	0.00	0.00	6.86	0.00	0.00	7.46	0.00	0.00
7/30/25	0.00	0.00	6.21	0.00	0.00	7.85	0.00	0.00
7/31/25	0.00	0.00	6.21	0.00	0.00	7.08	0.00	0.00
TOTAL	0.00	0.00	183.59	0.00	44.19	144.62	0.00	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	15.01	0.00	8.28	11.87	0.00	0.00
AVE	0.00	0.00	5.92	0.00	1.43	4.67	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul
Chino # 1 (580 ft) In-active well	429'	412'	411'	411'	411'	410'	412'	414'	414'	413'	413'	413'	411'
Chino # 2 (550 ft)	369'	347'	347'	343'	340'	342'	341'	335'	338'	335'	337'	334'	334'
City # 1 (260 ft)	392'	150'	247'	247'	251'	121'	126'	121'	122'	119'	117'	119'	121'
City # 2 (480 ft)	402'	171'	210'	137'	139'	147'	146'	128'	130'	128'	122'	129'	131'
City # 3 (525 ft) Out of Service	505'	417'	416'	416'	417'	414'	414'	415'	416'	416'	414'	417'	418'
City # 4A (528 ft)	406'	379'	380'	380'	380'	381'	374'	377'	375'	373'	362'	367'	370'
City # 5 (385 ft) In-active well	364'	334'	332'	322'	320'	318'	318'	321'	318'	318'	316'	316'	316'
Rialto # 1 (650 ft) In-active well	588'	571'	571'	553'	552'	561'	555'	571'	569'	565'	563'	564'	565'
Rialto # 2 (550 ft) In-active well	502'	501'	502'	501'	501'	499'	501'	496'	495'	502'	496'	498'	498'
Rialto # 3 (509 ft)	478'	477'	473'	476'	473'	472'	473'	473'	472'	472'	470'	470'	472'
Rialto # 4 (450 ft) In-active well	418'	415'	418'	418'	414'	413'	414'	415'	416'	415'	415'	414'	413'
Rialto # 5 (560 ft)	387'	385'	384'	384'	384'	385'	385'	384'	384'	386'	386'	387'	387'
Rialto Well # 7 In-active well	362'	362'	362'	362'	361'	362'	360'	360'	359'	353'	356'	354'	356'
Miro # 3 (563 ft)	492'	487'	485'	485'	484'	484'	484'	484'	484'	483'	483'	481'	480'
EW-1 (780 ft)	476'	475'	474'	473'	475'	475'	474'	472'	475'	475'	474'	475'	460'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
P= Present A= Absent mg/L = parts per million µg/L = parts per billion			

Sample Date 07/09/2025	Sample Site Location Results									
Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6- 9	OPRT P
Total Coliform	A	A	A	A	A	A	OUT OF SERVICE	A	A	A
E. Coli	A	A	A	A	A	A		A	A	A
Nitrate as N	3.0									
Perchlorate (CLO ₄)	1.5*			7.1*	<1.0	8.3*				
Total Dissolved Solids	230	160	320	180	190	230		330	250	160

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
July 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 07/08/25	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.00	A	A	<3.0	1	0.22
1228 W. Merrill	1.10	A	A	<3.0	1	0.12
256 N. Fillmore	1.10	A	A	<3.0	1	0.12
987 W. Grove	1.10	A	A	<3.0	1	<0.10
978 N. Driftwood	1.10	A	A	<3.0	1	<0.10
1451 N. Linden	1.00	A	A	<3.0	1	<0.10
469 W. Jackson	0.90	A	A	<3.0	1	0.19
935 E. Mariposa	1.00	A	A	<3.0	1	<0.10
1000 N. Joyce	1.00	A	A	<3.0	1	<0.10
766 N. Chestnut	1.10	A	A	<3.0	1	<0.10
149 W. Victoria	1.00	A	A	<3.0	1	<0.10
313 E. McKinley	1.00	A	A	<3.0	1	<0.10
609 E. South	1.00	A	A	<3.0	1	<0.10
273 E. Alru	1.20	A	A	<3.0	1	<0.10
1161 S. Lilac	0.90	A	A	<3.0	1	0.31
101 E. Valley	0.90	A	A	<3.0	1	0.10
CYCLE 2 - 07/15/25	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.00	A	A			
101 S. Larch	1.00	A	A			
320 N. Wisteria	1.00	A	A			
861 W. Grove	1.00	A	A			
1168 N. Glenwood	1.00	A	A			
1320 N. Fitzgerald	1.00	A	A			
860 N. Willow	0.90	A	A			
209 E. Cornell	1.00	A	A			
643 E. Margarita	0.90	A	A			
1170 N. Terrace Rd.	0.90	A	A			
681 E. Erwin	0.90	A	A			
402 E. Merrill	1.00	A	A			
261 W. Wilson	1.40	A	A			
532 S. Iris	9.00	A	A			
281 W. Hawthorne	1.00	A	A			
379 W. Valley	0.90	A	A			

Rialto Distribution Sample Results						
July 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 07/22/25	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.20	A	A			
775 E. Foothill	1.00	A	A			
878 N. Primrose	1.00	A	A			
369 E. Van Koevering	1.00	A	A			
274 W. Valencia	1.00	A	A			
1566 N. Fillmore	1.00	A	A			
932 N. Idyllwild	1.10	A	A			
644 N. Smoketree	1.10	A	A			
605 W. Rosewood	1.10	A	A			
1189 W. Second	1.10	A	A			
775 W. Rialto	1.10	A	A			
211 E. Wilson	1.10	A	A			
595 E. Huff	1.20	A	A			
1005 S. Riverside	1.10	A	A			
794 S. Verde	1.00	A	A			
1055 W. Bloomington	1.00	A	A			
CYCLE 4 - 07/28/25	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.10	A	A			
101 S. Linden	1.10	A	A			
234 N. Larch	1.10	A	A			
575 N. Driftwood	1.10	A	A			
1355 W. Shamrock	1.10	A	A			
992 N. Yucca	1.10	A	A			
481 W. Cornell	1.10	A	A			
158. E. Shamrock	1.10	A	A			
749 E. Holly	1.10	A	A			
545 E. Victoria	1.10	A	A			
200 N. Sycamore	1.10	A	A			
407 E. Allen	1.10	A	A			
399 E. Montrose	1.10	A	A			
856 S. Orange	1.00	A	A			
911 S. Cactus	1.00	A	A			
220 W. Valley	1.00	A	A			
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 235 mg/L for the month of July as compared to 253 mg/L in June. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Q2 LSR Excavation & Trenching
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4309 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 3318 gallons of sodium hypochlorite was used in July as compared to 2672 gallons used in June.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all of the data for July 2025. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2024	August	650,431
2024	September	562,739
2024	October	529,208
2024	November	266,378
2024	December	247,546
2025	January	360,398
2025	February	293,062
2025	March	223,047
2025	April	427,509
2025	May	505,204
2024	June	574,577
2025	July	841,737

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OP RTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

EW-1 well was out of service due to pump issues.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. Zero valves were exercised in the month of July.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379
2025	301

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. Zero flushings were performed in July.

Hydrant/Dead End Flushing Progress	
	2025
January	0
February	0
March	6
April	6
May	11
June	0
July	0
Total	23
Progress % (37)	

D. Sanitary Survey

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed by Water production staff for the month of July:

- Preventive Maintenance –86
- Corrective Maintenance –11
- Predictive Maintenance –0

58– PMs planned for August 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

The following work orders were completed by Water distribution staff for the month of July:

- Main line – 3
- Service line – 7
- Hydrants - 6
- Angle Meter Stop – 7
- Meter Box & Lid Replacement – 13
- Meter Leaks/ Replacements - 10

B. Major Equipment and/or Machinery Outages

EW-1 well was out of service due to pump issues.

IX. RAINFALL TOTALS

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2025	2.81 K	1.87	261	5.4	66.4 K	38.9	52.5	65	26	42	27.1	4.0 K	49.8 K
Feb 2025	2.87	4.35	321	8.9 K	71.3 K	45.9 K	57.8 K	80	37	56 K	40.7 K	3.5	53.8
Mar 2025	3.66	3.01	389	9.7	67.2 K	45.8	55.7	87	43	65	43.5	4.0 K	56.8
Apr 2025	4.90	1.39	480 K	9.8	73.3	48.8	60.3	82	34	56	43.5	4.2 K	61.2 K
May 2025	6.07	3.76	558	13.1	80.1	55.7	66.9 K	85	39	61 K	51.7 K	4.3	66.6 L
Jun 2025	7.31	2.58	666	15.0	88.8	59.5 K	73.1	82	33	55	55.3	4.5 K	71.4
Tots/Avg	27.62	17.0	446	10.3	74.5	49.1	61.1	80	35	56	43.6	4.1	59.9

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period:
July 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

Contents

EXECUTIVE SUMMARY

- 1. Collection System / Customer Service Log**
 - a. Collection System Activities
 - b. S.S.O. dates
 - c. Customer Service Call Outs
- 2. Wastewater Treatment Plant - Monthly Overview**
 - a. Significant events during the month
- 3. Treatment Facility Performance / Laboratory Activities**
 - a. See attached Monthly Performance Summary
 - B. Summary of Notices and Laboratory Tests / Reports filed with government agencies
 - c. Effluent Specifications Exceedance Discussion
- 4. Monthly Safety Program Overview**
- 5. Biosolids, Chemicals, and Utilities**
 - a. Monthly Biosolids Production
 - b. Monthly Chemical Consumption
 - c. Monthly Utilities Consumption
- 6. Odor Complaints / Actions Taken**
- 7. Major Equipment and/or Machinery Outages**
- 8. Outside Agency Activities during the Month**
 - a. Government agency or property insurance inspections
 - b. Government agency environmental, health, or safety tests/monitoring
 - c. Government agency notice of violation received
 - d. Government agency monitoring
 - e. Other matters of concern
- 9. Complaint Logs**

TABLES

- Treatment Facility – Monthly Performance Summary
- Collection System- Monthly Pipe Cleaned

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were one residential call-outs for sewer-related issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2025 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	7,296	11,433	137,080
Sanitary sewers assessed using the SL-RAT method, feet	5,888	15,189	21,112
CCTV Inspection, miles (26 is the annual goal)*	0.46	1.76	14.92
Manhole Inspections	4	0	35
USA Dig Alert Markings, count	34	35	241
Residential call outs	1	4	16
Sanitary sewer overflows	0	0	1

b. S.S.O. N/A

c. Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. Significant events during the month were:

None

3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1, Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.

- c. Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	0
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	0
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,791 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2025 Year-to-Date Statistics
Wet Tons Produced	1.149.15	1105.47	8,719.13

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	35,352	29,783
Sodium Bisulfite, Discharge Dechlorination	11,113	9,526
Ferrous Chloride, Digester Gas Conditioning	4,146	4,318
Polymer, Gravity Belt Thickener	460	390
Polymer, Belt Filter Press	762	658
Alum, Tertiary Filters	0	2.25

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	**	424308
Electricity Lilac LS, KWH	**	908
Electricity Sycamore LS, KWH	**	474
Electricity Ayala LS, KWH	**	7789
Electricity Agua Mansa LS, KWH	**	2610
Electricity Cactus LS, KWH	**	1433
Electricity Ramrod LS, KWH	678	576
Frisbee Park LS, KWH	**	628
El Rancho Verde LS, KWH	2180	1986
Natural Gas WWTP, Therms	3580	5162

* LS is in bypass mode, pending CIP completion

** SCE has not updated this account.

6. Odor Complaints Received/Actions Taken

None

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.

