Utility Commission Report

November 2021

Reporting period September

2020





RIALTO WASTEWATER

MONTHLY OPERATIONS REPORT

Reporting Period

September, 2021

Prepared for: - Rialto Water Services



Prepared for - Veolia Water West Operating Services

RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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RIALTO WASTEWATER MONTHLY OPERATIONS REPORT

EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- * The treatment plant performed well with all permit parameters compliant during the month. Effluent quality was met or, in a number of cases, was significantly better than permit limits.
- * There was 1 residential call out and 1 sanitary sewer overflow for this reporting period.

1. Collection System/Customer Service Log

a. Collections group activities this month:

Category	Current Month	Prior Month	2021 Year to Date
Sanitary sewer cleaned conventional method, feet, which includes "Hot spot" cleaning	8,375.82	8,899.82	132,248.33
Sanitary sewer assessed using SLRAT method, feet	0	0	3,924
CCTV Inspection, miles (26 is annual goal)	2.23	3.68	21.07
Manhole Inspections	0	0	0
USA Dig Alert Markings, count	46	69	339
Residential call outs	1	0	8
Sanitary sewer overflows	1	0	1

- b. September Collection System Service Map
- c. Customer Service Call Outs See Item 9

2. Wastewater Treatment Plant – Monthly Overview

Significant events during the month were:

- * "Wet end" the treatment plant performance was compliant during the month.
- * On 9/9/21 there was 1 residential call out for this reporting period due to blocked storm water
- * Lennar was laying electrical conduit for Rancho Verde residentail project when they broke 8" sewer line. Contractor used their vactor to capture spill of approximately 300 gals and disposed of it in Sycamore lift station. Our vactor was onsite to assist if needed. Contractor made repair within 4 hours.

3. Treatment Facility Performance/Laboratory Activities

- a. See attached Monthly Performance Summary
- Summary of Notices and Laboratory Tests/Reports filed with government agencies Monthly submittals of State/Federal discharge report was completed in a timely fashion.

c. Effluent Specification Exceedance Discussion

See Section 2 above.

d. Valve exercising

Valves Exercised	Current Month	Prior Month	2021 Year to Date
Actual/Scheduled	0	4	55
Unscheduled	0	0	0

* Valves turned that are not required PM

4. Monthly Safety Program Overview

Category	Monthly Statistics
Safety Training Topics	Respitory Protection / Asbestos Training
Lost Time Incidents, count *	0
Recordable Incidents, count	0
Near Miss Incidents, count	5
Vehicle Incidents, count	0

5. Biosolids, Chemicals, and Utilities

a. Monthly Biosolids Production

Biosolids	Current Month	Prior Month	Year to Date
	Statistics	Statistics	Statistics
Quanity Produced, wet tons	1,020.25	994.37	10,505.61

Data is based on biosolids transported off site. Current month data is still under review.

b. Monthly Chemical Consumptioin

Chemical	Current Month	Prior Month
Sodium Hypochlorite, gallons	30,904	33,111
Sodium Bisulfite, galllons	10,055	11,290
Ferrous Chloride, gallons	3,477	3,772
Polymer, Gravity Belt Thickener, gallons	440	332
Ploymer, Belt Filter Press, gallons	708	710
Alum, gallons	71	66

c. Monthly Utilities Consumptioin

Utlility	Current Month	Prior Month
Electricity WWTP, KWH	483,756	480,592
Electricity Lilac KWH	470	472
Electricity Sycamore LS, KWH	62	316
Electricity Ayala LS, KWH	6,008	5,565
Electricity Cactus LS, KWH	1,082	1,492
Electricity Ramrod LS, KWH	464	383
Electricity Frisbie Park LS, KWH	672	601
Electricity Agua Mansa LS, KWH	3,726	3,246
Natual Gas WWTP, Therms	2,439	2,621

6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

7. Major Equipment and/or Machinery Outages

Sludge Holding tank

8. Outside Agency Activities during the Month

a. Government agency or property insurance inspections

None during the month

b. Government agency environmental, health, or safety tests/monitoring

Permit testing was completed for this month

c. Government agency notices of violation received

No notices were received.

- d. Government agency monitoring
- e. Other matters of concern

9. Complaint Log

Date	Address	Comments	Personnel	Manhole	To Manhole
9/9/21	Rd Rialto,CA	We received a call from Joe Saldavar from Rialto Water. He reported excessive water running down the gutter. Paul Herman from Rialto Collections responded to the call, and found water coming from a blocked storm drain in the alleyway behind the Superior Market. Paul notified Public Works.	Paul Herman	N/A	N/A

