



# City of Rialto

## Regular Meeting Utilities Commission

*Chairperson Barbara Zrelak-Rickman*

*Vice-Chairperson June Hayes*

*Commissioner Richard "Kim" Chitwood*

*Commissioner Kevin C. Kobbe*

*Commissioner James M. Shields*

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**Tuesday, May 18, 2021**

**6:00 PM**

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*IN COMPLYING WITH SOCIAL DISTANCING PROTOCOLS, THE UTILITIES COMMISSION WILL BE PARTICIPATING IN THE MEETING FROM REMOTE LOCATIONS VIA ZOOM OR TELECONFERENCING WITHIN THE GUIDELINES OF GOVERNOR NEWSOM'S EXECUTIVE ORDER N-29-20. YOU MAY SUBMIT AT LEAST ONE (1) HOUR BEFORE THE MEETING TIME, COMMENTS ON ANY AGENDA ITEM OR ANY ITEM NOT ON THE AGENDA, IN WRITING VIA MAIL TO CITY OF RIALTO "ATTN: PUBLIC WORKS DEPARTMENT, UTILITIES COMMISSION," 150 S. PALM AVENUE, RIALTO, CA 92376; BY EMAIL TO PUBLICWORKS@RIALTOCA.GOV; OR MAY LEAVE A RECORDED MESSAGE AT (909) 820-8053 OF NO MORE THAN FIVE (5) MINUTES IN LENGTH AND THE MESSAGE WILL BE PLAYED OR READ ALOUD DURING THE AGENDA ITEM.*

*IN RESPONSE TO GUIDANCE FROM THE SAN BERNARDINO COUNTY HEALTH DEPARTMENT, AS WELL AS THE GOVERNOR'S EXECUTIVE ORDER, THE COUNCIL CHAMBER WILL NOT BE OPEN TO THE PUBLIC DURING THE UTILITIES COMMISSION MEETING ON TUESDAY, APRIL 20, 2021. PLEASE UTILIZE THE METHODS NOTED ABOVE TO SUBMIT EMAIL OR VERBAL COMMENTS TO THE PUBLIC WORKS DEPARTMENT.*

*In compliance with the Americans with Disabilities Act, if you need special assistance to participate in this meeting, please contact the Public Works Department at (909) 820-8053. Notification 48-hours prior to the meeting will enable the City to make reasonable arrangements to ensure accessibility to this meeting [28 CFR 35.102-35.104 ADA Title II].*

*Members of the public are given an opportunity to speak on any listed agenda items. Please notify the Public Works Department if you wish to do so. All agendas are posted in the City Hall Administration Building (150 South Palm Avenue, Rialto, CA 92376) at least 72-hours in advance of the meeting. Copies of the staff reports relating to each item on the agenda are on file in the Public Works Department. Please call (909) 820-8053 to inquire about any items described on the agenda.*

*Based upon the open meeting laws (the Brown Act), additional items may be added to the agenda and acted upon by the Utilities Commission only if it is considered to be a "subsequent need" or "emergency item" and is added by a two-thirds vote. Matters raised under Oral Communications may not be acted upon at that meeting other than as provided above.*

### **CALL TO ORDER**

### **ROLL CALL**

*Chairperson Barbara Zrelak-Rickman, Vice-Chairperson June Hayes, Commissioner Richard Chitwood, Commissioner Kevin C. Kobbe, Commissioner James M. Shields*

### **PLEDGE OF ALLEGIANCE**

**MOMENT OF SILENCE/INVOCATION****APPROVAL OF MINUTES**

- 1        [UC-21-0272](#)     Regular Meeting of March 16, 2021  
                         Attachments:    [3-16-2021.pdf](#)
- 2        [UC-21-0261](#)     Regular Meeting of April 20, 2021  
                         Attachments:    [4-20-2021.pdf](#)

**ORAL COMMUNICATIONS****NEW BUSINESS**

- 1        [UC-21-0152](#)     Monthly Activity Report for City of Rialto Waste Management Services-  
                         April  
                         **(RECEIVE AND FILE)**  
                         Attachments:    [Rialto Waste Gen Report 01-21.pdf](#)
- 2        [UC-21-0244](#)     Monthly Activity Report for City of Rialto Waste Management Services-  
                         May  
                         **(RECEIVE AND FILE)**  
                         Attachments:    [Rialto Waste Gen Report 02-21.pdf](#)
- 3        [UC-21-0151](#)     Rialto Utility Commission Programs and Compliance Updates  
                         **(RECEIVE AND FILE)**  
                         Attachments:    [Rialto Utility Commission April 2021 V1.pdf](#)
- 4        [UC-21-0245](#)     Request Utilities Commission to Recommend that City Council Approve  
                         Municipal Solid Waste Collection, Recycling and Disposal Service Rates  
                         for Fiscal Year 2021/2022, Effective July 1, 2021.  
                         **(ACTION)**  
                         Attachments:    [Attachment 1 - 2021-2022 Waste Rates.pdf](#)  
   [Power Point Rialto 2021-22 Rates Utility Commission.pdf](#)
- 5        [UC-21-0223](#)     Recommend the City Council/Rialto Utility Authority Board Receive and  
                         File the 2020 Consumer Confidence Report and approve its distribution to  
                         the public.  
                         **(ACTION)**  
                         Attachments:    [Attachment 1 - Rialto Consumer Confidence Report 2020 V 04212021.pdf](#)

- 6      [UC-21-0268](#)      Recommend the City Council/Rialto Utility Authority Conduct a Public Hearing to Receive Public Comment Related to the Placement of Sewer Service Charges on the County Property Tax Roll for Delinquent Accounts.  
**(ACTION)**
- 7      [UC-21-0273](#)      Veolia's Maintenance and Operations Monthly Report- February  
**(RECEIVE AND FILE)**  
*Attachments:*      [VW UCR Reporting February 2021.pdf](#)
- 8      [UC-21-0259](#)      Veolia's Maintenance and Operations Monthly Report- March  
**(RECEIVE AND FILE)**  
*Attachments:*      [VW UCR Reporting March 2021.pdf](#)

## **OLD BUSINESS**

- 1      [UC-21-0260](#)      Previous Discussion Update
- 2      [UC-21-0271](#)      To Do List

## **UTILITIES MANAGER'S UPDATES**

## **COMMISSIONER REPORTS**

## **ADJOURNMENT**



# City of Rialto

## Legislation Text

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**File #:** UC-21-0272, **Version:** 1, **Agenda #:** 1

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Regular Meeting of March 16, 2021





**CITY OF RIALTO  
REGULAR MEETING OF THE UTILITIES COMMISSION  
MARCH 16, 2021 - 6:00 P.M.  
MINUTES**

In compliance with social distancing protocols, the Regular meeting of the Utilities Commission of the City of Rialto was held from remote locations via teleconference within the guidelines of Governor Newsom's Executive Order N-29-20 on Tuesday, March 16, 2021.

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This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

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**CALL TO ORDER**

Vice Chairperson Hayes called the meeting to order at 6:04 P.M.

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**ROLL CALL**

The roll call was taken by Commission Clerk, Dayan Malfavon.

**Present:**

Vice-Chairperson June Hayes  
Commissioner Richard "Kim" Chitwood  
Commissioner James M. Shields  
Commissioner Kevin C. Kobbe

**Absent:**

Chairperson Barbara Zrelak-Rickman

**City Staff Present:**

Tom Crowley, Amy Crow, and Dayan Malfavon.

**Also Present:**

Rolf Ohlemutz, Soheil Sadighi, Chandrasekar Venkatraman (CV), Richard Perna, Robert Lee, and David Terry.

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**PLEDGE OF ALLEGIANCE**

Commissioner Shields led the pledge of allegiance.

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**INVOCATION**

Commissioner Chitwood led the Invocation.

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**APPROVAL OF MINUTES**

Minutes were tabled until the next regular meeting.

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**ORAL COMMUNICATIONS**

Vice- Chairperson Hayes asked if there were any oral communications from the public not on the agenda. There were none.

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**NEW BUSINESS ITEMS**

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**ITEM 1-** Monthly Activity Report for  
City of Rialto Waste Management  
Services  
**(RECEIVE AND FILE)**

- ◆ Amy Crow reviewed the monthly Waste Management Report.
- ◆ Crow reviewed the tonnage, scavenger report, and special collection.

- ◆ Crown informed the Commission that the City Council has allowed Public Works to proceed with the April ,2021 Community Clean- Up event.

#### Questions & Comments

- ◆ Commissioner Chitwood asked Crow to confirm if shredding will be available during the April Community Clean-Up event.
- ◆ Vice-Chairperson Hayes asked Crow for a status on the residential organic waste program.

#### Action

- ◆ **The Commission received and accepted the report.**

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- ◆ Crowley reviewed the staff report to the Commission.

#### Questions & Comments

- ◆ Vice-Chairperson Hayes asked Crowley what fund the money will go into.

#### Action

- ◆ **Commissioner Chitwood made a motioned to recommend that the City Council/Rialto Utility Authority Board approve the Capacity Lease and Assignment of Brine Line Capacity Agreement with Rialto Bioenergy Facility, LLC and the Brine Line Capacity Agreement with San Bernardino Valley.**
- ◆ **Commissioner Shields seconded the motion.**
- ◆ **Motion carried.**
- ◆ **Vote: 4 to 0 in favor of approval**

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- ◆ Rolf Ohlemutz reviewed the staff report.

#### Questions & Comments

- ◆ Commissioner Chitwood asked Ohlemutz to elaborate on the escalators applied to the insurance premiums.

#### Action

- ◆ **Commissioner Kobbe made a motioned to recommend that the City Council/Rialto Utility Authority Board Authorization to Retain the Services of Duff & Phelps in the Amount of \$14,000 to Conduct a Property Insurance Appraisal for the Concession Agreement Wastewater and Water Utility Operations.**
- ◆ **Commissioner Chitwood seconded the motion.**
- ◆ **Motion carried.**

**ITEM 2-** Recommend the City Council/Rialto Utility Authority Board Approval of the Capacity Lease and Assignment of Brine Line Capacity Agreement with Rialto Bioenergy Facility, LLC and the Brine Line Capacity Agreement with San Bernardino Valley Municipal Water District.  
**(ACTION)**

**ITEM 3-** Recommend City Council/Rialto Utility Authority Board Authorization to Retain the Services of Duff & Phelps in the Amount of \$14,000 to Conduct a Property Insurance Appraisal for the Concession Agreement Wastewater and Water Utility Operations.  
**(ACTION)**

- ◆ **Vote: 4 to 0 in favor of approval**

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**ITEM 4-** Veolia's Monthly  
Maintenance and Operations Report  
(RECEIVE AND FILE)

- ◆ CV provided an update on the following Capital Improvement projects:
  - S1- Wastewater Treatment Plant Improvements Project.
  - Advance Utilities System
  - W15- Block Wall Fence at Miro Well #3
- ◆ Terry provided current updates to the monthly Water Operations.
- ◆ Terry provided an update on the Emhart well sampling.
- ◆ Terry provided an update on issues at Chino Well #2.
- ◆ Lee reviewed the monthly Customer Service Report.
- ◆ Perna announces he will be retiring in June.
- ◆ Perna reviewed the Wastewater Operations Report and provided current updates.
- ◆ A discussion ensued regarding the history of the back-up power system Wastewater Treatment Plant.

Questions & Comments

- ◆ Commissioner Kobbe asked Lee why customer service is changing their billing system.

Action

- ◆ **The Commission received and accepted the report.**

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**OLD BUSINESS**

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**ITEM 1-** Previous Discussion  
Updates

- ◆ There were none.

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**ITEM 2-** To Do List

- ◆ To Do List was discussed.

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**COMMISSIONER'S REPORT**

- ◆ Vice-Chairperson Hayes asked Crowley for a status on the Bohnert Sewer Project.

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**ADJOURNMENT**

- ◆ **Commissioner Kobbe made a motion to adjourn the meeting.**
- ◆ **Commissioner Shield seconded motion.**
- ◆ **Motion Carried.**
- ◆ **Meeting adjourned at 7:29 P.M.**



# City of Rialto

## Legislation Text

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**File #:** UC-21-0261, **Version:** 1, **Agenda #:** 2

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Regular Meeting of April 20, 2021



**CITY OF RIALTO  
REGULAR MEETING OF THE UTILITIES COMMISSION  
APRIL 20, 2021 - 6:00 P.M.  
MINUTES**

In compliance with social distancing protocols, the Regular meeting of the Utilities Commission of the City of Rialto was held from remote locations via teleconference within the guidelines of Governor Newsom's Executive Order N-29-20 on Tuesday, April 20, 2021.

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This meeting was in accordance with the provision of the **Government Code §54956** of the State of California.

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**CALL TO ORDER**

Vice Chairperson Hayes called the meeting to order at 6:42 P.M.

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**ADJOURNMENT**

- ◆ Vice-Chairperson Hayes adjourned the regular meeting of the Utilities Commission due to a lack of quorum
- ◆ Meeting adjourned at 6:42 P.M.



# City of Rialto

## Legislation Text

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**File #:** UC-21-0152, **Version:** 1, **Agenda #:** 1

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For Utilities Commission Meeting [April 20, 2021]

TO: Honorable Utilities Commission Members

APPROVAL: Thomas J. Crowley, P.E., Utilities Manager

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services- April  
**(RECEIVE AND FILE)**

### **BACKGROUND:**

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Utilities Commission. The responsibilities assigned to the Commission include acting “as an advisor to the City Council and City Administration regarding solid waste policies, recycling, source reduction, and other related state mandates.” This report provides general information to the Commission on the activities and events for the Public Works Department’s Waste Management Division.

### **ANALYSIS/DISCUSSION:**

Items relating to the City’s Solid Waste Management services and of interest to the Commission are as follows:

- **Hazardous Household Waste -**

During the month of March:

- 197 residents served
- 275 gallons of used motor oil,
- 6 pallets of paint,
- 14 drums of miscellaneous poisons and other toxic liquids,
- 8 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs.

During the month of April, the Household Hazardous Waste site was open on 9th and 10th and will be open again on April 23rd and 24th from 8 am until 12 noon.

- **Community Clean-Up Day Counts**

Tires

Shredding

E-Waste

Trash/Bulky Items

- **Burrtec Waste Tonnage Report** - The tonnage report for January 2021 is attached to this report for your review.

**RECOMMENDATION:**

Staff recommends the Utilities Commission receive this report for the month of April 2021.

Waste Generation and Diversion Report  
January\_2021

| Route Description            | Refuse   | Recycling   | E-waste | Greenwaste  | Tires                       | Tin/White<br>Goods | Metal | Wood  | Inert  | C&D    | Food  | Transformation | Comml Select<br>/ Floorsort | Total Tonnage<br>Generated |           |                    |             |        |
|------------------------------|----------|-------------|---------|-------------|-----------------------------|--------------------|-------|-------|--------|--------|-------|----------------|-----------------------------|----------------------------|-----------|--------------------|-------------|--------|
| Residential Total            | 2,165.35 | 647.92      | -       | 714.09      | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | 3,527.36                   | 3,577.64  | Residential Total  |             |        |
| Spec Coil-Bulky Total        | 9.02     | -           | 0.88    | -           | -                           | 2.70               | 0.11  | -     | -      | -      | -     | -              | -                           | 12.71                      |           |                    |             |        |
| Christmas Tree Total         | -        | 37.57       | -       | -           | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | 37.57                      |           |                    |             |        |
| Clean Up Total               | -        | -           | -       | -           | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | -                          |           |                    |             |        |
| Multi-Family Total           | 875.35   | 48.87       | -       | 5.04        | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | 929.26                     | 959.22    | Multi-Family Total |             |        |
| Multi-Family Bulky Total     | 29.96    | -           | -       | -           | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | 29.96                      |           |                    |             |        |
| Residential Bin Total        | 8.78     | -           | -       | -           | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | 8.78                       |           |                    |             |        |
| Commercial Total             | 1,120.11 | 197.44      | -       | 6.19        | -                           | -                  | -     | -     | -      | -      | 18.07 | -              | 0.63                        | 1,342.44                   | 1,478.58  | Commercial Total   |             |        |
| School Total                 | 104.85   | 22.51       | -       | -           | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | 127.36                     |           |                    |             |        |
| Rolloff Total                | 1,458.43 | 239.74      | -       | 47.14       | -                           | -                  | 5.33  | 51.73 | 159.75 | 211.31 | -     | 11.71          | -                           | 2,185.14                   |           |                    |             |        |
| Rolloff - City Yard Total    | -        | -           | -       | -           | -                           | -                  | -     | -     | -      | -      | -     | -              | -                           | -                          | 2,185.14  | Rolloff Total      |             |        |
| Grand Total                  | 5,771.85 | 1,194.05    | 0.88    | 772.46      | -                           | 2.70               | 5.44  | 51.73 | 159.75 | 211.31 | 18.07 | 11.71          | 0.63                        | 8,200.58                   |           |                    |             |        |
| (a)                          |          |             |         |             |                             |                    |       |       |        |        |       |                |                             |                            |           |                    |             |        |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Total Tonnage              |           | Residue            | Net Tonnage |        |
| Diverted Tonnage             |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Diverted                   | Residue % | Tons               | Diverted    |        |
| Residential Recycling-AMMRF  |          | 647.92      |         |             |                             |                    |       |       |        |        |       |                |                             | 647.92                     | 48.80%    | 316.18             | 331.74      |        |
| Christmas Trees              |          | 37.57       |         |             |                             |                    |       |       |        |        |       |                |                             | 37.57                      | 0.00%     | -                  | 37.57       |        |
| E-waste                      |          |             | 0.88    |             |                             |                    |       |       |        |        |       |                |                             | 0.88                       | 0.00%     | -                  | 0.88        |        |
| Residential Greenwaste       |          |             |         | 714.09      |                             |                    |       |       |        |        |       |                |                             | 714.09                     | 0.00%     | -                  | 714.09      |        |
| Bulky Items                  |          |             |         |             | -                           | 2.70               | 0.11  | -     | -      | -      | -     | -              | -                           | 2.81                       | 0.00%     | -                  | 2.81        |        |
| Multi-Family Recycling-AMMRF |          | 48.87       |         |             |                             |                    |       |       |        |        |       |                |                             | 48.87                      | 38.37%    | 18.75              | 30.12       |        |
| Multi-Family Greenwaste      |          |             |         | 5.04        |                             |                    |       |       |        |        |       |                |                             | 5.04                       | 0.00%     | -                  | 5.04        |        |
| Commercial Recycling-AMMRF   |          | 197.44      |         |             |                             |                    |       |       |        |        |       |                |                             | 197.44                     | 38.37%    | 75.76              | 121.68      |        |
| Commercial Greenwaste        |          |             |         | 6.19        |                             |                    |       |       |        |        |       |                |                             | 6.19                       | 0.00%     | -                  | 6.19        |        |
| Commercial-MRF Credit        |          |             |         |             |                             |                    |       |       |        |        |       |                | 0.63                        | 0.00%                      | -         | 0.63               |             |        |
| Commercial Foodwaste-AMMRF   |          |             |         |             |                             |                    |       |       |        |        | 0.33  |                |                             | 0.33                       | 29.00%    | 0.10               | 0.23        |        |
| Commercial Foodwaste-WVMRF   |          |             |         |             |                             |                    |       |       |        |        | 17.74 |                |                             | 17.74                      | 12.00%    | 2.13               | 15.61       |        |
| School Recycling-AMMRF       |          | 22.51       |         |             |                             |                    |       |       |        |        |       |                |                             | 22.51                      | 37.53%    | 8.45               | 14.06       |        |
| Rolloff Recycling-AMMRF      |          | 44.00       |         |             |                             |                    |       |       |        |        |       |                |                             | 44.00                      | 30.00%    | 13.20              | 30.80       |        |
| Rolloff Recycling-WVMRF      |          | 134.07      |         |             |                             |                    |       |       |        |        |       |                |                             | 134.07                     | 0.66%     | 0.88               | 133.19      |        |
| Rolloff Recycling-WVMRF      |          | 35.05       |         |             |                             |                    |       |       |        |        |       |                |                             | 35.05                      | 30.00%    | 10.52              | 24.53       |        |
| Rolloff Recycling-EVRT       |          | 10.35       |         |             |                             |                    |       |       |        |        |       |                |                             | 10.35                      | 4.06%     | 0.42               | 9.93        |        |
| Rolloff Recycling-AMKO       |          | 16.27       |         |             |                             |                    |       |       |        |        |       |                |                             | 16.27                      | 0.00%     | -                  | 16.27       |        |
| Rolloff Transformation       |          |             |         |             |                             |                    |       |       |        |        |       | 11.71          |                             | 11.71                      | 17.70%    | 2.07               | 9.64        |        |
| Rolloff C&D                  |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | 211.31                     | 23.98%    | 50.67              | 160.64      |        |
| Rolloff-Other Recycling      |          | -           |         | 47.14       | -                           | -                  | 5.33  | 51.73 | 159.75 | -      |       |                |                             | 263.95                     | 0.00%     | -                  | 263.95      |        |
| Total Diverted Tonnage       | -        | 1,194.05    | 0.88    | 772.46      | -                           | 2.70               | 5.44  | 51.73 | 159.75 | 211.31 | 18.07 | 11.71          | 0.63                        | 2,428.73                   |           | 499.13             | 1,929.60    |        |
| CIWMB Program                | Refuse   | Recycling   |         | Composting  | Special Waste - 4000 Series |                    |       |       |        |        |       |                | Facility Recovery           |                            | Refuse    | All Programs Total |             |        |
| CIWMB Program-Code           |          | 2000 Series |         | 3000 Series | (c)                         |                    |       |       |        |        |       |                | 7000 Series                 |                            | (b)       | (e)                |             |        |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Gross Diversion            | 29.62%    | Net Diversion      |             | 23.53% |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Residential                | 39.22%    | Residential        |             | 30.39% |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Multi-Family               | 5.62%     | Multi-Family       |             | 3.67%  |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Commercial                 | 16.45%    | Commercial         |             | 10.68% |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | School                     | 17.67%    | School             |             | 11.04% |
|                              |          |             |         |             |                             |                    |       |       |        |        |       |                |                             | Rolloff                    | 33.26%    | Rolloff            |             | 29.70% |

|  |          |     |  |
|--|----------|-----|--|
| Reconciliation of Tonnage to CIWMB Report: |          |     |  |
| Total refuse generated                     | 5,771.85 | (a) | Total special waste 380.26 (c)               |
| Total residue                              | 499.13   | (b) |  |
| Total Refuse                               | 6,270.98 |     | Commercial MRF credit for diversion only (d) |
| Net Diverted Tonnage                       | 1,929.60 | (e) |  |
| Total Reported                             | 8,200.58 |     |  |



BURRTEC WASTE INDUSTRIES  
RIALTO

| Program Code                      | Description                         | Jan-21   | Y-T-D    |
|-----------------------------------|-------------------------------------|----------|----------|
| <b>Refuse</b>                     |                                     |          |          |
|                                   | Residential Refuse                  | 2,165.35 | 2,165.35 |
|                                   | Residential Refuse (residue)        | 316.18   | 316.18   |
|                                   | Special Collection - Bulky          | 9.02     | 9.02     |
|                                   | Government Refuse                   |          | 0.00     |
|                                   | School Refuse                       | 104.85   | 104.85   |
|                                   | Residential Bin Refuse              | 8.78     | 8.78     |
|                                   | Residential Bin Refuse (residue)    |          | 0.00     |
|                                   | Multi-Family Refuse                 | 875.35   | 875.35   |
|                                   | Multi-Family Refuse (residue)       | 18.75    | 18.75    |
|                                   | Multi-Family Bulky                  | 29.96    | 29.96    |
|                                   | Commercial Refuse                   | 1,120.11 | 1,120.11 |
|                                   | Rolloff Refuse                      | 1,458.43 | 1,458.43 |
|                                   | Commercial Refuse (residue)         | 86.44    | 86.44    |
|                                   | Rolloff Refuse (residue)            | 77.76    | 77.76    |
| Refuse Totals                     |                                     | 6,270.98 | 6,270.98 |
| <b>Source Reduction</b>           |                                     |          |          |
| 1000-SR-XGC                       | Xeriscaping, Grasscycling           |          | 0.00     |
| 1010-SR-BCM                       | Backyard Composting                 |          | 0.00     |
| 1020-SR-BWR                       | Business Source Reduction           |          | 0.00     |
| 1030-SR-PMT                       | Procurement                         |          | 0.00     |
| 1040-SR-SCH                       | School Source Reduction             |          | 0.00     |
| 1050-SR-GOV                       | Government Source Reduction         |          | 0.00     |
| 1060-SR-MTE                       | Material Exchange, Thrift Shops     |          | 0.00     |
| 1070-SR-OTH                       | Other Source Reduction              |          | 0.00     |
| Source Reduction Totals           |                                     | 0.00     | 0.00     |
| <b>Recycling (Net of Residue)</b> |                                     |          |          |
| 2000-RC-CRB                       | Residential Curbside Recycling      | 331.74   | 331.74   |
| 2010-RC-DRP                       | Residential Drop-Off Recycling      |          | 0.00     |
| 2020-RC-BYB                       | Residential Buy-Back Centers        |          | 0.00     |
| 2030-RC-OSP                       | Commercial On-Site Pickup           | 151.80   | 151.80   |
| 2040-RC-SFC                       | Commercial Self Haul Recycling      |          | 0.00     |
| 2050-RC-SCH                       | School Recycling                    | 14.06    | 14.06    |
| 2060-RC-GOV                       | Government Recycling                |          | 0.00     |
| 2070-RC-SNL                       | Special Collection - Seasonal       | 37.57    | 37.57    |
| 2080-RC-SPE                       | Special Collection - Events         | 0.00     | 0.00     |
| 2090-RC-OTH                       | Other Recycling-Pre Sorted Roll-off | 214.72   | 214.72   |
| Recycling Totals                  |                                     | 749.89   | 749.89   |
| <b>Composting</b>                 |                                     |          |          |
| 3000-CM-RCG                       | Residential Curbside Greenwaste     | 714.09   | 714.09   |
| 3010-CM-RSG                       | Residential Self Haul Greenwaste    |          | 0.00     |
| 3020-CM-COG                       | Commercial On-Site Greenwaste       | 58.37    | 58.37    |
| 3030-CM-CSG                       | Commercial Self Haul Greenwaste     |          | 0.00     |
| 3040-CM-FWC                       | Food Waste Composting               | 15.84    | 15.84    |
| 3050-CM-SCH                       | School Composting                   |          | 0.00     |
| 3060-CM-GOV                       | Government Composting               |          | 0.00     |
| 3070-CM-OTH                       | Other Composting                    |          | 0.00     |
| Composting Totals                 |                                     | 788.30   | 788.30   |
| <b>Special Waste</b>              |                                     |          |          |
| 4000-SP-ASH                       | Ash                                 |          | 0.00     |
| 4010-SP-SLG                       | Sludge (sewage industrial)          |          | 0.00     |
| 4020-SP-TRS                       | Tires                               | 0.00     | 0.00     |
| 4030-SP-WHG                       | White Goods                         | 2.70     | 2.70     |
| 4040-SP-SCM                       | Scrap Metal                         | 5.44     | 5.44     |
| 4050-SP-WDW                       | Wood Waste                          | 51.73    | 51.73    |
| 4060-SP-CAR                       | Concrete/Asphalt/Rubble             | 159.75   | 159.75   |
| 4070-SP-DSD                       | Disaster Debris                     |          | 0.00     |
| 4080-SP-SGL                       | Shingles                            |          | 0.00     |
| 4090-SP-RND                       | Rendering                           |          | 0.00     |
| 4100-SP-OTH                       | Other Special Waste                 | 160.64   | 160.64   |
| Special Waste Totals              |                                     | 380.26   | 380.26   |

BURRTEC WASTE INDUSTRIES  
RIALTO

| Program Code                             | Description                              | Jan-21   | Y-T-D    |
|--|--|----------|----------|
| <b>Public Education &amp; Outreach</b>   |  |          |          |
| 5000-ED-ELC                              | Electronic (radio, TV, WWW, Hotlines)    |          | 0.00     |
| 5010-ED-PRN                              | Printed Media                            |          | 0.00     |
| 5020-ED-OUT                              | Outreach (workshops, fairs, field trips) |          | 0.00     |
| 5030-ED-SCH                              |  |          | 0.00     |
| 5040-ED-OTH                              | Other Public Education                   |          | 0.00     |
| Public Education & Outreach Totals       |  | 0.00     | 0.00     |
| <b>Policy Incentives</b>                 |  |          |          |
| 6000-PI-PLB                              | Product & Landfill Bans                  |          | 0.00     |
| 6010-PI-EIN                              | Economic Incentives                      |          | 0.00     |
| 6020-PI-ORD                              | Ordinances                               |          | 0.00     |
| 6030-PI-OTH                              | Other Policy Incentives                  |          | 0.00     |
| Public Education Totals                  |  | 0.00     | 0.00     |
| <b>Facility Recovery</b>                 |  |          |          |
| 7000-FR-MRF                              | Material Recovery Facility               | 0.00     | 0.00     |
| 7010-FR-LAN                              | Landfill                                 |          | 0.00     |
| 7020-FR-TST                              | Transfer Station                         | 0.63     | 0.63     |
| 7030-FR-CMF                              | Composting Facility                      |          | 0.00     |
| 7040-FR-ADC                              | Alternate Daily Cover                    |          | 0.00     |
| 7050-FR-OTH                              | Other Facility Recovery                  |          | 0.00     |
| Facility Recovery Totals                 |  | 0.63     | 0.63     |
| <b>Transformation</b>                    |  |          |          |
| 8000-TR-WTE                              | Waste-to-Energy                          | 9.64     | 9.64     |
| 8010-TR-WDW                              | Biomass (wood waste)                     |          | 0.00     |
| 8020-TR-TRS                              | Tires                                    |          | 0.00     |
| 8030-TR-OTH                              | Other Transformation                     |          | 0.00     |
| Transformation Totals                    |  | 9.64     | 9.64     |
| <b>Household Hazardous Waste</b>         |  |          |          |
| 9000-HH-PMF                              | Permanent Facility                       |          | 0.00     |
| 9010-HH-MPC                              | Mobile/Periodic Facility                 |          | 0.00     |
| 9020-HH-CSC                              | Curbside Collection                      |          | 0.00     |
| 9030-HH-WSE                              | Waste Exchange                           |          | 0.00     |
| 9040-HH-EDP                              | Educational Programs                     |          | 0.00     |
| 9045-HH-EWA                              | Electronic Waste                         | 0.88     | 0.88     |
| 9050-HH-OTH                              | Other Household Hazardous Waste          |          | 0.00     |
| HHW Totals                               |  | 0.88     | 0.88     |
| All Programs Total                       |  | 1,929.60 | 1,929.60 |
| <b>Total Refuse</b>                      |  |          |          |
|  |  | 6,270.98 | 6,270.98 |
| <b>Total Tonnages Generated</b>          |  |          |          |
|  |  | 8,200.58 | 8,200.58 |
| <b>Multi Family Net Diverted Tonnage</b> |  |          |          |
| 2030-RC-OSP                              | Multi Family Recycling                   | 30.12    | 30.12    |
| 3020-CM-COG                              | Multi Family Green Waste                 | 5.04     | 5.04     |
|  | Multi Family Bulky                       | 0.00     | 0.00     |
| <b>Oil Waste (in Gallon)</b>             |  |          |          |
| 9010-HH-MPC                              | Mobile/Periodic Facility                 | 0.00     | 0.00     |



# City of Rialto

## Legislation Text

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**File #:** UC-21-0244, **Version:** 1, **Agenda #:** 2

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For Utilities Commission Meeting [May 18, 2021]

TO: Honorable Utilities Commission Members

APPROVAL: Thomas J. Crowley, P.E., Utilities Manager

FROM: Amy Crow, Administrative Analyst

Monthly Activity Report for City of Rialto Waste Management Services- May  
**(RECEIVE AND FILE)**

### **BACKGROUND:**

The City of Rialto Municipal Code Chapter 2.24 establishes and defines the Rialto Utilities Commission. The responsibilities assigned to the Commission include acting “as an advisor to the City Council and City Administration regarding solid waste policies, recycling, source reduction, and other related state mandates.” This report provides general information to the Commission on the activities and events for the Public Works Department’s Waste Management Division.

### **ANALYSIS/DISCUSSION:**

Items relating to the City’s Solid Waste Management services and of interest to the Commission are as follows:

- **Hazardous Household Waste -**

During the month of April:

- 285 residents served
- 430 gallons of used motor oil,
- 10 pallets of paint,
- 13 drums of miscellaneous poisons and other toxic liquids,
- 11 barrels of sharps, including needles, lancets, and syringes used by residents for their home healthcare and medical needs.

During the month of May, the Household Hazardous Waste site was open on 7th and 8th and will be open again on May 21st and 22nd from 8 am until 12 noon.

- **Burrtec Waste Tonnage Report** - The tonnage report for February 2021 is attached to this report for your review.

### **RECOMMENDATION:**

Staff recommends the Utilities Commission receive this report for the month of May 2021.

Waste Generation and Diversion Report  
February 2021

| Route Description         | Refuse   | Recycling | E-waste | Greenwaste | Tires | Tin/White<br>Goods | Metal | Wood  | Inert  | C&D    | Food  | Transformation | Comml Select<br>/ Floorsort | Total Tonnage<br>Generated |          |                    |
|---------------------------|----------|-----------|---------|------------|-------|--------------------|-------|-------|--------|--------|-------|----------------|-----------------------------|----------------------------|----------|--------------------|
| Residential Total         | 2,083.13 | 597.69    | -       | 840.24     | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | 3,521.06                   | 3,580.63 | Residential Total  |
| Spec Coil-Bulky Total     | 50.84    | -         | 2.50    | -          | -     | 6.23               | -     | -     | -      | -      | -     | -              | -                           | 59.57                      |          |                    |
| Christmas Tree Total      | -        | -         | -       | -          | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | -                          |          |                    |
| Clean Up Total            | -        | -         | -       | -          | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | -                          |          |                    |
| Multi-Family Total        | 853.34   | 46.41     | -       | 4.72       | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | 904.47                     | 1,009.90 | Multi-Family Total |
| Multi-Family Bulky Total  | 103.74   | -         | 0.06    | -          | -     | 1.63               | -     | -     | -      | -      | -     | -              | -                           | 105.43                     |          |                    |
| Residential Bin Total     | 8.70     | -         | -       | -          | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | 8.70                       |          |                    |
| Commercial Total          | 1,112.23 | 191.08    | -       | 6.47       | -     | -                  | 5.09  | -     | -      | -      | 21.53 | -              | 0.60                        | 1,337.00                   | 1,466.24 | Commercial Total   |
| School Total              | 98.63    | 21.91     | -       | -          | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | 120.54                     |          |                    |
| Rolloff Total             | 1,579.22 | 265.35    | -       | 78.68      | -     | -                  | 6.57  | 65.34 | 138.63 | 190.02 | -     | 8.61           | -                           | 2,332.42                   |          |                    |
| Rolloff - City Yard Total | -        | -         | -       | -          | -     | -                  | -     | -     | -      | -      | -     | -              | -                           | -                          | 2,332.42 | Rolloff Total      |
| Grand Total               | 5,889.83 | 1,122.44  | 2.56    | 930.11     | -     | 7.86               | 11.66 | 65.34 | 138.63 | 190.02 | 21.53 | 8.61           | 0.60                        | 8,389.19                   |          |                    |
| (a)                       |          |           |         |            |       |                    |       |       |        |        |       |                |                             |                            |          |                    |

|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Total Tonnage   |                    | Residue       | Net Tonnage |        |
|------------------------------|--------|-------------|------|-------------|-----------------------------|------|-------|-------|--------|--------|-------------------|------|-------|-----------------|--------------------|---------------|-------------|--------|
| Diverted Tonnage             |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Diverted        | Residue %          | Tons          | Diverted    |        |
| Residential Recycling-AMMRF  |        | 597.69      |      |             |                             |      |       |       |        |        |                   |      |       | 597.69          | 48.80%             | 291.67        | 306.02      |        |
| E-waste                      |        |             | 2.50 |             |                             |      |       |       |        |        |                   |      |       | 2.50            | 0.00%              | -             | 2.50        |        |
| Residential Greenwaste       |        |             |      | 840.24      |                             |      |       |       |        |        |                   |      |       | 840.24          | 0.00%              | -             | 840.24      |        |
| Bulky Items                  |        |             |      |             | -                           | 6.23 | -     | -     | -      | -      | -                 | -    |       | 6.23            | 0.00%              | -             | 6.23        |        |
| Multi-Family Recycling-AMMRF |        | 46.41       |      |             |                             |      |       |       |        |        |                   |      |       | 46.41           | 38.37%             | 17.81         | 28.60       |        |
| Multi-Family Greenwaste      |        |             |      | 4.72        |                             |      |       |       |        |        |                   |      |       | 4.72            | 0.00%              | -             | 4.72        |        |
| Multi-Family E-waste         |        |             | 0.06 |             |                             |      |       |       |        |        |                   |      |       | 0.06            | 0.00%              | -             | 0.06        |        |
| Multi-Family Bulky           |        |             |      |             | -                           | 1.63 | -     |       |        |        |                   |      |       | 1.63            | 0.00%              | -             | 1.63        |        |
| Commercial Recycling-AMMRF   |        | 191.08      |      |             |                             |      |       |       |        |        |                   |      |       | 191.08          | 38.37%             | 73.32         | 117.76      |        |
| Commercial Greenwaste        |        |             |      | 6.47        |                             |      |       |       |        |        |                   |      |       | 6.47            | 0.00%              | -             | 6.47        |        |
| Commercial Other Recycling   |        |             |      |             | -                           | -    | 5.09  | -     | -      |        |                   |      |       | 5.09            | 0.00%              | -             | 5.09        |        |
| Commercial-MRF Credit        |        |             |      |             |                             |      |       |       |        |        |                   |      | 0.60  | 0.00%           | -                  | 0.60          |             |        |
| Commercial Foodwaste-AMMRF   |        |             |      |             |                             |      |       |       |        |        |                   |      | 0.80  | 0.80            | 29.00%             | 0.23          | 0.57        |        |
| Commercial Foodwaste-WVMRF   |        |             |      |             |                             |      |       |       |        |        |                   |      | 20.73 | 20.73           | 12.00%             | 2.49          | 18.24       |        |
| School Recycling-AMMRF       |        | 21.91       |      |             |                             |      |       |       |        |        |                   |      |       | 21.91           | 37.53%             | 8.22          | 13.69       |        |
| Rolloff Recycling-EVRT       |        | 3.07        |      |             |                             |      |       |       |        |        |                   |      |       | 3.07            | 38.36%             | 1.18          | 1.89        |        |
| Rolloff Recycling-WVMRF      |        | 164.64      |      |             |                             |      |       |       |        |        |                   |      |       | 164.64          | 0.75%              | 1.23          | 163.41      |        |
| Rolloff Recycling-WVMRF      |        | 15.51       |      |             |                             |      |       |       |        |        |                   |      |       | 15.51           | 30.00%             | 4.65          | 10.86       |        |
| Rolloff Recycling-EVRT       |        | 7.31        |      |             |                             |      |       |       |        |        |                   |      |       | 7.31            | 0.00%              | -             | 7.31        |        |
| Rolloff Recycling-AMMRF      |        | 74.82       |      |             |                             |      |       |       |        |        |                   |      |       | 74.82           | 30.00%             | 22.45         | 52.37       |        |
| Rolloff Transformation       |        |             |      |             |                             |      |       |       |        |        |                   | 8.61 |       | 8.61            | 17.70%             | 1.52          | 7.09        |        |
| Rolloff C&D                  |        |             |      |             |                             |      |       |       |        |        |                   |      |       | 190.02          | 23.98%             | 45.57         | 144.45      |        |
| Rolloff-Other Recycling      |        | -           |      | 78.68       | -                           | -    | 6.57  | 65.34 | 138.63 | -      |                   |      |       | 289.22          | 0.00%              | -             | 289.22      |        |
| Total Diverted Tonnage       | -      | 1,122.44    | 2.56 | 930.11      | -                           | 7.86 | 11.66 | 65.34 | 138.63 | 190.02 | 21.53             | 8.61 | 0.60  | 2,499.36        |                    | 470.34        | 2,029.02    |        |
| CIWMB Program                | Refuse | Recycling   |      | Composting  | Special Waste - 4000 Series |      |       |       |        |        | Facility Recovery |      |       | Refuse          | All Programs Total |               |             |        |
| CIWMB Program-Code           |        | 2000 Series |      | 3000 Series | (c)                         |      |       |       |        |        | 7000 Series       |      |       | (b)             | (e)                |               |             |        |
|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Gross Diversion | 29.79%             | Net Diversion |             | 24.19% |
|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Residential     | 40.40%             | Residential   |             | 32.26% |
|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Multi-Family    | 5.23%              | Multi-Family  |             | 3.47%  |
|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Commercial      | 16.70%             | Commercial    |             | 11.05% |
|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | School          | 18.18%             | School        |             | 11.36% |
|                              |        |             |      |             |                             |      |       |       |        |        |                   |      |       | Rolloff         | 32.29%             | Rolloff       |             | 29.01% |

|  |          |     |  |            |
|--|----------|-----|--|------------|
| Reconciliation of Tonnage to CIWMB Report: |          |     |  |            |
| Total refuse generated                     | 5,889.83 | (a) | Total special waste                      | 367.94 (c) |
| Total residue                              | 470.34   | (b) |  |            |
| Total Refuse                               | 6,360.17 |     | Commercial MRF credit for diversion only | (d)        |
| Net Diverted Tonnage                       | 2,029.02 | (e) |  |            |
| Total Reported                             | 8,389.19 |     |  |            |

BURRTEC WASTE INDUSTRIES  
RIALTO

| Program Code                      | Description                         | Jan-21          | Feb-21          | Y-T-D            |
|-----------------------------------|-------------------------------------|-----------------|-----------------|------------------|
| <b>Refuse</b>                     |                                     |                 |                 |                  |
|                                   | Residential Refuse                  | 2,165.35        | 2,083.13        | 4,248.48         |
|                                   | Residential Refuse (residue)        | 316.18          | 291.67          | 607.85           |
|                                   | Special Collection - Bulky          | 9.02            | 50.84           | 59.86            |
|                                   | Government Refuse                   |                 |                 | 0.00             |
|                                   | School Refuse                       | 104.85          | 98.63           | 203.48           |
|                                   | Residential Bin Refuse              | 8.78            | 8.70            | 17.48            |
|                                   | Residential Bin Refuse (residue)    |                 |                 | 0.00             |
|                                   | Multi-Family Refuse                 | 875.35          | 853.34          | 1,728.69         |
|                                   | Multi-Family Refuse (residue)       | 18.75           | 17.81           | 36.56            |
|                                   | Multi-Family Bulky                  | 29.96           | 103.74          | 133.70           |
|                                   | Commercial Refuse                   | 1,120.11        | 1,112.23        | 2,232.34         |
|                                   | Rolloff Refuse                      | 1,458.43        | 1,579.22        | 3,037.65         |
|                                   | Commercial Refuse (residue)         | 86.44           | 84.26           | 170.70           |
|                                   | Rolloff Refuse (residue)            | 77.76           | 76.60           | 154.36           |
| <b>Refuse Totals</b>              |                                     | <b>6,270.98</b> | <b>6,360.17</b> | <b>12,631.15</b> |
| <b>Source Reduction</b>           |                                     |                 |                 |                  |
| 1000-SR-XGC                       | Xeriscaping, Grasscycling           |                 |                 | 0.00             |
| 1010-SR-BCM                       | Backyard Composting                 |                 |                 | 0.00             |
| 1020-SR-BWR                       | Business Source Reduction           |                 |                 | 0.00             |
| 1030-SR-PMT                       | Procurement                         |                 |                 | 0.00             |
| 1040-SR-SCH                       | School Source Reduction             |                 |                 | 0.00             |
| 1050-SR-GOV                       | Government Source Reduction         |                 |                 | 0.00             |
| 1060-SR-MTE                       | Material Exchange, Thrift Shops     |                 |                 | 0.00             |
| 1070-SR-OTH                       | Other Source Reduction              |                 |                 | 0.00             |
| <b>Source Reduction Totals</b>    |                                     | <b>0.00</b>     | <b>0.00</b>     | <b>0.00</b>      |
| <b>Recycling (Net of Residue)</b> |                                     |                 |                 |                  |
| 2000-RC-CRB                       | Residential Curbside Recycling      | 331.74          | 306.02          | 637.76           |
| 2010-RC-DRP                       | Residential Drop-Off Recycling      |                 |                 | 0.00             |
| 2020-RC-BYB                       | Residential Buy-Back Centers        |                 |                 | 0.00             |
| 2030-RC-OSP                       | Commercial On-Site Pickup           | 151.80          | 146.36          | 298.16           |
| 2040-RC-SFC                       | Commercial Self Haul Recycling      |                 |                 | 0.00             |
| 2050-RC-SCH                       | School Recycling                    | 14.06           | 13.69           | 27.75            |
| 2060-RC-GOV                       | Government Recycling                |                 |                 | 0.00             |
| 2070-RC-SNL                       | Special Collection - Seasonal       | 37.57           | 0.00            | 37.57            |
| 2080-RC-SPE                       | Special Collection - Events         | 0.00            | 0.00            | 0.00             |
| 2090-RC-OTH                       | Other Recycling-Pre Sorted Roll-off | 214.72          | 235.84          | 450.56           |
| <b>Recycling Totals</b>           |                                     | <b>749.89</b>   | <b>701.91</b>   | <b>1,451.80</b>  |
| <b>Composting</b>                 |                                     |                 |                 |                  |
| 3000-CM-RCG                       | Residential Curbside Greenwaste     | 714.09          | 840.24          | 1,554.33         |
| 3010-CM-RSG                       | Residential Self Haul Greenwaste    |                 |                 | 0.00             |
| 3020-CM-COG                       | Commercial On-Site Greenwaste       | 58.37           | 89.87           | 148.24           |
| 3030-CM-CSG                       | Commercial Self Haul Greenwaste     |                 |                 | 0.00             |
| 3040-CM-FWC                       | Food Waste Composting               | 15.84           | 18.81           | 34.65            |
| 3050-CM-SCH                       | School Composting                   |                 |                 | 0.00             |
| 3060-CM-GOV                       | Government Composting               |                 |                 | 0.00             |
| 3070-CM-OTH                       | Other Composting                    |                 |                 | 0.00             |
| <b>Composting Totals</b>          |                                     | <b>788.30</b>   | <b>948.92</b>   | <b>1,737.22</b>  |
| <b>Special Waste</b>              |                                     |                 |                 |                  |
| 4000-SP-ASH                       | Ash                                 |                 |                 | 0.00             |
| 4010-SP-SLG                       | Sludge (sewage industrial)          |                 |                 | 0.00             |
| 4020-SP-TRS                       | Tires                               | 0.00            | 0.00            | 0.00             |
| 4030-SP-WHG                       | White Goods                         | 2.70            | 7.86            | 10.56            |
| 4040-SP-SCM                       | Scrap Metal                         | 5.44            | 11.66           | 17.10            |
| 4050-SP-WDW                       | Wood Waste                          | 51.73           | 65.34           | 117.07           |
| 4060-SP-CAR                       | Concrete/Asphalt/Rubble             | 159.75          | 138.63          | 298.38           |
| 4070-SP-DSD                       | Disaster Debris                     |                 |                 | 0.00             |
| 4080-SP-SGL                       | Shingles                            |                 |                 | 0.00             |
| 4090-SP-RND                       | Rendering                           |                 |                 | 0.00             |
| 4100-SP-OTH                       | Other Special Waste                 | 160.64          | 144.45          | 305.09           |
| <b>Special Waste Totals</b>       |                                     | <b>380.26</b>   | <b>367.94</b>   | <b>748.20</b>    |