8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections

None

- b. Government agency environmental, health, or safety tests/monitoring

Permit testing was completed for this month

- c. Government agency notices of violation received

Received Notice of Violation from the Regional Water Quality Control Board for self-reported violations for the time period 2009 - 2024

- d. Government agency monitoring

Routine monitoring reports were submitted.

- e. Other matters of concern

None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
7/28/2025	897 W. Alru	The resident called to report bugs coming from all drains in his home. The technician checked manholes for the presence of roaches and bugs; the manholes were not infested. The main sewer line was later jetted as a proactive measure.	PH	NA	NA

Table 1 Summary

Table 1 Summary MOR

July 2025

Date	Rialto	Rialto	Rialto	Rialto	Rialto	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	Flow	Effluent Flow	BOD	BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
7/1/2025	7.70	6.97											
7/2/2025	6.28	6.86	320	320	16,760	5.0	286.06	98.40					
7/3/2025	7.11	7.45											
7/4/2025	7.13	7.11											
7/5/2025	6.99	7.18											
7/6/2025	6.95	7.37											
7/7/2025	7.18	7.13	330	330	19,761	5.0	297.32	98.50	240.00	14371.00	<0.50	30.00	99.80
7/8/2025	7.13	7.36											
7/9/2025	6.98	7.21											
7/10/2025	6.98	7.15											
7/11/2025	6.93	7.06	240	240	13,871	3.0	176.64	98.80					
7/12/2025	7.00	7.13											
7/13/2025	7.08	7.33											
7/14/2025	7.02	7.45	300	300	17,564	3.0	186.40	99.00	360.00	21077.00	1.00	62.00	99.70
7/15/2025	7.17	7.12											
7/16/2025	6.96	7.21											
7/17/2025	7.09	7.06											
7/18/2025	7.14	7.31	290	290	17,269	3.1	188.99	98.90					
7/19/2025	7.03	7.34											
7/20/2025	7.07	7.07											
7/21/2025	7.07	7.11	320	320	18,868	2.8	166.03	99.10	240.00	14151.00	0.80	47.00	99.70
7/22/2025	6.26	6.67											
7/23/2025	7.54	7.16											
7/24/2025	7.11	7.78											
7/25/2025	7.07	7.36	370	370	21,817	4.3	263.94	98.80					
7/26/2025	7.06	6.90											
7/27/2025	7.16	7.69											
7/28/2025	7.14	7.01	350	350	20,842	3.2	187.08	99.10	290.00	17269.00	1.00	58.00	99.70
7/29/2025	7.11	6.92											
7/30/2025	7.21	7.40											
7/31/2025	6.68	7.15											
Minimum	6.26	6.67	240	240	13,871	2.8	166.03	98.40	240.00	14151.00	<0.50	30.00	99.70
Maximum	7.70	7.78	370	370	21,817	5.0	297.32	99.10	360.00	21077.00	1.00	62.00	99.80
Total	218.33	223.02	2,520	2,520	146,751	29.4	1752.48	790.70	1130.00	66868.00	<3.30	198.00	398.80
Average	7.04	7.19	315	315	18,344	3.7	219.06	98.80	283.00	16717.00	<0.83	49.00	99.70

Table 2 Summary

Table 2 Summary MOR

July 2025

Date	Rialto	Rialto WRF Effluent		Rialto WRF Eff		Rialto WRF Effluent		Rialto	Rialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Final Effluent COD	Influent TDS	Filter Effluent TDS	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
	(uS/cm)	(uS/cm)	mg/l	mg/l	mg/l	mg/l	mg/L	mg/L	mg/l as N
7/1/2025	1442.00	748.00							
7/2/2025	1361.00	748.00	770	20.0	550.00	410.00	460.00	40.00	6.80
7/3/2025	1534.00	763.00							
7/4/2025	1342.00	777.00							
7/5/2025	1394.00	761.00							
7/6/2025	295.00	814.00							
7/7/2025	1537.00	809.00							
7/8/2025	1564.00	822.00							
7/9/2025	1430.00	812.00							
7/10/2025	1479.00	795.00							
7/11/2025	1381.00	793.00							
7/12/2025	1203.00	792.00							
7/13/2025	1294.00	759.00							
7/14/2025	1446.00	782.00							
7/15/2025	1415.00	809.00							
7/16/2025	1539.00	791.00							
7/17/2025	1476.00	781.00							
7/18/2025	1713.00	762.00							
7/19/2025	1348.00	777.00							
7/20/2025	1359.00	821.00							
7/21/2025	1443.00	792.00							
7/22/2025	1381.00	689.00							
7/23/2025	1473.00	748.00							
7/24/2025	1417.00	784.00							
7/25/2025	1308.00	711.00							
7/26/2025	1244.00	650.00							
7/27/2025	1285.00	630.00							
7/28/2025	1970.00	649.00							
7/29/2025	1388.00	677.00							
7/30/2025	1414.00	667.00							
7/31/2025	1426.00	743.00							
Minimum	295.00	630.00	770	20.0	550.00	410.00	460.00	40.00	6.80
Maximum	1970.00	822.00	770	20.0	550.00	410.00	460.00	40.00	6.80
Average	1397.00	757.00	770	20.0	550.00	410.00	460.00	40.00	6.80

Table 3 Summary

Table 3 Summary MOR

July 2025

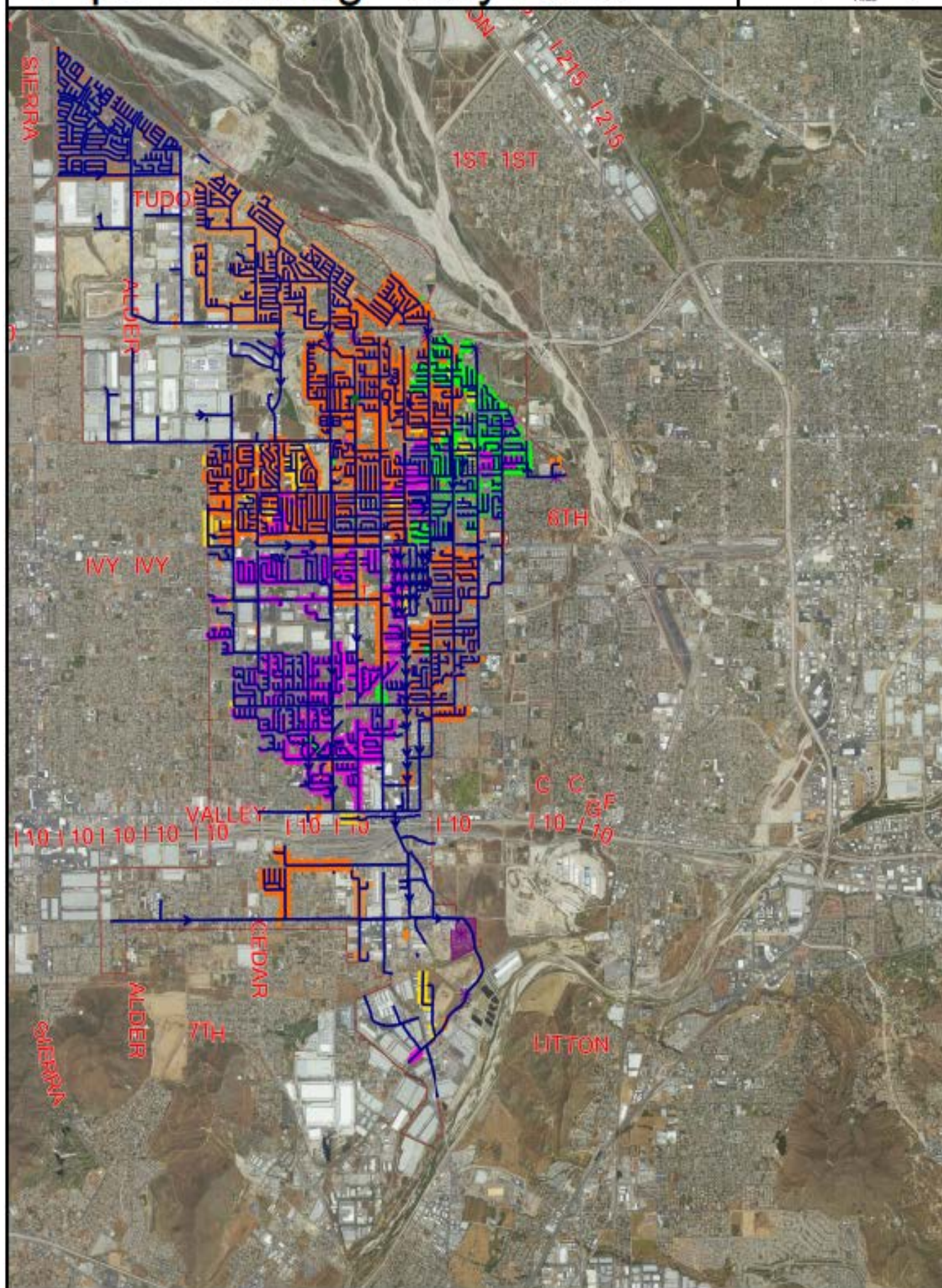
Date	Rialto WRFInfluent		Rialto WRFEffluent		Rialto WRFIEff		Rialto WRFIEffluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
7/1/2025	7.32	7.31	26.90		<1.8	<1.80			137321.00	137321.00	1100.00	137321.00
7/2/2025	7.37	7.28	27.00		<1.8	<1.80		<5.00	141558.00	141558.00	20600.00	141558.00
7/3/2025	6.97	7.30	26.00		<1.8	<1.80			160407.00	160407.00	20600.00	160407.00
7/4/2025	7.59	7.31	26.80		<1.8	<1.80			169156.00	169156.00	21000.00	169156.00
7/5/2025	7.64	7.37	27.10		<1.8	<1.80			153301.00	153301.00	19700.00	153301.00
7/6/2025	7.54	7.40	27.00		<1.8	<1.80			163310.00	163310.00	300.00	163310.00
7/7/2025	7.59	7.42	27.20	0.07	<1.8	<1.80			131984.00	131984.00	900.00	131984.00
7/8/2025	7.55	7.42	27.30		<1.8	<1.80	<2.0		137657.00	137657.00	600.00	137657.00
7/9/2025	7.54	7.45	27.30		<1.8	<1.80			134762.00	134762.00	1600.00	134762.00
7/10/2025	7.41	7.44	27.50		<1.8	<1.80			131793.00	131793.00	17200.00	131793.00
7/11/2025	7.33	7.43	27.70		<1.8	<1.80			140610.00	140610.00	2500.00	140610.00
7/12/2025	7.35	7.42	27.60		<1.8	<1.80			152802.00	152802.00	19200.00	152802.00
7/13/2025	7.42	7.46	27.60		<1.8	<1.80			159582.00	159582.00	.00	159582.00
7/14/2025	6.71	7.44	27.80	0.06	<1.8	<1.80			151304.00	151304.00	43200.00	151304.00
7/15/2025	7.44	7.44	27.80		<1.8	<1.80			148834.00	148834.00	6600.00	148834.00
7/16/2025	7.21	7.43	27.60		<1.8	<1.80			149381.00	149381.00	1500.00	149381.00
7/17/2025	7.32	7.42	27.70		<1.8	<1.80			140392.00	140392.00	14900.00	140392.00
7/18/2025	6.64	7.46	27.70		<1.8	<1.80			153920.00	153920.00	20500.00	153920.00
7/19/2025	7.46	7.50	27.60		<1.8	<1.80			141112.00	141112.00	15000.00	141112.00
7/20/2025	7.35	7.50	27.70		<1.8	<1.80			187507.00	187507.00	6700.00	187507.00
7/21/2025	7.37	7.48	27.80	<0.10	<1.8	<1.80			95625.00	95625.00	1900.00	95625.00
7/22/2025	7.48	7.46	27.70		<1.8	<1.80			141429.00	141429.00	1700.00	141429.00
7/23/2025	7.37	7.42	27.60		<1.8	<1.80			128992.00	128992.00	3100.00	128992.00
7/24/2025	7.37	7.51	27.50		<1.8	<1.80			124102.00	124102.00	19600.00	124102.00
7/25/2025	7.11	7.59	27.50		<1.8	<1.80			136720.00	136720.00	22800.00	136720.00
7/26/2025	7.31	7.61	27.40		<1.8	<1.80			146120.00	146120.00	18000.00	146120.00
7/27/2025	7.39	7.57	27.40		<1.8	<1.80			141538.00	141538.00	18900.00	141538.00
7/28/2025	7.22	7.50	27.70	<0.10	<1.8	<1.80			134471.00	134471.00	7000.00	134471.00
7/29/2025	7.46	7.24	27.70		<1.8	<1.80			150320.00	150320.00	800.00	150320.00
7/30/2025	6.92	7.04	28.80		<1.8	<1.80			157772.00	157772.00	500.00	157772.00
7/31/2025	7.26	6.98	28.90		<1.8	<1.80			152327.00	152327.00	900.00	152327.00
Minimum	6.64	6.98	26.00	0.06	<1.8	<1.80	<2.0	<5.00	95625.00	95625.00	.00	95625.00
Maximum	7.64	7.61	28.90	<0.10	<1.8	<1.80	<2.0	<5.00	187507.00	187507.00	43200.00	187507.00
Average	7.32	7.41	27.50	<0.08	<1.8	<1.80	<2.0	<5.00	145036.00	145036.00	10610.00	145036.00