1 1st Table Summary MOR September 2021

		Rialto	Rialto		Contraction of the local sector	Rialto	Ria	Rialto WRF\Effluent	lent	Rialto WRF\Influent	F\Influent	Ria	Rialto WRF\Effluent	ent
MGD MGD <th></th> <th>Influent daily flow</th> <th>Effluent Flow</th> <th>Influent BOD</th> <th>Influent BOD</th> <th>Influent BOD Load</th> <th>Effluent BOD</th> <th>Effluent BOD Load</th> <th>BOD % Removal</th> <th>Influent TSS</th> <th>Influent TSS Load</th> <th>Effluent TSS</th> <th>Effluent TSS Load</th> <th>TSS % Removal</th>		Influent daily flow	Effluent Flow	Influent BOD	Influent BOD	Influent BOD Load	Effluent BOD	Effluent BOD Load	BOD % Removal	Influent TSS	Influent TSS Load	Effluent TSS	Effluent TSS Load	TSS % Removal
6 6800 6 820 7 390 230 7 390 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 30 7 40 7 40 7 30 7 40 7 40 7 30 7 40	Date	MGD	MGD	l/Bm	l/Bm	lbs/day	mg/L	lbs/day	%	ma/L	lbs/dav	ma/L	Ibs/dav	*
5 5	9/1/2021	6.690	6.820											
0 6640 720 230 16,100 16,100 56,10 56,10 57,00 56,1 57,00 56,1 57,00 56,1 57,00 56,0 15,763 <td>9/2/2021</td> <td>5.820</td> <td>7.590</td> <td></td>	9/2/2021	5.820	7.590											
0 6640 6700 71 983 250 15,763 1 6600 6530 5530 230 14,502 25 154,71 983 250 15,763 1 6600 6570 230 240 13,931 25 159,71 983 250 15,763 1 7,800 5770 240 240 13,931 25 159,71 983 250 15,763 1 6590 5570 280 15,412 25 145,22 981 230 12,660 1 7,090 7,090 260 250 14,157 25 145,23 981 230 12,660 1 6590 7500 260 250 14,157 25 146,37 260 14,657 1 6590 7500 250 14,157 25 146,37 260 14,657 1 6590 7600 250 14,157 25 1	9/3/2021	6.690	7.290	290	290		2.5							
0 0.680 6.500 7.780 7.500 7.5	9/4/2021	6.640	6.700											
0 6.800 6.700 5.70 7.420 2.30 14,502 2.50 15,763 2.50 15,763 1 7.860 7.420 2.30 14,502 2.30 14,502 2.50 15,763 1 7.860 5.510 5.700 2.40 7.3,91 2.5 145 2.90 15,763 1 7.180 7.800 2.80 15,412 2.5 145 2.90 12,660 1 7.180 7.800 2.80 15,412 2.5 145 2.90 12,660 1 7.000 7.000 7.60 2.80 14,157 2.5 145 2.90 12,660 1 7.000 7.000 7.60 2.60 14,157 2.5 145 2.90 12,660 1 6.700 7.60 2.60 14,157 2.5 145 2.90 12,660 1 6.700 7.60 2.60 16,470 2.5 148 991	9/5/2021	6.680	6.550									Same to the second second		
1 7,560 7,420 230 14,502 2.5 15,471 96.3 2.50 15,763 1 5,801 7,780 2 240 13,931 25 15,371 99.0 16,763 1 6,800 6570 240 13,931 2.5 15,371 99.0 12,600 1 7,100 7,800 280 2.80 15,412 2.5 145,32 99.1 2.500 1 7,000 7,600 2.80 2.80 14,457 2.5 145,32 99.1 2.30 12,660 1 6,500 7.590 2.50 14,457 2.5 145,65 99.1 2.560 14,897 1 6,500 7.100 2.50 14,457 2.5 143,65 99.1 2.60 14,897 1 6,800 7.100 2.50 14,456 99.1 2.60 14,897 1 6,800 7.100 2.50 145,67 2.5 1	9/6/2021	6.800	6.780											
1 7,880 7,780 7,800 6,900 6,900 6,900 6,900 6,900 6,900 6,900 6,900 7,180 7,280 14,157 2,5 145,32 99,1 2,300 12,660 11 6,800 6,870 260 240 15,412 2,5 145,32 99,1 2,300 12,660 11 6,800 6,870 260 14,157 2,5 145,32 99,1 2,300 12,660 11 6,800 6,700 260 14,157 2,5 145,32 99,1 2,900 14,897 11 6,700 2700 270 270 14,157 2,5 145,83 99,1 2,660 11 7,300 7,100 270 270	9/7/2021	7.560	7.420	230	230		2.5		98.9	250	15,763	2.00	124	99.2
5610 6370 6370 5490 7660 240 13,931 25 159.71 99.0 7 11 7,180 7.600 2.40 2.40 13,931 2.5 145.32 99.1 2.30 12,660 11 7,180 7.800 7.800 2.80 15,412 2.5 145.32 99.1 2.30 12,660 12 6600 6970 2.80 14,157 2.5 145.32 99.1 2.30 12,660 11 6,700 7.600 2.60 2.60 14,157 2.5 145.62 99.1 2.30 12,660 11 6,700 7.500 14,157 2.5 143.62 99.1 2.30 12,660 11 6,700 7.10 2.10 14,157 2.5 143.62 99.1 2.30 12,660 11 6,700 7.10 7.10 7.10 7.10 7.10 7.10 7.100 7.10 7.10 7.10	9/8/2021	7.880	7.780			Second Second								
1 6.860 7.860 2.40 13,331 2.5 15,371 99.0 6.70 2.40 1.5 <th1.6< th=""> 1.5 <</th1.6<>	9/9/2021	5.610	6.970											
1 6.900 6.570 5 1.6 5 1.6 5 1.6	9/10/2021	6.960	7.660	240	240	13,931	2.5		99.0					
1 7.180 7.800 5870 2800 $15,412$ 2.5 145.32 98.1 2.30 $12,660$ 1 6.600 6.870 2.80 $15,412$ 2.5 145.32 98.1 230 $12,660$ 1 6.790 7.680 2.50 $14,157$ 2.5 145.60 99.0 2.60 $14,967$ 1 6.790 7.650 250 $14,157$ 2.5 143.66 99.1 2.660 1 6.790 7.600 270 270 $14,157$ 2.5 143.67 99.1 2.660 1 6.790 7.100 2.70 2.70 $15,479$ 2.5 143.67 99.1 2.60 14.87 1 6.790 7.100 2.70 $15,479$ 2.5 148.87 99.1 2.60 14.87 1 7.190 7.10 7.10 7.10 7.160 7.160 7.160	9/11/2021	6.900	6.570						State State State					
1 6600 6370 280 15,412 2.5 145.32 99.1 230 12,660 1 7.090 7.080 7.660 6.570 250 14,157 2.5 145.350 99.1 2.66 1 6.590 7.560 250 14,157 2.5 159.50 99.0 14,87 1 6.740 6.570 250 7.10 2.7 149.67 2.6 14,167 2.6 14,87 99.1 2.60 14,87 1 6.740 6.740 2.5 143.66 99.1 2.60 14,87 1 7.390 7.700 2.70 15,470 2.5 143.87 99.1 2.60 14,87 1 7.390 7.700 2.70 15,470 2.5 143.87 99.1 2.60 14,87 1 7.300 7.100 7.400 2.50 15,73 99.1 2.60 14,87 1 6.740 2.50 15,73 <td>9/12/2021</td> <td>7.180</td> <td>7.800</td> <td></td>	9/12/2021	7.180	7.800											
1 7.030 7.080 7.080 7.080 7.080 7.080 7.080 7.080 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.90 7.60 2.50 14,157 2.5 159.30 99.0 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 12,516 2.60	9/13/2021	6.600	6.970	280	280	15,412	2.5		99.1	230	12,660	2.00	116	99.1
1 6.500 7.590 7.50 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.590 7.400 7.110 7.110 7.110 7.110 7.110 7.100 7.710 7.710 7.71	9/14/2021	7.090	7.080											
1 6.820 6.620 250 250 14,157 25 159.50 99.0 1 1 1 6.730 7.650 250 250 14,157 2.5 159.50 99.0 14,187 1 6.730 7.10 7.10 2.7 143.67 99.1 2.60 14,897 1 6.870 6.890 7.100 2.70 2.74 2.6 14,897 99.1 2.60 14,897 1 7.300 7.100 2.00 15,739 2.5 148.87 99.1 2.60 14,897 1 7.300 7.140 2.80 15,739 2.5 148.87 99.1 2.60 14,897 1 5.960 7.140 2.80 15,733 99.1 2.60 14,897 1 6.760 7.450 300 17,764 2.5 156.33 99.1 11,251 1 7.100 7.450 300 17,764 2.6 145.7	9/15/2021	6.590	7.590								a second second	A STATE	No. of Concession	and the second second
(1) 6.790 7.650 250 14,157 2.5 159.50 99.0 7 (1) 6.740 6.740 6.740 5.710 7.10 <td< td=""><td>9/16/2021</td><td>6.820</td><td>6.620</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>	9/16/2021	6.820	6.620											
1 6.740 6.740 7.10 5.740 5.740 5.740 5.740 5.740 5.740 5.740 5.640 7.110 7.110 7.110 7.110 7.110 7.110 7.110 7.110 7.110 7.110 7.110 7.110 2.70 15,730 7.700 2.70 15,730 2.143.66 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.1 2.60 14,897 99.2 2.60 14,897 2.60 14,261 <	9/17/2021	6.790	7.650	250	250	14,157	2.5	159.50	99.0				and a second second	
(1) (6.800) 7.110 270 15,470 2.5 143.66 99.1 260 14,897 (1) 7.390 7.700 270 15,470 2.5 143.66 99.1 260 14,897 (1) 7.390 7.600 270 15,739 2.5 148.87 99.1 260 14,897 (1) 7.190 7.600 280 15,739 2.5 148.87 99.1 260 14,897 (1) 5.560 7.100 7.140 280 15,739 2.5 148.87 99.1 260 14,897 (1) 6.740 7.10 7.140 280 17,764 2.5 148.87 99.1 20 11,261 (1) 6.750 7.530 300 307 17,764 2.5 155.33 99.2 190 11,261 (1) 7.100 7.450 300 307 17,764 2.5 155.33 99.2 190 11,261	9/18/2021	6.740	6.740											
(1) (6.87) (6.89) 270 15,470 2.5 143.66 99.1 260 14,897 (1) 7.390 7.700 7	9/19/2021	6.800	7.110										Service State	a state of the sta
(1) 7.390 7.700 (1)	9/20/2021	6.870	6.890	270		15,470	2.5	143.66	99.1	260	14,897	2.00	115	99.2
11 7.190 7.600 7.100 7.600 7.100 7.60 300 $17,764$ 2.5 148.87 99.1 </td <td>9/21/2021</td> <td>7.390</td> <td>7.700</td> <td></td>	9/21/2021	7.390	7.700											
11 5.960 7.100 7.100 7.140 280 $15,739$ 2.5 148.87 99.1 99.1 $11,251$ 11 6.740 7.140 280 $15,739$ 2.5 148.87 99.1 99.1 99.1 11 6.750 7.530 300 300 $17,764$ 2.5 155.33 992.2 190 $11,251$ 11 7.540 7.250 300 300 $17,764$ 2.5 155.33 992.2 190 $11,251$ 11 7.540 7.250 300 300 $17,764$ 2.5 155.33 992.2 190 $11,251$ 11 7.540 7.250 7.150 7.30 393.2 $191,251$ 992.2 11 6.660 7.240 7.240 7.30 393.2 $191,253$ 992.2 992.2 992.2 992.2 992.2 992.2 992.2 930.2 $15,763$	9/22/2021	7.190	7.600											
11 6.740 7.140 280 280 $15,739$ 2.5 148.87 99.1 99.1 7 11 6.640 6.320 6.320 300 $17,764$ 2.5 148.87 99.1 7 7 11 6.750 7.530 300 300 $17,764$ 2.5 155.33 99.2 190 $11,261$ 11 7.100 7.450 300 300 $17,764$ 2.5 155.33 99.2 190 $11,261$ 11 7.540 7.250 300 300 $17,764$ 2.5 155.33 99.2 190 $11,261$ 11 6.660 7.240 7.160 2.30 300 $17,764$ 2.5 143.66 98.9 190 $11,261$ 11 6.660 7.240 2.30 230 $13,931$ 2.5 143.66 98.9 190 $11,261$ 12 6.60 7.200 2.140 2.30 $13,931$ 2.5 159.71 99.2 99.2 190 $11,251$ 11 6.795 230 230 $13,931$ 2.5 159.71 99.2 99.2 190 $1,251$ 12 6.795 230 $2,140$ $2,140$ $2,140$ $2,170$ $2,1910$ 792.5 930 $54,570$ 13 6.795 2.66 $15,394$ 2.5 152.39 991 2.3 $13,643$	9/23/2021	5.960	7.100											
11 6.640 6.320 320 17,764 2.5 155.33 99.2 190 11,251 11 7.100 7.450 300 300 17,764 2.5 155.33 99.2 190 11,251 11 7.540 7.250 300 300 17,764 2.5 155.33 99.2 190 11,251 11 7.540 7.250 300 300 17,764 2.5 155.33 99.2 190 11,251 11 6.160 7.150 7.540 7.56 99.2 190 11,251 11 6.660 7.240 2.5 143.66 98.9 190 11,251 11 6.660 7.240 2.30 13,931 2.5 143.66 98.9 190 11,251 11 6.600 2.160 2.140 2.5 159.71 99.2 260 15,763 11 2.800 3.00 17,764 2.5 159.71 9	9/24/2021	6.740	7.140	280	280	15,739	2.5		99.1					
(1 6.750 7.530 300 300 17,764 2.55 155.33 99.2 190 11,251 (1 7.100 7.450 300 300 17,764 2.55 155.33 99.2 190 11,251 (1 7.540 7.250 30 300 17,764 2.55 155.33 99.2 190 11,251 (1 6.180 7.150 9	9/25/2021	6.640	6.320										Stanton Sta	
11 7.100 7.450 300 300 17,764 2.5 155.33 99.2 190 11,251 11 7.540 7.250 300 17,764 2.5 155.33 99.2 190 11,251 11 6.180 7.150 7 7 7 7 7 7 11 6.180 7.150 7 7 7 7 7 7 11 6.180 7.150 2 1 7 7 7 7 7 11 6.660 7.240 7	9/26/2021	6.750	7.530											
1 7.540 7.250 1	9/27/2021	7.100	7.450	300	300	17,764	2.5	155.33	99.2	190	11.251	2.00	124	98.9
1 6.180 7.150 1 6 1 6 6 6 7 1 6 6 6 6 7 1 6 6 6 6 7 1 6 6 6 6 7 1 1 2 1 2 1 3 1 3 3 1 3 1 2 1 3 6 1 2 1 3 3 1 3 3 1 3 3 1 3 3 1 3 3 1 3 4 3 3 3 3 3 3	9/28/2021	7.540	7.250											
11 6.660 7.240 1 1 6.660 7.240 1 <th1< th=""></th1<>	9/29/2021	6.180	7.150								Statistic Marie			
1 5.610 6.320 230 13,931 2.5 143.66 98.9 190 11,251 n 7.880 7.800 300 37,764 2.5 159.71 99.2 260 15,763 n 7.880 215.060 2,140 2,140 123,156 20.0 1,219.10 792.5 930 54,570 6.795 7.169 268 268 15,346 2.5 152,110 792.5 930 54,570	9/30/2021	6.660	7.240											
1 5.610 6.320 230 230 13,931 2.5 143.66 98.9 190 11,251 n 7.880 7.800 300 300 17,764 2.5 159.71 99.2 260 15,763 n 2.03.860 215.060 2,140 2,145 22,156 20.0 1,219.10 792.5 930 54,570 6.795 7.169 268 268 15,394 2.5 152.39 99.1 233 13,643								and the second second	State Share					
n 7.880 7.800 300 300 17,764 2.5 159.71 99.2 260 15,763 203.860 215.060 2,140 2,3,156 20.0 1,219.10 792.5 930 54,570 6.795 7.169 268 268 15,394 2.5 152.39 99.1 233 13,643	Minimum	5.610	6.320	230	230	13,931	2.5	143.66	98.9	190	11,251	2.00	115	98.9
203.860 215.060 2,140 2,140 123,156 20.0 1,219.10 792.5 930 54,570 6.795 7.169 268 268 15,394 2.5 152.39 99.1 233 13,643	Maximum	7.880	7.800	300	300	17,764	2.5	159.71	99.2	260	15,763	2.00	124	99.2
6.795 7.169 268 268 15,394 2.5 152.39 99.1 233 13.643	Total	203.860	215.060	2,140	2,140	123,156	20.0		792.5	930	54,570	8.00	479	396.5
	Average	6.795	7.169	268	268	15,394	2.5	152.39	99.1	233	13,643	2.00	120	99.1