BURRTEC WASTE INDUSTRIES  
RIALTO

| Program Code                             | Description                              | Jan-21   | Feb-21   | Y-T-D     |
|--|--|----------|----------|-----------|
| <b>Public Education &amp; Outreach</b>   |  |          |          |           |
| 5000-ED-ELC                              | Electronic (radio, TV, WWW, Hotlines)    |          |          | 0.00      |
| 5010-ED-PRN                              | Printed Media                            |          |          | 0.00      |
| 5020-ED-OUT                              | Outreach (workshops, fairs, field trips) |          |          | 0.00      |
| 5030-ED-SCH                              |  |          |          | 0.00      |
| 5040-ED-OTH                              | Other Public Education                   |          |          | 0.00      |
| Public Education & Outreach Totals       |  | 0.00     | 0.00     | 0.00      |
| <b>Policy Incentives</b>                 |  |          |          |           |
| 6000-PI-PLB                              | Product & Landfill Bans                  |          |          | 0.00      |
| 6010-PI-EIN                              | Economic Incentives                      |          |          | 0.00      |
| 6020-PI-ORD                              | Ordinances                               |          |          | 0.00      |
| 6030-PI-OTH                              | Other Policy Incentives                  |          |          | 0.00      |
| Public Education Totals                  |  | 0.00     | 0.00     | 0.00      |
| <b>Facility Recovery</b>                 |  |          |          |           |
| 7000-FR-MRF                              | Material Recovery Facility               | 0.00     | 0.00     | 0.00      |
| 7010-FR-LAN                              | Landfill                                 |          |          | 0.00      |
| 7020-FR-TST                              | Transfer Station                         | 0.63     | 0.60     | 1.23      |
| 7030-FR-CMF                              | Composting Facility                      |          |          | 0.00      |
| 7040-FR-ADC                              | Alternate Daily Cover                    |          |          | 0.00      |
| 7050-FR-OTH                              | Other Facility Recovery                  |          |          | 0.00      |
| Facility Recovery Totals                 |  | 0.63     | 0.60     | 1.23      |
| <b>Transformation</b>                    |  |          |          |           |
| 8000-TR-WTE                              | Waste-to-Energy                          | 9.64     | 7.09     | 16.73     |
| 8010-TR-WDW                              | Biomass (wood waste)                     |          |          | 0.00      |
| 8020-TR-TRS                              | Tires                                    |          |          | 0.00      |
| 8030-TR-OTH                              | Other Transformation                     |          |          | 0.00      |
| Transformation Totals                    |  | 9.64     | 7.09     | 16.73     |
| <b>Household Hazardous Waste</b>         |  |          |          |           |
| 9000-HH-PMF                              | Permanent Facility                       |          |          | 0.00      |
| 9010-HH-MPC                              | Mobile/Periodic Facility                 |          |          | 0.00      |
| 9020-HH-CSC                              | Curbside Collection                      |          |          | 0.00      |
| 9030-HH-WSE                              | Waste Exchange                           |          |          | 0.00      |
| 9040-HH-EDP                              | Educational Programs                     |          |          | 0.00      |
| 9045-HH-EWA                              | Electronic Waste                         | 0.88     | 2.56     | 3.44      |
| 9050-HH-OTH                              | Other Household Hazardous Waste          |          |          | 0.00      |
| HHW Totals                               |  | 0.88     | 2.56     | 3.44      |
| All Programs Total                       |  | 1,929.60 | 2,029.02 | 3,958.62  |
|  |  |          |          |           |
| Total Refuse                             |  | 6,270.98 | 6,360.17 | 12,631.15 |
| Total Tonnages Generated                 |  | 8,200.58 | 8,389.19 | 16,589.77 |
|  |  |          |          |           |
| <b>Multi Family Net Diverted Tonnage</b> |  |          |          |           |
| 2030-RC-OSP                              | Multi Family Recycling                   | 30.12    | 28.60    | 58.72     |
| 3020-CM-COG                              | Multi Family Green Waste                 | 5.04     | 4.72     | 9.76      |
|  | Multi Family Bulky                       | 0.00     | 1.69     | 1.69      |
|  |  |          |          |           |
| <b>Oil Waste (in Gallon)</b>             |  |          |          |           |
| 9010-HH-MPC                              | Mobile/Periodic Facility                 | 0.00     | 0.00     | 0.00      |



# City of Rialto

## Legislation Text

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**File #:** UC-21-0151, **Version:** 1, **Agenda #:** 3

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Rialto Utility Commission Programs and Compliance Updates  
**(RECEIVE AND FILE)**



# Rialto Utility Commission Programs and Compliance Updates

April 2021



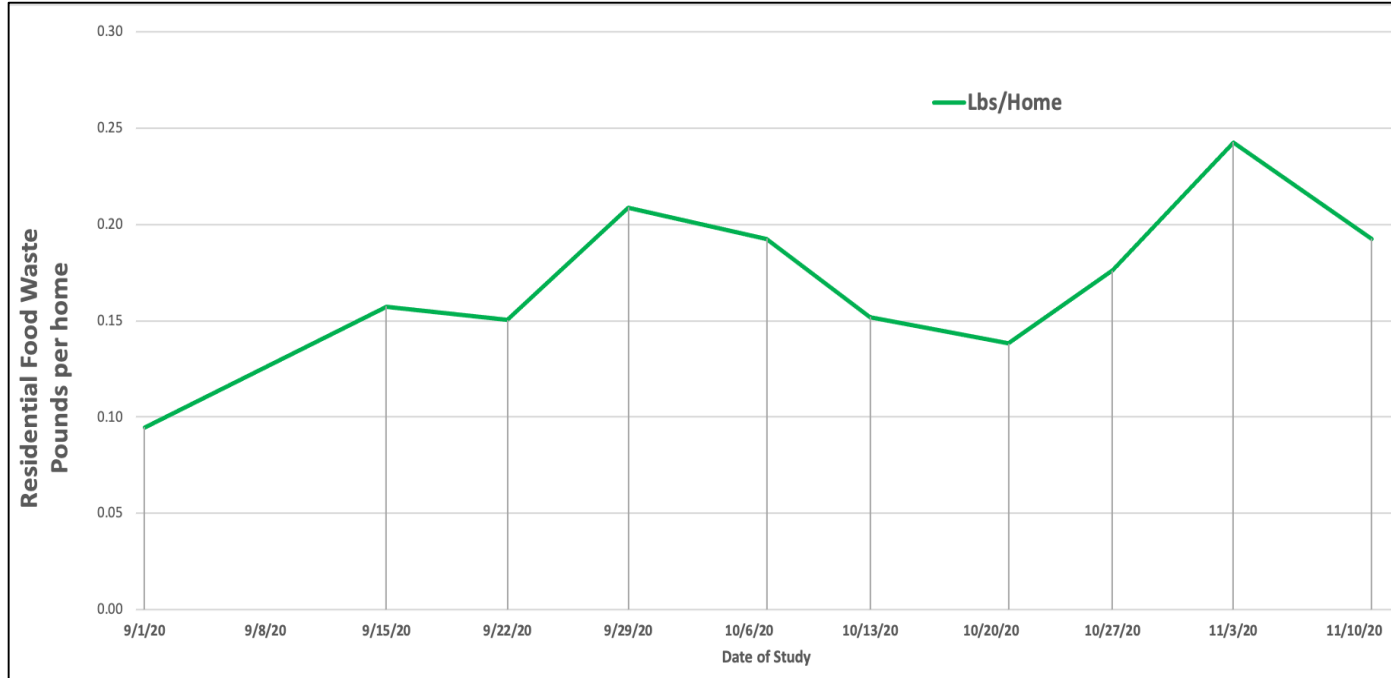
# Agenda Overview

- Residential Food Waste Recycling Analysis
- MCR Compliance Updates, AB 341 (2012)
- MORE Compliance Updates, AB 1826 (2016)
- Short Lived Climate Pollutants, Senate Bill 1383

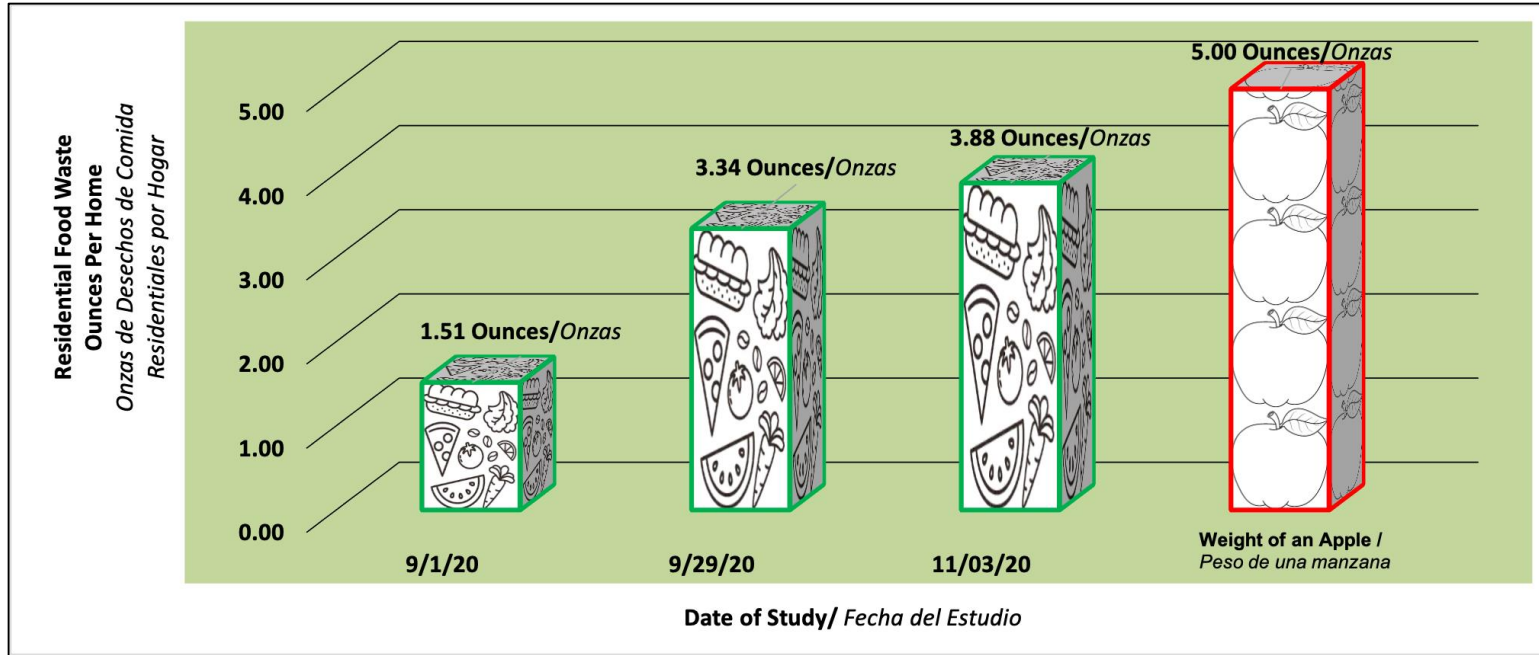
Overview (2022)

- SB 1383 Requirements

# Residential Pilot Food Waste Recycling



# Food Recycling Pilot Program Progress



# MCR Commercial Compliance March 2021 Update

| Commercial Accounts |                             |     |         |
|---------------------|-----------------------------|-----|---------|
| MCR (1)             | Recycling Subscriptions     | 447 | 68.24%  |
|                     | Shared Recycling Bin        | 34  | 5.19%   |
|                     | 3rd Party/Self Haul         | 20  | 3.05%   |
|                     | Exemptions                  | 11  | 1.68%   |
|                     | Not Compliant               | 143 | 21.83%  |
|                     | Total MCR Business Accounts | 655 | 100.00% |



*(1) MCR Program Covered: Commercial, 4 cy or more of solid waste & Multifamily, 5 units or more.*

# MCR Multifamily Compliance March 2021 Update

| Multifamily Accounts |                                |    |         |
|----------------------|--------------------------------|----|---------|
| MCR (1)              | Recycling Subscriptions        | 65 | 66.33%  |
|                      | Shared Recycling Bin           | 0  | 0.00%   |
|                      | 3rd Party/Self Haul            | 2  | 2.04%   |
|                      | Exemptions                     | 1  | 1.02%   |
|                      | Not Compliant                  | 30 | 30.61%  |
|                      | Total MCR Multifamily Accounts | 98 | 100.00% |



*(1) MCR Program Covered: Commercial, 4 cy or more of solid waste & Multifamily, 5 units or more.*

# MORe Commercial Compliance March 2021 Update

| Commercial Accounts                   |                              |     |         |
|---------------------------------------|------------------------------|-----|---------|
| <b>MORe (2)<br/>Organic<br/>Waste</b> | Compliant                    | 180 | 20.57%  |
|                                       | Not Compliant                | 695 | 79.43%  |
|                                       | Total MORe Business Accounts | 875 | 100.00% |



| Commercial Accounts            |                              |     |         |
|--------------------------------|------------------------------|-----|---------|
| <b>MORe (2)<br/>Food Waste</b> | Food Waste Subscriptions     | 86  | 9.83%   |
|                                | Shared Recycling Bin         | 0   | 0.00%   |
|                                | 3rd Party/Self Haul          | 10  | 1.14%   |
|                                | Exemptions                   | 144 | 16.46%  |
|                                | Not Compliant                | 635 | 72.57%  |
|                                | Total MORe Business Accounts | 875 | 100.00% |

| Commercial Accounts             |                              |     |         |
|---------------------------------|------------------------------|-----|---------|
| <b>MORe (2)<br/>Green Waste</b> | Green Waste Subscriptions    | 13  | 1.49%   |
|                                 | Shared Recycling Bin         | 0   | 0.00%   |
|                                 | 3rd Party/Self Haul          | 88  | 10.06%  |
|                                 | Exemptions                   | 257 | 29.37%  |
|                                 | Not Compliant                | 517 | 59.09%  |
|                                 | Total MORe Business Accounts | 875 | 100.00% |

(2) MORe Program Covered: Commercial, 2 cy or more of solid waste & Multifamily, 5 units or more & 2cy or more of solid waste.

# MORe Multifamily March 2021 Update

| Multifamily Accounts    |                                 |    |         |
|-------------------------|---------------------------------|----|---------|
| MORe (2)<br>Green Waste | Green Waste Subscriptions       | 12 | 12.24%  |
|                         | Shared Recycling Bin            | 0  | 0.00%   |
|                         | 3rd Party/Self Haul             | 33 | 33.67%  |
|                         | Exemptions                      | 12 | 12.24%  |
|                         | Not Compliant                   | 41 | 41.84%  |
|                         | Total MORe Multifamily Accounts | 98 | 100.00% |

*(2) MORe Program Covered: Commercial, 2 cy or more of solid waste & Multifamily, 5 units or more & 2cy or more of solid waste.*





# CalRecycle Expectation for 2021

MCR and MORE Enforcement via City Ordinance  
to Improve Compliance



# Senate Bill 1383 Addresses Organic Waste Impacts

CALIFORNIA DISPOSED  
OF APPROXIMATELY  
**27 MILLION TONS** OF  
ORGANIC WASTE IN  
2017

Organics Include: Paper, Food,  
Lumber and other Organics

Landfilled Organic Waste Emits Methane Gas—  
A Super Pollutant More Powerful than CO<sub>2</sub>



**CALIFORNIA**  
is already experiencing  
the impacts of  
**CLIMATE CHANGE**

IN 2015 THE DROUGHT COST THE  
AGRICULTURE INDUSTRY IN THE  
CENTRAL VALLEY AN ESTIMATED  
\$2.7 BILLION & 20,000 JOBS

IN CALIFORNIA, MILLIONS ARE  
**FOOD INSECURE**



**1 IN 8 PEOPLE**

**1 IN 5 CHILDREN**

CALIFORNIA THROWS AWAY  
**MORE THAN 6 MILLION TONS**  
OF FOOD WASTE EVERY YEAR!

# Senate Bill 1383 Overview



- Goals

- Reduce organic waste disposal (food waste, green waste, paper products, etc.) by 75%; 20 millions tons per year
  - Recover 20% of edible food by 20 percent
  - Effective January 1, 2022
- Jurisdictions must provide organic waste collection to all residents and businesses
- Jurisdictions establish an edible food recovery program
- Most significant solid waste bill in past 30 years

# SB 1383 Highlights



Organic Collection Services



Waste Audits



Contamination Minimization



Edible Food Recovery Capacity



Recycled Organic Waste Procurement



Waivers



Recordkeeping and Reporting



Education & Outreach



Identify Edible Food Generators



Inspection, Ordinances & Enforcement

# Construction, Facilities & Landscaping Requirements



Recycling organic waste commingled with C&D debris, to meet CalGreen 65% requirement for C&D recycling in both residential and non-residential projects



SB 1383 Requires  
50-100  
New or Expanded  
Organic Waste  
Recycling Facilities



Model Water Efficient Landscape Ordinance (MWELO) requirements for compost and mulch application.



# Questions?





# City of Rialto

## Legislation Text

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**File #:** UC-21-0245, **Version:** 1, **Agenda #:** 4

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For Utilities Commission Meeting [May 18, 2021]

TO: Honorable Utilities Commission Members

APPROVAL: Thomas J. Crowley, P.E., Utilities Manager

FROM: Amy Crow, Administrative Analyst

Request Utilities Commission to Recommend that City Council Approve Municipal Solid Waste Collection, Recycling and Disposal Service Rates for Fiscal Year 2021/2022, Effective July 1, 2021.  
**(ACTION)**

### **BACKGROUND:**

In April 1996, Council approved a franchise agreement for trash collection that included a curbside mixed recyclables program to meet the mandates of AB 939, and unlimited green waste removal. Resolution No. 4217 established the base residential and commercial disposal rates. The franchise agreement allows the franchise hauler to request rate adjustments based on changes in the Consumer Price Index (CPI) and changes in operating costs, such as landfill tipping fees and mandated programs.

In July, 2020, Burrtec Waste Industries proposed to defer the 2020/21 rate adjustment and the cost recovery for both residential tax roll and residential direct bill customers to the 2021/2022 cycle. The intent was to recover the 2020/2021 costs in the 2021/2022 cycle which in effect results in a deferred cost recovery and true-up adjustment. Burrtec's generous deferral offered relief to ratepayers caused by the economic stress from COVID-19 by delaying the effective date one year.

### **ANALYSIS/DISCUSSION:**

On June 11, 2019, the City Council conducted a Public Hearing in accordance with Proposition 218 procedures and adopted a Three Year Municipal Solid Waste Collection, Recycling and Disposal Rates for Fiscal Years 2019/2020 through 2021/2022.

This year's Residential rates include the following components.

- No CPI adjustment to the 2021/2022 Residential Hauler Fee component
- Deferment Stabilization Fee is revised to recover the 2020/2021 adjustments over two full years, 2021/2022 and 2022/2023 rate cycles
- Change in the WDA disposal rate from \$39.12 to \$38.00

This year's Commercial rates include the following components.

- CPI adjustment to the 2021/2022 Commercial Hauler Fee component

- Change in the WDA disposal rate from \$39.12 to \$38.00

### Residential Rate Options

**Table 1** shows the 2019/2020 and 2020/2021 deferred rates for residential tax billed customers. Additionally, are the 2021/2022 rate adjustments which include half of the Monthly Deferred Amount from the 2020/2021 rate review cycle. The other half of the Monthly Deferred Amount will be recouped during the next rate review cycle for 2022/2023. The adjustment includes no change to any City fees including the Pavement Maintenance Fee for 2021/2022. **Attachment 1** provides the full rate analysis summary.

**Table 1**  
**Residential Rate Options**

| <b>Deferred Billing Example:<br/>60 gallon tax billed account</b> |                |                |                |
|---|----------------|----------------|----------------|
| <b>Rate Year</b>  | <b>2019/20</b> | <b>2020/21</b> | <b>2021/22</b> |
| Monthly Billed to customer  | \$29.96        | \$29.96        | \$33.31        |
| Monthly Deferred Amount   | N/A            | \$1.89         | \$0.95         |
| Proposition 218 Approved Monthly Rate                             |                | \$32.51        | \$35.27        |
|   |                |                |                |
| Actual Annual Billing   | \$359.52       | \$359.52       | \$399.72       |

### Commercial Rate Options

**Table 2** below shows the most common Commercial Service rates with the various 2021/2022 rate adjustments. The adjustments include no change to any City fees including the Pavement Maintenance Fee for 2021/2022.

**Table 2**  
**Commercial Rate Options**

| <b>Commercial Services<br/>One time per week</b>                      | <b>Monthly Charge</b>      |                             | <b>Proposition 218<br/>Approved Rate</b> |
|---|----------------------------|-----------------------------|--|
|   | <b>Current<br/>2020/21</b> | <b>Proposed<br/>2021/22</b> |  |
| Three (3) Yard Trash Bin  | \$254.01                   | \$262.86                    | \$285.96                                 |
| Two (2) Yard Food Waste or Trash Bin                                  | \$190.38                   | \$196.56                    | \$214.81                                 |
| Multi-Family Three (3) Yard Bin<br>with Bulky Item Collection Program | \$247.38                   | \$255.84                    | \$289.33                                 |



**ENVIRONMENTAL IMPACT:**

In accordance with Section 15273 of the California Code of Regulations, CEQA does not apply to the establishment, modification, structuring, restructuring, or approval of rates, tolls, fares, or other charges by public agencies which the public agency finds are for the purpose of meeting operating expenses.

**GENERAL PLAN CONSISTENCY:**

Approval of this action complies with the City of Rialto General Plan Goals and Policies:

Policy 3-10.1: Encourage additional recycling in all sectors of the community.

Policy 3-10.4: Continue to educate the community regarding the benefits of solid waste diversion and recycling, and maintain programs that make it easy for all residents and businesses to work toward City waste reduction objectives.

**FINANCIAL IMPACT:**

Operating Budget Impact

Refuse revenue is collected by Burrtec Waste Industries. The City derives revenues from the adopted rates including Household Hazardous Waste (HHW) and AB 939 fees, which the City uses to fund the Household Hazardous Waste programs and for public education on recycling and protection of the environment.

Revenues as presented with no changes in the fee amounts are estimated as follows:

- AB 939 funds are estimated to be \$302,016/year and will be credited to Account No. 212-400-7150-7544.
- HHW funds are estimated to be \$309,810/year and will be credited to Account No. 212-400-7150-7542.
- Franchise fees are estimated to be \$1,523,695/year and will be credited to Account No. 010-400-0001-7116.
- With the current PMF rates, annual PMF revenues are anticipated to remain fixed at \$1,562,712 for the 2021/2022 fiscal year.

Capital Improvement Budget Impact:

Annual PMF revenues of \$1,562,712 are estimated for the 2021/2022 fiscal year. These funds support the residential street pavement maintenance program, Project number 200805 proposed for FY2020.

**RECOMMENDATION:**

Staff Request Utilities Commission to Recommend that City Council Approve Municipal Solid Waste Collection, Recycling and Disposal Service Rates for Fiscal Year 2021/2022, Effective July 1, 2021.

**City of Rialto  
2021 PROPOSED RATE INCREASE**

| Service Type  | Current Rate | 2021 Proposed Rate | Service Type   | Current Rate | 2021 Proposed Rate |
|---|--------------|--------------------|--|--------------|--------------------|
| <b><u>Residential &amp; Multi Family Barrel</u></b>                             |              |                    | <b><u>Multi Family Trash w/Recycling &amp; Bulky Collection Programs</u></b> |              |                    |
| Size  |              |                    | Size   | Freq         |                    |
| 60G Tax Roll  | \$29.96      | \$33.31            | 1.5  | 1            | \$135.87           |
| 40G Tax Roll  | \$29.25      | \$32.58            | 1.5  | 2            | \$218.24           |
| 40G Sr. Tax Roll  | \$22.74      | \$25.57            | 1.5  | 3            | \$303.48           |
| 60G   | \$30.54      | \$33.90            | 1.5  | 4            | \$388.66           |
| 40G   | \$29.85      | \$33.21            | 1.5  | 5            | \$473.83           |
| 40G Sr  | \$23.25      | \$26.10            | 1.5  | 6            | \$559.04           |
| Extra Barrel - Trash  | \$6.69       | \$6.69             | 2  | 1            | \$185.96           |
| Extra Barrel - Recycling  | \$2.03       | \$2.03             | 2  | 2            | \$315.77           |
| Extra Barrel - Greenwaste   | \$1.63       | \$1.63             | 2  | 3            | \$445.57           |
| Bulky Item - trip chrg (includes 2 items)                                       | \$27.50      | \$27.95            | 2  | 4            | \$575.41           |
| Bulky Item - per item charge beyond 2   | \$11.00      | \$11.18            | 2  | 5            | \$705.26           |
| Extra Pick-up   | \$22.00      | \$22.36            | 2  | 6            | \$835.04           |
|   |              |                    | 3  | 1            | \$247.38           |
|   |              |                    | 3  | 2            | \$425.92           |
|   |              |                    | 3  | 3            | \$604.42           |
|   |              |                    | 3  | 4            | \$783.01           |
|   |              |                    | 3  | 5            | \$961.56           |
|   |              |                    | 3  | 6            | \$1,140.08         |
|   |              |                    |  |              | \$1,186.33         |
| <b><u>Roll-Offs (Trash)</u></b>   |              |                    | <b><u>Commercial Recycling Barrel Service</u></b>                            |              |                    |
| 40 yard (6 tons)  | \$678.21     | \$675.85           | Size   | Freq         |                    |
| 20 yard (8 tons)  | \$678.21     | \$675.85           | Barrel - Recycling   | 1            | \$26.17            |
| 10 yard (8 tons)  | \$806.33     | \$801.73           | Extra recycling waste barrel   |              | \$5.09             |
| 40 yard compactor (8 tons)  | \$816.59     | \$812.13           |  |              | \$5.17             |
|   |              |                    |  |              |                    |
| 40 yard (6 tons) - Temporary, 7 days  | \$691.44     | \$688.64           |  |              |                    |
| 20 yard (8 tons) - Temporary, 7 days  | \$691.44     | \$688.64           |  |              |                    |
| 10 yard (8 tons) - Temporary, 7 days  | \$819.56     | \$814.52           |  |              |                    |
| Excess disposal - per ton   | \$64.06      | \$62.94            |  |              |                    |
|   |              |                    |  |              |                    |
| <b><u>Roll-Offs Recycling</u></b>   |              |                    | <b><u>Green Waste</u></b>  |              |                    |
| 40 yard Cardboard (plus disposal)   | \$185.85     | \$188.29           | Size   | Freq         |                    |
| 40 yard Wood/GW/Inert (plus disposal)   | \$261.81     | \$265.24           | 1.5  | 1            | \$101.28           |
| 40 yard C&D - 6 tons  | \$339.44     | \$342.87           | 1.5  | 2            | \$148.59           |
|   |              |                    | 1.5  | 3            | \$199.25           |
|   |              |                    | 1.5  | 4            | \$249.86           |
|   |              |                    | 1.5  | 5            | \$300.46           |
|   |              |                    | 1.5  | 6            | \$350.60           |
|   |              |                    | 3  | 1            | \$177.54           |
|   |              |                    | 3  | 2            | \$286.72           |
|   |              |                    | 3  | 3            | \$395.35           |
|   |              |                    | 3  | 4            | \$504.58           |
|   |              |                    | 3  | 5            | \$613.27           |
|   |              |                    | 3  | 6            | \$722.46           |
|   |              |                    | Barrel - Green Waste   | 1            | \$33.32            |
|   |              |                    | Extra green waste barrel   |              | \$7.36             |
|   |              |                    |  |              | \$7.48             |
|   |              |                    |  |              |                    |
| <b><u>Commercial Trash Service with Recycling Equalized with Food Waste</u></b> |              |                    | <b><u>Commercial Food Waste w/Recycling Equalized with Trash</u></b>         |              |                    |
| Size  | Freq         |                    | Size   | Freq         |                    |
| 1.5   | 1            | \$139.19           | 2  | 1            | \$190.38           |
| 1.5   | 2            | \$224.87           | 2  | 2            | \$324.61           |
| 1.5   | 3            | \$313.43           | 2  | 3            | \$458.83           |
| 1.5   | 4            | \$401.92           | 2  | 4            | \$593.09           |
| 1.5   | 5            | \$490.41           | 2  | 5            | \$727.36           |
| 1.5   | 6            | \$578.93           | 2  | 6            | \$861.56           |
| 2   | 1            | \$190.38           | 65g  | 1            | \$47.25            |
| 2   | 2            | \$324.61           | 65g  | 2            | \$83.12            |
| 2   | 3            | \$458.83           | 65g  | 3            | \$118.29           |
| 2   | 4            | \$593.09           | 65g  | 4            | \$153.46           |
| 2   | 5            | \$727.36           | 65g  | 5            | \$188.66           |
| 2   | 6            | \$861.56           | 65g  | 6            | \$223.82           |
| 3   | 1            | \$254.01           |  |              |                    |
| 3   | 2            | \$439.18           |  |              |                    |
| 3   | 3            | \$624.31           |  |              |                    |
| 3   | 4            | \$809.53           |  |              |                    |
| 3   | 5            | \$994.71           |  |              |                    |
| 3   | 6            | \$1,179.86         |  |              |                    |
| Barrel - Trash  | 1            | \$47.25            |  |              |                    |
| Barrel - Trash  | 2            | \$83.12            |  |              |                    |
|   |              |                    |  |              |                    |
| <b><u>Commercial Compactor Trash w/Recycling Equalized with Food Waste</u></b>  |              |                    | <b><u>Other</u></b>  |              |                    |
| Size  | Freq         |                    | Tilt hopper  | \$37.45      | \$38.06            |
| 2   | 1            | \$240.85           | Locking container  | \$4.28       | \$4.35             |
| 2   | 2            | \$425.55           | Commercial Bin   | \$38.50      | \$39.13            |
| 2   | 3            | \$610.22           | Compactor Bin  | \$63.79      | \$64.83            |
| 2   | 4            | \$794.95           |  |              |                    |
| 2   | 5            | \$979.70           |  |              |                    |
| 2   | 6            | \$1,164.35         |  |              |                    |
| 3   | 1            | \$329.71           |  |              |                    |
| 3   | 2            | \$590.57           |  |              |                    |
| 3   | 3            | \$851.40           |  |              |                    |
| 3   | 4            | \$1,112.32         |  |              |                    |
| 3   | 5            | \$1,373.18         |  |              |                    |
| 3   | 6            | \$1,634.04         |  |              |                    |
| 4   | 1            | \$418.59           |  |              |                    |
| 4   | 2            | \$755.62           |  |              |                    |
| 4   | 3            | \$1,092.62         |  |              |                    |
| 4   | 4            | \$1,429.72         |  |              |                    |
| 4   | 5            | \$1,766.74         |  |              |                    |
| 4   | 6            | \$2,103.77         |  |              |                    |
|   |              |                    |  |              |                    |
| <b><u>Temporary Bins</u></b>  |              |                    |  |              |                    |
| Temporary Bins (3yd, 7 days)  | \$109.00     | \$110.77           |  |              |                    |
| Temp. Bins - Dump & Return  | \$100.47     | \$102.10           |  |              |                    |

Burrtec Waste Industries  
City of Rialto  
Residential Rate Analysis Summary  
**Standard capacity collection program**  
**Refuse container - 60 gallon (incl Tax Roll Billing Credit)**

|   |    | Current 2020<br>7/1/2020 |            | Standard Review 2021<br>7/1/2021 |            | Proposal 2021<br>7/1/2021 |            |        |
|---|----|--------------------------|------------|----------------------------------|------------|---------------------------|------------|--------|
|   |    | Components               | % Increase | Components                       | % Increase | Components                | % Increase |        |
| <u>Hauler Fees</u>  |    |                          |            |                                  |            |                           |            |        |
| (a)   | \$ | 15.85                    |            | \$                               | 16.34      | \$                        | 16.34      |        |
| (1)   |    | 0.49                     |            | 0.27                             |            | -                         |            |        |
| Total Hauler Fees   |    | \$                       | 16.34      | \$                               | 16.61      | \$                        | 16.34      | 0.00%  |
| <u>Disposal Fees</u>  |    |                          |            |                                  |            |                           |            |        |
| (2)   |    | 3.55                     |            | 3.58                             |            | 3.58                      |            |        |
| (3)   |    | 2.99                     |            | 3.05                             |            | 3.05                      |            |        |
| (4)   |    | 1.92                     |            | 2.30                             |            | 2.30                      |            |        |
| (5)   |    | 0.10                     |            | 0.14                             |            | 0.14                      |            |        |
| Total Disposal Fees   |    |                          | 8.56       |                                  | 9.07       |                           | 9.07       | 5.96%  |
| <u>City Fees</u>  |    |                          |            |                                  |            |                           |            |        |
|   |    | 2.50                     |            | 2.50                             |            | 2.50                      |            |        |
|   |    | 3.47                     |            | 3.47                             |            | 3.47                      |            |        |
|   |    | 0.49                     |            | 0.49                             |            | 0.49                      |            |        |
|   |    | 0.49                     |            | 0.49                             |            | 0.49                      |            |        |
| Total City Fees   |    |                          | 6.95       |                                  | 6.95       |                           | 6.95       | 0.00%  |
| Deferment Stabilization Fee                                 |    | (1.89)                   |            | 1.89                             |            | 0.95                      |            |        |
| 60 Gallon Rate  |    | \$                       | 29.96      | \$                               | 34.52      | \$                        | 33.31      | 11.18% |
| Proposed Increase   |    |                          |            | \$                               | 4.56       | \$                        | 3.35       |        |
| memo: Annual Rate   |    | \$                       | 359.52     | \$                               | 414.24     | \$                        | 399.72     |        |
| <u>Extra barrel fee, per month, per single family home:</u> |    |                          |            |                                  |            |                           |            |        |
|   |    | \$                       | 6.69       | \$                               | 6.80       | \$                        | 6.69       |        |
|   |    | \$                       | 2.03       | \$                               | 2.06       | \$                        | 2.03       |        |
|   |    | \$                       | 1.63       | \$                               | 1.66       | \$                        | 1.63       |        |

|                                  |              |              |              |          |              |
|----------------------------------|--------------|--------------|--------------|----------|--------------|
| (1) Avg CPI                      | 3.07%        | 1.62%        | avg 2020 CPI | 0.00%    | avg 2020 CPI |
| (2) Refuse SB Co WDA Fee per Ton | \$ 39.12     | 7/1/2021     | \$ 38.00     | 7/1/2021 | \$ 38.00     |
| Refuse Lbs/House                 | 41.85        |              | 43.44        |          | 43.44        |
| (3) GW Fee per Ton - Agua Mansa  | \$ 51.60     | 7/1/2021     | \$ 52.76     | 7/1/2021 | \$ 52.76     |
| GW Lbs/House                     | 26.74        |              | 26.72        |          | 26.72        |
| (4) Recycling Processing per Ton | \$ 73.34     | 7/1/2021     | 75.71        | Actual   | 75.71        |
| Rec Processing Lbs/House         | 12.10        |              | 14.01        |          | 14.01        |
| (5) Recovering Windy Days Cost   | as 7/1/19    | as of 7/1/20 | as of 7/1/20 |          |              |
| AM WDA Fee                       | \$ 58.92     | \$ 59.82     | \$ 59.82     |          |              |
| SBCo WDA Fee                     | \$ 39.12     | \$ 39.12     | \$ 39.12     |          |              |
| Diff AM with WDA                 | \$ 19.80     | \$ 20.70     | \$ 20.70     |          |              |
| Windy Days Tonnage               | 1,178.45     | 1,569.59     | 1,569.59     |          |              |
| Total Cost                       | \$ 23,333.31 | \$ 32,490.51 | \$ 32,490.51 |          |              |
| Customers                        | 19,520       | 20,001       | 20,001       |          |              |
| Cost per month/per home          | \$ 0.10      | \$ 0.14      | \$ 0.14      |          |              |

(a) Hauler Fees include Vehicles, Containers, Equipment Maintenance, Payroll,  
Direct Overhead expenses, Return on Investment and General and Administrative Costs.

Burrtec Waste Industries  
City of Rialto  
Residential Rate Analysis Summary  
**Reduced capacity collection program**  
**Refuse container - 40 gallon/Senior and Disabled (incl Tax Roll Billing Credit)**

|   |        | <b>Current 2020</b><br>7/1/2020 |            | <b>Standard Review 2021</b><br>7/1/2021 |            | <b>Proposal 2021</b><br>7/1/2021 |            |
|---|--------|---------------------------------|------------|---|------------|----------------------------------|------------|
|   |        | Components                      | % Increase | Components                              | % Increase | Components                       | % Increase |
| <b>Hauler Fees</b>  | (a)    | \$ 15.78                        |            | \$ 16.26                                |            | \$ 16.26                         |            |
| CPI   | (1)    | 0.48                            |            | 0.26                                    |            | -                                |            |
| <b>Total Hauler Fees</b>                                    |        | \$ 16.26                        |            | \$ 16.52                                | 1.60%      | \$ 16.26                         | 0.00%      |
| <b>Disposal Fees</b>  |        |                                 |            |   |            |                                  |            |
| Landfill  | (2)    | 3.01                            |            | 3.04                                    |            | 3.04                             |            |
| Green Waste Disposal  | (3)    | 2.99                            |            | 3.05                                    |            | 3.05                             |            |
| MRF Processing  | (4)    | 1.92                            |            | 2.30                                    |            | 2.30                             |            |
| Windy Day Tonnage   | (5)    | 0.10                            |            | 0.14                                    |            | 0.14                             |            |
| <b>Total Disposal Fees</b>                                  |        | 8.02                            |            | 8.53                                    | 6.36%      | 8.53                             | 5.98%      |
| <b>City Fees</b>  |        |                                 |            |   |            |                                  |            |
| Pavement Maintenance Fee                                    |        | 2.50                            |            | 2.50                                    |            | 2.50                             |            |
| Franchise Fees  |        | 3.37                            |            | 3.37                                    |            | 3.37                             |            |
| AB 939 Fees   |        | 0.49                            |            | 0.49                                    |            | 0.49                             |            |
| HazMat Fees   |        | 0.49                            |            | 0.49                                    |            | 0.49                             |            |
| <b>Total City Fees</b>                                      |        | 6.85                            |            | 6.85                                    | 0.00%      | 6.85                             | 0.00%      |
| Deferment Stabilization Fee                                 | (1.88) |                                 |            | 1.88                                    |            | 0.94                             |            |
| <b>40 Gallon Rate</b>                                       |        | <b>\$ 29.25</b>                 |            | <b>\$ 33.78</b>                         | 15.49%     | <b>\$ 32.58</b>                  | 9.86%      |
| Proposed Increase   |        |                                 |            | \$ 4.53                                 |            | \$ 3.33                          |            |
| <b>memo: Annual Rate</b>                                    |        | <b>\$ 351.00</b>                |            | <b>\$ 405.36</b>                        |            | <b>\$ 390.96</b>                 |            |
| Discount - 15%  |        | \$ (4.01)                       |            | \$ (4.69)                               |            | \$ (4.51)                        |            |
| <b>Sr Discount Rate</b>                                     |        | <b>\$ 22.74</b>                 |            | <b>\$ 26.59</b>                         | 16.93%     | <b>\$ 25.57</b>                  | -3.84%     |
| Proposed Increase   |        |                                 |            | \$ 3.85                                 |            | \$ 2.83                          |            |
| <b>Extra barrel fee, per month, per single family home:</b> |        |                                 |            |   |            |                                  |            |
| Refuse Collection   |        | \$ 6.69                         |            | \$ 6.80                                 |            | \$ 6.69                          |            |
| Curbside Mixed Recyclables                                  |        | \$ 2.03                         |            | \$ 2.06                                 |            | \$ 2.03                          |            |
| Greenwaste Collection                                       |        | \$ 1.63                         |            | \$ 1.66                                 |            | \$ 1.63                          |            |

|                                  |              |              |              |
|----------------------------------|--------------|--------------|--------------|
| (1) Avg CPI                      | 3.07%        | 1.62%        | 0.00%        |
| (2) Refuse SB Co WDA Fee per Ton | \$ 39.12     | \$ 38.00     | \$ 38.00     |
| Refuse Lbs/House                 | 35.57        | 36.92        | 36.92        |
| (3) GW Fee per Ton               | \$ 51.60     | \$ 52.76     | \$ 52.76     |
| GW Lbs/House                     | 26.74        | 26.72        | 26.72        |
| (4) Recycling Rebate per Ton     | \$ 73.34     | \$ 75.71     | \$ 75.71     |
| Rec Processing Lbs/House         | 12.10        | 14.01        | 14.01        |
| (5) Recovering Windy Days Cost   |              |              |              |
| AM Fee                           | \$ 58.92     | \$ 59.82     | \$ 59.82     |
| WDA Fee                          | \$ 39.12     | \$ 39.12     | \$ 39.12     |
| Diff with WDA                    | \$ 19.80     | \$ 20.70     | \$ 20.70     |
| Windy Days Tonnage               | 1,178.45     | 1,569.59     | 1,569.59     |
| Total Cost                       | \$ 23,333.31 | \$ 32,490.51 | \$ 32,490.51 |
| Customers                        | 19,520       | 20,001       | 20,001       |
| Cost per month/per home          | \$ 0.10      | \$ 0.14      | \$ 0.14      |

(a) Hauler Fees include Vehicles, Containers, Equipment Maintenance, Payroll, Direct Overhead expenses, Return on Investment and General and Administrative Costs.

Burrtec Waste Industries  
City of Rialto  
Residential Rate Analysis Summary  
**Standard capacity collection program**  
**Refuse container - 60 gallon**

|  |           | <b>Current 2020</b><br><u>7/1/2020</u> |            | <b>Standard Review 2021</b><br><u>7/1/2021</u> |              | <b>Proposal 2021</b><br><u>7/1/2021</u> |              |        |
|--|-----------|--|------------|--|--------------|---|--------------|--------|
|  |           | Components                             | % Increase | Components                                     | % Increase   | Components                              | % Increase   |        |
| <b><u>Hauler Fees</u></b>  |           |  |            |  |              |   |              |        |
| (a)  | \$        | 16.35                                  |            | \$   | 16.85        | \$                                      | 16.85        |        |
| CPI  | (1)       | 0.50                                   |            | 0.27   |              | -                                       |              |        |
| Total Hauler Fees  | \$        | 16.85                                  |            | \$   | 17.12        | \$                                      | 16.85        | 0.00%  |
| <b><u>Disposal Fees</u></b>  |           |  |            |  |              |   |              |        |
| Landfill   | (2)       | 3.55                                   |            | 3.58   |              | 3.58                                    |              |        |
| Green Waste Disposal   | (3)       | 2.99                                   |            | 3.05   |              | 3.05                                    |              |        |
| MRF Processing   | (4)       | 1.92                                   |            | 2.30   |              | 2.30                                    |              |        |
| Windy Day Tonnage  | (5)       | 0.10                                   |            | 0.14   |              | 0.14                                    |              |        |
| Total Disposal Fees  |           | 8.56                                   |            | 9.07   | 5.96%        | 9.07                                    | 5.96%        |        |
| <b><u>City Fees</u></b>  |           |  |            |  |              |   |              |        |
| Pavement Maintenance Fee   |           | 2.50                                   |            | 2.50   |              | 2.50                                    |              |        |
| Franchise Fees   |           | 3.55                                   |            | 3.55   |              | 3.55                                    |              |        |
| AB 939 Fees  |           | 0.49                                   |            | 0.49   |              | 0.49                                    |              |        |
| HazMat Fees  |           | 0.49                                   |            | 0.49   |              | 0.49                                    |              |        |
| Total City Fees  |           | 7.03                                   |            | 7.03   | 0.00%        | 7.03                                    | 0.00%        |        |
| Deferment Stabilization Fee  | (1.90)    |  |            | 1.90   |              | 0.95                                    |              |        |
| <b>60 Gallon Rate</b>  | <b>\$</b> | <b>30.54</b>                           |            | <b>\$</b>                                      | <b>35.12</b> | <b>\$</b>                               | <b>33.90</b> | 11.00% |
| Proposed Increase  |           |  |            | \$   | 4.58         | \$                                      | 3.36         |        |
| <b><u>Extra barrel fee, per month, per single family home:</u></b> |           |  |            |  |              |   |              |        |
| Refuse Collection  | \$        | 6.69                                   |            | \$   | 6.80         | \$                                      | 6.69         |        |
| Curbside Mixed Recyclables   | \$        | 2.03                                   |            | \$   | 2.06         | \$                                      | 2.03         |        |
| Greenwaste Collection  | \$        | 1.63                                   |            | \$   | 1.66         | \$                                      | 1.63         |        |

|                                  |              |              |              |
|----------------------------------|--------------|--------------|--------------|
| (1) Avg CPI                      | 3.07%        | 1.62%        | 0.00%        |
| (2) Refuse SB Co WDA Fee per Ton | \$ 39.12     | \$ 38.00     | \$ 38.00     |
| Refuse Lbs/House                 | 41.85        | 43.44        | 43.44        |
| (3) GW Fee per Ton - Agua Mansa  | \$ 51.60     | \$ 52.76     | \$ 52.76     |
| GW Lbs/House                     | 26.74        | 26.72        | 26.72        |
| (4) Recycling Rebate per Ton     | \$ 73.34     | \$ 75.71     | \$ 75.71     |
| Rec Processing Lbs/House         | 12.10        | 14.01        | 14.01        |
| (5) Recovering Windy Days Cost   |              |              |              |
| AM Fee                           | \$ 58.92     | \$ 59.82     | \$ 59.82     |
| WDA Fee                          | \$ 39.12     | \$ 39.12     | \$ 39.12     |
| Diff with WDA                    | \$ 19.80     | \$ 20.70     | \$ 20.70     |
| Windy Days Tonnage               | 1,178.45     | 1,569.59     | 1,569.59     |
| Total Cost                       | \$ 23,333.31 | \$ 32,490.51 | \$ 32,490.51 |
| Customers                        | 19,520       | 20,001       | 20,001       |
| Cost per month/per home          | \$ 0.10      | \$ 0.14      | \$ 0.14      |

(a) Hauler Fees include Vehicles, Containers, Equipment Maintenance, Payroll, Direct Overhead expenses, Return on Investment and General and Administrative Costs.