Monthly Sewer Line Cleaned

Pipe Cleaning - July 2025

Map Centre Coords
x: 2056276, y: 565630
Date Printed: 8/25/2025
Scale: 1:81000

1 mile



Cable Advisory & Utility Commission Report

October 2025

Reporting period August 2025

RIALTO
CUSTOMER SERVICE & REVENUE
MONTHLY OPERATIONS REPORT

Reporting Period:

August 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

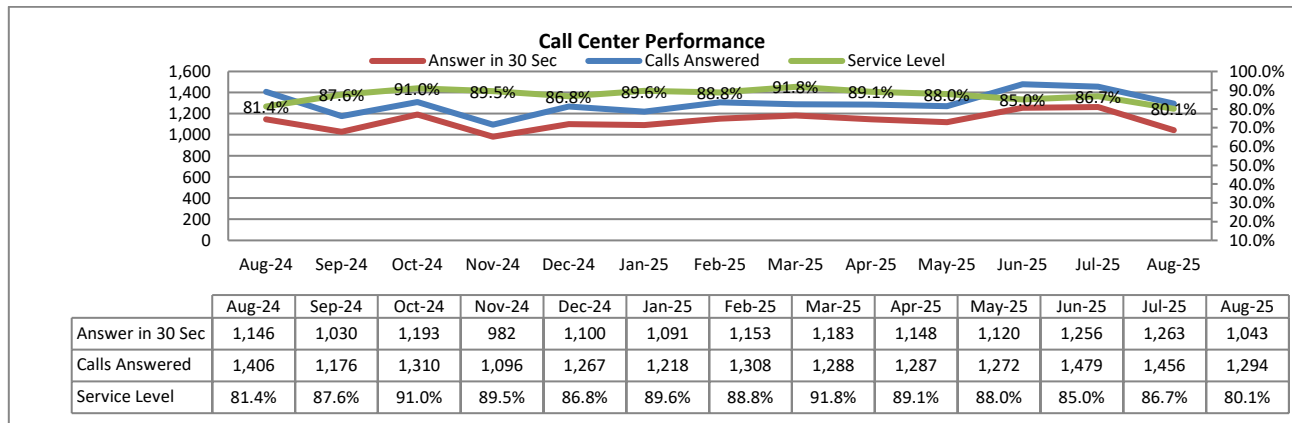
During this reporting month, the Customer Service team provided call service level of 80.1%. Out of 1,294 inbound calls answered 1,043 answered within the first 30 seconds.

Water consumption has increased by 33.2% when compared against previous month. When compared against last year, consumption has increased 19.2%. This increase is attributed to one additional week between the meter reads.

Sewer revenue has increased 4.0% compared to the prior month and increased by 7.6% from last year.

II. CALL CENTER PERFORMANCE

During this reporting month, service level was 80.1% with 1,043 out of 1,294 being answered within the first 30 seconds. Overall average wait time was sixty-three (63) seconds. Increase in average wait time is due to 2 representatives out on disability. A temporary employee was hired in May, but left the position without any notification in August. We are expecting one of the representatives to return in September.



III. AUTOMATED SERVICES

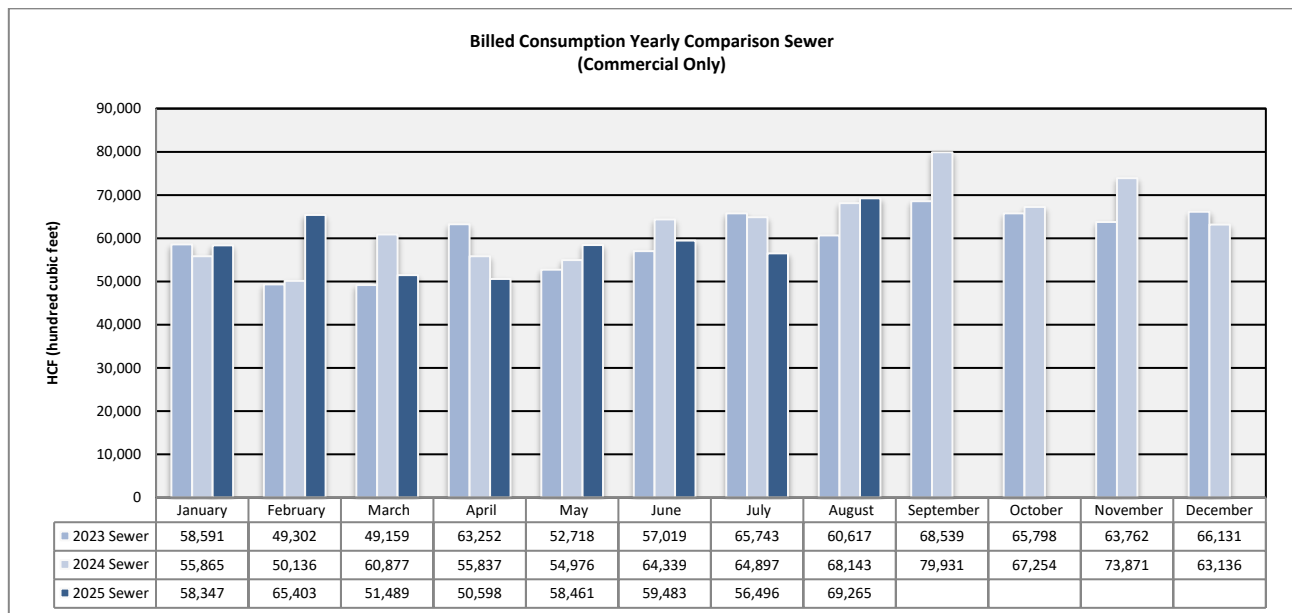
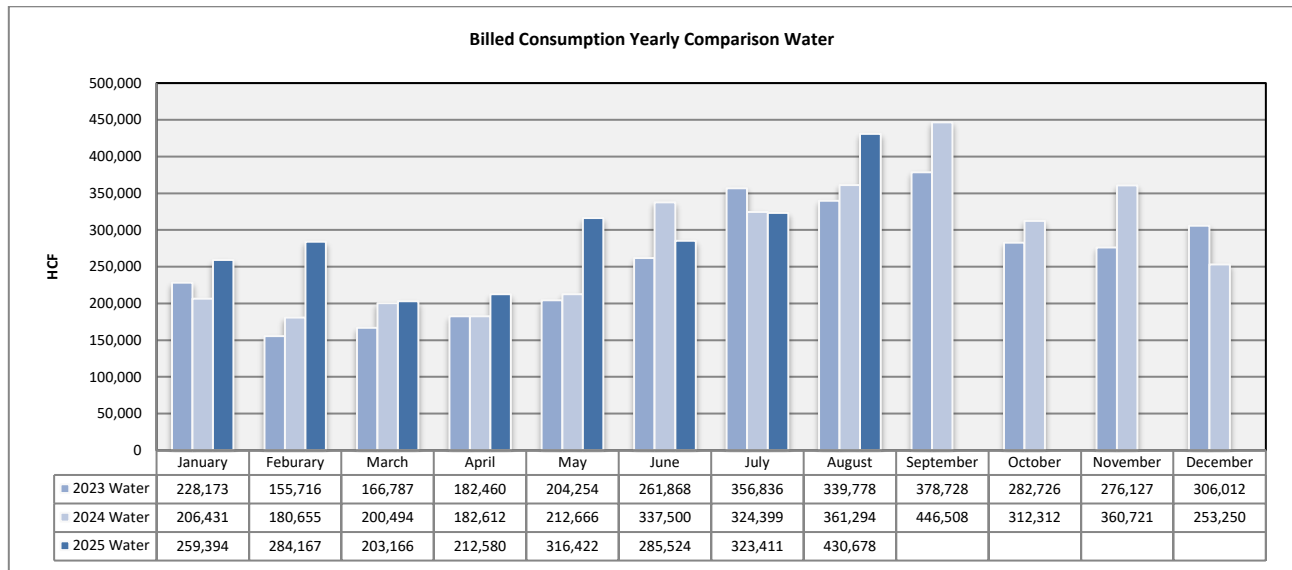
About 12781 or 55.9% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 48.3% have chosen the e-bill option. This e-bill participation is 7.2% increase from August of the prior year.