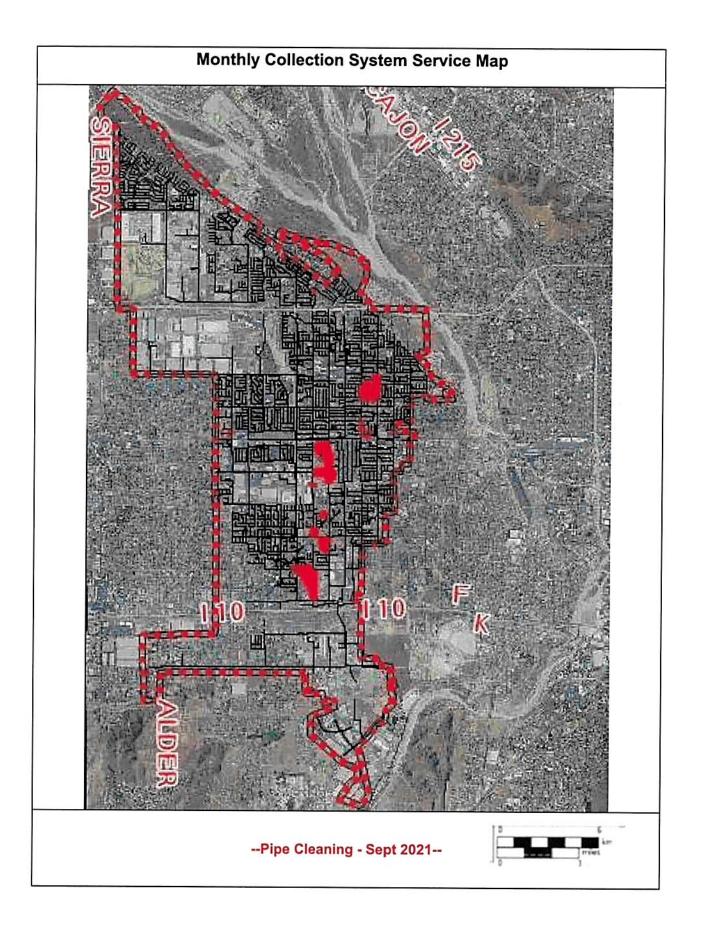
1 - Table 2 MOR September 2001

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N
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d)
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	Rialto	Rialto WR	Rialto WRF\Effluent	Rialto WRF/Eff	VRFIEFF	Rialto WR	Rialto WRF\Effluent	Rialto	Dialto
	Influent Conductivity	Eff Conductivity Daily Ave	Influent COD	Influent COD Final Efffluent Influent TDS COD	Influent TDS	Filte	EFF FINAL TDS	Influent Inorganic Nitrogen	Effluent Inorganic Nitrogen
Date	(uS/cm)	(uS/cm)	убш	l\gm	l/Bm	l/gm	mg/L	mg/L	mg/l as N
9/1/2021	1,276	881							
9/2/2021	1,161	878							
9/3/2021	1,381	869			Constant Street		ALL NO. CONTRACTOR		
9/4/2021	1,457	882							
9/5/2021	1,281	885				Party and a state	Sold State State State State		
9/6/2021	1,410	891							
9/7/2021	1,579	891				Participant and			
9/8/2021	1,583	872							
9/9/2021	1,488	871	700	18.0	490	440	500	36.00	8.50
9/10/2021	1,569	864							3
9/11/2021	1,245	860			and the second second	and a second second			
9/12/2021	1,295	864							
9/13/2021	1,528	859							
9/14/2021	1,512	862							
9/15/2021	1,518	865							
9/16/2021	1,163	862							
9/17/2021	912	853					Constant Section		
9/18/2021	1,271	877							
9/19/2021	1,041	888							
9/20/2021	1,420	886							
9/21/2021	1,424	862							
9/22/2021	1,521	843							
9/23/2021	1,431	846						のないないないないない	
9/24/2021	1,622	863							
9/25/2021	1,528	878					Service States of Services		
9/26/2021	893	874							
9/27/2021	1,497	858						Contraction of the second	
9/28/2021	1,424	858							
9/29/2021	1,406	867					A STATE AND A STAT		
9/30/2021	1,220	863							
			Support States					Enclosed and	
Minimum	893	Mary Index	200	18.0	490	440	500	36.00	8.50
Maximum	1,622	891	200	18.0	490	440	500	36.00	8.50
Average	1,369	869	200	18.0	490	440	500	36.00	8.50