Burrtec Waste Industries  
City of Rialto  
Residential Rate Analysis Summary  
**Reduced capacity collection program**  
**Refuse container - 40 gallon/Senior and Disabled**

|   |     | Current 2020<br>7/1/2020 |            | Standard Review 2021<br>7/1/2021 |            | Proposal 2021<br>7/1/2021 |            |
|---|-----|--------------------------|------------|----------------------------------|------------|---------------------------|------------|
|   |     | Components               | % Increase | Components                       | % Increase | Components                | % Increase |
| <u>Hauler Fees</u>  | (a) | \$ 16.29                 |            | \$ 16.79                         |            | \$ 16.79                  |            |
| CPI   | (1) | 0.50                     |            | 0.27                             |            | -                         |            |
| Total Hauler Fees   |     | 16.79                    |            | 17.06                            | 1.61%      | 16.79                     | 0.00%      |
| <u>Disposal Fees</u>  |     |                          |            |                                  |            |                           |            |
| Landfill  | (2) | 3.01                     |            | 3.04                             |            | 3.04                      |            |
| Green Waste Disposal  | (3) | 2.99                     |            | 3.05                             |            | 3.05                      |            |
| MRF Processing  | (4) | 1.92                     |            | 2.30                             |            | 2.30                      |            |
| Windy Day Tonnage   | (5) | 0.10                     |            | 0.14                             |            | 0.14                      |            |
| Total Disposal Fees   |     | 8.02                     |            | 8.53                             | 6.36%      | 8.53                      | 6.36%      |
| <u>City Fees</u>  |     |                          |            |                                  |            |                           |            |
| Pavement Maintenance Fee                                    |     | 2.50                     |            | 2.50                             |            | 2.50                      |            |
| Franchise Fees  |     | 3.46                     |            | 3.46                             |            | 3.46                      |            |
| AB 939 Fees   |     | 0.49                     |            | 0.49                             |            | 0.49                      |            |
| HazMat Fees   |     | 0.49                     |            | 0.49                             |            | 0.49                      |            |
| Total City Fees   |     | 6.94                     |            | 6.94                             | 0.00%      | 6.94                      | 0.00%      |
| Deferment Stabilization Fee                                 |     | (1.90)                   |            | 1.90                             |            | 0.95                      |            |
| <b>40 Gallon Rate</b>                                       |     | <b>\$ 29.85</b>          |            | <b>\$ 34.43</b>                  | 15.34%     | <b>\$ 33.21</b>           | 11.26%     |
| Proposed Increase   |     |                          |            | \$ 4.58                          |            | \$ 3.36                   |            |
| Discount - 15%  |     | (4.10)                   |            | (4.79)                           |            | (4.61)                    |            |
| <b>Sr Discount Rate</b>                                     |     | <b>\$ 23.25</b>          |            | <b>\$ 27.14</b>                  | 16.73%     | <b>\$ 26.10</b>           | -3.83%     |
| Proposed Increase   |     |                          |            | \$ 3.89                          |            | \$ 2.85                   |            |
| <u>Extra barrel fee, per month, per single family home:</u> |     |                          |            |                                  |            |                           |            |
| Refuse Collection   |     | \$ 6.69                  |            | \$ 6.80                          |            | \$ 6.69                   |            |
| Curbside Mixed Recyclables                                  |     | \$ 2.03                  |            | \$ 2.06                          |            | \$ 2.03                   |            |
| Greenwaste Collection                                       |     | \$ 1.63                  |            | \$ 1.66                          |            | \$ 1.63                   |            |

|                                  |              |              |              |
|----------------------------------|--------------|--------------|--------------|
| (1) Avg CPI                      | 3.07%        | 1.62%        | 0.00%        |
| (2) Refuse SB Co WDA Fee per Ton | \$ 39.12     | \$ 38.00     | \$ 38.00     |
| Refuse Lbs/House                 | 35.57        | 36.92        | 36.92        |
| (3) GW Fee per Ton               | \$ 51.60     | \$ 52.76     | \$ 52.76     |
| GW Lbs/House                     | 26.74        | 26.72        | 26.72        |
| (4) Recycling Rebate per Ton     | \$ 73.34     | \$ 75.71     | \$ 75.71     |
| Rec Processing Lbs/House         | 12.10        | 14.01        | 14.01        |
| (5) Recovering Windy Days Cost   |              |              |              |
| AM Fee                           | \$ 58.92     | \$ 59.82     | \$ 59.82     |
| WDA Fee                          | \$ 39.12     | \$ 39.12     | \$ 39.12     |
| Diff with WDA                    | \$ 19.80     | \$ 20.70     | \$ 20.70     |
| Windy Days Tonnage               | 1,178.45     | 1,569.59     | 1,569.59     |
| Total Cost                       | \$ 23,333.31 | \$ 32,490.51 | \$ 32,490.51 |
| Customers                        | 19,520       | 20,001       | 20,001       |
| Cost per month/per home          | \$ 0.10      | \$ 0.14      | \$ 0.14      |

Burttec Waste Industries  
City of Rialto  
Commercial Rate Adjustment  
Commercial Refuse with Recycling & Food Waste - Equalized

| Current Refuse With Recycling & Food Waste - Equalized |   |        |          |      |       |          |        |        |          |       |       |            |        |          | Proposed Refuse With Recycling & Food Waste - Equalized |       |        |          |        |        |          |       |            |           |        |      |          |        |        |          |        |       |          |            |        |        |      |       |        |          |        |        |       |       |            |
|--|---|--------|----------|------|-------|----------|--------|--------|----------|-------|-------|------------|--------|----------|---|-------|--------|----------|--------|--------|----------|-------|------------|-----------|--------|------|----------|--------|--------|----------|--------|-------|----------|------------|--------|--------|------|-------|--------|----------|--------|--------|-------|-------|------------|
| July 1, 2020   |   |        |          |      |       |          |        |        |          |       |       |            |        |          | July 1, 2021  |       |        |          |        |        |          |       |            |           |        |      |          |        |        |          |        |       |          |            |        |        |      |       |        |          |        |        |       |       |            |
| Bin  |   |        | Service  |      |       | 120      |        |        | Windy    |       |       | Compliance |        |          | Recycling   |       |        | FW/Fee   |        |        | Flat     |       |            | Franchise |        |      | Flat     |        |        | Flat     |        |       |          |            |        |        |      |       |        |          |        |        |       |       |            |
| Size   |   |        | Fee      |      |       | Landfill |        |        | Day      |       |       | Fee        |        |          | Per Yard  |       |        | Per Yard |        |        | Per Yard |       |            | Per Yard  |        |      | Per Yard |        |        | Per Yard |        |       |          |            |        |        |      |       |        |          |        |        |       |       |            |
| CPI %  |   |        | WDCA     |      |       | Per Yard |        |        | Per Yard |       |       | Per Yard   |        |          | Per Yard  |       |        | Per Yard |        |        | Per Yard |       |            | Per Yard  |        |      | Per Yard |        |        | Per Yard |        |       |          |            |        |        |      |       |        |          |        |        |       |       |            |
| 3.07%  |   |        | \$ 39.12 |      |       | \$ 0.09  |        |        | \$ 0.15  |       |       | \$ 2.63    |        |          | \$ 2.19   |       |        | \$ 1.62% |        |        | \$ 38.00 |       |            | \$ 0.08   |        |      | \$ 0.15  |        |        | \$ 3.11  |        |       | \$ 2.35  |            |        |        |      |       |        |          |        |        |       |       |            |
| Lbs/yr/d   |   |        | Lbs/yr/d |      |       | Lbs/yr/d |        |        | Lbs/yr/d |       |       | Lbs/yr/d   |        |          | Lbs/yr/d  |       |        | Lbs/yr/d |        |        | Lbs/yr/d |       |            | Lbs/yr/d  |        |      | Lbs/yr/d |        |        | Lbs/yr/d |        |       | Lbs/yr/d |            |        |        |      |       |        |          |        |        |       |       |            |
| 1.5  | 1 | 57.05  | 15.26    | 0.59 | 0.98  | 17.08    | 14.24  | 13.52  | 13.26    | 5.28  | 5.50  | 3.68       | 3.68   | \$139.19 | 57.98   | 14.82 | 0.52   | 0.98     | 20.20  | 15.28  | 13.52    | 13.26 | 5.28       | 5.50      | 3.68   | 3.68 | \$143.77 | 58.18  | 14.82  | 0.52     | 0.98   | 20.20 | 15.28    | 13.52      | 13.26  | 5.28   | 5.50 | 3.68  | 3.68   | \$147.34 |        |        |       |       |            |
| 1.5  | 2 | 70.97  | 30.51    | 1.17 | 1.95  | 34.16    | 28.47  | 27.04  | 19.82    | 7.28  | 7.43  | \$324.87   | 72.12  | 29.64    | 1.04  | 1.95  | 40.40  | 30.55    | 27.04  | 19.82  | 7.28     | 7.43  | \$323.34   | 72.12     | 29.64  | 1.04 | 1.95     | 40.40  | 30.55  | 27.04    | 19.82  | 7.28  | 7.43     | \$325.82   | 72.12  | 29.64  | 1.04 | 1.95  | 40.40  | 30.55    | 27.04  | 19.82  | 7.28  | 7.43  | \$328.30   |
| 1.5  | 3 | 87.17  | 45.77    | 1.76 | 2.93  | 51.25    | 42.71  | 40.56  | 26.72    | 7.13  | 7.43  | \$313.43   | 88.59  | 44.46    | 1.56  | 2.93  | 60.61  | 45.83    | 40.56  | 26.72  | 7.13     | 7.43  | \$311.90   | 88.59     | 44.46  | 1.56 | 2.93     | 60.61  | 45.83  | 40.56    | 26.72  | 7.13  | 7.43     | \$314.38   | 88.59  | 44.46  | 1.56 | 2.93  | 60.61  | 45.83    | 40.56  | 26.72  | 7.13  | 7.43  | \$316.86   |
| 1.5  | 4 | 103.34 | 61.03    | 2.34 | 3.90  | 68.33    | 56.94  | 54.08  | 33.64    | 8.97  | 9.35  | \$401.92   | 105.02 | 59.28    | 2.08  | 3.90  | 80.81  | 61.10    | 54.08  | 33.64  | 8.97     | 9.35  | \$400.39   | 105.02    | 59.28  | 2.08 | 3.90     | 80.81  | 61.10  | 54.08    | 33.64  | 8.97  | 9.35     | \$402.87   | 105.02 | 59.28  | 2.08 | 3.90  | 80.81  | 61.10    | 54.08  | 33.64  | 8.97  | 9.35  | \$405.34   |
| 1.5  | 5 | 119.50 | 76.28    | 2.93 | 4.88  | 85.41    | 71.18  | 67.60  | 40.54    | 10.82 | 11.27 | \$460.91   | 121.44 | 74.10    | 2.60  | 4.88  | 101.01 | 76.38    | 67.60  | 40.54  | 10.82    | 11.27 | \$459.38   | 121.44    | 74.10  | 2.60 | 4.88     | 101.01 | 76.38  | 67.60    | 40.54  | 10.82 | 11.27    | \$461.90   | 121.44 | 74.10  | 2.60 | 4.88  | 101.01 | 76.38    | 67.60  | 40.54  | 10.82 | 11.27 | \$464.38   |
| 1.5  | 6 | 135.70 | 91.54    | 3.51 | 5.85  | 102.49   | 86.41  | 81.12  | 47.46    | 12.66 | 13.19 | \$578.93   | 137.50 | 88.82    | 3.12  | 5.85  | 121.21 | 91.65    | 81.12  | 47.46  | 12.66    | 13.19 | \$577.40   | 137.50    | 88.82  | 3.12 | 5.85     | 121.21 | 91.65  | 81.12    | 47.46  | 12.66 | 13.19    | \$579.92   | 137.50 | 88.82  | 3.12 | 5.85  | 121.21 | 91.65    | 81.12  | 47.46  | 12.66 | 13.19 | \$582.40   |
| 2  | 1 | 79.90  | 20.34    | 0.78 | 1.30  | 22.78    | 18.98  | 18.03  | 18.30    | 4.88  | 5.09  | \$190.38   | 81.20  | 19.76    | 0.69  | 1.30  | 26.94  | 20.37    | 18.03  | 18.30  | 4.88     | 5.09  | \$188.85   | 81.20     | 19.76  | 0.69 | 1.30     | 26.94  | 20.37  | 18.03    | 18.30  | 4.88  | 5.09     | \$190.38   | 81.20  | 19.76  | 0.69 | 1.30  | 26.94  | 20.37    | 18.03  | 18.30  | 4.88  | 5.09  | \$192.90   |
| 2  | 2 | 114.52 | 40.88    | 1.56 | 2.60  | 45.55    | 37.96  | 36.05  | 29.58    | 7.89  | 8.22  | \$324.61   | 116.38 | 39.52    | 1.39  | 2.60  | 53.67  | 40.73    | 36.05  | 29.58  | 7.89     | 8.22  | \$323.08   | 116.38    | 39.52  | 1.39 | 2.60     | 53.67  | 40.73  | 36.05    | 29.58  | 7.89  | 8.22     | \$324.61   | 116.38 | 39.52  | 1.39 | 2.60  | 53.67  | 40.73    | 36.05  | 29.58  | 7.89  | 8.22  | \$327.13   |
| 2  | 3 | 149.10 | 61.03    | 2.34 | 3.90  | 68.33    | 56.94  | 54.08  | 40.86    | 10.90 | 11.35 | \$458.83   | 151.52 | 59.28    | 2.08  | 3.90  | 80.81  | 61.10    | 54.08  | 40.86  | 10.90    | 11.35 | \$457.30   | 151.52    | 59.28  | 2.08 | 3.90     | 80.81  | 61.10  | 54.08    | 40.86  | 10.90 | 11.35    | \$458.83   | 151.52 | 59.28  | 2.08 | 3.90  | 80.81  | 61.10    | 54.08  | 40.86  | 10.90 | 11.35 | \$461.35   |
| 2  | 4 | 183.73 | 81.37    | 3.12 | 5.20  | 91.10    | 75.92  | 72.11  | 52.14    | 13.91 | 14.49 | \$593.09   | 186.71 | 79.04    | 2.77  | 5.20  | 107.74 | 81.47    | 72.11  | 52.14  | 13.91    | 14.49 | \$591.56   | 186.71    | 79.04  | 2.77 | 5.20     | 107.74 | 81.47  | 72.11    | 52.14  | 13.91 | 14.49    | \$593.09   | 186.71 | 79.04  | 2.77 | 5.20  | 107.74 | 81.47    | 72.11  | 52.14  | 13.91 | 14.49 | \$595.64   |
| 2  | 5 | 218.37 | 101.71   | 3.90 | 6.50  | 113.88   | 94.90  | 90.13  | 63.43    | 16.92 | 17.62 | \$727.36   | 221.82 | 98.80    | 3.47  | 6.50  | 134.68 | 101.83   | 90.13  | 63.43  | 16.92    | 17.62 | \$725.83   | 221.82    | 98.80  | 3.47 | 6.50     | 134.68 | 101.83 | 90.13    | 63.43  | 16.92 | 17.62    | \$727.36   | 221.82 | 98.80  | 3.47 | 6.50  | 134.68 | 101.83   | 90.13  | 63.43  | 16.92 | 17.62 | \$730.90   |
| 2  | 6 | 252.94 | 122.05   | 4.68 | 7.80  | 136.66   | 113.88 | 108.16 | 74.70    | 19.93 | 20.76 | \$861.56   | 257.05 | 118.56   | 4.16  | 7.80  | 161.62 | 122.20   | 108.16 | 74.70  | 19.93    | 20.76 | \$860.03   | 257.05    | 118.56 | 4.16 | 7.80     | 161.62 | 122.20 | 108.16   | 74.70  | 19.93 | 20.76    | \$861.56   | 257.05 | 118.56 | 4.16 | 7.80  | 161.62 | 122.20   | 108.16 | 74.70  | 19.93 | 20.76 | \$865.60   |
| 3  | 1 | 94.40  | 30.51    | 1.17 | 1.95  | 34.16    | 28.47  | 27.04  | 23.51    | 6.27  | 6.53  | \$234.01   | 95.83  | 29.64    | 1.04  | 1.95  | 40.40  | 30.55    | 27.04  | 23.51  | 6.27     | 6.53  | \$232.48   | 95.83     | 29.64  | 1.04 | 1.95     | 40.40  | 30.55  | 27.04    | 23.51  | 6.27  | 6.53     | \$234.01   | 95.83  | 29.64  | 1.04 | 1.95  | 40.40  | 30.55    | 27.04  | 23.51  | 6.27  | 6.53  | \$236.94   |
| 3  | 2 | 133.25 | 61.03    | 2.34 | 3.90  | 68.33    | 56.94  | 54.08  | 38.40    | 10.24 | 10.67 | \$293.18   | 135.41 | 59.28    | 2.08  | 3.90  | 80.81  | 61.10    | 54.08  | 38.40  | 10.24    | 10.67 | \$291.65   | 135.41    | 59.28  | 2.08 | 3.90     | 80.81  | 61.10  | 54.08    | 38.40  | 10.24 | 10.67    | \$293.18   | 135.41 | 59.28  | 2.08 | 3.90  | 80.81  | 61.10    | 54.08  | 38.40  | 10.24 | 10.67 | \$296.10   |
| 3  | 3 | 172.08 | 91.54    | 3.51 | 5.85  | 102.49   | 85.41  | 81.12  | 53.29    | 14.21 | 14.81 | \$362.31   | 174.88 | 88.82    | 3.12  | 5.85  | 121.21 | 91.65    | 81.12  | 53.29  | 14.21    | 14.81 | \$360.78   | 174.88    | 88.82  | 3.12 | 5.85     | 121.21 | 91.65  | 81.12    | 53.29  | 14.21 | 14.81    | \$362.31   | 174.88 | 88.82  | 3.12 | 5.85  | 121.21 | 91.65    | 81.12  | 53.29  | 14.21 | 14.81 | \$365.23   |
| 3  | 4 | 210.97 | 122.05   | 4.68 | 7.80  | 136.66   | 113.88 | 108.16 | 68.19    | 18.19 | 18.95 | \$509.53   | 214.40 | 118.56   | 4.16  | 7.80  | 161.62 | 122.20   | 108.16 | 68.19  | 18.19    | 18.95 | \$507.99   | 214.40    | 118.56 | 4.16 | 7.80     | 161.62 | 122.20 | 108.16   | 68.19  | 18.19 | 18.95    | \$509.53   | 214.40 | 118.56 | 4.16 | 7.80  | 161.62 | 122.20   | 108.16 | 68.19  | 18.19 | 18.95 | \$512.45   |
| 3  | 5 | 249.83 | 152.57   | 5.85 | 9.75  | 170.82   | 142.35 | 135.20 | 83.09    | 22.16 | 23.09 | \$694.71   | 253.89 | 148.20   | 5.20  | 9.75  | 202.02 | 152.75   | 135.20 | 83.09  | 22.16    | 23.09 | \$693.18   | 253.89    | 148.20 | 5.20 | 9.75     | 202.02 | 152.75 | 135.20   | 83.09  | 22.16 | 23.09    | \$694.71   | 253.89 | 148.20 | 5.20 | 9.75  | 202.02 | 152.75   | 135.20 | 83.09  | 22.16 | 23.09 | \$698.80   |
| 3  | 6 | 288.68 | 183.08   | 7.02 | 11.70 | 204.98   | 170.82 | 162.24 | 97.97    | 26.14 | 27.23 | \$1,179.86 | 293.37 | 177.84   | 6.24  | 11.70 | 242.42 | 183.30   | 162.24 | 97.97  | 26.14    | 27.23 | \$1,178.33 | 293.37    | 177.84 | 6.24 | 11.70    | 242.42 | 183.30 | 162.24   | 97.97  | 26.14 | 27.23    | \$1,180.39 | 293.37 | 177.84 | 6.24 | 11.70 | 242.42 | 183.30   | 162.24 | 97.97  | 26.14 | 27.23 | \$1,184.42 |
| Compactor  | 1 | 79.90  | 61.03    | 0.78 | 1.30  | 22.78    | 18.98  | 18.03  | 24.64    | 6.57  | 6.84  | \$240.85   | 81.20  | 59.28    | 0.69  | 1.30  | 26.94  | 20.37    | 18.03  | 24.64  | 6.57     | 6.84  | \$239.32   | 81.20     | 59.28  | 0.69 | 1.30     | 26.94  | 20.37  | 18.03    | 24.64  | 6.57  | 6.84     | \$240.85   | 81.20  | 59.28  | 0.69 | 1.30  | 26.94  | 20.37    | 18.03  | 24.64  | 6.57  | 6.84  | \$243.37   |
| 2  | 1 | 114.52 | 122.05   | 1.56 | 2.60  | 45.55    | 37.96  | 36.05  | 42.25    | 11.27 | 11.74 | \$425.55   | 116.38 | 118.56   | 1.39  | 2.60  | 53.67  | 40.73    | 36.05  | 42.25  | 11.27    | 11.74 | \$424.02   | 116.38    | 118.56 | 1.39 | 2.60     | 53.67  | 40.73  | 36.05    | 42.25  | 11.27 | 11.74    | \$425.55   | 116.38 | 118.56 | 1.39 | 2.60  | 53.67  | 40.73    | 36.05  | 42.25  | 11.27 | 11.74 | \$428.07   |
| 2  | 2 | 149.10 | 183.08   | 2.34 | 3.90  | 68.33    | 56.94  | 54.08  | 59.85    | 15.97 | 16.63 | \$610.22   | 151.52 | 177.84   | 2.08  | 3.90  | 80.81  | 61.10    | 54.08  | 59.85  | 15.97    | 16.63 | \$608.69   | 151.52    | 177.84 | 2.08 | 3.90     | 80.81  | 61.10  | 54.08    | 59.85  | 15.97 | 16.63    | \$610.22   | 151.52 | 177.84 | 2.08 | 3.90  | 80.81  | 61.10    | 54.08  | 59.85  | 15.97 | 16.63 | \$613.74   |
| 2  | 3 | 183.73 | 244.11   | 3.12 | 5.20  | 91.10    | 75.92  | 72.11  | 77.46    | 20.67 | 21.53 | \$794.85   | 186.71 | 237.12   | 2.77  | 5.20  | 107.74 | 81.47    | 72.11  | 77.46  | 20.67    | 21.53 | \$793.32   | 186.71    | 237.12 | 2.77 | 5.20     | 107.74 | 81.47  | 72.11    | 77.46  | 20.67 | 21.53    | \$794.85   | 186.71 | 237.12 | 2.77 | 5.20  | 107.74 | 81.47    | 72.11  | 77.46  | 20.67 | 21.53 | \$798.87   |
| 2  | 4 | 218.37 | 305.14   | 3.90 | 6.50  | 113.88   | 94.90  | 90.13  | 95.10    | 25.36 | 26.42 | \$979.70   | 221.82 | 286.40   | 3.47  | 6.50  | 134.68 | 101.83   | 90.13  | 95.10  | 25.36    | 26.42 | \$978.17   | 221.82    | 286.40 | 3.47 | 6.50     | 134.68 | 101.83 | 90.13    | 95.10  | 25.36 | 26.42    | \$979.70   | 221.82 | 286.40 | 3.47 | 6.50  | 134.68 | 101.83   | 90.13  | 95.10  | 25.36 | 26.42 | \$983.72   |
| 2  | 5 | 252.94 | 366.16   | 4.68 | 7.80  | 136.66   | 113.88 | 108.16 | 112.70   | 30.06 | 31.31 | \$1,164.35 | 257.05 | 355.68   | 4.16  | 7.80  | 161.62 | 122.20   | 108.16 | 112.70 | 30.06    | 31.31 | \$1,162.82 | 257.05    | 355.68 | 4.16 | 7.80     | 161.62 | 122.20 | 108.16   | 112.70 | 30.06 | 31.31    | \$1,164.35 | 257.05 | 355.68 | 4.16 | 7.80  | 161.62 | 122.20   | 108.16 | 112.70 | 30.06 | 31.31 | \$1,168.87 |
| 3  | 1 | 94.40  | 91.54    | 1.17 | 1.95  | 34.16    | 28.47  | 27.04  | 33.01    | 8.80  | 9.17  | \$329.71   | 95.83  | 88.82    | 1.04  | 1.95  | 40.40  | 30.55    | 27.04  | 33.01  | 8.80     | 9.17  | \$328.18   | 95.83     | 88.82  | 1.04 | 1.95     | 40.40  | 30.55  | 27.04    | 33.01  | 8.80  | 9.17     | \$329.71   | 95.83  | 88.82  | 1.04 | 1.95  | 40.40  | 30.55    | 27.04  | 33.01  | 8.80  | 9.17  | \$333.73   |
| 3  | 2 | 133.25 | 183.08   | 2.34 | 3.90  | 68.33    | 56.94  | 54.08  | 57.39    | 15.31 | 15.95 | \$590.57   | 135.41 | 177.84   | 2.08  | 3.90  |        |          |        |        |          |       |            |           |        |      |          |        |        |          |        |       |          |            |        |        |      |       |        |          |        |        |       |       |            |

Burtec Waste Industries  
City of Rialto  
Commercial Rate Adjustment  
**Food Waste with Recycling - Equalized**

|        |      | July 1, 2020                             |         |         |           |          |          |          |          |          |          |          |          |          |        | July 1, 2021                              |           |          |          |          |          |          |          |          |          |          |          |       |        |
|--------|------|--|---------|---------|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|--------|---|-----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|----------|-------|--------|
|        |      | Current FW Equalized Rate With Recycling |         |         |           |          |          |          |          |          |          |          |          |          |        | Proposed FW Equalized Rate With Recycling |           |          |          |          |          |          |          |          |          |          |          |       |        |
| Bin    | Size | Freq                                     | Service | WDA     |           | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | CPI %  | WDA                                       |           | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | Per Yard | CPI % |        |
|        |      |  |         | Lbs/Yrd | Landfill  |          |          |          |          |          |          |          |          |          |        | Lbs/Yrd                                   | Landfill  |          |          |          |          |          |          |          |          |          |          |       |        |
|        |      |  |         | 120     | Windy Day |          |          |          |          |          |          |          |          |          |        | Compliance Fee                            | Recycling |          |          |          |          |          |          |          |          |          |          |       | FW/Fee |
| 1      | 2    | 1  | 79.90   | 20.34   | 0.78      | 1.30     | 22.78    | 18.98    | 18.03    | 18.30    | 4.88     | 5.09     | \$190.38 | 81.20    | 19.76  | 0.69                                      | 1.30      | 26.94    | 20.37    | 18.03    | 18.30    | 4.88     | 5.09     | \$196.56 | \$6.18   | 3.2%     |          |       |        |
| 2      | 2    | 2  | 114.52  | 40.68   | 1.56      | 2.60     | 45.55    | 37.96    | 36.05    | 29.58    | 7.89     | 8.22     | \$324.61 | 116.38   | 39.52  | 1.39                                      | 2.60      | 53.87    | 40.73    | 36.05    | 29.58    | 7.89     | 8.22     | \$336.23 | \$11.62  | 3.6%     |          |       |        |
| 2      | 3    | 3  | 149.10  | 61.03   | 2.34      | 3.90     | 68.33    | 56.94    | 54.08    | 40.86    | 10.90    | 11.35    | \$458.83 | 161.52   | 59.28  | 2.08                                      | 3.90      | 80.81    | 61.10    | 54.08    | 40.86    | 10.90    | 11.35    | \$475.88 | \$17.05  | 3.7%     |          |       |        |
| 2      | 4    | 4  | 183.73  | 81.37   | 3.12      | 5.20     | 91.10    | 75.92    | 72.11    | 52.14    | 13.91    | 14.49    | \$593.09 | 186.71   | 79.04  | 2.77                                      | 5.20      | 107.74   | 81.47    | 72.11    | 52.14    | 13.91    | 14.49    | \$615.58 | \$22.49  | 3.8%     |          |       |        |
| 2      | 5    | 5  | 218.37  | 101.71  | 3.90      | 6.50     | 113.88   | 94.90    | 90.13    | 63.43    | 16.92    | 17.62    | \$721.36 | 221.92   | 98.80  | 3.47                                      | 6.50      | 134.68   | 101.83   | 90.13    | 63.43    | 16.92    | 17.62    | \$755.30 | \$27.94  | 3.8%     |          |       |        |
| 2      | 6    | 6  | 252.94  | 122.05  | 4.68      | 7.80     | 136.66   | 113.88   | 108.16   | 74.70    | 19.93    | 20.76    | \$861.56 | 257.05   | 118.56 | 4.16                                      | 7.80      | 161.62   | 122.20   | 108.16   | 74.70    | 19.93    | 20.76    | \$894.04 | \$33.38  | 3.9%     |          |       |        |
| Barrel | 1    | 1  | 17.61   | 3.91    | 0.30      | 0.49     | 8.54     | 7.12     | 2.50     | 4.39     | 1.17     | 1.22     | \$47.25  | 17.90    | 3.80   | 0.26                                      | 0.49      | 10.10    | 7.64     | 2.50     | 4.39     | 1.17     | 1.22     | \$49.47  | \$2.22   | 4.7%     |          |       |        |
| Barrel | 2    | 2  | 26.03   | 7.82    | 0.59      | 0.98     | 17.08    | 14.24    | 5.00     | 7.37     | 1.96     | 2.05     | \$83.12  | 26.45    | 7.60   | 0.52                                      | 0.98      | 20.20    | 15.28    | 5.00     | 7.37     | 1.96     | 2.05     | \$87.41  | \$4.29   | 5.2%     |          |       |        |
| Barrel | 3    | 3  | 33.88   | 11.73   | 0.90      | 1.47     | 25.62    | 21.36    | 7.50     | 10.25    | 2.73     | 2.85     | \$118.29 | 34.43    | 11.40  | 0.78                                      | 1.47      | 30.30    | 22.92    | 7.50     | 10.25    | 2.73     | 2.85     | \$124.63 | \$6.34   | 5.4%     |          |       |        |
| Barrel | 4    | 4  | 41.74   | 15.64   | 1.20      | 1.96     | 34.16    | 28.48    | 10.00    | 13.13    | 3.50     | 3.65     | \$153.46 | 42.42    | 15.20  | 1.04                                      | 1.96      | 40.40    | 30.56    | 10.00    | 13.13    | 3.50     | 3.65     | \$161.86 | \$8.40   | 5.5%     |          |       |        |
| Barrel | 5    | 5  | 49.62   | 19.55   | 1.50      | 2.45     | 42.70    | 35.60    | 12.50    | 16.02    | 4.27     | 4.45     | \$188.66 | 50.43    | 19.00  | 1.30                                      | 2.45      | 50.50    | 36.20    | 12.50    | 16.02    | 4.27     | 4.45     | \$199.12 | \$10.46  | 5.5%     |          |       |        |
| Barrel | 6    | 6  | 57.47   | 23.46   | 1.80      | 2.94     | 51.24    | 42.72    | 15.00    | 18.90    | 5.04     | 5.25     | \$223.82 | 58.40    | 22.80  | 1.56                                      | 2.94      | 60.60    | 45.84    | 15.00    | 18.90    | 5.04     | 5.25     | \$236.33 | \$12.51  | 5.6%     |          |       |        |



Burtec Waste Industries  
City of Rialto  
Commercial Rate Adjustment  
**Multi Family with Recycling - Incl Bulky Program**

|             |      | July 1, 2020  |                 |                     |                     |                     |                     |              |                   |                  |              |                     |                          |                      |                       |               |                | July 1, 2021   |                     |                     |                     |                     |              |                   |                  |              |                     |                          |                      |                       |               |  |            | Incr<br>\$ | %    |
|-------------|------|---|-----------------|---------------------|---------------------|---------------------|---------------------|--------------|-------------------|------------------|--------------|---------------------|--------------------------|----------------------|-----------------------|---------------|----------------|--|---------------------|---------------------|---------------------|---------------------|--------------|-------------------|------------------|--------------|---------------------|--------------------------|----------------------|-----------------------|---------------|--|------------|------------|------|
|             |      | Current MF Refuse Rate With Recycling & Bulky Item Collection |                 |                     |                     |                     |                     |              |                   |                  |              |                     |                          |                      |                       |               |                | Proposed MF Refuse Rate With Recycling & Bulky Item Collection |                     |                     |                     |                     |              |                   |                  |              |                     |                          |                      |                       |               |  |            |            |      |
| Bin<br>Size | Fees | CPI %<br>3.07%  | WDA<br>\$ 39.12 | Per Yard<br>\$ 0.09 | Per Yard<br>\$ 0.15 | Per Yard<br>\$ 2.63 | Per Yard<br>\$ 1.69 | Windy<br>Day | Compliance<br>Fee | Recycling<br>Fee | Bulky<br>Fee | Flat<br>P.M.<br>Fee | Flat<br>Franchise<br>Fee | Flat<br>AB939<br>Fee | Flat<br>HazMat<br>Fee | Total<br>Rate | CPI %<br>1.62% | WDA<br>\$ 38.00  | Per Yard<br>\$ 0.08 | Per Yard<br>\$ 0.15 | Per Yard<br>\$ 3.11 | Per Yard<br>\$ 1.81 | Windy<br>Day | Compliance<br>Fee | Recycling<br>Fee | Bulky<br>Fee | Flat<br>P.M.<br>Fee | Flat<br>Franchise<br>Fee | Flat<br>AB939<br>Fee | Flat<br>HazMat<br>Fee | Total<br>Rate |  |            |            |      |
| 1.5         | 1    | 57.05   | 15.26           | 0.59                | 0.98                | 17.08               | 10.92               |              |                   |                  |              | 13.52               | 13.26                    | 3.53                 | 3.68                  |               | \$135.87       | 57.98  | 14.82               | 0.52                | 0.98                | 20.20               | 11.77        |                   |                  |              | 11.77               | 13.52                    | 13.26                | 3.53                  | 3.68          |  | \$140.26   | \$4.39     | 3.2% |
| 1.5         | 2    | 70.97   | 30.51           | 1.17                | 1.95                | 34.16               | 21.84               |              |                   |                  |              | 27.04               | 19.82                    | 5.28                 | 5.50                  |               | \$218.24       | 72.12  | 29.64               | 1.04                | 1.95                | 40.40               | 23.53        |                   |                  |              | 23.53               | 27.04                    | 19.82                | 5.28                  | 5.50          |  | \$226.32   | \$8.08     | 3.7% |
| 1.5         | 3    | 87.17   | 45.77           | 1.76                | 2.93                | 51.25               | 32.76               |              |                   |                  |              | 40.56               | 26.72                    | 7.13                 | 7.43                  |               | \$303.48       | 88.59  | 44.46               | 1.56                | 2.93                | 60.61               | 35.30        |                   |                  |              | 35.30               | 40.56                    | 26.72                | 7.13                  | 7.43          |  | \$315.29   | \$11.81    | 3.9% |
| 1.5         | 4    | 103.34  | 61.03           | 2.34                | 3.90                | 68.33               | 43.68               |              |                   |                  |              | 54.08               | 33.64                    | 8.97                 | 9.35                  |               | \$388.66       | 105.02   | 59.28               | 2.08                | 3.90                | 80.81               | 47.06        |                   |                  |              | 47.06               | 54.08                    | 33.64                | 8.97                  | 9.35          |  | \$404.19   | \$15.53    | 4.0% |
| 1.5         | 5    | 119.50  | 76.28           | 2.93                | 4.88                | 85.41               | 54.60               |              |                   |                  |              | 67.60               | 40.54                    | 10.82                | 11.27                 |               | \$473.83       | 121.44   | 74.10               | 2.60                | 4.88                | 101.01              | 58.83        |                   |                  |              | 58.83               | 67.60                    | 40.54                | 10.82                 | 11.27         |  | \$493.09   | \$19.26    | 4.1% |
| 1.5         | 6    | 135.70  | 91.54           | 3.51                | 5.85                | 102.49              | 65.52               |              |                   |                  |              | 81.12               | 47.46                    | 12.66                | 13.19                 |               | \$559.04       | 137.90   | 88.92               | 3.12                | 5.85                | 121.21              | 70.59        |                   |                  |              | 70.59               | 81.12                    | 47.46                | 12.66                 | 13.19         |  | \$592.02   | \$22.98    | 4.1% |
| 2           | 1    | 79.90   | 20.34           | 0.78                | 1.30                | 22.78               | 14.56               |              |                   |                  |              | 18.03               | 18.30                    | 4.88                 | 5.09                  |               | \$185.96       | 81.20  | 19.76               | 0.69                | 1.30                | 26.94               | 15.69        |                   |                  |              | 15.69               | 18.03                    | 18.30                | 4.88                  | 5.09          |  | \$191.88   | \$5.92     | 3.2% |
| 2           | 2    | 114.52  | 40.68           | 1.56                | 2.60                | 45.55               | 29.12               |              |                   |                  |              | 36.05               | 29.58                    | 7.89                 | 8.22                  |               | \$315.77       | 116.38   | 39.52               | 1.39                | 2.60                | 53.87               | 31.37        |                   |                  |              | 31.37               | 36.05                    | 29.58                | 7.89                  | 8.22          |  | \$326.87   | \$11.10    | 3.5% |
| 2           | 3    | 149.10  | 61.03           | 2.34                | 3.90                | 68.33               | 43.68               |              |                   |                  |              | 54.08               | 40.86                    | 10.90                | 11.35                 |               | \$445.57       | 151.52   | 59.28               | 2.08                | 3.90                | 80.81               | 47.06        |                   |                  |              | 47.06               | 54.08                    | 40.86                | 10.90                 | 11.35         |  | \$461.84   | \$16.27    | 3.7% |
| 2           | 4    | 183.73  | 81.37           | 3.12                | 5.20                | 91.10               | 58.24               |              |                   |                  |              | 72.11               | 52.14                    | 13.91                | 14.49                 |               | \$575.41       | 186.71   | 79.04               | 2.77                | 5.20                | 107.74              | 62.75        |                   |                  |              | 62.75               | 72.11                    | 52.14                | 13.91                 | 14.49         |  | \$596.86   | \$21.45    | 3.7% |
| 2           | 5    | 218.37  | 101.71          | 3.90                | 6.50                | 113.88              | 72.80               |              |                   |                  |              | 90.13               | 63.43                    | 16.92                | 17.62                 |               | \$705.26       | 221.92   | 98.80               | 3.47                | 6.50                | 134.68              | 78.43        |                   |                  |              | 78.43               | 90.13                    | 63.43                | 16.92                 | 17.62         |  | \$731.90   | \$26.64    | 3.8% |
| 2           | 6    | 252.94  | 122.05          | 4.68                | 7.80                | 136.66              | 87.36               |              |                   |                  |              | 108.16              | 74.70                    | 19.93                | 20.76                 |               | \$835.04       | 257.05   | 118.56              | 4.16                | 7.80                | 161.62              | 94.12        |                   |                  |              | 94.12               | 108.16                   | 74.70                | 19.93                 | 20.76         |  | \$866.86   | \$31.82    | 3.8% |
| 3           | 1    | 94.40   | 30.51           | 1.17                | 1.95                | 34.16               | 21.84               |              |                   |                  |              | 27.04               | 23.51                    | 6.27                 | 6.53                  |               | \$247.38       | 95.93  | 29.64               | 1.04                | 1.95                | 40.40               | 23.53        |                   |                  |              | 23.53               | 27.04                    | 23.51                | 6.27                  | 6.53          |  | \$255.84   | \$8.46     | 3.4% |
| 3           | 2    | 133.25  | 61.03           | 2.34                | 3.90                | 68.33               | 43.68               |              |                   |                  |              | 54.08               | 38.40                    | 10.24                | 10.67                 |               | \$425.92       | 135.41   | 59.28               | 2.08                | 3.90                | 80.81               | 47.06        |                   |                  |              | 47.06               | 54.08                    | 38.40                | 10.24                 | 10.67         |  | \$441.93   | \$16.07    | 3.8% |
| 3           | 3    | 172.08  | 91.54           | 3.51                | 5.85                | 102.49              | 65.52               |              |                   |                  |              | 81.12               | 53.29                    | 14.21                | 14.81                 |               | \$604.02       | 174.88   | 88.92               | 3.12                | 5.85                | 121.21              | 70.59        |                   |                  |              | 70.59               | 81.12                    | 53.29                | 14.21                 | 14.81         |  | \$628.00   | \$23.58    | 3.9% |
| 3           | 4    | 210.97  | 122.05          | 4.68                | 7.80                | 136.66              | 87.36               |              |                   |                  |              | 108.16              | 68.19                    | 18.19                | 18.95                 |               | \$783.01       | 214.40   | 118.56              | 4.16                | 7.80                | 161.62              | 94.12        |                   |                  |              | 94.12               | 108.16                   | 68.19                | 18.19                 | 18.95         |  | \$814.15   | \$37.14    | 4.0% |
| 3           | 5    | 249.83  | 152.57          | 5.85                | 9.75                | 170.82              | 109.20              |              |                   |                  |              | 135.20              | 83.09                    | 22.16                | 23.09                 |               | \$961.56       | 253.89   | 148.20              | 5.20                | 9.75                | 202.02              | 117.65       |                   |                  |              | 117.65              | 135.20                   | 83.09                | 22.16                 | 23.09         |  | \$1000.25  | \$38.69    | 4.0% |
| 3           | 6    | 288.68  | 183.08          | 7.02                | 11.70               | 204.98              | 131.04              |              |                   |                  |              | 162.24              | 97.97                    | 26.14                | 27.23                 |               | \$1,140.08     | 293.37   | 177.84              | 6.24                | 11.70               | 242.42              | 141.18       |                   |                  |              | 141.18              | 162.24                   | 97.97                | 26.14                 | 27.23         |  | \$1,186.33 | \$46.25    | 4.1% |

Burtec Waste Industries  
City of Riato  
Commercial Rate Adjustment - Greenwaste

| July 1, 2020            |           |           |            |          |        |       |    |        |  | July 1, 2021             |            |       |        |          |    |        |                |  |  |  |  |
|-------------------------|-----------|-----------|------------|----------|--------|-------|----|--------|--|--------------------------|------------|-------|--------|----------|----|--------|----------------|--|--|--|--|
| Current Rate Components |           |           |            |          |        |       |    |        |  | Proposed Rate Components |            |       |        |          |    |        |                |  |  |  |  |
|                         |           | CPI%      |            |          |        |       |    |        |  | CPI%                     |            |       |        |          |    |        |                |  |  |  |  |
|                         |           | 3.07%     |            | \$ 51.60 |        |       |    |        |  |                          |            | 1.62% |        | \$ 52.76 |    |        |                |  |  |  |  |
| Bin                     |           | Flat      |            |          |        |       |    |        |  | Flat                     |            |       |        |          |    |        |                |  |  |  |  |
|                         |           | Franchise | Fee        | AB939    | HazMat | Total |    |        |  | Franchise                | Fee        | AB939 | HazMat | Total    |    |        |                |  |  |  |  |
| Size                    | Freq      | Service   | Processing |          |        | Rate  |    |        |  | Service                  | Processing |       |        | Rate     |    |        |                |  |  |  |  |
| Commercial Barrel       | 60 gallon | 17.62     | 9.50       | 4.01     | 1.07   | 1.12  | \$ | 33.32  |  | 17.91                    | 9.71       | 4.01  | 1.07   | 1.12     | \$ | 33.82  |                |  |  |  |  |
| 1.5                     | 1         | 57.05     | 25.28      | 12.27    | 3.27   | 3.41  | \$ | 101.28 |  | 57.98                    | 25.85      | 12.27 | 3.27   | 3.41     | \$ | 102.78 | \$ 1.50 1.48%  |  |  |  |  |
| 1.5                     | 2         | 70.97     | 50.05      | 17.85    | 4.76   | 4.96  | \$ | 148.59 |  | 72.12                    | 51.18      | 17.85 | 4.76   | 4.96     | \$ | 150.87 | \$ 2.28 1.53%  |  |  |  |  |
| 1.5                     | 3         | 87.17     | 75.34      | 23.79    | 6.34   | 6.61  | \$ | 199.25 |  | 88.59                    | 77.03      | 23.79 | 6.34   | 6.61     | \$ | 202.36 | \$ 3.11 1.56%  |  |  |  |  |
| 1.5                     | 4         | 103.34    | 100.62     | 29.71    | 7.93   | 8.26  | \$ | 249.86 |  | 105.02                   | 102.88     | 29.71 | 7.93   | 8.26     | \$ | 253.80 | \$ 3.94 1.58%  |  |  |  |  |
| 1.5                     | 5         | 119.50    | 125.90     | 35.65    | 9.51   | 9.90  | \$ | 300.46 |  | 121.44                   | 128.73     | 35.65 | 9.51   | 9.90     | \$ | 305.23 | \$ 4.77 1.59%  |  |  |  |  |
| 1.5                     | 6         | 135.70    | 150.67     | 41.59    | 11.09  | 11.55 | \$ | 350.60 |  | 137.90                   | 154.06     | 41.59 | 11.09  | 11.55    | \$ | 356.19 | \$ 5.59 1.59%  |  |  |  |  |
| 3                       | 1         | 94.41     | 50.05      | 21.42    | 5.71   | 5.95  | \$ | 177.54 |  | 95.94                    | 51.18      | 21.42 | 5.71   | 5.95     | \$ | 180.20 | \$ 2.66 1.50%  |  |  |  |  |
| 3                       | 2         | 133.26    | 100.62     | 34.20    | 9.13   | 9.51  | \$ | 286.72 |  | 135.42                   | 102.88     | 34.20 | 9.13   | 9.51     | \$ | 291.14 | \$ 4.42 1.54%  |  |  |  |  |
| 3                       | 3         | 172.08    | 150.67     | 47.00    | 12.54  | 13.06 | \$ | 395.35 |  | 174.88                   | 154.06     | 47.00 | 12.54  | 13.06    | \$ | 401.54 | \$ 6.19 1.57%  |  |  |  |  |
| 3                       | 4         | 210.96    | 201.24     | 59.81    | 15.95  | 16.62 | \$ | 504.58 |  | 214.39                   | 205.76     | 59.81 | 15.95  | 16.62    | \$ | 512.53 | \$ 7.95 1.58%  |  |  |  |  |
| 3                       | 5         | 249.83    | 251.29     | 72.60    | 19.37  | 20.18 | \$ | 613.27 |  | 253.89                   | 256.94     | 72.60 | 19.37  | 20.18    | \$ | 622.98 | \$ 9.71 1.58%  |  |  |  |  |
| 3                       | 6         | 288.68    | 301.86     | 85.41    | 22.78  | 23.73 | \$ | 722.46 |  | 293.37                   | 308.65     | 85.41 | 22.78  | 23.73    | \$ | 733.94 | \$ 11.48 1.59% |  |  |  |  |

2021 Riato Rates\_2021 04 30\_no Resi CPI\_City File

Burttec Waste Industries  
City of Rialto  
Roll-off Rate Adjustment

| July 1, 2020                       |   |          |        |           |       |         |      |            |       |       |          |           | July 1, 2021             |         |        |          |       |           |      |            |       |           |          |      |  |
|------------------------------------|---|----------|--------|-----------|-------|---------|------|------------|-------|-------|----------|-----------|--------------------------|---------|--------|----------|-------|-----------|------|------------|-------|-----------|----------|------|--|
| Proposed Rate Components           |   |          |        |           |       |         |      |            |       |       |          |           | Proposed Rate Components |         |        |          |       |           |      |            |       |           |          |      |  |
| Size                               |   | CPI %    |        | Per Load  |       | FW      |      | Compliance |       | P.M.  |          | Flat      |                          | CPI %   |        | Per Load |       | FW        |      | Compliance |       | P.M.      |          | Flat |  |
| Tons                               |   | 3.07%    |        | \$ 51.12  |       | \$ 5.32 |      | \$ 18.98   |       | 2.75  |          | \$ 5.00   |                          | 1.62%   |        | \$ 50.00 |       | \$ 20.37  |      | 2.75       |       | \$ 5.00   |          | Flat |  |
| Service                            |   | Disposal |        | Recycling |       | Fee     |      | Fee        |       | Fee   |          | Franchise |                          | Service |        | Disposal |       | Recycling |      | Fee        |       | Franchise |          | Flat |  |
| AB939                              |   | HazMat   |        | Rate      |       | Rate    |      | Rate       |       | Rate  |          | Rate      |                          | AB939   |        | HazMat   |       | Rate      |      | Rate       |       | Rate      |          | Rate |  |
| Permanent<br>40 Yard - 6 ton       | 6 | 211.23   | 306.72 | 5.32      | 18.98 | 2.75    | 5.00 | 83.01      | 22.14 | 23.06 | \$678.21 |           |                          | 214.66  | 300.00 | 4.86     | 20.37 | 2.75      | 5.00 | 83.01      | 22.14 | 23.06     | \$675.85 |      |  |
|                                    | 6 | 211.23   | 306.72 | 5.32      | 18.98 | 2.75    | 5.00 | 83.01      | 22.14 | 23.06 | \$678.21 |           |                          | 214.66  | 300.00 | 4.86     | 20.37 | 2.75      | 5.00 | 83.01      | 22.14 | 23.06     | \$675.85 |      |  |
|                                    | 8 | 211.23   | 408.96 | 5.32      | 18.98 | 2.75    | 5.00 | 98.76      | 26.61 | 27.72 | \$806.33 |           |                          | 214.66  | 400.00 | 4.86     | 20.37 | 2.75      | 5.00 | 98.76      | 26.61 | 27.72     | \$801.73 |      |  |
|                                    | 8 | 219.51   | 408.96 | 5.32      | 18.98 | 2.75    | 5.00 | 101.04     | 26.95 | 28.08 | \$816.59 |           |                          | 223.08  | 400.00 | 4.86     | 20.37 | 2.75      | 5.00 | 101.04     | 26.95 | 28.08     | \$812.13 |      |  |
| Waste to Energy<br>40Yrd Compactor |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Taken to MRF                       |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Taken to SERRF                     |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Temporary<br>40 Yard - 6 ton       |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 20 Yard - 6 ton                    |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 10 Yard - 8 ton                    |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Excess Disposal                    |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Recycling<br>Cardboard - Roll-off  |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Wood/GW/Win/ret                    |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| C&D-Roll-off - 6 ton               |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Additional Services:               |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| Liner Roll Off                     |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 100.00                             |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 13.50                              |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 3.60                               |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 3.75                               |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| \$120.85                           |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 101.62                             |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 13.71                              |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 3.66                               |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 3.81                               |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| \$122.80                           |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| \$1.95                             |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |
| 1.61%                              |   |          |        |           |       |         |      |            |       |       |          |           |                          |         |        |          |       |           |      |            |       |           |          |      |  |

RENTAL CHARGES:  
Permanent Boxes  
A minimum of four (4) loads per month is net \$12.00  
Temporary Boxes  
Rates will be rounded to the nearest dollar.