	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24	Jan-25	Feb-25	Mar-25	Apr-25	May-25	Jun-25	Jul-25	Aug-25
Number of Bills	22,425	22,470	22,541	22,571	22,575	22,587	22,604	22,657	22,694	22,705	22,770	22,792	22,838
Number of Bill Adjustments (during billing)	9	5	11	9	29	17	10	29	25	15	18	29	10
Automated Over the Phone Payments	2,310	2,050	2,483	2,092	2,436	2,509	2,040	2,509	2,454	2,276	2,578	2,596	2,344
Online Payment	9,302	7,538	9,302	7,804	10,320	9,747	7,676	9,912	9,798	8,434	9,800	10,260	8,691
E-bill Participants	5,770	5,814	5,855	5,922	5,959	5,997	6,031	6,069	5,969	6,000	6,074	6,134	6,185
Auto Pay Participants (New Portal)	4,273	4,278	4,305	4,343	4,367	4,420	4,467	4,536	4,554	4,630	4,696	4,728	4,776
PayNearMe	118	92	95	93	95	108	73	99	97	88	88	88	88

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption has increased by 33.2% when compared against previous month. When compared against last year, consumption has increased less than 19.2%. This increase is attributed to one additional week between the meter reads.



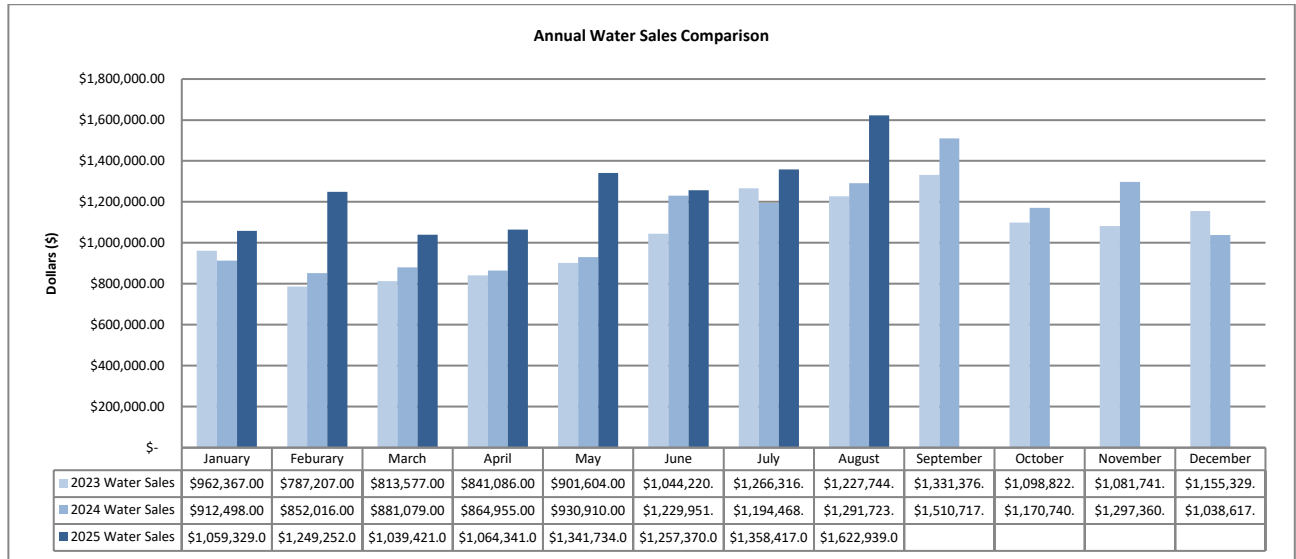
B. Billing

A total of 22,838 bills were mailed or sent out electronically in August. Billing accuracy was 99.9% with ten (10) requiring adjustments after bill generation.

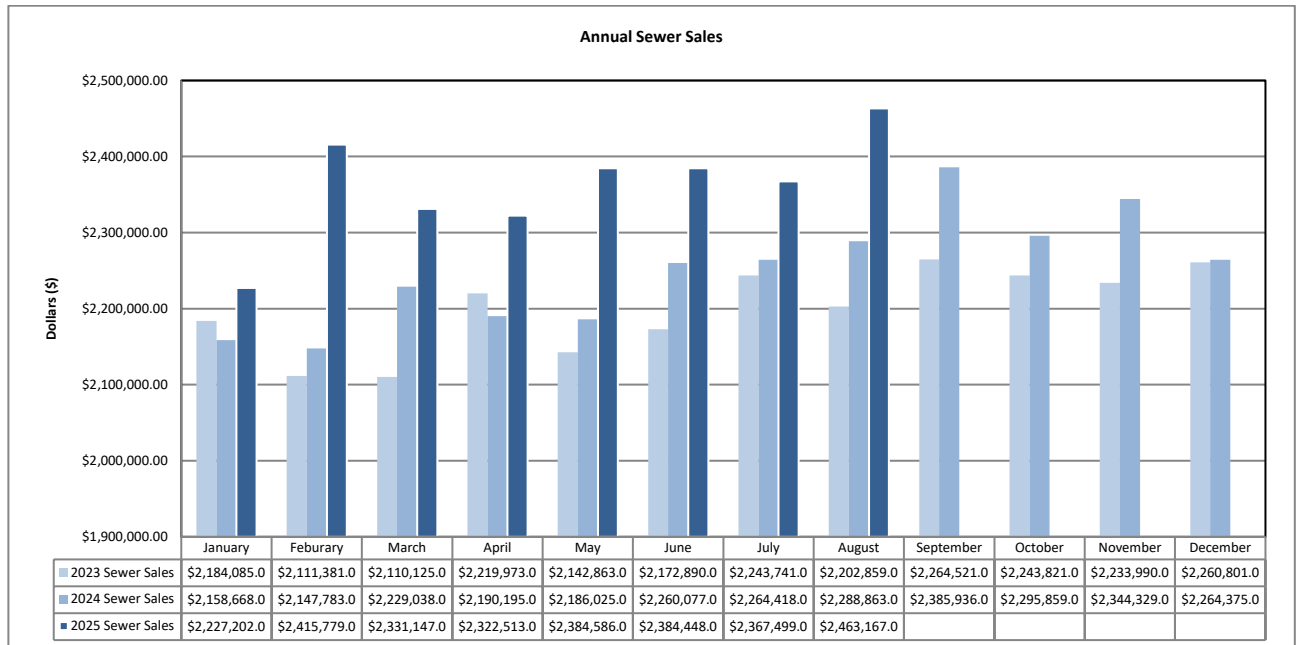
V. REVENUE & AGING

A. Revenue

Water revenue has increased 19.5% when compared against the prior month and increased 25.6% when compared against previous year. Sewer revenue has increased 4.0% compared to the prior month and increased by 7.6% from last year. Increase of revenue in 2025 versus 2024 is due to rate modifications in January.

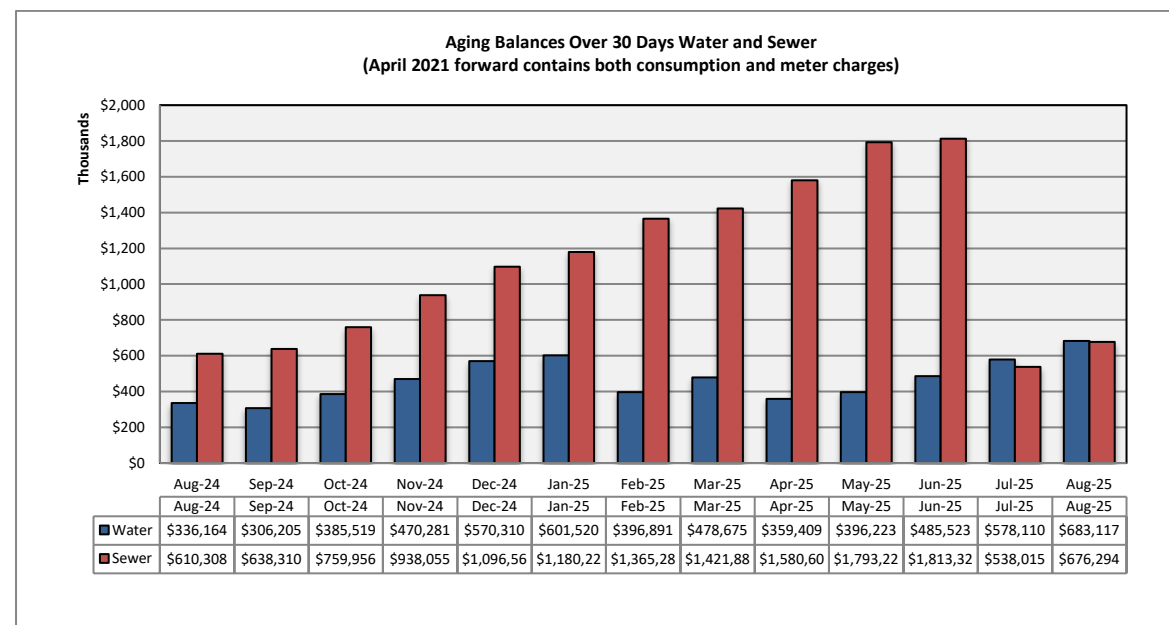
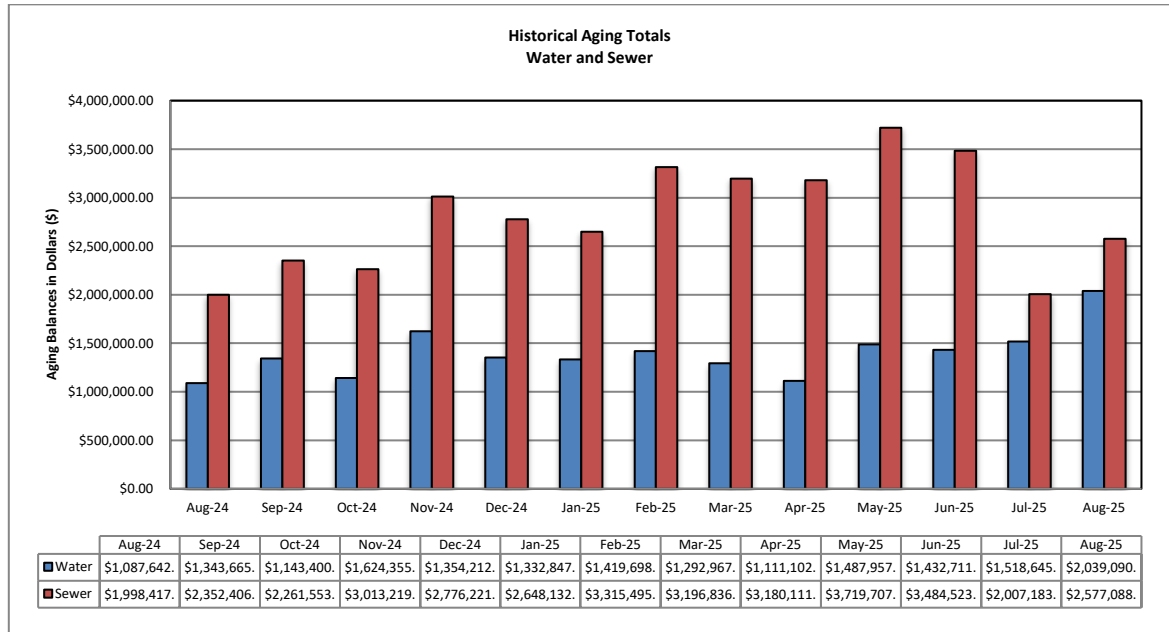


(Please consider the scale of the graph as doubled height does not mean double the amount)



B. Aging

The total aging balance has increased by 30.9%, *see first table below*. For balances >30-days only, water has increased 18.2% and wastewater has increased by 25.7%.