MOR	
- Table 3 I	eptember 2021

Effluent Effluent Effluent Effluent Effluent Effluent Effluent Effluent Effluent NOG #2 A Total Coliform Dy Media Arailable Dithalayis Elow A MPN/100mL mpN/100mL ug/L ug/L ug/L ug/L a < <td><1.8</td> <1.80 98.448 a a < <td><1.8</td> <1.80 104.452 a a < <td><<td><1.8</td> <1.80</td> 116.744 a a < <td><<td><<td><<td><<td> 114.203 a a a <<td><<td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td></td></td></td></td></td></td>	<1.8	<1.8	< <td><1.8</td> <1.80	<1.8	< <td><<td><<td><<td> 114.203 a a a <<td><<td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td></td></td></td></td></td>	< <td><<td><<td> 114.203 a a a <<td><<td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td></td></td></td></td>	< <td><<td> 114.203 a a a <<td><<td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td></td></td></td>	< <td> 114.203 a a a <<td><<td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td></td></td>	114.203 a a a < <td><<td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td></td>	< <td><<td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td></td>	< <td><<td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td></td>	< <td><<td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td></td>	< <td><<t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<></td>	< <t< th=""><th></th><th>Rialto WR</th><th>Rialto WRF\Influent</th><th>Rialto WR</th><th>RF\Effluent</th><th>Rialto V</th><th>Rialto WRF\Eff</th><th>Rialto WR</th><th>Rialto WRF\Effluent</th><th>Tranfer</th><th>Tranfer</th><th>Rialto</th><th>Tranfer</th></t<>		Rialto WR	Rialto WRF\Influent	Rialto WR	RF\Effluent	Rialto V	Rialto WRF\Eff	Rialto WR	Rialto WRF\Effluent	Tranfer	Tranfer	Rialto	Tranfer
SU DB DB DBL MMM TODAL MPW100ML UpL DI C1 Mod		Influent pH		Effluent Temp	Effluent Ammonia	Effluent Total Coliform	Effluent Coliform 7 Day Median	Effluent Cyanide, Free Available	Eff Di(2-ethylh exyl) phthalate (DEHP)	FIT- 8321 ADG #2 Flow	FIT- 8321 ADG #2 Flow	Natural Gas Daily Use	FIT- 8321 ADG #2 Flow														
1 7.55 7.10 293 <1.8	Date	SU		Deg C	mg/L	MPN/100mL	MPN/100ML	ug/L	l/Bn	cu ft/day	cu ft/day	cf/day	cu ft/day														
1 75/r 71/r 29.6 <1.8	9/1/2021	7.55		29.9		<1.8	ALL NO.			98,448	98,448	2,300	98.448														
1 7.44 7.22 29.7 <1.8 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 </td <td>9/2/2021</td> <td>7.67</td> <td></td> <td>29.8</td> <td></td> <td><1.8</td> <td></td> <td></td> <td></td> <td>104,452</td> <td>104,452</td> <td>1,800</td> <td>104.452</td>	9/2/2021	7.67		29.8		<1.8				104,452	104,452	1,800	104.452														
1 734 720 297 <18 <180 <160	9/3/2021	7.44		29.7		<1.8				128,230	128,230	1.100	128.230														
1 7.33 7.20 29.7 <1.8 <1.80 <1.80 <1.12.505 1 7.83 7.14 29.7 <1.8	9/4/2021	7.84		29.7		<1.8				116.744	116.744	1.200	116 744														
1 7.83 7.14 29.7 <1.8 <1.80 <1.30 <1.31 7.44 1 7.65 7.14 30.0 <0.10	9/5/2021	7.37	7.20	29.7		<1.8				112,505	112.505	15.500	112 505														
1 7.51 7.14 300 <0.10 <1.8 <1.80 <1.368 1.368 1 7.68 7.23 30.2 <1.8	9/6/2021	7.83	The second	29.7		<1.8				131,244	131.244	19.300	131 244														
1 768 723 302 <1.8 <1.80 7.2472 1 762 7.23 30.4 <1.8	9/7/2021	7.51	7.14	30.0	<0.10					113,687	113,687	21.400	113.687														
1 7.62 7.23 30.4 <1.8 <1.80 <5.00 114.036 21 7.88 7.73 30.5 <1.8	9/8/2021	7.68		30.2		<1.8				124,472	124,472	1.100	124.472														
1 6.88 7.20 30.5 <1.8 <1.80 1.27,363 1 7.88 7.18 30.2 <1.8	9/9/2021	7.62		30.4		<1.8			<5.00	114,036	114,036	1.600	114.036														
1 7.88 7.18 30.2 <1.8 <1.80 11.840 11 7.17 30.1 30.1 <1.8	9/10/2021	6.88		30.5		<1.8				127,363	127,363	2.400	127.363														
1 7.67 7.17 30.1 <1.8 <1.80 <1.01, 644 11 7.55 7.35 30.2 <0.10	9/11/2021	7.88		30.2		<1.8				111,840	111.840	1.900	111.840														
1 7.55 7.35 30.2 <0.10 2.0 <1.80 <1.4256 11 7.56 7.33 30.0 ~1.8 ~1.80 ~2.0 14,5,425 11 7.58 7.33 29.3 ~1.8 ~1.80 ~1.80 117,606 11 7.58 7.32 29.3 ~1.8 ~1.80 ~1.80 117,506 11 7.58 7.33 29.3 ~1.80 ~1.80 ~1.80 113,556 11 7.58 7.33 29.2 ~1.18 ~1.80 113,556 11 7.69 7.33 29.2 ~1.80 ~1.80 113,556 11 7.69 7.33 29.4 ~1.80 ~1.80 113,556 11 7.69 7.33 29.4 ~1.80 ~1.80 113,556 11 7.69 7.33 29.4 ~1.80 ~1.80 113,556 11 7.69 7.33 29.4 ~1.8 ~1.80 113,576	9/12/2021	7.67	71.7	30.1		<1.8				101,644	101,644	2,900	101.644														
21 6.58 7.37 30.0 <1.18 <1.80 <2.0 145,425 21 7.29 7.32 29.7 < <td><1.80</td> <1.80	<1.80	<1.80	9/13/2021	7.55	7.35	30.2	<0.10	2.0	<1.80			114,259	114,259	2.900	114.259												
1 7.29 7.32 29.7 <1.8 <1.80 <1.700 117,606 1 7.58 7.32 29.3 <1.8	9/14/2021	6.58	7.37	30.0		<1.8		<2.0		145,425	145,425	1,600	145.425														
1 7.58 7.32 29.3 <1.8 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 <1.80 1.35,585 1.33,585 1.33,585 1.33,585 1.33,585 1.33,786 1.33,786 1.33,786 1.23,726 1.23,726 1.23,726 1.23,726 1.23,726 1.23,726 1.23,726 1.23,726 1.23,766 1.23,766 1.23,766 1.23,766 1.23,766 1.23,514 1.23,5126 1.23,5126	9/15/2021	7.29	7.32	29.7		<1.8	<1.80	and the second		117,606	117,606	1,300	117,606														
7 7 1 7.26 29.5 <1.8 <1.80 <1.80 <1.23,726 1 6.73 7.31 29.2 <1.8	9/16/2021	7.58	7.32	29.3		<1.8	<1.80			135,585	135,585	17,700	135,585														
1 6.73 7.31 29.2 <1.8 <1.80 <1.80 <1.23,361 123,361 1 7.68 7.33 29.9 <1.8	9/17/2021	7.91	7.26	29.5		<1.8	<1.80			123,726	123,726	20,300	123,726														
7 7.68 7.33 29.9 <1.8 <1.80 7.12 121,226 71 7.20 7.35 29.2 <0.10	9/18/2021	6.73	7.31	29.2		<1.8	<1.80			123,861	123,861	19,200	123,861														
1 7.20 7.35 29.2 <0.10 <1.8 <1.80 <115,689 1 7.69 7.32 29.4 <1.8	9/19/2021	7.68	7.33	29.9		<1.8	<1.80	No. of Street, of Street, of Street, or Stre		121,226	121,226	13,600	121,226														
11 7.69 7.32 29.4 <1.8 <1.80 <1.80 <1.7853 11 7.09 7.34 29.6 <1.8	9/20/2021	7.20	7.35	29.2	<0.10	<1.8	<1.80			115,689	115,689	800	115,689														
71 7.09 7.34 29.6 <1.8 <1.80 7.36 7.34 29.6 <1.8 <1.80 7 112,810 71 7.56 7.43 29.6 <1.8	9/21/2021	7.69	7.32	29.4		<1.8	<1.80	and a second		117,853	117,853	006	117,853														
11 7.56 7.43 29.6 <1.8 <1.80 <1.80 <1.2,810 11 7.63 7.38 29.6 <1.8	9/22/2021	2.09	7.34	29.6		<1.8	<1.80			123,514	123,514	2,200	123,514														
11 7.43 7.38 29.6 <1.8 <1.80 <1.80 118,478 11 7.63 7.36 29.4 <1.8	9/23/2021	7.56	7.43	29.6		<1.8	<1.80			112,810	112,810	1,800	112,810														
7.63 7.36 29.4 < 1.8 < 1.80 < 1.80 $< 127,101$ 11 7.24 7.30 29.6 < 1.8 < 1.80 < 1.80 $< 148,766$ 11 7.02 7.30 29.6 < 1.8 < 1.80 $< 148,766$ 11 7.02 7.30 29.6 < 1.8 < 1.80 $< 119,111$ 11 7.02 7.41 29.0 $< < 1.8$ < 1.80 $< 129,671$ 11 7.62 7.41 29.0 $< < 1.8$ < 1.80 $< 1.20,571$ 11 7.62 7.37 28.2 $< < 1.8$ < 1.80 < 1.80 $< 128,530$ 11 7.62 7.37 28.2 $< < 1.8$ < 1.80 $< < 2.00$ $98,448 11 7.61 2.02 < < 0.10 < < 1.80 < < 2.00 98,448 11 7.91 2.02 < < 0.10 < < 0.00 < < 0.00 < 0.00 < 0.00$	9/24/2021	7.43	7.38	29.6		<1.8	<1.80			118,478	118,478	2,200	118,478														
1 7.24 7.30 29.6 <1.8 <1.80 148,766 11 7.02 7.29 29.3 <0.10	9/25/2021	7.63	7.36	29.4		<1.8	<1.80		South Same	127,101	127,101	9,300	127,101														
11 7.02 7.29 29.3 <0.10 <1.8 <1.80 119,111 11 7.40 7.41 29.0 <1.8	9/26/2021	7.24	7.30	29.6		<1.8	<1.80			148,766	148,766	20,000	148,766														
11 7.40 7.41 29.0 <1.8 <1.80 <1.80 129,671 11 7.68 7.41 28.7 <1.8	9/27/2021	7.02	7.29	29.3	<0.10	<1.8	<1.80			119,111	119,111	18,600	119,111														
11 7.68 7.41 28.7 <1.8 <1.80 <1.30 131,397 11 7.52 7.37 28.2 <1.8	9/28/2021	7.40	7.41	29.0		<1.8	<1.80			129,671	129,671	19,800	129,671														
11 7.52 7.37 28.2 <1.80 <1.80 <1.80 128,230 1 1 6.58 7.10 28.2 <0.10	9/29/2021	7.68	7.41	28.7		<1.8	<1.80			131,397	131,397	3,000	131,397														
1 6.58 7.10 28.2 <0.10 <1.80 <2.0 <5.00 98,448 m 7.91 7.43 30.5 <0.10	9/30/2021	7.52	7.37	28.2		<1.8	<1.80			128,230	128,230	1,700	128,230														
1 6.58 7.10 28.2 <0.10 <1.80 <2.0 <5.00 98,448 m 7.91 7.43 30.5 <0.10																											
n 7.91 7.43 30.5 <0.10 2.0 <1.80 <5.00 148,766 7.46 7.28 29.6 <0.10	Minimum	6.58	7.10	28.2	<0.10	<1.8	<1.80	<2.0	<5.00	98,448	98,448	800	98,448														
7.46 7.28 29.6 <0.10 <1.8 <1.80 <2.0 <5.00 121,299	Maximum	7.91	7.43	30.5	<0.10	2.0	<1.80	<2.0	<5.00	148,766	148,766	21,400	148,766														
	Average	7.46	7.28	29.6	<0.10	<1.8	<1.80	<2.0	<5.00	121,299	121,299	7,647	121,299														



RIALTO WATER

MONTHLY OPERATIONS REPORT

Reporting Period:

September 2021

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services

RIALTO WATER

OPERATIONS AND MAINTENANCE REPORT

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RIALTO WATER

MONTHLY OPERATIONS REPORT

I. EXECUTIVE SUMMARY

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement.

A. Water Production Totals

Total water delivered into the Rialto system this month was 843.54 acre-feet. 746.98 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 77.23 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 19.33 acre-feet came from the OPRTP.