WD A Rate as of 7/1/20 \$39.12  
SB Co CDSDP Fee (Roll Off Only) \$12.00  
Total Disposal \$51.12

WD A Rate as of 7/1/20 \$38.00  
SB Co CDSDP Fee (Roll Off Only) \$12.00  
Total Disposal \$50.00

Burrtec Waste Industries  
City of Rialto  
Additional Services Rate Adjustment

| Service   | July 1, 2020<br>Proposed Rate | July 1, 2021<br>Proposed Rate | change<br>\$ %                  |       |
|---|-------------------------------|-------------------------------|---------------------------------|-------|
| <u>Bulky Item</u>   |                               |                               |                                 |       |
| Trip Charge-Includes 2 items  | \$27.50                       | \$27.95                       | \$0.45                          | 1.64% |
| Per Item Charge-above 2 items   | \$11.00                       | \$11.18                       | \$0.18                          | 1.64% |
| <u>Extra Pick Up</u>  |                               |                               |                                 |       |
| Residential Barrel  | \$22.00                       | \$22.36                       | \$0.36                          | 1.64% |
| Commercial Bin  | \$38.50                       | \$39.13                       | \$0.63                          | 1.64% |
| Compactor Bin   | \$63.79                       | \$64.83                       | \$1.04                          | 1.63% |
| <u>Additional Barrels -Residential</u>  |                               |                               |                                 |       |
| Refuse  | \$6.69                        | \$6.80                        | \$0.11                          | 1.64% |
| Recycling   | \$2.03                        | \$2.06                        | \$0.03                          | 1.48% |
| Greenwaste  | \$1.63                        | \$1.66                        | \$0.03                          | 1.84% |
| <u>Additional Barrels -Commercial</u>   |                               |                               |                                 |       |
| Recycling   | \$5.09                        | \$5.17                        | \$0.08                          | 1.57% |
| Greenwaste  | \$7.36                        | \$7.48                        | \$0.12                          | 1.63% |
| <u>Barrel Exchange</u> (one exchange per year<br>at no charge, does not apply to graffiti or<br>damaged barrels | N/A                           | \$17.67                       | New. Didn't take effect in 2020 |       |
| <u>Bin Exchange</u> (one exchange per year<br>at no charge, does not apply to graffiti or<br>damaged bins       | N/A                           | \$88.33                       | New. Didn't take effect in 2020 |       |
| <u>Barrel Replacement</u><br>lost or stolen   | N/A                           | \$76.10                       | New. Didn't take effect in 2020 |       |
| <u>Bin Replacement</u> + actual cost<br>of bin lost or stolen   | N/A                           | \$97.84                       | New. Didn't take effect in 2020 |       |
| <u>Tilthopper</u>   | \$37.45                       | \$38.06                       | \$0.61                          | 1.63% |
| <u>Bin Service</u>  |                               |                               |                                 |       |
| Locking Lid   | \$4.28                        | \$4.35                        | \$0.07                          | 1.64% |
| <u>Temporary Bin</u>  |                               |                               |                                 |       |
| 3 cubic yard - 7 days use   | \$109.00                      | \$110.77                      | \$1.77                          | 1.62% |
| Dump and return   | \$100.47                      | \$102.10                      | \$1.63                          | 1.62% |
| <u>Contamination Fee</u>  |                               |                               |                                 |       |
| Recycling Bin   | \$50.00                       | \$50.81                       | \$0.81                          | 1.62% |
| FW Bin  | \$70.61                       | \$71.76                       | \$1.15                          | 1.63% |
| GW Bin  | \$58.84                       | \$59.80                       | \$0.96                          | 1.63% |
| Recycling Barrel  | \$24.74                       | \$25.14                       | \$0.40                          | 1.62% |
| FW Barrel   | \$80.61                       | \$61.76                       | \$1.15                          | 1.90% |
| GW Barrel   | \$48.84                       | \$49.80                       | \$0.96                          | 1.97% |
| <u>Roll Off</u>   |                               |                               |                                 |       |
| Container Rental Fee  | \$158.05                      | \$160.62                      | \$2.57                          | 1.63% |
| Relocation Fee  | \$53.49                       | \$54.36                       | \$0.87                          | 1.63% |
| Steam Clean Compactor Fee   | \$159.17                      | \$161.76                      | \$2.59                          | 1.63% |
| Dry Run   | \$81.10                       | \$82.42                       | \$1.32                          | 1.63% |
| <u>Certificate of Destruction</u>   |                               | \$118.17                      | \$1.89                          | 1.63% |
| CPI   | 3.07%                         | 1.62%                         |                                 |       |

Burtec Waste Industries  
City of Rialto - 2021 Rates  
City Fees Annual Revenue

YoY Changes

|                              | Low<br>PM   | Franchise<br>Fee | AB939       | HazMat      |
|------------------------------|-------------|------------------|-------------|-------------|
| Annual City Fees Change      |             |                  |             |             |
| Residential 60 Gal Tax Roll  | \$ -        | \$ -             | \$ -        | \$ -        |
| Residential 40 Gal Tax Roll  | -           | -                | -           | -           |
| Residential 60 Gal           | -           | -                | -           | -           |
| Residential 40 Gal           | -           | -                | -           | -           |
| MF 60 Gal                    | -           | -                | -           | -           |
| Commercial Refuse Equalized  | -           | -                | -           | -           |
| Commercial FW Equalized      | -           | -                | -           | -           |
| MF Refused / Bulky Equalized | -           | -                | -           | -           |
| <b>Total</b>                 | <b>\$ -</b> | <b>\$ -</b>      | <b>\$ -</b> | <b>\$ -</b> |

2021 City Revenue

|                              | PM                  | Franchise<br>Fee    | AB939             | HazMat            | Total               |
|------------------------------|---------------------|---------------------|-------------------|-------------------|---------------------|
| Annual City Fees Change      |                     |                     |                   |                   |                     |
| Residential 60 Gal Tax Roll  | \$ 506,970          | \$ 703,674          | \$ 99,366         | \$ 99,366         | \$ 1,409,377        |
| Residential 40 Gal Tax Roll  | 1,230               | 1,658               | 241               | 241               | 3,370               |
| Residential 60 Gal           | 75,960              | 107,863             | 14,888            | 14,888            | 213,600             |
| Residential 40 Gal           | 330                 | 457                 | 65                | 65                | 916                 |
| MF 60 Gal                    | 10,320              | 14,654              | 2,023             | 2,023             | 29,020              |
| Commercial Refuse Equalized  | 546,743             | 391,079             | 104,290           | 108,666           | 1,150,779           |
| Commercial FW Equalized      | 8,255               | 10,428              | 2,778             | 2,899             | 24,360              |
| MF Refused / Bulky Equalized | 412,903             | 293,882             | 78,365            | 81,662            | 866,812             |
| <b>Total</b>                 | <b>\$ 1,562,712</b> | <b>\$ 1,523,695</b> | <b>\$ 302,016</b> | <b>\$ 309,810</b> | <b>\$ 3,698,233</b> |

2021

|              | Absolute            | YoY         |
|--------------|---------------------|-------------|
| AB939        | \$ 302,016          | \$ -        |
| HHW          | \$ 309,810          | \$ -        |
| FF           | \$ 1,523,695        | \$ -        |
| PM           | \$ 1,562,712        | \$ -        |
| <b>Total</b> | <b>\$ 3,698,233</b> | <b>\$ -</b> |

# Annual Rate Review FY2021/2022

Presented to the City of Rialto

# 2020 Rate Review Impacts

- Service Consumer Price Index: 1.62%
- Disposal and processing cost components
  - Trash, Green & Food Waste, Recyclables
- Programs
  - Commercial Recycling & Multi-Family Bulky

# Disposal and Processing

| <b>Cost Component<br/>(per ton)</b> | <b>Current</b> | <b>New</b> | <b>Change</b> | <b>Cause</b>           |
|-------------------------------------|----------------|------------|---------------|------------------------|
| Trash                               | \$39.12        | \$38.00    | (\$1.12)      | New WDA – Rate Reset   |
| Green Waste                         | \$51.60        | \$52.76    | \$1.16        | Annual cost adjustment |
| Recyclables                         | \$73.34        | \$75.71    | \$2.37        | Annual cost adjustment |



# Residential Rates

- Original 2020 Plan - Defer the 2020/21 adjustment until 2021/22 and include the cost recovery component in the 2021/22 rate year
- Revised 2021 Plan – Deferment spread over two years (2021/2022 & 2022/2023). Burrtec foregoes the 2021/2022 CPI

| Deferred Billing Example:<br>60 gallon tax billed account |          |          |          |
|---|----------|----------|----------|
| Rate Year   | 2019/20  | 2020/21  | 2021/22  |
| Monthly Billed to Customer                                | \$29.96  | \$29.96  | \$33.31  |
| Monthly Deferred Amount                                   | N/A      | \$1.89   | \$0.95*  |
| Proposition 218 Approved Monthly Rate                     |          | \$32.51  | \$35.27  |
|   |          |          |          |
| Actual Annual Billing                                     | \$359.52 | \$359.52 | \$399.72 |

\*Note: 2021/22 rate illustrates half the deferment and recovery plan

# Commercial & Multi-Family Rates

|   | Monthly Charge     |                     |
|---|--------------------|---------------------|
|   | Current<br>2020-21 | Proposed<br>2021-22 |
| <b>Commercial Service<br/>One time per week</b>               |                    |                     |
| 3 yard trash bin  | \$254.01           | \$262.86            |
| 2 yard food waste or trash bin                                | \$190.38           | \$196.56            |
|   |                    |                     |
| Multi-family 3 yard bin<br>With bulky item collection program | \$247.38           | \$255.84            |



?? Questions ??



# City of Rialto

## Legislation Text

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**File #:** UC-21-0223, **Version:** 1, **Agenda #:** 5

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For Utilities Commission Meeting [May 18, 2021]

TO: Honorable Chairperson and Commission

APPROVAL: Thomas J. Crowley, P.E., Utilities Manager

Recommend the City Council/Rialto Utility Authority Board Receive and File the 2020 Consumer Confidence Report and approve its distribution to the public.

**(ACTION)**

**BACKGROUND**

The City of Rialto/Rialto Utility Authority (RUA) is committed to serving our customers through the transparent and accountable management of our water resources. In addition, the United States Environmental Protection Agency (EPA) requires water systems to deliver a Consumer Confidence Report (CCR), also known as an annual drinking water quality report, to their customers. These reports provide the Community with information about their local drinking water quality.

**ANALYSIS/DISCUSSION**

In order to comply with US Environmental Protection Agency requirements, the Consumer Confidence Drinking Water Reports must be made available to customers and provided to the state of California by July 1 of each year. Reports must also contain the following information at a minimum:

- The source of the drinking water;
- A brief summary of the risk of contamination of the local drinking water source;
- The regulated contaminant found in local drinking water;
- The potential health effects of any contaminant detected in violation of an EPA health standard;
- An accounting of the system's actions to restore safe drinking water;
- An educational statement for vulnerable populations about avoiding *Cryptosporidium*. *Cryptosporidium* is a genus of apicomplexan parasitic alveolates that can cause a respiratory and gastrointestinal illness (cryptosporidiosis);
- Educational information on nitrate, arsenic, or lead in areas where these contaminants may be a concern;
- Phone numbers of additional sources of information, including the water system;
- EPA's Safe Drinking Water Hotline number 1-800-426-4791.

The 2020 edition of the CCR is included as **Attachment 1**.

This item was presented to the Water Subcommittee on April 28, 2021, who recommended presenting it to the full City Council/Rialto Utility Authority Board.

**FINANCIAL IMPACT:**

The financial impact associated with the CCR is minimal, as the primary method of distribution is through the website.

**RECOMMENDATION:**

Staff requests the Utilities Commission recommend the City Council/Rialto Utility Authority Board Receive and File the 2020 Consumer Confidence Report and approve its distribution to the public.



# 2020 Annual Drinking Water Quality Report

(Consumer Confidence Report)



City of Rialto, California

Este informe contiene información muy importante  
acerca del Agua Potable. Tradúzcalo o hable con  
alguien que lo entienda bien.

## CITY COUNCIL AND ELECTED OFFICIALS

Deborah Robertson, Mayor  
Ed Scott, Mayor Pro Tem  
Rafael Trujillo, Councilmember  
Andy Carrizales, Councilmember  
Karla Perez, Councilmember  
Edward Carrillo, City Treasurer  
Barbara McGee, City Clerk

## UTILITIES COMMISSION

Barbara Zrelak-Rickman, Chair  
June Hayes, Vice-Chair  
Kevin Kobbe, Commissioner  
Richard Chitwood, Commissioner  
James Shields, Commissioner

## CITY EXECUTIVE STAFF

Sean Grayson, Acting City Manager  
Stephen Erlandson, Deputy City Manager  
Thomas Crowley, P.E., Utilities Manager



437 N. Riverside Ave  
Rialto, CA 92376  
(909) 820-0400

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# Annual Drinking Water Report

The purpose of this report is to provide information about the quality of the water delivered to customers this past year of 2020. This report is mandated by the United States Environmental Protection Agency (USEPA) and we believe it is your right to know where your water comes from and what it contains. We are happy to report that we have consistently delivered water that has met or exceeded the standards set by State and Federal Law. More information about contaminants and potential health effects can be obtained by calling the USEPA's Safe Drinking Water Hotline 1(800) 426-4791. For information regarding this Consumer Confidence Report please contact David Terry, Project Manager —Veolia. (909) 820-0400.

## About Rialto Water Services

The City of Rialto and Rialto Utility Authority (RUA), in partnership with Rialto Water Services (RWS) formed a public-private partnership to execute a 30 year water and wastewater concession. RWS is a partnership between Table Rock Capital and the Union Labor Life Insurance Company (Ullico). RWS contracts with Veolia North America to operate the water and wastewater systems.

Under the Concession Agreement, the City retains full ownership of the water and wastewater systems, retains all water rights and supply, and possesses the rate-setting authority associated with the facilities. RWS provides financial backing, oversight and concession services while Veolia delivers all water and wastewater services, including billing and customer service, and oversees a \$41 million capital improvement program to upgrade aging facilities.

### OUR MISSION:

Rialto Water Services, operated by Veolia, is committed to the long-term performance, safety, customer and community satisfaction, and lasting cost and energy efficiencies of Rialto's water and wastewater systems, on behalf of the City's residents.

Customer Service: (909) 820-2546

Emergency After Hours: (909) 820-0400

On the Web: [www.rialtowater.com](http://www.rialtowater.com)

EPA Safe Drinking Water Hotline: (800) 426-4791

### FACTS ABOUT OUR WATER SYSTEM

- In 2020, 81% of our total potable drinking water was sourced from ground water basins and 19% was surface water.
- Number of Water Service Connections = 11,945
- Miles of Water Main = 186.5
- Number of Producing Wells = 6
- Total Reservoir Capacity = 28 million gallons
- Maximum Daily Production = 15.473 million gallons
- Minimum Daily Production = 1.995 million gallons
- Average Daily Production = 7.972 million gallons
- ***Total Annual Production = 2.910 billion gallons***

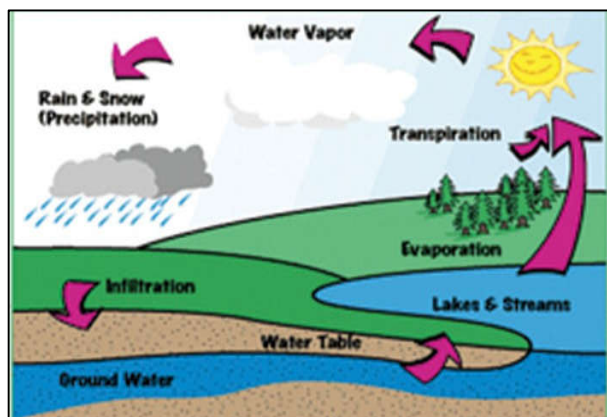
## What is surface water?

It is any water that travels or is stored on top of the ground. This would be the water that is in rivers, lakes, streams, oceans—even though we can't drink salt water. Sometimes surface water sinks into the ground and becomes ground water. Surface water is treated before it becomes drinking water.



## What is ground water?

Any water that is under ground is ground water. In the water cycle, some of the precipitation sinks into the ground and goes into watersheds, aquifers and springs. Ground water flows through layers of sand, clay, rock, and gravel which cleans the water. Ground water stays cleaner than water on the surface and does not need as much treatment as surface water.



## Contaminants That May be Present in Source Water:

**Microbial contaminants**, such as viruses and bacteria that may come from sewage treatment plants, septic systems, agricultural livestock operations, and wildlife.

**Inorganic contaminants**, such as salts and metals, that can be naturally-occurring or result from urban stormwater runoff, industrial or domestic wastewater discharges, oil and gas production, mining, or farming.

**Pesticides and herbicides**, which may come from a variety of sources such as agriculture, urban stormwater runoff and residential uses.

**Organic chemical contaminants**, including synthetic and volatile organic chemicals, which are byproducts of industrial processes and petroleum production, and can, also, come from gas stations, urban stormwater runoff, and septic systems.

**Radioactive contaminants** can naturally occur or be the result of oil and gas production and mining activities.

## Perchlorate Information

Rialto has a zero tolerance policy regarding water that contains detectable levels of perchlorate.

We currently have wellhead treatment on two of our wells for the removal of perchlorate. This wellhead treatment removes the perchlorate to a non-detection level. The other wells affected by perchlorate contamination have been out of service and have not been used since the detection occurred. These responses, especially the installation of ion exchange water treatment systems, have produced a measure of success that has allowed the City to reliably deliver potable water to all of its customers.

The City of Rialto urges all of its residents to continue conserving water and to look for new ways to reduce the demand in our system. The City of Rialto continues to work with those responsible for the contamination to remediate perchlorate contamination in the water supply.



## CITY OF RIALTO WATER QUALITY RESULTS FOR 2020

The State allows us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently. Some of our data, though representative, are more than one year old.

### PRIMARY STANDARDS - MANDATORY HEALTH -RELATED STANDARDS

| Parameter | Units | MCL | PHG (MCLG) | Range Average | Water Source   |                                   |  |  | Major Sources in Drinking Water |
|-----------|-------|-----|------------|---------------|----------------|-----------------------------------|--|--|---------------------------------|
|           |       |     |            |               | City of Rialto | West Valley Water District (WVWD) | San Bernardino Valley Municipal Water District (BLF) | City of San Bernardino Encanto via BLF |                                 |

#### MICROBIOLOGICAL CONTAMINANTS

|  |                          |  |     |      |        |       |    |     |                                      |
|--|--------------------------|--|-----|------|--------|-------|----|-----|--------------------------------------|
| Total Coliform Bacteria (Total Coliform Rule)    | Present/<br>Absent (P/A) | Presence of Coliform Bacteria in 5% of Monthly Samples   | N/A | 0-2% | 0.005% | 0.01% | 1% | N/A | Naturally present in the environment |
| Fecal Coliform and E. Coli (Total Coliform Rule) | Present/<br>Absent (P/A) | Presence of Total Coliform or E. Coli in a repeat sample | N/A | 0%   | 0.00%  | 0.00% | 0% | N/A | Human and animal feces               |

#### RADIOACTIVE CONTAMINANTS

|                         |         |    |      |                  |                   |                 |                |     |                             |
|-------------------------|---------|----|------|------------------|-------------------|-----------------|----------------|-----|-----------------------------|
| Gross Alpha             | (pCi/L) | 15 | N/A  | Range<br>Average | 2.14-3.71<br>3.46 | ND-3.9<br>3.1   | 3.6-5.6<br>4.6 | N/A | Erosion of natural deposits |
| Uranium                 | (pCi/L) | 20 | 0.43 | Range<br>Average | 1.45-4.56<br>2.46 | NR<br>17        | 3.5-5.1<br>4.3 | N/A | Erosion of natural deposits |
| Combined Radium 226/228 | (pCi/L) | 5  | N/A  | Range<br>Average | ND-0.145<br>0.072 | 0.60-1.8<br>1.3 | *<br>*         | N/A | Erosion of natural deposits |

#### INORGANIC CONTAMINANTS

|                     |      |     |       |         |           |            |            |     |   |
|---------------------|------|-----|-------|---------|-----------|------------|------------|-----|---|
| Arsenic             | ug/L | 10  | 0.004 | Range   | ND-3.1    | 0.70-3.9   | 1.1-1.2    | N/A | Erosion of natural deposits; runoff from orchards; glass and electronics production wastes  |
|                     |      |     |       | Average | 0.52      | 1.96       | 1.2        |     |   |
| Barium              | mg/L | 1   | 2     | Range   | ND        | 0.021-0.03 | 0.06-0.063 | N/A | Discharges of oil drilling wastes and from metal refineries; erosion of natural deposits  |
|                     |      |     |       | Average | ND        | 0.026      | 0.062      |     |   |
| Fluoride            | mg/L | 2   | 1     | Range   | 0.20-0.26 | 0.15-0.40  | 0.26-0.34  | N/A | Erosion of natural deposits; water additive that promotes strong teeth; discharge from fertilizer and aluminum factories  |
|                     |      |     |       | Average | 0.23      | 0.28       | 0.30       |     |   |
| Hexavalent Chromium | ug/L | N/A | 0.02  | Range   | *         | ND         | ND         | N/A | Discharge from electroplating factories, leather tanneries, wood preservation, chemical synthesis, refractory production, and textile manufacturing facilities; erosion of natural deposits   |
|                     |      |     |       | Average | *         | ND         | ND         |     |   |
| Nitrate (as N)      | mg/L | 10  | 10    | Range   | 1.2-3.3   | 0.19-0.51  | 2.9-5.2    | N/A | Runoff and leaching from fertilizer use; leaching from septic tanks and sewage; erosion of natural deposits   |
|                     |      |     |       | Average | 2.34      | 0.33       | 3.9        |     |   |
| Perchlorate         | ug/L | 6   | 1     | Range   | ND        | ND         | ND         | N/A | Perchlorate is an organic chemical used in solid rocket propellant, fireworks, explosives, flares, matches, and a variety of industries. It usually gets into drinking water as a result of environmental contamination from historic aerospace or other industrial operations that used or use, store, or dispose of perchlorate and its salts |
|                     |      |     |       | Average | ND        | ND         | ND         |     |   |
| Selenium            | mg/L | 50  | 30    | Range   | ND        | ND-0.0012  | ND         | N/A | Discharge from petroleum, glass, and metal refineries; erosion of natural deposits; discharge from mines and chemical manufacturers; runoff from livestock lots (feed additive)   |
|                     |      |     |       | Average | ND        | 0.0012     | ND         |     |   |

**VOLATILE ORGANIC CONTAMINANTS**

|                                      |      |     |     |                  |                |          |          |     |   |
|--------------------------------------|------|-----|-----|------------------|----------------|----------|----------|-----|---|
| Trichloroethylene (TCE)              | ug/L | 5   | 1.7 | Range<br>Average | ND-0.72<br>.36 | ND<br>ND | ND<br>ND | N/A | Discharge from metal degreasing sites and other factories |
| Perfluorooctane sulfonic Acid (PFOS) | ng/L | N/A | N/A | Range<br>Average | ND<br>ND       | *<br>*   | *<br>*   | N/A | Discharge from industrial chemical factories              |
| Perfluorooctanoic Acid (PFOA)        | ng/L | N/A | N/A | Range<br>Average | 3.8-4.9<br>4.4 | *<br>*   | *<br>*   | N/A | Discharge from industrial chemical factories              |

**SECONDARY STANDARDS - AESTHETIC STANDARDS**

| Parameter | Units | MCL | PHG (MCLG) | Range<br>Average | Water Source   |                                   |  |                                       | Major Sources in Drinking Water |
|-----------|-------|-----|------------|------------------|----------------|-----------------------------------|--|---------------------------------------|---------------------------------|
|           |       |     |            |                  | City of Rialto | West Valley Water District (WVWD) | San Bernardino Valley Municipal Water District (BLF) | City of San Bernardino Encantovia BLF |                                 |

**MICROBIOLOGICAL CONTAMINANTS**

|                              |       |       |        |                  |                 |                |               |     |   |
|------------------------------|-------|-------|--------|------------------|-----------------|----------------|---------------|-----|---|
| Aluminum                     | mg/L  | 1     | 0.6    | Range            | ND              | ND-0.57        | ND            | N/A | Erosion of natural deposits; residual from some surface water treatment processes |
|                              |       |       |        | Average          | ND              | 0.066          | ND            |     |   |
| Chloride                     | mg/L  | 500   | N/A    | Range<br>Average | 3.9-7.8<br>5.62 | 1.5-56<br>22.5 | 9.5-10<br>9.8 | N/A | Run off/leaching from natural deposits; seawater influence                        |
| Foaming Agents (MBAS)        | ug/L  | 500   | N/A    | Range<br>Average | ND<br>ND        | ND<br>ND       | ND<br>ND      |     | Municipal and industrial waste discharges   |
| Manganese                    | mg/L  | 50    | NL=500 | Range            | ND              | ND-1.8         | 0.0020-0.0081 | N/A | Leaching from natural deposits  |
| Odor Threshold               | TON   | 5     | N/A    | Average          | ND              | 0.03594        | 0.0057        | N/A | Naturally-occurring organic materials   |
|                              |       |       |        | Range            | ND              | 1-2            | 1             |     |   |
| Specific Conductance         | uS/cm | 1,600 | N/A    | Average          | ND              | 1              | 1             | N/A | Substances that form ions when in water; seawater influence                       |
|                              |       |       |        | Range            | 310-480         | 330-530        | 490-530       |     |   |
| Sulfate                      | mg/L  | 500   | N/A    | Average          | 365             | 407            | 510           | N/A | Run off/leaching from natural deposits; industrial wastes                         |
|                              |       |       |        | Range            | 14-52           | 22-43          | 50-51         |     |   |
| Total Dissolved Solids (TDS) | mg/L  | 1,000 | N/A    | Average          | 22              | 33             | 51            | N/A | Run off/leaching from natural deposits  |
|                              |       |       |        | Range            | 150-310         | 190-250        | 290-370       |     |   |
| Turbidity                    | Units | 5     | N/A    | Average          | 216             | 220            | 324           | N/A | Soil runoff   |
|                              |       |       |        | Range            | ND-0.4          | ND-2.1         | ND-0.2        |     |   |

**UNREGULATED Contaminants with no MCLs**
**HEALTH EFFECTS**

|          |      |     |       |         |   |          |         |     |   |
|----------|------|-----|-------|---------|---|----------|---------|-----|---|
| Boron    | mg/L | N/A | NL=1  | Range   | * | 0-0.082% | *       | N/A | The babies of some pregnant women who drink water containing boron in excess of the notification level may have an increased risk of developmental effects, based on studies in laboratory animals    |
|          |      |     |       | Average | * | 0.028    | *       |     |   |
| Vanadium | ug/L | N/A | NL=50 | Range   | * | ND-6.0   | 3.8-4.4 | N/A | The babies of some pregnant women who drink water containing vanadium in excess of the notification level may have an increased risk of developmental effects, based on studies in laboratory animals |
|          |      |     |       | Average | * | 4.3      | 4.1     |     |   |

**OTHER PARAMETERS**

|             |          |     |     |                  |                |                |                |     |  |
|-------------|----------|-----|-----|------------------|----------------|----------------|----------------|-----|--|
| Alkalinity  | mg/L     | N/A | N/A | Range<br>Average | 130-180<br>150 | 110-200<br>155 | 180-210<br>195 | N/A | Naturally-occurring.                       |
| Bicarbonate | mg/L     | N/A | N/A | Range<br>Average | 130-180<br>150 | *<br>*         | *<br>*         | N/A | Biochemical role in PH buffering.          |
| Calcium     | mg/L     | N/A | N/A | Range<br>Average | 40-72<br>52    | 32-81<br>54    | 73<br>73       | N/A | Erosion of salt deposits in soil and rock. |
| Hardness    | mg/L     | N/A | N/A | Range<br>Average | 120-220<br>158 | 97-170<br>134  | 230<br>230     | N/A | Minerals dissolved from soil and rock.     |
| Magnesium   | mg/L     | N/A | N/A | Range<br>Average | 5.2-11<br>6.9  | 4.1-13<br>7.8  | 11-15<br>13    | N/A | Erosion of soil and rock.                  |
| pH          | pH Units | N/A | N/A | Range<br>Average | 7.8-8.2<br>8.0 | 7.5-8.3<br>7.9 | 7.7-7.9<br>7.8 | N/A | Characteristics of water.                  |
| Potassium   | mg/L     | N/A | N/A | Range<br>Average | 1.7-3.2<br>2.1 | 1.9-3.5<br>2.4 | *<br>*         | N/A | Erosion of salt deposits in soil and rock. |
| Sodium      | mg/L     | N/A | N/A | Range<br>Average | 11-26<br>14    | 7.9-52<br>30   | 15-16<br>16    | N/A | Erosion of salt deposits in soil and rock. |

**UNREGULATED CONTAMINANT MONITORING<sup>1</sup>**
**FOURTH UNREGULATED CONTAMINANT MONITORING RULE (UCMR4)**

|                     |      |     |     |                           |                          |                     |                |     |  |
|---------------------|------|-----|-----|---------------------------|--------------------------|---------------------|----------------|-----|--|
| Haloacetic Acids    | ug/L | 60  | N/A | Range<br>Average<br>Range | ND-1.7<br>0.77<br>ND-2.2 | ND-33<br>9<br>ND-30 | *<br>*<br>*    | N/A | Byproduct of drinking water disinfection.  |
| HAA6Br <sup>2</sup> | ug/L | N/A | N/A | Average                   | 2.46                     | 12                  | *              | N/A | Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated. |
| HAA9 <sup>3</sup>   | ug/L | N/A | N/A | Range<br>Average          | ND-2.2<br>0.77           | ND-53<br>18         | *<br>*         | N/A | Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated. |
| Manganese           | ug/L | 50  | N/A | Range<br>Average          | ND-70<br>9.5             | ND-1.8<br>1.0       | 1.6-6.9<br>4.3 | N/A | Leaching from natural deposits.  |

**SECONDARY STANDARDS - AESTHETIC STANDARDS**

| Parameter | Units | MCL | PHG (MCLG) | Range<br>Average | Water Source   |                                   |  |  | Major Sources in Drinking Water |
|-----------|-------|-----|------------|------------------|----------------|-----------------------------------|--|--|---------------------------------|
|           |       |     |            |                  | City of Rialto | West Valley Water District (WVWD) | San Bernardino Valley Municipal Water District (BLF) | City of San Bernardino Encanto via BLF |                                 |

**DISINFECTION BYPRODUCTS**

|                               |      |         |     |                  |                  |                   |                   |   |  |
|-------------------------------|------|---------|-----|------------------|------------------|-------------------|-------------------|---|--|
| Total Trihalomethanes (TTHMs) | ug/L | 80      | N/A | Range<br>Average | 1.6-35<br>11.6   | ND-73.8<br>25.8   | *<br>*            | * | Byproduct of drinking water disinfection |
| Haloacetic Acids              | ug/L | 60      | N/A | Range<br>Average | ND-20<br>2.7     | ND-25.7<br>9.0    | *<br>*            | * | Byproduct of drinking water disinfection |
| Chlorine                      | mg/L | 0.2-4.0 | N/A | Range<br>Average | 0.6-1.50<br>1.05 | 0.28-2.32<br>1.17 | 0.64-2.12<br>1.21 | * | Byproduct of drinking water disinfection |

## CITY OF RIALTO LEAD AND COPPER

|                       |      |     |     |                            |    |                            |        |   |   |
|-----------------------|------|-----|-----|----------------------------|----|----------------------------|--------|---|---|
| Lead                  | ug/L | 15  | 0.2 | # of Lead Sampling         | 30 | ND<br>ND                   | *<br>* | * | Internal corrosion of household plumbing system |
| Lead - School Testing | ug/L | 15  | 0.2 | # of Schools Lead Sampling | 8  | ND-12                      | *      | * | Internal corrosion of household plumbing system |
| Copper                | mg/L | 1.3 | 0.3 | # of Copper Sampling       | 30 | 90 <sup>th</sup> %<br>0.17 | *<br>* | * | Internal corrosion of household plumbing system |

## WVWD LEAD AND COPPER

|                       |      |     |     |                            |    |                            |        |   |   |
|-----------------------|------|-----|-----|----------------------------|----|----------------------------|--------|---|---|
| Lead                  | ug/L | 15  | 0.2 | # of Lead Sampling         | 30 | ND<br>ND                   | *<br>* | * | Internal corrosion of household plumbing system |
| Lead - School Testing | ug/L | 15  | 0.2 | # of Schools Lead Sampling | 1  | ND                         | *      | * | Internal corrosion of household plumbing system |
| Copper                | mg/L | 1.3 | 0.3 | # of Copper Sampling       | 30 | 90 <sup>th</sup> %<br>0.12 | *<br>* | * | Internal corrosion of household plumbing system |

\* Constituent not sampled for in 2020

## Terms Used in This Report

### Maximum Contaminant Level (MCL):

MCL is the highest level of a contaminant that is allowed in drinking water. Primary MCLs are set as close to the PHGs (or MCLGs) as is economically and technologically feasible. Secondary MCLs are set to protect the odor, taste, and appearance of drinking water.

### Maximum Contaminant Level Goal (MCLG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs are set by the U.S. Environmental Protection Agency (USEPA).

### Public Health Goal (PHG):

The level of a contaminant in drinking water below which there is no known or expected risk to health. PHGs are set by the California Environmental Protection Agency.

### Maximum Residual Disinfectant Level (MRDL):

The level of a disinfectant added for water treatment that may not be exceeded at the consumer's tap.

### Maximum Residual Disinfectant Level Goal (MRDLG):

The level of a disinfectant added for water treatment below which there is no known or expected risk to health. MRDLGs are set by the U.S. Environmental Protection Agency.

### Primary Drinking Water Standards (PDWS):

MCLs and MRDLs for contaminants that affect health along with their monitoring and reporting requirements, and water treatment requirements.

### Secondary Drinking Water Standards (SDWS):

MCLs for contaminants that affect taste, odor, or appearance of the drinking water. Contaminants with SDWSs do not affect the health at the MCL levels.

### Treatment Technique (TT):

A required process intended to reduce the level of a contaminant in drinking water.

### Regulatory Action Level (AL):

The concentration of a contaminant which, if exceeded, triggers treatment or other requirements that a water system must follow.

### Variances and Exemptions:

Department permission to exceed an MCL or not comply with a treatment technique under certain conditions.

NR: no range

ND: not detectable at testing limit

ppm: parts per million or milligrams per liter (mg/L)

ppb: parts per billion or micrograms per liter

(ug/L) ppt: parts per trillion or nanograms per liter

(ng/L) pCi/L: picocuries per liter (a measure of radiation)

µs/cm: microSiemen per centimeter; or micromho per centimeter (µmho/cm)

<sup>1</sup> Unregulated contaminant monitoring helps U.S. EPA and the State Water Resources Control Board to determine where certain contaminants occur and whether the contaminants need to be regulated.

<sup>2</sup> HAA6Br: Sum of Bromochloroacetic acid, bromodichloroacetic, dibromoacetic, dibromochloroacetic, monobromoacetic acid, and tribromoacetic.

<sup>3</sup> HAA9: Sum of Bromochloroacetic acid, bromodichloroacetic acid, chlorodibromoacetic acid, dibromoacetic acid, dichloroacetic acid, monobromoacetic acid, monochloroacetic acid, tribromoacetic acid and trichloroacetic acid.

## Water and Employee Quality

Rialto Water Services is proud to inform residents that the Water Division has passed another annual water quality checkup. City of Rialto Water has met all the Clean Water Standards set forth by the State and Federal Governments in 2004. Part of meeting these requirements is having California Water Resources Control Board and American Water Works Association (AWWA) certified employees in water distribution, treatment and cross connection/ backflow protection. Certifications are obtained by taking college- level courses in water science and engineering. We have entered into a collective bargaining agreement that has placed even higher standards on operators and certification levels. In addition, staff continues to upgrade certifications as a part of our continuing education program. State and federal certifications allow us to operate and maintain the public water system for the City of Rialto. This is just one of the many committed efforts we put towards producing clean drinking water for our customers.



## Help Us Conserve This Precious Resource

- 2020 was a dry year, now more than ever there is still a need to conserve this precious resource. Surface water levels are not back to normal and groundwater basins, where much of Rialto's water comes from, are still depleted from the continuing drought. We all play an important role in meeting conservation targets set by the state, whether at home or work. Please review these simple water conservation tips and help us conserve this, our most precious natural resource.
- Fill washing machines and dishwashers before running them. Partial loads use the same amount of water as full loads.
- Little leaks add up in a hurry. A dripping faucet or a toilet leak can add up to hundreds of gallons of wasted water.
- Turn off the water while you brush your teeth.
- Be sure to use low-flow showerheads and install aerators on your kitchen and bathroom faucets. They restrict the flow without compromising water pressure.
- Do not use a hose outside to clean sidewalks and driveways; instead use a broom.
- Follow the Stage 2 Water Alert restrictions issued by the City.
- Be waterwise and think before you turn on the tap.

The City of Rialto offers rebate programs to help you purchase high-efficiency toilets and washing machines, smart irrigation timers, high-efficiency and automatic shut off nozzles, and turf replacement. Please visit the utility's website at [www.rialtowater.com](http://www.rialtowater.com) and look for the rebate application or email [conservation@rialtoca.gov](mailto:conservation@rialtoca.gov) for more information.

For more conservation tips and other drought-related information, please visit [www.rialtowaterservices.com](http://www.rialtowaterservices.com).



## STAGE 2 WATER ALERT

*Rialto Water Services is requiring customers to:*



### Reduce water use by 20 percent.

Limit outdoor watering to **four days per week between 8 p.m. and 6 a.m.**; 10 minutes per station maximum. (Unless using drip irrigation or a weather-based irrigation controller.)



Repair leaks within 72 hours of notification by the City.



Refrain from watering during or within 48 hours of measurable rainfall, and on windy days.



Prevent water waste from runoff, overspray, breaks and leaks.



Avoid hosing off sidewalks, driveways and patios.



Use a hose with an automatic shutoff nozzle when washing vehicles.



Use a recirculating pump in fountains and water features.



Hotels and motels must provide guests with the option of not laundering sheets and towels daily.



Restaurants may serve water only on request.

For more information about these restrictions and other ways you can help conserve water, visit [www.yourrialto.com](http://www.yourrialto.com), [www.rialtowater.com](http://www.rialtowater.com) and [www.iEfficient.com](http://www.iEfficient.com).

## ETAPA 2 ALERTA DE AGUA

*Rialto Water Services está requiriendo a los clientes:*



### Reducir el consumo de agua por 20 por ciento.

Limitar el riego del exterior a **cuatro días por semana entre las 8 p.m. y las 6 a.m.**; 10 minutos máximos por estación. (A menos que usen riego por goteo o un controlador de riego basado en el clima.)



Repáre las fugas dentro 72 horas de notificación de la Ciudad.



Abstenerse del riego durante o dentro de las 48 horas de lluvia medible, y días ventosos.



Hoteles y moteles deben ofrecer a los huéspedes la opción de no lavar las sábanas y toallas diario.



Evite el desperdicio de agua de escorrentía, exceso de rociado, roturas y fugas.



Evita el lavado de banquetas, entradas y patios.



Use una manguera con boquilla de cierre automático para lavar vehículos.



Use una bomba de recirculación en fuentes y elementos acuáticos.



Los restaurantes pueden servir agua solamente bajo petición.

Más información sobre estas restricciones y otras formas que pueda ayudar ahorrar agua, visite [www.yourrialto.com](http://www.yourrialto.com), [www.rialtowater.com](http://www.rialtowater.com) and [www.iEfficient.com](http://www.iEfficient.com).



# City of Rialto

## Legislation Text

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**File #:** UC-21-0268, **Version:** 1, **Agenda #:** 6

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For Utilities Commission Meeting [May 13, 2021]

TO: Honorable Chairperson and Commission

APPROVAL: Thomas J. Crowley, P.E., Utilities Manager

Recommend the City Council/Rialto Utility Authority Conduct a Public Hearing to Receive Public Comment Related to the Placement of Sewer Service Charges on the County Property Tax Roll for Delinquent Accounts.

**(ACTION)**

### **BACKGROUND**

The City of Rialto (City)/Rialto Utility Authority (RUA) provides sewer services throughout the entire City and areas of Bloomington. Where RUA provides water service, both water and sewer services are billed together. For delinquent accounts, RUA is able to impose penalties and shut off water services to promote payment, per Rialto Municipal Code Section 12.08. However, there are areas of the City where either the West Valley Water District or the Fontana Water Company provides water services and RUA only bills for sewer service. The sewer-only accounts have high delinquency rates, as the RUA cannot disconnect services for lack of payment.

In order to more effectively collect sewer-only accounts, the Rialto Municipal Code Section 12.08.201 was amended to allow for placement of delinquent charges on property tax bills through the County Tax Collector's Office. The Ordinance approved on June 19, 2007, provides a method for collecting delinquent accounts similar to the lien placement process used for solid waste delinquent accounts.

### **ANALYSIS/DISCUSSION:**

Notification letters were sent to the delinquent account holders alerting them of City/RUA's plan to place the delinquent charges on the property tax roll and giving them one last opportunity to pay. The last date for a customer to pay their delinquent wastewater bill before placement on the tax rolls will be June 25, 2021. It should be noted that if a customer pays their delinquent wastewater bill prior to the deadline, their property and the levy amount will be removed from the list provided to the County.

In order to complete the process and meet the County submittal deadline, a Public Hearing must be conducted to approve the levy and list of properties of delinquent account holders that meet the criteria for placement of liens with the County.

If approved by the City Council/Rialto Utility Authority Board, staff will work to finalize the list of delinquent account holders and levy amounts being submitted to the County. In addition, the City will provide and compare the most recent County property ownership data with the City's account data and will submit the charges to the County on behalf of the City.

This item was presented to the Water Subcommittee on April 28, 2021, who recommended

presenting it to the full City Council/Rialto Utility Authority Board for a Public Hearing.

**FINANCIAL IMPACT:**

Operating Budget Impact

The levy is comprised of accounts where the account owner is the same as the current property owner per the County secured tax roll. The potential total levy amount is \$1,000,000 and there are approximately 1,000 delinquent accounts. The actual total levy amount and number of delinquent accounts may vary and will be created at the last moment to ensure customers have every opportunity to pay any delinquent account charges. The County of San Bernardino charges \$0.30 per parcel for the use of their services and this amount will be added to the levy and collected by the County of San Bernardino.

**RECOMMENDATION**

Staff requests the Utility Commission recommend that the City Council/Rialto Utility Authority:

- Conduct a Public Hearing to receive public comment related to the placement of charges on the County Property Tax Roll for delinquent wastewater payments; and,
- Approve a Resolution authorizing the placement of delinquent wastewater payments on the County Property Tax Roll.





# City of Rialto

## Legislation Text

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**File #:** UC-21-0273, **Version:** 1, **Agenda #:** 7

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Veolia's Maintenance and Operations Monthly Report- February  
**(RECEIVE AND FILE)**

# Utility Commission Report

## April 2021

Reporting period February  
2021





**RIALTO WASTEWATER**  
**MONTHLY OPERATIONS REPORT**

**Reporting Period:**  
**February 2021**

Prepared for: - Rialto Water Services

Prepared by: - Veolia Water West Operating Services



# RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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# RIALTO WASTEWATER MONTHLY OPERATIONS REPORT

## EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- “Wet end” treatment operations were compliant during the month. Effluent quality met or, in a number of cases, was significantly better than permit limits.
- On February 10<sup>th</sup>, routine digester gas testing of gas being discharged to the Zink Flare indicated a high H2S reading of 60ppm. The reading was subsequently verified by outside lab analysis. In reviewing of the incident it is believed that the high reading was due to maintenance work occurring concurrently with gas sampling. This is supported by readings on 2/9 and 2/11 which were 5 and 0ppm, respectively. The incident was promptly reported to AQMD. It is unlikely that further action will be taken on this transitory incident.
- During routine plant rounds on February 25<sup>th</sup>, a pressure relief valve on the digester gas line was observed discharging a small quantity of gas to the atmosphere. The discharge was reported to AQMD. It was ultimately determined that a high quantity of condensate in the underground pipeline transferring digester gas from the digester to the Zink Flare was restricting gas flow (note that condensate is drained from several locations in this pipeline twice daily). Once the condensate was drained, the gas discharge ceased and operations returned to normal. Veolia is reviewing its current condensate draining protocols to determine how they can be modified to prevent reoccurrence of this incident. It is unlikely AQMD will take punitive action in this matter.
- There were no residential call outs or sewer overflows this month.

