

September 25, 2018

## City for Rialto – SIRWIN ENTERPRISES LLC

### Crime Prevention Plan

Since 1983, Chevron became the first major Western oil company, in 2007 Chevron partner with Extra Mile. Bringing convenience into the lives of millions. As part of its commitment to the Rialto community, Chevron Extra Mile plans put in place one of the most comprehensive crime-deterrence programs in the convenience store industry.

#### **1. Measures to Increase Employee and Customer Safety**

- Chevron employees and new franchisees owner will participate in “Operation Alert”. A program that trains and informs employees about security procedures, proper store maintenance, violence avoidance and recommended behaviors for managing a robbery or other potentially violent encounter.
- Our Rialto franchise will incorporate a “Fishbowl Store Design” which puts the cash register in the front of the stores and keep windows in the front of the sales are free of signs and merchandise so police and others can see inside.
- Our Rialto Chevron Extra Mile franchise will participate in the “Come of Age” Program. A program that trains staff annually on how to prevent the sale of Age restricted products such as alcohol and cigarettes.

- Any violations and accusations of violations are treated very seriously at Chevron Extra Mile. Full investigations are carried out, with the possibility of termination of employee or franchisee.

## **2. Enhanced Security Measures**

- Chevron Extra Mile will also incorporate a state-of-the-art video camera systems and alarm. Our Rialto Store will have a 24-hour, closed-circuit video cameras with audio capabilities and a high-resolution color monitor mounted in clear view of the customers. Four cameras will be displayed: (1) at the main entrance, (1) at the cash register, (1) store front, and (1) at exterior for the fuel canopy.
- The alarm system will also include fixed and remote-activator devices.
- Our Rialto franchise will be equipped with the Time-Access Safe. Employees will be instructed to keep no more than \$50 (\$30 at night) in the cash register. Signs will be posted on the door or window notifying patrons that less than \$30 is kept in the cash register after dark and that the store staffers cannot open the safe.
- Chevron Extra Mile will installed bright interior and exterior lighting.

### **3. Measures to Control Loitering**

- The Chevron Extra Mile Convenience store located at Rialto Marketplace plans on controlling Loitering by following these steps:
  - Train store employees on how to handle to ask loiters to leave the premises (i.e. day-laborers, panhandling, or loitering teens)
  - Ensuring unobstructed lines of sight so that external activity can be easily monitored and viewed
  - Maintain a clear line of sight into and out of the store front windows and a well-lit and litter-free parking lot and store sidewalk
  - Post “No Loitering” signs
  - Engage local police when there is a problem
  - Consider playing classical music outside to encourage loitering teens to leave
  - Work with municipality to communicate services that assist panhandlers, day-laborers
  - Discontinue sale of single bottles of high-alcohol-content beverages

### **4. Any other Crime related measure required by the police department which are intended to mitigate the cost of the city provide services for the proposed convenience type store.**

- The sale of drug paraphernalia, gang paraphernalia, and adult-oriented magazines and materials is prohibited.

- Crime prevention measures, as endorsed by the City of Rialto Police Department, shall be incorporated into the design and operation of the business as follows:
  - a minimum of one-and-one half (1.5) foot-candle of light shall be provided, as measured at the ground level of the entire site, from the period of one-half hour before sunset until one-half hour after sunrise. Lighting fixtures shall be so situated and shielded as not to direct or reflect lighting glare on adjacent properties or public rights-of-way.
  - A locking device shall be installed on the cash register. An adequate floor safe shall be installed behind the counter. Only a minimum amount of cash shall be kept in the cash register at all times.
  - Burglary and robbery alarm systems shall be installed as required and approved by the Rialto Police Department. A telephone with speaker push button alarm shall be installed. The telephone must have a separate button that automatically dials into 911 and will transmit on-going conversations and activity. Alternatively, a panic-button, which will be transferred to the Rialto Police Department upon activation, may be installed at each register. A 24-hour security camera system shall be installed on the premises with camera locations approved by the Rialto Police Department. All surveillance and security equipment shall be continuously maintained and in operation during business hours. Surveillance footage shall be provided to the Rialto Police Department within 12 hours after a request

has been made for said footage. The software or media player required to view the type of video format shall be provided to the Rialto Police Department, if necessary. An R-P card must be filed with the Rialto Police Department containing twenty-four (24) hour phone numbers of persons to be contacted.

- All tobacco products will be displayed and sold from behind the cash register counter area.
  - The height of the cash register counter shall be no more than forty-two (42) inches above the floor level, and shall be illuminated during the hours of darkness so as to be clearly visible through the window areas.
- Measure to discourage loitering shall be incorporated in the design and the operation of the business as follows:
  - Signs displaying “No Loitering” shall be posted on the building, to the satisfaction of the Rialto Police Department, at all times.
  - Arcades and video games are prohibited from being on the premises.
- The business licensee for the convenience market shall maintain a litter control program around the exterior of the convenience market in order to minimize the resultant impacts of litter on properties adjacent to the store. An exterior trash receptacle for employee and customer use shall be placed near the entrance of the store.