						I	Delivered Via BL	F		
							Purcha	ased		
DATE	Chino 2	City 2	Rialto 3	Rialto 5	Miro 3	City 4A	BOOSTER 6-9	Cactus ¹	OPRTP ²	TOTAL ³
9/1/21	6.73	0.00	7.67	0.00	2.01	10.44	3.97	3.44	0.00	23.82
9/2/21	5.85	5.65	8.47	0.00	0.00	7.27	7.05	7.83	0.00	34.85
9/3/21	3.81	5.16	6.77	0.00	0.66	8.01	2.64	9.74	0.00	28.78
9/4/21	5.26	6.09	7.19	0.00	0.00	8.49	6.57	3.03	0.00	28.14
9/5/21	5.28	4.43	6.86	0.00	0.00	9.99	4.52	8.04	0.00	29.13
9/6/21	5.33	0.00	8.49	0.00	0.00	6.79	10.10	4.38	0.00	28.30
9/7/21	6.70	2.66	7.00	0.01	0.00	10.40	7.90	3.83	0.00	28.10
9/8/21	4.32	6.79	7.83	0.00	0.00	6.40	7.19	4.11	0.00	30.24
9/9/21	5.81	5.12	7.46	0.00	0.00	8.80	7.71	3.33	0.00	29.43
9/10/21	5.35	6.67	6.43	0.00	0.00	8.62	2.32	8.33	0.00	29.10
9/11/21	5.00	6.72	8.61	0.00	0.00	8.38	6.75	4.35	0.00	31.43
9/12/21	5.12	6.83	6.89	0.00	0.00	10.31	6.43	3.83	0.00	29.10
9/13/21	5.42	5.56	7.55	0.00	0.00	6.69	9.02	4.52	0.00	32.07
9/14/21	5.46	5.63	6.36	0.00	0.00	8.55	0.28	8.63	0.00	26.36
9/15/21	5.51	5.38	7.39	0.00	0.00	8.33	7.09	5.38	0.21	30.96
9/16/21	5.23	6.43	7.62	0.00	0.00	8.34	6.36	3.47	1.14	30.25
9/17/21	5.46	1.64	7.76	0.00	0.00	8.62	8.06	3.76	1.36	28.04
9/18/21	5.42	0.00	7.64	0.00	0.00	8.50	7.32	3.17	1.29	24.84
9/19/21	5.07	0.00	6.47	0.00	0.00	8.69	7.90	5.94	1.17	26.55
9/20/21	5.37	4.90	7.39	0.00	0.00	8.38	5.07	3.83	1.27	27.83
9/21/21	5.53	5.97	8.31	0.00	0.00	7.71	7.78	4.22	1.19	33.00
9/22/21	6.08	1.43	7.05	0.00	0.00	8.59	6.50	3.56	1.34	25.96
9/23/21	4.41	0.00	6.66	0.00	0.00	9.11	7.25	3.58	1.14	23.04
9/24/21	5.65	4.75	8.72	0.00	0.00	7.76	10.15	3.99	1.39	34.65
9/25/21	5.58	4.94	6.43	0.00	0.00	8.71	7.32	3.31	1.32	28.90
9/26/21	5.42	5.38	7.05	0.00	0.00	8.43	6.08	2.73	1.26	27.92
9/27/21	5.83	0.00	8.63	0.00	0.00	9.29	8.31	3.24	1.44	27.45
9/28/21	4.64	0.00	6.01	0.00	0.00	7.17	8.33	3.26	1.09	23.33
9/29/21	5.78	0.00	8.03	0.00	0.00	9.11	7.70	3.42	1.38	26.31
9/30/21	4.93	0.00	6.69	0.00	0.00	7.51	0.00	2.70	1.34	15.66
TOTAL	161.35	108.13	221.43	0.01	2.67	253.39	193.67	136.95	19.33	843.54
MIN	3.81	0.00	6.01	0.00	0.00	6.40	0.00	2.70	0.00	15.66
MAX	6.73	6.83	8.72	0.01	2.01	10.44	10.15	9.74	1.44	34.85
AVE	5.38	3.60	7.38	0.00	0.09	8.45	6.46	4.57	0.64	28.12

¹Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

²Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

³City 4A is not included in total. It has been accounted for in the Purchased total.

		SEPTEMB	ER 2021 D.	AILY BOOS	TER TOTA	LS IN ACRE I	TEEN	
	Booster							
DATE	1	Booster 2	Booster 3	Booster 4	Booster 5	Booster 6-9	Booster 10	Booster 11
9/1/21	0.00	0.00	0.00	3.52	0.00	3.97	0.00	0.00
9/2/21	0.00	0.00	7.58	7.10	5.24	7.05	0.00	0.00
9/3/21	0.00	0.00	7.58	2.40	5.93	2.64	0.00	0.00
9/4/21	0.00	0.00	8.17	4.23	0.00	6.57	0.00	0.00
9/5/21	0.00	0.00	6.22	1.57	4.49	4.52	0.00	0.00
9/6/21	0.00	0.00	5.79	5.64	0.00	10.10	0.00	0.00
9/7/21	0.00	0.00	6.60	1.51	0.00	7.90	0.00	0.00
9/8/21	0.00	0.00	6.84	5.81	0.00	7.19	0.00	0.00
9/9/21	0.00	0.00	6.69	1.93	0.00	7.71	0.00	0.00
9/10/21	0.00	0.00	7.12	6.28	4.08	2.32	0.00	0.00
9/11/21	0.00	0.00	4.98	0.00	0.56	6.75	9.52	0.00
9/12/21	0.00	0.00	7.96	1.51	0.00	6.43	3.24	0.00
9/13/21	0.00	0.00	5.77	5.24	0.00	9.02	0.00	0.00
9/14/21	0.00	0.00	2.21	0.79	4.84	0.28	7.41	0.00
9/15/21	0.00	0.00	5.07	2.56	1.34	7.09	3.86	0.00
9/16/21	0.00	0.00	7.33	5.08	0.00	6.36	0.00	0.00
9/17/21	0.00	0.00	7.74	2.85	0.00	8.06	0.00	0.00
9/18/21	0.00	0.00	6.62	0.00	0.00	7.32	0.00	0.00
9/19/21	0.00	0.00	4.68	0.00	3.13	7.90	0.00	0.00
9/20/21	0.00	0.00	5.42	0.93	0.00	5.07	5.85	0.00
9/21/21	0.00	0.00	6.15	3.07	0.00	7.78	3.50	0.00
9/22/21	0.00	0.00	6.84	0.99	0.00	6.50	0.00	0.00
9/23/21	0.00	0.00	1.98	4.88	0.00	7.25	0.00	0.00
9/24/21	0.00	0.00	6.88	1.72	0.00	10.15	7.61	0.00
9/25/21	0.00	0.00	5.77	3.28	0.00	7.32	0.30	0.00
9/26/21	0.00	0.00	6.22	0.51	0.00	6.08	5.35	0.00
9/27/21	0.00	0.00	7.62	0.00	0.00	8.31	0.00	0.00
9/28/21	0.00	0.00	5.81	2.04	0.00	8.33	0.00	0.00
9/29/21	0.00	0.00	7.54	0.00	0.00	7.70	1.04	0.00
9/30/21	0.00	0.00	4.38	4.78	0.00	0.00	0.00	0.00
TOTAL	0.00	0.00	179.56	80.22	29.61	193.67	47.68	0.00
MIN	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
MAX	0.00	0.00	8.17	7.10	5.93	10.15	9.52	0.00
AVE	0.00	0.00	5.99	2.67	0.99	6.46	1.59	0.00

B. Static Water Levels

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

			De	epth t	o Wa	ter							
Wells Depth to Pump	Historical Maximum Depth to Water	Oct	Nov	Dec	Jan	Feb	March	April	Мау	June	July	Aug	Sept.
Chino # 1 (580 ft) In-active well	427'	422'	423'	423'	422'	423'	423'	426'	426'	426'	426'	414'	414'
Chino # 2 (550 ft)	366'	364'	349'	350'	347'	346'	345'	346'	347'	349'	350'	348'	348'
City # 1 (260 ft) Dry	392'	243'	242'	243'	243'	230'	245'	245'	243'	247'	246'	247'	247'
City # 2 (480 ft)	402'	261'	256'	254'	253'	249'	249'	247'	245'	309'	272'	256'	249'
City # 3 (525 ft) Out of Service	475'	448'	448'	448'	448'	448'	448'	459'	459'	466'	465'	466'	468'
City # 4A (420 ft)	406'	384'	371'	378'	374'	365'	366'	374'	380'	380'	376'	383'	387'
City # 5 (385 ft) In-active well	355'	331'	331'	331'	331'	340'	331'	330'	330'	342'	344'	345'	344'
Rialto # 1 (650 ft) In-active well	588'	576'	571'	574'	571'	569'	571'	576'	576'	572'	571'	583'	576'
Rialto # 2 (550 ft) In-active well	492'	485'	485'	485'	489'	489'	489'	492'	492'	491'	491'	491'	490'
Rialto # 3 (509 ft)	474'	465'	464'	465'	465'	464'	466'	464'	467'	467'	474'	472'	472'
Rialto # 4 (450 ft) In-active well	413'	404'	404'	404'	404'	404'	405'	408'	404'	406'	406'	407'	407'
Rialto # 5 (560 ft)	378'	374'	373'	370'	373'	374'	373'	372'	373'	376'	376'	376'	378'
Rialto Well # 7 In- active well	356'	354'	353'	354'	354'	354'	353'	353'	354'	355'	355'	356'	355'
Miro # 3 (563 ft)	487'	486'	483'	483'	480'	480'	481'	463'	463'	470'	484'	485'	482'

II. **REGULATORY**

All State of California and public health agency regulatory requirements were met.