C. Bad Debt

Twenty-eight (28) accounts were sent to collections for a total amount of \$7,181.99. These bad debts arise from customers moving out or selling the property and not closing the account with final payments.

VI. SERVICE ORDERS

358 service orders were initiated by the customer service team during the reporting month. Of this total, 96 service orders or 26.8% were due to occupant changes.

199 service orders were initiated to accommodate water disconnection for non-payment and reconnection of water services when customer set up (or reinstate) a payment arrangement with down payment.

VII. OTHER ACTIVITIES

Two (2) CS team members are currently out on disability. One is expected to return in September. Another is expected to return at the end of October.

VIII. REVENUE REPORT

A. Revenue Summary

Cash Revenue is compiled and reconciled to the merchant account on a daily basis. Cash receipts and deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in August 2025 is \$3,364,000 whereas Non-Rate Revenue is \$48,000; Utility Revenue is \$3,264,000 and Tax / Ambulance Revenue at \$52,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in August 2025 and August 2024 are \$48,000 and \$267,000 respectively. The large variance in collection of UUT charges is due to the City exempting UUT charges to the Residential customers beginning January 2025 through December 2025. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$4,000 in August 2025 and \$6,000 in August 2024.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$133,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$5,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$20,000 per month.

The City has an agreement with Social Science Services dba Cedar House Life Change Center to provide extraterritorial sewer service providing sewer revenue of about \$5,000 each month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T, which has two leases at \$2,073 and \$1,500. Sprint lease is at a currently contracted rate of \$2,000 each month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

Rialto Bioenergy Solutions subleased a City property for \$10,750 a month.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on August 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly by the City.

D. Development Impact Fees

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no DIF payment received in August of 2025.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and City of Rialto is in effect. For the Water 2023-2024 Water Year, RWS received a payment from San Bernardino County the amount of \$332,624 for Standby Charges and Production Charge.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

Cash Collections by Payment Method – Rialto Water Services

Payment Method	Description	Transaction Count	AUGUST 2025	%
Carrier Deposits	Cash deposits prepared per day for transport to US Bank.	21	\$ 140,286	4.08%
Remote Deposits	Scanned batches of checks payments made at the customer service counter	21	241,420	7.02%
EBOX	Batches of electronic customer payments posted to customer accounts at US Bank.	21	286,741	8.34%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service	11,855	1,853,657	53.91%
Lockbox Deposits	Batches of customer payments mailed in to US Bank's lockbox	21	904,658	26.31%
Pay Near Me	Cash payment service that allows customers to pay at a local 7-Eleven, CVS, Walmart or Family Dollar stores.	82	11,616	0.34%
Total Revenue per Bank			\$ 3,438,377	100.00%
Recon to RUA Recap:				
Adj detailed in RUA			(74,224)	
Prior mo. Correction				
RUA increase in Cash			\$ 3,364,153	

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay-Near-Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

F. Payment Collection Method – Fiscal Year to Date

	Jul 2025	Aug 2025	Total	%
Carrier Deposits	\$ 144,793	\$ 140,286	\$ 285,079	3.66%
Remote Deposits	499,489	241,420	\$ 740,909	9.50%
EBOX	407,888	286,741	\$ 694,630	8.91%
Paymentus, IVR, Credit Cards	2,118,383	1,853,657	\$ 3,972,040	50.94%
Lockbox Deposits	1,176,928	904,658	\$ 2,081,586	26.69%
Pay Near Me	11,821	11,616	\$ 23,437	0.30%
Total Revenue to Bank	\$4,359,302	\$3,438,377	\$ 7,797,680	100.00%
NSF	(10,757)	(15,745)	\$ (26,502)	
Net deposits	\$4,348,546	\$3,422,632	\$ 7,771,178	

G. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	Aug 2025	Aug 2024	Variance
UUT Water	\$ 19,139	\$ 83,418	\$ (64,279)
UUT Sewer	29,137	183,329	(154,192)
Ambulance	4,072	5,037	(964)
Total	\$ 52,348	\$ 271,783	\$ (219,435)

H. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison

	Aug 2025	Aug 2024	Variance
Non-Rate / Extra Territorial Revenue	\$ 48,223	\$ 287,171	\$ (238,948)
Utility Revenue	\$3,263,582	\$3,986,969	(723,387)
Total	\$3,311,805	\$4,274,141	\$ (962,336)

I. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

	Jul 2025	Aug 2025	Total
Non-Rate Revenue			
Cell Tower Rent, Lease	21,485	17,154	38,639
Interest Income	-	-	-
NRR-FOG	-	-	-
Municipal Water Sales	-	-	-
Extra Terr- Sewage	169,483	6,711	176,194
Abatement of Expenses	-	-	-
Water Meter Lost/Damaged/Repl	22,650	17,176	39,827
Misc Fees - New Occ., Same Day Svc	10,815	7,182	17,997
Miscellaneous Revenue - Sewer	-	-	-
NSF	-	-	-
Total Non-Rate Revenue	\$ 224,433	\$ 48,223	272,656
Utility Revenue			
Water Penalty	30,460	33,752	64,211
Sewer Penalty	74,191	48,802	122,993
Turf Removal, Hi-Eff Rebate	(100)	-	(100)
Water Deposits Billed	16,142	15,863	32,005
Hydrant Deposits	315	158	473
Sewer Deposits Paid	-	-	-
Sewer Deposits Billed	16,204	16,667	32,871
Water	1,329,427	1,148,584	2,478,011
Sewer	2,760,649	1,949,745	4,710,394
Unapplied Credits	26,588	50,012	76,600
Bad Debt Sewer	-	-	-
Bad Debt Water	-	-	-
Tax Roll Sewer	-	-	-
Collection Agency - Water	-	-	-
Collection Agency - Sewer	-	-	-
Collection Agency - Misc Water	-	-	-
Total Utility Revenue	\$4,253,876	\$3,263,582	\$7,517,458
Total Non-Rate + Utility Rev.	4,478,309	3,311,805	7,790,114

J. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per Incode	Adjustments Required to GL Cash	Fund 660-Sewer	Fund 670-Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
Aug 2025	3,364,153	16,566	1,979,980	1,367,607	3,364,153	74,224	3,438,377
Aug 2024	4,545,924	3,869	2,793,085	1,748,970	4,545,924	12,748	4,558,672

K. Non-Rate and Extraterritorial Customer Accounts Receivable Aging

Name	Total as of 8/31/2025	Current	31 to 60 days	61 to 90 days	>90 days
AT&T - Easton	\$ -	-			
Cedar House	8,342	8,342			
CITY OF FONTANA	131,182	131,182			
Colton Unified School District	5,571	5,571			
County of San Bernardino-CSA 70 BL	41,895	20,948			20,948
Rialto BioEnergy Facilities	-				
Sprint-Nextel	3,456				3,456
San Bernardino Co Waste System Div	-				
SB Valley Mun Water District	-				
Vertical Bridge Holdco, LLC (CIG)	4,714				4,714
Grand Total	\$ 195,160	\$ 166,043	\$ -	\$ -	\$ 29,117

AT&T makes annual payment of one cell tower rent and monthly dues on the other. The customer is current with its payments.

Social Science Service (Cedar House) balance reflects current service fees.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations.

County of San Bernardino has been contacted for past due balance.

Rialto Bioenergy Solutions is current with its obligations.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge and Sprint have been contacted for open Invoices.

RIALTO WATER

MONTHLY OPERATIONS REPORT

Reporting Period:

August 2025

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 1114.47 acre-feet. 914.88 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 101.03 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 98.56 acre-feet came from the OPRTP.

AUGUST 2025 DAILY PRODUCTION TOTALS IN ACRE FEET											
							Delivered Via BLF				
							Purchased				
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	EW-1	City 4A	BOOSTER 6-9	Cactus ¹	OPRTP ²	TOTAL ³
8/1/25	5.00	5.64	5.30	0.00	4.71	0.00	9.84	5.05	5.76	4.09	35.56
8/2/25	0.00	6.58	6.40	0.00	5.98	0.00	9.09	0.46	8.25	4.06	31.73
8/3/25	0.00	10.33	6.98	0.00	6.30	0.00	10.18	7.00	7.68	1.99	40.28
8/4/25	0.00	8.67	5.39	0.00	6.00	0.00	3.23	0.96	5.79	3.31	30.12
8/5/25	5.46	3.46	6.68	0.00	6.51	0.00	9.75	6.73	5.88	3.17	37.89
8/6/25	4.43	2.94	5.85	0.00	5.91	0.00	8.45	9.18	5.10	3.49	36.90
8/7/25	6.22	5.46	5.81	0.00	6.36	0.00	9.14	7.76	5.83	3.01	40.44
8/8/25	0.51	6.68	7.87	0.00	6.27	0.00	9.51	4.75	5.39	3.60	35.08
8/9/25	0.00	7.00	5.07	0.00	5.86	0.00	7.80	6.89	7.21	3.53	35.56
8/10/25	0.00	8.40	6.77	0.00	6.67	0.00	10.66	7.21	5.60	2.70	37.36
8/11/25	4.59	2.32	5.62	0.00	5.78	0.00	6.46	5.62	8.53	3.19	35.66
8/12/25	5.51	4.75	6.66	0.00	6.61	0.00	9.60	6.77	5.35	3.33	38.98
8/13/25	4.96	4.47	5.99	0.00	5.66	0.00	9.29	5.92	4.04	3.65	34.69
8/14/25	4.61	0.00	5.60	0.00	6.42	0.00	7.62	3.24	6.36	2.86	29.09
8/15/25	4.34	6.88	5.83	0.00	5.78	0.00	9.46	4.41	5.95	3.27	36.46
8/16/25	4.22	4.51	7.16	0.00	6.34	0.00	9.08	1.15	10.18	3.23	36.80
8/17/25	8.06	2.74	6.96	0.00	6.66	0.00	8.55	8.38	5.23	2.92	40.95
8/18/25	2.71	6.02	6.66	0.00	6.96	0.00	8.27	5.28	6.96	3.64	38.23
8/19/25	5.28	1.59	5.35	0.00	2.24	0.00	10.82	5.72	4.75	3.61	28.54
8/20/25	5.26	4.26	4.66	0.00	9.06	0.00	7.28	6.84	5.26	2.59	37.92
8/21/25	6.29	4.11	7.32	0.00	6.00	0.00	7.85	7.02	5.17	2.50	38.41
8/22/25	5.49	3.01	7.69	0.00	6.69	0.00	8.43	2.96	5.44	2.97	34.25
8/23/25	3.90	1.95	5.07	0.00	5.77	0.00	9.96	8.45	10.27	3.18	38.60
8/24/25	6.24	5.05	6.77	0.00	6.34	0.00	10.35	2.13	8.92	3.00	38.45
8/25/25	3.99	2.35	5.85	0.00	6.29	0.00	6.58	6.82	5.46	3.11	33.88
8/26/25	5.19	1.40	6.47	0.00	6.32	0.00	10.13	7.92	5.19	3.01	35.50
8/27/25	5.35	1.59	5.51	0.00	5.63	0.00	7.91	7.23	5.12	2.90	33.32
8/28/25	5.56	3.45	6.84	0.00	6.51	0.00	8.88	5.00	3.95	2.98	34.29
8/29/25	5.88	4.67	6.20	0.00	6.31	0.00	9.33	8.22	7.34	3.36	41.97
8/30/25	5.21	0.18	5.79	0.00	5.86	0.00	7.61	5.69	4.43	3.15	30.30
8/31/25	5.16	3.45	4.98	0.00	4.88	0.00	10.62	8.98	6.63	3.16	37.24
TOTAL	129.42	133.91	191.14	0.00	188.68	0.00	271.73	179.74	193.02	98.56	1114.47
MIN	0.00	0.00	4.66	0.00	2.24	0.00	3.23	0.46	3.95	1.99	28.54
MAX	8.06	10.33	7.87	0.00	9.06	0.00	10.82	9.18	10.27	4.09	41.97
AVE	4.17	4.32	6.17	0.00	6.09	0.00	8.77	5.80	6.23	3.18	35.95

¹ Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

² Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³ City 4A is not included in total. It has been accounted for in the Purchased total.