## 1. Collection System/Customer Service Log

a. Collections group activities this month:

| Category  | Current Month Statistics | Prior Month Statistics | 2021 Year to Date Statistics |
|---|--------------------------|------------------------|------------------------------|
| Sanitary sewer cleaned conventional method, feet  | 0                        | 0                      | 0                            |
| Sanitary sewer assessed using SL-RAT method, feet | 0                        | 3,924                  | 3,924                        |
| “Hot Spot” Cleaning, feet                         | 7,511                    | 5,490                  | 13,001                       |
| CCTV Inspection, miles (26 is annual goal)*       | 0.50                     | 0                      | 0.5                          |
| Manhole Inspections                               | 0                        | 0                      | 0                            |
| USA Dig Alert Markings, count                     | 22                       | 23                     | 45                           |
| Residential call outs                             | 0                        | 1                      | 1                            |
| Sanitary sewer overflows                          | 0                        | 0                      | 0                            |

\* Due to spill cleanup efforts, sanitary sewer cleaning was deferred this month (except for Hot Spots locations). Missed cleaning mileage will be made up in subsequent months.

- b. Collection System Service Maps for February – Monthly Collection System Service Map
- c. Customer Service Call Outs – See Item 9

## **2. Wastewater Treatment Plant – Monthly Overview**

Significant events during the month were:

- As the treatment facility approaches a year since completion of the S1 improvements, it appears evident that ‘wet end’ (i.e. the processes which are responsible for effluent quality) facility performance is producing stable, high quality, fully compliant effluent.
- On February 10<sup>th</sup>, an anomalous high H<sub>2</sub>S concentration of 60ppm was measured in the gas being discharged to the Zink Flare. Multiple on site as well as an off site lab analysis confirmed that this high reading was real. Readings taken the day before and the day following (5ppm and 0ppm, respectively) this incident confirmed that the reading on the 10<sup>th</sup> was highly unusual. The most likely cause of this incident is believed to be a transitory gas discharge due to maintenance work which was occurring concurrently with gas concentration measurement. The maintenance work (removal of a temporary digester mixing pump) caused a temporary disruption of normal digester operation which released a short term ‘burp’ of H<sub>2</sub>S. Repetition of this incident is highly unlikely.
- On February 25<sup>th</sup>, a discharge of H<sub>2</sub>S gas from a pressure relief valve on the digester gas line between the anaerobic digester and the Zink flare was discovered. Due to equipment modifications and ground settlement, this underground line possesses a number of twists and turns as well as having at least one low spot. Accumulated condensate from the gas being transmitted has routinely been drained from this line twice daily from the several moisture traps in the line. However, plant staff determined that condensate in the underground line was unusually high and sufficient to block gas transmission on the 25<sup>th</sup>. Extended draining of condensate was successful at resolving the issue. It is difficult to definitively determine the cause of the extreme condensate accumulation however it has been speculated that high winds on the 25<sup>th</sup> may have buffeted the flexible Dystor digester cover resulting in a much greater than normal discharge of condensate. Veolia staff are reviewing operational procedures to determine if changes can be implemented which will preclude future occurrences of incidents of this type.
- There were no residential complaints or sewer overflows during the month.

## **3. Treatment Facility Performance/Laboratory Activities**

- a. See attached Monthly Performance Summary
- b. Summary of Notices and Laboratory Tests/Reports filed with government agencies

Monthly submittal of State/Federal discharge monitoring report was completed in a timely fashion.

- c. Effluent Specification Exceedance Discussion

See Section 2 above.

- d. Valve exercising

| Valves Exercised | Current Month Statistics | Prior Month Statistics | 2021 Year to Date Statistics |
|------------------|--------------------------|------------------------|------------------------------|
| Actual/Scheduled | 13                       | 8                      | 21                           |
| Unscheduled*     | 0                        | 0                      | 0                            |

\* Valves turned that are not required PM

#### 4. Monthly Safety Program Overview

| Category                    | Monthly Statistic |
|-----------------------------|-------------------|
| Safety Training Topics      | Lockout/Tagout    |
| Lost Time Incidents, count* | 0                 |
| Recordable Incidents, count | 0                 |
| Near Miss Incidents, count  | 9                 |
| Vehicle Incidents, count    | 0                 |

\* A lost time incident has not occurred in the past 148 days.

#### 5. Biosolids, Chemicals, and Utilities

##### a. Monthly Biosolids Production

| Biosolids                   | Current Month Statistics | Prior Month Statistics | 2021 Year to Date Statistics |
|-----------------------------|--------------------------|------------------------|------------------------------|
| Quantity Produced, wet tons | 1,071.45                 | 289.65                 | 1,361.10                     |

##### b. Monthly Chemical Consumption

| Chemical                                 | Current Month Statistics* | Prior Month Statistics |
|--|---------------------------|------------------------|
| Sodium Hypochlorite, gallons             | 27,898                    | 40,582                 |
| Sodium Bisulfite, gallons                | 9,886                     | 11,941                 |
| Ferrous Chloride, gallons                | 2,622                     | 2,902                  |
| Polymer, Gravity Belt Thickener, gallons | 306                       | 368                    |
| Polymer, Belt Filter Press, gallons      | 736                       | 348                    |
| Alum, gallons                            | 7                         | 0                      |

##### c. Monthly Utilities Consumption

| Utility                      | Current Month Statistics | Prior Month Statistics |
|------------------------------|--------------------------|------------------------|
| Electricity WWTP, KWH        | 372,024                  | 371,532                |
| Electricity Lilac LS, KWH    | 506                      | 494                    |
| Electricity Sycamore LS, KWH | 1,077                    | 1,037                  |
| Electricity Ayala LS, KWH    | 5,774                    | 5,909                  |
| Electricity Cactus LS, KWH   | 1,229                    | 1,292                  |
| Electricity Ramrod LS, KWH   | *                        | 450                    |



|                                |       |       |
|--------------------------------|-------|-------|
| Frisbie Park LS, KWH           | 820   | 771   |
| Electricity Agua Mansa LS, KWH | 2,706 | 2,752 |
| Natural Gas WWTP, Therms       | 8,293 | 7,342 |

\*Pending receipt of the electricity bill for Ramrod. Current month statistics will be provided in next month's MOR under prior month statistics.

## 6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

## 7. Major Equipment and/or Machinery Outages

- The annual inspection of the Dystor covers on Digesters 1 and 2 was performed
- A failed ball valve was replaced on the plant water supply line for Belt Filter Press #2
- A failed flow meter was replaced on the Gravity Belt polymer feed unit
- Filter Backwash Pump #1 was reinstalled after repair
- Boiler #2 positive air tubing to the air switch was replaced
- Annual calibrations were performed on Flare gas flow meters
- A coupling was replaced on Bleach Pump #1
- Electrical conduit and wiring on the Gravity Belt polymer system which was exposed and deteriorating was replaced
- A pressure indicating transmitter on Digester #1 was replaced
- An NTU metering pump was replaced on a Disk Filter
- Rain for Rent tanks were cleaned prior to return following use
- A stuck rake on the Plant 5 Bar Screen was repaired

## 8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections

None during the month

- b. Government agency environmental, health, or safety tests/monitoring

Permit testing was completed for this month

- c. Government agency notices of violation received

No notices were received.

- d. Government agency monitoring

Routine monitoring reports were submitted

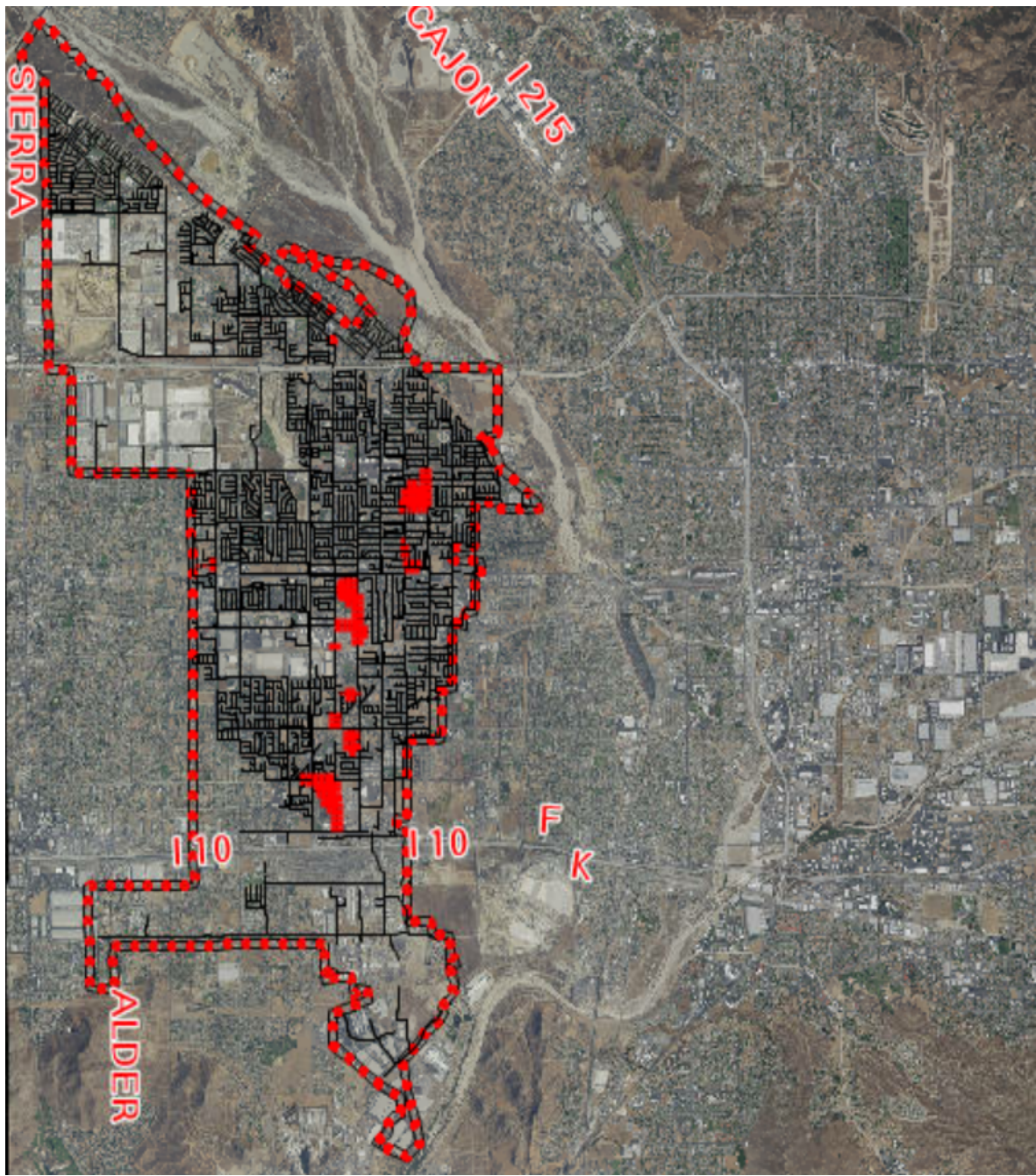
- e. Other matters of concern

See 8(c) above

## 9. Complaint Log

| Date | Address | Comments | Personnel | Manhole | To<br>Manhole |
|------|---------|----------|-----------|---------|---------------|
| None |         |          |           |         |               |

Monthly Collection System Service Map



-- Pipe Cleaning - February 2021 --



# Rialto Wastewater O&M Report

Report Start Date: 2/1/2021

Report End Date:

3/16/2021

**Table B**

## Influent (Inf.) and Effluent (Eff.) Laboratory Analysis Summary

|                       | Influent<br>daily flow | Effluent<br>Flow | Reclaimed<br>Water | Influent<br>BOD | Influent<br>BOD<br>Load | Effluent<br>BOD | Effluent<br>BOD<br>Load | BOD %<br>Removal | Influent<br>TSS | Influent<br>TSS<br>Load | Effluent<br>TSS | Effluent<br>TSS<br>Load | TSS %<br>Removal |
|-----------------------|------------------------|------------------|--------------------|-----------------|-------------------------|-----------------|-------------------------|------------------|-----------------|-------------------------|-----------------|-------------------------|------------------|
| Date                  | MGD                    | MGD              | Gals               | mg/l            | lbs/day                 | mg/L            | lbs/day                 | %                | mg/L            | lbs/day                 | mg/L            | lbs/day                 | %                |
| 2/1/2021              | 6.370                  | 6.710            |                    | 330             | 17,532                  | 2.5             | 140                     | 99               | 260             | 13,813                  | 2.0             | 112                     | 99               |
| 2/2/2021              | 6.330                  | 6.700            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/3/2021              | 6.210                  | 7.470            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/4/2021              | 6.250                  | 6.310            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/5/2021              | 6.260                  | 7.080            |                    | 330             | 17,229                  | 5.0             | 295                     | 98.5             |                 |                         |                 |                         |                  |
| 2/6/2021              | 6.200                  | 6.720            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/7/2021              | 6.380                  | 6.690            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/8/2021              | 7.060                  | 7.110            |                    | 360             | 21,197                  | 2.5             | 148                     | 99.3             | 260             | 15,309                  | 2.0             | 119                     | 99               |
| 2/9/2021              | 5.600                  | 7.110            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/10/2021             | 6.490                  | 6.800            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/11/2021             | 5.790                  | 6.420            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/12/2021             | 6.500                  | 6.870            |                    | 300             | 16,263                  | 2.5             | 143                     | 99.2             |                 |                         |                 |                         |                  |
| 2/13/2021             | 5.930                  | 6.740            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/14/2021             | 6.250                  | 7.510            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/15/2021             | 7.050                  | 5.920            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/16/2021             | 5.360                  | 6.830            |                    | 420             | 18,775                  | 2.5             | 142                     | 99.4             | 530             | 23,692                  | 2.0             | 114                     | 100              |
| 2/17/2021             | 6.230                  | 6.480            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/18/2021             | 6.270                  | 6.670            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/19/2021             | 6.110                  | 6.510            |                    | 370             | 18,854                  | 5.0             | 271                     | 98.6             |                 |                         |                 |                         |                  |
| 2/20/2021             | 6.130                  | 6.460            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/21/2021             | 6.220                  | 6.520            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/22/2021             | 6.230                  | 6.440            |                    | 350             | 18,185                  | 10.0            | 537                     | 97.1             | 230             | 11,950                  | 2.0             | 107                     | 99               |
| 2/23/2021             | 6.250                  | 7.050            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/24/2021             | 6.150                  | 6.360            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/25/2021             | 7.160                  | 7.330            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/26/2021             | 6.220                  | 6.490            |                    | 350             | 18,156                  | 5.0             | 271                     | 98.6             |                 |                         |                 |                         |                  |
| 2/27/2021             | 5.100                  | 6.370            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 2/28/2021             | 6.060                  | 7.040            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
|                       |                        |                  |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
|                       |                        |                  |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
|                       |                        |                  |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| Minimum               | 5.10                   | 5.92             |                    | 300             | 16,263                  | 2.5             | 140                     | 97.1             | 230             | 11,950                  | 2.0             | 107                     | 99.1             |
| Maximum               | 7.16                   | 7.51             |                    | 420             | 21,197                  | 10.0            | 537                     | 99.4             | 530             | 23,692                  | 2.0             | 119                     | 99.6             |
| Average               | 6.22                   | 6.74             |                    | 351             | 18,274                  | 4.4             | 243                     | 98.7             | 320             | 16,191                  | 2.0             | 113                     | 99.3             |
| Eff Limits<br>(A.M.)* | 11.7                   | 11.7             |                    |                 |                         | 20mg/L          |                         | >85%             |                 |                         | 20mg/L          |                         | >85%             |
| Permit<br>Compliant   | Yes                    | Yes              | N/A                | N/A             | N/A                     | Yes             | N/A                     | Yes              | N/A             | N/A                     | Yes             | N/A                     | Yes              |

\* Monthly Average

## Rialto Wastewater O&M Report

### Influent (Inf.) and Effluent (Eff.) Laboratory Analysis Summary

|                        | Influent<br>Conductivity<br>(uS/cm) | Effluent<br>Conductivity<br>umhos | VE Inf COD<br>mg/L | Final Effluent<br>COD<br>mg/l | Influent TDS<br>mg/l | Filter Effluent<br>TDS<br>mg/l | EFF FINAL<br>TDS<br>mg/L | Influent<br>Inorganic<br>Nitroaen<br>mg/L | Effluent<br>Inorganic<br>Nitroaen<br>mg/l as N |
|------------------------|-------------------------------------|-----------------------------------|--------------------|-------------------------------|----------------------|--------------------------------|--------------------------|---|--|
| 2/1/2021               | 1,522                               | 888                               |                    |                               |                      |                                |                          |   |  |
| 2/2/2021               | 1,609                               | 893                               |                    |                               |                      |                                |                          |   |  |
| 2/3/2021               | 1,428                               | 887                               |                    |                               |                      |                                |                          |   |  |
| 2/4/2021               | 1,463                               | 888                               | 780                | 30                            |                      | 440                            | 510                      |   | 6.9  |
| 2/5/2021               | 1,479                               | 880                               |                    |                               |                      |                                |                          |   |  |
| 2/6/2021               | 1,542                               | 867                               |                    |                               |                      |                                |                          |   |  |
| 2/7/2021               | 1,413                               | 817                               |                    |                               |                      |                                |                          |   |  |
| 2/8/2021               | 1,560                               | 926                               |                    |                               |                      |                                |                          |   |  |
| 2/9/2021               | 0                                   | 903                               |                    |                               |                      |                                |                          |   |  |
| 2/10/2021              | 1,496                               | 879                               |                    |                               |                      |                                |                          |   |  |
| 2/11/2021              | 1,541                               | 870                               |                    |                               | 590                  |                                |                          | 46  |  |
| 2/12/2021              | 1,528                               | 863                               |                    |                               |                      |                                |                          |   |  |
| 2/13/2021              | 1,444                               | 825                               |                    |                               |                      |                                |                          |   |  |
| 2/14/2021              | 1,559                               | 806                               |                    |                               |                      |                                |                          |   |  |
| 2/15/2021              | 1,495                               | 846                               |                    |                               |                      |                                |                          |   |  |
| 2/16/2021              | 1,336                               | 829                               |                    |                               |                      |                                |                          |   |  |
| 2/17/2021              | 1,463                               | 876                               |                    |                               |                      |                                |                          |   |  |
| 2/18/2021              | 1,110                               | 798                               |                    |                               |                      |                                |                          |   |  |
| 2/19/2021              | 1,610                               | 821                               |                    |                               |                      |                                |                          |   |  |
| 2/20/2021              | 1,575                               | 826                               |                    |                               |                      |                                |                          |   |  |
| 2/21/2021              | 1,054                               | 830                               |                    |                               |                      |                                |                          |   |  |
| 2/22/2021              | 1,121                               | 838                               |                    |                               |                      |                                |                          |   |  |
| 2/23/2021              | 1,218                               | 823                               |                    |                               |                      |                                |                          |   |  |
| 2/24/2021              | 1,308                               | 814                               |                    |                               |                      |                                |                          |   |  |
| 2/25/2021              | 1,184                               | 810                               |                    |                               |                      |                                |                          |   |  |
| 2/26/2021              | 1,209                               | 885                               |                    |                               |                      |                                |                          |   |  |
| 2/27/2021              | 1,324                               | 840                               |                    |                               |                      |                                |                          |   |  |
| 2/28/2021              | 1,236                               | 840                               |                    |                               |                      |                                |                          |   |  |
|                        |                                     |                                   |                    |                               |                      |                                |                          |   |  |
|                        |                                     |                                   |                    |                               |                      |                                |                          |   |  |
|                        |                                     |                                   |                    |                               |                      |                                |                          |   |  |
| Minimum                | 0                                   | 798                               | 780                | 30                            | 590                  | 440                            | 510                      | 46  | 6.9  |
| Maximum                | 1,610                               | 926                               | 780                | 30                            | 590                  | 440                            | 510                      | 46  | 6.9  |
| Average                | 1,351                               | 852                               | 780                | 30                            | 590                  | 440                            | 510                      | 46  | 6.9  |
| 12 Month<br>Average    | 1,387                               | 870                               | 890                | 30                            | 580                  | 423                            | 500                      | 45  | 8.16   |
| Eff. Limits<br>(A.M.)* |                                     |                                   |                    |                               |                      | 490 mg/L 12<br>Mo. Running     |                          |   | 10 mg/L 12<br>Mo. Running                      |
| Permit                 | N/A                                 | N/A                               | N/A                | N/A                           | N/A                  | Yes                            | N/A                      | N/A                                       | yes  |

\* Monthly Average

# Rialto Wastewater O&M Report

## Influent (Inf.) and Effluent (Eff.) Laboratory Analysis Summary

|                    | Influent pH | Effluent pH | Effluent Temp | Effluent Ammonia | Effluent Total Coliform | Effluent Coliform 7 Day Median | Effluent Cyanide, Free Available | Eff Di(2-ethylhexyl) phthalate (DEHP) | FOG Daily Volume Gallons | Digester Gas | Natural Gas Daily Use |
|--------------------|-------------|-------------|---------------|------------------|-------------------------|--------------------------------|----------------------------------|---------------------------------------|--------------------------|--------------|-----------------------|
| Date               | SU          | SU          | Deg C         | mg/L             | MPN/100mL               | MPN/100ML                      | ug/L                             | ug/l                                  | Gals                     | cu ft/day    | cf/day                |
| 2/1/2021           | 7.46        | 7.28        | 21.1          | 0.10             | <1.8                    | <1.80                          |                                  |                                       |                          | 82,183       | 38,000                |
| 2/2/2021           | 7.55        | 7.28        | 21.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 176,581      | 37,500                |
| 2/3/2021           | 7.25        | 7.30        | 22.1          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 131,715      | 36,700                |
| 2/4/2021           | 7.77        | 7.22        | 22.1          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 167,489      | 38,500                |
| 2/5/2021           | 7.86        | 7.24        | 21.7          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 113,702      | 18,900                |
| 2/6/2021           | 8.17        | 7.23        | 21.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 116,583      | 16,600                |
| 2/7/2021           | 7.68        | 7.17        | 22.6          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 189,208      | 20,300                |
| 2/8/2021           | 8.67        | 7.16        | 22.2          | 0.10             | <1.8                    | <1.80                          |                                  |                                       |                          | 139,332      | 23,900                |
| 2/9/2021           | 8.11        | 7.12        | 22.4          |                  | <1.8                    | <1.80                          | <2.0                             |                                       |                          | 145,758      | 21,800                |
| 2/10/2021          | 7.96        | 7.13        | 22.3          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 118,447      | 25,400                |
| 2/11/2021          | 8.44        | 7.14        | 22.1          |                  | <1.8                    | <1.80                          |                                  | <5.00                                 |                          | 193,790      | 37,000                |
| 2/12/2021          | 7.54        | 7.21        | 22.4          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 119,751      | 39,100                |
| 2/13/2021          | 7.37        | 7.25        | 22.0          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 150,972      | 36,400                |
| 2/14/2021          | 8.48        | 7.26        | 21.7          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 134,399      | 44,600                |
| 2/15/2021          | 8.48        | 7.24        | 21.7          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 234,449      | 12,800                |
| 2/16/2021          | 8.44        | 7.21        | 22.1          | <0.10            | <1.8                    | <1.80                          |                                  |                                       |                          | 150,411      | 14,800                |
| 2/17/2021          | 8.48        | 7.30        | 21.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 128,077      | 19,600                |
| 2/18/2021          | 7.20        | 7.37        | 21.0          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 135,984      | 25,000                |
| 2/19/2021          | 7.73        | 7.30        | 21.4          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 151,127      | 18,100                |
| 2/20/2021          | 7.83        | 7.21        | 21.7          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 147,435      | 20,800                |
| 2/21/2021          | 7.48        | 7.32        | 21.0          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 150,915      | 24,100                |
| 2/22/2021          | 9.35        | 7.28        | 21.2          | <0.10            | <1.8                    | <1.80                          |                                  |                                       |                          | 155,562      | 19,600                |
| 2/23/2021          | 7.71        | 7.28        | 21.4          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 169,722      | 34,000                |
| 2/24/2021          | 7.83        | 7.22        | 21.9          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 143,049      | 33,600                |
| 2/25/2021          | 7.97        | 7.19        | 20.1          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 144,775      | 37,400                |
| 2/26/2021          | 8.80        | 7.22        | 21.0          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 123,566      | 40,700                |
| 2/27/2021          | 8.78        | 7.22        | 21.6          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 239,252      | 30,700                |
| 2/28/2021          | 8.68        | 7.25        | 19.5          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 168,277      | 21,500                |
|                    |             |             |               |                  |                         |                                |                                  |                                       |                          |              |                       |
|                    |             |             |               |                  |                         |                                |                                  |                                       |                          |              |                       |
|                    |             |             |               |                  |                         |                                |                                  |                                       |                          |              |                       |
| Minimum            | 7.20        | 7.12        | 19.5          | 0.1              | 1.8                     | 1.8                            | 2.0                              | 5.00                                  |                          | 82,183       | 12,800                |
| Maximum            | 9.35        | 7.37        | 22.6          | 0.1              | 2.0                     | 1.8                            | 2.0                              | 5.00                                  |                          | 239,252      | 44,600                |
| Average            | 8.04        | 7.24        | 21.6          | 0.1              | 1.8                     | 1.8                            | 2.0                              | 5.00                                  |                          | 150,804      | 28,121                |
| Eff Limits (A.M.)* |             | 6.5-8.5     |               | 4.5 mg/L         |                         | <2.2                           | 4.2 ug/L                         | 5.90 ug/L                             |                          |              |                       |
| Permit Compliant   | N/A         | Yes         | N/A           | Yes              | N/A                     | Yes                            | Yes                              | Yes                                   | N/A                      | N/A          | N/A                   |

\* Monthly Average

# **RIALTO WATER**

## **MONTHLY OPERATIONS REPORT**

**Reporting Period:**

**February 2021**



**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**

**RIALTO WATER**  
**OPERATIONS AND MAINTENANCE REPORT**

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## **RIALTO WATER**

### **MONTHLY OPERATIONS REPORT**

- **EXECUTIVE SUMMARY**

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement. Due to COVID-19 impacts, various operational activities have been minimized for the health and safety of employees.

- **Water Production Totals**

Total water delivered into the Rialto system this month was 543.02 acre-feet. 281.48 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 131.53 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 130.01 acre-feet came from the OPRTP.

| FEBRUARY 2021 DAILY PRODUCTION TOTALS IN ACRE FEET |         |        |          |          |        |                   |             |                     |                    |                    |
|--|---------|--------|----------|----------|--------|-------------------|-------------|---------------------|--------------------|--------------------|
|  |         |        |          |          |        | Delivered Via BLF |             |                     |                    |                    |
|  |         |        |          |          |        |                   | Purchased   |                     |                    |                    |
| DATE   | Chino 2 | City 2 | Rialto 3 | Rialto 5 | Miro 3 | City 4A           | BOOSTER 6-9 | Cactus <sup>1</sup> | OPRTP <sup>2</sup> | TOTAL <sup>3</sup> |
| 2/1/21   | 0.00    | 1.78   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 6.18                | 5.11               | 13.07              |
| 2/2/21   | 0.00    | 3.69   | 0.00     | 0.00     | 4.83   | 6.52              | 0.00        | 9.89                | 4.10               | 22.51              |
| 2/3/21   | 0.00    | 1.71   | 0.00     | 0.00     | 5.09   | 8.49              | 7.37        | 8.12                | 4.68               | 26.97              |
| 2/4/21   | 0.00    | 0.93   | 0.00     | 0.00     | 4.77   | 0.00              | 3.97        | 0.07                | 4.48               | 14.22              |
| 2/5/21   | 0.00    | 0.43   | 0.00     | 0.00     | 0.21   | 0.01              | 5.42        | 0.07                | 4.98               | 11.11              |
| 2/6/21   | 0.00    | 7.78   | 0.00     | 0.00     | 0.00   | 0.00              | 1.06        | 5.26                | 4.70               | 18.80              |
| 2/7/21   | 0.00    | 6.97   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 5.73                | 4.73               | 17.43              |
| 2/8/21   | 0.00    | 7.92   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 6.58                | 4.34               | 18.84              |
| 2/9/21   | 0.00    | 1.57   | 4.84     | 0.00     | 0.00   | 0.00              | 0.00        | 6.59                | 4.26               | 17.26              |
| 2/10/21  | 0.00    | 5.47   | 4.20     | 0.00     | 0.00   | 0.00              | 0.00        | 2.08                | 5.39               | 17.14              |
| 2/11/21  | 0.00    | 2.59   | 4.43     | 0.00     | 0.00   | 0.00              | 0.00        | 0.28                | 4.74               | 12.04              |
| 2/12/21  | 0.00    | 4.13   | 4.07     | 0.00     | 0.00   | 0.00              | 0.00        | 0.00                | 4.52               | 12.72              |
| 2/13/21  | 0.00    | 7.12   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 12.09               | 4.63               | 23.84              |
| 2/14/21  | 0.00    | 7.69   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 3.70                | 5.25               | 16.64              |
| 2/15/21  | 0.00    | 8.37   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 3.31                | 3.74               | 15.42              |
| 2/16/21  | 0.00    | 3.64   | 0.00     | 0.00     | 6.05   | 0.00              | 0.00        | 5.05                | 4.59               | 19.33              |
| 2/17/21  | 0.00    | 2.29   | 0.00     | 0.00     | 6.08   | 0.00              | 0.00        | 3.49                | 4.71               | 16.57              |
| 2/18/21  | 0.00    | 7.08   | 0.00     | 0.00     | 8.53   | 0.00              | 0.00        | 3.49                | 3.63               | 22.73              |
| 2/19/21  | 0.00    | 7.36   | 0.00     | 0.00     | 4.46   | 0.00              | 2.00        | 0.87                | 5.08               | 19.77              |
| 2/20/21  | 0.00    | 7.20   | 0.00     | 0.00     | 3.11   | 0.00              | 0.00        | 8.47                | 4.60               | 23.38              |
| 2/21/21  | 0.00    | 7.11   | 0.00     | 0.00     | 2.96   | 2.76              | 0.64        | 5.77                | 4.27               | 20.75              |
| 2/22/21  | 0.00    | 7.99   | 0.00     | 0.00     | 3.47   | 0.00              | 0.00        | 5.00                | 4.37               | 20.83              |
| 2/23/21  | 0.00    | 5.44   | 0.00     | 0.00     | 3.71   | 6.93              | 3.54        | 6.88                | 5.66               | 25.23              |
| 2/24/21  | 0.00    | 0.04   | 0.00     | 0.00     | 9.03   | 11.46             | 8.24        | 3.08                | 5.17               | 25.56              |
| 2/25/21  | 0.00    | 0.00   | 0.00     | 0.00     | 5.75   | 0.00              | 6.08        | 3.47                | 3.51               | 18.81              |
| 2/26/21  | 0.00    | 7.07   | 0.00     | 0.00     | 8.08   | 0.00              | 0.00        | 2.80                | 4.89               | 22.84              |
| 2/27/21  | 0.00    | 6.98   | 0.00     | 0.00     | 7.46   | 0.00              | 0.00        | 5.98                | 4.55               | 24.97              |
| 2/28/21  | 0.00    | 4.54   | 0.00     | 0.00     | 0.00   | 9.29              | 5.16        | 9.21                | 5.33               | 24.24              |
| TOTAL  | 0.00    | 134.89 | 17.54    | 0.00     | 83.59  | 45.46             | 43.48       | 133.51              | 130.01             | 543.02             |
| MIN  | 0.00    | 0.00   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 0.00                | 3.51               | 11.11              |
| MAX  | 0.00    | 8.37   | 4.84     | 0.00     | 9.03   | 11.46             | 8.24        | 12.09               | 5.66               | 26.97              |
| AVE  | 0.00    | 4.82   | 0.63     | 0.00     | 2.99   | 1.62              | 1.55        | 4.77                | 4.64               | 19.39              |

<sup>1</sup> Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

<sup>2</sup> Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

<sup>3</sup> City 4A is not included in total. It has been accounted for in the Purchased total.

**FEBRUARY 2021 DAILY BOOSTER TOTALS IN ACRE FEET**

| <b>DATE</b>  | <b>Booster 1</b> | <b>Booster 2</b> | <b>Booster 3</b> | <b>Booster 4</b> | <b>Booster 5</b> | <b>Booster 6-9</b> | <b>Booster 10</b> | <b>Booster 11</b> |
|--------------|------------------|------------------|------------------|------------------|------------------|--------------------|-------------------|-------------------|
| 2/1/21       | 0.00             | 0.00             | 1.34             | 2.28             | 5.54             | 0.00               | 0.00              | 0.00              |
| 2/2/21       | 0.00             | 0.00             | 1.12             | 0.00             | 9.75             | 0.00               | 0.00              | 0.00              |
| 2/3/21       | 0.00             | 0.00             | 0.37             | 2.42             | 8.06             | 7.37               | 0.00              | 0.00              |
| 2/4/21       | 0.00             | 0.00             | 2.01             | 4.67             | 0.00             | 3.97               | 0.00              | 0.00              |
| 2/5/21       | 0.00             | 0.00             | 2.45             | 5.70             | 0.00             | 5.42               | 0.00              | 0.00              |
| 2/6/21       | 0.00             | 0.00             | 7.03             | 0.63             | 5.07             | 1.06               | 0.00              | 0.00              |
| 2/7/21       | 0.00             | 0.00             | 5.57             | 0.00             | 4.68             | 0.00               | 0.00              | 0.00              |
| 2/8/21       | 0.00             | 0.00             | 7.60             | 0.00             | 6.17             | 0.00               | 0.00              | 0.00              |
| 2/9/21       | 0.00             | 0.00             | 1.57             | 0.00             | 6.20             | 0.00               | 0.00              | 0.00              |
| 2/10/21      | 0.00             | 0.00             | 4.36             | 0.88             | 1.69             | 0.00               | 0.00              | 0.00              |
| 2/11/21      | 0.00             | 0.00             | 1.82             | 0.74             | 0.00             | 0.00               | 0.00              | 0.00              |
| 2/12/21      | 0.00             | 0.00             | 0.00             | 0.00             | 0.00             | 0.00               | 0.00              | 0.00              |
| 2/13/21      | 0.00             | 0.00             | 6.79             | 6.98             | 10.81            | 0.00               | 0.00              | 2.30              |
| 2/14/21      | 0.00             | 0.00             | 5.09             | 3.67             | 2.11             | 0.00               | 0.00              | -1.96             |
| 2/15/21      | 0.00             | 0.00             | 7.75             | 2.65             | 0.00             | 0.00               | 0.00              | 4.21              |
| 2/16/21      | 0.00             | 0.00             | 4.06             | 3.96             | 0.00             | 0.00               | 0.00              | 3.49              |
| 2/17/21      | 0.00             | 0.00             | 0.78             | 3.65             | 0.00             | 0.00               | 0.00              | 4.08              |
| 2/18/21      | 0.00             | 0.00             | 0.00             | 2.45             | 0.00             | 0.00               | 0.00              | 1.52              |
| 2/19/21      | 0.00             | 0.00             | 14.45            | 0.80             | 0.00             | 2.00               | 0.00              | 0.00              |
| 2/20/21      | 0.00             | 0.00             | 6.70             | 0.33             | 6.95             | 0.00               | 0.00              | 0.00              |
| 2/21/21      | 0.00             | 0.00             | 6.42             | 0.00             | 4.53             | 0.64               | 0.00              | 0.09              |
| 2/22/21      | 0.00             | 0.00             | 6.94             | 3.42             | 0.56             | 0.00               | 0.00              | 4.00              |
| 2/23/21      | 0.00             | 0.00             | 5.48             | 1.14             | 5.78             | 3.54               | 0.00              | 0.00              |
| 2/24/21      | 0.00             | 0.00             | 0.00             | 0.31             | 0.00             | 8.24               | 0.00              | 0.00              |
| 2/25/21      | 0.00             | 0.00             | 7.80             | 2.78             | 0.00             | 6.08               | 0.00              | 0.00              |
| 2/26/21      | 0.00             | 0.00             | 1.94             | 3.69             | 0.00             | 0.00               | 0.00              | 1.92              |
| 2/27/21      | 0.00             | 0.00             | 2.91             | 0.52             | 1.27             | 0.00               | 0.00              | 0.00              |
| 2/28/21      | 0.00             | 0.00             | 6.27             | 0.00             | 5.70             | 5.16               | 0.00              | 0.00              |
| <b>TOTAL</b> | <b>0.00</b>      | <b>0.00</b>      | <b>118.62</b>    | <b>53.67</b>     | <b>84.87</b>     | <b>43.48</b>       | <b>0.00</b>       | <b>19.65</b>      |
| <b>MIN</b>   | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>        | <b>0.00</b>       | <b>-1.96</b>      |
| <b>MAX</b>   | <b>0.00</b>      | <b>0.00</b>      | <b>14.45</b>     | <b>6.98</b>      | <b>10.81</b>     | <b>8.24</b>        | <b>0.00</b>       | <b>4.21</b>       |
| <b>AVE</b>   | <b>0.00</b>      | <b>0.00</b>      | <b>4.24</b>      | <b>1.92</b>      | <b>3.03</b>      | <b>1.55</b>        | <b>0.00</b>       | <b>0.70</b>       |

- **Static Water Levels**

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

| Depth to Water                     |                                   |       |       |      |      |      |      |      |      |      |      |      |      |
|------------------------------------|-----------------------------------|-------|-------|------|------|------|------|------|------|------|------|------|------|
| Wells Depth to Pump                | Historical Maximum Depth to Water | March | April | May  | June | July | Aug  | Sept | Oct  | Nov  | Dec  | Jan  | Feb  |
| Chino # 1 (580 ft) In-active well  | 427'                              | 421'  | 420'  | 427' | 426' | 423' | 423' | 425' | 422' | 423' | 423' | 422' | 423' |
| Chino # 2 (550 ft)                 | 366'                              | 354'  | 344'  | 344' | 348' | 350' | 366' | 360' | 364' | 349' | 350' | 347' | 346' |
| City # 1 (260 ft) Dry              | 392'                              | 300'  | 244'  | 245' | 243' | 242' | 243' | 243' | 243' | 242' | 243' | 243' | 230' |
| City # 2 (480 ft)                  | 402'                              | 292'  | 284'  | 290' | 285' | 272' | 269' | 264' | 261' | 256' | 254' | 253' | 249' |
| City # 3 (525 ft) Out of Service   | 475'                              | 448'  | 448'  | 448' | 448' | 448' | 448' | 448' | 448' | 448' | 448' | 448' | 448' |
| City # 4A (420 ft)                 | 406'                              | 355'  | 355'  | 356' | 370' | 375' | 380' | 381' | 384' | 371' | 378' | 374' | 365' |
| City # 5 (385 ft) In-active well   | 355'                              | 331'  | 331'  | 331' | 330' | 332' | 330' | 331' | 331' | 331' | 331' | 331' | 340' |
| Rialto # 1 (650 ft) In-active well | 588'                              | 569'  | 567'  | 566' | 569' | 576' | 576' | 577' | 576' | 571' | 574' | 571' | 569' |
| Rialto # 2 (550 ft) In-active well | 490'                              | 486'  | 486'  | 486' | 486' | 485' | 485' | 485' | 485' | 485' | 485' | 489' | 489' |
| Rialto # 3 (485 ft)                | 465'                              | 458'  | 460'  | 465' | 461' | 465' | 465' | 464' | 465' | 464' | 465' | 465' | 464' |
| Rialto # 4 (450 ft) In-active well | 413'                              | 403'  | 402'  | 402' | 403' | 403' | 405' | 404' | 404' | 404' | 404' | 404' | 404' |
| Rialto # 5 (560 ft)                | 374'                              | 373'  | 372'  | 372' | 371' | 372' | 373' | 373' | 374' | 373' | 370' | 373' | 374' |
| Rialto Well # 7 In-active well     | 354'                              | 349'  | 350'  | 349' | 349' | 351' | 353' | 353' | 354' | 353' | 354' | 354' | 354' |
| Miro # 3 (550 ft)                  | 487'                              | 476'  | 475'  | 473' | 474' | 482' | 484' | 487' | 486' | 483' | 483' | 480' | 480' |

- REGULATORY**

All State of California and public health agency regulatory requirements were met.

- Regulatory Submittals**
  - Monthly Summary of Distribution System Coliform Monitoring
  - NPDES Discharge Letter
  - Conservation DRINC Report

| Sample Test Result Standards  |                  |                                |                           |
|---|------------------|--------------------------------|---------------------------|
| Type of Sampling  | Units of Measure | Detectible Limit for Reporting | Maximum Contaminant Level |
| Total Coliform  | A                | --                             | --                        |
| E. Coli   | A                | --                             | --                        |
| Nitrate as N  | mg/L             | 2.0                            | 10                        |
| Perchlorate (CLO <sub>4</sub> )   | µg/L             | 4.0                            | 6.0                       |
| Total Dissolved Solids  | mg/L             | --                             | 500                       |
| P= Present<br>A= Absent<br>mg/L = parts per million<br>µg/L = parts per billion |                  |                                |                           |

| Sample Date                     | Sample Site Location Results |        |         |          |          |        |            |         |        |
|---------------------------------|------------------------------|--------|---------|----------|----------|--------|------------|---------|--------|
| 02/03/2021                      |                              |        |         |          |          |        |            |         |        |
| Type of Sampling                | Chino 2                      | City 2 | City 4A | Rialto 3 | Rialto 5 | Miro 3 | BLF Cactus | BLF 6-9 | OP RTP |
| Total Coliform                  | OUT OF SERVICE               | A      | A       | A        | A        | A      | A          | A       | A      |
| E. Coli                         |                              | A      | A       | A        | A        | A      | A          | A       | A      |
| Nitrate as N                    |                              |        |         |          |          |        |            |         |        |
| Perchlorate (CLO <sub>4</sub> ) |                              |        |         | 7.5*     | <4.0     | 13*    |            |         |        |
| Total Dissolved Solids          |                              | 190    | 290     | 240      | 230      | 220    | 320        | 320     | 240    |

\*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <4.0 (non-detect).

- **Sample Site Location Results**

| <b>Rialto Distribution Sample Results</b> |                     |                |            |                    |                |            |
|---|---------------------|----------------|------------|--------------------|----------------|------------|
| <b>February 2021</b>                      |                     |                |            |                    |                |            |
| Sample Location                           | Free Cl Res (Field) | Total Coliform | E. Coli    | Apparent Color     | Odor Threshold | Turbidity  |
| <b>CYCLE 1 - 02/03/21</b>                 | <b>mg/l</b>         | <b>P/A</b>     | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>     | <b>NTU</b> |
| 335 W. Rialto                             | 1.10                | A              | A          |                    |                |            |
| 1228 W. Merrill                           | 1.20                | A              | A          |                    |                |            |
| 256 N. Fillmore                           | 1.20                | A              | A          |                    |                |            |
| 987 W. Grove                              | 1.20                | A              | A          |                    |                |            |
| 978 N. Driftwood                          | 1.20                | A              | A          |                    |                |            |
| 1451 N. Linden                            | 1.10                | A              | A          |                    |                |            |
| 469 W. Jackson                            | 1.20                | A              | A          |                    |                |            |
| 935 E. Mariposa                           | 1.20                | A              | A          |                    |                |            |
| 1000 N. Joyce                             | 1.20                | A              | A          |                    |                |            |
| 766 N. Chestnut                           | 1.20                | A              | A          |                    |                |            |
| 149 W. Victoria                           | 1.30                | A              | A          |                    |                |            |
| 313 E. McKinley                           | 1.30                | A              | A          |                    |                |            |
| 609 E. South                              | 1.30                | A              | A          |                    |                |            |
| 273 E. Alru                               | 1.30                | A              | A          |                    |                |            |
| 1161 S. Lilac                             | 1.30                | A              | A          |                    |                |            |
| 101 E. Valley                             | 1.20                | A              | A          |                    |                |            |
| <b>CYCLE 2 - 02/10/21</b>                 | <b>mg/l</b>         | <b>P/A</b>     | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>     | <b>NTU</b> |
| 210 N. Park                               | 0.94                | A              | A          |                    |                |            |
| 101 S. Larch                              | 0.91                | A              | A          |                    |                |            |
| 320 N. Wisteria                           | 0.90                | A              | A          |                    |                |            |
| 861 W. Grove                              | 0.70                | A              | A          |                    |                |            |
| 1168 N. Glenwood                          | 0.89                | A              | A          |                    |                |            |
| 1320 N. Fitzgerald                        | 0.94                | A              | A          |                    |                |            |
| 860 N. Willow                             | 0.96                | A              | A          |                    |                |            |
| 209 E. Cornell                            | 0.97                | A              | A          |                    |                |            |
| 643 E. Margarita                          | 0.90                | A              | A          |                    |                |            |
| 1170 N. Terrace Rd.                       | 0.90                | A              | A          |                    |                |            |
| 681 E. Erwin                              | 0.90                | A              | A          |                    |                |            |
| 402 E. Merrill                            | 1.00                | A              | A          |                    |                |            |
| 261 W. Wilson                             | 1.00                | A              | A          |                    |                |            |
| 532 S. Iris                               | 1.00                | A              | A          |                    |                |            |
| 281 W. Hawthorne                          | 1.00                | A              | A          |                    |                |            |
| 379 W. Valley                             | 1.00                | A              | A          |                    |                |            |

## Rialto Distribution Sample Results

February 2021

| Sample Location           | Free Cl Res (Field) | Total Coliform | E. Coli    | Apparent Color     | Odor Threshold | Turbidity  |
|---------------------------|---------------------|----------------|------------|--------------------|----------------|------------|
| <b>CYCLE 3 - 02/15/21</b> | <b>mg/l</b>         | <b>P/A</b>     | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>     | <b>NTU</b> |
| 236 N. Willow             | 0.86                | A              | A          |                    |                |            |
| 775 E. Foothill           | 0.90                | A              | A          |                    |                |            |
| 878 N. Primrose           | 0.91                | A              | A          |                    |                |            |
| 369 E. Van Koevering      | 0.89                | A              | A          |                    |                |            |
| 274 W. Valencia           | 0.90                | A              | A          |                    |                |            |
| 1566 N. Fillmore          | 0.92                | A              | A          |                    |                |            |
| 932 N. Idyllwild          | 0.91                | A              | A          |                    |                |            |
| 644 N. Smoketree          | 0.94                | A              | A          |                    |                |            |
| 605 W. Rosewood           | 0.89                | A              | A          |                    |                |            |
| 1189 W. Second            | 0.90                | A              | A          |                    |                |            |
| 775 W. Rialto             | 0.98                | A              | A          |                    |                |            |
| 211 E. Wilson             | 0.97                | A              | A          |                    |                |            |
| 595 E. Huff               | 0.89                | A              | A          |                    |                |            |
| 1005 S. Riverside         | 0.99                | A              | A          |                    |                |            |
| 794 S. Verde              | 0.96                | A              | A          |                    |                |            |
| 1055 W. Bloomington       | 1.02                | A              | A          |                    |                |            |
| <b>CYCLE 4 - 02/24/21</b> | <b>mg/l</b>         | <b>P/A</b>     | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>     | <b>NTU</b> |
| 375 S. Cactus             | 0.80                | A              | A          | <3.0               | <1.0           | 0.13       |
| 101 S. Linden             | 0.90                | A              | A          | <3.0               | <1.0           | 0.16       |
| 234 N. Larch              | 0.90                | A              | A          | <3.0               | <1.0           | 0.11       |
| 575 N. Driftwood          | 0.80                | A              | A          | <3.0               | <1.0           | 0.12       |
| 1355 W. Shamrock          | 0.70                | A              | A          | <3.0               | <1.0           | 0.11       |
| 992 N. Yucca              | 1.10                | A              | A          | <3.0               | <1.0           | 0.26       |
| 481 W. Cornell            | 0.80                | A              | A          | <3.0               | <1.0           | 0.12       |
| 158. E. Shamrock          | 1.00                | A              | A          | <3.0               | <1.0           | 0.14       |
| 749 E. Holly              | 1.20                | A              | A          | <3.0               | <1.0           | 0.11       |
| 545 E. Victoria           | 1.20                | A              | A          | <3.0               | <1.0           | 0.11       |
| 200 N. Sycamore           | 1.30                | A              | A          | <3.0               | <1.0           | 0.15       |
| 407 E. Allen              | 1.30                | A              | A          | <3.0               | <1.0           | 0.12       |
| 399 E. Montrose           | 1.10                | A              | A          | <3.0               | <1.0           | 0.11       |
| 856 S. Orange             | 1.00                | A              | A          | <3.0               | <1.0           | 0.12       |
| 911 S. Cactus             | 1.20                | A              | A          | <3.0               | <1.0           | 0.12       |
| 220 W. Valley             | 1.30                | A              | A          | <3.0               | <1.0           | 0.16       |
| P/A + Present or Absent   |                     |                |            |                    |                |            |

- **Violations**

No violations were received during this reporting period.

