

# **STAFF AUGMENTATION AGREEMENT**

This CHANGE ORDER STAFF AUGMENTATION AGREEMENT is effective when fully executed by the City of Rialto (hereinafter "Customer") and SWS GROUP, Inc., dba Blink IT Solutions (hereinafter "Company"). The term will begin on the 1st day of January 1, 2021 and terminate on April 30, 2021.

This agreement, and details contained herein constitute the entire Agreement with the City of Rialto.

## SCOPE OF SERVICES

Blink IT will provide the Customer a Level 1 Network Engineer to provide IT related functions through exclusively directed tasks as assigned by the Customer.

#### Functions and Tasks include, but are not limited to the following:

- 1) Provide day to day technical support including:
  - a. Troubleshooting as directed
  - b. General support and helpdesk functionality as requested and assigned
  - c. Miscellaneous tasks as assigned by the Customer.
- 2) Various network administration tasks as assigned
- 3) Perform knowledge transfer at beginning and end of engagement

### **ENGAGEMENT SCHEDULING & TIMELINE**

#### *Customer has defined the engagement schedule and is herein recognized as the following:*

Monday thru Thursday 7am to 6pm.

*The engagement timeline is scheduled as follows:* This Change Order agreement extends the timeline to begin this new body of work Monday, January 4, 2021, and end work Thursday, April 29, 2021.

The billing date(s) will be every two (2) weeks per attached billing schedule.

#### SERVICE LOCATION

Resource will report to the following address:

IT Department 251 S. Willow Ave Rialto, CA 92376

#### ACCOUNT MANAGER

Jackson Mares

Jackson.mares@blinkits.com 951-235-0900



## ENGAGEMENT FEES

The total engagement fees due and payable under this agreement ("Total Fees") include both fees for Seller's performance of work ("Services Fees") and any other related costs and fees specified in the Expenses section ("Expenses"). Unless otherwise specified, taxes will be invoiced but are not included in any numbers or calculations provided herein.

Seller will invoice for this engagement pursuant to the payment schedule listed the section below.

## PAYMENT SCHEDULE

This Agreement is a FIXED FEE ENGAGEMENT based on the Fee Schedule listed below.

The invoiced amount of Services Fees will be administered according to the Service Fee Schedule below and will be billed every two (2) weeks.

#### Services Fee Schedule: 1 Blink IT Solutions Resource

Service Fee Billing Dates	Fees
January1, 2021 – January 15, 2021	\$11,677.00
January 16, 2021 – January 31, 2021	\$11,677.00
February 1, 2021 – February 15, 2021	\$11,677.00
February 16, 2021 – February 30, 2021	\$11,677.00
March 1, 2021 – March 15, 2021	\$11,677.00
March 16, 2021 – March 31, 2021	\$11,677.00
April 1, 2021- April 15, 2021	\$11,677.00
April 16, 2012 – April 31, 2021	\$11,677.00
Total for Term	\$93,416.00

#### NOTES:

- 1. Services not specified in this Agreement are considered out of scope.
- 2. Customer informed the Company that as of January 6, 2021 a remaining balance of \$45,762.00 was available on the outstanding PO to the Company. (The final December 2020 Invoice of \$4,860 adjusts the remaining balance of available funds to \$40, 902.)
- 3. Per the Fee Schedule above, additional funding of \$52,514 is required to deliver the work detailed herein. Execution of this Change Order confirms approval of additional funds for this Agreement.
- 4. **Non-Solicitation Covenant:** During the term of this agreement by Company, will not (a) without Company's express written consent, and for one (1) year thereafter, Customer or Customer's representative will not either directly or indirectly, solicit or attempt to solicit any employee, independent contractor, or consultant of Company to terminate his, her or its relationship with Company in order to become an employee, consultant, or independent contractor to or for any other person or entity.



## Signatures

This Agreement shall be effective as of the dates listed herein.

Customer:	Company:
City of Rialto	SWS GROUP INC., DBA BLINK IT SOLUTIONS
Signature	Signature
Name	Name
Title	Title
Date	Date