A. Regulatory Submittals

- Monthly Summary of Distribution System Coliform Monitoring
- NPDES Discharge Letter
- Conservation DRINC Report
- Stage 2 DBP Quarterly TTHM and HAA5 Report
- Quarterly Report for Disinfectant Residuals Compliance

	Sample Test	Result Standards	
Type of Sampling	Units of Measure	Detectible Limit for Reporting	Maximum Contaminant Level
Total Coliform	А		
E. Coli	А		
Nitrate as N	mg/L	0.20	10
Perchlorate (CLO ₄)	μg/L	2.0	6.0
Total Dissolved Solids	mg/L		500
Trihalomethanes	μg/L	0.50	80
Haloacetic Acid	μg/L	2.0	60
Perfluorooctanoic (PFOA)	ng/L	1.7	5.1
Perfluorooctanesulfonic (PFOS)	ng/L	1.7	6.5
P= Present A= Absent mg/L = parts per million μg/L = parts per billion ng/L = parts per trillion			

Sample Date 09/02/2021			Samp	ole Site	e Locat	tion R	esults		
Type of Sampling	Chino 2	City 2	City 4A	Rialto 3	Rialto 5	Miro 3	BLF Cactus	BLF 6-9	OPRTP
Total Coliform	А	А	А	А	А	А	Α	Α	А
E. Coli	А	А	А	А	А	А	А	А	А
Nitrate as N	3.7								
Perchlorate (CLO ₄)	2.1*			12*	<2.0	15*			
Total Dissolved Solids	220	200	300	220	220	220	320	330	220
Perfluorooctanoic (PFOA)					4.1				
Perfluorooctanesulfonic (PFOS)					<1.7				

*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <2.0 (non-detect).

Sample Date 09/10/2021		Sample Site Lo	ocation Result	:S
Type of Sampling	749 E Holly	978 N Driftwood	1228 W Merrill	101 E Valley
Trihalomethanes				
Bromodichloromethane	<0.50	<0.50	<0.50	0.69
Bromoform	<0.50	0.50	<0.50	<0.50
Chloroform (Trichloromethane)	<0.50	<0.50	<0.50	0.66
Dibromochloromethane	<0.50	0.60	<0.50	0.79
Total Trihalomethanes (TTHM)	<0.50	1.1	<0.50	2.1
Haloacetic Acid				
Monochlorcetic Acid	<2.0	<2.0	<2.0	<2.0
Dichloracetic Acid	<1.0	<1.0	<1.0	<1.0
Trichloroacetic Acid	<1.0	<1.0	<1.0	<1.0
Monobromoacetic Acid	<1.0	<1.0	<1.0	<1.0
Dibromoacetic Acid	<1.0	<1.0	<1.0	<1.0
Total Haloacetic Acids (HAA5)	<2.0	<2.0	<2.0	<2.0

B. Sample Site Location Results

	Rial	to Distribution	Sample	Results		
		September				
		-				
						T 1.114
Sample Location	Free Cl Res (Field)					-
CYCLE 1 - 09/08/21	mg/l	P/A	P/A	Color Units	TON	NTU
335 W. Rialto	0.92	A	A			
1228 W. Merrill 256 N. Fillmore	0.91	A	A			
		A	A			
987 W. Grove	0.97	A	A			
978 N. Driftwood	0.91	A	A			
1451 N. Linden	0.90	A	A			
469 W. Jackson	0.94	A	A			
935 E. Mariposa	0.99	A	A			
1000 N. Joyce	0.98	A	A			
766 N. Chestnut	1.01	A	A			
149 W. Victoria	0.97	A	A			
313 E. McKinley	0.99	A	A			
609 E. South	0.95	A	A			
273 E. Alru	0.99	A	A			
1161 S. Lilac	1.00	A	A			
101 E. Valley	0.96	A	A			
CYCLE 2 - 09/13/21	mg/l	P/A	P/A	Color Units	TON	NTU
210 N. Park	1.01	A	A			
101 S. Larch	0.98	A	A			
320 N. Wisteria	0.96	Α	Α			
861 W. Grove	0.92	Α	Α			
1168 N. Glenwood	0.99	А	Α			
1320 N. Fitzgerald	0.95	А	Α			
860 N. Willow	0.89	А	Α			
209 E. Cornell	0.91	А	А			
643 E. Margarita	0.95	А	А			
1170 N. Terrace Rd.	0.98	А	А			
681 E. Erwin	0.88	А	А			
402 E. Merrill	0.91	А	Α			
261 W. Wilson	0.96	A	A			
532 S. Iris	0.92	A	A			
281 W. Hawthorne	0.99	A	A			
379 W. Valley	1.02	A	A			

	Rialto	Distribution	Sample	Results		
		September				
Sample Location	Free Cl Res (Field)	Total Coliform	E. Coli	Apparent Color	Odor Threshold	Turbidity
CYCLE 3 - 09/20/21	mg/l	P/A	P/A	Color Units	TON	NTU
236 N. Willow	1.20	A	A	<3.0	<1.0	<0.10
775 E. Foothill	1.30	A	A	<3.0	<1.0	< 0.10
878 N. Primrose	1.20	A	A	<3.0	<1.0	<0.10
369 E. Van Koevering	1.30	A	A	<3.0	<1.0	< 0.10
274 W. Valencia	0.80	A	A	<3.0	<1.0	< 0.10
1566 N. Fillmore	1.00	A	A	<3.0	<1.0	< 0.10
932 N. Idyllwild	1.00	A	Α	<3.0	<1.0	< 0.10
644 N. Smoketree	1.00	A	Α	<3.0	<1.0	< 0.10
605 W. Rosewood	1.00	A	Α	<3.0	<1.0	< 0.10
1189 W. Second	1.00	A	Α	<3.0	<1.0	< 0.10
775 W. Rialto	1.00	A	Α	<3.0	<1.0	< 0.10
211 E. Wilson	1.10	A	Α	<3.0	<1.0	0.17
595 E. Huff	1.10	A	Α	<3.0	<1.0	< 0.10
1005 S. Riverside	1.10	A	Α	<3.0	<1.0	< 0.10
794 S. Verde	0.90	A	Α	<3.0	<1.0	< 0.10
1055 W. Bloomington	0.90	A	Α	<3.0	<1.0	< 0.10
CYCLE 4 - 09/29/21	mg/l	P/A	P/A	Color Units	TON	NTU
375 S. Cactus	1.40	A	Α			
101 S. Linden	1.10	A	Α			
234 N. Larch	1.20	A	Α			
575 N. Driftwood	1.10	А	Α			
1355 W. Shamrock	1.20	А	Α			
992 N. Yucca	1.00	А	Α			
481 W. Cornell	1.20	А	Α			
158. E. Shamrock	1.25	А	А			
749 E. Holly	1.10	Α	Α			
545 E. Victoria	1.10	А	Α			
200 N. Sycamore	1.20	А	А			
407 E. Allen	1.20	А	Α			
399 E. Montrose	1.40	А	Α			
856 S. Orange	1.40	А	Α			
911 S. Cactus	1.20	А	Α			
220 W. Valley	1.10	А	Α			
P/A + Present or						
Absent						

C. Violations

No violations were received during this reporting period.

D. Source Water Total Dissolved Solids (TDS)

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 251 mg/L for the month of September as compared to 242 mg/L in August. The TDS levels are below the secondary maximum contaminant level requirements.

III. HEALTH AND SAFETY

Category	Monthly Statistic
Safety Training Topics	Respiratory Protection Asbestos Awareness
Lost Time Incidents, count*	0
Recordable Incidents, count	0
Near Miss Incidents, count	8
Vehicle Incidents, count	0

A. Monthly Safety Program Overview

*A lost time incident has not occurred in the past 2909 days

IV. CHEMICAL USE

Sodium hypochlorite is the only chemical added to the water system. A total of 2139 gallons of sodium hypochlorite was used in September as compared to 2915 gallons used in August.

V. ELECTRICAL USE

Southern California Edison (SCE) has not provided all data for September 2021. Therefore, we are unable to report the electrical use for this month. We will provide the data as it is received, thus will include yearly usage received to date.

	SCE	kWh
		Billed
Year	Month	Usage
2020	September	595,500
2020	October	437,491
2020	November	356,532
2020	December	318,451
2021	January	301,988
2021	February	336,907
2021	March	405,185
2021	April	509,848
2021	May	605,215
2021	June	557,384
2021	July	568,826
2021	August	669,924

VI. WATER QUALITY COMPLAINTS

No complaints were received during this reporting period.

VII. OPERATIONS UPDATE

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

A. Operational Wells

Miro Well 3 was out of service due to electrical issues with the motor drive.

B. Valve Activity

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. Zero valves were exercised for the month of September.

C. Hydrant Flushing

Veolia reviewed the original hydrant flushing list that identified 83 hydrants that were to be flushed annually; the review was completed in 2018. Veolia has completed all of the required flushing for 2020. In September, zero hydrant flushing was performed. Veolia is pending confirmation from DDW regarding the reduction of hydrants that require this exercise. If confirmed, there will be approximately 63 hydrants that will be required to be flushed.

Hydrant/Dead End Flushing Progress								
	2021							
January	0							
February	0							
March	39							
April	19							
May	0							
June	1							
July	0							
August	0							
September	0							
Total	59							
Progress % (94)								

D. Sanitary Survey

Sanitary surveys are completed every three (3) to five (5) years; the last survey was completed by the Department of Drinking Water (DDW) in 2015. In anticipation of the next survey (pending on DDW to schedule), Veolia has reviewed all the regulatory conditions required and is prepared for the next sanitary survey.

VIII. ASSET MANAGEMENT

The following work orders were completed for the month of September:

- Preventive Maintenance –189
- Corrective Maintenance –54
- Predictive Maintenance –0

28 - PM's are scheduled for October 2021.

A. Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues

Corrective Work Order labor hours were dedicated to one pipe line and seven hydrant repairs.

B. Major Equipment and/or Machinery Outages

Miro Well 3 was out of service due to electrical issues with the motor drive.