AUGUST 2025 DAILY BOOSTER TOTALS IN ACRE FEET

DATE	Booster 1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
8/1/25	0.00	0.00	8.69	0.00	0.00	5.05	0.00	0.00
8/2/25	0.00	0.00	4.10	0.00	0.00	0.46	0.00	0.00
8/3/25	0.00	0.00	10.95	0.00	2.46	7.00	0.00	0.00
8/4/25	0.00	0.00	3.78	0.00	1.55	0.96	0.00	0.00
8/5/25	0.00	0.00	7.38	0.00	0.56	6.73	0.00	0.00
8/6/25	0.00	0.00	7.20	0.00	0.00	9.18	0.00	0.00
8/7/25	0.00	0.00	7.05	0.00	0.00	7.76	0.00	0.00
8/8/25	0.00	0.00	7.38	0.00	0.00	4.75	0.00	0.00
8/9/25	0.00	0.00	3.68	0.00	0.00	6.89	0.00	0.00
8/10/25	0.00	0.00	13.07	0.00	0.00	7.21	0.00	0.00
8/11/25	0.00	0.00	5.89	0.00	0.00	5.62	0.00	0.00
8/12/25	0.00	0.00	5.88	0.00	2.08	6.77	0.00	0.00
8/13/25	0.00	0.00	9.46	0.00	0.30	5.92	0.00	0.00
8/14/25	0.00	0.00	1.37	0.00	0.00	3.24	0.00	0.00
8/15/25	0.00	0.00	10.15	0.00	1.31	4.41	0.00	0.00
8/16/25	0.00	0.00	0.00	0.00	0.00	1.15	0.00	0.00
8/17/25	0.00	0.00	10.33	0.00	3.98	8.38	0.00	0.00
8/18/25	0.00	0.00	5.28	0.00	0.00	5.28	0.00	0.00
8/19/25	0.00	0.00	9.07	0.00	1.17	5.72	0.00	0.00
8/20/25	0.00	0.00	5.90	0.00	0.00	6.84	0.00	0.00
8/21/25	0.00	0.00	6.90	0.00	0.00	7.02	0.00	0.00
8/22/25	0.00	0.00	5.77	0.00	0.00	2.96	0.00	0.00
8/23/25	0.00	0.00	8.26	0.00	0.00	8.45	0.00	0.00
8/24/25	0.00	0.00	4.42	0.00	6.38	2.13	0.00	0.00
8/25/25	0.00	0.00	4.95	0.00	3.72	6.82	0.00	0.00
8/26/25	0.00	0.00	7.05	0.00	0.00	7.92	0.00	0.00
8/27/25	0.00	0.00	8.58	0.00	0.00	7.23	0.00	0.00
8/28/25	0.00	0.00	4.97	0.00	0.00	5.00	0.00	0.00
8/29/25	0.00	0.00	7.76	0.00	0.00	8.22	0.00	0.00
8/30/25	0.00	0.00	4.40	0.00	0.00	5.69	0.00	0.00
8/31/25	0.00	0.00	10.97	0.00	0.00	8.98	0.00	0.00
TOTAL	0.00	0.00	210.64	0.00	23.51	179.74	0.00	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.46	0.00	0.00
MAX	0.00	0.00	13.07	0.00	6.38	9.18	0.00	0.00
AVE	0.00	0.00	6.79	0.00	0.76	5.80	0.00	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

Depth to Water													
Wells Depth to Pump	Historical Maximum Depth to Water	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug
Chino # 1 (580 ft) In-active well	429'	411'	411'	411'	410'	412'	414'	414'	413'	413'	413'	411'	410'
Chino # 2 (550 ft)	369'	347'	343'	340'	342'	341'	335'	338'	335'	337'	334'	334'	333'
City # 1 (260 ft)	392'	247'	247'	251'	121'	126'	121'	122'	119'	117'	119'	121'	120'
City # 2 (480 ft)	402'	210'	137'	139'	147'	146'	128'	130'	128'	122'	129'	131'	125'
City # 3 (525 ft) Out of Service	505'	416'	416'	417'	414'	414'	415'	416'	416'	414'	417'	418'	418'
City # 4A (528 ft)	406'	380'	380'	380'	381'	374'	377'	375'	373'	362'	367'	370'	366'
City # 5 (385 ft) In-active well	364'	332'	322'	320'	318'	318'	321'	318'	318'	316'	316'	316'	316'
Rialto # 1 (650 ft) In-active well	588'	571'	553'	552'	561'	555'	571'	569'	565'	563'	564'	565'	562'
Rialto # 2 (550 ft) In-active well	502'	502'	501'	501'	499'	501'	496'	495'	502'	496'	498'	498'	497'
Rialto # 3 (509 ft)	478'	473'	476'	473'	472'	473'	473'	472'	472'	470'	470'	472'	471'
Rialto # 4 (450 ft) In-active well	418'	418'	418'	414'	413'	414'	415'	416'	415'	415'	414'	413'	414'
Rialto # 5 (560 ft)	387'	384'	384'	384'	385'	385'	384'	384'	386'	386'	387'	387'	387'
Rialto Well # 7 In-active well	362'	362'	362'	361'	362'	360'	360'	359'	353'	356'	354'	356'	357'
Miro # 3 (563 ft)	492'	485'	485'	484'	484'	484'	484'	484'	483'	483'	481'	480'	479'
EW-1 (780 ft)	476'	474'	473'	475'	475'	474'	472'	475'	475'	474'	475'	460'	471'

II. REGULATORY

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation SAFER Report

Sample Test Result Standards			
Type of Sampling	Units of Measure	Detectable Limit for Reporting	Maximum Contaminant Level
Total Coliform	A	--	--
E. Coli	A	--	--
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	µg/L	1.0	6.0
Total Dissolved Solids	mg/L	--	500
P= Present A= Absent mg/L = parts per million µg/L = parts per billion			

Sample Date 08/13/2025	Sample Site Location Results									
Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	EW-1	BLF Cactus	BLF 6- 9	OPRT P
Total Coliform	A	A	A	A	A	A	OUT OF SERVICE	A	A	A
E. Coli	A	A	A	A	A	A		A	A	A
Nitrate as N	3.0									
Perchlorate (CLO ₄)	1.5*			6.8*	<1.0	8.9*				
Total Dissolved Solids	160	200	280	210	270	170		360	350	280

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <1.0 (non-detect).

B. Sample Site Location Results

Rialto Distribution Sample Results						
August 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 1 - 08/05/25	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	1.20	A	A			
1228 W. Merrill	1.10	A	A			
256 N. Fillmore	1.20	A	A			
987 W. Grove	1.20	A	A			
978 N. Driftwood	1.20	A	A			
1451 N. Linden	1.10	A	A			
469 W. Jackson	1.20	A	A			
935 E. Mariposa	1.10	A	A			
1000 N. Joyce	1.10	A	A			
766 N. Chestnut	1.10	A	A			
149 W. Victoria	1.00	A	A			
313 E. McKinley	1.10	A	A			
609 E. South	1.10	A	A			
273 E. Alru	1.20	A	A			
1161 S. Lilac	1.20	A	A			
101 E. Valley	1.00	A	A			
CYCLE 2 - 08/12/25	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.00	A	A	<3.0	1	<0.10
101 S. Larch	1.00	A	A	<3.0	1	<0.10
320 N. Wisteria	1.00	A	A	<3.0	1	0.12
861 W. Grove	1.00	A	A	<3.0	1	<0.10
1168 N. Glenwood	1.00	A	A	<3.0	1	0.11
1320 N. Fitzgerald	1.00	A	A	<3.0	1	<0.10
860 N. Willow	1.20	A	A	<3.0	1	<0.10
209 E. Cornell	1.00	A	A	<3.0	1	0.11
643 E. Margarita	1.20	A	A	<3.0	1	0.13
1170 N. Terrace Rd.	1.20	A	A	<3.0	1	<0.10
681 E. Erwin	1.00	A	A	<3.0	1	<0.10
402 E. Merrill	1.00	A	A	<3.0	1	<0.10
261 W. Wilson	1.00	A	A	<3.0	1	0.14
532 S. Iris	1.00	A	A	<3.0	1	<0.10
281 W. Hawthorne	1.00	A	A	<3.0	1	<0.10
379 W. Valley	0.94	A	A	<3.0	1	0.11

Rialto Distribution Sample Results						
August 2025						
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 08/19/25	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.00	A	A			
775 E. Foothill	1.00	A	A			
878 N. Primrose	1.10	A	A			
369 E. Van Koevering	1.00	A	A			
274 W. Valencia	1.00	A	A			
1566 N. Fillmore	0.90	A	A			
932 N. Idyllwild	0.80	A	A			
644 N. Smoketree	1.00	A	A			
605 W. Rosewood	0.91	A	A			
1189 W. Second	1.00	A	A			
775 W. Rialto	0.84	A	A			
211 E. Wilson	0.83	A	A			
595 E. Huff	1.00	A	A			
1005 S. Riverside	1.00	A	A			
794 S. Verde	1.00	A	A			
1055 W. Bloomington	0.81	A	A			
CYCLE 4 - 08/26/25	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	0.90	A	A			
101 S. Linden	1.00	A	A			
234 N. Larch	1.10	A	A			
575 N. Driftwood	1.10	A	A			
1355 W. Shamrock	1.00	A	A			
992 N. Yucca	1.10	A	A			
481 W. Cornell	1.10	A	A			
158. E. Shamrock	1.10	A	A			
749 E. Holly	1.10	A	A			
545 E. Victoria	1.10	A	A			
200 N. Sycamore	1.10	A	A			
407 E. Allen	1.00	A	A			
399 E. Montrose	1.00	A	A			
856 S. Orange	1.00	A	A			
911 S. Cactus	1.00	A	A			
220 W. Valley	1.00	A	A			
P/A + Present or Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 233 mg/L for the month of August as compared to 235 mg/L in July. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

A. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	Excavation and Trenching Competent Person
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	3
Vehicle Incidents, count	0

*A lost time incident has not occurred in the past 4340 days.