- **Source Water Total Dissolved Solids (TDS)**

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 248 mg/L for the month of February as compared to 265 mg/L in January. The TDS levels are below the secondary maximum contaminant level requirements.

- **HEALTH AND SAFETY**

- **Incidents**

There were no reportable safety incidents for the reporting period.

- **Training**

The following Health and Safety (H&S) training was performed for water staff in February:

- Lockout/Tagout: Put a Lock on Hazardous Energy
    - Tailgate Safety Meetings

- **Lost Time Safety Record**

2,726 days since the last reportable lost time safety incident.

- **CHEMICAL USE**

Pelletized calcium hypochlorite and sodium hypochlorite are the only chemicals added to the water system. A total of 324 pounds of calcium hypochlorite was used in February as compared to 251 pounds used in January; a total of 658 gallons of sodium hypochlorite was used in February as compared to 832 gallons used in January. Rialto Well 3 is the last calcium hypochlorite system to be converted to sodium hypochlorite with an expected completion date of June 1, 2021.



- **ELECTRICAL USE**

Southern California Edison (SCE) has not provided all data for February 2021. Therefore, we are unable to report the electrical use for this month. We will provide the data as it is received, thus will include yearly usage received to date.

| SCE  |           | kWh          |
|------|-----------|--------------|
| Year | Month     | Billed Usage |
| 2020 | February  | 360,600      |
| 2020 | March     | 267,178      |
| 2020 | April     | 461,148      |
| 2020 | May       | 551,771      |
| 2020 | June      | 622,558      |
| 2020 | July      | 593,325      |
| 2020 | August    | 598,526      |
| 2020 | September | 595,500      |
| 2020 | October   | 437,491      |
| 2020 | November  | 323,520      |
| 2020 | December  | 292,698      |
| 2021 | January   | 250,384      |

- **WATER QUALITY COMPLAINTS**

No complaints were received during this reporting period.

- **OPERATIONS UPDATE**

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

- **Operational Wells**

Chino Well 2 is out of service due to electrical issues with the well motor and drive.

- **Valve Activity**

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. Due to COVID-19 impacts (i.e. limited onsite staff, adherence to social distancing policies, limiting activities that require more than 1 person, etc.), 23 valves were exercised for the month of February.

- **Hydrant Flushing**

Veolia reviewed the original hydrant flushing list that identified 83 hydrants that were to be flushed annually; the review was completed in 2018. Veolia has completed all of the required flushing for 2019. In February, zero hydrant flushing's were performed. Veolia is pending confirmation from DDW regarding the reduction of hydrants that require this exercise. If confirmed, there will be approximately 63 hydrants that will be required to be flushed.

| <b>Hydrant/Dead End Flushing Progress</b> |             |
|---|-------------|
|   | <b>2021</b> |
| January                                   | 0           |
| February                                  | 0           |
| <b>Total</b>                              | <b>0</b>    |
| <b>Progress % (0)</b>                     |             |

#### **D. Sanitary Survey**

Sanitary surveys are completed every three (3) to five (5) years, which the last survey was completed by Department of Drinking Water (DDW) in 2015. In anticipation of the next survey (pending on DDW to schedule), Veolia has

reviewed all the regulatory conditions required and is prepared for the next sanitary survey.

- **ASSET MANAGEMENT**

The following work orders were completed for the month of February:

- Preventive Maintenance –106
- Corrective Maintenance –294
- Predictive Maintenance –0

27 - PM's are scheduled for March 2021.

- **Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues**

Corrective Work Order labor hours were dedicated to 15 pipe line and two hydrant repairs.

- **Major Equipment and/or Machinery Outages**

Chino Well 2 is out of service due to electrical issues with the well motor and drive.

- RAINFALL TOTALS**

| SEASON  | JUL  | AUG  | SEP                               | OCT  | NOV  | DEC  | JAN  | FEB    | MAR    | APR  | MAY    | JUN  | TOTAL |
|---|------|------|-----------------------------------|------|------|------|------|--------|--------|------|--------|------|-------|
| 2016-17   | 0.00 | 0.00 | 0.00                              | 0.55 | 3.18 | 1.52 | 6.93 | 1.73   | 0.40   | 0.00 | 0.20   | 0.00 | 14.51 |
| 2017-18   | 0.00 | 0.53 | 0.00                              | 0.00 | 0.00 | 0.00 | 1.02 | 0.80   | 2.87   | 0.00 | 0.00   | 0.00 | 5.22  |
| 2018-19   | 0.00 | 0.00 | 0.00                              | 0.00 | 1.06 | 1.81 | 3.96 | 6.70   | 1.79   | 0.00 | 1.31   | 0.00 | 16.63 |
| 2019-20   | 0.00 | 0.00 | 0.00                              | 0.00 | 0.64 | 1.52 | 0.23 | 0.33   | 1.18   | 3.42 | 0.00   | 0.00 | 7.32  |
| 2020-21   | 0.00 | 0.00 | 0.00                              | 0.00 | 0.85 | 1.02 | 2.55 | 0.05   |        |      |        |      | 4.47  |
|   |      |      |                                   |      |      |      |      |        |        |      |        |      |       |
|   |      |      | July 20- June 21                  |      |      |      | =    | 4.47   | INCHES |      |        |      |       |
|   |      |      | YEAR TO DATE FOR 2020             |      |      |      | =    | 2.60   | INCHES |      |        |      |       |
|   |      |      | AVG. RAINFALL FOR LAST FIVE YEARS |      |      |      | 9.63 | INCHES |        |      |        |      |       |
| AVG. RAINFALL FOR SAN BERNARDINO COUNTY FOR THE LAST 100 YE |      |      |                                   |      |      |      |      |        | 16.25  |      | INCHES |      |       |
|   |      |      |                                   |      |      |      |      |        |        |      |        |      |       |
| 2021  | Jan  | Feb  | Mar                               | Apr  | May  | Jun  | Jul  | Aug    | Sep    | Oct  | Nov    | Dec  | Total |
| Totals  | 2.55 | 0.05 |                                   |      |      |      |      |        |        |      |        |      | 2.60  |

## Highland - Los Angeles Basin - Station 251

| Month Year | Total ETo (in) | Total Precip (in) | Avg Sol Rad (Ly/day) | Avg Vap Pres (mBars) | Avg Max Air Temp (°F) | Avg Min Air Temp (°F) | Avg Air Temp (°F) | Avg Max Rel Hum (%) | Avg Min Rel Hum (%) | Avg Rel Hum (%) | Avg Dew Point (°F) | Avg Wind Speed (mph) | Avg Soil Temp (°F) |
|------------|----------------|-------------------|----------------------|----------------------|-----------------------|-----------------------|-------------------|---------------------|---------------------|-----------------|--------------------|----------------------|--------------------|
| Jan 2021   | 2.58           | 2.66              | 259                  | 6.2                  | 68.8 K                | 41.1 K                | 53.7 K            | 70                  | 26                  | 47 K            | 31.7 K             | 3.4                  | 51.0               |
| Feb 2021   | 3.21           | 0.37              | 349                  | 6.7 K                | 69.4                  | 42.0                  | 55.1              | 71                  | 26                  | 46 K            | 32.7 K             | 3.7                  | 53.0               |
| Tots/Avg   | 5.79           | 3.0               | 304                  | 6.5                  | 69.1                  | 41.6                  | 54.4              | 71                  | 26                  | 47              | 32.2               | 3.6                  | 52.0               |

**RIALTO**  
**CUSTOMER SERVICE & REVENUE**  
**MONTHLY OPERATING REPORT**

**Reporting Period:**

**February 2021**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**



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## I. CUSTOMER SERVICE SUMMARY

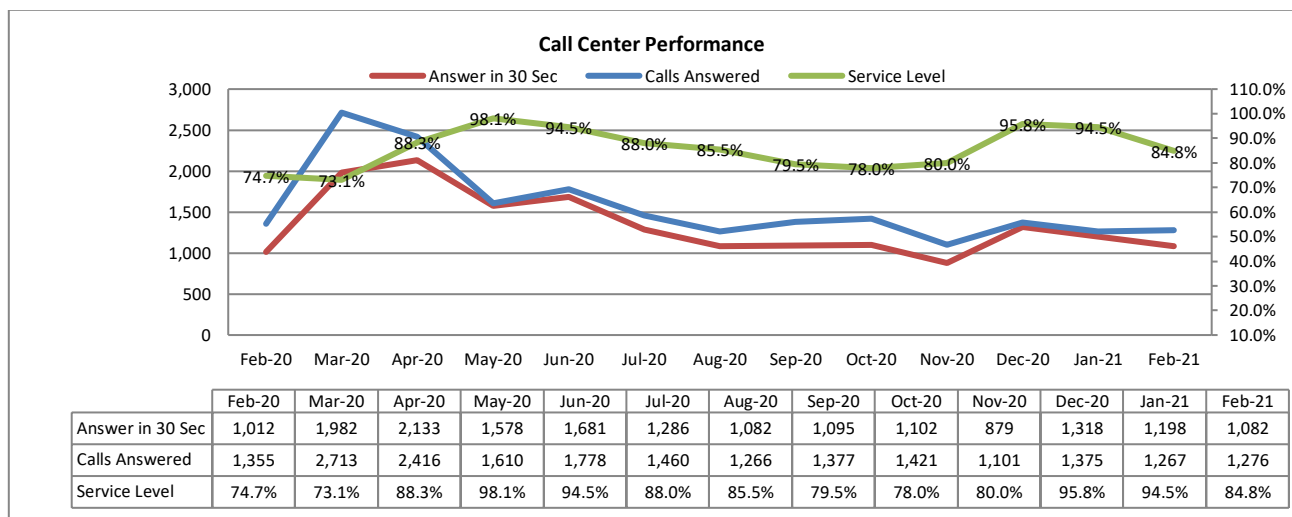
Customer Service answered 1,276 inbound calls with a service level 84.8% during the month of February. Average wait time was 34 seconds.

Water consumption decreased by 15.1% when compared to same month in 2020 and decreased 28.2% when compared to the prior month.

Sewer revenue has decreased 1.3% when compared against the prior month and increased .5% when compared against the same month in 2020.

## II. CALL CENTER PERFORMANCE

During this reporting month, a total of 1,276 calls were answered with a respective service level of 84.8% and an average wait time of 34 seconds. As some agents are assigned to testing and assisting with the implementation of new billing system, fifty-two (52) callers experiencing wait time greater than ten minutes.



## III. AUTOMATED SERVICES

About 8938 or 42% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 47.3% have chosen the e-bill option. Remote cash payment usage has increased once again with the service center being closed to walk-in customer.

|   | Feb-20 | Mar-20 | Apr-20 | May-20 | Jun-20 | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of Bills                             | 20,499 | 21,175 | 21,180 | 21,182 | 21,168 | 21,215 | 21,211 | 21,217 | 21,212 | 21,273 | 21,222 | 21,302 | 21,355 |
| Number of Bill Adjustments (during billing) | 26     | 36     | 52     | 23     | 20     | 33     | 22     | 30     | 23     | 27     | 41     | 30     | 37     |
| Automated Over the Phone Payments           | 2,260  | 2,758  | 3,661  | 3,118  | 3,430  | 3,247  | 2,733  | 2,978  | 3,003  | 2,531  | 3,133  | 3,003  | 2,823  |
| Online Payment                              | 5,538  | 7,240  | 7,343  | 6,395  | 7,668  | 7,301  | 6,089  | 7,185  | 7,365  | 6,061  | 7,325  | 6,496  | 6,881  |
| E-bill Participants                         | 3,756  | 3,799  | 3,866  | 3,919  | 3,946  | 3,980  | 4,004  | 4,037  | 4,049  | 4,061  | 4,089  | 4,127  | 4,230  |
| Auto Pay Participants (New Portal)          | 2,346  | 2,377  | 2,418  | 2,466  | 2,502  | 2,535  | 2,584  | 2,610  | 2,620  | 2,646  | 2,666  | 2,715  | 2,740  |
| PayNearMe                                   | 35     | 318    | 694    | 576    | 677    | 511    | 418    | 394    | 397    | 354    | 714    | 610    | 664    |

## IV. CONSUMPTION & BILLING

### A. Consumption

Water consumption has decreased 28.2% when compared against the previous month and decreased by 15.1% when compared against the prior year. This decrease is attributed to larger than normal consumption in January 2021.



### B. Billing

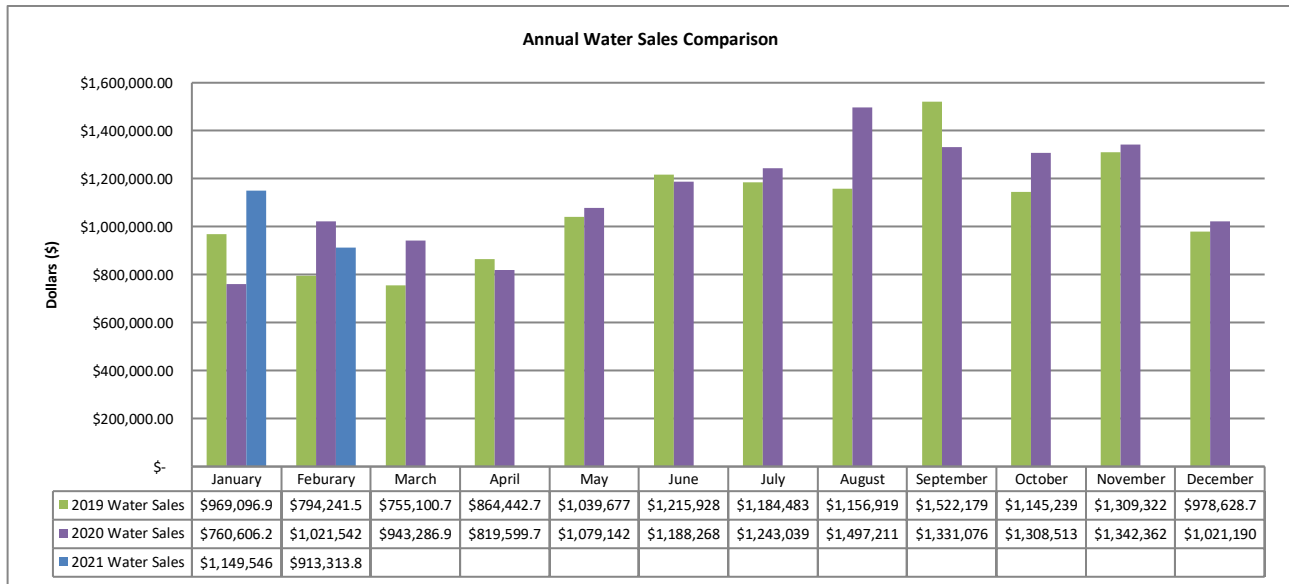
A total of 21,355 bills were mailed or sent out electronically in February. Billing accuracy was 99.83% with thirty-seven (37) adjustments.



## V. REVENUE & AGING

### A. Revenue

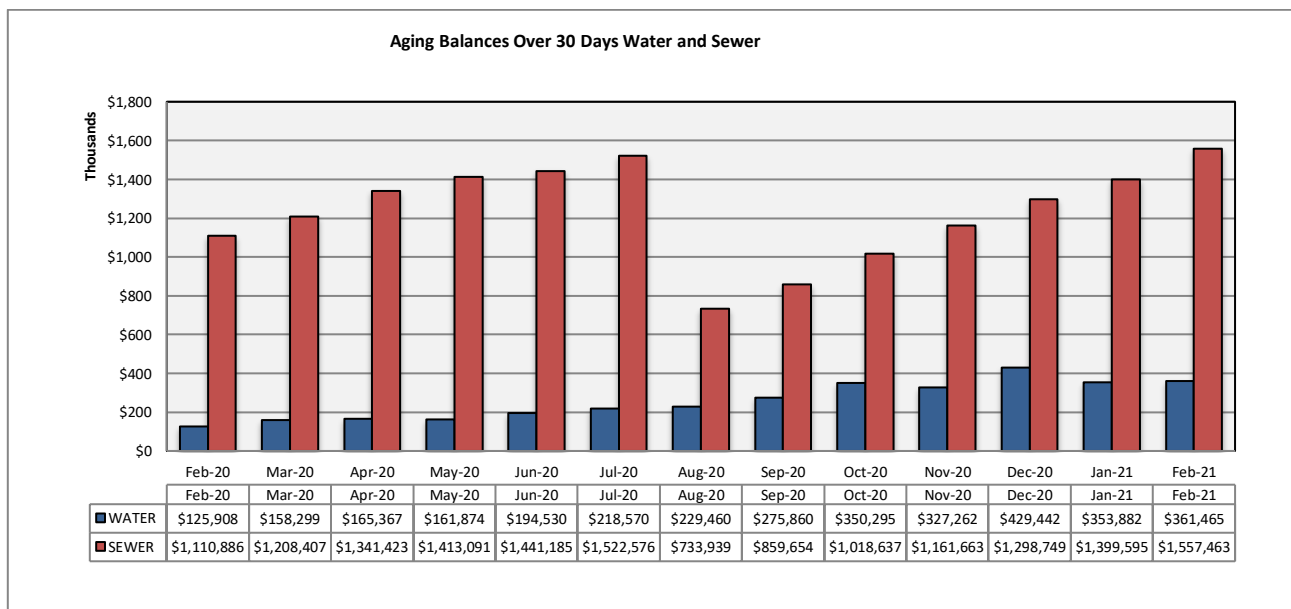
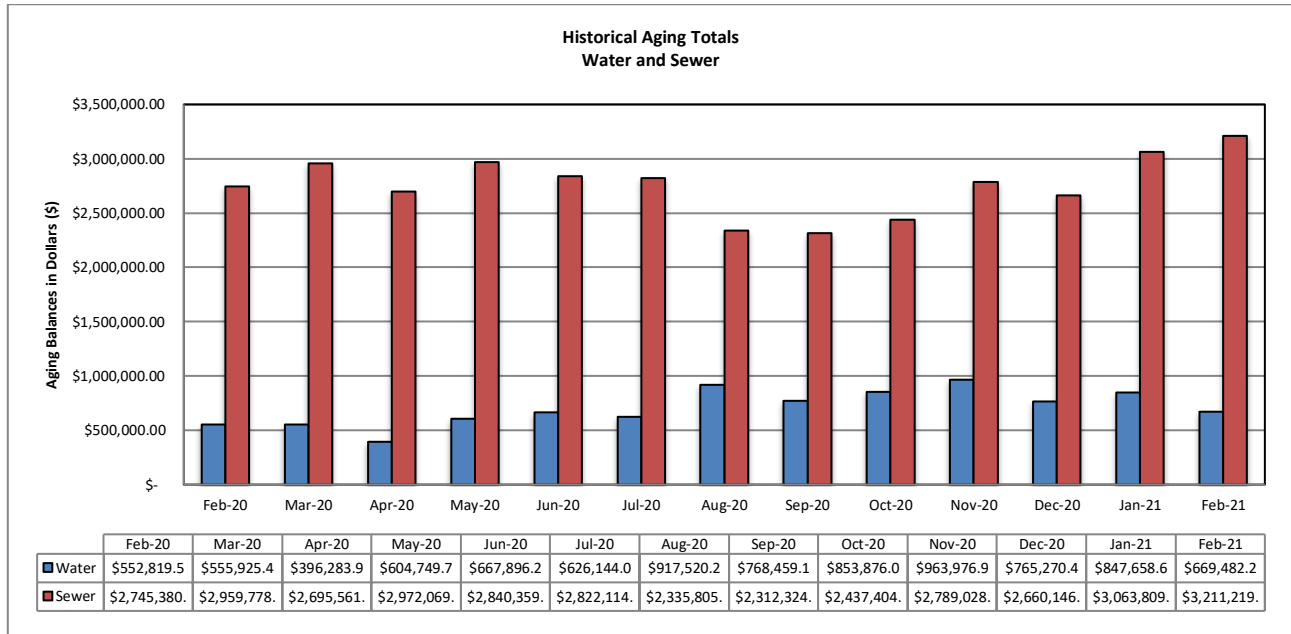
Water revenue has decreased by 20.5% when compared to the prior month. When compared against February of the prior year, revenue has decreased 10.6%.



## B. Aging

The total aging balance has decreased 0.8% from the previous month, *see first table below*. For balances >30-days only, water has increased 2.1% and wastewater has increased 11.3%.

When compared against prior year, large increases in aging balances are attributed to waiving of late penalties and disconnection for non-payment during the Covid-19 pandemic.



**C. Bad Debt**

23 accounts with a combined total amount of \$7,188.56 were submitted to the collections agency during this reporting month.

**VI. SERVICE ORDERS**

154 service orders were initiated by the customer service team. Of this total, 76 service orders or 49% were due to occupant changes.

**VII. OTHER ACTIVITIES**

To protect both rate payers and CS team members, walk counter remained closed since November 30. During this closure, customer had capability to make cash payments at 7-Eleven, CVS and FamilyDollar. Typical service charges of \$1.99 incurred by the customers are credited back to their account.

No work time losses were experienced in February. Everyone at Veolia is striving to achieve “zero harm safety record” by practicing the knowledge gained during monthly safety training events.

Following the regulations, water disconnection has been discontinued and late penalties are being waived. Quantity of delinquent account is similar to past trend, but total delinquent amounts are continuing to rise.

**VIII. REVENUE REPORT**

**A. Revenue Summary**

Collected cash revenue is compiled and reconciled to the merchant account on a daily basis. Bank deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in February 2021 is \$3,486,000. Non-Rate Revenue is \$213,000; Utility Revenue is at \$3,057,000 and Tax / Ambulance Revenue at \$216,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in February 2021 and February 2020 are \$211,000 and \$189,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$5,000 in February 2021 and \$5,000 in February 2020.

**B. Non Rate Revenue - Extraterritorial Customers**

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$6,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$12,000 per month.

**C. Non-Rate Revenue – Other**

Other revenue is generated by leasing space for cell towers to AT&T and Sprint at a currently contracted rate of \$1,700 each per month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

RWS and the City secured an agreement with Rialto Bioenergy Facilities whereby they provide a subleased City property rental income of \$12,000 a month. In addition, Chino 2 Water Well Site yard is also being rented to MR Tudor, which generates \$500 in monthly revenues.

Liquid Environmental Solutions has provided F.O.G. recycling fees to RWS in the past, but this is on hold until the City can negotiate a new contract and acceptance protocol to protect the wastewater treatment plant.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly to them by RWS.

**D. Development Impact Fees**

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no remittance in February of 2021.

**E. Rialto Basin Water Rights and Leasing**

A Standby Water Lease Agreement between Fontana Union Water Company and Rialto is in effect. San Bernardino County is to pay Rialto \$60,000 per year for Administrative Fees, \$64,000 per year for Standby Charges and \$160,000 per year for Production Charges.

In addition, the County is also billed annually for Rialto Well #3’s summertime electricity costs based on peak usage.

#### F. Cash Collections by Payment Method – Rialto Water Services

| Payment Method                | Description   | Transaction Count | FEB 2021            | %           |
|-------------------------------|---|-------------------|---------------------|-------------|
| Carrier Deposits              | Cash deposits prepared per day for transport to Union Bank  | -                 | \$ -                | 0%          |
| Remote Deposits               | Scanned batches of checks payments made at the customer service counter   | 4                 | 510,727             | 15%         |
| UB Bill                       | Batches of customer payments posted to customer accounts at Union Bank (EBOX)   | 20                | 325,097             | 9%          |
| IVR                           | Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. | 10,119            | 1,422,847           | 41%         |
| Lockbox Deposits              | Batches of customer payments mailed in to Union Bank's lockbox  | 20                | 1,098,800           | 32%         |
| Credit Cards                  | POS or retail credit payments received at the customer service counter  | -                 | -                   | 0%          |
| Pay Near Me                   | Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.                              | 656               | 78,200              | 2%          |
| <b>Total Revenue per Bank</b> |   |                   | <b>\$ 3,435,673</b> | <b>100%</b> |
| Recon to RUA Recap:           |   |                   |                     |             |
| Adj detailed in RUA           |   |                   | 50,148              |             |
| Prior mo. Correction          |   |                   |                     |             |
|                               |   |                   |                     |             |
| <b>RUA increase in Cash</b>   |   |                   | <b>\$ 3,485,821</b> |             |

*Note: Due to the Covid-19 pandemic safety precautions and restrictions, the collection office was closed and no cash and over-the-counter check payments have been accepted for the month of February, 2021. The mailed checks were also processed once a week.*

*Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay Near Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.*

**G. Payment Collection Method – Fiscal Year to Date**

|                              | Jul 2020            | Aug 2020            | Sept 2020           | Oct 2020            | Nov 2020            | Dec 2020            | Jan 2021            | Feb 2021            | Total               | %              |
|------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------|
| Carrier Deposits             | \$ 57,617           | \$ 67,420           | \$ 90,484           | \$ 94,102           | \$ 76,020           | \$ -                | \$ -                | \$ -                | \$ 385,642          | 1.30%          |
| Remote Check Deposits        | 360,810             | 605,458             | 575,178             | 507,871             | 410,052             | 381,224             | 977,928             | 510,727             | 4,329,247           | 14.62%         |
| UB Bill (EBOX)               | 372,195             | 301,154             | 361,570             | 349,386             | 292,962             | 378,140             | 278,150             | 325,097             | 2,658,654           | 8.98%          |
| IVR                          | 1,571,452           | 1,338,721           | 1,731,064           | 1,569,035           | 1,324,008           | 1,712,489           | 1,314,143           | 1,422,847           | 11,983,758          | 40.48%         |
| Lockbox Deposits             | 1,318,111           | 1,103,897           | 1,446,141           | 1,222,241           | 1,207,429           | 1,342,512           | 1,021,092           | 1,098,800           | 9,760,223           | 32.97%         |
| Credit Cards (POS)           | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | 0.00%          |
| Pay Near Me                  | 58,307              | 50,845              | 51,720              | 47,528              | 39,908              | 92,807              | 69,992              | 78,200              | 489,308             | 1.65%          |
| <b>Total Revenue to Bank</b> | <b>\$ 3,738,492</b> | <b>\$ 3,467,495</b> | <b>\$ 4,256,156</b> | <b>\$ 3,790,163</b> | <b>\$ 3,350,378</b> | <b>\$ 3,907,171</b> | <b>\$ 3,661,305</b> | <b>\$ 3,435,673</b> | <b>\$29,606,833</b> | <b>100.00%</b> |
| NSF                          | (6,766)             | (20,643)            | (70,774)            | (8,716)             | (6,643)             | (14,174)            | (6,303)             | (14,747)            | (148,765)           |                |
| <b>Net deposits</b>          | <b>\$ 3,731,727</b> | <b>\$ 3,446,852</b> | <b>\$ 4,185,382</b> | <b>\$ 3,781,447</b> | <b>\$ 3,343,736</b> | <b>\$ 3,892,997</b> | <b>\$ 3,655,002</b> | <b>\$ 3,420,925</b> | <b>\$29,458,067</b> |                |

**H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison**

|              | Feb 2021          | Feb 2020          | Variance         |
|--------------|-------------------|-------------------|------------------|
| UUT Water    | \$ 67,116         | \$ 47,133         | \$ 19,982        |
| UUT Sewer    | 144,002           | 141,761           | 2,241            |
| Perchlorate  | -                 | -                 | -                |
| Ambulance    | 5,225             | 4,173             | 1,053            |
| <b>Total</b> | <b>\$ 216,343</b> | <b>\$ 193,067</b> | <b>\$ 23,276</b> |

**I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison**

|                                      | Feb 2021            | Feb 2020            | Variance          |
|--------------------------------------|---------------------|---------------------|-------------------|
| Non-Rate / Extra Territorial Revenue | \$ 212,976          | \$ 156,378          | \$ 56,598         |
| Utility Revenue                      | \$ 3,056,501        | \$ 2,777,063        | \$ 279,439        |
| <b>Total</b>                         | <b>\$ 3,269,478</b> | <b>\$ 2,933,441</b> | <b>\$ 336,036</b> |

**J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date**

|                                      | Jul 2020            | Aug 2020            | Sept 2020           | Oct 2020            | Nov 2020            | Dec 2020            | Jan 2021            | Feb 2021            | Total                |
|--------------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------------|
| <b>Non-Rate Revenue</b>              |                     |                     |                     |                     |                     |                     |                     |                     |                      |
| Cell Tower / Sublease                | 35,912              | 14,676              | 24,176              | 17,904              | 17,948              | 16,176              | 4,176               | 16,179              | 147,145              |
| Interest Income                      | 1,126               | -                   | -                   | -                   | -                   | -                   | -                   | -                   | 1,126                |
| NRR-FOG                              | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                    |
| Extra Terr-Water                     | -                   | 100,293             | 63,872              | -                   | 951                 | -                   | -                   | 60,000              | 225,116              |
| Extra Terr- Sewage                   | 12,251              | 149,335             | 130,488             | 266,587             | 12,251              | 123,847             | 168,023             | 136,098             | 998,881              |
| Turn On/Off Fees                     | 5                   | 5                   | 3                   | 257                 | 2                   | 192                 | -                   | -                   | 464                  |
| NSF                                  | 225                 | 137                 | 188                 | 90                  | 175                 | 235                 | 112                 | 113                 | 1,275                |
| Same Day Service                     | (909)               | (16)                | 329                 | 2,631               | 73                  | (711)               | (1,276)             | (1,150)             | (1,029)              |
| New Occupant Charge                  | 1,796               | 1,825               | 1,964               | 1,472               | 1,207               | 1,719               | 1,320               | 1,740               | 13,043               |
| DIF - Wastewater Connection          | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                    |
| Sewer Bad Debt Collection Fees       | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                    |
| Sewer Cash Over/Short                | -                   | 1                   | 20                  | 106                 | (126)               | -                   | -                   | -                   | 1                    |
| <b>Total Non-Rate Revenue</b>        | <b>\$ 50,406</b>    | <b>\$ 266,256</b>   | <b>\$ 221,040</b>   | <b>\$ 289,046</b>   | <b>\$ 32,482</b>    | <b>\$ 141,458</b>   | <b>\$ 172,355</b>   | <b>\$ 212,979</b>   | <b>1,386,023</b>     |
| <b>Utility Revenue</b>               |                     |                     |                     |                     |                     |                     |                     |                     |                      |
| Water Penalty                        | (71)                | 142                 | 45                  | 147                 | 96                  | 51                  | 2                   | 16                  | 429                  |
| Sewer Penalty                        | 4,019               | (130)               | 223                 | 251                 | 408                 | 4,644               | 835                 | 6,147               | 16,396               |
| Turf Removal Rebate                  | (944)               | (951)               | -                   | -                   | (1,337)             | -                   | -                   | -                   | (3,232)              |
| Hi Eff Toilet/Washer Rebates         | -                   | -                   | -                   | -                   | -                   | -                   | -                   | (100)               | (100)                |
| Senior Disc - Water                  | (7,622)             | (7,631)             | (10,524)            | (7,640)             | (7,505)             | (7,421)             | (7,428)             | (7,395)             | (63,167)             |
| Senior Disc - Sewer                  | (25,775)            | (25,798)            | (22,976)            | (25,829)            | (25,402)            | (25,148)            | (25,155)            | (25,095)            | (201,179)            |
| Damaged /Lost Meter                  | 923                 | -                   | 832                 | 832                 | 1,717               | 5,897               | 3,671               | 32,504              | 46,376               |
| Water Contract                       | -                   | -                   | -                   | -                   | -                   | -                   | -                   | 242                 | 242                  |
| Water Deposits                       | 8,568               | 3,074               | 3,413               | 318                 | 3,640               | 1,931               | 9,575               | 702                 | 31,219               |
| Water Deposits Billed                | 24,960              | 7,547               | 4,917               | 6,109               | 6,994               | 8,963               | 4,914               | 53,547              | 117,949              |
| Water Meter Deposits                 | 5,254               | 1,769               | 6,581               | -                   | -                   | 4,422               | 30,147              | -                   | 48,173               |
| Sewer Deposits                       | 2,192               | 1,853               | 2,259               | 309                 | 1,481               | 927                 | 6,592               | -                   | 15,613               |
| Sewer Deposits Billed                | 9,088               | 11,223              | 7,251               | 5,552               | 5,186               | 9,423               | 6,928               | 9,123               | 63,775               |
| Water                                | 1,276,346           | 1,114,103           | 1,470,592           | 1,193,421           | 1,189,552           | 1,217,295           | 978,173             | 1,042,175           | 9,481,657            |
| Sewer                                | 2,131,906           | 1,877,387           | 2,249,076           | 2,099,836           | 1,896,075           | 2,265,038           | 1,770,773           | 1,983,361           | 16,273,451           |
| Unapplied Credits                    | 13,039              | (319)               | 55,886              | (8,682)             | (16,072)            | 41,200              | (12,616)            | (38,726)            | 33,711               |
| <b>Total Utility Revenue</b>         | <b>\$ 3,441,883</b> | <b>\$ 2,982,268</b> | <b>\$ 3,767,573</b> | <b>\$ 3,264,625</b> | <b>\$ 3,054,830</b> | <b>\$ 3,527,221</b> | <b>\$ 2,766,411</b> | <b>\$ 3,056,501</b> | <b>\$ 25,861,312</b> |
| <b>Total Non-Rate + Utility Rev.</b> | <b>3,492,289</b>    | <b>3,248,524</b>    | <b>3,988,613</b>    | <b>3,553,671</b>    | <b>3,087,312</b>    | <b>3,668,679</b>    | <b>2,938,766</b>    | <b>3,269,481</b>    | <b>27,247,335</b>    |

**K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison**

|                 | Increase to Cash per Incode | Adjustments Required to GL Cash | Fund 660- Sewer | Fund 670- Water | Total Cash Per GL | Adjustments To Match RUA to Bank | Cash/CC/Cks Deposit To Bank |
|-----------------|-----------------------------|---------------------------------|-----------------|-----------------|-------------------|----------------------------------|-----------------------------|
| <b>Feb 2021</b> | 3,485,821                   | 21,845                          | 2,290,663       | 1,173,312       | 3,485,821         | (50,148)                         | <b>3,435,673</b>            |
| <b>Feb 2020</b> | 3,126,508                   | 6,174                           | 2,347,623       | 772,712         | 3,126,508         | (366,580)                        | <b>2,759,928</b>            |

**L. Non-Incode Customer Accounts Receivable Aging**

| Name                               | Total as of<br>2/28/2021 | Current           | 31-60 days       | 61-90 days        | >90 days        |
|------------------------------------|--------------------------|-------------------|------------------|-------------------|-----------------|
| AT&T - Easton                      | \$ -                     | -                 |                  |                   |                 |
| CITY OF FONTANA                    | 123,847                  | 123,847           |                  |                   |                 |
| Colton Unified School District     | 6,642                    | 6,642             |                  |                   |                 |
| County of San Bernardino-CSA 70 BL | 24,503                   | 12,251            | 12,251           |                   |                 |
| MR Tudor                           | 1,000                    | 500               | 500              |                   |                 |
| Rialto BioEnergy Facilities        | -                        |                   |                  |                   |                 |
| Sprint-Nextel                      | 5,184                    |                   |                  |                   | 5,184           |
| San Bernardino Co Waste System Div | 224,000                  |                   |                  | 224,000           |                 |
| SB Valley Mun Water District       | -                        |                   |                  |                   |                 |
| Vertical Bridge Holdco, LLC (CIG)  | 2,266                    |                   |                  |                   | 2,266           |
| <b>Grand Total</b>                 | <b>\$ 387,441</b>        | <b>\$ 143,240</b> | <b>\$ 12,751</b> | <b>\$ 224,000</b> | <b>\$ 7,450</b> |

**AT&T** makes annual payment. Subsequently, the check has been received and will be applied periodically.

**City of Fontana** is current with its obligations.

**Colton Unified School District** indicates the Invoice issued in the current month.

**County of San Bernardino—CSA 70 BL (Bloomington):** A monthly billing for a total of 197 EDU for residential and commercial sewer connections is being billed to the County. These connections generate approximately \$12,000 of monthly extraterritorial revenue. The amount due reflects current billing in February and the prior month.

**Rialto Bioenergy Facilities:** is current with its obligations.

**Liquid Environmental:** There have not been F.O.G. services rendered and there is no balance due from the vendor.

**San Bernardino Valley Municipal Water District** is billed quarterly for rebate submitted within that period.

**Vertical Bridge Holdco, LLC and Sprint:** Vertical Bridge has been contacted for open Invoices. Sprint is being contacted as well.

**San Bernardino County Waste System Division** is currently billed for the Annual Standby Water Rights for Fiscal Year 2020-2021 per agreement. The \$60,000 payment was received. The County is being contacted for the \$224,000 amount due.





# City of Rialto

## Legislation Text

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**File #:** UC-21-0259, **Version:** 1, **Agenda #:** 8

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Veolia's Maintenance and Operations Monthly Report- March  
**(RECEIVE AND FILE)**

# Utility Commission Report

## May 2021

Reporting period March 2021





# **RIALTO WASTEWATER**

## **MONTHLY OPERATIONS REPORT**

**Reporting Period:**  
**March 2021**

Prepared for: - Rialto Water Services

Prepared by: - Veolia Water West Operating Services



# RIALTO WASTEWATER OPERATIONS AND MAINTENANCE REPORT

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# RIALTO WASTEWATER MONTHLY OPERATIONS REPORT

## EXECUTIVE SUMMARY

Highlights of this month's Wastewater O&M report include the following:

- "Wet end" treatment operations were compliant during the month. Effluent quality met or, in a number of cases, was significantly better than permit limits.
- A brief power outage occurred on March 5<sup>th</sup> due to a failure of Southern California Edison equipment primary power service. An abnormal condition prevented Edison's secondary service from providing power to the treatment facility. A brief interruption in plant discharge did occur although no permit performance issues resulted from the outage.
- On March 22<sup>nd</sup>, a Zink flare control system issue prevented the flare from operating. It was promptly addressed and resolved by staff. This was reported to the AQMD promptly.
- There were no residential call outs or sewer overflows this month.

## 1. Collection System/Customer Service Log

a. Collections group activities this month:

| Category  | Current Month Statistics | Prior Month Statistics | 2021 Year to Date Statistics |
|---|--------------------------|------------------------|------------------------------|
| Sanitary sewer cleaned conventional method, feet  | 19,345                   | 0                      | 19,345                       |
| Sanitary sewer assessed using SL-RAT method, feet | 0                        | 0                      | 3,924                        |
| "Hot Spot" Cleaning, feet                         | 5,589                    | 7,511                  | 18,590                       |
| CCTV Inspection, miles (26 is annual goal)*       | 1.48                     | 0.50                   | 2.0                          |
| Manhole Inspections                               | 0                        | 0                      | 0                            |
| USA Dig Alert Markings, count                     | 29                       | 22                     | 74                           |
| Residential call outs                             | 0                        | 0                      | 1                            |
| Sanitary sewer overflows                          | 0                        | 0                      | 0                            |

b. Collection System Service Maps for March – Monthly Collection System Service Map

c. Customer Service Call Outs – See Item 9

## 2. Wastewater Treatment Plant – Monthly Overview

Significant events during the month were:

- "Wet end" treatment plant performance continued compliant during the month.
- On March 5<sup>th</sup>, Southern California Edison's (SCE's) primary power supply to the treatment plant suffered an outage at 1:12PM. SCE's secondary power supply would normally be switched into

service. However due to an abnormal condition as reported by SCE, the secondary source was unavailable. Pumping of flow through the facility ceased until power was restored at approximately 1:46PM (34 minutes duration). Plant hydraulics allowed flow to be discharged after the power outage began however flow to the Santa Ana River ceased prior to the resumption of power. It is estimated that the duration of the no-flow time period was 14 minutes. As continuous flow is a permit requirement, this interruption was reported to the Regional Board. The Board noted the incident and did not indicate that further action would be taken due to the brevity of the outage. SCE has indicated that the abnormal condition was rectified.

- On March 22<sup>nd</sup>, a Zink flare control system issue prevented the flare from operating. It was promptly addressed and resolved by staff. As AQMD considers this incident a breakdown, it was reported within the one hour notification period. The issue was subsequently discussed with an AQMD inspector. No punitive actions are anticipated.
- Efforts continued to develop a scope of work and identify a dewatering contractor to process digested sludge which accumulated during the December/January digester ragging issues proceeded during the month. By month's end, a contractor had been identified and finalization of contract scope details was underway.
- There were no residential complaints or sewer overflows during the month.

### 3. Treatment Facility Performance/Laboratory Activities

- See attached Monthly Performance Summary
- Summary of Notices and Laboratory Tests/Reports filed with government agencies

Monthly submittal of State/Federal discharge monitoring report was completed in a timely fashion.

- Effluent Specification Exceedance Discussion

See Section 2 above.

- Valve exercising

| Valves Exercised | Current Month Statistics | Prior Month Statistics | 2021 Year to Date Statistics |
|------------------|--------------------------|------------------------|------------------------------|
| Actual/Scheduled | 20                       | 13                     | 41                           |
| Unscheduled*     | 0                        | 0                      | 0                            |

\* Valves turned that are not required PM

### 4. Monthly Safety Program Overview

| Category                    | Monthly Statistic                                     |
|-----------------------------|---|
| Safety Training Topics      | Fire Prevention and Response<br>Fire Extinguisher Use |
| Lost Time Incidents, count* | 0   |
| Recordable Incidents, count | 0   |

|                            |   |
|----------------------------|---|
| Near Miss Incidents, count | 4 |
| Vehicle Incidents, count   | 0 |

\* A lost time incident has not occurred in the past 179 days.

## 5. Biosolids, Chemicals, and Utilities

### a. Monthly Biosolids Production

| Biosolids                   | Current Month Statistics | Prior Month Statistics | 2021 Year to Date Statistics |
|-----------------------------|--------------------------|------------------------|------------------------------|
| Quantity Produced, wet tons | 1,261.92*                | 1,071.45               | 2,623.02*                    |

\* Biosolids total for the month has not yet been verified; values above are tentative.

### b. Monthly Chemical Consumption

| Chemical                                 | Current Month Statistics | Prior Month Statistics |
|--|--------------------------|------------------------|
| Sodium Hypochlorite, gallons             | 28,442                   | 27,898                 |
| Sodium Bisulfite, gallons                | 9,706                    | 9,886                  |
| Ferrous Chloride, gallons                | 2,902                    | 2,622                  |
| Polymer, Gravity Belt Thickener, gallons | 427                      | 306                    |
| Polymer, Belt Filter Press, gallons      | 728                      | 736                    |
| Alum, gallons                            | 9                        | 7                      |

### c. Monthly Utilities Consumption

| Utility                        | Current Month Statistics | Prior Month Statistics |
|--------------------------------|--------------------------|------------------------|
| Electricity WWTP, KWH          | *                        | 372,024                |
| Electricity Lilac LS, KWH      | 506                      | 506                    |
| Electricity Sycamore LS, KWH   | 820                      | 1,077                  |
| Electricity Ayala LS, KWH      | 5,317                    | 5,774                  |
| Electricity Cactus LS, KWH     | 1,083                    | 1,229                  |
| Electricity Ramrod LS, KWH     | 511                      | 450                    |
| Frisbie Park LS, KWH           | 610                      | 820                    |
| Electricity Agua Mansa LS, KWH | 2,342                    | 2,706                  |
| Natural Gas WWTP, Therms       | 5,790                    | 8,293                  |

\*Invoice not received at time of report preparation.

## 6. Odor Complaints Received/Actions Taken

No odor complaints were received this month.

## 7. Major Equipment and/or Machinery Outages

- Chlorine Contact Tank #3 cleaned



- Removal of Digester #2 rental pumping equipment and reinstallation of original pumps and piping
- Replacement of failed electrical contactor on Digester #2 Heat Exchanger Pump
- Replacement of failed Siemens controller on Boiler #1
- Replacement of shorted wire in conduit from Digester #1 gas flow meter
- Weed spraying
- Installation of valve on Digester #2 rental valve overflow line
- Replacement of failed FOG sump discharge line
- Repair of damaged railing on Digester #2
- Annual calibration of effluent prop flow meter
- Replacement of air regulators on Gravity Belt Thickeners #1 and #2
- Relocation of display unit for Primary Sludge flow meter
- Inspection of City Stormwater Pump Station pumps

## 8. Outside Agency Activities during the Month

- a. Government agency or property insurance inspections

None during the month

- b. Government agency environmental, health, or safety tests/monitoring

Permit testing was completed for this month

- c. Government agency notices of violation received

No notices were received.