IX. RAINFALL TOTALS

SEASON	JUL	AUG	SEP	ОСТ	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	TOTAL
2016-17	0.00	0.00	0.00	0.55	3.18	1.52	<mark>6.93</mark>	1.73	0.40	0.00	0.20	0.00	14.51
2017-18	0.00	0.53	0.00	0.00	0.00	0.00	1.02	0.80	2.87	0.00	0.00	0.00	5.22
2018-19	0.00	0.00	0.00	0.00	1.06	1.81	3.96	6.70	1.79	0.00	1.31	0.00	16.63
2019-20	0.00	0.00	0.00	0.00	0.64	1.52	0.23	0.33	1.18	3.42	0.00	0.00	7.32
2020-21	0.00	0.00	0.00	0.00	0.85	1.02	2.55	0.05	1.13	0.00	0.00	0.00	5.60
2021-22	0.53	0.00	0.00										0.53
			July 21-	uly 21- June 22 = 0.53 INCHES									
			YEAR T	O DATE F	OR 2021	=	4.26	INCHES					
			AVG. RAI	NFALL FO	R LAST FI	VE YEARS	9.86	INCHES					
	AVG. RA	INFALL F	FOR SAN	BERNAR	DINO CO	UNTY FC	R THE LA	AST 100 YE	16.25	INCHES			
2021	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Total
Totals	2.55	0.05	1.13	0.00	0.00	0.00	0.53	0.00	0.00				4.26

Highland - Los Angeles Basin - Station 251

Month Year	Total ETo (in)	Total Precip (in)	Rad	Avg Vap Pres (mBars)	Max Air		Avg Air Temp (°F)	Avg Max Rel Hum (%)	Avg Min Rel Hum (%)	Avg Rel Hum (%)	Avg Dew Point (°F)	Avg Wind Speed (mph)	Avg Soil Temp (°F)
Jan 2021	2.58	2.66	259	6.2	68.8 K	41.1 K	53.7 K	70	26	47 K	31.7 K	3.4	51.0
Feb 2021	3.21	0.37	349	6.7 K	69.4	42.0	55.1	71	26	46 K	32.7 K	3.7	53.0
Mar 2021	4.21	1.65	413	7.3 K	68.6	42.1 K	54.9 K	78	29	52 K	35.6 K	4.0 K	55.0
Apr 2021	5.39	0.04	482	9.4 K	77.4	50.1	62.9	77	29	50 K	42.1 K	4.4 K	62.8
May 2021	6.50	0.04 K	567	12.2 K	79.8	54.6 K	65.9	85	34	57 K	49.6 K	4.8 K	67.1
Jun 2021	7.59 K	0.02 K	654	14.2 K	92.2 K	60.3 K	75.1 K	76 K	26 K	48 K	53.4 K	4.3	72.3
Jul 2021	8.30 K	1.12	624	15.4	97.1	66.5 K	80.8	72	23	43	55.9	4.4	75.8
Aug 2021	7.46 K	1.39 K	576 K	14.5 K	94.4 K	64.9	79.0 K	71 K	25 K	44	54.2	4.2 K	74.8 K
Sep 2021	5.92 K	0.99	498	13.8	91.1	61.8	75.5	74	26	47	52.5	3.6	73.3
Tots/Avgs	51.16	8.3	491	11.1	82.1	53.7	67.0	75	27	48	45.3	4.1	65.0

RIALTO CUSTOMER SERVICE & REVENUE MONTHLY OPERATING REPORT

Reporting Period:

September 2021

Prepared for: Rialto Water Services

Prepared by: Veolia Water West Operating Services



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I. CUSTOMER SERVICE SUMMARY

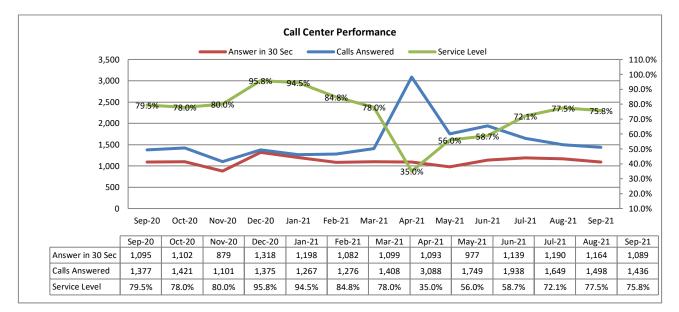
During this reporting month, a total of 1,436 calls were answered. Out of this total number of calls, 1,088 or 75.8% of the calls were answered within the first 30 seconds.

Water consumption decreased by 19.7% when compared against previous month and decreased by 15.6% when compared against the prior year.

Sewer revenue was very similar to the prior year.

II. CALL CENTER PERFORMANCE

During this reporting month, a total of 1,436 calls were answered. Out of this total number of calls, 1,088 or 75.8% of the calls were answered within the first 30 seconds.



III. AUTOMATED SERVICES

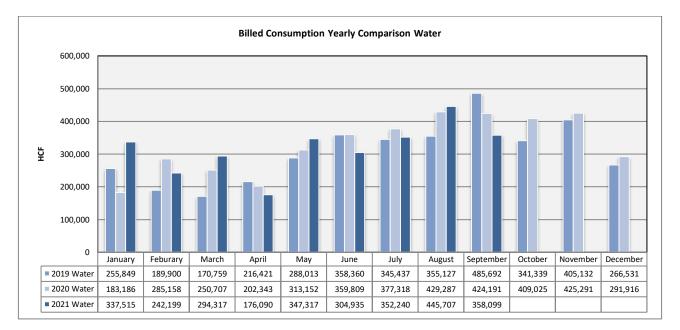
About 9,435 or 43.4% of the rate payers have created log-ins to access their accounts online. Of these customers, <u>with online access</u>, 47% have chosen the e-bill option. This e-bill participation is increase of 9% when compared against September 2020.

	Sep-20	Oct-20	Nov-20	Dec-20	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21
Number of Bills	21,217	21,212	21,273	21,222	21,302	21,355	26,395	21,497	21,486	21,532	21,583	21,628	21,702
Number of Bill Adjustments (during billing)	30	23	27	41	30	37	64	27	16	14	15	14	13
Automated Over the Phone Payments	2,978	3,003	2,531	3,133	3,003	2,823	3,259	1,909	2,035	2,609	2,695	2,469	2,608
Online Payment	7,185	7,365	6,061	7,325	6,496	6,881	8,329	6,642	6,289	8,153	7,492	7,051	7,373
E-bill Participants	4,037	4,049	4,061	4,089	4,127	4,230	4,272	4,298	4,316	4,361	4,411	4,441	4,479
Auto Pay Participants (New Portal)	2,610	2,620	2,646	2,666	2,715	2,740	2,774	2,816	2,871	2,918	2,962	3,005	3,037
PayNearMe	394	397	354	714	610	664	578	567	377	410	359	317	337

IV. CONSUMPTION & BILLING

A. Consumption

Water consumption decreased by 19.7% when compared against previous month and decreased by 15.6% when compared against the prior year. No new trend is being observed, other than normal fluctuations from one month to next.





B. Billing

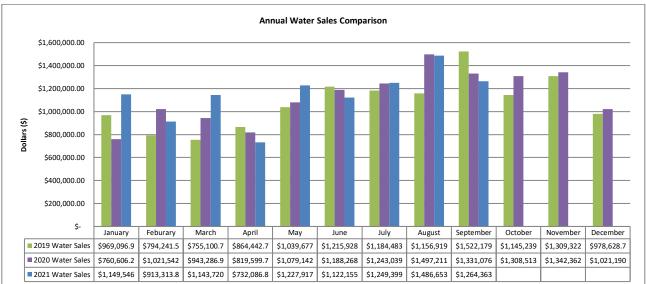
A total of 21,702 bills were mailed or sent out electronically in September. Billing accuracy was 99.9% with thirteen (13) requiring adjustments.

V. REVENUE & AGING

A. Revenue

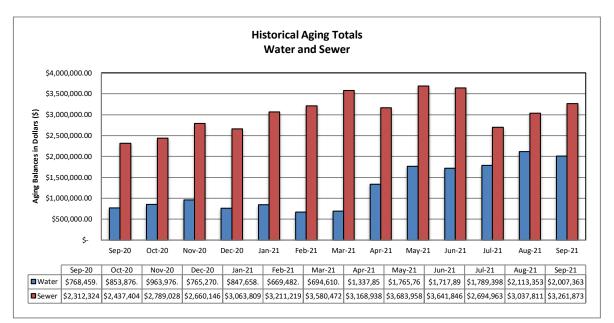
Sewer revenue has increased by 0.2% and water revenue had decreased by 5.0% when compared against the prior year. No new trend is being observed, other than normal fluctuations from one month to next.

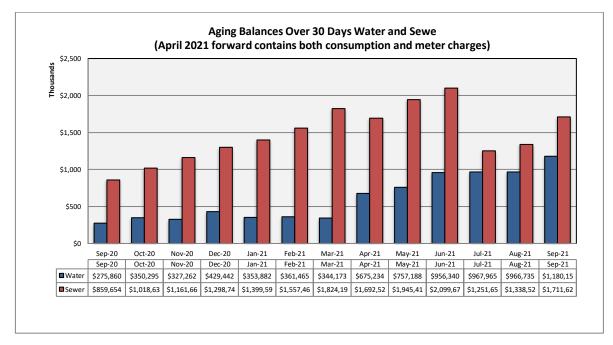




B. Aging

The total aging balance has increased 2.3% from the previous month, *see first table below.* For balances >30-days only, water has increased 22.1% and wastewater has increased 27.9%.





C. Bad Debt

No accounts were sent over to collection agency this month.

VI. SERVICE ORDERS

236 service orders were initiated by the customer service team during the reporting month. Of this total, 183 service orders or 77% were due to occupant changes.

VII. OTHER ACTIVITIES

No work time losses were experienced in September. Everyone at Veolia is striving to achieve "zero harm safety record" by practicing the knowledge gained during monthly safety training events.

Following the regulations, water disconnection has been discontinued and late penalties are being waived. Quantity of delinquent account is similar to past trend, but total delinquent amounts that has been increasing since the pandemic has leveled off.