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 3928 gallons of sodium hypochlorite was used in August as compared to 3318 gallons used in July.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all of the data for August 2025. We will provide the data as it is received, thus will include yearly usage received to date.

SCE		kWh
Year	Month	Billed Usage
2024	September	562,739
2024	October	529,208
2024	November	266,378
2024	December	247,546
2025	January	360,398
2025	February	294,421
2025	March	223,709
2025	April	428,976
2025	May	505,764
2024	June	575,467
2025	July	842,561
2025	August	669,021

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OP RTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

EW-1 well was out of service due to pump issues.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. 12 valves were exercised in the month of August.

Valve Turning Progress	
	Valves Turned
2020	530
2021	340
2022	463
2023	750
2024	379
2025	313

C. Hydrant Flushing

There are 63 hydrant/dead ends that are flushed annually to maintain water quality. 29 flushings were performed in August.

Hydrant/Dead End Flushing Progress	
	2025
January	0
February	0
March	6
April	6
May	11
June	0
July	0
August	29
Total	52
Progress % (83)	

D. Sanitary Survey

DDW performed field site visits on May 22 and August 22, 2024. The results of the sanitary survey were received on September 19, 2024. All minor deficiencies have been corrected and submitted to DDW.

VIII. ASSET MANAGEMENT

The following work orders were completed by Water production staff for the month of August:

- Preventive Maintenance –131
- Corrective Maintenance –53
- Predictive Maintenance –0

56– PMs planned for September 2025

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

The following work orders were completed by Water distribution staff for the month of August:

- Main line – 2
- Service line – 7
- Hydrants - 6
- Angle Meter Stop – 7
- Meter Box & Lid Replacement – 0
- Meter Leaks/ Replacements - 9

B. Major Equipment and/or Machinery Outages

EW-1 well was out of service due to pump issues.

IX. RAINFALL TOTALS

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Avg Sol Rad (Ly/day)	Avg Vap Pres (mBars)	Avg Max Air Temp (°F)	Avg Min Air Temp (°F)	Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2025	2.81 K	1.87	261	5.4	66.4 K	38.9	52.5	65	26	42	27.1	4.0 K	49.8 K
Feb 2025	2.87	4.35	321	8.9 K	71.3 K	45.9 K	57.8 K	80	37	56 K	40.7 K	3.5	53.8
Mar 2025	3.66	3.01	389	9.7	67.2 K	45.8	55.7	87	43	65	43.5	4.0 K	56.8
Apr 2025	4.90	1.39	480 K	9.8	73.3	48.8	60.3	82	34	56	43.5	4.2 K	61.2 K
May 2025	6.07	3.76	558	13.1	80.1	55.7	66.9 K	85	39	61 K	51.7 K	4.3	66.6 L
Jun 2025	7.31	2.58	666	15.0	88.8	59.5 K	73.1	82	33	55	55.3	4.5 K	71.4
Jul 2025	8.05 K	1.96	676	15.1	92.1 K	60.9 K	75.6 K	80	27	50 L	55.5 L	4.5 K	73.6
Aug 2025	7.58	1.90 K	590	15.8	96.7	64.9	80.2	74	25	45	56.7	4.0 K	74.6
Tots/Avg	43.25	20.8	493	11.6	79.5	52.6	65.3	79	33	54	46.8	4.1	63.5

RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period:
August 2025

Prepared for: - Rialto Water Services



Prepared by: - Veolia Water West Operating Services



RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

Contents

EXECUTIVE SUMMARY

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- 4. Monthly Safety Program Overview**
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TABLES

- Treatment Facility – Monthly Performance Summary
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RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- The treatment plant performed well and met all compliance parameters.
- There were one residential call-outs for sewer-related issues.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month Statistics	Prior Month Statistics	2025 Year to Date Statistics
Sanitary sewers are cleaned using the conventional method, including feet, which includes "Hot spot cleaning."	25,175	7,296	162,255
Sanitary sewers assessed using the SL-RAT method, feet	0	5,888	21,112
CCTV Inspection, miles (26 is the annual goal)*	2.36	0.47	17.29
Manhole Inspections	3	4	38
USA Dig Alert Markings, count	47	34	288
Residential call-outs	3	1	18
Sanitary sewer overflows	1	0	2

- b. S.S.O. N/A
- c. Customer Service Call Outs – See Item 9 for details.

2. Wastewater Treatment Plant – Monthly Overview

- NPDES discharge compliance parameters were achieved.

a. Significant events during the month were:

None

3. Treatment Facility Performance/Laboratory Activities

- a. See the attached Table 1, Monthly Performance Summary.
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies.
The monthly submittal of State/Federal discharge monitoring reports was completed promptly.
- c. Effluent specification exceedance discussion
See Section 2 above. N/A

4. Monthly Safety Program Overview

Category	Monthly Statistic
Safety Training Topics	0
Lost Time Incidents count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	20
Vehicle Incidents, count	0

*A lost time incident has not occurred since 9-3-2020, totaling 1,822 days.

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month Statistics	Prior Month Statistics	2025 Year-to-Date Statistics
Wet Tons Produced	1,526.71	1,149.15	8,719.13

10,245.84

b. Monthly Chemical Consumption

Chemical	Current Month Gallons Used	Prior Month Gallons Used
Sodium Hypochlorite, Tertiary Disinfection	31,456	35,352
Sodium Bisulfite, Discharge Dechlorination	11,407	11,113
Ferrous Chloride, Digester Gas Conditioning	4,812	4,146
Polymer, Gravity Belt Thickener	474	460
Polymer, Belt Filter Press	762	762
Alum, Tertiary Filters	1	0

c. Monthly Utilities Consumption

Utility	Current Month Statistics	Prior Month Statistics
Electricity WWTP, KWH	**	424308
Electricity Lilac LS, KWH	**	908
Electricity Sycamore LS, KWH	**	474
Electricity Ayala LS, KWH	**	7789
Electricity Agua Mansa LS, KWH	**	2610
Electricity Cactus LS, KWH	**	1433
Electricity Ramrod LS, KWH	678	576
Frisbee Park LS, KWH	**	628
El Rancho Verde LS, KWH	2180	1986
Natural Gas WWTP, Therms	3580	5162

* LS is in bypass mode, pending CIP completion

** SCE has not updated this account.

6. Odor Complaints Received/Actions Taken

None

7. Major Equipment and/or Machinery Outages

- Sludge Holding Tank
- Aeration Basin #1 is currently offline.

8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections
None
- b. Government agency environmental, health, or safety tests/monitoring
Permit testing was completed for this month
- c. Government agency notices of violation received
Received Notice of Violation from the Regional Water Quality Control Board for self-reported violations for the time period 2009 - 2024
- d. Government agency monitoring
Routine monitoring reports were submitted.
- e. Other matters of concern
None

9. Customer Service Callout Details Log

Date	Address	Comments	Personnel	Manhole	To Manhole
8/5/2025	989 E Jackson	A resident called in to report a sewer backup. The mainline was inspected and was flowing upstream and downstream from home. The resident was informed to call a plumber.	JV		
8/20/2025	522 Havasu Way	A call came in about sewer coming out of a manhole. The mainline was plugged with rocks and debris. The line was cleared with the hydro-jetter.	PH		
8/27/2025	1386 N Sycamore Ave	A resident called in to report a sewer odor outside the property. The manhole at the property was checked, plus the upstream and downstream manholes. There was no blockage or odor noticed. A courtesy was performed.	JV		

Table 1 Summary

Table 1 Summary MOR

August 2025

Date	Rialto Flow	Rialto Effluent Flow	Rialto BOD	Rialto BOD	Rialto Influent BOD Load	Rialto WRF Effluent			Rialto WRF Influent		Rialto WRF Effluent		
	MGD	MGD	mg/l	mg/l	lbs/day	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
	MGD	MGD	mg/l	mg/l	lbs/day	mg/L	lbs/day	%	mg/L	lbs/day	mg/L	lbs/day	%
8/1/2025	7.56	7.20	260	260	16,393	<5.0	300.24	98.10					
8/2/2025	7.97	7.59											
8/3/2025	6.35	7.35											
8/4/2025	7.27	7.20	310	310	18,796	<2.5	150.12	99.20	300.00	18190.00	1.00	60.00	99.70
8/5/2025	7.31	7.32											
8/6/2025	7.23	7.50											
8/7/2025	7.74	7.64											
8/8/2025	6.61	6.80	330	330	18,192	3.2	181.48	99.00					
8/9/2025	6.76	6.99											
8/10/2025	7.29	7.57											
8/11/2025	6.77	7.19	290	290	16,374	3.1	185.89	98.90	250.00	14115.00	0.80	48.00	99.70
8/12/2025	7.93	7.79											
8/13/2025	7.28	7.13											
8/14/2025	7.12	7.34											
8/15/2025	7.20	7.36	280	280	16,813	4.3	263.94	98.50					
8/16/2025	7.10	7.04											
8/17/2025	7.25	7.48											
8/18/2025	7.58	7.28											
8/19/2025	7.04	7.64	360	360	21,137	4.3	273.99	98.80	200.00	11743.00	1.00	64.00	99.50
8/20/2025	7.19	7.52											
8/21/2025	7.04	7.72											
8/22/2025	7.20	7.34	230	230	13,811	<5.0	306.08	97.80					
8/23/2025	7.02	6.49											
8/24/2025	8.27	7.74											
8/25/2025	6.92	7.64	310	310	17,891	<2.5	159.29	99.20	210.00	12120.00	1.00	64.00	99.50
8/26/2025	7.69	7.50											
8/27/2025	7.25	7.77											
8/28/2025	7.09	6.61											
8/29/2025	7.49	7.20											
8/30/2025	6.79	7.34											
8/31/2025	7.19	7.18											
Minimum	6.35	6.49	230	230	13,811	<2.5	150.12	97.80	200.00	11743.00	0.80	48.00	99.50
Maximum	8.27	7.79	360	360	21,137	<5.0	306.08	99.20	300.00	18190.00	1.00	64.00	99.70
Total	224.50	227.46	2,370	2,370	139,407	<29.9	1821.03	789.50	960.00	56167.00	3.80	235.00	398.40
Average	7.24	7.34	296	296	17,426	<3.7	227.63	98.70	240.00	14042.00	0.95	59.00	99.60