- d. Government agency monitoring

Routine monitoring reports were submitted

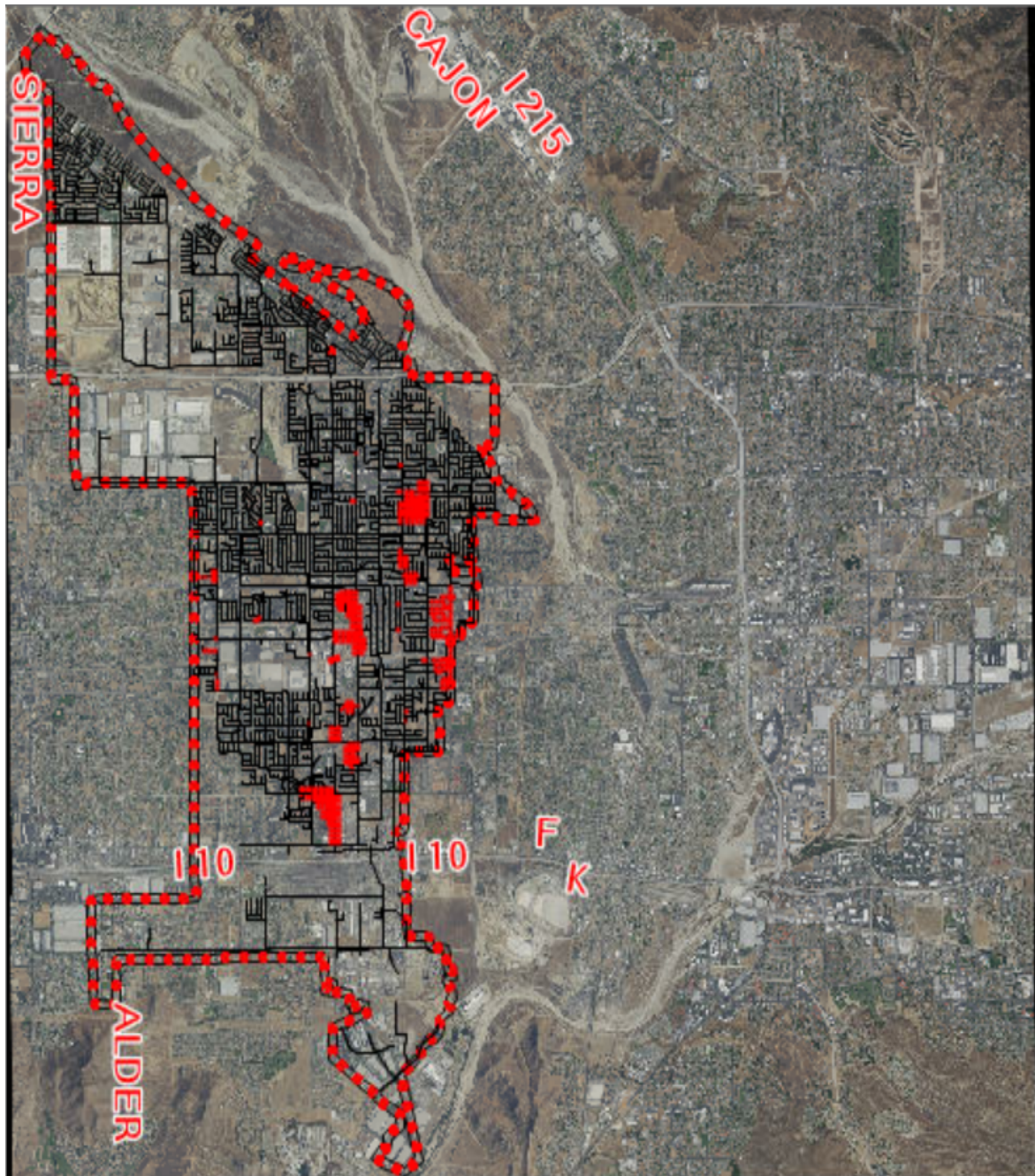
- e. Other matters of concern

See 8(c) above

## 9. Complaint Log

| Date | Address | Comments | Personnel | Manhole | To Manhole |
|------|---------|----------|-----------|---------|------------|
| None |         |          |           |         |            |

## Monthly Collection System Service Map



-- Pipe Cleaning - March 2021 --



# Rialto Wastewater O&M Report

Report Start Date: 3/1/2021

Report End Date:

4/23/2021

**Table B**

## Influent (Inf.) and Effluent (Eff.) Laboratory Analysis Summary

|                       | Influent<br>daily flow | Effluent<br>Flow | Reclaimed<br>Water | Influent<br>BOD | Influent<br>BOD<br>Load | Effluent<br>BOD | Effluent<br>BOD<br>Load | BOD %<br>Removal | Influent<br>TSS | Influent<br>TSS<br>Load | Effluent<br>TSS | Effluent<br>TSS<br>Load | TSS %<br>Removal |
|-----------------------|------------------------|------------------|--------------------|-----------------|-------------------------|-----------------|-------------------------|------------------|-----------------|-------------------------|-----------------|-------------------------|------------------|
| Date                  | MGD                    | MGD              | Gals               | mg/l            | lbs/day                 | mg/L            | lbs/day                 | %                | mg/L            | lbs/day                 | mg/L            | lbs/day                 | %                |
| 3/1/2021              | 7.360                  | 7.060            |                    | 400             | 24,553                  | 2.5             | 147                     | 99               | 290             | 17,801                  | 2.0             | 118                     | 99               |
| 3/2/2021              | 6.360                  | 6.380            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/3/2021              | 8.130                  | 6.280            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/4/2021              | 4.210                  | 6.500            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/5/2021              | 6.270                  | 6.650            |                    | 350             | 18,302                  | 5.0             | 277                     | 98.6             |                 |                         |                 |                         |                  |
| 3/6/2021              | 6.040                  | 6.390            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/7/2021              | 6.250                  | 6.600            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/8/2021              | 6.130                  | 6.770            |                    | 330             | 16,871                  | 5.0             | 282                     | 98.5             | 220             | 11,247                  | 2.0             | 113                     | 99               |
| 3/9/2021              | 6.120                  | 7.360            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/10/2021             | 6.900                  | 6.330            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/11/2021             | 5.790                  | 6.910            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/12/2021             | 6.050                  | 7.110            |                    | 260             | 13,119                  | 5.0             | 296                     | 98.1             |                 |                         |                 |                         |                  |
| 3/13/2021             | 5.990                  | 6.560            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/14/2021             | 6.050                  | 7.240            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/15/2021             | 6.060                  | 6.120            |                    | 340             | 17,184                  | 5.0             | 255                     | 98.5             | 250             | 12,635                  | 2.0             | 102                     | 99               |
| 3/16/2021             | 6.330                  | 6.630            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/17/2021             | 7.500                  | 6.600            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/18/2021             | 7.040                  | 7.490            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/19/2021             | 6.280                  | 6.840            |                    | 260             | 13,618                  | 5.0             | 285                     | 98.1             |                 |                         |                 |                         |                  |
| 3/20/2021             | 5.450                  | 5.750            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/21/2021             | 4.420                  | 7.240            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/22/2021             | 6.330                  | 7.030            |                    | 300             | 15,838                  | 5.0             | 293                     | 98.3             | 260             | 13,726                  | 4.0             | 235                     | 98               |
| 3/23/2021             | 6.480                  | 7.110            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/24/2021             | 6.230                  | 5.530            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/25/2021             | 7.050                  | 6.630            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/26/2021             | 5.220                  | 7.100            |                    | 200             | 8,707                   | 5.0             | 296                     | 97.5             |                 |                         |                 |                         |                  |
| 3/27/2021             | 6.160                  | 6.410            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/28/2021             | 6.280                  | 6.410            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/29/2021             | 7.630                  | 7.510            |                    | 300             | 19,090                  | 2.5             | 157                     | 99.2             | 330             | 20,999                  | 2.0             | 125                     | 99               |
| 3/30/2021             | 6.210                  | 6.860            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| 3/31/2021             | 6.310                  | 6.980            |                    |                 |                         |                 |                         |                  |                 |                         |                 |                         |                  |
| Minimum               | 4.21                   | 5.53             |                    | 200             | 8,707                   | 2.5             | 147                     | 97.5             | 220             | 11,247                  | 2.0             | 102                     | 98.5             |
| Maximum               | 8.13                   | 7.51             |                    | 400             | 24,553                  | 5.0             | 296                     | 99.4             | 330             | 20,999                  | 4.0             | 235                     | 99.4             |
| Average               | 6.28                   | 6.72             |                    | 304             | 16,365                  | 4.4             | 254                     | 98.4             | 270             | 15,282                  | 2.4             | 139                     | 98.8             |
| Eff Limits<br>(A.M.)* | 11.7                   | 11.7             |                    |                 |                         | 20mg/L          |                         | >85%             |                 |                         | 20mg/L          |                         | >85%             |
| Permit<br>Compliant   | Yes                    | Yes              | N/A                | N/A             | N/A                     | Yes             | N/A                     | Yes              | N/A             | N/A                     | Yes             | N/A                     | Yes              |

\* Monthly Average

## Rialto Wastewater O&M Report

### Influent (Inf.) and Effluent (Eff.) Laboratory Analysis Summary

|                        | Influent<br>Conductivity<br>(uS/cm) | Effluent<br>Conductivity<br>umhos | VE Inf COD<br>mg/L | Final Effluent<br>COD<br>mg/l | Influent TDS<br>mg/l | Filter Effluent<br>TDS<br>mg/l | EFF FINAL<br>TDS<br>mg/L | Influent<br>Inorganic<br>Nitrogen<br>mg/L | Effluent<br>Inorganic<br>Nitrogen<br>mg/l as N |
|------------------------|-------------------------------------|-----------------------------------|--------------------|-------------------------------|----------------------|--------------------------------|--------------------------|---|--|
| 3/1/2021               | 1,454                               | 881                               |                    |                               |                      |                                |                          |   |  |
| 3/2/2021               | 1,413                               | 872                               | 800                | 28                            | 520                  | 460                            | 510                      | 46  | 8.8  |
| 3/3/2021               | 1,313                               | 861                               |                    |                               |                      |                                |                          |   |  |
| 3/4/2021               | 1,271                               | 860                               |                    |                               |                      |                                |                          |   |  |
| 3/5/2021               | 1,393                               | 867                               |                    |                               |                      |                                |                          |   |  |
| 3/6/2021               | 1,297                               | 872                               |                    |                               |                      |                                |                          |   |  |
| 3/7/2021               | 1,202                               | 885                               |                    |                               |                      |                                |                          |   |  |
| 3/8/2021               | 1,399                               | 888                               |                    |                               |                      |                                |                          |   |  |
| 3/9/2021               | 1,252                               | 892                               |                    |                               |                      |                                |                          |   |  |
| 3/10/2021              | 1,032                               | 926                               |                    |                               |                      |                                |                          |   |  |
| 3/11/2021              | 1,256                               | 855                               |                    |                               |                      |                                |                          |   |  |
| 3/12/2021              | 1,432                               | 860                               |                    |                               |                      |                                |                          |   |  |
| 3/13/2021              | 1,574                               | 860                               |                    |                               |                      |                                |                          |   |  |
| 3/14/2021              | 1,193                               | 868                               |                    |                               |                      |                                |                          |   |  |
| 3/15/2021              | 1,293                               | 859                               |                    |                               |                      |                                |                          |   |  |
| 3/16/2021              | 1,298                               | 887                               |                    |                               |                      |                                |                          |   |  |
| 3/17/2021              | 1,345                               | 895                               |                    |                               |                      |                                |                          |   |  |
| 3/18/2021              | 1,199                               | 875                               |                    |                               |                      |                                |                          |   |  |
| 3/19/2021              | 1,318                               | 853                               |                    |                               |                      |                                |                          |   |  |
| 3/20/2021              | 1,226                               | 849                               |                    |                               |                      |                                |                          |   |  |
| 3/21/2021              | 1,430                               | 846                               |                    |                               |                      |                                |                          |   |  |
| 3/22/2021              | 1,418                               | 851                               |                    |                               |                      |                                |                          |   |  |
| 3/23/2021              | 1,120                               | 832                               |                    |                               |                      |                                |                          |   |  |
| 3/24/2021              | 1,165                               | 865                               |                    |                               |                      |                                |                          |   |  |
| 3/25/2021              | 1,208                               | 817                               |                    |                               |                      |                                |                          |   |  |
| 3/26/2021              | 1,201                               | 829                               |                    |                               |                      |                                |                          |   |  |
| 3/27/2021              | 1,166                               | 825                               |                    |                               |                      |                                |                          |   |  |
| 3/28/2021              | 1,339                               | 828                               |                    |                               |                      |                                |                          |   |  |
| 3/29/2021              | 1,251                               | 842                               |                    |                               |                      |                                |                          |   |  |
| 3/30/2021              | 1,184                               | 835                               |                    |                               |                      |                                |                          |   |  |
| 3/31/2021              | 1,260                               | 912                               |                    |                               |                      |                                |                          |   |  |
| Minimum                | 1,032                               | 817                               | 800                | 28                            | 520                  | 460                            | 510                      | 46  | 8.8  |
| Maximum                | 1,574                               | 926                               | 800                | 28                            | 520                  | 460                            | 510                      | 46  | 8.8  |
| Average                | 1,287                               | 863                               | 800                | 28                            | 520                  | 460                            | 510                      | 46  | 8.8  |
| 12 Month<br>Average    | 1,346                               | 860                               | 815                | 29                            | 545                  | 423                            | 503                      | 45  | 8.08   |
| Eff. Limits<br>(A.M.)* |                                     |                                   |                    |                               |                      | 490 mg/L 12<br>Mo. Running     |                          |   | 10 mg/L 12<br>Mo. Running                      |
| Permit                 | N/A                                 | N/A                               | N/A                | N/A                           | N/A                  | Yes                            | N/A                      | N/A                                       | yes  |

\* Monthly Average

# Rialto Wastewater O&M Report

## Influent (Inf.) and Effluent (Eff.) Laboratory Analysis Summary

|                    | Influent pH | Effluent pH | Effluent Temp | Effluent Ammonia | Effluent Total Coliform | Effluent Coliform 7 Day Median | Effluent Cyanide, Free Available | Eff Di(2-ethylhexyl) phthalate (DEHP) | FOG Daily Volume Gallons | Digester Gas | Natural Gas Daily Use |
|--------------------|-------------|-------------|---------------|------------------|-------------------------|--------------------------------|----------------------------------|---------------------------------------|--------------------------|--------------|-----------------------|
| Date               | SU          | SU          | Deg C         | mg/L             | MPN/100mL               | MPN/100ML                      | ug/L                             | ug/l                                  | Gals                     | cu ft/day    | cf/day                |
| 3/1/2021           | 7.86        | 7.23        | 21.0          | <0.10            | <1.8                    | <1.80                          |                                  |                                       |                          | 209,271      | 24,600                |
| 3/2/2021           | 8.36        | 7.22        | 21.6          |                  | 2.0                     | <1.80                          |                                  | <5.00                                 |                          | 97,023       | 20,100                |
| 3/3/2021           | 9.10        | 7.23        | 22.0          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 150,090      | 38,200                |
| 3/4/2021           | 8.21        | 7.19        | 21.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 150,580      | 32,300                |
| 3/5/2021           | 8.41        | 7.15        | 22.2          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 172,463      | 36,500                |
| 3/6/2021           | 8.80        | 7.13        | 22.6          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 149,739      | 15,400                |
| 3/7/2021           | 8.49        | 7.06        | 22.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 171,115      | 20,100                |
| 3/8/2021           | 7.96        | 7.12        | 22.0          | <0.10            | <1.8                    | <1.80                          |                                  |                                       |                          | 186,505      | 20,500                |
| 3/9/2021           | 8.21        | 7.16        | 22.5          |                  | <1.8                    | <1.80                          | <2.0                             |                                       |                          | 211,894      | 18,600                |
| 3/10/2021          | 6.50        | 7.14        | 22.1          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 217,816      | 19,800                |
| 3/11/2021          | 7.97        | 7.11        | 21.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 200,711      | 23,500                |
| 3/12/2021          | 8.65        | 7.10        | 21.6          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 157,691      | 19,800                |
| 3/13/2021          | 8.04        | 7.12        | 21.9          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 203,660      | 19,900                |
| 3/14/2021          | 6.96        | 7.11        | 22.3          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 222,493      | 21,100                |
| 3/15/2021          | 6.69        | 7.17        | 22.1          | <0.10            | <1.8                    | <1.80                          |                                  |                                       |                          | 208,489      | 19,600                |
| 3/16/2021          | 8.18        | 7.23        | 21.5          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 196,158      | 16,700                |
| 3/17/2021          | 7.96        | 7.20        | 21.4          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 179,898      | 18,100                |
| 3/18/2021          | 8.30        | 7.15        | 22.1          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 188,494      | 21,000                |
| 3/19/2021          | 8.27        | 7.12        | 22.4          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 159,092      | 16,700                |
| 3/20/2021          | 7.55        | 7.04        | 22.8          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 180,423      | 18,400                |
| 3/21/2021          | 8.36        | 7.04        | 22.5          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 187,711      | 17,800                |
| 3/22/2021          | 8.33        | 7.07        | 22.3          | 0.10             | <1.8                    | <1.80                          |                                  |                                       |                          | 141,871      | 19,700                |
| 3/23/2021          | 7.44        | 7.10        | 22.5          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 167,530      | 19,700                |
| 3/24/2021          | 7.61        | 7.17        | 22.3          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 171,524      | 18,100                |
| 3/25/2021          | 7.39        | 7.12        | 22.1          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 185,537      | 19,800                |
| 3/26/2021          | 7.20        | 7.12        | 22.3          |                  | 2.0                     | <1.80                          |                                  |                                       |                          | 173,546      | 18,700                |
| 3/27/2021          | 6.94        | 7.11        | 22.3          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 154,551      | 17,800                |
| 3/28/2021          | 6.86        | 7.04        | 21.0          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 170,453      | 24,200                |
| 3/29/2021          | 7.04        | 7.03        | 23.1          | <0.10            | 2.0                     | 2.00                           |                                  |                                       |                          | 152,884      | 20,500                |
| 3/30/2021          | 7.60        | 7.03        | 23.0          |                  | 2.0                     | 2.00                           |                                  |                                       |                          | 148,193      | 16,400                |
| 3/31/2021          | 7.44        | 7.13        | 23.6          |                  | <1.8                    | <1.80                          |                                  |                                       |                          | 191,177      | 20,600                |
| Minimum            | 6.50        | 7.03        | 21.0          | 0.1              | 1.8                     | 1.8                            | 2.0                              | 5.00                                  |                          | 97,023       | 15,400                |
| Maximum            | 9.10        | 7.23        | 23.6          | 0.1              | 2.0                     | 2.0                            | 2.0                              | 5.00                                  |                          | 222,493      | 38,200                |
| Average            | 7.83        | 7.13        | 22.2          | 0.1              | 1.9                     | 1.8                            | 2.0                              | 5.00                                  |                          | 176,083      | 21,103                |
| Eff Limits (A.M.)* |             | 6.5-8.5     |               | 4.5 mg/L         |                         | <2.2                           | 4.2 ug/L                         | 5.90 ug/L                             |                          |              |                       |
| Permit Compliant   | N/A         | Yes         | N/A           | Yes              | N/A                     | Yes                            | Yes                              | Yes                                   | N/A                      | N/A          | N/A                   |

\* Monthly Average

# **RIALTO WATER**

## **MONTHLY OPERATIONS REPORT**

**Reporting Period:**

**March 2021**



**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**

# RIALTO WATER

## OPERATIONS AND MAINTENANCE REPORT

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## **RIALTO WATER**

### **MONTHLY OPERATIONS REPORT**

- **EXECUTIVE SUMMARY**

Highlights of this month's Water O&M report include the following:

- The water distribution network achieved compliance with all permit requirements.
- No sample anomalies that require secondary sampling.
- No significant issues with water availability. The purchasing of water remained consistent and daily equalization tanks levels remained at anticipated volume for customer availability.
- The Preventative Maintenance Program, as well as Valve Exercising, continues to identify areas of focus for our Routine Repair and Replacement. Due to COVID-19 impacts, various operational activities have been minimized for the health and safety of employees.



- **Water Production Totals**

Total water delivered into the Rialto system this month was 700.52 acre-feet. 451.51 acre-feet was delivered into the system from the groundwater wells (City 4A production is included in the well total). 137.97 acre-feet was delivered via the BLF transmission system (City 4A production has been deducted). 111.04 acre-feet came from the OP RTP.

| MARCH 2021 DAILY PRODUCTION TOTALS IN ACRE FEET |         |        |          |          |        |                   |             |                     |                    |                    |
|---|---------|--------|----------|----------|--------|-------------------|-------------|---------------------|--------------------|--------------------|
|   |         |        |          |          |        | Delivered Via BLF |             |                     |                    |                    |
|   |         |        |          |          |        |                   | Purchased   |                     |                    |                    |
| DATE  | Chino 2 | City 2 | Rialto 3 | Rialto 5 | Miro 3 | City 4A           | BOOSTER 6-9 | Cactus <sup>1</sup> | OPRTP <sup>2</sup> | TOTAL <sup>3</sup> |
| 3/1/21  | 0.00    | 5.17   | 0.00     | 0.00     | 0.00   | 10.33             | 0.00        | 11.16               | 3.81               | 20.14              |
| 3/2/21  | 0.00    | 2.98   | 0.00     | 0.00     | 8.47   | 7.19              | 9.46        | 0.00                | 0.13               | 21.04              |
| 3/3/21  | 0.00    | 5.62   | 0.00     | 0.00     | 7.67   | 10.34             | 10.35       | 8.06                | 0.13               | 31.83              |
| 3/4/21  | 0.00    | 0.04   | 0.00     | 0.00     | 6.34   | 7.78              | 8.29        | 3.88                | 0.10               | 18.65              |
| 3/5/21  | 0.00    | 4.13   | 0.00     | 0.00     | 8.29   | 9.71              | 8.54        | 4.45                | 0.13               | 25.54              |
| 3/6/21  | 0.00    | 8.02   | 0.00     | 0.00     | 8.30   | 9.63              | 4.73        | 10.00               | 2.90               | 33.95              |
| 3/7/21  | 0.00    | 3.79   | 0.00     | 0.00     | 8.49   | 7.28              | 4.22        | 5.03                | 2.52               | 24.05              |
| 3/8/21  | 0.00    | 2.36   | 0.00     | 0.00     | 6.83   | 9.85              | 6.57        | 10.44               | 2.33               | 28.53              |
| 3/9/21  | 0.00    | 3.27   | 0.00     | 0.00     | 7.80   | 7.33              | 4.32        | 8.98                | 0.50               | 24.87              |
| 3/10/21   | 0.00    | 0.00   | 0.00     | 0.00     | 15.38  | 10.70             | 8.65        | 12.49               | 9.09               | 45.61              |
| 3/11/21   | 0.00    | 0.00   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 0.00                | 0.00               | 0.00               |
| 3/12/21   | 0.00    | 0.63   | 0.00     | 0.00     | 7.21   | 0.00              | 2.57        | 3.56                | 4.55               | 18.52              |
| 3/13/21   | 0.00    | 1.20   | 0.00     | 0.00     | 3.19   | 11.14             | 10.58       | 4.64                | 4.71               | 24.32              |
| 3/14/21   | 0.00    | 3.73   | 0.00     | 0.00     | 1.00   | 8.28              | 8.31        | 3.70                | 4.50               | 21.24              |
| 3/15/21   | 0.00    | 0.01   | 0.00     | 0.00     | 0.00   | 7.55              | 7.94        | 3.90                | 4.17               | 16.02              |
| 3/16/21   | 0.00    | 0.00   | 6.13     | 0.00     | 0.00   | 3.92              | 4.73        | 5.10                | 5.35               | 21.31              |
| 3/17/21   | 0.00    | 2.15   | 5.30     | 0.00     | 0.00   | 0.00              | 0.00        | 5.90                | 4.46               | 17.81              |
| 3/18/21   | 0.00    | 0.00   | 6.20     | 0.00     | 0.00   | 1.48              | 0.00        | 3.67                | 4.32               | 14.19              |
| 3/19/21   | 0.00    | 1.67   | 6.29     | 0.00     | 0.00   | 11.16             | 13.61       | 3.49                | 4.39               | 29.45              |
| 3/20/21   | 0.00    | 1.35   | 5.26     | 0.00     | 0.00   | 0.00              | 0.05        | 3.37                | 4.54               | 14.57              |
| 3/21/21   | 0.00    | 7.13   | 7.36     | 0.00     | 0.00   | 0.00              | 0.00        | 4.38                | 4.85               | 23.72              |
| 3/22/21   | 0.00    | 4.55   | 0.00     | 0.00     | 4.89   | 0.00              | 0.00        | 3.31                | 4.23               | 16.98              |
| 3/23/21   | 0.00    | 5.89   | 0.00     | 0.00     | 5.74   | 0.00              | 0.00        | 5.23                | 4.10               | 20.96              |
| 3/24/21   | 0.00    | 6.68   | 0.00     | 0.00     | 8.59   | 0.00              | 0.00        | 3.79                | 4.31               | 23.37              |
| 3/25/21   | 0.00    | 9.35   | 0.00     | 0.00     | 6.82   | 0.00              | 0.00        | 4.87                | 5.12               | 26.16              |
| 3/26/21   | 0.00    | 6.19   | 0.00     | 0.00     | 7.90   | 0.00              | 0.00        | 2.69                | 4.19               | 20.97              |
| 3/27/21   | 0.00    | 6.58   | 0.00     | 0.00     | 0.34   | 0.00              | 0.00        | 7.03                | 4.40               | 18.35              |
| 3/28/21   | 0.00    | 2.67   | 0.00     | 0.00     | 0.00   | 9.26              | 6.82        | 10.25               | 4.62               | 24.36              |
| 3/29/21   | 0.00    | 6.14   | 0.00     | 0.00     | 0.00   | 8.49              | 4.45        | 4.39                | 3.81               | 18.79              |
| 3/30/21   | 0.00    | 4.32   | 0.00     | 0.00     | 7.39   | 10.68             | 7.14        | 5.60                | 4.24               | 28.69              |
| 3/31/21   | 0.00    | 0.52   | 0.00     | 0.00     | 8.79   | 7.30              | 8.63        | 4.05                | 4.54               | 26.53              |
| TOTAL   | 0.00    | 106.14 | 36.54    | 0.00     | 139.43 | 169.40            | 139.96      | 167.41              | 111.04             | 700.52             |
| MIN   | 0.00    | 0.00   | 0.00     | 0.00     | 0.00   | 0.00              | 0.00        | 0.00                | 0.00               | 0.00               |
| MAX   | 0.00    | 9.35   | 7.36     | 0.00     | 15.38  | 11.16             | 13.61       | 12.49               | 9.09               | 45.61              |
| AVE   | 0.00    | 3.42   | 1.18     | 0.00     | 4.50   | 5.46              | 4.51        | 5.40                | 3.58               | 22.60              |

<sup>1</sup> Measured at point of connection at Cactus Reservoir site including production from City 4A. Amount may vary compared to billing.

<sup>2</sup> Measured at point of connection at Cedar Reservoir site. Amount may vary as compared to billing.

<sup>3</sup> City 4A is not included in total. It has been accounted for in the Purchased total.

**MARCH 2021 DAILY BOOSTER TOTALS IN ACRE FEET**

| <b>DATE</b>  | <b>Booster 1</b> | <b>Booster 2</b> | <b>Booster 3</b> | <b>Booster 4</b> | <b>Booster 5</b> | <b>Booster 6-9</b> | <b>Booster 10</b> | <b>Booster 11</b> |
|--------------|------------------|------------------|------------------|------------------|------------------|--------------------|-------------------|-------------------|
| 3/1/21       | 0.00             | 0.00             | 5.89             | 0.80             | 6.36             | 0.00               | 0.00              | 0.00              |
| 3/2/21       | 0.00             | 0.00             | 6.96             | 0.00             | 0.00             | 9.46               | 0.00              | 0.00              |
| 3/3/21       | 0.00             | 0.00             | 0.00             | 2.30             | 0.00             | 10.35              | 0.00              | 0.00              |
| 3/4/21       | 0.00             | 0.00             | 12.69            | 2.11             | 0.00             | 8.29               | 0.00              | 0.00              |
| 3/5/21       | 0.00             | 0.00             | 7.36             | 4.04             | 0.04             | 8.54               | 0.00              | 0.00              |
| 3/6/21       | 0.00             | 0.00             | 6.13             | 2.45             | 5.57             | 4.73               | 0.00              | 0.00              |
| 3/7/21       | 0.00             | 0.00             | 7.04             | 0.67             | 0.00             | 4.22               | 0.00              | 2.99              |
| 3/8/21       | 0.00             | 0.00             | 7.67             | 1.43             | 1.08             | 6.57               | 0.00              | 0.00              |
| 3/9/21       | 0.00             | 0.00             | 5.90             | 0.40             | 3.38             | 4.32               | 0.00              | 0.00              |
| 3/10/21      | 0.00             | 0.00             | 7.60             | 3.86             | 1.99             | 8.65               | 0.00              | 10.15             |
| 3/11/21      | 0.00             | 0.00             | 0.00             | 0.00             | 0.00             | 0.00               | 0.00              | 0.00              |
| 3/12/21      | 0.00             | 0.00             | 0.00             | 5.09             | 0.00             | 2.57               | 1.07              | 0.00              |
| 3/13/21      | 0.00             | 0.00             | 1.41             | 0.00             | 0.00             | 10.58              | 10.82             | 2.41              |
| 3/14/21      | 0.00             | 0.00             | 5.47             | 0.00             | 0.00             | 8.31               | 3.21              | 0.08              |
| 3/15/21      | 0.00             | 0.00             | 6.26             | 3.02             | 0.00             | 7.94               | 0.00              | 0.00              |
| 3/16/21      | 0.00             | 0.00             | 3.70             | 3.64             | 0.00             | 4.73               | 0.00              | 3.20              |
| 3/17/21      | 0.00             | 0.00             | 0.00             | 4.58             | 0.00             | 0.00               | 0.00              | 2.42              |
| 3/18/21      | 0.00             | 0.00             | 1.33             | 5.19             | 0.00             | 0.00               | 0.00              | 0.00              |
| 3/19/21      | 0.00             | 0.00             | 3.02             | 5.01             | 0.00             | 13.61              | 0.00              | 0.00              |
| 3/20/21      | 0.00             | 0.00             | 0.51             | 4.08             | 0.00             | 0.05               | 0.00              | 0.00              |
| 3/21/21      | 0.00             | 0.00             | 1.54             | 5.49             | 0.00             | 0.00               | 0.00              | 0.43              |
| 3/22/21      | 0.00             | 0.00             | 3.25             | 0.00             | 0.00             | 0.00               | 0.00              | 0.00              |
| 3/23/21      | 0.00             | 0.00             | 6.82             | 0.73             | 0.69             | 0.00               | 0.00              | 0.00              |
| 3/24/21      | 0.00             | 0.00             | 0.00             | 0.00             | 0.00             | 0.00               | 0.00              | 0.00              |
| 3/25/21      | 0.00             | 0.00             | 12.99            | 0.00             | 0.00             | 0.00               | 0.00              | 0.00              |
| 3/26/21      | 0.00             | 0.00             | 5.37             | 0.00             | 0.00             | 0.00               | 0.00              | 0.00              |
| 3/27/21      | 0.00             | 0.00             | 5.73             | 0.59             | 2.12             | 0.00               | 0.00              | 0.00              |
| 3/28/21      | 0.00             | 0.00             | 6.10             | 0.00             | 5.64             | 6.82               | 0.00              | 0.00              |
| 3/29/21      | 0.00             | 0.00             | 6.05             | 3.04             | 1.27             | 4.45               | 0.00              | 0.00              |
| 3/30/21      | 0.00             | 0.00             | 5.44             | 2.09             | 0.00             | 7.14               | 0.00              | 0.00              |
| 3/31/21      | 0.00             | 0.00             | 5.65             | 0.00             | 0.00             | 8.63               | 0.00              | 0.00              |
| <b>TOTAL</b> | <b>0.00</b>      | <b>0.00</b>      | <b>147.88</b>    | <b>60.61</b>     | <b>28.14</b>     | <b>139.96</b>      | <b>15.10</b>      | <b>21.68</b>      |
| <b>MIN</b>   | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>      | <b>0.00</b>        | <b>0.00</b>       | <b>0.00</b>       |
| <b>MAX</b>   | <b>0.00</b>      | <b>0.00</b>      | <b>12.99</b>     | <b>5.49</b>      | <b>6.36</b>      | <b>13.61</b>       | <b>10.82</b>      | <b>10.15</b>      |
| <b>AVE</b>   | <b>0.00</b>      | <b>0.00</b>      | <b>4.77</b>      | <b>1.96</b>      | <b>0.91</b>      | <b>4.51</b>        | <b>0.49</b>       | <b>0.70</b>       |

- **Static Water Levels**

All City of Rialto wells are sounded each month, both active and inactive well sites. Depth-to-water is measured from the well head to the static water surface. Increases in depth-to-water represent a decrease in static water level.

| Depth to Water                               |  |              |            |             |             |            |             |            |            |            |            |            |              |
|--|--|--------------|------------|-------------|-------------|------------|-------------|------------|------------|------------|------------|------------|--------------|
| <b>Wells Depth to Pump</b>                   | <b>Historical Maximum Depth to Water</b> | <b>April</b> | <b>May</b> | <b>June</b> | <b>July</b> | <b>Aug</b> | <b>Sept</b> | <b>Oct</b> | <b>Nov</b> | <b>Dec</b> | <b>Jan</b> | <b>Feb</b> | <b>March</b> |
| Chino # 1 (580 ft)<br><b>In-active well</b>  | <b>427'</b>                              | 420'         | 427'       | 426'        | 423'        | 423'       | 425'        | 422'       | 423'       | 423'       | 422'       | 423'       | 423'         |
| Chino # 2 (550 ft)                           | <b>366'</b>                              | 344'         | 344'       | 348'        | 350'        | 366'       | 360'        | 364'       | 349'       | 350'       | 347'       | 346'       | 345'         |
| City # 1 (260 ft)<br><b>Dry</b>              | <b>392'</b>                              | 244'         | 245'       | 243'        | 242'        | 243'       | 243'        | 243'       | 242'       | 243'       | 243'       | 230'       | 245'         |
| City # 2 (480 ft)                            | <b>402'</b>                              | 284'         | 290'       | 285'        | 272'        | 269'       | 264'        | 261'       | 256'       | 254'       | 253'       | 249'       | 249'         |
| City # 3 (525 ft)<br><b>Out of Service</b>   | <b>475'</b>                              | 448'         | 448'       | 448'        | 448'        | 448'       | 448'        | 448'       | 448'       | 448'       | 448'       | 448'       | 448'         |
| City # 4A (420 ft)                           | <b>406'</b>                              | 355'         | 356'       | 370'        | 375'        | 380'       | 381'        | 384'       | 371'       | 378'       | 374'       | 365'       | 366'         |
| City # 5 (385 ft)<br><b>In-active well</b>   | <b>355'</b>                              | 331'         | 331'       | 330'        | 332'        | 330'       | 331'        | 331'       | 331'       | 331'       | 331'       | 340'       | 331'         |
| Rialto # 1 (650 ft)<br><b>In-active well</b> | <b>588'</b>                              | 567'         | 566'       | 569'        | 576'        | 576'       | 577'        | 576'       | 571'       | 574'       | 571'       | 569'       | 571'         |
| Rialto # 2 (550 ft)<br><b>In-active well</b> | <b>490'</b>                              | 486'         | 486'       | 486'        | 485'        | 485'       | 485'        | 485'       | 485'       | 485'       | 489'       | 489'       | 489'         |
| Rialto # 3 (485 ft)                          | <b>466'</b>                              | 460'         | 465'       | 461'        | 465'        | 465'       | 464'        | 465'       | 464'       | 465'       | 465'       | 464'       | 466'         |
| Rialto # 4 (450 ft)<br><b>In-active well</b> | <b>413'</b>                              | 402'         | 402'       | 403'        | 403'        | 405'       | 404'        | 404'       | 404'       | 404'       | 404'       | 404'       | 405'         |
| Rialto # 5 (560 ft)                          | <b>374'</b>                              | 372'         | 372'       | 371'        | 372'        | 373'       | 373'        | 374'       | 373'       | 370'       | 373'       | 374'       | 373'         |
| Rialto Well # 7 <b>In-active well</b>        | <b>354'</b>                              | 350'         | 349'       | 349'        | 351'        | 353'       | 353'        | 354'       | 353'       | 354'       | 354'       | 354'       | 353'         |
| Miro # 3 (550 ft)                            | <b>487'</b>                              | 475'         | 473'       | 474'        | 482'        | 484'       | 487'        | 486'       | 483'       | 483'       | 480'       | 480'       | 481'         |

- **REGULATORY**

All State of California and public health agency regulatory requirements were met.

- **Regulatory Submittals**
  - Monthly Summary of Distribution System Coliform Monitoring
  - NPDES Discharge Letter
  - Conservation DRINC Report
  - Stage 2 DBP Quarterly TTHM and HAA5 Report
  - Quarterly Report for Disinfectant Residuals Compliance

| Sample Test Result Standards   |                  |                                |                           |
|--|------------------|--------------------------------|---------------------------|
| Type of Sampling   | Units of Measure | Detectible Limit for Reporting | Maximum Contaminant Level |
| Total Coliform   | A                | --                             | --                        |
| E. Coli  | A                | --                             | --                        |
| Nitrate as N   | mg/L             | 2.0                            | 10                        |
| Perchlorate (CLO <sub>4</sub> )  | µg/L             | 4.0                            | 6.0                       |
| Total Dissolved Solids   | mg/L             | --                             | 500                       |
| Trihalomethanes  | µg/L             | 0.50                           | 80                        |
| Haloacetic Acid  | µg/L             | 2.0                            | 60                        |
| Perfluorooctanoic (PFOA)   | ng/L             | 2.0                            | 5.1                       |
| Perfluorooctanesulfonic (PFOS)   | ng/L             | 2.0                            | 6.5                       |
| P= Present<br>A= Absent<br>mg/L = parts per million<br>µg/L = parts per billion<br>ng/L = parts per trillion |                  |                                |                           |

| Sample Date                     | Sample Site Location Results |        |         |          |          |        |            |         |        |
|---------------------------------|------------------------------|--------|---------|----------|----------|--------|------------|---------|--------|
| 03/17/2021                      |                              |        |         |          |          |        |            |         |        |
| Type of Sampling                | Chino 2                      | City 2 | City 4A | Rialto 3 | Rialto 5 | Miro 3 | BLF Cactus | BLF 6-9 | OP RTP |
| Total Coliform                  | OUT OF SERVICE               | A      | A       | A        | A        | A      | A          | A       | A      |
| E. Coli                         |                              | A      | A       | A        | A        | A      | A          | A       | A      |
| Nitrate as N                    |                              |        |         |          |          |        |            |         |        |
| Perchlorate (ClO <sub>4</sub> ) |                              |        |         | 12*      | <4.0     | 16*    |            |         |        |
| Total Dissolved Solids          |                              | 190    | 300     | 220      | 230      | 220    | 330        | 330     | 230    |
| Perfluorooctanoic (PFOA)        |                              |        |         |          | 5.1      |        |            |         |        |
| Perfluorooctanesulfonic (PFOS)  |                              |        |         |          | <1.7     |        |            |         |        |

\*Sample is from the well head so it is before disinfection & treatment. Treatment is performed before it goes into the distribution system. Water going into the distribution system is <4.0 (non-detect).

| Sample Date                   | Sample Site Location Results |                 |                |              |
|-------------------------------|------------------------------|-----------------|----------------|--------------|
| 03/09/2021                    |                              |                 |                |              |
| Type of Sampling              | 749 E Holly                  | 978 N Driftwood | 1228 W Merrill | 101 E Valley |
| <b>Trihalomethanes</b>        |                              |                 |                |              |
| Bromodichloromethane          | 0.89                         | <0.50           | 3.0            | 0.51         |
| Bromoform                     | <0.50                        | <0.50           | 1.7            | <0.50        |
| Chloroform (Trichloromethane) | 0.58                         | <0.50           | 1.5            | <0.50        |
| Dibromochloromethane          | 1.0                          | <0.50           | 3.8            | 0.61         |
| Total Trihalomethanes (TTHM)  | 2.5                          | <0.50           | 10             | 1.1          |
| <b>Haloacetic Acid</b>        |                              |                 |                |              |
| Monochloroacetic Acid         | <2.0                         | <2.0            | <2.0           | <2.0         |
| Dichloroacetic Acid           | <1.0                         | <1.0            | <1.0           | <1.0         |
| Trichloroacetic Acid          | <1.0                         | <1.0            | <1.0           | <1.0         |
| Monobromoacetic Acid          | <1.0                         | <1.0            | <1.0           | <1.0         |
| Dibromoacetic Acid            | <1.0                         | <1.0            | 1.6            | <1.0         |
| Total Haloacetic Acids (HAA5) | <2.0                         | <2.0            | <2.0           | <2.0         |

- **Sample Site Location Results**

| <b>Rialto Distribution Sample Results</b> |                     |                |            |                    |                |            |
|---|---------------------|----------------|------------|--------------------|----------------|------------|
| <b>March 2021</b>                         |                     |                |            |                    |                |            |
| Sample Location                           | Free Cl Res (Field) | Total Coliform | E. Coli    | Apparent Color     | Odor Threshold | Turbidity  |
| <b>CYCLE 1 - 03/03/21</b>                 | <b>mg/l</b>         | <b>P/A</b>     | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>     | <b>NTU</b> |
| 335 W. Rialto                             | 0.98                | A              | A          | <3.0               | <1.0           | 0.20       |
| 1228 W. Merrill                           | 0.98                | A              | A          | <3.0               | <1.0           | 0.18       |
| 256 N. Fillmore                           | 0.92                | A              | A          | <3.0               | <1.0           | 0.12       |
| 987 W. Grove                              | 1.00                | A              | A          | <3.0               | <1.0           | 0.12       |
| 978 N. Driftwood                          | 0.99                | A              | A          | <3.0               | <1.0           | 0.14       |
| 1451 N. Linden                            | 1.10                | A              | A          | <3.0               | <1.0           | 0.23       |
| 469 W. Jackson                            | 0.96                | A              | A          | <3.0               | <1.0           | 0.15       |
| 935 E. Mariposa                           | 0.94                | A              | A          | <3.0               | <1.0           | 0.25       |
| 1000 N. Joyce                             | 1.12                | A              | A          | <3.0               | <1.0           | 0.23       |
| 766 N. Chestnut                           | 1.11                | A              | A          | <3.0               | <1.0           | 0.18       |
| 149 W. Victoria                           | 1.18                | A              | A          | <3.0               | <1.0           | 0.16       |
| 313 E. McKinley                           | 1.11                | A              | A          | <3.0               | <1.0           | 0.25       |
| 609 E. South                              | 1.18                | A              | A          | <3.0               | <1.0           | 0.14       |
| 273 E. Alru                               | 1.12                | A              | A          | <3.0               | <1.0           | 0.19       |
| 1161 S. Lilac                             | 1.17                | A              | A          | <3.0               | <1.0           | 0.27       |
| 101 E. Valley                             | 1.22                | A              | A          | 3.0                | <1.0           | 1.20       |
| <b>CYCLE 2 - 03/08/21</b>                 | <b>mg/l</b>         | <b>P/A</b>     | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>     | <b>NTU</b> |
| 210 N. Park                               | 0.91                | A              | A          |                    |                |            |
| 101 S. Larch                              | 0.90                | A              | A          |                    |                |            |
| 320 N. Wisteria                           | 0.96                | A              | A          |                    |                |            |
| 861 W. Grove                              | 1.01                | A              | A          |                    |                |            |
| 1168 N. Glenwood                          | 0.97                | A              | A          |                    |                |            |
| 1320 N. Fitzgerald                        | 0.95                | A              | A          |                    |                |            |
| 860 N. Willow                             | 0.91                | A              | A          |                    |                |            |
| 209 E. Cornell                            | 0.89                | A              | A          |                    |                |            |
| 643 E. Margarita                          | 0.92                | A              | A          |                    |                |            |
| 1170 N. Terrace Rd.                       | 0.94                | A              | A          |                    |                |            |
| 681 E. Erwin                              | 0.91                | A              | A          |                    |                |            |
| 402 E. Merrill                            | 0.89                | A              | A          |                    |                |            |
| 261 W. Wilson                             | 0.90                | A              | A          |                    |                |            |
| 532 S. Iris                               | 0.95                | A              | A          |                    |                |            |
| 281 W. Hawthorne                          | 0.99                | A              | A          |                    |                |            |
| 379 W. Valley                             | 1.02                | A              | A          |                    |                |            |

| Rialto Distribution Sample Results |                        |                   |            |                    |                   |            |
|------------------------------------|------------------------|-------------------|------------|--------------------|-------------------|------------|
| March 2021                         |                        |                   |            |                    |                   |            |
| Sample Location                    | Free Cl Res<br>(Field) | Total<br>Coliform | E.<br>Coli | Apparent<br>Color  | Odor<br>Threshold | Turbidity  |
| <b>CYCLE 3 - 03/16/21</b>          | <b>mg/l</b>            | <b>P/A</b>        | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>        | <b>NTU</b> |
| 236 N. Willow                      | 0.98                   | A                 | A          |                    |                   |            |
| 775 E. Foothill                    | 0.95                   | A                 | A          |                    |                   |            |
| 878 N. Primrose                    | 0.91                   | A                 | A          |                    |                   |            |
| 369 E. Van Koevering               | 0.87                   | A                 | A          |                    |                   |            |
| 274 W. Valencia                    | 0.89                   | A                 | A          |                    |                   |            |
| 1566 N. Fillmore                   | 1.00                   | A                 | A          |                    |                   |            |
| 932 N. Idyllwild                   | 0.97                   | A                 | A          |                    |                   |            |
| 644 N. Smoketree                   | 0.90                   | A                 | A          |                    |                   |            |
| 605 W. Rosewood                    | 0.89                   | A                 | A          |                    |                   |            |
| 1189 W. Second                     | 1.01                   | A                 | A          |                    |                   |            |
| 775 W. Rialto                      | 0.95                   | A                 | A          |                    |                   |            |
| 211 E. Wilson                      | 0.99                   | A                 | A          |                    |                   |            |
| 595 E. Huff                        | 0.87                   | A                 | A          |                    |                   |            |
| 1005 S. Riverside                  | 0.92                   | A                 | A          |                    |                   |            |
| 794 S. Verde                       | 0.88                   | A                 | A          |                    |                   |            |
| 1055 W. Bloomington                | 0.94                   | A                 | A          |                    |                   |            |
| <b>CYCLE 4 - 03/23/21</b>          | <b>mg/l</b>            | <b>P/A</b>        | <b>P/A</b> | <b>Color Units</b> | <b>TON</b>        | <b>NTU</b> |
| 375 S. Cactus                      | 0.96                   | A                 | A          |                    |                   |            |
| 101 S. Linden                      | 0.91                   | A                 | A          |                    |                   |            |
| 234 N. Larch                       | 0.95                   | A                 | A          |                    |                   |            |
| 575 N. Driftwood                   | 1.00                   | A                 | A          |                    |                   |            |
| 1355 W. Shamrock                   | 0.98                   | A                 | A          |                    |                   |            |
| 992 N. Yucca                       | 0.96                   | A                 | A          |                    |                   |            |
| 481 W. Cornell                     | 0.97                   | A                 | A          |                    |                   |            |
| 158. E. Shamrock                   | 0.91                   | A                 | A          |                    |                   |            |
| 749 E. Holly                       | 1.00                   | A                 | A          |                    |                   |            |
| 545 E. Victoria                    | 0.89                   | A                 | A          |                    |                   |            |
| 200 N. Sycamore                    | 0.94                   | A                 | A          |                    |                   |            |
| 407 E. Allen                       | 0.96                   | A                 | A          |                    |                   |            |
| 399 E. Montrose                    | 0.95                   | A                 | A          |                    |                   |            |
| 856 S. Orange                      | 0.92                   | A                 | A          |                    |                   |            |
| 911 S. Cactus                      | 0.88                   | A                 | A          |                    |                   |            |
| 220 W. Valley                      | 0.92                   | A                 | A          |                    |                   |            |
| P/A + Present or<br>Absent         |                        |                   |            |                    |                   |            |

- **Violations**

No violations were received during this reporting period.