To ensure safety of the Walk-in Customers, regardless of their vaccine status, all CS team members are continuing to wear mask and practice safe distancing. We are monitoring the vaccination status of San Bernardino County Residents, other mutated variants, CalOSHA and government health agencies to determine the current safeguards and changes needed in the future.

VIII. REVENUE REPORT

A. Revenue Summary

Collected cash revenue is compiled and reconciled to the merchant account on a daily basis. Bank deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in September 2021 is \$3,685,000. Non-Rate Revenue is \$39,000; Utility Revenue is \$3,408,000 and Tax / Ambulance Revenue at \$238,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in September 2021 and September 2020 are \$232,000 and \$259,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in September 2021 and \$5,000 in September 2020.

B. Non Rate Revenue - Extraterritorial Customers

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$6,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington).

This housing development project generates extraterritorial sewer service revenue of \$12,000 per month.

C. Non-Rate Revenue – Other

Other revenue is generated by leasing space for cell towers to AT&T and Sprint at a currently contracted rate of \$1,700 each per month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

RWS and the City secured an agreement with Rialto Bioenergy Facilities whereby they provide a subleased City property rental income of \$10,000 a month. In addition, Chino 2 Water Well Site yard is also being rented to MR Tudor, which generates \$500 in monthly revenues.

The City and San Bernardino Valley Municipal Water District have entered into a Brine Line Capacity Agreement on March 23, 2021. This agreement pertains to the use of its interest in the SARI Line and discharge of certain brine waste to the SARI Line exclusively from the operation of Rialto Bioenergy Facilities (Developer) within the City's boundaries. The revenue generated in this agreement consists of quarterly rent of \$37,500 along with the Fixed Pipeline Capacity Fee of \$3,300 per month and Fixed Treatment Plant Capacity Fee of \$3,300 per month. In addition, a variable fee of any discharge costs are also billed.

Liquid Environmental Solutions has provided F.O.G. recycling fees to RWS in the past, but this is on hold until the City can negotiate a new contract and acceptance protocol to protect the wastewater treatment plant.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly to them by RWS.

D. Development Impact Fees

Development Impact Fees ("DIF") are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no remittance in September of 2021.

E. Rialto Basin Water Rights and Leasing

A Standby Water Lease Agreement between Fontana Union Water Company and Rialto is in effect. San Bernardino County is to pay Rialto \$60,000 per year for Administrative Fees, \$64,000 per year for Standby Charges and \$160,000 per year for Production Charges.

In addition, the County is also billed annually for Rialto Well #3's summertime electricity costs based on peak usage.

		Transaction	SEPTEMBER	
Payment Method	Description	Count	2021	%
Carrier Deposits	Cash deposits prepared per day for transport to Union Bank	21	\$ 102,100	2.79%
Remote Deposits	Scanned batches of checks payments made at the customer service counter (May 2021 includes \$443,000 of Property Tax payments)	21	325,460	8.91%
UB Bill	Batches of customer payments posted to customer accounts at Union Bank (EBOX)	21	363,635	9.95%
PAYMENTUS - IVR / Paymentus / Walk-in Credit Card payment	Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. Payments originated from Merchant online service including One-			
Lockbox Deposits	time pay, auto-pay. Batches of customer payments mailed in to Union Bank's lockbox	10,685	1,631,362	44.64%
LOCKDOX Deposits	Batches of customer payments maneu in to onion bank's lockbox	21	1,190,814	32.59%
Pay Near Me	Cash payment service that allows customers to pay at a local 7- Eleven, CVS, or Family Dollar stores.	337	41,031	1.12%
Total Revenue per Bank			\$ 3,654,402	100%
Recon to RUA Recap:				
Adj detailed in RUA			31,076	
Prior mo. Correction				
RUA increase in Cash			\$ 3,685,478	

F. Cash Collections by Payment Method – Rialto Water Services

Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay Near Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.

	Jul 2021	Aug 2021	Sept 2021	Total	%					
Carrier Deposits	\$ 95,492	\$ 100,024	\$ 102,100	\$ 297,616	2.66%					
Remote Check Deposits	567,468	597,305	325,460	\$ 1,490,234	13.34%					
UB Bill (EBOX)	376,693	340,169	363,635	\$ 1,080,497	9.67%					
Paymentus, IVR, Credit Cards	1,604,275	1,547,779	1,631,362	\$ 4,783,416	42.82%					
Lockbox Deposits	1,186,090	1,021,746	1,190,814	\$ 3,398,649	30.42%					
Pay Near Me	40,910	38,492	41,031	\$ 120,433	1.08%					
Total Revenue to Bank	\$ 3,870,928	\$ 3,645,515	\$ 3,654,402	\$11,170,846	100.00%					
NSF	(25,056)	(25,056)	(14,151)	(64,264)						
Net deposits	\$ 3,845,872	\$ 3,620,459	\$ 3,640,251	\$11,106,582						

G. Payment Collection Method – Fiscal Year to Date

H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison

	Sept 2021 Sept 2020		Variance		
UUT Water	\$	85,091	\$ 94,712	\$	(9,622)
UUT Sewer		147,372	164,166		(16,795)
Perchlorate		-	-		-
Ambulance		5,468	5,728		(260)
Total	\$	237,931	\$ 264,607	\$	(26,676)

I. Non-Rate Revenue + Utility Revenue Collections Prior Year Compariso
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	Sept 2021		S	Sept 2020	Variance		
Non-Rate / Extra Territorial							
Revenue	\$	39,031	\$	221,040	\$	(182,009)	
Utility Revenue	\$	3,408,516	\$	3,767,573	\$	(359,057)	
Total	\$	3,447,547	\$	3,988,613	\$	(541,066)	

	Jul 2021	Aug 2021	Sept 2021	Total
Non-Rate Revenue				
Cell Tower / Sublease	56,279	2,000	14,563	72,842
Interest Income	-	1,875	-	1,875
NRR-FOG	-	-	-	-
Extra Terr-Water	-	-	-	-
Extra Terr- Sewage	130,700	297,731	18,200	446,631
Water Meter Lost/Damaged/Replace	31,118	3,227	3,118	37,463
Misc Fees - New Occ, Same Day Svc	3,381	3,035	2,709	9,124
NSF	361	476	442	1,278
DIF - Wastewater Connection		-		-
Sewer Bad Debt Collection Fees		-		-
Sewer Cash Over/Short	149	-		149
Total Non-Rate Revenue	\$ 221,988	\$ 308,344	\$ 39,031	569,363
Utility Revenue				
Water Penalty	-		19	19
Sewer Penalty	-		32	32
Turf Removal Rebate	-			-
Hi Eff Toilet/Washer Rebates	-	(1,130)		(1,130)
Senior Disc - Water	-			-
Senior Disc - Sewer	-			-
Water Contract	-			-
Water Deposits Paid	8,357		1,227	9,584
Water Deposits Billed	10,067	23,103	16,459	49,628
Hydrant Deposits	-	721	-	721
Sewer Deposits Paid	5,974	995	206	7,175
Sewer Deposits Billed	11,442	19,163	12,618	43,222
Water	1,173,318	1,172,772	1,324,829	3,670,918
Sewer	1,972,728	1,936,675	2,021,455	5,930,858
Unapplied Credits	82,309	25,429	31,563	139,301
Bad Debt Sewer	-	8,394	86	8,480
Bad Debt Water	-	_	23	23
Total Utility Revenue	\$3,264,194	\$3,186,122	\$3,408,516	\$9,858,832
Total Non-Rate + Utility Rev.	3,486,182	3,494,465	3,447,547	10,428,195

J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date

K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison

	Increase to Cash per CIS	Adjustments Required to GL Cash	Fund 660- Sewer	Fund 670- Water	Total Cash Per GL	Adjustments To Match RUA to Bank	Cash/CC/Cks Deposit To Bank
Sept 2021	3,685,478	12,355	2,155,327	1,517,795	3,685,478	(31,076)	3,654,402
Sept 2020	4,253,220	86,711	2,547,591	1,618,917	4,253,220	2,936	4,256,156

	5 5						
	Т	otal as of					
Name	9/30/2021		Current	31-60 days	61-90 days	>9	90 days
AT&T - Easton	\$	(8,640)					(8,640)
CITY OF FONTANA		123,847	123,847				
Colton Unified School District		-					
County of San Bernardino-CSA 70 BL		-					
MR Tudor		2,500	500	500	500		1,000
Rialto BioEnergy Facilities		26,359	26,359				
Sprint-Nextel		4,838					4,838
San Bernardino Co Waste System Div		412,956	412,956				
SB Valley Mun Water District		-					
Vertical Bridge Holdco, LLC (CIG)		2,489	2,489				
Grand Total	\$	564,348	\$ 566,150	\$ 500	\$ 500	\$	(2,802)

L. Non-Incode Customer Accounts Receivable Aging

AT&T makes annual payment. The credit balance will be applied to the bill each coming month.

City of Fontana is current with its obligations.

Colton Unified School District is current with its obligations

County of San Bernardino—CSA 70 BL (Bloomington): A monthly billing for a total of 197 EDU for residential and commercial sewer connections is being billed to the County. These connections generate approximately \$12,000 of monthly extraterritorial revenue. The customer is current with its obligations.

Rialto Bioenergy Facilities The current balance is subsequently received in October.

Liquid Environmental: There have not been F.O.G. services rendered and there is no balance due from the vendor.

San Bernardino Valley Municipal Water District is billed quarterly for rebate submitted within that period. The customer has no outstanding balance.

Vertical Bridge Holdco, LLC and Sprint: Vertical Bridge is current with its rent. Sprint has been contacted for open Invoices.

San Bernardino County Waste System Division The balance reflects current billing for Water Rights and SCE energy usage reimbursement.

MR Tudor is being contacted for the unpaid Rent.