Table 2 Summary

			Table 2 Summary MOR						
					August 2025				
Date	Rialto Influent Conductivity (uS/cm)	Rialto WRF Effluent Eff Conductivity Daily Ave (uS/cm)	Influent COD mg/l	Rialto WRF Eff Final Effluent COD mg/l	Influent TDS mg/l	Rialto WRF Effluent Filter Effluent TDS mg/l	EFF FINAL TDS mg/L	Rialto Influent Inorganic Nitrogen mg/L	Rialto Effluent Inorganic Nitrogen mg/l as N
8/1/2025	1430.00	814.00							
8/2/2025	1235.00	746.00							
8/3/2025	1221.00	760.00							
8/4/2025	1331.00	702.00							
8/5/2025	1462.00	745.00	680	16.0	530.00	420.00	460.00	37.00	7.10
8/6/2025	1316.00	758.00							
8/7/2025	1361.00	684.00							
8/8/2025	1497.00	672.00							
8/9/2025	1277.00	796.00							
8/10/2025	1201.00	776.00							
8/11/2025	1296.00	781.00							
8/12/2025	1516.00	788.00							
8/13/2025	1385.00	775.00							
8/14/2025	1450.00	748.00							
8/15/2025	1141.00	774.00							
8/16/2025	1435.00	792.00							
8/17/2025	1295.00	805.00							
8/18/2025	1420.00	839.00							
8/19/2025	1699.00	828.00							
8/20/2025	1398.00	792.00							
8/21/2025	1388.00	785.00							
8/22/2025	1442.00	769.00							
8/23/2025	1365.00	794.00							
8/24/2025	1238.00	816.00							
8/25/2025	1387.00	809.00							
8/26/2025	1388.00	816.00							
8/27/2025	1490.00	788.00							
8/28/2025	1477.00	755.00							
8/29/2025	1649.00	749.00							
8/30/2025	1297.00	790.00							
8/31/2025	1273.00	788.00							
Minimum	1141.00	672.00	680	16.0	530.00	420.00	460.00	37.00	7.10
Maximum	1699.00	839.00	680	16.0	530.00	420.00	460.00	37.00	7.10
Average	1379.00	775.00	680	16.0	530.00	420.00	460.00	37.00	7.10

Table 3 Summary

Table 3 Summary MOR

August 2025

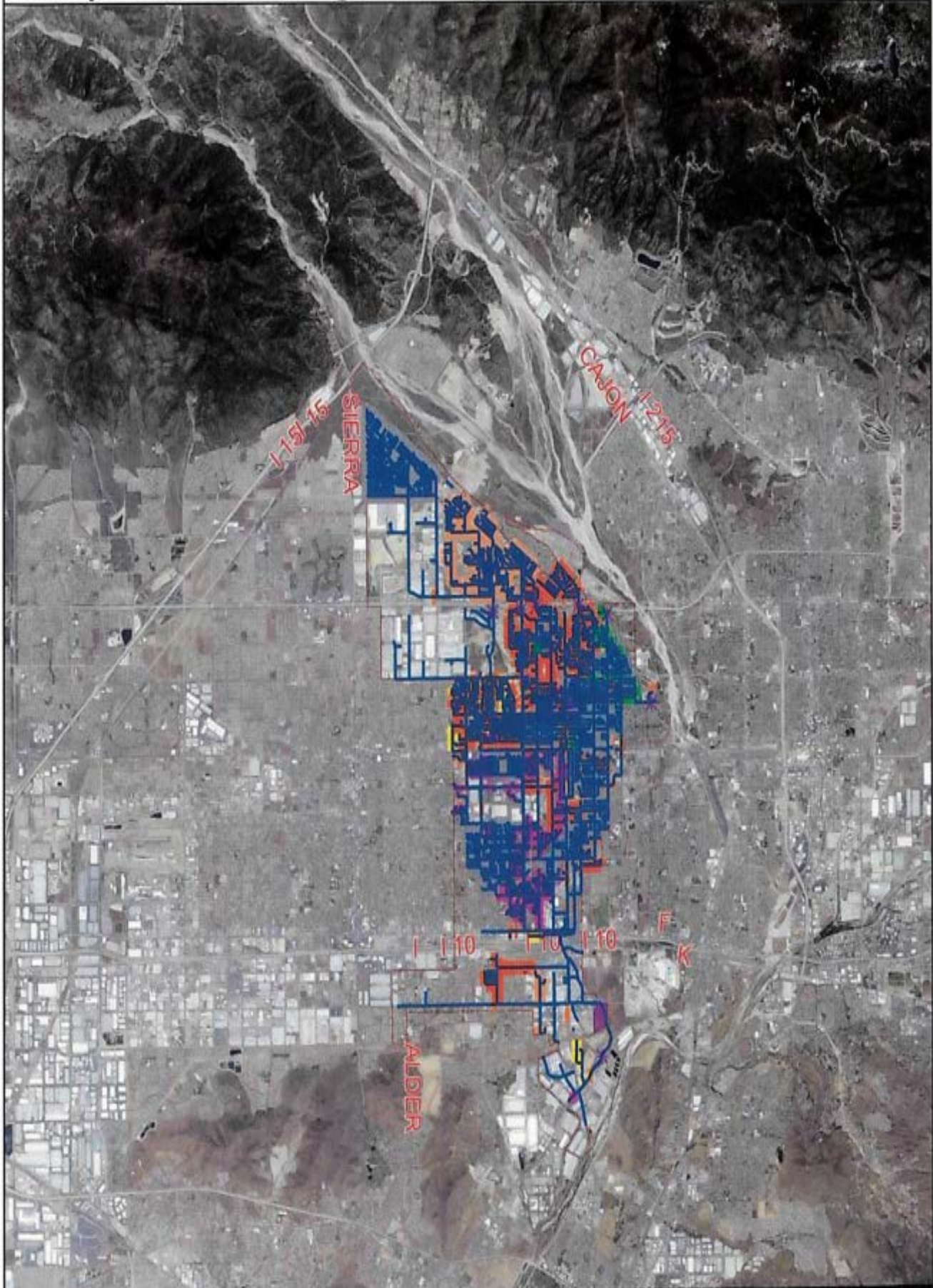
Date	Rialto WRF\Influent		Rialto WRF\Effluent		Rialto WRF\Eff		Rialto WRF\Effluent		Tranfer	Tranfer	Rialto	Tranfer Data
	Influent pH	24 hr avg. effl. pH	Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylhexyl) phthalate (DEHP)	FIT-8321 ADG #2 Flow	FIT-8321 ADG #2 Flow	Natural Gas Daily Use	FIT-8321 ADG #2 Flow
	SU	SU	Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	ug/l	cu ft/day	cu ft/day	cf/day	cu ft/day
8/1/2025	7.32	6.81	28.90		<1.8	<1.80			150342.00	150342.00	2200.00	150342.00
8/2/2025	7.42	6.88	28.90		<1.8	<1.80			150603.00	150603.00	20400.00	150603.00
8/3/2025	7.38	6.95	28.90		<1.8	<1.80			146838.00	146838.00	19900.00	146838.00
8/4/2025	7.30	7.18	29.00	<0.10	<1.8	<1.80			147321.00	147321.00	10600.00	147321.00
8/5/2025	7.21	7.28	29.10		<1.8	<1.80		<5.00	150532.00	150532.00	700.00	150532.00
8/6/2025	7.62	7.26	29.10		<1.8	<1.80			142154.00	142154.00	1000.00	142154.00
8/7/2025	7.43	7.20	29.20		<1.8	<1.80			175503.00	175503.00	100.00	175503.00
8/8/2025	7.37	7.23	29.20		<1.8	<1.80			141265.00	141265.00	1100.00	141265.00
8/9/2025	7.27	7.25	29.20		<1.8	<1.80			145999.00	145999.00	13200.00	145999.00
8/10/2025	7.14	7.35	29.00		<1.8	<1.80			135679.00	135679.00	19000.00	135679.00
8/11/2025	7.31	7.42	29.50	<0.10	<1.8	<1.80			139712.00	139712.00	5600.00	139712.00
8/12/2025	6.93	7.59	29.50		<1.8	<1.80			149086.00	149086.00	1200.00	149086.00
8/13/2025	7.32	7.67	29.60		<1.8	<1.80			166044.00	166044.00	1000.00	166044.00
8/14/2025	7.22	7.49	29.50		<1.8	<1.80			164796.00	164796.00	13900.00	164796.00
8/15/2025	7.37	7.10	29.40		<1.8	<1.80			161509.00	161509.00	18500.00	161509.00
8/16/2025	7.54	7.43	29.10		<1.8	<1.80			147766.00	147766.00	17400.00	147766.00
8/17/2025	7.33	7.03	29.20		<1.8	<1.80			150862.00	150862.00	1400.00	150862.00
8/18/2025	7.48	7.03	29.40		<1.8	<1.80			140552.00	140552.00	1000.00	140552.00
8/19/2025	7.51	7.02	29.50	0.07	<1.8	<1.80			146794.00	146794.00	800.00	146794.00
8/20/2025	7.33	7.14	29.40		<1.8	<1.80			159620.00	159620.00	900.00	159620.00
8/21/2025	6.98	7.19	29.50		<1.8	<1.80			141209.00	141209.00	28400.00	141209.00
8/22/2025	6.82	7.26	29.70		<1.8	<1.80			164437.00	164437.00	6800.00	164437.00
8/23/2025	6.94	7.21	29.60		<1.8	<1.80			125698.00	125698.00	17500.00	125698.00
8/24/2025	6.85	7.24	29.70		<1.8	<1.80			148944.00	148944.00	400.00	148944.00
8/25/2025	7.18	7.25	29.80	0.06	<1.8	<1.80			154341.00	154341.00	200.00	154341.00
8/26/2025	7.41	7.21	29.90		<1.8	<1.80			147821.00	147821.00	1200.00	147821.00
8/27/2025	7.44	7.22	29.70		<1.8	<1.80			137079.00	137079.00	1300.00	137079.00
8/28/2025	7.20	7.19	29.70		<1.8	<1.80			137243.00	137243.00	2400.00	137243.00
8/29/2025	7.47	7.17	29.50		<1.8	<1.80			152192.00	152192.00	22300.00	152192.00
8/30/2025	7.16	7.22	29.40		<1.8	<1.80			168543.00	168543.00	19400.00	168543.00
8/31/2025	7.52	7.25	29.40		<1.8	<1.80			155890.00	155890.00	8300.00	155890.00
Minimum	6.82	6.81	28.90	0.06	<1.8	<1.80		<5.00	125698.00	125698.00	100.00	125698.00
Maximum	7.62	7.67	29.90	<0.10	<1.8	<1.80		<5.00	175503.00	175503.00	28400.00	175503.00
Average	7.28	7.22	29.40	<0.08	<1.8	<1.80		<5.00	149883.00	149883.00	8326.00	149883.00

Monthly Sewer Line Cleaned

Pipe Cleaning - August 2025

Map Centre Coords
x: 2055325 y: 567234
Date Printed: 9/17/2025
Scale: 1:140000

1 mile





City of Rialto

Legislation Text

File #: CUC-25-0725, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Previous Discussion Update

None



City of Rialto

Legislation Text

File #: CUC-25-0726, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

To-Do List

Future agenda items: None



City of Rialto

Legislation Text

File #: CUC-25-0730, **Version:** 1, **Agenda #:**

For Cable Advisory and Utilities Commission Meeting October 21, 2025

TO: Honorable Chairperson and Commission

APPROVAL: Tanya Williams, City Manager

FROM: Nicole Hemmans, Senior Administrative Analyst

Utilities Director Update:

- Update on the Advanced Metering Infrastructure Project