- **Source Water Total Dissolved Solids (TDS)**

Veolia has a goal of maintaining an acceptable blended TDS level between all its sources. This goal is achieved by shifting production to or from the lowest TDS wells or purchased low TDS water while adhering to the overall water supply strategy and meeting system demands. The TDS was 258 mg/L for the month of March as compared to 248 mg/L in February. The TDS levels are below the secondary maximum contaminant level requirements.

- **HEALTH AND SAFETY**

- **Incidents**

There were no reportable safety incidents for the reporting period.

- **Training**

The following Health and Safety (H&S) training was performed for water staff in March:

- Fire Prevention & Response
    - Fire Extinguisher Use
    - Tailgate Safety Meetings

- **Lost Time Safety Record**

2,757 days since the last reportable lost time safety incident.

- **CHEMICAL USE**

Pelletized calcium hypochlorite and sodium hypochlorite are the only chemicals added to the water system. A total of 626 pounds of calcium hypochlorite was used in March as compared to 324 pounds used in February; a total of 935 gallons of sodium hypochlorite was used in March as compared to 658 gallons used in February. Rialto



Well 3 is the last calcium hypochlorite system to be converted to sodium hypochlorite with an expected completion date of June 1, 2021.

- **ELECTRICAL USE**

Southern California Edison (SCE) is in the process of converting to a new online portal, thus we are unable to access and report electrical use for February and March 2021. We will provide the data once accessible and have included yearly usage received to date while SCE's website is temporarily down.

| SCE  |           | kWh          |
|------|-----------|--------------|
| Year | Month     | Billed Usage |
| 2020 | February  | 360,600      |
| 2020 | March     | 267,178      |
| 2020 | April     | 461,148      |
| 2020 | May       | 551,771      |
| 2020 | June      | 622,558      |
| 2020 | July      | 593,325      |
| 2020 | August    | 598,526      |
| 2020 | September | 595,500      |
| 2020 | October   | 437,491      |
| 2020 | November  | 323,520      |
| 2020 | December  | 292,698      |
| 2021 | January   | 250,384      |

- **WATER QUALITY COMPLAINTS**

No complaints were received during this reporting period.

- **OPERATIONS UPDATE**

The overall operational strategy is to meet the daily water demand. The City of Rialto water system has six operational wells, one of which is owned by the County of San Bernardino and operated by Veolia; Oliver P. Roemer Treatment Plant (OPRTP), which is jointly owned by the City (25%) and West Valley Water District (WVWD); purchased water through the Baseline Feeder (BLF) system from San Bernardino Valley Municipal Water District (SBVMWD); and, if required to meet demand, additional water can be supplied by the City of San Bernardino (CSB) through the BLF for emergency supply only with no guarantee of actual delivery. Water produced from City Well 4A discharges into

the BLF and its production is included in deliveries from that shared transmission line when City Well 4A is in service.

The overall pumping strategy is based on adjudicated rights, well availability, remediation requirements, and quality of source, cost to operate, and varying weather conditions. TDS effluent concentrations for the City of Rialto WWTP are taken into consideration when operating the facilities and water sources.

- **Operational Wells**

Chino Well 2 is out of service due to electrical issues with the well motor and drive.

- **Valve Activity**

On the basis of information collected in 2019, Veolia now has a baseline assessment of all valves and has initiated a new cycle of valve exercising. Due to COVID-19 impacts (i.e. limited onsite staff, adherence to social distancing policies, limiting activities that require more than 1 person, etc.), 54 valves were exercised for the month of March.

- **Hydrant Flushing**

Veolia reviewed the original hydrant flushing list that identified 83 hydrants that were to be flushed annually; the review was completed in 2018. Veolia has completed all of the required flushing for 2019 and 2020. In March, 39 hydrant flushing's were performed. Veolia is pending confirmation from DDW regarding the reduction of hydrants that require this exercise. If confirmed, there will be approximately 63 hydrants that will be required to be flushed.

| <b>Hydrant/Dead End Flushing Progress</b> |             |
|---|-------------|
|   | <b>2021</b> |
| January                                   | 0           |
| February                                  | 0           |
| March                                     | 39          |
| <b>Total</b>                              | <b>39</b>   |
| <b>Progress % (62)</b>                    |             |

#### **D. Sanitary Survey**

Sanitary surveys are completed every three (3) to five (5) years, which the last survey was completed by Department of Drinking Water (DDW) in 2015. In anticipation of the next survey (pending on DDW to schedule), Veolia has reviewed all the regulatory conditions required and is prepared for the next sanitary survey.

#### **• ASSET MANAGEMENT**

The following work orders were completed for the month of March:

- Preventive Maintenance –165
- Corrective Maintenance –14
- Predictive Maintenance –0

102 - PM's are scheduled for April 2021.

#### **• Main Breaks, Service Leaks, Adverse Water Quality and Health/Safety Issues**

Corrective Work Order labor hours were dedicated to 11 pipe line and 2 hydrant repairs.

#### **• Major Equipment and/or Machinery Outages**

Chino Well 2 is out of service due to electrical issues with the well motor and drive.

- RAINFALL TOTALS**

| SEASON  | JUL  | AUG  | SEP  | OCT  | NOV  | DEC  | JAN  | FEB  | MAR  | APR  | MAY  | JUN  | TOTAL |
|---------|------|------|------|------|------|------|------|------|------|------|------|------|-------|
| 2016-17 | 0.00 | 0.00 | 0.00 | 0.55 | 3.18 | 1.52 | 6.93 | 1.73 | 0.40 | 0.00 | 0.20 | 0.00 | 14.51 |
| 2017-18 | 0.00 | 0.53 | 0.00 | 0.00 | 0.00 | 0.00 | 1.02 | 0.80 | 2.87 | 0.00 | 0.00 | 0.00 | 5.22  |
| 2018-19 | 0.00 | 0.00 | 0.00 | 0.00 | 1.06 | 1.81 | 3.96 | 6.70 | 1.79 | 0.00 | 1.31 | 0.00 | 16.63 |
| 2019-20 | 0.00 | 0.00 | 0.00 | 0.00 | 0.64 | 1.52 | 0.23 | 0.33 | 1.18 | 3.42 | 0.00 | 0.00 | 7.32  |
| 2020-21 | 0.00 | 0.00 | 0.00 | 0.00 | 0.85 | 1.02 | 2.55 | 0.05 | 1.13 |      |      |      | 5.60  |
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|         |      |      |      |      |      |      |      |      |      |      |      |      |       |

**RIALTO**  
**CUSTOMER SERVICE & REVENUE**  
**MONTHLY OPERATING REPORT**

**Reporting Period:**

**March 2021**

**Prepared for: Rialto Water Services**

**Prepared by: Veolia Water West Operating Services**



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## I. CUSTOMER SERVICE SUMMARY

To accommodate a new billing system rolling out in April, there were total of 5 billing weeks during the month of March. Additional billing has impacted and skewed many of the measurements like consumption, revenue have and more.

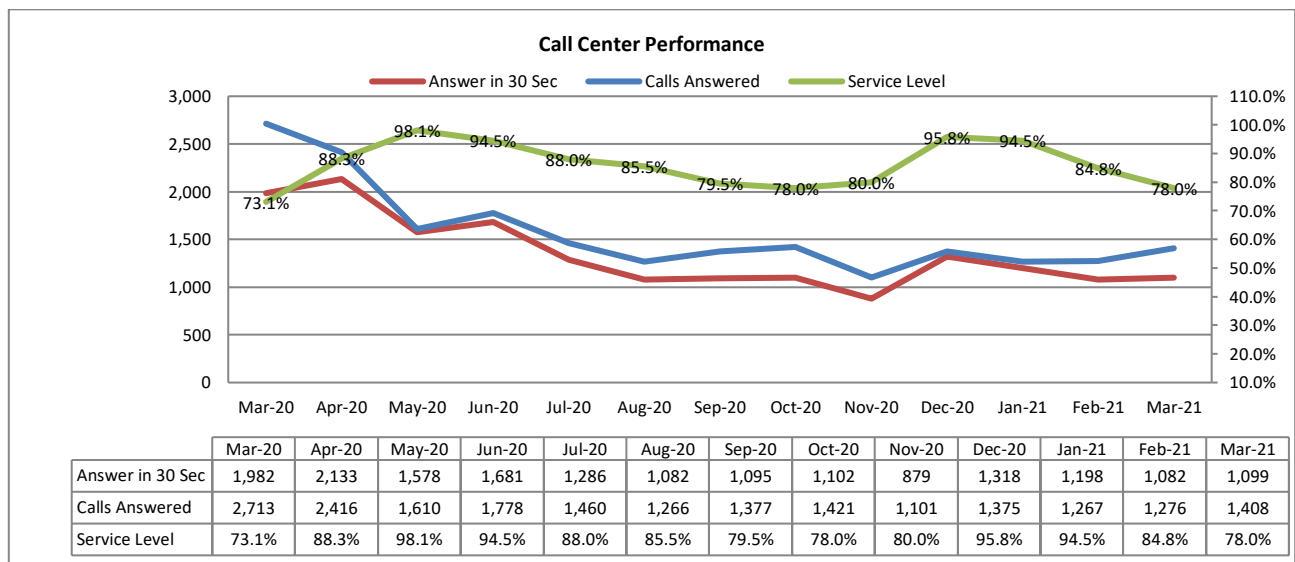
Customer Service answered 1,408 inbound calls with a service level 78% during the month of March. Average wait time was 94 seconds.

Water consumption increased by 17.4% when compared to same month in 2020 and increased 21.5% when compared to the prior month.

Sewer revenue increased 22.2% when compared against the prior month and increased 24.8% when compared against the same month in 2020.

## II. CALL CENTER PERFORMANCE

During this reporting month, a total of 1,408 calls were answered with a respective service level of 78% and an average wait time of 94 seconds. This number was impacted due to pandemic, retirement and staff turnover.



### III. AUTOMATED SERVICES

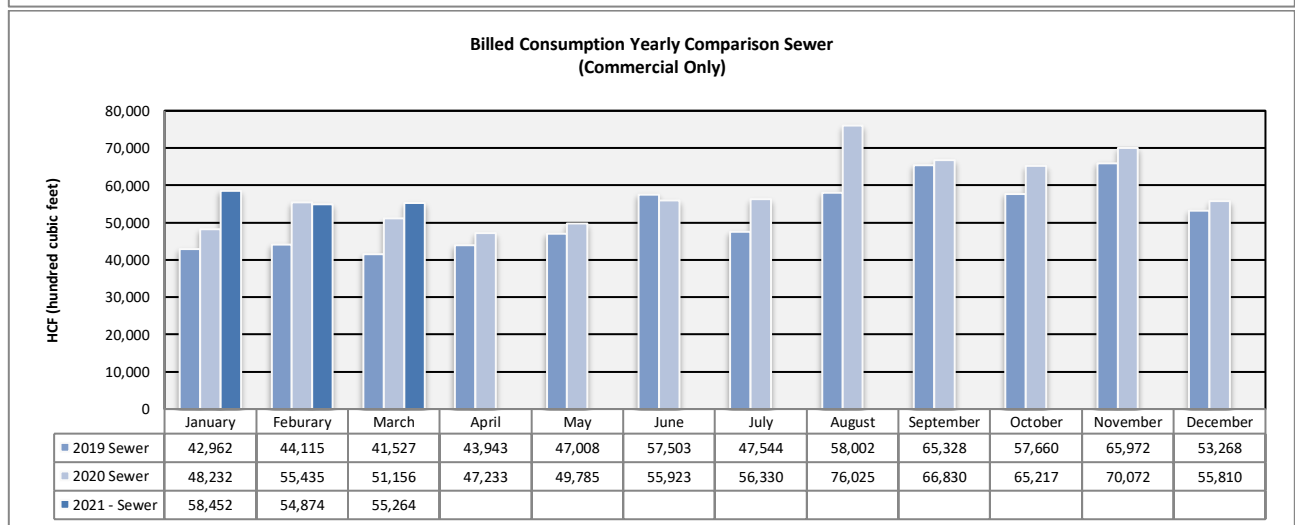
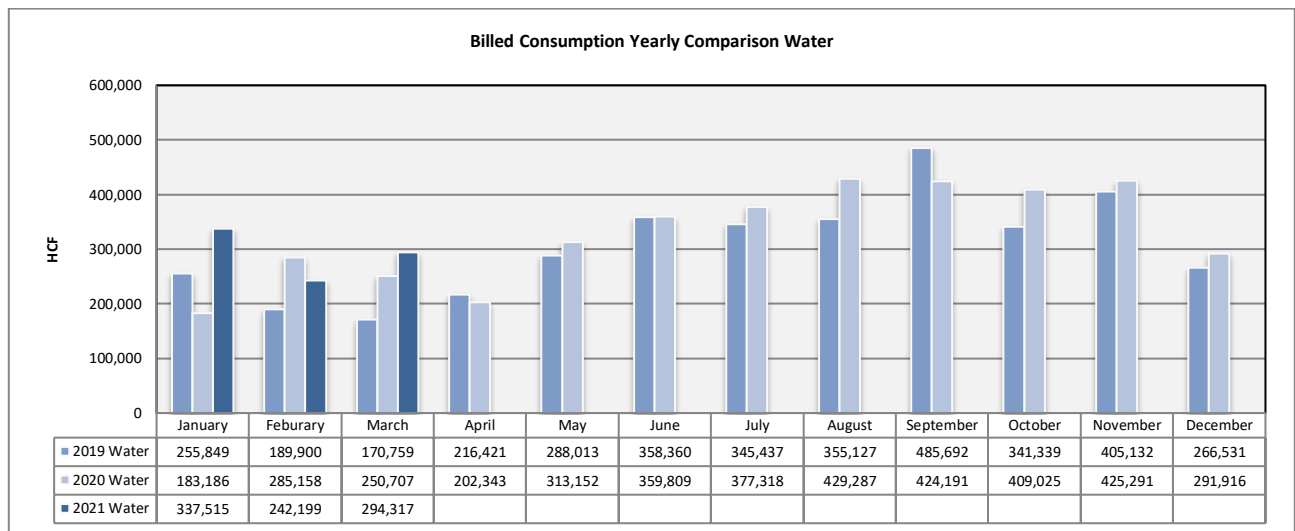
About 9,009 or 42% of the rate payers have created log-ins to access their accounts online. Of these customers, with online access, 47.4% have chosen the e-bill option.

|   | Mar-20 | Apr-20 | May-20 | Jun-20 | Jul-20 | Aug-20 | Sep-20 | Oct-20 | Nov-20 | Dec-20 | Jan-21 | Feb-21 | Mar-21 |
|---|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|--------|
| Number of Bills                             | 21,175 | 21,180 | 21,182 | 21,168 | 21,215 | 21,211 | 21,217 | 21,212 | 21,273 | 21,222 | 21,302 | 21,355 | 26,395 |
| Number of Bill Adjustments (during billing) | 36     | 52     | 23     | 20     | 33     | 22     | 30     | 23     | 27     | 41     | 30     | 37     | 64     |
| Automated Over the Phone Payments           | 2,758  | 3,661  | 3,118  | 3,430  | 3,247  | 2,733  | 2,978  | 3,003  | 2,531  | 3,133  | 3,003  | 2,823  | 3,259  |
| Online Payment                              | 7,240  | 7,343  | 6,395  | 7,668  | 7,301  | 6,089  | 7,185  | 7,365  | 6,061  | 7,325  | 6,496  | 6,881  | 8,329  |
| E-bill Participants                         | 3,799  | 3,866  | 3,919  | 3,946  | 3,980  | 4,004  | 4,037  | 4,049  | 4,061  | 4,089  | 4,127  | 4,230  | 4,272  |
| Auto Pay Participants (New Portal)          | 2,377  | 2,418  | 2,466  | 2,502  | 2,535  | 2,584  | 2,610  | 2,620  | 2,646  | 2,666  | 2,715  | 2,740  | 2,774  |
| PayNearMe                                   | 318    | 694    | 576    | 677    | 511    | 418    | 394    | 397    | 354    | 714    | 610    | 664    | 578    |

### IV. CONSUMPTION & BILLING

#### A. Consumption

Water consumption has increased 21.5% when compared against the previous month and increased by 17.4% when compared against the prior year. This increase is due to additional billing during the month of March.





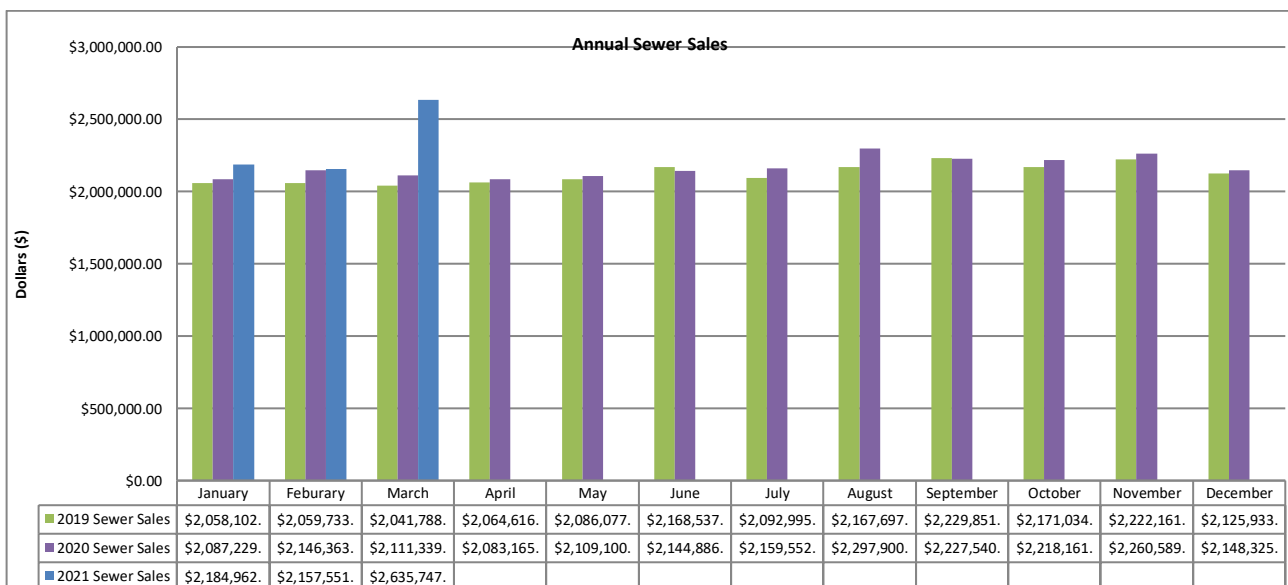
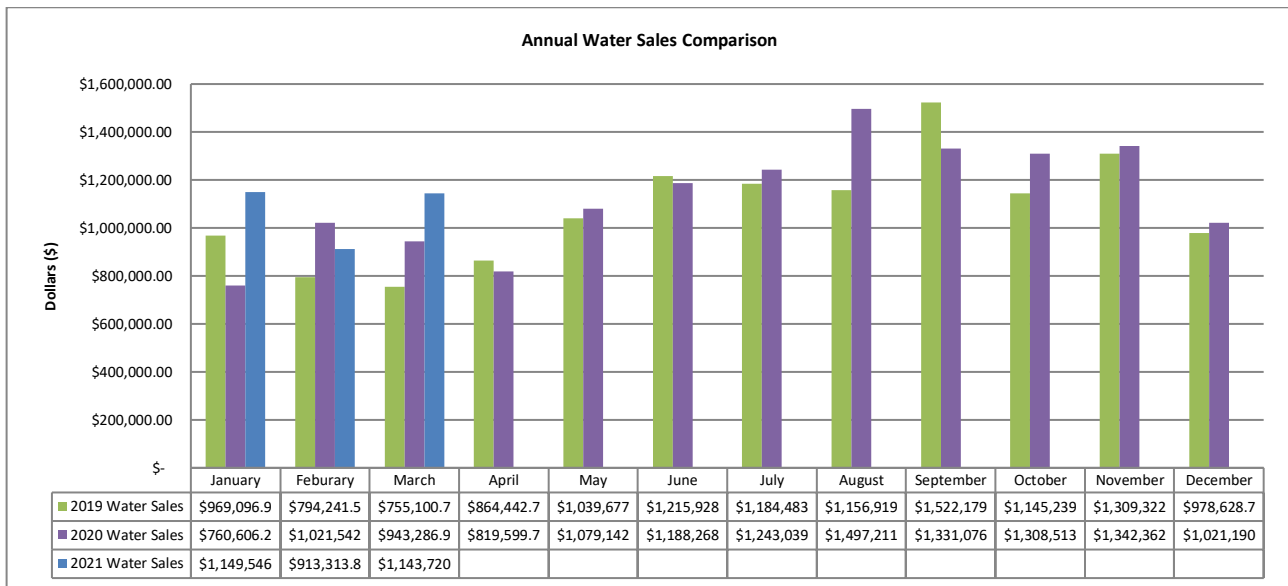
## B. Billing

A total of 26,395 bills were mailed or sent out electronically in March. Billing accuracy was 99.7% with sixty-four (64) adjustments.

## V. REVENUE & AGING

### A. Revenue

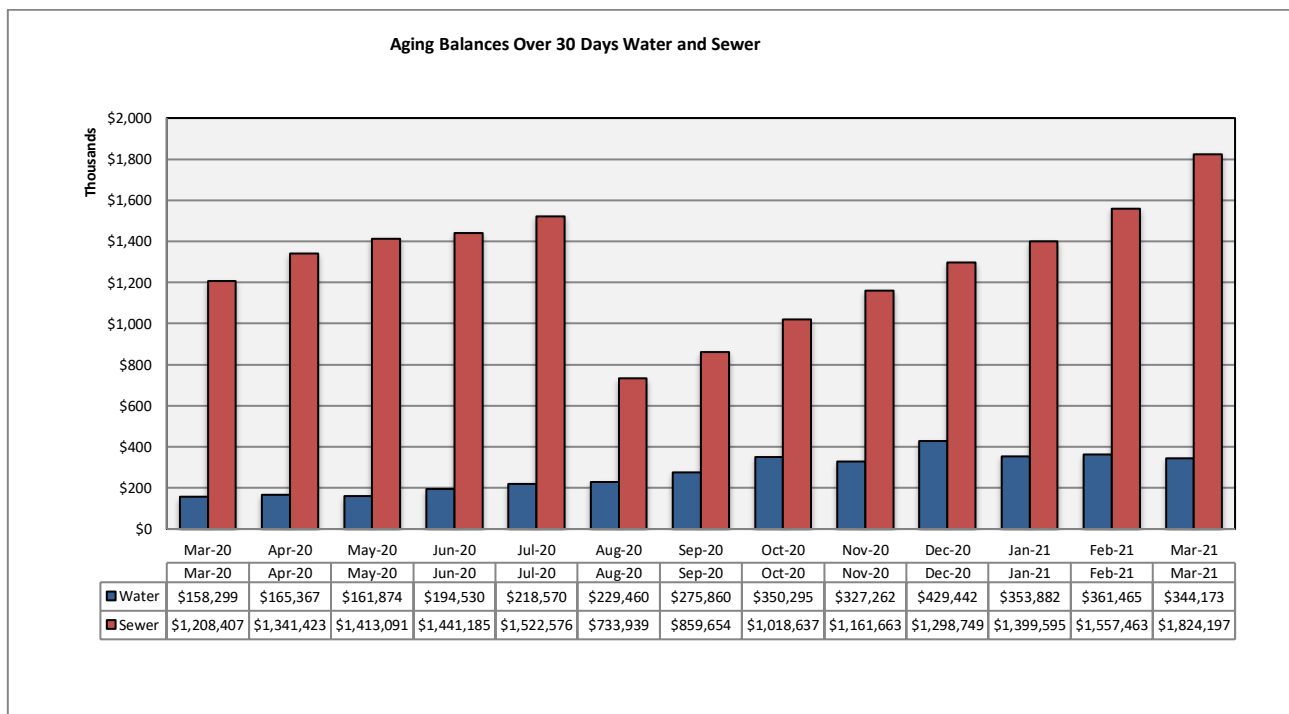
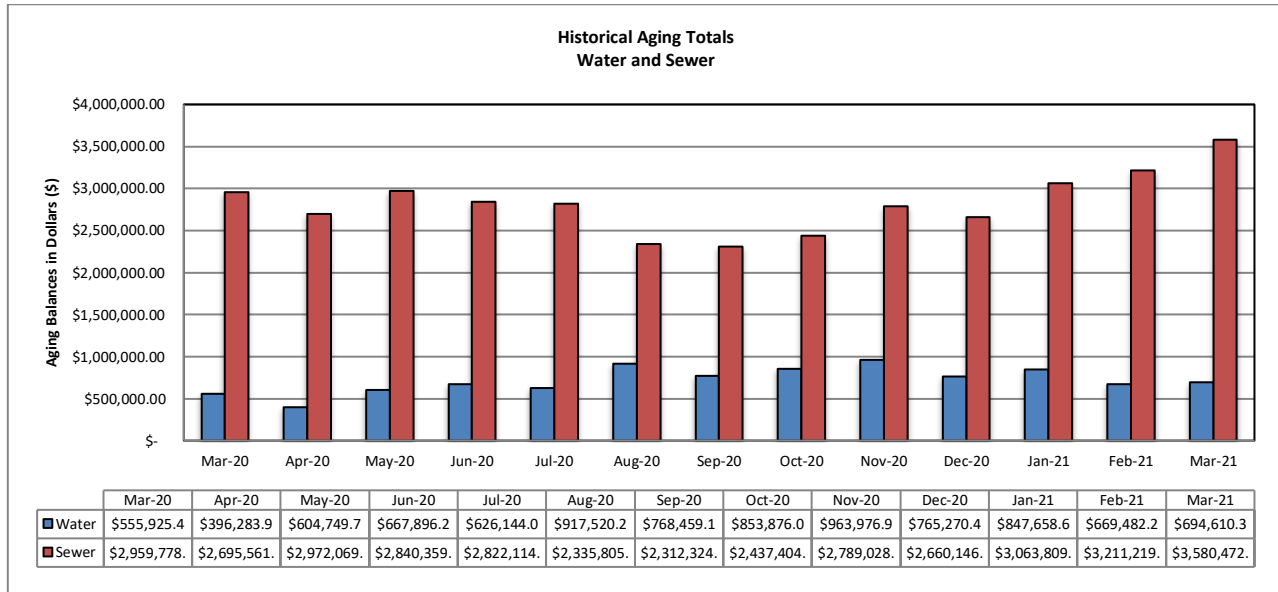
Water revenue has decreased by 20.5% when compared to the prior month. When compared against March of the prior year, revenue has decreased 10.6%. Once again, this increase is due to additional billing in March.



## B. Aging

The total aging balance has increased 10.2% from the previous month, *see first table below*. For balances >30-days only, water has decreased 4.8% and wastewater has increased 17.1%.

When compared against prior year, large increases in aging balances are attributed to waiving of late penalties and disconnection for non-payment during the Covid-19 pandemic.



**C. Bad Debt**

13 accounts with a combined total amount of \$4,658.82 were submitted to the collections agency during this reporting month.

**VI. SERVICE ORDERS**

190 service orders were initiated by the customer service team. Of this total, 128 service orders or 67% were due to occupant changes.

**VII. OTHER ACTIVITIES**

No work time losses were experienced in March. Everyone at Veolia is striving to achieve “zero harm safety record” by practicing the knowledge gained during monthly safety training events.

Following the regulations, water disconnection has been discontinued and late penalties are being waived. Quantity of delinquent account is similar to past trend, but total delinquent amounts are continuing to rise.

**VIII. REVENUE REPORT**

**A. Revenue Summary**

Collected cash revenue is compiled and reconciled to the merchant account on a daily basis. Bank deposits are made daily and internal controls are reviewed regularly to ensure safeguarding of assets and proper recording of all transactions. Total revenue collected in March 2021 is \$4,376,000. Non-Rate Revenue is \$318,000; Utility Revenue is at \$3,787,000 and Tax / Ambulance Revenue at \$271,000.

RWS collects Utility User Taxes and Ambulance Fees on behalf of the City of Rialto. The Utility User Tax (UUT) rates are based on the total billed amount, therefore the collection fluctuates as billed amounts change. The total UUT charges collected in March 2021 and March 2020 are \$265,000 and \$197,000 respectively. Ambulance Revenue is also collected on behalf of the City of Rialto totaling \$6,000 in March 2021 and \$5,000 in March 2020.

**B. Non Rate Revenue - Extraterritorial Customers**

RWS bills the City of Fontana \$123,000 each month for extraterritorial sewer usage.

Colton Unified School District is in agreement with RWS to pay \$6,000 monthly for sewage connections based on enrollment rates provided each school year.

An extraterritorial agreement to provide sewer service was executed between the City of Rialto and the County of San Bernardino—County Service Area 70, Zone BL (Bloomington). This housing development project generates extraterritorial sewer service revenue of \$12,000 per month.

**C. Non-Rate Revenue – Other**

Other revenue is generated by leasing space for cell towers to AT&T and Sprint at a currently contracted rate of \$1,700 each per month. Vertical Bridge also provides \$2,400 a month of cell tower generated Revenue.

RWS and the City secured an agreement with Rialto Bioenergy Facilities whereby they provide a subleased City property rental income of \$12,000 a month. In addition, Chino 2 Water Well Site yard is also being rented to MR Tudor, which generates \$500 in monthly revenues.

Liquid Environmental Solutions has provided F.O.G. recycling fees to RWS in the past, but this is on hold until the City can negotiate a new contract and acceptance protocol to protect the wastewater treatment plant.

The San Bernardino Valley Water District (SBVWD) reimburses RWS for water conservation programs provided to customers. A quarterly bill is delivered directly to them by RWS.

**D. Development Impact Fees**

Development Impact Fees (“DIF”) are paid to the City of Rialto as various developments are completed in the City. As such, the City of Rialto receives monies from the various developments, which is then distributed to RWS. There was no remittance in March of 2021.

**E. Rialto Basin Water Rights and Leasing**

A Standby Water Lease Agreement between Fontana Union Water Company and Rialto is in effect. San Bernardino County is to pay Rialto \$60,000 per year for Administrative Fees, \$64,000 per year for Standby Charges and \$160,000 per year for Production Charges.

In addition, the County is also billed annually for Rialto Well #3’s summertime electricity costs based on peak usage.

**F. Cash Collections by Payment Method – Rialto Water Services**

| <b>Payment Method</b>         | <b>Description</b>  | <b>Transaction Count</b> | <b>MAR 2021</b>     | <b>%</b>    |
|-------------------------------|---|--------------------------|---------------------|-------------|
| Carrier Deposits              | Cash deposits prepared per day for transport to Union Bank  | 23                       | \$ 47,714           | 1%          |
| Remote Deposits               | Scanned batches of checks payments made at the customer service counter   | 21                       | 688,478             | 17%         |
| UB Bill                       | Batches of customer payments posted to customer accounts at Union Bank (EBOX)   | 23                       | 350,517             | 9%          |
| IVR                           | Customer payments by credit cards and ACH / eCheck payments through an Interactive Voice Response system using a touchtone phone. | 12,463                   | 1,698,238           | 42%         |
| Lockbox Deposits              | Batches of customer payments mailed in to Union Bank's lockbox  | 23                       | 1,167,666           | 29%         |
| Credit Cards                  | POS or retail credit payments received at the customer service counter  | -                        | -                   | 0%          |
| Pay Near Me                   | Cash payment service that allows customers to pay at a local 7-Eleven, CVS, or Family Dollar stores.                              | 616                      | 67,564              | 2%          |
| <b>Total Revenue per Bank</b> |   |                          | <b>\$ 4,020,178</b> | <b>100%</b> |
| Recon to RUA Recap:           |   |                          |                     |             |
| Adj detailed in RUA           |   |                          | 356,542             |             |
| Prior mo. Correction          |   |                          |                     |             |
|                               |   |                          |                     |             |
| <b>RUA increase in Cash</b>   |   |                          | <b>\$ 4,376,719</b> |             |

*Transaction Counts for Carrier Deposits, Remote Deposits, UB Bill Conc Service (EBOX), and Lockbox Deposits reflect number of batches deposited to the bank. Transaction counts for credit card POS, IVR, and Pay Near Me transactions are per number of customer payments. IVR payments are received and process by Paymentus on the day the transactions are made. General ledger are posted and accounted for the following day the payments are processed.*

**G. Payment Collection Method – Fiscal Year to Date**

|                              | Jul 2020            | Aug 2020            | Sept 2020           | Oct 2020            | Nov 2020            | Dec 2020            | Jan 2021            | Feb 2021            | Mar 2021            | Total               | %              |
|------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------|
| Carrier Deposits             | \$ 57,617           | \$ 67,420           | \$ 90,484           | \$ 94,102           | \$ 76,020           | \$ -                | \$ -                | \$ -                | \$ 47,714           | \$ 433,356          | 1.29%          |
| Remote Check Deposits        | 360,810             | 605,458             | 575,178             | 507,871             | 410,052             | 381,224             | 977,928             | 510,727             | 688,478             | 5,017,725           | 14.92%         |
| UB Bill (EBOX)               | 372,195             | 301,154             | 361,570             | 349,386             | 292,962             | 378,140             | 278,150             | 325,097             | 350,517             | 3,009,172           | 8.95%          |
| IVR                          | 1,571,452           | 1,338,721           | 1,731,064           | 1,569,035           | 1,324,008           | 1,712,489           | 1,314,143           | 1,422,847           | 1,698,238           | 13,681,997          | 40.69%         |
| Lockbox Deposits             | 1,318,111           | 1,103,897           | 1,446,141           | 1,222,241           | 1,207,429           | 1,342,512           | 1,021,092           | 1,098,800           | 1,167,666           | 10,927,889          | 32.50%         |
| Credit Cards (POS)           | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | 0.00%          |
| Pay Near Me                  | 58,307              | 50,845              | 51,720              | 47,528              | 39,908              | 92,807              | 69,992              | 78,200              | 67,564              | 556,872             | 1.66%          |
| <b>Total Revenue to Bank</b> | <b>\$ 3,738,492</b> | <b>\$ 3,467,495</b> | <b>\$ 4,256,156</b> | <b>\$ 3,790,163</b> | <b>\$ 3,350,378</b> | <b>\$ 3,907,171</b> | <b>\$ 3,661,305</b> | <b>\$ 3,435,673</b> | <b>\$ 4,020,178</b> | <b>\$33,627,011</b> | <b>100.00%</b> |
| NSF                          | (6,766)             | (20,643)            | (70,774)            | (8,716)             | (6,643)             | (14,174)            | (6,303)             | (14,747)            | (9,659)             | (158,424)           |                |
| <b>Net deposits</b>          | <b>\$ 3,731,727</b> | <b>\$ 3,446,852</b> | <b>\$ 4,185,382</b> | <b>\$ 3,781,447</b> | <b>\$ 3,343,736</b> | <b>\$ 3,892,997</b> | <b>\$ 3,655,002</b> | <b>\$ 3,420,925</b> | <b>\$ 4,010,519</b> | <b>\$33,468,587</b> |                |

**H. Cash Collections on Behalf of the City of Rialto-Prior Year Comparison**

|              | Mar 2021          | Mar 2020          | Variance         |
|--------------|-------------------|-------------------|------------------|
| UUT Water    | \$ 73,080         | \$ 59,952         | \$ 13,128        |
| UUT Sewer    | 191,995           | 136,697           | 55,298           |
| Perchlorate  | -                 | 5                 | (5)              |
| Ambulance    | 6,389             | 5,473             | 916              |
| <b>Total</b> | <b>\$ 271,464</b> | <b>\$ 202,127</b> | <b>\$ 69,337</b> |

**I. Non-Rate Revenue + Utility Revenue Collections Prior Year Comparison**

|                                      | Mar 2021            | Mar 2020            | Variance            |
|--------------------------------------|---------------------|---------------------|---------------------|
| Non-Rate / Extra Territorial Revenue | \$ 318,219          | \$ 148,253          | \$ 169,966          |
| Utility Revenue                      | \$ 3,787,037        | \$ 2,756,520        | \$ 1,030,517        |
| <b>Total</b>                         | <b>\$ 4,105,256</b> | <b>\$ 2,904,773</b> | <b>\$ 1,200,483</b> |

**J. Non-Rate Revenue + Utility Revenue Collected Fiscal Year-to-Date**

|                                      | Jul 2020            | Aug 2020            | Sept 2020           | Oct 2020            | Nov 2020            | Dec 2020            | Jan 2021            | Feb 2021            | Mar 2021            | Total                |
|--------------------------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|---------------------|----------------------|
| <b>Non-Rate Revenue</b>              |                     |                     |                     |                     |                     |                     |                     |                     |                     |                      |
| Cell Tower / Sublease                | 35,912              | 14,676              | 24,176              | 17,904              | 17,948              | 16,176              | 4,176               | 16,179              | 18,624              | 165,769              |
| Interest Income                      | 1,126               | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | 1,126                |
| NRR-FOG                              | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                    |
| Extra Terr-Water                     | -                   | 100,293             | 63,872              | -                   | 951                 | -                   | -                   | 60,000              | -                   | 225,116              |
| Extra Terr- Sewage                   | 12,251              | 149,335             | 130,488             | 266,587             | 12,251              | 123,847             | 168,023             | 136,098             | 297,731             | 1,296,612            |
| Turn On/Off Fees                     | 5                   | 5                   | 3                   | 257                 | 2                   | 192                 | -                   | -                   | -                   | 464                  |
| NSF                                  | 225                 | 137                 | 188                 | 90                  | 175                 | 235                 | 112                 | 113                 | 88                  | 1,363                |
| Same Day Service                     | (909)               | (16)                | 329                 | 2,631               | 73                  | (711)               | (1,276)             | (1,150)             | (500)               | (1,529)              |
| New Occupant Charge                  | 1,796               | 1,825               | 1,964               | 1,472               | 1,207               | 1,719               | 1,320               | 1,740               | 2,276               | 15,319               |
| DIF - Wastewater Connection          | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                    |
| Sewer Bad Debt Collection Fees       | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                   | -                    |
| Sewer Cash Over/Short                | -                   | 1                   | 20                  | 106                 | (126)               | -                   | -                   | -                   | (0)                 | 1                    |
| <b>Total Non-Rate Revenue</b>        | <b>\$ 50,406</b>    | <b>\$ 266,256</b>   | <b>\$ 221,040</b>   | <b>\$ 289,046</b>   | <b>\$ 32,482</b>    | <b>\$ 141,458</b>   | <b>\$ 172,355</b>   | <b>\$ 212,979</b>   | <b>\$ 318,219</b>   | <b>1,704,241</b>     |
| <b>Utility Revenue</b>               |                     |                     |                     |                     |                     |                     |                     |                     |                     |                      |
| Water Penalty                        | (71)                | 142                 | 45                  | 147                 | 96                  | 51                  | 2                   | 16                  | 18                  | 446                  |
| Sewer Penalty                        | 4,019               | (130)               | 223                 | 251                 | 408                 | 4,644               | 835                 | 6,147               | 80,906              | 97,302               |
| Turf Removal Rebate                  | (944)               | (951)               | -                   | -                   | (1,337)             | -                   | -                   | -                   | -                   | (3,232)              |
| Hi Eff Toilet/Washer Rebates         | -                   | -                   | -                   | -                   | -                   | -                   | -                   | (100)               | -                   | (100)                |
| Senior Disc - Water                  | (7,622)             | (7,631)             | (10,524)            | (7,640)             | (7,505)             | (7,421)             | (7,428)             | (7,395)             | (9,146)             | (72,314)             |
| Senior Disc - Sewer                  | (25,775)            | (25,798)            | (22,976)            | (25,829)            | (25,402)            | (25,148)            | (25,155)            | (25,095)            | (28,653)            | (229,832)            |
| Damaged /Lost Meter                  | 923                 | -                   | 832                 | 832                 | 1,717               | 5,897               | 3,671               | 32,504              | 59                  | 46,436               |
| Water Contract                       | -                   | -                   | -                   | -                   | -                   | -                   | -                   | 242                 | -                   | 242                  |
| Water Deposits                       | 8,568               | 3,074               | 3,413               | 318                 | 3,640               | 1,931               | 9,575               | 702                 | 9,775               | 40,994               |
| Water Deposits Billed                | 24,960              | 7,547               | 4,917               | 6,109               | 6,994               | 8,963               | 4,914               | 53,547              | 8,129               | 126,079              |
| Water Meter Deposits                 | 5,254               | 1,769               | 6,581               | -                   | -                   | 4,422               | 30,147              | -                   | 26,598              | 74,771               |
| Sewer Deposits                       | 2,192               | 1,853               | 2,259               | 309                 | 1,481               | 927                 | 6,592               | -                   | 6,214               | 21,826               |
| Sewer Deposits Billed                | 9,088               | 11,223              | 7,251               | 5,552               | 5,186               | 9,423               | 6,928               | 9,123               | 9,778               | 73,553               |
| Water                                | 1,276,346           | 1,114,103           | 1,470,592           | 1,193,421           | 1,189,552           | 1,217,295           | 978,173             | 1,042,175           | 1,061,507           | 10,543,164           |
| Sewer                                | 2,131,906           | 1,877,387           | 2,249,076           | 2,099,836           | 1,896,075           | 2,265,038           | 1,770,773           | 1,983,361           | 2,594,931           | 18,868,382           |
| Unapplied Credits                    | 13,039              | (319)               | 55,886              | (8,682)             | (16,072)            | 41,200              | (12,616)            | (38,726)            | 26,921              | 60,632               |
| <b>Total Utility Revenue</b>         | <b>\$ 3,441,883</b> | <b>\$ 2,982,268</b> | <b>\$ 3,767,573</b> | <b>\$ 3,264,625</b> | <b>\$ 3,054,830</b> | <b>\$ 3,527,221</b> | <b>\$ 2,766,411</b> | <b>\$ 3,056,501</b> | <b>\$ 3,787,037</b> | <b>\$ 29,648,349</b> |
| <b>Total Non-Rate + Utility Rev.</b> | <b>3,492,289</b>    | <b>3,248,524</b>    | <b>3,988,613</b>    | <b>3,553,671</b>    | <b>3,087,312</b>    | <b>3,668,679</b>    | <b>2,938,766</b>    | <b>3,269,481</b>    | <b>4,105,256</b>    | <b>31,352,591</b>    |

**K. Increase in Cash Collections and Fund Distribution—Prior Year Comparison**

|                 | Increase to Cash per Incode | Adjustments Required to GL Cash | Fund 660- Sewer | Fund 670- Water | Total Cash Per GL | Adjustments To Match RUA to Bank | Cash/CC/Cks Deposit To Bank |
|-----------------|-----------------------------|---------------------------------|-----------------|-----------------|-------------------|----------------------------------|-----------------------------|
| <b>Mar 2021</b> | 4,376,719                   | 15,979                          | 3,159,515       | 1,201,226       | 4,376,719         | (356,542)                        | <b>4,020,178</b>            |
| <b>Mar 2020</b> | 3,106,900                   | 3,552                           | 2,101,759       | 1,001,589       | 3,106,900         | 1,556                            | <b>3,108,456</b>            |

**L. Non-Incode Customer Accounts Receivable Aging**

| Name                               | Total as of<br>3/31/2021 | Current         | 31-60 days    | 61-90 days    | >90 days          |
|------------------------------------|--------------------------|-----------------|---------------|---------------|-------------------|
| AT&T - Easton                      | \$ 1,728                 | 1,728           |               |               |                   |
| CITY OF FONTANA                    | -                        | -               |               |               |                   |
| Colton Unified School District     | -                        | -               |               |               |                   |
| County of San Bernardino-CSA 70 BL | -                        | -               |               |               |                   |
| MR Tudor                           | 1,500                    | 500             | 500           | 500           |                   |
| Rialto BioEnergy Facilities        | -                        |                 |               |               |                   |
| Sprint-Nextel                      | 5,184                    |                 |               |               | 5,184             |
| San Bernardino Co Waste System Div | 224,000                  |                 |               |               | 224,000           |
| SB Valley Mun Water District       | -                        |                 |               |               |                   |
| Vertical Bridge Holdco, LLC (CIG)  | 2,266                    |                 |               |               | 2,266             |
| <b>Grand Total</b>                 | <b>\$ 234,678</b>        | <b>\$ 2,228</b> | <b>\$ 500</b> | <b>\$ 500</b> | <b>\$ 231,450</b> |

**AT&T** makes annual payment. Subsequently, the check has been received and will be applied to open Invoices.

**City of Fontana** is current with its obligations.

**Colton Unified School District** indicates the Invoice issued in the current month.

**County of San Bernardino—CSA 70 BL (Bloomington):** A monthly billing for a total of 197 EDU for residential and commercial sewer connections is being billed to the County. These connections generate approximately \$12,000 of monthly extraterritorial revenue. The customer is current with its obligations.

**Rialto Bioenergy Facilities:** is current with its obligations.

**Liquid Environmental:** There have not been F.O.G. services rendered and there is no balance due from the vendor.

**San Bernardino Valley Municipal Water District** is billed quarterly for rebate submitted within that period.

**Vertical Bridge Holdco, LLC and Sprint:** Vertical Bridge has been contacted for open Invoices. Sprint is being contacted as well.

**San Bernardino County Waste System Division** is currently billed for the Annual Standby Water Rights for Fiscal Year 2020-2021 per agreement. The \$60,000 payment was received. The County is being contacted for the \$224,000 amount due.





# City of Rialto

## Legislation Text

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**File #:** UC-21-0260, **Version:** 1, **Agenda #:** 1

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### Previous Discussion Update

There were no Previous Discussion Items from the last Commission meeting.



# City of Rialto

## Legislation Text

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**File #:** UC-21-0271, **Version:** 1, **Agenda #:** 2

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### To Do List

### Next Month's Agenda Items

- San Bernardino Valley Municipal Water District Update - June 2021

### Future Agenda Items

- Drought Contingency Plan (Grant Project) - Award PSA - TBD
- Consolidation of Water and Wastewater Resolutions - TBD
- Governor's Conservation Plan - TBD
- Lancaster CCA Presentation - TBD
- View Valve Turning Process - TBD